



Service Request Details

Claim	S8M00PRO
Reference	CS/ASM18013716/R1vd3e2 
Loss Date	14 July 2018
Request Date	26 September 2018
Due Date	27 October 2018
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (OD)
Type of Loss	Own Damage
Services	Accelerated workshop survey

Actions

Next Step PAST DUE: Report that your work is blocked, and modify the Expected Completion Date.

[Complete Work](#)[More ▾](#)

Vehicle Information

Incident SCM6928E
Vehicle
Registration #

Make JAGUAR

Model XF 2.0

Service Address

...

Primary Contact/Insured

YEO ENG LAM @CLEMENT YEO
23D JALAN HOCK CHYE, 538223, Singapore
81003867

Claim Handler

KHONG Lynn
68804892

Additional Instructions

Wkshop: Wearnes Excess: Nil Pending investigation To survey WP

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

Document Type

Document SubType

Forms / Claim Documents ▼

Others ▼

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 Supplementary-SCM 6928E.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (OD)	9 January 2019
 Workshop Invoice - SCM 6928E.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (OD)	9 January 2019
 Discharge Voucher - SCM 6928E.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (OD)	9 January 2019
 RESURVEY PHOTOS.pdf	Evidence	Photos	LKK AUTO CONSULTANTS PTE LTD (OD)	15 November 2018
 IA (INCL).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (OD)	15 November 2018
 SUPPLEMENTARY.pdf	Forms / Claim Documents	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (OD)	15 November 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 RESURVEY PHOTOS.pdf	Evidence	Photos	LKK AUTO CONSULTANTS PTE LTD (OD)	6 August 2018
 IA.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (OD)	2 August 2018
 MARK ESTIMATE.pdf	Forms / Claim Documents	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (OD)	2 August 2018
 Policy Schedule.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of insurance	WANG Peter	26 July 2018
 ESTIMATE.pdf	Forms / Claim Documents	Estimate / Quotation	DHAKAL Raghav	26 July 2018
 OD PRI FROM WORKSHOP.pdf	Letters and Correspondence	Workshop	DHAKAL Raghav	26 July 2018



SERVICE REQUESTS

MESSAGES

CLAIMS



Assessment Details

General & Workshop Details

Vehicle & Driver Details

Vehicle Condition

Taxes & Ratio

Parts & Labour

Miscellaneous

Summary

General Details

Involving 1 2016 JAGUAR XF 2.0 (SCM6928E)

Date of Loss 14 July 2018

Time of Loss 19.00

Loss Description SCM6928E (INSD) C/W PILLAR

Comment

Workshop Details

Total Rebate Amount 85512

Nett Loss Amount \$74,488.00

Assigned Workshop LKK AUTO CONSULTANTS PTE LTD (OD)

Days of work completion * 187



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Vehicle & Driver Details

Vehicle Registration# SCM6928E

Purchase Date

dd/mm/yyyy



Registration State

SINGAPORE

Registration Date *

18/06/2016



Mileage

26261

Age of Vehicle

2

CATEGORY

POLICY INFORMATION

ASSESSMENT
INFORMATIONManufacturing
Year

2016

2016

Make

JAGUAR

JAGUAR

Model

XF 2.0

XF 2.0 I4P TSS SR

Driver Details

CATEGORY

FNOL INFORMATION

POST SURVEY
INFORMATION

Driver Name

ANG PECK CHENG

Date of Birth

10 May 1940

dd/mm/yyyy



Age

78

CATEGORY	POLICY INFORMATION	ASSESSMENT INFORMATION
Type		▼
Type of Paint		
Chassis No	SAJBB4AGXGCY20117	SAJBB4AGXGCY20117
Engine No	015155232606204PT	015155232606204PT
Engine Capacity		1999
Sum Insured	0	0
Market Value	0	160000

CATEGORY	FNOL INFORMATION	POST SURVEY INFORMATION
Occupation	Unknown	
Education Qualification	Other	▼
Driving Experience	59	
Driver License #		
License Type		▼
License Issue Date	1 January 1960	dd/mm/yyyy 
License Expiration Date		dd/mm/yyyy 
Address	23D JALAN HOCK CHYE, 538223, Singapore	
Address type	Personal Correspondence	▼

CATEGORY	FNOL INFORMATION	POST SURVEY INFORMATION
Gender	Female	
Marital status	Unknown	
Identification #	S0715023G	



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Detailed Assessment

Inspection Date *

02/08/2018



Total Loss

Yes

No

Towing Charges

0

Voluntary Excess

0

Compulsory Excess

0

Young/Inexperienced/
Unnamed Driver Excess

0

Other Excess

Condition of Vehicle at time of survey

General condition

Fair ▾

Steering (Serviceable)

Yes

No

Footbrake (Serviceable)

Yes

No

Handbrake (Serviceable)

Yes

No

Engine Modification

Yes

No

Pre-accident condition

Fair ▾

Tyre Condition

Age of Tyres

Spare wheel

Front Tyre Size

245/45R18

Rear Tyre Size

245/45R18

Front left side

CONTINENTAL6mm

Rear left side

CONTINENTAL6mm

Front right side

CONTINENTAL6mm

Rear right side

CONTINENTAL6mm



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Tax Eligibility & Additional Deduction for Parts

Depr./Bttr%

Salvage%

Discount%

Settlement%

100

Paint Labour/Material Ratio

Paint Labour Ratio

20

Paint Material Ratio

80

Cash Loss

Yes

No

Part Supplied by AXA

Yes

No

Save

Assessment Details

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous Summary Parts																
Add Approve Deny Submit All																
	EDIT	SR NO	QUAN TITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEPR/ BTTR%	DISC OUNT%	SALV AGE%	PART PRICE(NET)	ACTION (PARTS)	REMOVE
		1	1			PANEL-QUARTER			Bent	1708.83				1708.83	Reviewing	
		2	1			PANEL-DOOR			Repair	0	0	0	0	0	Deny	
		3	2			SOUND DEADENING PAD			Necessary	225				450	Reviewing	
		4	1			JT2H1237/SEAL-DOOR			Serviceable	0	0	0	0	0	Deny	
		5	1			HANDLE-DOOR			Damaged	357.48				357.48	Reviewing	
		6	1			REAR WINDSCREEN XF Y			Necessary	1296.45				1296.45	Reviewing	
		7	4			WINDSCREEN SPACER			Necessary	7.56				30.24	Reviewing	
		8	2			JC2D7026/SEALANT WIN			Necessary	132.75				265.5	Reviewing	
		9	1			"D" PRIMER GLASS & P			Necessary	33.66				33.66	Reviewing	
		10	1			ALLOY 18" CHALICE TW			Damaged	1285.74				1285.74	Reviewing	
		11	1			LINER-WHEELARCH			Serviceable	0	0	0	0	0	Deny	
		12	1			3M07333 IMPACT RESIS			Serviceable	0	0	0	0	0	Deny	
		13	1			BODY PANEL SEALANT X			Necessary	794.88				794.88	Reviewing	
		14	1			ADHESIVE SEALER FL2			Necessary	494.19				494.19	Reviewing	
Labour																

EDIT		SR NO	REPAIR/REPLACE (LABOUR)	PART NAME	LABOUR R&R	LABOUR REPAIR	PAINT	ACTION (LABOUR)	COMMENT	REMOVE
		1		TO REPLACE REAR RH DOOR, REAR RH DOOR TRIM, REAR RH DOOR SEAL, REAR RH FENDER, REAR BUMPER, ETC	6300	0	0	Reviewing		
		2		TO PUTTY SPRAY PAINT ON REAR RH DOOR, REAR RH FENDER, REAR BUMPER, REAR END PANEL, RH ROCKER PANEL, ETC	4000	0	0	Reviewing		
		3		TO REPLACE REAR WINDSCREEN	900	0	0	Reviewing		
		4		TO REMOVE & INSTALL REAR BOOT COMPARTMENT PARTS	1800	0	0	Reviewing		
		5		TO REMOVE & INSTALL INTERIOR P	2700	0	0	Reviewing		
		6		TO INSTALL REAR WINDSCREEN FIL	280	0	0	Reviewing		
		7		TO REPLACE REAR RH RIM	50	0	0	Reviewing		
		8		COMPUTERISED WHEEL ALIGMENT	280	0	0	Reviewing		
		9		TO CHECK WIRING INCLUDE RESETING OF ALL ELECTRICAL MODULES	486	0	0	Reviewing		

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Add

Approve

Deny

Submit All

	EDIT	SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
		1	3M07333 IMPACT RESIS	Reviewing	72	NECESSARY (SUPPLEMENTARY)	
		2	RIVET FSC4850 4.8X5-30PCS	Reviewing	81	NECESSARY (SUPPLEMENTARY)	
		3	RIVET-5PCS	Reviewing	7.65	NECESSARY (SUPPLEMENTARY)	
		4	RIVET 5.3mmx7.0mm- 5PCS	Reviewing	7.65	NECESSARY (SUPPLEMENTARY)	
		5	RIVET-5PCS	Reviewing	7.65	NECESSARY (SUPPLEMENTARY)	
		6	RIVET 5.5X5- 5PCS	Reviewing	7.65	NECESSARY (SUPPLEMENTARY)	
		7	RIVET-9PCS	Reviewing	12.96	NECESSARY (SUPPLEMENTARY)	
		8	RIVET FSC4870 4.8X7-5PCS	Reviewing	10.8	NECESSARY (SUPPLEMENTARY)	

	EDIT	SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
☐		9	RIVET 6.5X13X16 XJL-25PCS	Reviewing	33.75	NECESSARY (SUPPLEMENTARY)	
☐		10	RIVET 6.5X13X17.5 XJ-15PCS	Reviewing	44.55	NECESSARY (SUPPLEMENTARY)	
☐		11	GLASS- QUARTE RH	Reviewing	352.17	NECESSARY (SUPPLEMENTARY)	



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DAYS OF REPAIR : 13 DAYS

Reviewing



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Claim Amount	\$24,150.80				Claim Amount	\$24,150.80		

CATEGORY	ESTIMATE	REVISED AMOUNT
Spare Parts	\$6,716.97	\$6,716.97
Labour	\$16,796.00	\$16,796.00
Miscellaneous	\$637.83	\$637.83

Submit for Review