

1/1/2011

INS. CASE OWNER:

CC6 / 1111801 7801, Aelb

LEK:

IDAC:

Surveyor:

Adrian

DOI:

ASSIGNMENT

21/8/18

Date / Time:

21/8/18

Registered in Meriton:

20/8/18

Pre-assign / CCU / FTE

STJ 82664



Insured Vehicle No.:

UNFORTUNATELY RENT A CAR

Claim No.:

MLA180170

Name of Insured:

Policy No.:

M46080V

Insured Tel No.:

HP:

Make / Model:

TOYOTA

Excess Sec II :SS

D.O.A.:

Place of Accident:

FLYER FROM NEW PANTAN TWO'S ELEMENT 1 RD.

Is driver the owner?

(YES / NO)

Nature of Accident:

OGIA REPORT: YES / NO

TP GIA REPORT: YES / NO

If NO, Driver Name / Age:

WARTER ROBERT SEHN

Insured Liability:

Final ? Yes / No

Driver Tel No.:

(V/L: YES / NO)

STJ 7656C



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

WHT.



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting (1st)  
Non-Reporting (2nd)  
Non-Reporting (3rd)  
Notification (1st) (non-pickup)  
Call OI

After call to (1st)

Documentation Check List: Handler Typist

Notification (1st) (non-pickup)

After call to (1st)

Authorisation To Act

Release Vehicle

Final Repair Bill

Car Rental Invoice

Towing Invoice

LTA / GIA

Medical Bill

PIR

Mandate/Steps - Instruction

LOD

Payment Breakdown Form

Post-Repair Photos

Others:

6/8/18

Asker

7-8-18

REK INQUIRE FOR LIABILITY.

MANDATE APPROVE LIABILITY.

20-8-18

EMPAK KOSK LIABILITY CLERK.

13-10-18

FILE PASS TO TYPE TO PREPARE REPORT.

RECEIVED 16 OCT 2018

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: WSP

Repair Cost:

SS 6,500

days Reduction:

34 %

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Confirm by: WSP

Final Liability:

SS 100

(Agreed / Assessed) BOLA S/N No.:

21

If NO or B 28, Ass. Lia:

Repair Cost:

SS 6,500.00

OLD REPAIR INVOICE TP

Loss of Rental (LOR):

SS

days

Loss of Use (LOU):

SS 600.00

(5 100 x 6 days)

Loss of Income (LOI):

SS

(5 x 8 days)

LOR only

LOU only

LOI only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search:

SS 1.45

Medical:

SS

Disbursement:

SS

(e.g. Tow / Independent)

Legal Cost:

SS

1) Claim status: Control/Reject/Private Settle

2) Repair Form:

3) Survey fee

Total:

SS 7,001.45

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Confirm by: WSP

Payee 1:

SS 7,001.45

Name 1: HAWA HAWA TEKA MOTOR PTE LTD

Payee 2 (Strike if N.A.):

SS

Name 2:

Payee 3 (Strike if N.A.):

SS

Name 3:

COPY SENT

ASS. REC. BY Adrian Ling

REF:

## ASSIGNMENT

04/08/08.

2008 / August.

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: \_\_\_\_\_

at Workshop in/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 1 days Res: Yes or No

Lum Sum: 30 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SJH 3656CYr Regn: 2008Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Estima.

C.C

2362Colour: Silver.

A/C: Insured / Std / NI / NA

Sp. Reading 327890

T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: ACR50706422Gen. Cond: Good / Fair / Poor / BurntSteering: in order / Jammed / Leaked / Burnt orBrake: in order / Jammed / Leaked / Burnt orModi: Nil / SiRim / STD A/Rim orTyre Size: F: 215/55R17.R: 215/55R17.BS / DUN / EXNOVA / GY / FS / LIZA MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal: 06 mmR/Bal: 06 mmL/Bal: 06 mmL/Bal: 06 mm

D.O.A: \_\_\_\_\_

D.O.I: 27/07/18Survey held at NMT.Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

TP III

1/2 + 6.500 (R20 + 17.690.10 74%)

Pending @E Renewal.

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Report Format: \_\_\_\_\_

Lump Sum / L.B.I: (\$

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee: \_\_\_\_\_

Transportation

) S + RS. 2

) Petrol

) Other

TOTAL



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
INDIA INTERNATIONAL INSURANCE PL		Ref : CC6/III18013801/Aeb3		
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711		Date : 30-07-2018		
		Code : III2		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SJY 8266Y	Veh. Inspected	SJH 3656C	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	30/07/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	26/07/2018	Inspection Date	27/07/2018	
Survey held at	NEW HOCK TECK MOTOR PTE LTD 1 KAKI BUKIT AVENUE 6 #01-43 AUTOBAY @ KAKI BUKIT SINGAPORE 417883			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



新福德車廠私人有限公司

NEW HOCK TECK MOTOR PTE. LTD.

1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit, Singapore 417883

Email: admin@nhtmotor.com Website: www.nhtmotor.com

Tel: 6747 9241 Fax: 6741 7276

UEN: 201718370K

27/07/2018

Blk 1 Kaki Bukit Ave 6

# 01-43

Singapore 417883

TP 111

Aches

AKR507061422

Accident date: 26/07/2018

Estimated repair cost for vehicle no: SJH3656C TOYOTA ESTIMA 2.4 X '08

S/n	Qty	Items / List	U/price	Amount
1	1	Rear Boot Lid <i>dent</i>		\$1,492.50 ✓
2	2	Rear Boot Lid Hinge <i>2 new</i>	\$181.90	\$363.80 ✓
3	2	Rear Boot Lid Shock Absorber <i>2 new</i>	\$209.10	\$418.20 ✓
4	1	Rear Boot Lid Emblem Logo <i>3 new</i>		\$66.10 ✓
5	1	Rear Boot Lid Estima Logo <i>1 new</i>		\$70.10 ✓
6	1	Rear Boot Lid X Logo <i>1 new</i>		\$64.10 ✓
7	1	Rear Boot Lid Centre Chrome Moulding ?		\$289.10 ✓
8	2	Rear Boot Lid Number Plate Lamp <i>2 new</i>	\$83.75	\$167.50 ✓
9	2	Rear Boot Lid Side Reflector <i>2 new</i>	\$287.70	\$575.40 ✓
10	1	Rear Boot Lid Centre Reflector		\$281.90 ✓
11	1	Rear Boot Lid Inner Lock <i>dent</i>		<del>\$588.90</del> 3914 ✓
12	1	Rear Boot Lid Inner Rubber <i>cut</i>		\$374.90 ✓
13	1	Rear Boot Lid Inner Trim Board <i>cracked</i>		<del>\$781.90</del> 588 ✓
14	1	Rear Boot Lid Windscreen Seal <i>3 new</i>		\$181.00 ✓
15	2	Rear Boot Lid Windscreen Side Moulding <i>2 new</i>	\$172.85	\$345.70 ✓
16	2	Rear Tail Lamp <i>2 new</i>	\$372.60	\$745.20 ✓
17	1	Rear Bumper <i>dent</i>		\$481.90 ✓
18	8	Rear Bumper Clip <i>8 new</i>	\$6.50	\$52.00 30 ✓
19	2	Rear Bumper Side Retainer <i>2 new</i>	\$182.20	<del>\$364.40</del> 123 ✓
20	2	Rear Bumper Side Reflector (LED) <i>2 new</i>	\$83.15	\$166.30 ✓
21	2	Rear Bumper Side Inner Sponge <i>cracked</i>	\$181.90	\$363.80 ✓
22	2	Rear Bumper Mud Shield <i>2 new</i>	\$181.40	\$362.80 ✓
23	8	Rear Bumper Mud Shield Clip <i>8 new</i>	\$6.50	\$52.00 ✓
24	1	Rear End Panel <i>dent</i>		\$781.45 ✓
25	1	Rear End Panel Top Garnish <i>2 new</i>		\$371.45 ✓
26	1	Rear End Panel Lower Garnish <i>1 new</i>		\$281.10 ✓
27	1	Rear End Panel Lock Sensor <i>2 new</i>		\$380.00 ✓
28	2	Rear Fender Inner Trim Board <i>2 new</i>	\$784.40	\$1,568.80 ✓

29	1	Rear Floor Panel <i>Regr</i>		\$1,272.40	X
30	1	Rear Floor Panel Top Trim <i>HP</i>		\$781.10	X
31	1	Rear Floor Panel Top Cover <i>HP</i>		\$561.45	X
32	1	Rear Exhaust <i>2 HP</i>		\$781.90	X
33	2	Rear Exhaust Mounting <i>HP</i>	\$84.20	\$168.40	X
34	1	Rear Centre Exhaust		\$1,712.60	X

6578.25

4933.68

Subtotal :- \$17,310.15

S/n	Qty	Items / Special Nett	U/price	Amount
35	1	Rear Boot Lid Number Plate <i>HP</i>		\$50.00 X
36	1	Rear Boot Lid Camera <i>HP</i>		\$550.00 X
37	1	Rear Bumper CNG Sticker <i>New</i>		\$40.00 <i>20</i>
38	1	Rear Bumper Reverse Sensor <i>Dong</i>		\$480.00 <i>200</i>

2920

Subtotal :- \$1,120.00

### Labour charges

To remove & refit cushion, trim board & cover

~~\$280.00~~ 60

To remove & refit rear windscreen

~~\$120.00~~ 100

Gum

~~\$50.00~~ /

To remove & refit reverse sensor

~~\$100.00~~ 50

To remove & refit boot lid camera

~~\$180.00~~ 50

To remove & refit rear & centre exhaust

~~\$380.00~~ 350

\* To remove & refit CNG tank

~~\$750.00~~ x

To check wiring

~~\$100.00~~ 30

Towing fee

2730

~~\$100.00~~ x

Tuff kote

~~\$100.00~~ 40

Panel beating

~~\$1,800.00~~ 1000

Spray painting

~~\$1,600.00~~ 1000

Subtotal :- \$5,560.00

Total:- \$23,990.15

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

total 788368

H/S: 63K

07/09/20

63K

27/09/20

## Print Received Message

This mail is associated with :

**\*SJH3656C (MCA180170)**  
**[SJY8266Y]**

TP

AZIZ BIN JOYANE

Jul 26 2018 7:00PM

[COMFORTDELGRO RENT-A-CAR PTE. LTD]

New Hock Teck Motor Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 10/08/2018 08:40 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$0.00) - SJH3656C - Claim Handler: Lalitha Krishnan

Approved:0.00.

## Asher Sng (LKKAuto)

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Monday, 20 August 2018 1:46 PM  
**To:** 'Admin nht'  
**Subject:** Accident Involving SJH 3656C & SJY 8266Y on 26/07/2018

WITHOUT PREJUDICE

Your Ref: SJH 3656C  
Our Ref: CC6/III18013801/Aeb3

Dear Sir/Madam,

### **Accident Involving SJH 3656C & SJY 8266Y on 26/07/2018**

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [asher.sng@lkkauto.com](mailto:asher.sng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	30 Jul 2018 14:35	Cim Veh Model Changed	(201141) TOYOTA ESTIMA 2.4 (A).	[A] Lau Shu Pei
2	30 Jul 2018 14:35	Cim Created	Reg No: SJH3656C. Acct Date: 2018/07/26. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: New Hock Teck Motor Pte Ltd (HQ)	[A] Lau Shu Pei
3	30 Jul 2018 14:35	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	30 Jul 2018 14:35	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/08/08	[A] Lau Shu Pei
5	30 Jul 2018 14:35	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	30 Jul 2018 14:36	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
7	30 Jul 2018 14:36	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Lau Shu Pei
8	07 Aug 2018 09:42	Adj Mandate Request	Cur.Reg:0.00;PODS: LIABILITY: 100% REMARK: 8:27 OLD REAR ENDED TP	[A] Asher Sng Rong Yi
9	10 Aug 2018 08:40	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/08/08	[I] Lalitha Krishnan
10	10 Aug 2018 08:40	Adj Mandate Set	Approved:0.00.	[I] Lalitha Krishnan
11	30 Oct 2018 08:16	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	30 Oct 2018 08:16	Cim Dtl Modified	JPJ Reg. Date: -> 2008/08/04.	[A] JOANNE LEE KHANG MIN
13	30 Oct 2018 08:16	Cim Details Notified		[A] JOANNE LEE KHANG MIN
14	09 Nov 2018 11:12	Adj Mandate Request	Cur.Reg:7107.45;PODS: LIABILITY: 100% QUANTUM: (a) COR : \$6,300.00 + (b) LOU : \$800.00 (8days x \$100) + (c) LTA : \$7.45 Total: a+b+c = \$7,107.45 VEH MODEL: TOYOTA ESTIMA 2362cc PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTION, IF ANY.	[A] Asher Sng Rong Yi

Date From



Date To



Audit Type None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

MR No	MR Date	MR Type	MR System	Co Name (Billed)	Ref 1	Ref 2	Amount
1959704	30/10/2018 08:16	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJH3656C	SJY8266Y	10.70

## Print Received Message

This mail is associated with :

**\*SJH3656C (MCA180170)**  
**[SJY8266Y]**

TP

AZIZ BIN JOYANE

Jul 26 2018 7:00PM

[COMFORTDELGRO RENT-A-CAR PTE. LTD]

New Hock Teck Motor Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 09/11/2018 15:06 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$7107.45) - SJH3656C - Claim Handler: Lalitha Krishnan

Approved:7107.45.

Assignment

To: New Hock Teck Motor Pte Ltd (Workshop)

In consideration for your agreement to repair my motor vehicle registration no. SH3656C and to defer demanding for payment of the cost of repair, I/we the undersigned do hereby irrevocably assign absolutely to you all the proceeds of my/our claim(s) including damages, interest, costs and expenses (including legal costs / disbursements payable on a party and party basis which are to be paid to the parties so entitled including solicitors, vehicle appraisers and other experts / consultants).

I/We further confirm that payment to you only or to any person authorised by you to receive payment shall constitute a good and effectual discharge of the obligations by any party of the aforesaid proceeds of my/our claim(s).

I/We authorise you expressly to give notice of this assignment to the party concerned.

I/We confirm that by this assignment, I/we shall not be entitled in law to receive any payment. If a cheque is sent to me/us, I/we shall return same to the sender as I/we am/are precluded from accepting any payment.

Dated this 27 day of 07 2018

Signature	:	
Name	:	<u>Atiz Bin Jovane</u>
ID No.	:	<u>S72012436</u>
Address	:	<u></u>
Witness Signature	:	
Witness Name	:	<u>Chew Yue Yin</u>
Witness ID	:	<u>S8826618H</u>
Witness Address	:	<u>1 Kaki Bukit Avenue 6 #01-43</u> <u>Singapore 417883</u>

# NEW HOCK TECK MOTOR PTE LTD

Our Ref : NPI1809-0170 / SJH3656C  
Yr Ref : SJY8266Y  
Date : 20<sup>th</sup> September 2018

1 Kaki Bukit Avenue 6  
Blk C #01-43 Autobay@KB  
Singapore 417883

India International Insurance Pte Ltd  
64 Cecil Street  
#04-05 IOB Building  
Singapore 049711

WITHOUT PREJUDICE

Dear Sirs,

**RE: ACCIDENT INVOLVING SJH3656C & SJY8266Y AT SLIP ROAD OF ULU PANDAN RD  
TOWARDS CLEMENTI ROAD ON 26.07.2018, 19:00HR**

We are instructed by **AZIZ BIN JOYANE** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **SJH3656C** was damaged by vehicle **SJY8266Y** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1) Repair Costs	\$ 6,300.00
2) Loss of Use for 8 days (7 + 1 Weekend)	\$ 800.00
3) LTA Search Fees	\$ 7.45
	<u>\$ 7,107.45</u>

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) LTA Receipt

Please let us have your cheque for the sum **\$7,107.45** made payable to us, **NEW HOCK TECK MOTOR PTE LTD** in the next 14 days.

Yours faithfully,



NEW HOCK TECK MOTOR PTE LTD

# LETTER OF AUTHORISATION

**New Hock Teck Motor Pte Ltd**

Kaki Bukit Avenue 6

Blk 1 #01-43

Singapore 417883

Dear Sir,

Accident on

26/07/18, 1900

Involving Vehicles

SJH3656C, SJY8266Y

Along

Ulu Pandan Rd slip Rd Clementi Rd

I/We, the registered owner/driver of vehicle registration no: \_\_\_\_\_  
have involved in the above accident.

SJH3656C

I/We hereby authorize **New Hock Teck Motor Pte Ltd** to commence repairs of the said vehicle forthwith.


I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, \_\_\_\_\_, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,

  
\_\_\_\_\_  
Owner's Signature

(Company's stamp if applicable)

Name: \_\_\_\_\_

NRIC No.: \_\_\_\_\_

Date: \_\_\_\_\_



### WITHOUT FIRE STOVE

I have reached an

TRANS RITE LTD

ANTISPIELID

S\$ 800.00



LVNP

Signed by appointed Surveyor

LKK AUTO CONSULTANTS PTE LTD

198607198R

51 UBI AVE 1, PAYA UBI INDUSTRIAL PARK

Nationality:

Occupation:

**新 福 德 車 廠**  
**NEW HOCK TECK MOTOR PTE LTD**  
1 Kaki Bukit Ave 6, Blk C #01-43  
Autobay@Kaki Bukit Singapore 417883  
Tel: 6747 9241 Fax: 6741 7276  
Email: admin@nhmtmotor.com  
UEN: 201716370K



新福德車廠私人有限公司

NEW HOCK TECK MOTOR PTE. LTD.

1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit, Singapore 417883

Email: admin@nhtmotor.com Website: www.nhtmotor.com

Tel: 6747 9241 Fax: 6741 7276

UEN: 201718370K

## TAX INVOICE

India International Insurance Pte Ltd

64 Cecil Street #04/ #05

IOB Building

Singapore 049711

Invoice No : NPL1809-0170

Date : 20-Sep-18

Date of Accident : 26-Jul-18

Vehicle No. : SJH3656C

Model Type : Toyota Estima

Client: AZIZ BIN JOYANE

Descriptions		Amount
Lump Sum Repair Cost		6,300.00
Total		6,300.00

SIN DOLLARS: SIX THOUSAND AND THREE HUNDRED ONLY



[> Back to OneMotoring](#)

Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 27 Jul 2018 / 11:24:11

Receipt Date/Time : 27 Jul 2018 / 11:24:11

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-180727-000749

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SJY8266Y As at 26 Jul 2018/19:00:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SJY8266Y Enquiry Fee 20180727112247544418	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
	20180727112307646	Direct Debit: eNETS Debit (Internet Banking)		7.45
<b>Total</b>				7.45
<b>Cash Change</b>				0.00
<b>Tendered Amount</b>				7.45
<b>Excess Refundable Amount</b>				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

[Print Receipt](#)[OK](#)[Save as PDF](#)



**...CLAIM SUBFOLDER...(Pending for Survey Report)**

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	31 Jul 2018 <a href="#">Edit Reg</a>		27 Jul 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$56,300.00</b> <a href="#">Edit Estimates</a>	<b>\$56,300.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>COMFORTDELGRO RENT-A-CAR PTE. LTD.</b> , Co. Reg. No.: 198105775H								
Main Claimant:	<b>AZIZ BIN JOYANE</b> , ID: S7201243G								
Vehicle Reg. No.:	<b>SJH3656C</b>	Date of Loss:	26/07/2018 19:00 - :59 [119 Months and 22 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / MCA180170</b>	Policy/Cover Note No.:	M460802 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SJY8266Y</b>	Policy No. (Claimant):	S072592481-02						
		Excess:							
Repairer:	<b>New Hock Teck Motor Pte Ltd (HQ)</b> 1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit, 417883 Kaki Bukit - Tel: 6747 9241								
Handling Insurer:	<b>India International Insurance Pte Ltd (HQ)</b> - Tel: 63476100 ... [Handled by <b>Lalitha Krishnan</b> - 6347 6139]								
Claimant's Insurer:	<b>NTUC Income Insurance Co-operative Ltd (HQ)</b> - Tel:								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ADRIAN LING</b> ] ... [Final Rpt due 08/08/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>III_SG (09/11/2018): Alert - Adj Mandate Approved (\$7107.45) - SJH3656C - Claim Handler: Lalitha Kri...</li> <li>III_SG (10/08/2018): Alert - Adj Mandate Approved (\$0.00) - SJH3656C - Claim Handler: Lalitha Krishn...</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SJH3656C (MCA180170)

[SJY8266Y]

TP

AZIZ BIN JOYANE

Jul 26 2018 7:00PM

[COMFORTDELGRO RENT-A-CAR PTE. LTD]

New Hock Teck Motor Pte Ltd

<a href="#">Upload Documents</a> <a href="#">Upload Photos</a> <a href="#">Compose New Letter</a>			<b>View</b> <a href="#">View in Browser</a>		
Photos/Images			3 per page		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
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2	10/09/18 18:49	General View	1	Load JPG	<input checked="" type="checkbox"/>
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Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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66	10/09/18 18:50	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	30/07/18 14:36	TP GIA REPORT	Load PDF	
2	30/10/18 08:27	WORKSHOP INVOICE	Load PDF	
3	30/10/18 08:27	LTA SEARCH	Load PDF	
4	30/10/18 08:27	LOD	Load PDF	
5	29/11/18 09:24	DISCHARGE VOUCHER	Load PDF	
6	29/11/18 09:24	AUTHORISATION TO ACT FORM	Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	31/07/18 09:06	Singapore Accident Statement	Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			



# LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/III18013801/AEB3Q2

Date: 29/11/2018

### REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No: M460802

Claimant Vehicle No: SJH3656C

Insured Vehicle No: SJY8266Y

Date of Loss: 26/07/2018

Nature of Claim: TP Claim No: MCA180170

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJH3656C

Make &amp; Model: TOYOTA ESTIMA, 2.4 (A)

Engine No: 2AZF151550

Reg. Date: 04/08/2008 (Man. Year: 2008)

Chassis No: ACR507061422

Colour: Silver

Odometer: 327890 km

Engine Capacity: 2362 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 215/55 R17

Rear Tyre Size: 215/55 R17

Front Left Side: Michelin 6 mm

Rear Left Side: Michelin 6 mm

Front Right Side: Michelin 6 mm

Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	18,430.15	5,153.69	13,276.46	72.04
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,560.00	2,730.00	2,830.00	50.90
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>23,990.15</b>	<b>7,883.69</b>	<b>16,106.46</b>	<b>67.14</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>6,300.00</b>		
<b>Nett Amount (S\$)</b>	<b>23,990.15</b>	<b>6,300.00</b>	<b>17,690.15</b>	<b>73.74</b>
<b>+ Loss of Use (8.0 x S\$100.00/day) (S\$)</b>		800.00		
<b>+ Doc/Search Fee (S\$)</b>		7.45		
<b>Nett Liability (S\$)</b>		<b>7,107.45</b>		

### INSPECTION

Date of Assignment: 27/07/2018

Date Inspected: 27/07/2018 Inspected At:

New Hock Teck Motor Pte Ltd (HQ)

1 Kaki Bukit Ave 6, Blk C #01-43

Autobay@Kaki Bukit

Singapore 417883

Estimated Period of Repair: 7.0 days

---

**Adjuster:** ADRIAN LING**Manager:** Asher Sng Rong Yi

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Reference

<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 30 Oct 2018)
<b>Parts:</b> M1-MPV	TOYOTA ESTIMA 2.4 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b> (Unsubmitted, no print-code for SJH3656C)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BOOT LID	Dented	1,492.50 F	*1,492.50 FL
2	2		*REAR BOOT LID HINGE	Not Necessary	363.80 F	*- FL
3	2		*REAR BOOT LID SHOCK ABSORBER	Not Necessary	418.20 F	*- FL
4	1		*REAR BOOT LID EMBLEM LOGO	Necessary	66.10 F	*66.10 FL
5	1		*REAR BOOT LID ESTIMA LOGO	Necessary	70.10 F	*70.10 FL
6	1		*REAR BOOT LID X LOGO	Necessary	64.10 F	*64.10 FL
7	1		*REAR BOOT LID CENTRE CHROME MOULDING	Not Necessary	289.10 F	*- FL
8	2		*REAR BOOT LID NUMBER PLATE LAMP	Not Necessary	167.50 F	*- FL
9	2		*REAR BOOT LID SIDE REFLECTOR	Not Necessary	575.40 F	*- FL
10	1		*REAR BOOT LID CENTRE REFLECTOR	Not Necessary	281.90 F	*- FL
11	1		*REAR BOOT LID INNER LOCK	Damaged	588.90 F	*391.40 FL
12	1		*REAR BOOT LID INNER RUBBER	Cut	374.90 F	*374.90 FL
13	1		*REAR BOOT LID INNER TRIM BOARD	Cracked	781.90 F	*588.30 FL
14	1		*REAR BOOT LID WINDSCREEN SEAL	Necessary	181.00 F	*181.00 FL
15	2		*REAR BOOT LID WINDSCREEN SIDE MOULDING	Necessary	345.70 F	*345.70 FL
16	2		*REAR TAIL LAMP	Not Necessary	745.20 F	*- FL
17	1		*REAR BUMPER	Deformed	481.90 F	*481.90 FL
18	8		*REAR BUMPER CLIP	Necessary	52.00 F	*30.00 FL
19	2		*REAR BUMPER SIDE RETAINER	Necessary	364.40 F	*133.00 FL
20	2		*REAR BUMPER SIDE REFLECTOR (LED)	Not Necessary	166.30 F	*- FL
21	2		*REAR BUMPER SIDE INNER SPONGE	Cracked	363.80 F	*363.80 FL
22	2		*REAR BUMPER MUD SHIELD	Not Necessary	362.80 F	*- FL
23	8		*REAR BUMPER MUD SHIELD CLIP	Not Necessary	52.00 F	*- FL
24	1		*REAR END PANEL	Dented	781.45 F	*781.45 FL
25	1		*REAR END PANEL TOP GARNISH	Deformed	371.45 F	*371.45 FL
26	1		*REAR END PANEL LOWER GARNISH	Deformed	281.10 F	*281.10 FL
27	1		*REAR END PANEL LOCK SENSOR	Not Necessary	380.00 F	*- FL
28	2		*REAR FENDER INNER TRIM BOARD	Not Necessary	1,568.80 F	*- FL
29	1		*REAR FLOOR PANEL	Repair	1,272.40 F	*- FL
30	1		*REAR FLOOR PANEL TOP TRIM	Not Necessary	781.10 F	*- FL
31	1		*REAR FLOOR PANEL TOP COVER	Deformed	561.45 F	*561.45 FL
32	1		*REAR EXHAUST	Not Necessary	781.90 F	*- FL
33	2		*REAR EXHAUST MOUNTING	Not Necessary	168.40 F	*- FL
34	1		*REAR CENTRE EXHAUST	Not Necessary	1,712.60 F	*- FL
35	1		*REAR BOOT LID NUMBER PLATE	Not Necessary	50.00 FS	*- FS
36	1		*REAR BOOT LID CAMERA	Not Necessary	550.00 FS	*- FS
37	1		*REAR BUMPER CNG STICKER	Necessary	40.00 FS	*20.00 FS
38	1		*REAR BUMPER REVERSE SENSOR	Damaged	480.00 FS	*200.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
				Sub Total (S\$)	18,430.15	6,798.25
				- List Item Discount on L Items 0.00/25.00% (S\$)	0.00	1,644.56
				Total Parts (S\$)	18,430.15	5,153.69

Report was unsubmitted during this print-out.



## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE & REFIT CUSHION ,TRIM BOARD & COVER	New	280.00	60.00
2	TO REMOVE & REFIT REAR WINDSCREEN	New	120.00	100.00
3	GUM	New	50.00	50.00
4	TO REMOVE & REFIT REVERSE SENSOR	New	100.00	50.00
5	TO REMOVE & REFIT BOOT LID CAMERA	New	180.00	50.00
6	TO REMOVE & REFIT REAR & CENTRE EXHAUST	New	380.00	350.00
7	TO REMOVE & REFIT CNG TANK	New	750.00	0.00
8	TO CHECK WIRING	New	100.00	30.00
9	TOWING FEE	New	100.00	0.00
10	TUFF KOTE	New	100.00	40.00
11	PANEL BEATING	New	1,800.00	1,000.00
12	SPRAY PAINTING	New	1,600.00	1,000.00
Gross Labour Cost (\$\$)			5,560.00	2,730.00

Report was unsubmitted during this print-out.

&lt; END OF ESTIMATES &gt;