Hsiao Tong (LKKAuto)

From:

Catherine Thia <catherine.thia@sg.cntaiping.com>

Sent:

Wednesday, 30 January 2019 11:33 AM

To:

Hsiao Tong (LKKAuto); Claims Dept of CTI Admin A

Cc: Subject:

RE: <Seek Mandate>: Direct Settlement - Accident Involving XD7119R (OI : CTI -

SNM18D03694C02) AND SMA5337L (TP: LKK REF - CC6/CTI18013744/Upb3) on

27.07.2018

Dear Hsia Tong

Without Prejudice –

We are agreeable to settle at 100% and quantum at \$6922

Please proceed

Thanks

Catherine Thia

Senior Executive Motor Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909 Direct (65) 6389 6193 www.sq.cntaiping.com



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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Wednesday, 2 January, 2019 11:00 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Catherine Thia <catherine.thia@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: <Seek Mandate>: Direct Settlement - Accident Involving XD7119R (OI: CTI - SNM18D03694C02) AND

SMA5337L (TP: LKK REF - CC6/CTI18013744/Upb3) on 27.07.2018

Dear Sirs/Mdm,

We refer to our mandate request dated 15/12/2018.

Kindly let us have your instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 15 December 2018 8:52 AM

To: 'Claims Dept of CTI' < claimsdept@sg.cntaiping.com>

Cc: catherine.thia@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: <Seek Mandate>: Direct Settlement - Accident Involving XD7119R (OI : CTI - SNM18D03694C02) AND

SMA5337L (TP: LKK REF - CC6/CTI18013744/Upb3) on 27.07.2018

Hi Sirs/ Mdm.

We refer to our mandate request dated 13 Oct 2018.

Kindly let us have your instruction/mandate as third party is chasing for this case.



Mon 19/11/2018 10:35 AM

Jason Fastech Auto <jason@fastechauto.com.sg>

YOUR REF: XD7119R (CHINA) MY REF: SMA5337L DOA:27/07/2018.

To Hisiao Tong (LIO(Auto)

Without Prejudice

Dear Hsiao Tong,

Please refer to our LOD dated 13/08/2018.

We have yet to receive any offer from your good office

We await your reply.

Thank you.

Best Regards

Jason Tang Fastech Auto Pte Ltd 1 Kaki Bukit Ave 6 #01-46/48/50 AutoBay Singapore 417883 Tel: 67465405

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 3 November 2018 10:59 AM

To: 'Claims Dept of CTI' < claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Catherine Thia <catherine.thia@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving XD7119R (OI: CTI - SNM18D03694C02) AND SMA5337L (TP: LKK

REF - CC6/CTI18013744/Upb3) on 27.07.2018

Hi Sirs/ Mdm,

We refer to our mandate request dated 13 Oct 2018.

Kindly let us have your instruction/mandate.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 13 October 2018 12:30 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <a drawn-a@lkkauto.com>; Catherine Thia <ca therine.thia@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving XD7119R (OI: CTI - SNM18D03694C02) AND SMA5337L (TP: LKK

REF - CC6/CTI18013744/Upb3) on 27.07.2018

Your ref: SNM18D03694C02

Our ref: CC6/CTI18013744/Upb3s2

Dear Sirs/Madam,

ACCIDENT INVOLVING XD7119R(OI) & SMA5337L(TP) ON 27/07/2018

We refer to the above matter.

It is a head-to-rear collision. Liability is down against our insured driver.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "FASTECH AUTO PTE LTD" at \$6,922.00(all-in).

The summary is as follows: -

			nount aimed	Aı	mount Revised
 Cost of Repair (w/GST) 		\$ 1	9,638.99	\$	6,420.00
2. Loss of Rental (5days x \$100.00)		\$	500.00	\$	500.00
3. LTA/ GIA Search Fee		\$	2.00	\$	2.00
	Total	\$2	0,140.99	\$	6,922.00

^{**05} days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 23 August 2018 12:00 PM

To: 'Claims Dept of CTI' < claimsdept@sg.cntaiping.com>

Cc: Lucas Lee < lucas.lee@sg.cntaiping.com >; Admin A < admin-a@lkkauto.com >; Hwang Shiang Yi

<shiangyi.hwang@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving XD7119R (OI: CTI - SNM18D03694C02) AND SMA5337L (TP: LKK

REF - CC6/CTI18013744/Upb3) on 27.07.2018

You Ref: SNM18D03694C02

Dear Sirs/Madam,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Best Regards.

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Monday, 30 July 2018 6:41 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Lucas Lee <<u>lucas.lee@sg.cntaiping.com</u>>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving XD7119R (OI: CTI - TBA) AND SMA5337L (TP: LKK REF -

CC6/CTI18013744/Upb3) on 27.07.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SMA 5337L at M/s Fastech Auto Pte Ltd.

Enclosed for your perusal is:

TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date: 13.08.2018

China Taiping Insurance Singapore Pte Ltd 3 Anson Road #16-00 Springleaf Tower Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES: SMA 5337L / XD 7119R ON 27.07.2018

We are the authorized repair workshop for the owner of motor vehicle no: SMA 5337L , which was involved in the captioned accident with your insured vehicle no: XD 7119R . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

		S	6,922.00
3)	GIA Search Fee	\$	2.00
2)	Loss of Rental	\$	500.00
1)	Cost of Repair (inclusive of GST)	\$	6,420.00

We enclosed herewith the following documents to support the claims:

- a) Final Repair Invoice
- c) GIA Search Result
- e) GIA Report
- g) Insurance Motor Cover Note

- b) Car Rental Invoice / Agreement
- d) Letter of Authorisation, etc ...
- f) I/C & Driving Licence
- h) Vehicle Registration Log Card

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully

Jason Tang (jason@fastechauto.com.sg)

For Fastech Auto Pte Ltd



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL; (065) 62563561 FAX; (065) 62564315

Our Ref: CC6/CTI18013744/Upb3

03 AUG 2018

TAT HONG CONSTRUCTION & TRANSPORT PTE LTD

22 ST MICHAEL'S ROAD #09-05 SUNVILLE SINGAPORE 327981

Dear Sir/Madam,

ACCIDENT INVOLVING XD 7119R AND SMA 5337L ON 27/07/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SMA 5337L against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG Case Handler DID: 6742 3197 FAX: 6741 4108

EMAIL: chewht@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept)

DATE	: 27.67.2018
ТО	: China Taiping Insurance Singapore Pte Ltd.
RE	: ACCIDENT INVOLVING VEHICLE NO. GM A 5337L and.
	ALONG KPE towards ECP toward Tamping Road ON 27/7/2018
I/We,	Kok Choon Keong No./ROC No.) _ S1481896 J
of (NRIC	No./ROC No.) S1481896 J
of_Blk	252 Compossivale Street # 12-15 Singapore 540252.
owner of v	252 Compassivale Street # 12-15 Singapore 540252. vehicle no. SmA 53376 in consideration of M/s FASTECH AUTO
authorise I amount se proceeding	repairing my/our vehicle SMASSECH at my/our instruction and hereby M/s FASTECH AUTO PTE LTD to demand claim settlement whatever ttled/payable by the Insurance Company and/or third party or to commence legal gs, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, their appointing solicitor to act for me/us in respect of the said accident/claim and
	and/or settled shall belong to them absolutely.
	er agree and undertake to indemnify them against the above-mentioned claim cost arisen therewith.
Signature o	of Owner:
Name of O	wner :

This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1757101700

Claim No : SNM18D03694C02

Claimant : KOK CHOON KEONG

Amount : \$\$6,922.00

SINGAPORE DOLLARS SIX THOUSAND NINE HUNDRED TWENTY TWO Only

I/We agree to accept the above mentioned amount to be paid to me/us in full ϵ final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMA5337L Insured Vehicle No. : XD7119R

Date of Loss

: 27/07/2018

Place of Accident : KPE TWDS ECP TWDS TAMPINES ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name

: TAT HONG CONSTRUCTION & TRANSPORT PTE LTD

Driver Name

Signature

: YU HONG QUAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

S\$		
5\$	6,420.00	
S\$	500.00	
S\$	2.00	
S\$		
S\$		
SS		
	6,922.00	
	S\$ S\$ S\$ S\$	S\$ 6,420.00 S\$ 500.00 S\$ 2.00 S\$ S\$

Claimant Name:	KCK GIOCN KEONG	NRIC No :	514818963
	/,		

Date : 19 FEB 19

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

9.

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Tax Invoice: 20443

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Date

:13.08.2018

Vehicle No : SMA 5337L

Make/Model : TOYOTA VIOS

Chassis/Eng# :

Accident Date : 27.07.2018

Claim No

Reference

: 0718 -20443

Policy No.

Amount

To proceed on lump sum repair

SS

6000.00

E. & O. E.

Total: S\$

GST @ 7% : S\$

6000.00 420.00

Amount Due : S\$

6420.00

for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

24

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: KOK CHOON KEONG

Invoice

: DCR-2018-08-02

Date: 01.08.2018

Agreement No: 20441 Payment Term: LOD

DESCRIPTION

AMOUNT

Rental charges for vehicle: SLH 7631Z

(0718-20443)

500.00

Rental Period from 27.07.2018

to

01.08.2018

E. & O. E.

Total \$

500.00

LINA PANG

for Dynamic Car Rental

Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

RENTAL TERMS AND CONDITIONS

No. 20441

Name Kok Choo	n Keona		REG. No.		MODEL:	
ADDRESS	J		8LH76312	DIES	SEL PETROL	E 1/4 1/2 3/4 F
			KM IN		DATE & TIME IN	@ 12.45pm.
			KM		DATE & TIME O	UT
			KM		21.05 FO FC	6 (1) 11-20am
NAMED DRIVER			DRIVEN			
SIVING LICENCE NO	DATE OF EXPIRY	PLACE OF ISSUE		IOURS	@S\$	
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	5	DAYS	@SS 100	\$ 500 =
ADD NAMED DRIVER			V	VEEKS	@S\$	
DRIVING LICENCE NO	DATE OF EXPIRY	PLACE OF ISSUE	1.AC	ONTHS	@S\$	
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	BY INITIALLING, RI			W = - 1
		. 5.02 5. 10002	AGREES TO PAY ALL FOR COLLISION DAI	D FEE	SUB-TOTAL	\$500 = .
IMPORTANT NOTES: This vehicle is licenced to carry 0	d macsonians vinite		WAIVER (C.D.W.)	winiaca		
No refund will be given for vehicle No refund will be given for period	returns early. Jeft in vahicle.				TOTAL RENTAL	
as under repair.		us loss of earnings while damaged vehicle			DELIVERY FEE	
Hirer is liable to pay all parking fe Vehicle return during office hour of					COLLECTION FE	E
No Service on Public Holiday and			X			
Sec I - Used in Sipore Only SGD			PER DAY PER WEEK		PER MONTH S	
"Sec II - Used in S'pore Only :SG "Sec II - Used Outside S'pore Onl "Sec II - Used Outside S'pore Onl	y :9GD4000		HE WORLD DISTURBLE HE	VIII VA		
Wiscreen Excess in Sipore: SGD Wiscreen Excess Outside Sipore:	100		BY INITIALLING, RENTER AGREES TO PAY ADD FEE			
ADDITIONAL CONDITIONS:	THE WALL OF MALE COOKS !!		FOR PERSONAL ACC INSURANCE (P.A.I.)	IDENT		
 Geographical areas: Singapore Driver must be: a) 18 years old and above: 	s west malayed.					
b) holding a valid relevant class	200200100120000000000000000000000000000		X			
Additional Own Damage Excess of S\$1,000 is applicable for any named/unnamed drivers who at age 22 to 23 years old: b) age 66 to 70 years old: c) with driving experience of 1 year to loss than 2 years in Singapore on the relevant classes of driving.		PER DAY PER WEEK \$		PER MONTH \$		
scense.			PREPAYMENT		TOTAL CHARGE	
 Additional All Claims excess of a) is 18 years old to 21 years of b) is 71 years old and above an 	d and/or	ed/unnamed drivers who:	CHECK		DEPOSIT	
c) with driving experience of les	s than 1 year on the relevant clas-		CASH			
 Upon returning the replacement removed away from this replace 	nt vahicle, you must ensure that ement vehicle. We'll will not be res	all expensive and important Items to be possible for any reporting of such losses.	Experience of the control of the con		AUTOM COLUMN	
* Hirer is liable to pay first \$4000 u	under section I & II in any accident	plus loss of earning while damage vehicle	RECEIPT NO.		NETT CHARGE	
Hirer is responsible for Addition to the THIRD PARTY DAMAGE			AMOUNT DUE / REF	UND		
I HAVE READ THE TERMS OF THIS RENTAL AGREEN	AND CONDITIONS ON BO MENT AND AGREE THEREO	TH SIDES				
SIGNED BY THE PARTIES H	HERETO ON THE		DAY OF			
	Q .				1	
X			X		4	
DYN	IAMIC CAR RENTAL		RENT	ER'S/I	DRIVER'S SIGN	IATURE



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No:

GR-18-115074

Date of Request:

27/07/2018

Your Ref No:

Online Purchase

Kim Chwee Auto Pte Ltd 1 Kaki Bukit Avenue 6 #01-48 AutoBay@Kaki Bukit Singapore 417883

Dear Sir/Madam,

Enquiry Date

27/07/2018

aguiry By

Tang Kok Wee, Allan

ı r Vehicle No.

XD7119R

Accident Date

27/07/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
XD7119R	China Taiping Insurance (Singapore) Pte. Ltd.	08/09/2017-07/09/2018	6389 6111

Thank You.

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GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No:

GR-18-115074

Date of Request:

27/07/2018

Your Ref No:

Online Purchase

Kim Chwee Auto Pte Ltd 1 Kaki Bukit Avenue 6 #01-48 AutoBay@Kaki Bukit Singapore 417883

Dear Sir/Madam,

Enquiry Date

27/07/2018

quiry By

Tang Kok Wee, Allan

r Vehicle No.

XD7119R

Accident Date

27/07/2018

DESCRIPTION	AMOUNT (S\$)		
TP Insurer Enquiry	1.87		
GST Amount	0.13		
Total Amount Due (GST Inclusive)	2.00		

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque