

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

14/10

RMK

SHE 14505-X; FBE 8581L-X

LIABILITY UNDER / REQUEST FOR EVIDENCE.

20.9.18

EMAIL WSP TO REQUEST FOR VIDEO FOOTAGE.

REC'D TP VIDEO GIVE IN (V: ASREQ: 2018) VIDEO 3100 THAI
TP TRAVEL ACROSS THE JUNCTION BOTH RW (GREEN LIGHT).

20.11.18 & 4.10

UNLES OI/OID BOTH NUMBER NOT IN USE.

FORWARD VIDEO TO ASA AND CHECK FOR FURTHER INSTRUCTIONS.

MINUTE ATTEND TO REJECT TP CLAIM.

EMAIL WSP TO REJECT TP CLAIM.

Reject Case

By: 8/10

Approved by: 21/10/18

Date: 21/10/18

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

+3%

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

08/11/13 wel

ASS. REC. BY:

Kah

REF:

AXA

enb

ASSIGNMENT

From:

Date:

27/7/18

Estimated Cost:

OT / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SHC 14505

at Workshop m/s

Comfort Delgro

of

59 Loyang Drive

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seer:

Consistent? : Yes or No

Est. Repairs:

3 days

Res.: Yes or No

Lum Sum:

- %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS ^{lup}

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SHC 14505

Yr Regn:

7 Sep / 2017

Type: M.Car / M.Cycle / Bus / Van / Lorry / T₆ / Prime Mover /

Truck / Trailer or

Make:

Toyota Prius

cc

1798

Colour:

Blue

A/C:

Ins₆ / Std / NI / NA

Sp. Reading

132262

Ti/Radio:

Ins₆ / Std / NI / NA

Eng/No:

C/No:

JTPKB3FY403563954

Gen. Cond: Good / F₆ / Poor / BurntSteering: Inor₆ / Jammed / Leaked / Burnt orBrake: Inor₆ / Jammed / Leaked / Burnt orModi: Nil / S/Rim / S₆ / A/Rim or

Tyre Size:

F:

195/65R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Weld Hk

Front

Rear

R/Bal.

7

mm

R/Bal.

7

mm

L/Bal.

7

mm

L/Bal.

7

mm

D.O.A.

25/7/8

D.O.I.

27/7/8

Survey held at

CPHE (Loyang)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rof/top or

Ms. Rk.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

PR: +3320.0 (880. + 332.15 10/1)

P/P

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S + RS, SI

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$)

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Invs (\$)

☐

Weekend (\$)

PARTS DESCRIPTION	QTY	UNIT PRICE	AMOUNT
PANEL SUB-ASSY, FRONT DOOR, LH + right			\$ 1,264.00
REAR TYRE RIM (LH) / hand			\$ 1,555.00
Rear Door (LH) ✓ Det		\$ 121.30	
Front Fender Emblem - ne \$ 86.70			\$ 2,819.00
SUB TOTAL			\$ 704.75
LESS 25%			\$ 2,114.25
DISCOUNTED TOTAL			
			3095.10
REAR DOOR COMFORT & APPS STICKER / ne			\$ 80.00
Front door striker - ne \$ 75			
Fuel Tank sticker - ne \$ 10			
			165
LABOUR CHARGE			
Panel Beating			\$ 400 850.00
Spray Painting Charge			\$ 600 500.00 600
Tuff Kote			\$ 50.00 20
Transfer of Door			\$ 120.00 50
TOTAL LABOUR			\$ 1,520.00
ESTIMATE TOTAL			\$ 3,714.25
Kahn iKKK			
27/2/18 1024			
2 Bx			
PIP			
Before Part photo			
LKR Auto Consultants hence notify the Repairer of the following:			
• To survey before/after painting			
• To discuss damaged parts during resurvey			
• Parts prices evaluated on confirmation			
• Third party survey report on "Without Prejudice" basis			
• No legal proceedings to be followed			
• Supplemental claims may be surveyed and is subject to final approval from Insurance Company			
Acknowledged by Receiver			
Signature:			
Date:			

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Member of COMFORTDELGRO

Date/Time: 26.07.2018 14:21

Page : 1

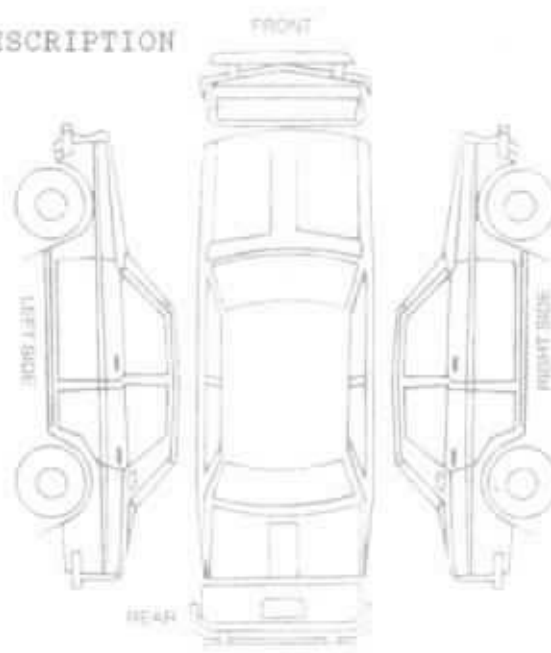
Team: ARC Repair TP(CLSO)1		JOB CARD		Sales Order:		JC NO: 305192563	
TOMER				REGN NO		SHC1450S	
MS COMFORT TRANSPORTATION PTE LTD				MAKE		TOYOTA	
TOMER NO 7010045				MODEL		PRIUS HYBRID(G4)	
RESS 383 SIN MING DRIVE				DATE/TIME IN		26.07.2018 12:30	
Singapore SINGAPORE 575717				YR OF MANU		07.09.2017	
(F) 65508755 (Q)				CHASSIS CODE		JTDKBB3FU403563954	
(P)				COMPLETION DATE/TIME			
COUNT CARD NO:							

JOB DESCRIPTION

Accident Date: 25.07.2018
NATURE: 3P 25.07.18

S/NO LABOR CODE

DESCRIPTION



BOOKED & PASSED OUT BY: _____

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Acknowledgment Slip

Exit Pass

Vehicle No. SHC1450S JU AXA

Vehicle No. SHC1450S

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard

VEHICLE NO : SHC 1450S

MAKE :

MODEL : TOYOTA PRIUS

PARTS DESCRIPTION	QTY	UNIT PRICE	AMOUNT	
PANEL SUB-ASSY, FRONT DOOR, LH <i>to repair</i>			\$ 1,264.00	
REAR TYRE RIM (LH) ✓			\$ 1,555.00	
<i>Rear Door (LH) ✓</i>				
SUB TOTAL			\$ 2,819.00	
LESS 25%			\$ 704.75	
DISCOUNTED TOTAL			\$ 2,114.25	
REAR DOOR COMFORT & APPS STICKER ✓			\$ 80.00	NETT
<i>front door sticker</i>				
LABOUR CHARGE				
Panel Beating			\$ 880.00	
Spray Painting Charge			\$ 800.00 600	
Tuff Kote			\$ 50.00	20
Transfer of Door			\$ 120.00	50
TOTAL LABOUR			\$ 1,520.00	
ESTIMATE TOTAL			\$ 3,714.25	

Kalvin LKK
27/7/18 1024
2 Bx
P/P
Before Part photo

LKK Auto Consulting No. 10 notify
 the Repairer of the following:
 • To survey the vehicle body damage
 • To display damaged parts during assembly
 • Parts prices are subject to commercial
 • Third party liability is on a "without prejudice" basis
 • No illegal work should be carried out
 • Supplemental work must be surveyed and
 is subject to approval from insurance Company

Acknowledged by Repairer
 Signature:
 Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305192563

Date : 30/07/2018

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

: SHC1450S

Date of Accident : 25/07/2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

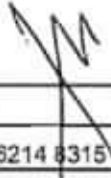
1. The repair job shall bill to: AXA --- FBE8581L
###
2. The finalized amount shall be:
 - (a) Spare Parts after List discount \$2,312.00
 - (b) Labour Charges ### \$1,070.00
 - Total for Part-By-Part Repair Cost \$3,382.00
 - (c) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: 20%
Final Lumpsum Repair cost

3. Estimated normal period for repairs: 2 working days

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : JUMANI

Tel : 6214 8315

Fax : 65468156

Signature : 

Name : Kaha

Date : 31/7/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Final Amount Subject to Insurer Approval

[illegible]

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE

Date: 30.07.2018

Time: 17:51:09

Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)
 CUSTOMER: 7010045
 ADDRESS: COMFORT TRANSPORTATION PTE LTD
 383 SIN MING DRIVE
 SINGAPORE SINGAPORE 575717
 65508755

JOB NO : 305192563
 REGN NO : SHC1450S
 MILEAGE : 0000000000
 MAKE : TOYOTA
 MODEL : PRIUS HYBRID(G4)
 DATE OF REGN : 07.09.2017
 DATE/TIME IN : 26.07.2018 12:30
 ACCIDENT DATE : 25.07.2018

JOB /PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0302-0596-G	PRIG4 PANEL SUB-ASSY RR D	1	1,221.30	25.00	915.97
0002 03-01-0302-2020-G	PRIG4 WHEEL DISC	1	1,555.00	25.00	1,166.25
0003 28-01-0103-2013-A	I40V3 APP LOGO REAR DOOR	1 N	80.00	2.50-	80.00
0004 28-01-0103-0003-A	(I40)FRT DOOR LOGO SONATA	1 N	75.00	0.25	75.00
0005 04-01-0302-2297-G	PRIG4 EMBLEM SIDE PANEL (	1	86.50	25.00	64.87
0006 28-01-0302-2017-A	PRIVC FUEL TANK LID (PETR	1 W	10.00	0.00	10.00

SUB-TOTAL : 2,312.09

JOB NATURE

0000 L	PANEL BEATING- FRT.	400.00
0001 23-502	SPRAYPAINT ON AFFECTED AREA	600.00
0002 20-00	TUFF COAT ON AFFECTED PARTS.	20.00
0003 L	TRANSFER DOOR PART	50.00

SUB-TOTAL : 1,070.00

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE

Date: 30.07.2018

Time: 17:51:09

Page: 2

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS: COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305192563
REGN NO : SHC1450S
MILEAGE : 0000000000
MAKE : TOYOTA
MODEL : PRIUS HYBRID(C
DATE OF REGN : 07.09.2017
DATE/TIME IN : 26.07.2018 12:30
ACCIDENT DATE : 25.07.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

TOTAL : 3,382.09

MVA NAME & SIGNATURE
DATE:

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE:

 RE: REQ DOC

Type

 Question

Message

TP VIDEO UPLOADED, VIDEO SHOW THAT TP CROSS THE JUNCTION WITH GREEN LIGHT IN HIS FAVOUR. PLS KINDLY ADVISE. - TQ (ASHER SNG - 20.11.18)

[Reply](#)



Re:RE: REQ DOC

Type

🔔 Question

Message

PLS ADVISE ON YOUR BASIS ON ADMITTING FAULT AT 100% WHEN VIDEO CLEARLY SHOW THAT TP MADE AN ABRUPT LANE CHANGE WHILE TURNING? HAD YOU CHECK ON THE TRAFFIC LIGHT DEPLOYMENT AT THE LOCATION? PLS REJECT TP CLAIM.

Reply

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Wednesday, 19 December 2018 3:34 PM
To: 'William Tan Thoo Seng'
Cc: KKLau
Subject: RE: Yr ref FBE8581L our taxi SHC1450S doa 25.7.18 - (video attached)
Attachments: OI SKETCH PLAN.PDF

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

We attached here with a copy of our insured's accident statement for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client make a abrupt lane change to the left when making a right turn and collided with our insured vehicle.

We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: William Tan Thoo Seng <williamtan@cdge.com.sg>
Sent: Wednesday, 21 November 2018 1:39 PM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: KKLau <kklau@lkkauto.com>
Subject: Re: Yr ref FBE8581L our taxi SHC1450S doa 25.7.18 - (video attached)

Our Ref : T 0718/ SHC1450S /WT(ck)

Your Ref :

Date : 08-Aug-18

AXA Insurance Pte Ltd
8 Shenton Way
#24-01, AXA Tower
Singapore 068811

Attn : Motor Claims Department

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 8755

www.cdge.com.sg

Company Registration No: 199900001

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
353 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
329 Ubi Road 3
Singapore 408949

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC1450S YOUR INSURED FBE8581L
AND OTHER ON 25.07.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor vehicle No : **SHC1450S** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **FBE8581L** we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 3,618.85
2	3 days Loss of Rental @ \$ 125.40 per day	\$ 376.20
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fee	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing Fees	\$ -
Sub Total :		\$ 4,002.54

HIRER'S CLAIM

7	3 days Loss of Income @ \$ 80.00 per days	\$ 240.00
Total Claims:		\$ 4,242.54

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs 8 pcs
- b) LTA search slip/s of : FBE8581L
- c) GIA / Police report/s of : SHC1450S
- d) Letter of authority from owner / hirer / operator
 - () Photocopies of Accident Scene Photo/s () Traffic Compound () PIR
 - () Witness statement/s (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

Deputy Manager
CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email: williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO



GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SHC1450S

INV. NO/DATE
91387000 31.07.2018

MAKE
TOYOTA

JOB NO.
305192563

MODEL
PRIUS HYBRID(G4)

ODOMETER READING

DATE OF REG
07.09.2017

DATE/TIME IN
26.07.2018 12:30

CHASSIS CODE
JTDKB3PU403563954

Description : 3P 25.07.18

S/No	Part No.	Qty	Unit Price	%Disc	Net
PART REQUISITION					
0001	04-01-0302-0596 PRIG4 PANKI, SUB-ASSY RR D	1	1,221.31	25.00	915.98
0002	03-01-0302-2020 PRIG4 WHEEL, DISC	1	1,555.00	25.00	1,166.25
0003	28-01-0103-2013 140V3 APP LOGO REAR DOOR	1	80.00	0.00	80.00
0004	28-01-0103-0003 (140)FRONT DOOR LOGO SONATA	1	75.00	0.00	75.00
0005	04-01-0302-2297 PRIG4 RHELM SIDE PANKI, (	1	86.50	25.00	64.87
0006	28-01-0302-2017 PRIVE PURJ, TANK LID (PETR	1	10.00	0.00	10.00
SUB-TOTAL :					2,312.10

JOB NATURE

0001	I.	PANKI, BEATING- FRF.	400.00	400.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	600.00	600.00

- WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE CHECKED AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY ADVISE THE COMPANY OF ANY COMPLAINTS, OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY OUTSTANDING AMOUNT DUE TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 10 DAYS FROM THE INVOICE DATE OR PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND NOTIFY THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91387000	3,618.85	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 2

8010010

AXA INSURANCE PTE LTD

8 SHERTON WAY AXA TOWER #24-01
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SHC14508

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4)

DATE OF REG
07.09.2017

CHASSIS CODE
JTDKB3FU403563954

INV. NO/DATE
91387000 31.07.2018

JOB NO.
305192563

CURRENT METER READING

DATE/TIME IN
26.07.2018 12:30

S/No	Part No.		Qty	Unit Price	%Disc	Net
0003	20-00	TUFF COAT ON AFFECTED PARTS.	20.00		20.00	
0004	I.	TRANSFER DOOR PART	50.00		50.00	
SUB-TOTAL:				:		1,070.00

Items total	3,382.10
Add GST @ 7.000 %	236.75
Invoice amount	3,618.85

Issued by : KATHERINETAN 31.07.2018 12:05:02
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE OF OTHER PRESENTIES BELONGING TO CUSTOMERS AND VEHICLES ARE LOANED AND NOTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY ADVISE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY-TO-DAY BASIS IN RESPECT OF ANY BALANCE DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT, I.E. AFTER 30 DAYS FROM THE DATE OF THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON DELIVERY AND ADVISE THE COMPANY OF ANY DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91387000	3,618.85	

Our Ref: CT18070754

Date: 31 July 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 25/07/2018 @ 12:10 hrs
ALONG ORCHARD LINK
INVOLVING FBE8581L

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC1450S** (the "Taxi"). The Taxi was hired to **TENG HOCK LAM IC NO S0881488J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

2116 1410 S

MILEAGE READING				MILEAGE TRAVELLED (KM)		HOURS OPERATED (TIME)		NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
						FROM	TO							FROM	TO
1	29	4	38			1700	0700	Teng	13	1	99	7		0930	1640
1	29	6	08			1000	1600	804	13	2	16	3		1650	0050
1	29	8	26			1700	0100	Accident	14				14	1230	-
1	30	1	73			0450	1620	Repair					007	0945	-
1	30	5	21			17:55	08:45								
1	30	8	24			06:00	1608								
						17:55	05:50								
1	31	2	99			11:00	1645								
1	31	4	83			1650	0020								
1	31	6	64			0900	1710								
1	31	8	50			1715	0100								

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONGTOYOTA PRIUS SHC1450S , FBE8581L
ORCHARD LINK

ON 25-Jul-18 12:10

I / We

TENG HOCK LAM

(Hirer) NRIC No.: S0881488J

and/or

(Relief) NRIC No.:

Taxi Number

SHC1450S

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

26-Jul-2018

Name of Hirer
Hirer NRICTENG HOCK LAM
S0881488J

Signature :



Address

212 BISHAN STREET 23 #12-255
570212

Contact No.

91703382

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
FBE8581L	25 Jul 2018 / 12:10:00	Successful	A12	AXA INSURANCE PTE LTD

[Previous](#)[OK](#)

SHCHDS



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18013733/K1ea3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:KIAN CHUAN

Date : 09-01-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	FBE 8581L	Veh. Inspected	SHC 1450S
Policy No.	P1776304	Coverage (\$)	0.00
Claim No.	S8M00Q06	Excess (\$)	0.00
Assign From		Assign Date	26/07/2018

2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JTDKB3FU403563954	Colour	BLUE
Odometer	132262	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	WEST LAKE	7 mm
L/H Front Tyre	195/65 R15	WEST LAKE	7 mm
R/H Rear Tyre	195/65 R15	WEST LAKE	7 mm
L/H Rear Tyre	195/65 R15	WEST LAKE	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY. DAMAGES SEE DETAILS.
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5. General Information

Accident Date	25/07/2018	Inspection Date	27/07/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 1450S

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	PANEL SUB-ASSY ,FRONT DOOR ,LH (CONSISTENT)	TO REPAIR SEE LABOUR	1,264.00	-
1	REAR TYRE RIM (LH) (CONSISTENT)	GRAZED	1,555.00	1,555.00
1	REAR DOOR (LH) (CONSISTENT)	DENTED	1,221.30	1,221.30
1	FRONT FENDER EMBLEM (CONSISTENT)	NECESSARY	86.50	86.50
	LESS 25% DISCOUNT		-1,031.70	-715.70
			3,095.10	2,147.10
	SPECIAL NETT ITEMS			
1	REAR DOOR COMFORT & APPS STICKER (SN) (CONSISTENT)	NECESSARY	80.00	80.00
1	FRONT DOOR STICKER (SN) (CONSISTENT)	NECESSARY	75.00	75.00
1	FUEL TANK STICKER (SN) (CONSISTENT)	NECESSARY	10.00	10.00
			165.00	165.00
	LABOUR			
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF PANEL SUB-ASSY ,FRONT DOOR ,LH .		850.00	400.00
	SPRAY PAINTING CHARGE .		800.00	600.00
	TUFF KOTE .		50.00	20.00
	TRANSFER OF DOOR .		120.00	50.00
			1,820.00	1,070.00
	GRAND TOTAL		5,080.10	3,382.10
	RECOMMENDED COST OF REPAIRS			3,382.10

Report Ref No. CC4/ASM18013733/K1ea3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report. No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	SIR400006
Reference	CC4/ASM1601373/LKXa3q2
Loss Date	25 July 2018
Request Date	10 December 2018
Due Date	
Vendor Name	LKX AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions	
Next Step	Wait for Approve Invoice
	Add Invoice

Vehicle Information	
Incident Vehicle Registration #	SHC14505
Make	TPVD TOYOTA
Model	PRIZS
Service Address	

Primary Contact/Insured	
TANG SOK KIT MICHELLE JACINDA	
BLK 407 BEDOK NORTH AVENUE 3, #24-1B1, 460407, Singapore	

Claim Handler	
CHAN Kian Chuan	
6568804269	
kianchuan.chan@laxa.com.sg	

Additional Instructions: IRSD GIA NOT REPORTED

Messages Invoices History Documents Assessment Metrics Notes

Document Type Document Subtype

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKXInvoice1 (1).pdf	Invoice	Surveyor/ Assessor expense	LKX AUTO CONSULTANTS PTE LTD (TP)	14 January 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKK Inspection (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	14 January 2019
 LKK Adjustment 1a (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	14 January 2019
 LKK PHOTO-2.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	14 January 2019
 LKK PHOTO.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	14 January 2019
 TP VIDEO SHC 14505.mp4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2018
 TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	14 August 2018
 OI GIA REPORT.PDF	Reports & Statement	GIA Report	LKK AUTO CONSULTANTS PTE LTD (TP)	8 August 2018
 TP PRI FROM WORKSHOP WITH GIA AND ESTIMATE.png	Letters and Correspondence	Workshop	DHAKAL Rajuvar	26 July 2018