

ASS. REC. BY:

REF

CS/MSG18013782/RIvd312

Ref Instruction:

SURVEYOR

From (Person)

Jeeva
Vimmala

ASSIGNMENT (Office)

of MSG

Date/Time 27/7/18 @ 4:49pm

Estimated Cost:

Bill to:

OD TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SMC 6348M

Insured:

at Workshop m/s

Volkswagen

Tel: 63057176

of

247 Alexandra Road

Policy No

29089926 ARW

Claim No:

565511

Sum Insured:

Excess:

\$ 1,500.00

Make of Veh:

(Client's Record)

D.O.A. 23/07/2018

CA / (REV) / REP. / REV 24 HRS

arranged on 2pm

H.O.D. Endorsement:

Date/Time:

30/7/18 @ 9:49am

Person Contacted:

Cherrie

Vehicle IN/OUT

Date/Time	Action/Instruction	Estimate
	SMC 6348M - X	
30/7/18	Revert via merimen	
31/7/18	Rece approved from Chen How by merimen	
31/7/18	Informed Pearllyn c/A repair ex \$1500 by email	
30/9/18	Final fig \$ 9812.02 confirmed by email (Recd 3485.54, 2670)	

ASSIGNMENT

From: Faru

REF:

29296

ASSIGNMENT

From: _____ Date: _____

Estimated Cost:

OD / TP / WS / TP RES / QD RES / EVA / INV / MV

To Inspect Vehicle No: SMC 6348m

at Workshop m/s Volkswagen

of 247, ALEXANDRA RD

Insured M314

Policy No.

Claims No.

Sum Insured: _____ Excess: 1500

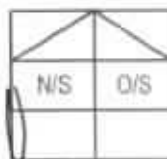
(Client's Record)

Make of Veh:

(Policy Condition)

2pm (owner waiting)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: 125K

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SMC 6348m Yr Regn: 2018 / July

Type: M / Cat / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volkswagen Passat 1.8 c.c. 1798

Colour: Black A/C: Insured / Std / NI / NA

Sp. Reading: 365 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WV W222 3C2 JE 210 T21

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / SR / STD A/Rim or

Tyre Size: F: 215/55R17

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU PIR / SUMI / TOYO / YOKO or

Front

Rear

R/Bal: 6 mm R/Bal: 6 mm

L/Bal: 6 mm L/Bal: 6 mm

D.O.A: 23/07/18 D.O.I: 30/07/18

Survey held at Volkswagen ALEXANDRA

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

N/S REAR

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

RECEIVED 21 SEP 2018

Date/Time. File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time. File Return to?

2) 20/9- typist

Days Of Repair: 11

Resurvey No. of Trip: 1

Add Fee: ☐ Site Insp (\$

☐ Interview (\$

☐ Tech Invs (\$

☐ Weekend (\$

Survey Fee:

Transportation

) S + RS \$

) Photos

) Others

TOTAL

Report Format: merimen

Lump Sum / I.B.I: (\$ 9812.02)

200

10

210



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MSIG INSURANCE (SINGAPORE) PTE LTD

Ref : CS/MSG18013782/R1vd3

16 RAFFLES QUAY
#24-01 HONG LEONG BLDG SINGAPORE 048581

Date : 30-07-2018



Code : MSG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.		Veh. Inspected	SMC 6348M
Policy No.	29089926AVW	Coverage (\$)	0.00
Claim No.	565511	Excess (\$)	1,500.00
Assign From	MERIMEN (VIMMALA)	Assign Date	30/07/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	23/07/2018	Inspection Date	30/07/2018
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934		

5a. Remarks

A) THE MARKET VALUE IS S\$----- (EST. AVERAGE)
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Jul 2018		27 Jul 2018 16:49 Assign				New Assignment Cancel Case

[Main](#)[Reference](#)[Claim Details](#)[Documents](#)[Show All](#)

CLAIM SUBFOLDER DETAILS

[\[Created by insurer\]](#)

Insured:	ZHOU LEIJUN, ID: S2672929G, Tel: +6596670203, Email: ZHOULEIJUN@YAHOO.COM.SG		
Vehicle Reg. No.:	SMC6348M	Date of Loss:	23/07/2018 18:00 - :59 [10 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 565511	Policy/Cover Note No.:	29089926AVW (Comprehensive) Coverage: 13/07/2018 - 12/07/2019
		Excess:	S\$1,500.00
Repairer:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Vimmla D/O Raja Singam - 65942471]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 28/07/2018]		
Driver/Custodian:	ZHOU LEIJUN (54 / Male), NRIC: S2672929G, Tel: +6596670203		
Adj Asg. Remarks:	Survey appt on 30/07/2018, 2PM owner waiting. Survey & revert. Please contact us ASAP if you cannot attend this assignment. Please survey and revert first. Policy is not issue yet.		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
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No results.

View Received Message

This mail is associated with :

***SMC6348M (565511)**

OD

Jul 23 2018 6:00PM

[ZHOU LEIJUN]

Volkswagen Centre Singapore

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From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 20/09/2018 15:12 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$9812.02) - SMC6348M - Claim Handler: Vimmala D/O Raja Singam

Approved:9812.02.

DOCUMENTS SUMMARY

There are no documents,

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Vimimala D/O Raja Singam

Date: 20 Sep 2018

Preliminary Advice

Vehicle No	: SMC6348M	Accident Date	: 23/07/2018
Make	: VOLKSWAGEN PASSAT TSI	Policy No.	: 29089926AVW
Assignment Date	: 27/07/2018	Excess	: S\$1,500.00
Date of Inspection	: 30/07/2018	Est. Duration of Repair	: 11.00
Inspection At	: VOLKSWAGEN CENTRE SINGAPORE (HQ) 247 ALEXANDRA ROAD SINGAPORE 159934		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	13,297.56	(incl.supplementary \$70.77)
Revised Amount	:S\$	9,812.02	(incl.supplementary \$70.77)
Check Items (Estimated)	:S\$	0.00	
Total	:S\$	9,812.02	

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	125,000.00
COE / PARF Rebate	:S\$	57,429.00
Salvage Value	:S\$	
Margin for Repair	:S\$	67,571.00

Remarks

(X) The vehicle is economical for repair.

() The above survey was conducted on a 'without prejudice' basis.

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 31 July 2018 10:31 AM
To: 'Cheong, Pearlyn (VWG Singapore)'
Cc: SUR; Ong, Germaine (VWG Singapore); Charmaine.Kong@vw.com.sg; Foo, John (VWG Singapore); 'Tang, Shu Shi (VWG Singapore)'; Tan, Evelyn (VWG Singapore); Ahmad Termizi Zainal Abidin (Abidin@aig.com); Oh, Aik Seong (VWG Singapore)
Subject: SMC 6348M-DOA: 23/7/2018

Dear Pearlyn,

As instructed by our client , please proceed to repair the **insured vehicle SMC 6348M (Excess \$1500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :

***SMC6348M (565511)**

OO

Jul 23 2018 6:00PM

[ZHOU LEIJUN]

Volkswagen Centre Singapore

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From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 31/07/2018 10:03 AM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$10500.70) - SMC6348M - Claim Handler: Vimmala D/O Raja Singam

Approved:10500.70.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd. 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn: Vimimala D/O Raja Singam	Date: 30 Jul 2018

Preliminary Advice

Vehicle No	: SMC6348M	Accident Date	: 23/07/2018
Make	: VOLKSWAGEN PASSAT TSI	Policy No.	: 29089926AVW
Assignment Date	: 27/07/2018	Excess	: S\$1,500.00
Date of Inspection	: 30/07/2018	Est. Duration of Repair	: 11.00
Inspection At	: VOLKSWAGEN CENTRE SINGAPORE (HQ) 247 ALEXANDRA ROAD SINGAPORE 159934		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	13,226.79
Revised Amount	:S\$	10,500.70
Check Items (Estimated)	:S\$	263.78
Total	:S\$	10,764.48
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	125,000.00
COE / PARF Rebate	:S\$	57,429.00
Salvage Value	:S\$	
Margin for Repair	:S\$	67,571.00

Remarks

☒ (X)	The vehicle is economical for repair.
☐ ()	The above survey was conducted on a 'without prejudice' basis.

[> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	2929G
Vehicle Details	
Vehicle No.:	SMC6348M
Vehicle to be Exported:	No
Intended De-registration Date:	30 Jul 2018
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	PASSAT B8 1.8 TFSI AT 3G24JZ
Primary Colour:	Black
Manufacturing Year:	2018
Engine No.:	CJS282801
Chassis No.:	WVWZZZ3CZJE210721
Maximum Power Output:	132.0 kW (177 bhp)
Open Market Value:	\$26,298.00
Original Registration Date:	13 Jul 2018
First Registration Date:	13 Jul 2018
Transfer Count:	0
Actual ARF Paid:	\$28,818.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	12 Jul 2028 *
PARF Rebate Amount:	\$21,613.00
Intended COE Rebate Details	
COE Expiry Date:	12 Jul 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$36,000.00
COE Rebate Amount:	\$35,816.00
Total Rebate Amount:	\$57,429.00

The information contained herein is correct as at 30 Jul 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	24/07/2018 10:48
Date Of Accident	23/07/2018 18:35
Exact Location Of Accident	MIDVIEW CITY BASEMENT CARPARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMC6348M
Insured/Policyholder	
Name Of Registered Owner	ZHOU LEIJUN
NRIC No	S2672929G
Email Address	ZHOULEIJUN@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-96670203
Alternative Phone No	OTHERS-96670203

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	PASSAT 1.8 TSI COMFORTLINE
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	CN 156346

Driver

Name of Driver	ZHOU LEIJUN
NRIC No	S2672929G
Date Of Birth	14/02/1964
Occupation	INDOOR
Date Of Driving Pass	23/10/2006
Driving Experience	11 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96670203
Fax Number	
Contact Number	OTHERS-96670203
Email Address	ZHOULEIJUN@YAHOO.COM.SG

Address	BLK 518 JURONG WEST STREET 52 #08-133
Postcode	640518
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
Insurance Company of Driver's Own Vehicle	-

General Information of the Accident

Type Of Accident	HIT BY FALLEN TREE / OTHER OBJECTS
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO ATTACHEMENT

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:


24/7/18
10:47

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Pearlyn Cheong

Reporting Centre Personnel's Signature

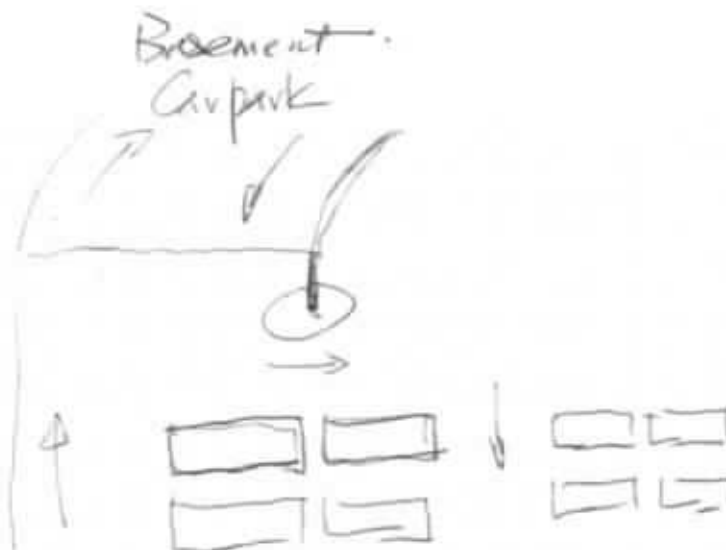
Name:

NRIC/FIN No:

24 JUL 2018

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

When turning out from car park my car accidentally hit the protruding wall and caused damage to the left portion of my car.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

24/7/18
10:47

Driver's Signature

(if driver is not the policyholder)

Date & Time:

Pearlyn Cheong

Reporting Centre Personnel's Signature

Name:

NRIC/TIN No.:

24 JUL 2018

Sketch Plan #3



MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way #21-01 SGX Centre 2 Singapore 068807
Tel: (65) 6427 7886 Fax: (65) 6427 7891
Co. Reg. No. 200412213G GST Reg. No. 20-0412213G

MOTOR INSURANCE COVER NOTE

Cover Note No. 50507317

The insured named in the Schedule below having proposed for insurance in respect of the Motor Vehicle described in the Schedule below the risk is hereby HELD COVERED in the terms of the Company's usual form of Policy applicable thereto for the period as stated below unless the cover be terminated by the Company by notice in writing in which case the insurance will thereupon cease and a proportionate part of the annual premium otherwise payable for such insurance will be charged for the time the Company has been on risk.

SCHEDULE

Agent No. : 156346
Name of Insured : ZHOU LEIJUN
Make and Description of Vehicle : VOLKSWAGEN PASSAT 1.8 TSI CL
Vehicle Registration No. :
Year of Manufacture : 2018
Engine No. : CJS282801
Chassis No. : WVVZZZ3CZJE210721
Capacity : 1,795 Cubic Capacity
Cover Type : Comprehensive
Sum Insured (SGD) : Market Value
Period of Insurance : One year from Date of Registration of the vehicle with LTA
Excess (SGD) : As Agreed
Finance Company : STANDARD CHARTERED BANK (SINGAPORE) LIMITED

We hereby certify that this Cover Note is issued in accordance with the Provisions of the Motor Vehicles (Third Party Risks & Compensation) Act (Cap. 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

Not valid unless countersigned by the
Company's Authorised Representative

Winner Consultancy Pte. Ltd.

MSIG Insurance (Singapore) Pte. Ltd.
Authorised Insurers

Amy Lee
Senior Vice President, Agencies

Date of Issue : 13/07/2018

This Cover Note is valid for 30 days from the date of issue.

XWCPLE42G018071315414887

Register New Vehicle (Acknowledgement)**Vehicle Particulars**

Vehicle No.:	SMC6348M	Vehicle Scheme:	Normal
Vehicle Type:	P10 - Passenger Motor Car		
Vehicle Attachment 1:	No Attachment		
Vehicle Attachment 2:	-	Vehicle Attachment 3:	-
Vehicle Make:	VOLKSWAGEN	Vehicle Model:	PASSAT BB 1.8 TFSI AT 3G24JZ
Chassis No.:	WWZZZ3CZJE210721	Engine No.:	CJ5282801
Motor No.:	-	Trailer Chassis No.:	-
Propellant:	Petrol	Passenger Capacity:	4
Engine Capacity:	1798 cc	Power Rating:	-
Maximum Power Output:	132.0 kW (177 bhp)		
Unladen Weight:	1480 kg	Maximum Laden Weight:	2030 kg
Primary Colour:	Black	Secondary Colour:	-
First Registration Date:	13 Jul 2018	Original Registration Date:	13 Jul 2018
Manufacturing Year:	2018	Open Market Value:	\$26,298.00
PARF Eligibility:	Yes	Minimum PARF Benefit:	\$14,409.00
No. of Trainers:	0	Additional Registration Fee Rate:	First \$20,000.00 (100%), next \$6,298.00 (140%)
Actual ARF Paid:	\$28,818.00		

Owner Particulars

Owner Name:	ZHOU LEIJUN
Owner ID Type:	Singapore NRIC
Owner ID:	S2672929G
Registered Address Type:	HDB / HUDC
Registered Block/House No.:	518
Registered Street Name:	JURONG WEST STREET 52
Registered Unit No.:	# 08 - 133
Registered Building Name:	-
Registered Postal Code:	640518
COE No. / Expiry Date:	2018070103000007N / 12 Jul 2028
COE Bid Category:	B - Car above 1600cc or 97kW (130bhp)
QP Paid:	\$36,000.00

Transaction Details

Business Transaction Ref. No.:	20180713160004796622
Business Transaction Date:	13 Jul 2018
Business Transaction Time:	16:00:04

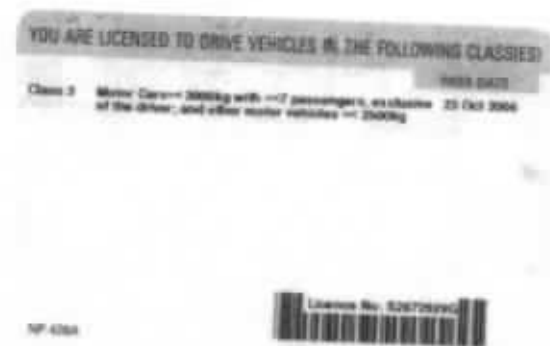
Message

The above vehicle has been successfully registered.
 Please note that \$56,014.00 will be deducted from your GIRO account.
 The notification delivery date will be subject to validation of address with source agency.

OK

Save as PDF

Sketch Plan #5



Sketch Plan #6



Accident Photo



Accident Photo



Accident Photo



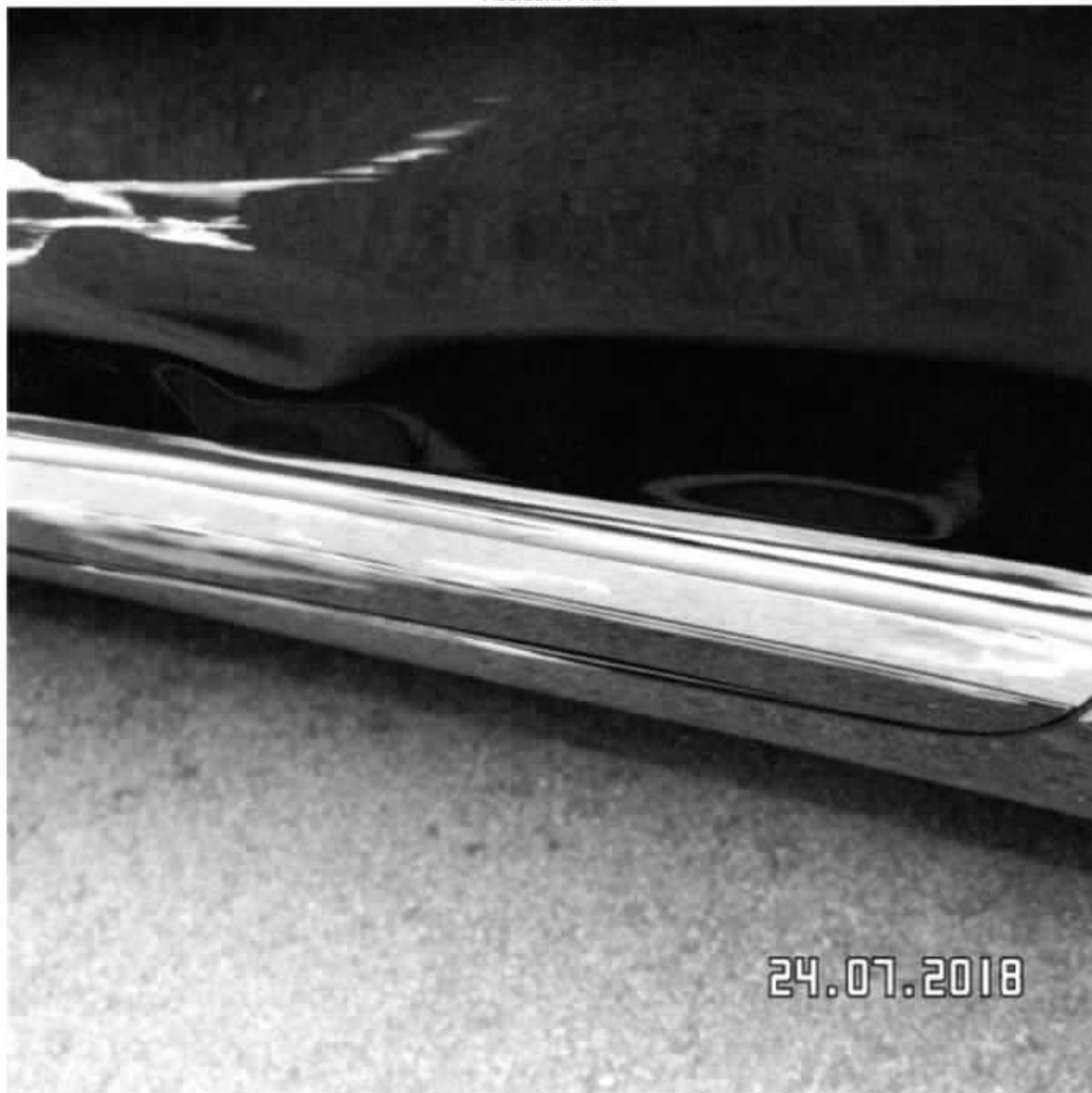
Accident Photo



Accident Photo



Accident Photo



Accident Photo



PDI TUAS

mjh
winner
0D

PDI TUAS

ZHOU LEIJUN @ 9667 0203
518 JURONG WEST STREET 52
#08-133
Singapore, 640518
Singapore

SURVEY : 24/7/2018
Email

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV040984
Quote No. SER/QUO/1801194
QuoteDate 24/07/18
Salesperson Moh Perng Tam
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Passat 1.8 TSI Comfortline	16	Cheong Pearlyn
License No.	VIN	Initial Registration	Sales Advisor
SMC6348M	WVWZZZ3CZJE210721	13/07/18	Moh Perng Tam
Engine Code	Labor Type	Engine No.	Model Code
	1P	CJS 282801	3G24JZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	8	UNIT	✓ 2850	3,800.00 ✓
P B&P ALEX LABOUR	RE+REINSTALLED REAR WSCR	1	UNIT	✓	550.00 ✓
P B&P ALEX LABOUR	RE+REINSTALLED UPHOLDSTR	1	UNIT	✓ 237.50	475.00 ✓
P B&P ALEX LABOUR	TRANSFER DOOR PARTS	1	UNIT	✓ 237.50	475.00 ✓
P B&P ALEX PAINT	SPRAY PAINT	5	UNIT	✓ 2000	2,500.00 ✓
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un	✓	360.00 ✓
P B&P MECH	COMPULSORY TO DO AFTER AC	1	Time Un	✓	200.00 ✓
	CHECK WIRE HARNESS, ECU, S				
	Nett				
	Sum Labor				8,360.00
P 3G0839699B	DOOR SEAL LOWER LHR	1	Pieces	66.23	✓ 91.98 ✓
	Use Predecessor 3G0839699A				
P 3G0853333A 3Q7	DOOR MOLDING LHS	1	Pieces	74.77	✓ 103.86 ✓
P 3G0853777 GRU	DOOR INNER MOLDING LHS	1	Pieces	30.25	✓ 30.25 ✓
P 3G0853857D GRU	ROCKER PANEL TRIM LHS	1	Pieces	385.73	✓ 442.68 ✓
P 3G0853945	ROCKER PANEL RETAINING STR	1	Pieces	94.63	✓ 94.63 ✓
P 3G0898985	COVERSTRIP LHS	1	Pieces	66.23	✓ 83.65 ✓
P 3G5809843	FENDER LHR	1	Pieces	688.77	✓ 956.62 ✓
P 3G5833055AC	DOOR LHR	1	Pieces	1131.34	✓ 1,571.16 ✓
	Use Predecessor 3G5833055R				
P 3G5839701B 5AP	DOOR SEAL LHR	1	Pieces	154.87	✓ 215.11 ✓
P 8V5833403B	DOOR LHS HINGE LOWER	1	Pieces	57.90	✓ 57.90 ✓
P 8X0831403B	DOOR LHS HINGE UPPER	1	Pieces	91.98	✓ 91.98 ✓
P D 002000A2	CLEANER	1	Pieces	106.45	✓ 147.89 ✓
P D 004660M2	2K GLUE	1	Pieces	133.39	✓ 183.87 ✓

Sum carried forward 12,431.58

Payments to: - BBN: - Acc.-No.:

PDI TUAS

Phone No.
Fax No.
E-Mail

PDI TUAS

ZHOU LEIJUN
518 JURONG WEST STREET 52
#08-133
Singapore, 640518
Singapore

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV040984
Quote No. SER/QUO/1801194
QuoteDate 24/07/18
Salesperson Moh Perng Tam
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Passat 1.8 TSI Comfortline	16	Cheong Pearlyn
License No.	VIN	Initial Registration	Sales Advisor
SMC6348M	WVWZZZ3CZJE210721	13/07/18	Moh Perng Tam
Engine Code	Labor Type	Engine No.	Model Code
	1P	CJS 282801	3G24JZ

Continued			12,431.58
P D 007600A1	INOXSPRAY	1 Pieces 56.47	78.43 ✓
P D 00920002	PRIMER	1 Pieces 23.17	32.19 ✓
P D 180003M2	2KADHESIV	1 Pieces 237.78	330.24 ✓
P D 181802M1	ACTIVATOR	1 Pieces 21.21	29.46 ✓
P D 378500A2	DOOR INSULATOR	1 Pieces 39.40	53.34 ✓
P D 476KD1M2	SEALANT	1 Pieces 64.29	89.29 ✓
P D 506KD1A3	2K FOAM	1 Pieces 131.23	182.26 ✓
	Sum Item		4,866.79

13,297.56

Sum Labor	8,360.00
Sum Item	4,866.79
Total SGD	13,226.79
7% GST	925.88
Total SGD Incl. GST	14,152.67

Explanations

P = Proportionately Charged

Payment Terms

No Credit

Payments to: - BBN - Acc.-No. ...

Handwritten notes:
 Total
 Hp 90010068
 11 days
 30/07/18 @ 1400hrs
 excess: 1500
 Revert
 Penny by post

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

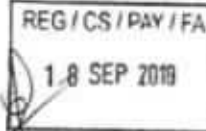
Acknowledged by Repairer

Signature:

Date:

Volkswagen Centre Singapore

Service Tax Invoice No. SV18P37154



malg

Itz Reg. No. S3103D6VE
GST No. M20098505-2

SERVICE ORDER NO: 18IP2037

SERVICE CUSTOMER NO.: CVC00419

SERVICE CUSTOMER NAME: MSIG INSURANCE PTE LTD

TELEPHONE NO.:

ADDRESS: 4 Shenton Way

#21-01 SGX Centre 2

Singapore

Post Code: 048581

VEH NO.: SMC6348M

DATE: 27/08/18

Pickup:

VIN NO.: WVWZZZ3CZJE210721

KM: 954

GEARBOX CODE:

Engine No.:

MODEL: Passat 1.8 TSI Comfortline

SA: Cheong Peardyn

Next Appointment Date:

Next Appointment Mileage: 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
OD CLAIM					
DOA: 23/07/2018					
SURVEY BY: RASUL					
INSURANCE EXCESS: \$1500					
	Labor				
1	LABOUR	6.00	UNIT	475.00	2,850.00
2	RE+REINSTALLED REAR WSCREEN	1.00	UNIT	550.00	550.00
3	RE+REINSTALLED UPHOLDSTREY	0.50	UNIT	475.00	237.50
4	TRANSFER DOOR PARTS	0.50	UNIT	475.00	237.50
5	SPRAY PAINT	4.00	UNIT	500.00	2,000.00
6	Tow SVC- Quality Recovery Services	1.00	UNIT		
7	Tow SVC- Quality Recovery Services	1.00	UNIT		
8	PROGRAMMING & CALIBRATION- NETT	1.00	TU	360.00	360.00
9	INSURANCE EXCESS / DEDUCTIBLE	1.00	TU	1,500.00	1,500.00
10	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	200.00	200.00
	Item				
11	DOOR SEAL LOWER LHR	1.00	PCS	91.98	91.98
12	DOOR MOLDING LHS CHROME	1.00	PCS	103.86	103.86
13	LHS REAR DOOR LOWER MLDG	1.00	PCS	96.75	96.75
14	ROCKER PANEL TRIM LHS	1.00	PCS	442.68	442.68

101 sue

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P37154

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO.: 18IP2037

SERVICE CUSTOMER NO.: CV000419

SERVICE CUSTOMER NAME.: MSIG INSURANCE PTE LTD

TELEPHONE NO.:

ADDRESS: 4 Shenton Way
#21-01 SGX Centre 2
Singapore

Post Code: 045581

VEH NO.: SMC6348M

DATE: 27/08/18

Pickup:

VIN NO.: WVVZZZ3CZJ210721

KM: 954

GEARBOX CODE:

Engine No.:

MODEL: Passat 1.8 TSI Comfortline

SA: Cheong Pearyn

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
15	NUT	1.00	PCS	1.53	1.11
16	ROCKER PANEL, CHROME	1.00	PCS	83.65	83.22
17	FENDER LHR	1.00	PCS	556.62	588.77
18	DOOR LHR	1.00	PCS	1,571.16	1,131.24
19	DOOR SEAL LHR	1.00	PCS	215.11	154.87
20	CLEANER	1.00	PCS	147.89	106.48
21	2K GLUE	1.00	PCS	153.87	132.39
22	INOXSPRAY	1.00	PCS	78.43	95.47
23	PRIMER	1.00	PCS	32.19	23.17
24	2KADHESIV	1.00	PCS	330.24	237.78
25	ACTIVATOR	1.00	PCS	29.46	21.21
26	DOOR INSULATOR	1.00	PCS	53.34	38.40
27	SEALANT	1.00	PCS	59.29	54.29
28	2K FOAM	1.00	PCS	182.26	131.23

GST (7%) AMOUNT: 581.84

TOTAL AMOUNT: 8,893.86

For Volkswagen Group Singapore Pte Ltd



Customer

NOTICE

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 2528214002 Swift Code: DEUT5GSG Please indicate Customer Name and Invoice Number in the payment

Phone : Fax :

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 19 September 2018 10:49 AM
To: 'Cheong, Pearlyn (VWG Singapore)'
Cc: SUR; Ong, Germaine (VWG Singapore); Charmaine.Kong@vw.com.sg; Foo, John (VWG Singapore); 'Tang, Shu Shi (VWG Singapore)'; Tan, Evelyn (VWG Singapore); Ahmad Termizi Zainal Abidin (Abidin@aig.com); Oh, Aik Seong (VWG Singapore)
Subject: RE: SMC 6348M-DOA: 23/7/2018

Dear Pearlyn,

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 11 September 2018 11:35 AM
To: Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>
Cc: SUR <sur@lkkauto.com>; Ong, Germaine (VWG Singapore) <Germaine.Ong@vw.com.sg>; Charmaine.Kong@vw.com.sg; Foo, John (VWG Singapore) <John.Foo@vw.com.sg>; Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>; Tan, Evelyn (VWG Singapore) <evelyn.tan@vw.com.sg>; Ahmad Termizi Zainal Abidin (Abidin@aig.com) <Abidin@aig.com>; Oh, Aik Seong (VWG Singapore) <Aikseong.Oh@vw.com.sg>
Subject: RE: SMC 6348M-DOA: 23/7/2018

Dear Pearlyn,

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 28 August 2018 4:01 PM
To: 'Cheong, Pearlyn (VWG Singapore)' <Pearlyn.cheong@vw.com.sg>

Cc: SUR <sur@lkkauto.com>; Ong, Germaine (VWG Singapore) <Germaine.Ong@vw.com.sg>; Charmaine.Kong@vw.com.sg; Foo, John (VWG Singapore) <John.Foo@vw.com.sg>; 'Tang, Shu Shi (VWG Singapore)' <shushi.tang@vw.com.sg>; Tan, Evelyn (VWG Singapore) <evelyn.tan@vw.com.sg>; Ahmad Termizi Zainal Abidin (Abidin@aig.com) <Abidin@aig.com>; Oh, Aik Seong (VWG Singapore) <Aikseong.Oh@vw.com.sg>
Subject: RE: SMC 6348M-DOA: 23/7/2018

Dear Pearlyn,

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Tuesday, 31 July 2018 10:31 AM

To: 'Cheong, Pearlyn (VWG Singapore)' <Pearlyn.cheong@vw.com.sg>

Cc: SUR <sur@lkkauto.com>; Ong, Germaine (VWG Singapore) <Germaine.Ong@vw.com.sg>; Charmaine.Kong@vw.com.sg; Foo, John (VWG Singapore) <John.Foo@vw.com.sg>; 'Tang, Shu Shi (VWG Singapore)' <shushi.tang@vw.com.sg>; Tan, Evelyn (VWG Singapore) <evelyn.tan@vw.com.sg>; Ahmad Termizi Zainal Abidin (Abidin@aig.com) <Abidin@aig.com>; Oh, Aik Seong (VWG Singapore) <Aikseong.Oh@vw.com.sg>

Subject: SMC 6348M-DOA: 23/7/2018

Dear Pearlyn,

As instructed by our client , please proceed to repair the **insured vehicle SMC 6348M (Excess \$1500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 20 September 2018 3:32 PM
To: 'Cheong, Pearlyn (VWG Singapore)'; SUR; Admin A; Admin-D (LKKAuto)
Cc: Kong, Charmaine (VWG Singapore); Wong, Meiy (VWG Singapore)
Subject: RE: SMC6348M - FINALISE

Dear Pearlyn,

Confirmed amount \$9812.02 before excess \$1500 and GST

No of days: 11 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>
Sent: Thursday, 20 September 2018 8:22 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>; Wong, Meiy (VWG Singapore) <meiy.wong@vw.com.sg>
Subject: RE: SMC6348M - FINALISE

fyi

Best regards,

Pearlyn Cheong
Service Advisor
Aftersales Body & Paint Department

Volkswagen Group Singapore (Alexandra)
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7288
Mobile : +65 9236 1336
Main line: +65 6305 7299
Main Fax: +65 6474 3643
pearlyn.cheong@vw.com.sg
<http://www.vw.com.sg>



From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Wednesday, 19 September, 2018 5:43 PM
To: Cheong, Pearlyn (VWG Singapore); SUR; Admin A; Admin-D (LKKAuto)
Cc: Kong, Charmaine (VWG Singapore); Wong, Mei (VWG Singapore)
Subject: RE: SMC6348M - FINALISE

Dear Pearlyn,

Please forward us resurvey photos.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>
Sent: Wednesday, 19 September 2018 5:30 PM
To: SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>; Wong, Mei (VWG Singapore) <meiy.wong@vw.com.sg>
Subject: SMC6348M - FINALISE

Hi,

Please confirmed

COR \$8893.86 after excess & GST.

Best regards,

Pearlyn Cheong
Service Advisor
Aftersales Body & Paint Department

Volkswagen Group Singapore (Alexandra)
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7288

Mobile : +65 9236 1336
Main line: +65 6305 7299
Main Fax: +65 6474 3643
pearlyn.cheong@vw.com.sg
<http://www.vw.com.sg>

New Arteon.

This is high performance art.



...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Jul 2018		27 Jul 2018 16:49 Edit Adj Rpt	\$59,812.02 Edit Estimates	\$59,812.02 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: ZHOU LEIJUN , ID: S2672929G, Tel: +6596670203, Email: ZHOULEIJUN@YAHOO.COM.SG									
Vehicle Reg. No.: SMC6348M		Date of Loss: 23/07/2018 18:00 - :59 [10 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 565511		Policy/Cover Note No.: 29089926AVW (Comprehensive) Coverage: 13/07/2018 - 12/07/2019							
		Excess: \$51,500.00							
Repairer: Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288									
Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Vimmala D/O Raja Singam - 65942471]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 26/08/2018]									
Driver/Custodian: ZHOU LEIJUN (54 / Male), NRIC: S2672929G, Tel: +6596670203									
Adj Asg. Remarks: Survey appt on 30/07/2018, 2PM owner waiting. Survey & revert. Please contact us ASAP if you cannot attend this assignment. Please survey and revert first. Policy is not issue yet.									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- MSIG_SG (20/09/2018): Alert - Adj Mandate Approved (\$59812.02) - SMC6348M - Claim Handler: Vimmala D/O... - MSIG_SG (19/09/2018): SMC6348M (565511) - MSIG_SG (31/07/2018): Alert - Adj Mandate Approved (\$510500.70) - SMC6348M - Claim Handler: Vimmala D/...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMC6348M (565511)
 OD
 Jul 23 2018 6:00PM
 [ZHOU LEIJUN]
 Volkswagen Centre Singapore

[Upload Documents](#) |
 [Upload Photos](#) |
 [Compose New Letter](#)

View View in Browser

Assessment Reports				1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	30/07/18 16:30	Adjuster Immediate Advice	Load HTM		
2	20/09/18 10:18	Adjuster Immediate Advice	Load HTM		

Photos/Images				3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	02/08/18 08:53	General View	Load JPG	☒	
2	02/08/18 08:53	General View	Load JPG	☒	
3	02/08/18 08:53	General View	Load JPG	☒	
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30	02/08/18 08:53	General View	Load JPG	☒	
31	02/08/18 08:53	General View	Load JPG	☒	
32	02/08/18 08:53	General View	Load JPG	☒	
33	02/08/18 08:53	General View	Load JPG	☒	
34	02/08/18 08:53	General View	Load JPG	☒	

Assessment Reports				1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
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36	02/08/18 08:53	General View	 Load JPG	☒	
37	02/08/18 08:53	General View	 Load JPG	☒	
38	02/08/18 08:53	General View	 Load JPG	☒	
39	02/08/18 08:53	General View	 Load JPG	☒	
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41	20/09/18 10:06	Reinspection Photo	 Load JPG	☒	
42	20/09/18 10:06	Reinspection Photo	 Load JPG	☒	
43	20/09/18 10:06	Reinspection Photo	 Load JPG	☒	
44	20/09/18 10:06	Reinspection Photo	 Load JPG	☒	
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50	20/09/18 10:06	Reinspection Photo	 Load JPG	☒	
51	20/09/18 10:06	Reinspection Photo	 Load JPG	☒	
52	20/09/18 10:06	Reinspection Photo	 Load JPG	☒	
53	20/09/18 10:06	Reinspection Photo	 Load JPG	☒	
54	20/09/18 10:06	Reinspection Photo	 Load JPG	☒	
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56	20/09/18 10:06	Reinspection Photo	 Load JPG	☒	
57	20/09/18 10:06	Reinspection Photo	 Load JPG	☒	
58	20/09/18 10:06	Reinspection Photo	 Load JPG	☒	
59	20/09/18 10:06	Reinspection Photo	 Load JPG	☒	
60	20/09/18 10:06	Reinspection Photo	 Load JPG	☒	
61	20/09/18 10:06	Reinspection Photo	 Load JPG	☒	
62	20/09/18 10:06	Reinspection Photo	 Load JPG	☒	
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67	20/09/18 10:06	Reinspection Photo	 Load JPG	☒	
68	20/09/18 10:06	Reinspection Photo	 Load JPG	☒	
69	20/09/18 10:06	Reinspection Photo	 Load JPG	☒	
70	20/09/18 10:06	Reinspection Photo	 Load JPG	☒	
71	20/09/18 10:06	Reinspection Photo	 Load JPG	☒	
Documentation				1 per page	☒
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print	
1	19/09/18 10:02	Final repair bill from Volkswagen Centre Singapore	 Load PDF		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	30/07/18 16:36	MARK ESTIMATE	 Load PDF		
2	20/09/18 10:08	1ST MARK ESTIMATE	 Load PDF		
3	20/09/18 10:09	SUPPLEMENTARY	 Load PDF		

Linked Accident Report Documents

Assessment Reports				1 per page	☒
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print	

Assessment Reports				1 per page	☒
No	Finalized On	Volkswagen Centre Singapore (HQ)		Thumbnail	Print
1	24/07/18 11:09	Accident Statement		Load HTM	☐
Photos/Images				3 per page	☒
No	Finalized On	Volkswagen Centre Singapore (HQ)		Thumbnail	Print
1	24/07/18 11:08	Accident Photo		Load JPG	☒
2	24/07/18 11:08	Accident Photo		Load JPG	☒
3	24/07/18 11:08	Accident Photo		Load JPG	☒
4	24/07/18 11:08	Accident Photo		Load JPG	☒
5	24/07/18 11:08	Accident Photo		Load JPG	☒
6	24/07/18 11:08	Accident Photo		Load JPG	☒
7	24/07/18 11:08	Accident Photo		Load JPG	☒
Documentation				1 per page	☒
No	Finalized On	Volkswagen Centre Singapore (HQ)		Thumbnail	Print
1	24/07/18 11:01	Sketch Plan		Load JPG	☒
2	24/07/18 11:01	Sketch Plan #2		Load JPG	☒
3	24/07/18 11:01	Sketch Plan #3		Load JPG	☒
4	24/07/18 11:01	Sketch Plan #4		Load JPG	☒
5	24/07/18 11:01	Sketch Plan #5		Load JPG	☒
6	24/07/18 11:01	Sketch Plan #6		Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG18013782/R1VD3E2

Date: 24/09/2018

REFERENCE

Insured/Claimant: ZHOU LEIJUN

Policy No: 29089926AVW

Date of Loss: 23/07/2018

Nature of Claim: OD

Claim No: 565511

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMC6348M

Make & Model: VOLKSWAGEN PASSAT TSI, 1.8 (A)

Engine No: CJS282801

Reg. Date: 13/07/2018 (Man. Year: 2018)

Chassis No: VVWZZ3CZJE210721

Colour: Black

Odometer: 365 km

Engine Capacity: 1798 cc

Market Value/New Car Price: S\$125,000.00

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/55 R17

Rear Tyre Size: 215/55 R17

Front Left Side: Pirelli 6 mm

Rear Left Side: Pirelli 6 mm

Front Right Side: Pirelli 6 mm

Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,937.56	3,377.02	1,560.54	31.61
Miscellaneous Items	0.00	0.00	0.00	
Labour	8,360.00	6,435.00	1,925.00	23.03
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	13,297.56	9,812.02	3,485.54	26.21
- Excess (S\$)	1,500.00	1,500.00	0.00	0.00
(S\$)	11,797.56	8,312.02	3,485.54	29.54
+ GST 7.00/7.00% (S\$)	825.83	581.84	243.99	29.54
Nett Amount (S\$)	12,623.39	8,893.86	3,729.53	29.54

INSPECTION

Date of Assignment: 27/07/2018

Date Inspected: 30/07/2018 Inspected At:

Volkswagen Centre Singapore (HQ)
247 Alexandra Road
Singapore 159934

Estimated Period of Repair: 11.0 days

Adjuster: MOHD RASUL

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 24 Sep 2018)
Parts:	143	VOLKSWAGEN PASSAT TSI 1.8 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SMC6348M)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*DOOR SEAL LOWER LHR	Necessary	91.98 FS	*66.23 FS
2	1		*DOOR MOLDING LHS	Scratched	103.86 FS	*74.77 FS
3	1		*DOOR INNER MOLDING LHS	Serviceable	30.25 FS	*- FS
4	1		*ROCKER PANEL TRIM LHS	Bent	442.68 FS	*318.73 FS
5	1		*ROCKER PANEL RETAINING STR	Serviceable	94.63 FS	*- FS
6	1		*COVERSTRIP LHS	Scratched	83.65 FS	*60.22 FS
7	1		*FENDER LHR	Bent	956.62 FS	*688.77 FS
8	1		*DOOR LHR	Bent	1,571.16 FS	*1,131.24 FS
9	1		*DOOR SEAL LHR	Necessary	215.11 FS	*154.87 FS
10	1		*DOOR LHS HINGE LOWER	Serviceable	57.90 FS	*- FS
11	1		*DOOR LHS HINGE UPPER	Serviceable	91.98 FS	*- FS
12	1		*CLEANER	Necessary	147.89 FS	*106.48 FS
13	1		*2K GLUE	Necessary	183.87 FS	*132.39 FS
14	1		*INOXSPRAY	Necessary	78.43 FS	*56.47 FS
15	1		*PRIMER	Necessary	32.19 FS	*23.17 FS
16	1		*2KADHESIV	Necessary	330.24 FS	*237.78 FS
17	1		*ACTIVATOR	Necessary	29.46 FS	*21.21 FS
18	1		*DOOR INSULATOR	Necessary	53.34 FS	*38.40 FS
19	1		*SEALANT	Necessary	89.29 FS	*64.29 FS
20	1		*2K FOAM	Necessary	182.26 FS	*131.23 FS
21	1		*LHS REAR DOOR LOWER MLDG	Scratched	69.66 FS	*69.66 FS
22	1		*NUT	Necessary	1.11 FS	*1.11 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	4,937.56	3,377.02
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR	New	3,800.00	2,850.00
2	RE+REINSTALLED REAR WSCR	New	550.00	550.00
3	RE+REINSTALLED UPHOLDSTR	New	475.00	237.50
4	TRANSFER DOOR PARTS	New	475.00	237.50
5	SPRAY PAINT	New	2,500.00	2,000.00
6	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	360.00	360.00
7	CHECK WIRE HARNESS, ECU, S	New	200.00	200.00
Gross Labour Cost (S\$)			8,360.00	6,435.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >