

SS. REC. BY:

REF: es/smo18013719/Grd3<sup>n2</sup>

Special Instruction:

Surveyor: Qiang

ASSIGNMENT (Office)

From (Person): Melvin Yong

of SMO

Date/Time: 27/7/18 @ 10:43am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLU 3404X

Insured: SLD 9756E

at Workshop m/s Volkswagen

Tel: 9386 7833

of 1 Kampong Ampat, Macpherson Rd

Policy No:

Claim No: CMTD1803212 / AGC

Sum Insured:

Excess:

Make of Veh:  
(Client's Record)

D.O.A. 26/07/2018

30/07/18 @ 2:30pm owner writing

CA / REV / REP. / REV 24 HRS (up)

H.O.D. Endorsement:

Date/Time: 10:51am @ 27/7/18

Person Contacted: Shu Shi

Vehicle IN (OUT)

Date/Time	Action/Instruction (✓) Estimate
	SLU 3404X - X
	SLD 9756E - X
31/7/18	Revert thru email.





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
SOMPO INSURANCE SINGAPORE PL		Ref : CS/SMO18013719/Grd3	
50 RAFFLES PLACE #05-01/06 SINGAPORE LAND TOWERSINGAPORE 048623		Date : 27-07-2018	
Code : SMO			
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SLD 9756E	Veh. Inspected	SLU 3404X
Policy No.		Coverage (\$)	0.00
Claim No.	CMTD1803212/AGC	Excess (\$)	0.00
Assign From	MELVIN YONG	Assign Date	27/07/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	26/07/2018	Inspection Date	30/07/2018
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 1 KAMPONG AMPAT OFF MACPHERSON ROAD SINGAPORE 368314		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: CMTD1803212/AGC  
Our Ref: CS/SMO18013120/T1vd3

The Motor Claims Department  
SOMPO INSURANCE SINGAPORE PTE LTD

*Without Prejudice*

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO. SLU 3404X .**

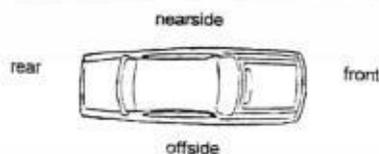
We thank you for the instruction on 27/07/2018.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 30/07/2018 at the premises of M/s VOLKSWAGEN CENTRE SINGAPORE and have the following to report:-

Workshop Estimate Amount	: S\$ <u>17,005.95</u> .
Revised Estimate Amount	: S\$ <u>6,563.47</u> .
"Check" Items Amount	: S\$ <u>6,640.00</u> .
Market Value	: S\$ _____ .
LTA Reimbursement Value	: S\$ _____ .
Nett Value	: S\$ _____ .

**Description of Damage:**

The vehicle sustained damages at the o/s rear portion. The undercarriage affected due to collision.



**Comments/ Present Status:**

Damages Consistent.

Yours faithfully

Guo Qiang  
Automotive Assessor

## Nivitha (LKK Auto)

---

**From:** Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>  
**Sent:** Friday, 27 July 2018 10:43 AM  
**To:** Tang, Shu Shi (VWG Singapore); assignments@lkkauto.com; admin-d@lkkauto.com  
**Cc:** Chee, Steven (VWG Singapore); Teo, Grace; Henry, Irene James  
**Subject:** RE: REQUEST DIRECT SETTLEMENT FOR SLU3404X & SLD9756E ON 26/07/2018

Our Ref : CMTD1803212/AGC  
Your Ref : SLU3404X

### Without Prejudice

Hi Shu Shi,

We refer to your email below.

Please be informed that Agnes Chan is the handler of this case.

We have appointed LKK AUTO to conduct the survey.

-----

Aside to LKK,

Please make arrangement to conduct the survey for SLU3404X on a without Prejudice Basis and without any admission of liability basis.

Thank you.

Best Regards  
Melvin Ye  
Claims Division  
D: 6322 4667 | T: 6461 6555 | F: 6221 3302



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**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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<sup>1</sup> For Travel, Personal Accident & Home Insurance | <sup>2</sup> For Travel, Personal Accident, Home & Private Motor Insurance

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**From:** Tang, Shu Shi (VWG Singapore) [mailto:shushi.tang@vw.com.sg]  
**Sent:** Friday, 27 July, 2018 10:08 AM  
**To:** Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>  
**Cc:** Chee, Steven (VWG Singapore) <steven.chee@vw.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>  
**Subject:** RE: REQUEST DIRECT SETTLEMENT FOR SLU3404X & SLD9756E ON 26/07/2018

Hi,

Please arrange next Monday 30/07/2018 @ 2.30pm, vw/ka, owner waiting.

Please revert to confirm.

Best Regards,

Tang Shu Shi  
Insurance Service Advisor  
Aftersales

Volkswagen Centre Singapore (Macpherson)  
1 Kampong Ampat  
Singapore 368314

DID: +65 6922-3502  
Mobile: +65 9386-7833  
Main Line : +65 6305-7299  
Main Fax: +65 6285-8620  
[shushi.tang@vw.com.sg](mailto:shushi.tang@vw.com.sg)  
<http://www.vw.com.sg>



**From:** Ye, Yong Kang Melvin [mailto:melvin.ye@sompo.com.sg]  
**Sent:** Friday, 27 July, 2018 9:30 AM  
**To:** Tang, Shu Shi (VWG Singapore); Chan, Shu Hui Agnes  
**Cc:** Chee, Steven (VWG Singapore); Teo, Grace; Henry, Irene James  
**Subject:** RE: REQUEST DIRECT SETTLEMENT FOR SLU3404X & SLD9756E ON 26/07/2018

Our Ref : CMTD1803212/AGC  
Your Ref : SLU3404X

Hi Shu Shi,

We acknowledged receipt of your claim documents.

Please be informed that Agnes Chan the handler of this case.

Kindly advise us when the vehicle is in for survey.

Aside to Agnes,

Please advise on the liability request from Volkswagen.

Thank you.

Best Regards

**Melvin Ye**

Claims Division

D: 6322 4667 | T: 6461 6555 | F: 6221 3302



Innovation for Wellbeing

**SOMPO**

**A Century of Trust**

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: [www.sompo.com.sg](http://www.sompo.com.sg) | Facebook: [www.facebook.com/SompoSG](http://www.facebook.com/SompoSG)

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---

**From:** Tang, Shu Shi (VWG Singapore) [<mailto:shushi.tang@vw.com.sg>]

**Sent:** Thursday, 26 July, 2018 6:08 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>; claimsreport <[claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg)>

**Cc:** Chee, Steven (VWG Singapore) <[steven.chee@vw.com.sg](mailto:steven.chee@vw.com.sg)>

**Subject:** REQUEST DIRECT SETTLEMENT FOR SLU3404X & SLD9756E ON 26/07/2018

Dear Claims,

Please revert on liability & survey arrangement for this claim.

Best Regards,

Tang Shu Shi

Insurance Service Advisor

Aftersales

Volkswagen Centre Singapore (Macpherson)  
1 Kampong Ampat  
Singapore 368314

DID: +65 6922-3502  
Mobile: +65 9386-7833  
Main Line : +65 6305-7299  
Main Fax: +65 6285-8620  
[shushi.tang@vw.com.sg](mailto:shushi.tang@vw.com.sg)  
<http://www.vw.com.sg>



From: [shushi.tang@vw.com.sg](mailto:shushi.tang@vw.com.sg) [mailto:[shushi.tang@vw.com.sg](mailto:shushi.tang@vw.com.sg)]  
Sent: Thursday, 26 July, 2018 5:34 PM  
To: Tang, Shu Shi (VWG Singapore)  
Subject: Scan von MyMFP

Scan from MyMFP

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	26/07/2018 16:17
Date Of Accident	26/07/2018 14:05
Exact Location Of Accident	ALONG CENTRAL BOULEVARD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLU3404X
<b>Insured/Policyholder</b>	
Name Of Registered Owner	ANG CHEOW TEE
NRIC No	S6900368J
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96407476
Alternative Phone No	OFFICE-96407476

### Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	GOLF 1.0 TSI 81 KW TRENDLINE
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A 29057212 AVW
Cover Note Number	

### Driver

Name of Driver	ANG CHEOW TEE
NRIC No	S6900368J
Date Of Birth	05/01/1969
Occupation	INDOOR
Date Of Driving Pass	14/11/2007
Driving Experience	10 YEARS AND 8 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-96407476
Fax Number	
Contact Number	OFFICE-96407476
EMail Address	NOEMAIL

Address	68 MARINE PARADE ROAD #10-19
Postcode	449301
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

### General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	DRY

### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	NAME: : LAM LIFENG GENDER: : FEMALE
Passenger 2	NAME: : CHUA HUINA CAROL GENDER: : FEMALE

### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

### Circumstances of Accident

REFER TO SKETCH PLAN

### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLD9756E
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	LEONG PENG WAI
NRIC/Passport Number	S0064921Z
Contact Number	
Address	
Postcode	

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan Pg. 1

**SKETCH PLAN**

**IMPORTANT NOTICE**

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders

*M. Chew*

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

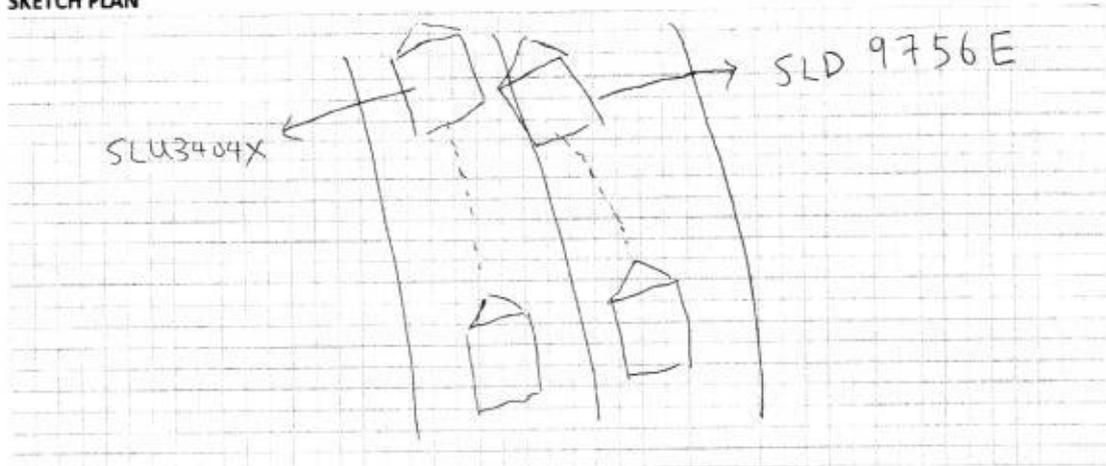


26 JUL 2013

81030002  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

Sketch Plan #2 Pg. 1

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 26 July 2018 at about 2.15<sup>07</sup> pm, I exited from MCE Exit 1 and turned right into Central Boulevard from the third lane. Not far from the turn, as I was driving along Central Boulevard towards the city, a car knocked against my car's right side at the back, near the back wheel. I then moved to the right most lane and stopped my car to check. There were some knocks and scratches about the right back wheel.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

M. Chew Tee  
Policyholder's Signature  
Date & Time:

\_\_\_\_\_  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:



\_\_\_\_\_  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

26 JUL 2018

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S6900368J



ANG CHEOW TEE

洪招治

Race  
CHINESE

Date of Birth

05-01-1969

Sex

F

Country of Birth

SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: S6900368J

Name: ANG CHEOW TEE

Birth Date: 05 Jan 1969

Issue Date: 14 Nov 2007

0015437100

1278186



NRIC No: S6900368J



Blood Group: B+  
Date of issue: 14-09-1993

68 MARINE PARADE ROAD #10-19  
SINGAPORE 449301

NRIC No: S6900368J Date: 31-07-2005 No: 5171366

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES

PASS DATE

Class 3A Motor cars without clutch pedals (Auto) <= 3000kg with <= 7 passengers, exclusive of the driver, and other motor vehicles without clutch pedals <= 2500kg 14 Nov 2007

NP 428A



Licence No: S6900368J

> **Back to OneMotoring**

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	0368J
Vehicle Details	
Vehicle No.:	SLU3404X
Vehicle to be Exported:	No
Intended De-registration Date:	31 Jul 2018
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	GOLF TSI TL
Primary Colour:	Blue
Manufacturing Year:	2017
Engine No.:	CHZ579489
Chassis No.:	WWZZZAUZJW090757
Maximum Power Output:	81.0 kW (108 bhp)
Open Market Value:	\$18,520.00
Original Registration Date:	29 Nov 2017
First Registration Date:	29 Nov 2017
Transfer Count:	0
Actual ARF Paid:	\$8,520.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Nov 2027
PARF Rebate Amount:	\$6,390.00
Intended COE Rebate Details	
COE Expiry Date:	28 Nov 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$47,112.00
COE Rebate Amount:	\$43,945.00
<b>Total Rebate Amount:</b>	<b>\$50,335.00</b>

The information contained herein is correct as at 31 Jul 2018

OK

5 Days.  
 before paint photos.  
 Gueo Qiang - 82880282  
 30/7/18

PDI TUAS

PDI TUAS

ANG CHEOW TEE  
 68 MARINE PARADE ROAD  
 #10-19  
 Singapore, 449301  
 Singapore

Phone No.  
 Fax No.  
 E-Mail

VAT Registration No. M20098505-2  
 Tax No. 199101494Z

**Service Quote**

Customer No. CV020849  
 Quote No. SER/QUO/1801205  
 QuoteDate 26/07/18  
 Salesperson Francis Lee  
 Page 1

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LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer  
 Signature: [Signature]  
 Date: 1/8/18

<b>Make</b>	<b>Model Description</b>	<b>Mileage</b>	<b>Service Advisor</b>
Volkswagen Passeng	Golf 1.0 TSI 81 kW Trendline	0	Tang Shu Shi
<b>License No.</b>	<b>VIN</b>	<b>Initial Registration</b>	<b>Sales Advisor</b>
SLU3404X	WVWZZZAUZJW090757	29/11/17	Francis Lee
<b>Engine Code</b>	<b>Labor Type</b>	<b>Engine No.</b>	<b>Model Code</b>
	1T	CHZ 579489	BQ12AZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	LABOUR	2	4 UNIT		3,360.00
P B&P MACP LABOUR	R&R REAR LUGGAGE TRIM	1	UNIT		840.00
P B&P MACP PAINT	SPRAY PAINT	2	4 UNIT		3,200.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		480.00
P B&P MECH	CHECK WIRE HARNESS, ECU, S Nett	1	Time Un		280.00
P B&P MECH	R&R RIM & BALANCE Nett	1	Time Un		50.00
P B&P MECH	R&R REAR U/CARRIAGE Nett	3	Time Un		2,520.00
P B&P WHEEL ALIGNMENT	B&P WHEEL ALIGNMENT NETT	1	Time Un		360.00
	<b>Sum Labor</b>				<b>11,090.00</b>
P 839601361	TIRE VALVE	1	Pieces		2.39
P 5G0073146B 8Z8	ALLOY WHEEL 16" HITA WITH TYRE 205/55 R16 PIRELLI	1	Pieces		1,204.88
P 5G6807393A	LHS TAILLIGHT LOWER BRACKE	1	Pieces		36.45
P 5G6807394	BUMPER SIDE BRACKET RH	1	Pieces		36.45
P 5G6807394A	RHS TAILLIGHT LOWER BRACKE	1	Pieces		36.45
P 5G6807417BQGRU	REAR BUMPER	1	Pieces		1,149.75
P 5Q0501049BH	REAR AXLE BEAM	1	Pieces		2,412.17
P 5Q0501117A	STUB AXLE	1	Pieces		242.30
	Use Predecessor 5Q0501117				
P 8V0598611A	WHEEL BEARING	1	Pieces		795.12
	Use Predecessor 8V0598611				
	<b>Sum carried forward</b>				<b>17,005.95</b>

Payments to: - BBN: - Acc.-No.:

**PDI TUAS**

PDI TUAS

ANG CHEOW TEE  
 68 MARINE PARADE ROAD  
 #10-19  
 Singapore, 449301  
 Singapore

Phone No.  
 Fax No.  
 E-Mail

VAT Registration No. M20098505-2  
 Tax No. 199101494Z

**Service Quote**

Customer No. CV020849  
 Quote No. SER/QUO/1801205  
 QuoteDate 26/07/18  
 Salesperson Francis Lee  
 Page 2

**THIS IS NOT AN OFFICIAL TAX INVOICE**

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Golf 1.0 TSI 81 kW Trendline	0	Tang Shu Shi
License No.	VIN	Initial Registration	Sales Advisor
SLU3404X	WVWZZZAUZJW090757	29/11/17	Francis Lee
Engine Code	Labor Type	Engine No.	Model Code
	1T	CHZ 579489	BQ12AZ
			<b>Continued</b>
			<b>17,005.95</b>
<b>Sum Item</b>			<b>5,915.95</b>
			<b>Sum Labor</b>
			<b>11,090.00</b>
			<b>Sum Item</b>
			<b>5,915.95</b>
			<b>Total SGD</b>
			<b>17,005.95</b>
			7% GST 17,005.95
			1,190.43
			<b>Total SGD Incl. GST</b>
			<b>18,196.38</b>

**Explanations**

P = Proportionately Charged

**Payment Terms** No Credit

17005.95

## Service Order Confirmation

**SERVICE ORDER NO.:** 18P1947  
**CUSTOMER NO.:** CV020849  
**CUSTOMER NAME:** ANG CHEOW TEE  
**TELEPHONE NO.:**  
**ADDRESS:** 68 MARINE PARADE ROAD #10-19  
 Singapore

**VEH No.:** SLU3404X

**Order Date:** 30/07/18  
**Reg Date:** 29/11/17      **KM:** 3,161  
**VIN NO.:** WVVZZZAUJW090757      **ENGINE NO.:**  
**MODEL:** Golf 1.0 TSI 81 KW Trendline      **MODEL NO.:** BQ12AZ

**SA:** Tang Shu Shi

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
<b>Labor</b>						
1	B&P DIAG      PROGRAMMING & CALIBRATION- NETT	1	TU	480		480
2	B&P MECH      R&R RIM & BALANCE	1	TU	50		50
3	B&P WHEEL ALIGNMENT      B&P WHEEL ALIGNMENT NETT	1	TU	360		360
4	B&P MACP LABOUR      LABOUR	2	UNIT	840		1,680
5	B&P MACP PAINT      SPRAY PAINT	2	UNIT	800		1,600
6	EXT00037      Tow SVC- Quality Recovery Services	1	UNIT	0		0
7	EXT00037      Tow SVC- Quality Recovery Services	1	UNIT	0		0
<b>Item</b>						
8	5G6807417BQGRU      REAR BUMPER	1	PCS	1,149.75		1,149.75
9	5G6807394      BUMPER SIDE BRACKET RH	1	PCS	36.45		36.45
10	5G0073146B 8Z8      ALLOY WHEEL 16" HITA	1	PCS	1,204.88		1,204.88
11	839801361      TIRE VALVE	1	PCS	2.39		2.39

Remarks : SOMPO DIRECT SETTLEMENT

DOA: 26/07/2018

TP VEH: SLD9756E

SURVEY BY: GUO XIANG LKK

## Service Order Confirmation

SERVICE ORDER NO: 18IP1947  
CUSTOMER NO.: CVC020849  
CUSTOMER NAME: ANG CHEOW TEE  
TELEPHONE NO.:  
ADDRESS: 68 MARINE PARADE ROAD #10-19  
Singapore

**VEH No.: SLU3404X**

Order Date: 30/07/18  
Reg Date: 29/11/17      KM: 3,161  
VIN NO.: WVVWZZZAUJZW090757      ENGINE NO:  
MODEL: Golf 1.0 TSI 81 kW Trendline      MODEL NO.: BQ12AZ

SA: Tang Shu Shi

<u>No.</u>	<u>DESCRIPTION</u>	<u>QTY</u>	<u>UOM</u>	<u>UNIT PRICE</u>	<u>DISC %</u>	<u>AMOUNT</u>
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TOTAL	6,563.47
GST AMOUNT	459.44
TOTAL AMOUNT	7,022.91

On Behalf Of "COMPANY"

Certified Goods/Service received:

\_\_\_\_\_  
Authorized Signature

\_\_\_\_\_  
Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

SOMPO INSURANCE SINGAPORE PL

Ref : CS/SMO18013719/Grd3n2

50 RAFFLES PLACE  
#05-01/06

SINGAPORE LAND TOWERSINGAPORE 048623

Date : 28-09-2018



Code : SMO

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLD 9756E	Veh. Inspected	SLU 3404X
Policy No.		Coverage (\$)	0.00
Claim No.	CMTD1803212/AGC	Excess (\$)	0.00
Assign From	MELVIN YONG	Assign Date	27/07/2018

## 2. Vehicle Particulars & Condition

Make & Model	VOLKSWAGEN GOLF	c.c	999
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	WVWZZZAUZJW090757	Colour	BLUE
Odometer	2754	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/55 R16	PIRELLI	8 mm
L/H Front Tyre	205/55 R16	PIRELLI	8 mm
R/H Rear Tyre	205/55 R16	PIRELLI	8 mm
L/H Rear Tyre	205/55 R16	PIRELLI	8 mm

## 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR PORTION. THE UNDERCARRIAGE AFFECTED DUE TO COLLISION.

DAMAGES SEE DETAILS.

## 5. General Information

Accident Date	26/07/2018	Inspection Date	30/07/2018
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 1 KAMPONG AMPAT OFF MACPHERSON ROAD SINGAPORE 368314		

## 5a. Remarks

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.  
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

## 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **5 Working Days**



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLU 3404X

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	TIRE VALVE (SN)	NECESSARY	2.39	2.39
1	ALLOY WHEEL 16" HITA WITH TYRE 205/55 R16 PIRELLI (SN)	CUT	1,204.88	1,204.88
1	LHS TAILLIGHT LOWER BRACKE (SN)	NOT NECESSARY	36.45	-
1	BUMPER SIDE BRACKET RH (SN)	NECESSARY	36.45	36.45
1	RHS TAILLIGHT LOWER BRACKE (SN)	NOT NECESSARY	36.45	-
1	REAR BUMPER (SN)	CUT	1,149.75	1,149.75
1	REAR AXLE BEAM (SN)	NOT NECESSARY	2,412.17	-
1	STUB AXLE (SN)	NOT NECESSARY	242.30	-
1	WHEEL BEARING (SN)	NOT NECESSARY	795.12	-
			<b>5,915.96</b>	<b>2,393.47</b>
<b>LABOUR</b>				
LABOUR.			3,360.00	1,680.00
R&R REAR LUGGAGE TRIM.			840.00	-
SPRAY PAINT.			3,200.00	1,600.00
PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC.			480.00	480.00
CHECK WIRE HARNESS ECU,S.			280.00	-
R&R RIM & BALANCE.			50.00	50.00
R&R REAR U/CARRIAGE.			2,520.00	-
B&P WHEEL ALIGNMENT.			360.00	360.00
			<b>11,090.00</b>	<b>4,170.00</b>
<b>GRAND TOTAL</b>			<b>17,005.96</b>	<b>6,563.47</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>6,563.47</b>

Report Ref No. CS/SMO18013719/Grd3n2

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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