Veron Chen (LKKAuto)

From: Michelle Ong Siew Bee <michelle.ong@wearnes.com>

Sent: Wednesday, 12 September 2018 9:01 AM

To: Veron Chen (LKKAuto); SUR

Cc: Richmond Ho

Subject: RE: SCM 6928E ; OD ; AXA ; D.O.A : 14/07/2018

Importance: High

Dear Veron,

Vehicle not repaired yet. Will update once vehicle repaired.

Thanks.

Best regards,

Michelle Ong

Service Consultant Bodyshop & Paint



Wearnes Automotive Pte. Ltd.

249 Alexandra Road Singapore 159103

M (65) 9129 4556 F (65) 6264 7137

www.wearnes.com michelle.ong@wearnes.com

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From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Tuesday, September 11, 2018 11:38 AM

To: Michelle Ong Siew Bee <michelle.ong@wearnes.com>; SUR <sur@lkkauto.com>

Cc: Richmond Ho < richmond.ho@wearnes.com>

Subject: RE: SCM 6928E; OD; AXA; D.O.A: 14/07/2018

Dear Michelle,

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Monday, 6 August 2018 8:07 AM

To: 'Michelle Ong Siew Bee' < <u>michelle.ong@wearnes.com</u>>; SUR < <u>sur@lkkauto.com</u>> **Cc:** Richmond.ho@wearnes.com>

Subject: RE: SCM 6928E; OD; AXA; D.O.A: 14/07/2018

Dear Michelle,

As instructed by our client, please proceed to repair the insured vehicle SCM 6928E (Excess NIL-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Michelle Ong Siew Bee <michelle.ong@wearnes.com>

Sent: Tuesday, 31 July 2018 4:47 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: Re: SCM 6928E; OD; AXA; D.O.A: 14/07/2018

Dear Nivitha,

Thursday 10am?

Sent from my iPhone

On 31 Jul 2018, at 4:42 PM, Nivitha (LKK Auto) <admin-d@lkkauto.com> wrote:

Dear Michelle.

May we arrange at 1PM Instead?

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Michelle Ong Siew Bee [mailto:michelle.ong@wearnes.com]

Sent: Tuesday, 31 July 2018 4:33 PM

To: Nivitha (LKK Auto) admin-d@lkkauto.com>

Cc: Admin-D (LKKAuto) admin-a@lkkauto.com>; Admin A admin-a@lkkauto.com>

Subject: RE: SCM 6928E; OD; AXA; D.O.A: 14/07/2018

Importance: High

Dear Nivitha,

Please arrange for survey on 10am tomorrow.

Kindly confirm appointment in writing on urgent basis.

Best regards,

Michelle Ong

Service Consultant Bodyshop & Paint

<image001.jpg>

Wearnes Automotive Pte. Ltd.

249 Alexandra Road Singapore 159103 **M** (65) 9129 4556 **F** (65) 6264 7137

www.wearnes.com michelle.ong@wearnes.com

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From: Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]

Sent: Friday, July 27, 2018 10:11 AM

To: Michelle Ong Siew Bee < michelle.ong@wearnes.com > Subject: SCM 6928E; OD; AXA; D.O.A: 14/07/2018

Dear Michelle,

Is the vehicle SCM 6928E in the workshop?

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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