

INSURANCE

INS. CASE OWNER:

JOLI

CC 3 / EQ1801

3711, 12p63

LKK:
IDAC:

Surveyor:

Kalun

DOI:

ASSIGNMENT

16/8/18

Date / Time:

20/8/18

Registered in Meritum:

Pre-assign / CCU / FTE



Insured Vehicle No.:

GPD 37614

Name of Insured:

SHENY XIN SEAFOOD TRADING

Insured Tel No.:

HP:

15/8/18

Excess Sec II :SS

D.O.A:

Claim No.:

BM15K001211-76

Policy No.:

BM15K001211-76

Make / Model:

TAUOTH

Place of Accident:

MARINE ST

Is driver the owner?

(YES / ☒ NO)

Nature of Accident:

If NO, Driver Name / Age:

QU JIMMY

Driver Tel No.:

(V/L: ☒ YES / NO)

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SHA V4820



INSRS:
WSP:
Tel:
Liability:
RMKS:

COHE
W



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time

6/8/18

SHA V4820-X

GPD 37614-7

14/8

8/9/18

OID came out from parking lot.
To get video from TP

19/9/18

✓ TP video.

20/9/18

Toel proceed to settle at hotel.

26/9/18

File pass to shapers to close

STAGE

DATE / PIC

Non-Reporting Itr (1st)

Non-Reporting Itr (2nd)

Non-Reporting Itr (Final)

Notification Itr (if non-pickup)

Call OI:

After call Itr to OI

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI

Authorization To Act

Release Voucher

Final Repair Bill

Car Rental Invoice

Towing Invoice

LTA / GIA

Medical Bill

PIR

Mandate/Reject Instruction

LOD

Payment Breakdown Form

Post-Repair Photos

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

26/9/18

Confirm with:

Jim

Email

Call

Final Liability:

SS

1W

Agreed / (Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

SS

25W.50

Loss of Rental (LOR):

SS

196.50

(2 days)

x \$98.25

Loss of Use (LOU):

SS

1W.W

(5 x 2 days)

x 2 days

Loss of Income (LOI):

SS

1W.W

(5 x 2 days)

x 2 days

LOR only

☐

LOU only

☐

LOR + LOU

☐

LOR + LOI

☐

(Tick only one)

GIA/LTA Search

SS

7.49

Medical:

SS

Disbursement:

SS

(e.g. Tow/Independent)

Legal Cost

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS

26W.49

Global Sum SS:

26W.W

FINAL PAYMENT

Date/Time:

26/9/18

Confirm with:

Jim

Email

Call

Payee 1:

SS

26W.W

Name 1:

Comptel Engineering Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

COPY SENT
25/10/18

OK C
OK C
29/10

(08/11/23)

Surveyor: Kelvin

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Insured Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 02 days Res.: Yes or NoLump Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHA 2483B Yr Regn: 25 Nov 2010Type: M.Car / M.Cycle / Bus / Van / Lorry / T₃ / Prime Mover /

Truck / Trailer or

Make: Hyundai Santa Fe c.c. 1991Colour: Blue A/C: Insured / Std / NI / NASp. Reading: 662160 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KM HET41UMAA79666

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / RIM or

Tyre Size: F: 245/60R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / HTSU / PIR / SUMI /

TOYO / YOKO or Harrier

Front: _____ Rear: _____

R/Bal. 7 mm R/Bal. 7 mmL/Bal. 7 mm L/Bal. 7 mmD.O.A. 25/7/18 D.O.I. 26/7/18Survey held at (DHE (Loyang))

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

MS Front.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

US \$ 2150 (Reel \$ 3563.36 / 6240)EQ
4

Date/Time, File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee:

Transportation:

S + RS: \$

Photos

Others

TOTAL

Report Format: _____

Lump Sum / I.B.I: (\$ _____)

Add Fee:

☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD		Ref : CC3/EQI18013721/K1pb3		
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 27-07-2018		
		Code : EQI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GBD 3761Y	Veh. Inspected	SHA 2483B	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	27/07/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	25/07/2018	Inspection Date	26/07/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto-
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 6256356 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC3/EQ118013721/K1pb3

Date: 27.07.2018

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHA2483B

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 26.07.2018 at the premises of M/s ComfortDelGro Engineering Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	5,713.36
Revised Estimate Amount	: S\$	2,692.56
"Check" Items Amount	: S\$	1,356.00
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
N/S Front Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

Our Job Ref No : 308192169
Date : 30/07/18

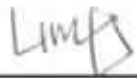
FINALIZATION FORM


To : LKK Fax :
Attn : KALVIN ANG
Vehicle Reg No. : SHA2483B Date of Accident : 25-Jul-18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

- The repair job shall bill to: EQ INS --- GBD3761Y
- The finalized amount shall be:
 - Spare Parts after List discount
 - Labour Charges
 - Total for Part-By-Part Repair Cost
 - Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: 20% \$2,150.00
Final Lumpsum Repair cost \$2,150.00
- Estimated normal period for repairs: 2 working days.
- We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
- Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 
Name : LIM T S
Tel : 62148398
Fax : 65468156

Signature : 
Name : KALVIN
Date : 30/7/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		NO		
3. Survey Fees	-----			
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

REPAIR ESTIMATE*

VEHICLE NO : SHA 2483B

MAKE :

MODEL : HYUNDAI SONATA

EQ Ins (4S)

DATE 25/7/2018

LKK-NAZ

TS

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Bonnet <i>X new</i>			\$ 1,151.80
	Front Bumper Cover <i>— detail</i>			\$ 538.80
	Front Bumper Sponge <i>X new</i>			\$ 136.30
	Front Bumper Reinforcement <i>X new</i>			\$ 504.10
	Front Bumper Bracket Top (LH) <i>X new</i>			\$ 22.40
	Front Bumper Protector (LH) <i>X new</i>			\$ 29.20
	Headlamp Support Panel Assy <i>X new</i>			\$ 1,023.00
	Headlamp (LH) <i>— new</i>			\$ 797.90
	Front Fender (LH) <i>— detail</i>			\$ 593.00
	Front Fender Shield (LH) <i>— new</i>			\$ 86.00
	Front Fender Retainer LH <i>X new</i>			\$ 9.20
	SUB TOTAL			\$ 4,891.70
	LESS 20%			\$ 978.34
	DISCOUNTED TOTAL			\$ 3,913.36
	Front Fender Advertisement Logo (LH) <i>— new</i>			\$ 100.00
				\$ 100.00
	Labour Charge			
	Panel Beating			\$ 850.00 <i>400</i>
	Spray Painting Charge			\$ 600.00 <i>540</i>
	Wiring Charge			\$ 50.00 <i>20</i>
	Tuff Kote			\$ 50.00 <i>20</i>
	Remove/Refix Aircon & Refill Gas			\$ 150.00 <i>X 20</i>
	TOTAL LABOUR			\$ 1,700.00
	ESTIMATE TOTAL			\$ 5,713.36
<p><i>Ka/hi 10/08</i></p> <p><i>26/7/18 1040h</i></p> <p><i>2 Days</i></p> <p><i>L/S</i></p> <p><i>After Repair p Ltr</i></p>				
<p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> • To resurvey before or after spray painting • To display damaged parts during resurvey • Parts prices are subject to confirmation • Third party survey is on a "without Prejudice" basis • No legal proceedings is allowed • Supplementary claims must be resurveyed and is subject to final approval from Insurance Company <p>Acknowledged by Repairer</p> <p>Signature:</p> <p>Date:</p>				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

Shu Pei (LKKAUTO)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Wednesday, 1 August 2018 10:32 AM
To: Shu Pei (LKKAUTO)
Cc: Admin A; Hsiao Tong (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving GBD3761Y (OI : EQI - DM18HO01911-JG) AND SHA2483B (TP : LKK REF -CC3/EQI18013721/K1pb3) on 25.07.2018
Attachments: GBD3761Y.PDF

Dear Shu Pei

Attached our insured's accident report for your attention.

Please assist to obtain a copy of third party's video footage before any settlement.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Joel Goh
Sent: Monday, July 30, 2018 2:18 PM
To: 'Shu Pei (LKKAUTO)'
Cc: Admin A; Hsiao Tong (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving GBD3761Y (OI : EQI - TBA) AND SHA2483B (TP : LKK REF - CC3/EQI18013721/K1pb3) on 25.07.2018

Dear Shu Pei

Our insured has not reported the accident.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]

Sent: Monday, July 30, 2018 9:51 AM

To: Joel Goh

Cc: Admin A; Hsiao Tong (LKKAuto)

Subject: Direct Settlement - Accident Involving GBD3761Y (OI : EQI - TBA) AND SHA2483B (TP : LKK REF - CC3/EQI18013721/K1pb3) on 25.07.2018

WITHOUT PREJUDICE

Dear Joel,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHA 2483B at M/s ComfortDelGro Engineering Pte Ltd - Loyang.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Member of COMFORTDELGRO

Date/Time: 25.07.2018 16:06 Page: 1

Team: ARC Repair TP(CLSO)1

JOB CARD

Sales Order:

JC NO: 305192169

Customer: COMFORT TRANSPORTATION PTE LTD
7010045
Address: 383 SIN MING DRIVE
Singapore SINGAPORE 575717
65508755 (C)

REGN NO	SHA2483B	MILEAGE
MAKE	HYUNDAI	FUEL E 1/2 F
MODEL	SONATA	DATE/TIME IN 25.07.2018 13:55
YR OF MAKE	25.11.2010	TARGET DATE
CHASSIS CODE	KMHET41VMAA796606	COMPLETION DATE/TIME

INT CARD NO

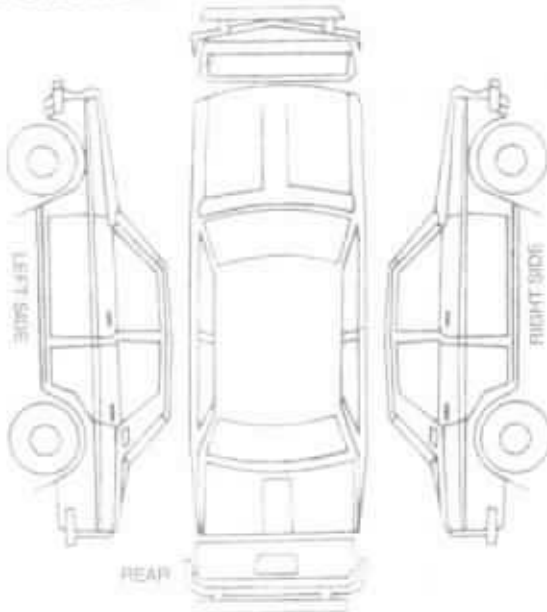
JOB DESCRIPTION

Accident Date: 25.07.2018
NATURE: 3P 25.07.18/C

S/NO LABOR CODE

DESCRIPTION

FRONT



RECEIVED & PASSED OUT BY: _____

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Work Order Slip

Exit Pass

Job: SHA2483B LIMITS

Vehicle No.: SHA2483B

Service Advisor

Signature/Date

Name of Service Advisor

Date

Turned in Service Reception upon collection

To be kept by Security Guard

REPAIR ESTIMATE*

VEHICLE NO : SHA 2483B

MAKE :

MODEL : HYUNDAI SONATA

EQ Ins (4S)

DATE 25/7/2018

LKK-Naz

TS

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Bonnet X <i>ng</i>			\$ 1,151.80
	Front Bumper Cover <i>/</i>			\$ 538.80
	Front Bumper Sponge <i>?</i>			\$ 136.30
	Front Bumper Reinforcement <i>?</i>			\$ 504.10
	Front Bumper Bracket Top (LH) <i>?</i>			\$ 22.40
	Front Bumper Protector (LH) X			\$ 29.20
	Headlamp Support Panel Assy <i>?</i>			\$ 1,023.00
	Headlamp (LH) <i>/</i>			\$ 797.90
	Front Fender (LH) <i>/</i>			\$ 593.00
	Front Fender Shield (LH) <i>/</i>			\$ 86.00
	Front Fender Retainer LH <i>?</i>			\$ 9.20
	SUB TOTAL			\$ 4,891.70
	LESS 20%			\$ 978.34
	DISCOUNTED TOTAL			\$ 3,913.36
	Front Fender Advertisement Logo (LH) <i>/</i>			\$ 100.00
				\$ 100.00
	Labour Charge			
	Panel Beating			\$ 850.00 <i>400</i>
	Spray Painting Charge			\$ 600.00 <i>540</i>
	Wiring Charge			\$ 50.00 <i>20</i>
	Tuff Kote			\$ 50.00 <i>20</i>
	Remove/Refix Aircon & Refill Gas			\$ 150.00 <i>X</i>
	TOTAL LABOUR			\$ 1,700.00
	ESTIMATE TOTAL			\$ 5,713.36
<p><i>Ka mi 1000</i></p> <p><i>26/7/18 1040h</i></p> <p><i>2 Pgs</i></p> <p><i>4/5</i></p> <p><i>After Repair photo</i></p>				<p>the Repairer of the following:</p> <ul style="list-style-type: none"> To resurvey before/after spray painting To display damaged part(s) during resurvey Parts prices are subject to confirmation Third party survey is on a "Without Prejudice" basis No illegal modification is allowed Supplementary items must be resurveyed and is subject to final approval from Insurance Company <p>Acknowledged by Repairer</p> <p>Signature:</p> <p>Date:</p>
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 15 September 2018 2:52 PM
To: 'Jim Wong See Pah'
Subject: Your Ref: T 0718/SHA2483B/ JW(st) *Our Ref: CC3/EQ18013721/K1pb3 [ACCIDENT INVOLVING GBD 3761Y(EQ) AND SHA 2483B ON 25/07/2018]

Your Ref: T 0718/SHA2483B/ JW(st)
Our Ref: CC3/EQ18013721/K1pb3

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING GBD 3761Y(EQ) AND SHA 2483B ON 25/07/2018

We refer to the above matter.

Liability is unclear. We attached here with a copy of our insured accident report for your easy reference. Our driver reported that he was coming out from parking lot. When his vehicle is reaching the white line, he felt an impact from his right and noticed that your client ad collided onto his vehicle.

As per our principal instruction, we would like to request a copy of your client's video footage as stated in his GIA report for our necessary action.

Circumstances of Accident

ON 25/07/2018 AT ABOUT 1350 HRS. WHILE I WAS COMING OUT FROM PARKING LOT AT MOSQUE ST. WHEN MY VEHICLE IS REACH IS THE WHITE LINE OF THE ROAD. I FEEL AN IMPACT FROM MY RIGHT SIDE. I NOTICED THAT WE BOTH VEHICLE IS COLLIDED TOGETHER. THAT ALL

Attachment(s)

Are accident photos available for attachment? YES
Was there any video captured by Car Camera? NO
Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SHA2483B
Vehicle Make/Model/Colour
Details Of Description

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

refer to circumstances

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Jim Wong See Pah <jimwong@cdge.com.sg>
Sent: Monday, 17 September 2018 11:33 AM
To: Hsiao Tong (LKKAUTO)
Subject: Re: Your Ref: T 0718/SHA2483B/ JW(st) *Our Ref: CC3/EQI18013721/K1pb3 [ACCIDENT INVOLVING GBD 3761Y(EQ) AND SHA 2483B ON 25/07/2018]
Attachments: SHA2483B VC (TS.avi)

Dear Ms Chew

Please find the attached video footage.

Thank you.

Best Regards
Jim Wong
Claims Dept / ComfortDelgro Engineering Pte Ltd

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Saturday, 15 September 2018 2:52 PM
To: Jim Wong See Pah
Subject: Your Ref: T 0718/SHA2483B/ JW(st) *Our Ref: CC3/EQI18013721/K1pb3 [ACCIDENT INVOLVING GBD 3761Y(EQ) AND SHA 2483B ON 25/07/2018]

Your Ref: **T 0718/SHA2483B/ JW(st)**
Our Ref: CC3/EQI18013721/K1pb3

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING GBD 3761Y(EQ) AND SHA 2483B ON 25/07/2018

We refer to the above matter.

Liability is unclear. We attached here with a copy of our insured accident report for your easy reference. Our driver reported that he was coming out from parking lot. When his vehicle is reaching the white line, he felt an impact from his right and noticed that your client had collided onto his vehicle.

As per our principal instruction, we would like to request a copy of your client's video footage as stated in his GIA report for our necessary action.

Circumstances of Accident

ON 25/07/2018 AT ABOUT 1350 HRS. WHILE I WAS COMING OUT FROM PARKING LOT AT MOSQUE ST. WHEN MY VEHICLE IS REACH IS THE WHITE LINE OF THE ROAD. I FEEL AN IMPACT FROM MY RIGHT SIDE. I NOTICED THAT WE BOTH VEHICLE IS COLLIDED TOGETHER. THAT ALL.

Attachment(s)

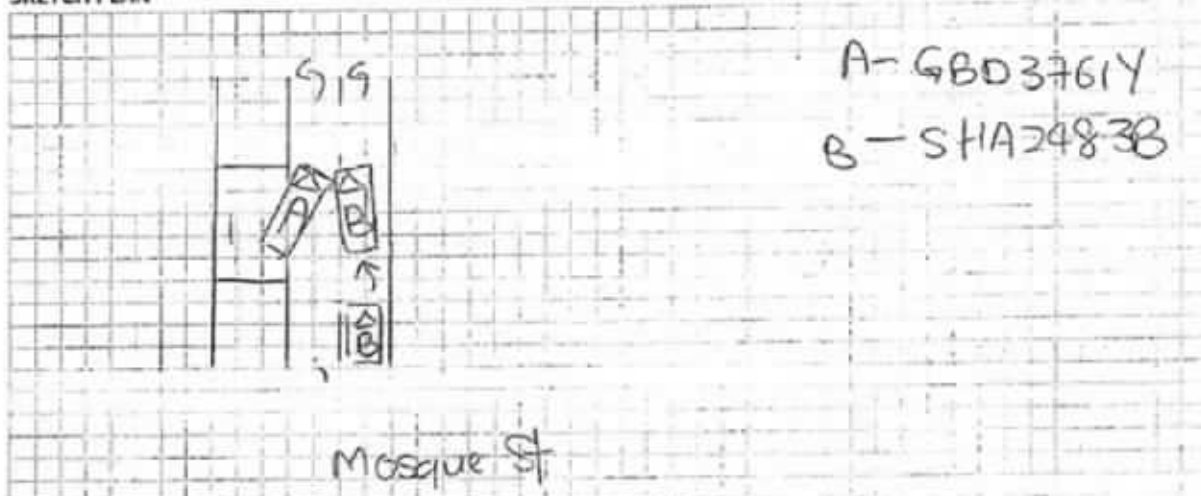
Are accident photos available for attachment? YES
Was there any video captured by Car Camera? NO
Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SHA2483B

Vehicle Make/Model/Colour

Details Of Properties

SKETCH PLAN**DESCRIBE CIRCUMSTANCES OF THE ACCIDENT**

refer to circumstances

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Hsiao Tong (LKKAUTO)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Thursday, 20 September 2018 10:10 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: Direct Settlement - Accident Involving GBD3761Y (OI : EQI - DM18HO01911-JG) AND SHA2483B (TP : LKK REF -CC3/EQI18013721/K1pb3) on 25.07.2018

Dear Hsiao Tong

Please proceed to resolve this matter at best.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify :

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Wednesday, September 19, 2018 10:48 AM
To: Joel Goh
Cc: Admin A
Subject: RE: Direct Settlement - Accident Involving GBD3761Y (OI : EQI - DM18HO01911-JG) AND SHA2483B (TP : LKK REF -CC3/EQI18013721/K1pb3) on 25.07.2018

Hi Joel,

Attached TP video as requested.

We are of the vide that liability is not in our insured favour as he was moving out from a parking lot while TP was travelling straight along the main driveway.

Kindly let us have your instruction/ comments after viewing the video.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Wednesday, 1 August 2018 10:32 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBD3761Y (OI : EQI - DM18HO01911-JG) AND SHA2483B (TP : LKK REF - CC3/EQI18013721/K1pb3) on 25.07.2018

Dear Shu Pei

Attached our insured's accident report for your attention.*

Please assist to obtain a copy of third party's video footage before any settlement.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify i

From: Joel Goh

Sent: Monday, July 30, 2018 2:18 PM

To: 'Shu Pei (LKKAuto)'

Cc: Admin A; Hsiao Tong (LKKAuto)

Subject: RE: Direct Settlement - Accident Involving GBD3761Y (OI : EQI - TBA) AND SHA2483B (TP : LKK REF - CC3/EQI18013721/K1pb3) on 25.07.2018

Dear Shu Pei

Our insured has not reported the accident.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Monday, July 30, 2018 9:51 AM

To: Joel Goh

Cc: Admin A; Hsiao Tong (LKKAuto)

Subject: Direct Settlement - Accident Involving GBD3761Y (OI : EQI - TBA) AND SHA2483B (TP : LKK REF - CC3/EQI18013721/K1pb3) on 25.07.2018

WITHOUT PREJUDICE

Dear Joel,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHA 2483B at M/s ComfortDelGro Engineering Pte Ltd – Loyang.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 24 September 2018 12:23 PM
To: 'Jim Wong See Pah'
Subject: RE: Your Ref: T 0718/SHA2483B/ JW(st) *Our Ref: CC3/EQI18013721/K1pb3 [ACCIDENT INVOLVING GBD 3761Y(EQ) AND SHA 2483B ON 25/07/2018]

Without Prejudice

Hi Jim,

Thank you for your video.

We propose settlement at a global sum of **\$2,600.00(all-in)**.

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jim Wong See Pah <jimwong@cdge.com.sg>
Sent: Monday, 17 September 2018 11:33 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: Your Ref: T 0718/SHA2483B/ JW(st) *Our Ref: CC3/EQI18013721/K1pb3 [ACCIDENT INVOLVING GBD 3761Y(EQ) AND SHA 2483B ON 25/07/2018]

Dear Ms Chew

Please find the attached video footage.

Hsiao Tong (LKKAUTO)

From: Jim Wong See Pah <jimwong@cdge.com.sg>
Sent: Monday, 24 September 2018 2:24 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: Your Ref: T 0718/SHA2483B/ JW(st) *Our Ref: CC3/EQI18013721/K1pb3 [ACCIDENT INVOLVING GBD 3761Y(EQ) AND SHA 2483B ON 25/07/2018]

Dear Ms Chew

Please process settlement in sum \$2600.00 for resolving our property damage claim amicably.

Thank you.

Best Regards
Jim Wong
Claims Dept / ComfortDelgro Engineering Pte Ltd

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, 24 September 2018 12:22 PM
To: Jim Wong See Pah
Subject: RE: Your Ref: T 0718/SHA2483B/ JW(st) *Our Ref: CC3/EQI18013721/K1pb3 [ACCIDENT INVOLVING GBD 3761Y(EQ) AND SHA 2483B ON 25/07/2018]

Without Prejudice

Hi Jim,

Thank you for your video.

We propose settlement at a global sum of **\$2,600.00(all-in)**.

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jim Wong See Pah <jimwong@cdge.com.sg>

Sent: Monday, 17 September 2018 11:33 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: Your Ref: T 0718/SHA2483B/ JW(st) *Our Ref: CC3/EQI18013721/K1pb3 [ACCIDENT INVOLVING GBD 3761Y(EQ) AND SHA 2483B ON 25/07/2018]

Dear Ms Chew

Please find the attached video footage.

Thank you.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Saturday, 15 September 2018 2:52 PM

To: Jim Wong See Pah

Subject: Your Ref: T 0718/SHA2483B/ JW(st) *Our Ref: CC3/EQI18013721/K1pb3 [ACCIDENT INVOLVING GBD 3761Y(EQ) AND SHA 2483B ON 25/07/2018]

Your Ref: **T 0718/SHA2483B/ JW(st)**

Our Ref: CC3/EQI18013721/K1pb3

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING GBD 3761Y(EQ) AND SHA 2483B ON 25/07/2018

We refer to the above matter.

Liability is unclear. We attached here with a copy of our insured accident report for your easy reference. Our driver reported that he was coming out from parking lot. When his vehicle is reaching the white line, he felt an impact from his right and noticed that your client ad collided onto his vehicle.

As per our principal instruction, we would like to request a copy of your client's video footage as stated in his GIA report for our necessary action.

Circumstances of Accident

ON 25/07/2018 AT ABOUT 1350 HRS. WHILE I WAS COMING OUT FROM PARKING LOT AT MOSQUE ST. WHEN MY VEHICLE IS REACH IS THE WHITE LINE OF THE ROAD. I FEEL AN IMPACT FROM MY RIGHT SIDE. I NOTICED THAT WE BOTH VEHICLE IS COLLIDED TOGETHER. THAT ALL.

Attachment(s)

Are accident photos available for attachment? YES
Was there any video captured by Car Camera? NO
Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SHA2483B
Vehicle Make/Model/Colour

Details Of Properties

SKETCH PLAN**DESCRIBE CIRCUMSTANCES OF THE ACCIDENT**

refer to circumstances

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Hsiao Tong (LKKAUTO)

From: Jim Wong See Pah <jimwong@cdge.com.sg>
Sent: Monday, 8 October 2018 2:40 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: Your Ref: T 0718/SHA2483B/ JW(st) *Our Ref: CC3/EQI18013721/K1pb3 [ACCIDENT INVOLVING GBD 3761Y(EQ) AND SHA 2483B ON 25/07/2018]

Dear Ms Chew

We refer your mail as below.

Taxi hirer physically endorsed GIA report on the writing paper or form whereas the letter of undertaking was signed on the computer system writing I-pad.

With that we certify that the signatures of taxi hirer were of genuine, authentic and of the same person.

Trust it is in order.

Thank you.

Best Regards
Jim Wong
Claims Dept / ComfortDelgro Engineering Pte Ltd

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, 8 October 2018 12:10 PM
To: Jim Wong See Pah
Subject: RE: Your Ref: T 0718/SHA2483B/ JW(st) *Our Ref: CC3/EQI18013721/K1pb3 [ACCIDENT INVOLVING GBD 3761Y(EQ) AND SHA 2483B ON 25/07/2018]

Without Prejudice

Hi Mr Jim,



We refer to the above matter.

We noticed that the signature is different between Letter of Authorisation and GIA report. Please assist to obtain same signature on Letter of Authorisation as per GIA report for our necessary action.

Signature on Letter of Authorisation:

Date	28-Jul-2018	
Name of Hirer	KOO GUAN SOON	
Hirer NRIC	S1646656F	Signature 
Address	365C UPPER SERANGOON ROAD #14...	
	533365	

Signature on GIA report:

DECLARATION I/We declare the foregoing particulars are true in every respect. JFORT TRANSPORTATION PTE LTD CO. REG. NO. 19303821R	
	
Policyholder's Signature	Driver's Signature
Date & Time:	(If driver is not the policyholder) Date & Time:
GIA32AC (Signature/Stamp)_v2	

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 26 September 2018 10:48 AM

To: 'Jim Wong See Pah' <jimwong@cdge.com.sg>

Subject: RE: Your Ref: T 0718/SHA2483B/ JW(st) *Our Ref: CC3/EQ18013721/K1pb3 [ACCIDENT INVOLVING GBD 3761Y(EQ) AND SHA 2483B ON 25/07/2018]

Without Prejudice

Hi Mr Jim,

Thank you for your acceptance.

We will proceed to close file.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jim Wong See Pah <jimwong@cde.com.sg>

Sent: Monday, 24 September 2018 2:24 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: Your Ref: T 0718/SHA2483B/ JW(st) *Our Ref: CC3/EQ18013721/K1pb3 [ACCIDENT INVOLVING GBD 3761Y(EQ) AND SHA 2483B ON 25/07/2018]

Dear Ms Chew

Please process settlement in sum \$2600.00 for resolving our property damage claim amicably.

Thank you.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 24 September 2018 12:22 PM

To: Jim Wong See Pah

Subject: RE: Your Ref: T 0718/SHA2483B/ JW(st) *Our Ref: CC3/EQ18013721/K1pb3 [ACCIDENT INVOLVING GBD 3761Y(EQ) AND SHA 2483B ON 25/07/2018]

Without Prejudice

Hi Jim,

Thank you for your video.

We propose settlement at a global sum of **\$2,600.00(all-in)**.

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jim Wong See Pah <jimwong@cdge.com.sg>

Sent: Monday, 17 September 2018 11:33 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: Your Ref: T 0718/SHA2483B/ JW(st) *Our Ref: CC3/EQI18013721/K1pb3 [ACCIDENT INVOLVING GBD 3761Y(EQ) AND SHA 2483B ON 25/07/2018]

Dear Ms Chew

Please find the attached video footage.

Thank you.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Saturday, 15 September 2018 2:52 PM

To: Jim Wong See Pah

Subject: Your Ref: T 0718/SHA2483B/ JW(st) *Our Ref: CC3/EQI18013721/K1pb3 [ACCIDENT INVOLVING GBD 3761Y(EQ) AND SHA 2483B ON 25/07/2018]

Your Ref: **T 0718/SHA2483B/ JW(st)**

Our Ref: CC3/EQI18013721/K1pb3

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING GBD 3761Y(EQ) AND SHA 2483B ON 25/07/2018

We refer to the above matter.

Liability is unclear. We attached here with a copy of our insured accident report for your easy reference. Our driver reported that he was coming out from parking lot. When his vehicle is reaching the white line, he felt an impact from his right and noticed that your client ad collided onto his vehicle.

As per our principal instruction, we would like to request a copy of your client's video footage as stated in his GIA report for our necessary action.

Circumstances of Accident

ON 25/07/2018 AT ABOUT 1350 HRS. WHILE I WAS COMING OUT FROM PARKING LOT AT MOSQUE ST. WHEN MY VEHICLE IS REACH IS THE WHITE LINE OF THE ROAD. I FEEL AN IMPACT FROM MY RIGHT SIDE. I NOTICED THAT WE BOTH VEHICLE IS COLLIDED TOGETHER. THAT ALL.

Attachment(s)

Are accident photos available for attachment? YES
Was there any video captured by Car Camera? NO
Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SHA2483B
Vehicle Make/Model/Colour
Details Of Properties

SKETCH PLAN**DESCRIBE CIRCUMSTANCES OF THE ACCIDENT**

refer to circumstances

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Our Ref : T 0718 / SHA2483B / JW(st)

Your ref : _____

Date : 01-Aug-18

EQ Insurance Company Limited
5 Maxwell Road, MND Complex
#17-00 Tower Block
Singapore 069110

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198004000

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 605286

Ubi
320 Ubi Road 3
Singapore 408640

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHA2483B YOUR INSURED GBD3761Y
AND OTHER _____ ON 25.07.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHA2483B which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving GBD3761Y we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 2,300.50
2	<u>3</u> days Loss of Rental @ \$ 98.25 per day	\$ 294.75
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	-
Sub Total :		\$ 2,602.74

HIRER'S CLAIM

7	<u>3</u> days Loss of Income @ \$ 80.00 per day	\$ 240.00
Total Claims:		\$ 2,842.74

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 7 pcs.
- b) LTA search slip/s of : GBD3761Y
- c) GIA / Police report/s of : SHA2483B
- d) Letter of authority from owner / hirer / operator
- () Witness statement/s () Towing/Medical bill/receipts () Certificate of Insurance
- (X) Photograph/s of Accident Scen (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Jim Wong

Deputy Manager

CDGE Claims Department

Tel : 6214 8374 Fax: 6214 1843 Email : jimwong@cdge.com.sg

This is a computer generated letter. No signature is required.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/EQ118013721/K1pb3

10 AUG 2018

SHENG XIN SEAFOOD TRADING
335 SMITH ST
#B1-101-102 CHINATOWN COMPLEX
SINGAPORE 050335
ATTN: THE MANAGEMENT

Dear Sir/Madam,

ACCIDENT INVOLVING GBD 3761Y AND SHA 2483B ON 25/07/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, EQ Insurance Company Ltd to deal with the third party claim against your policy.

We have received a claim from SHA 2483B against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 22/08/2018, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG
Case Handler
DID: 6742 3197
FAX: 6741 4108
EMAIL: chewht@lkkauto.com

c.c. *EQ INSURANCE COMPANY LIMITED*
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONGSONATA SHA2483B , GBD3761Y
MOSQUE STREET

ON 25-Jul-18 13:05

1 / We

KOO GUAN SOON

(Hirer) NRIC No.:

S1646656E

and/or

(Relief) NRIC No.:

Taxi Number

SHA2483B

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

25-Jul-2018

Name of Hirer

KOO GUAN SOON

Hirer NRIC

S1646656E

Signature :



Address

365C UPPER SERANGOON ROAD #14...
533365

Contact No.

96666527

TAX INVOICE

8010325

EQ INSURANCE COMPANY LIMITED

5 MAXWELL ROAD TOWER BLOCK #17-00
SINGAPORE 069110

CONTACT NO: 62239433

VEHICLE NO
SHA2483B

MAKE
HYUNDAI

MODEL
SONATA

DATE OF REG
25.11.2010

CHASSIS CODE
EMHET41VMAA796606

NO/DATE
91386956 31.07.2018

JOB NO.
305192169

ODMETER READING

JOB TYPE

Description : 3P 25.07.18

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		2,150.00
Add GST @ 7.000 %		150.50
Total Invoice amount		2,300.50

Issued by : CHEWBEELING 31.07.2018 11:07:34
Repair Type : CLSD/57/57
Payment Type/Term : /Credit 30 days

WHENBY TAKING ALL RESPONSIBILITY FOR THE VEHICLE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR DAMAGE TO CUSTOMERS' VEHICLES AND VEHICLES ARE DRIVER AND PASSENGER'S RESPONSIBILITY.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 24 HOURS FROM SUCH DELIVERY ADVISE THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

INTEREST OF 1% PER MONTH SHALL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND UNPAID TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (E.G. AFTER 30 DAYS FROM THE INVOICE DATE FOR TERMS OF REPAY).

PLEASE EXAMINE THE INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHO No.

Our Ref: CT18070741

Date: 31 July 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 25/07/2018 @ 13:05 hrs
ALONG MOSQUE STREET
INVOLVING GBD3761Y

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA2483B** (the "Taxi"). The Taxi was hired to **KOO GUAN SOON IC NO S1646656E** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$98.25** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
GBD3761Y	25 Jul 2018 / 13:05:00	Successful	E04	EQ INSURANCE COMPANY LTD

Previous OK



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 09/11/2018

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	GBD 3761Y (Insd Veh)	Your Ref. No. : DM18HO01911-JG
	SHA 2483B (TP Veh)	Our Ref. No. : CC3/EQI18013721/K1pb3q2
Date of Accident	25/7/2018	

Liability	100%	
Final Repair Cost	: \$ 2,300.50	
Loss of Income	: \$ 100.00	2 days
Rental (If any)	: \$ 196.50	2 days
Others:	: \$ 7.49	
	: \$	
	2,604.49	
Final Settlement Sum	: \$ 2,600.00	GLOBAL SUM
Remarks	:	
	:	

<u>Payment Instruction: Payee's Breakdown</u>		
1)	COMFORTDELGRO ENGINEERING PTE LTD	: \$ 2,600.00
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC3/EQ18013721/K1pb3q2

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEXSINGAPORE 069110

Date : 09-11-2018



Code : EQ1

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBD 3761Y	Veh. Inspected	SHA 2483B
Policy No.	DMCPHQ18-002028	Coverage (\$)	0.00
Claim No.	DM18HO01911-JG	Excess (\$)	0.00
Assign From		Assign Date	26/07/2018

2. Vehicle Particulars & Condition

Make & Model	HYUNDAI SONATA	c.c	1991
Engine No.	HIDDEN	Year of Reg.	2010
Chassis No.	KMHET41VMAA796606	Colour	BLUE
Odometer	862160	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/60 R16	HANKOOK	7 mm
L/H Front Tyre	215/60 R16	HANKOOK	7 mm
R/H Rear Tyre	215/60 R16	HANKOOK	7 mm
L/H Rear Tyre	215/60 R16	HANKOOK	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	25/07/2018	Inspection Date	26/07/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
-------------------------------------	----------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHA 2483B

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	BONNET	TO REPAIR SEE LABOUR	1,151.80	-
1	FRONT BUMPER COVER	DEFORMED	538.80	538.80
1	FROTN BUMPER SPONGE	SERVICEABLE	136.30	-
1	FRONT BUMPER REINFORCEMENT	SERVICEABLE	504.10	-
1	FRONT BUMPER BRACKET TOP (LH)	SERVICEABLE	22.40	-
1	FRONT BUMPER PROTECTOR (LH)	SERVICEABLE	29.20	-
1	HEADLAMP SUPPORT PANEL ASSY	SERVICEABLE	1,023.00	-
1	HEADLAMP (LH)	CRACKED	797.90	797.90
1	FRONT FENDER (LH)	DENTED	593.00	593.00
1	FRONT FENDER SHIELD (LH)	TORN	86.00	86.00
1	FRONT FENDER RETAINER LH	SERVICEABLE	9.20	-
	LESS 20% DISCOUNT		-978.34	-403.14
			3,913.36	1,612.56
	SPECIAL NETT ITEMS			
1	FRONT FENDER ADVERTISEMENT LOGO (LH) (SN)	NECESSARY	100.00	100.00
			100.00	100.00
	LABOUR			
	PANEL BEATING .INCLUSIVE OF THE REPAIR OF BONNET .		850.00	400.00
	SPRAY PAINTING CHARGE .		600.00	540.00
	WIRING CHARGE		50.00	20.00
	TUFF KOTE.		50.00	20.00
	REMOVE/REFIX AIRCON & REFILL GAS.	NOT NECESSARY	150.00	-
			-	-
			-	-
			-	-
			1,700.00	980.00
	GRAND TOTAL		5,713.36	2,692.56

Report Ref No. CC3/EQ118013721/K1pb3q2



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			2,150.00
---	--	--	----------

Report Ref No. CC3/EQ18013721/K1pb3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.