

Veron Chen (LKKAUTO)

From: Mastura <mastura@premiumauto.com.sg>
Sent: Saturday, 16 February 2019 9:43 AM
To: Veron Chen (LKKAUTO); 'Claims Dept'; SUR
Subject: LOD - OD CLAIMS FOR SKX 5699 U-DOA: 25/7/2018
Attachments: SAftersales19021609080.pdf

Dear Claims team,

Above attachment is for your perusal. We will pass the LOD by hand to Adrian shortly.

Thank you.

Best Regards,
Mastura
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9828 **f.** +65 6841 1183
e. mastura@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Monday, 30 July 2018 12:15 PM
To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIMS FOR SKX 5699 U-DOA: 25/7/2018

Dear George,

As instructed by our client , please proceed to repair the insured vehicle **SKX 5699U (Excess \$3000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Monday, 30 July 2018 8:48 AM

To: 'Claims Dept' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: OD CLAIMS FOR SKX 5699 U

Dear George,

We are pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>

Sent: Monday, 30 July 2018 8:22 AM

To: SUR <sur@lkkauto.com>

Cc: 'Claims Dept' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIMS FOR SKX 5699 U

Dear all,

Any updates for the above mentioned case ?

Best Regards,

George Wong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183



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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Friday, 27 July 2018 8:01 PM

To: 'SUR'

Cc: 'Claims Dept'

Subject: OD CLAIMS FOR SKX 5699 U

Dear all,

Survey was carried out on earlier this afternoon.

Kindly assist in OD claims approval for the above mentioned vehicle .

Thank you

Best Regards,

George Wong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

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