

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Saturday, 13 October 2018 12:30 PM  
**To:** 'Claims Dept of CTI'  
**Cc:** Admin A; Catherine Thia  
**Subject:** RE: Direct Settlement - Accident Involving XD7119R (OI : CTI - SNM18D03694C02) AND SMA5337L (TP : LKK REF - CC6/CTI18013744/Upb3) on 27.07.2018  
**Attachments:** LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos 1.pdf; LKK Resurvey Photos 2.pdf; TP LOD\_SMA5337L.pdf

Your ref : **SNM18D03694C02**  
Our ref : CC6/CTI18013744/Upb3s2

Dear Sirs/Madam,

### **ACCIDENT INVOLVING XD7119R(OI) & SMA5337L(TP) ON 27/07/2018**

We refer to the above matter.

It is a head-to-rear collision. Liability is down against our insured driver.  
We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer " **FASTECH AUTO PTE LTD**" at **\$6,922.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 19,638.99	\$ 6,420.00
2. Loss of Rental (5days x \$100.00)	\$ 500.00	\$ 500.00
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 20,140.99	<b><u>\$ 6,922.00</u></b>

\*\*05 days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 23 August 2018 12:00 PM  
**To:** 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>  
**Cc:** Lucas Lee <lucas.lee@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Hwang Shiang Yi <shiangyi.hwang@sg.cntaiping.com>  
**Subject:** RE: Direct Settlement - Accident Involving XD7119R (OI : CTI - SNM18D03694C02) AND SMA5337L (TP : LKK REF - CC6/CTI18013744/Upb3) on 27.07.2018

You Ref: **SNM18D03694C02**

Dear Sirs/Madam,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shu Pei (LKKAuto)  
**Sent:** Monday, 30 July 2018 6:41 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Sharon Han <[sharon.han@sg.cntaiping.com](mailto:sharon.han@sg.cntaiping.com)>; Lucas Lee <[lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving XD7119R (OI : CTI - TBA) AND SMA5337L (TP : LKK REF - CC6/CTI18013744/Upb3) on 27.07.2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SMA 5337L at M/s Fastech Auto Pte Ltd.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeilkkauto.com](mailto:shupeilkkauto.com) | fax: 6741-4108

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