

REF:

CC3 / ALH18013715 / Avbar

ASS. REC BY Adrian King

ASSIGNMENT

From:

Date:

Estimated Cost:

☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop in/s

of

Insured:

Policy No.

2100495488-01

Claims No.

Sum Insured:

Excess:

800

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

150K.

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

13

days

Res:

Yes or No

Lump Sum:

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SDQ8839H.

Yr Regn: 2016 / Dec

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A6

C.G. 1798

Colour:

White

A/C: Insured / Std / NI / NA

Sp. Reading

15327.

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WUZZZ4G5HN026081

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt orMod: ☒ Nil / STD A/Rim or

Tyre Size:

F: 225/55R17.

R: 225/55R17.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / ☒ PIRA / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

23/7/18

D.O.A.

27/07/18.

Survey held at

Premium.

Des. of Damages: Frt / Rear / O/S / ☒ N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

6D A16.

902 8339H - NA/FCL150177 B/d3

NA-30115

27/7/18

Revert via merimen

30/7/18

Rece approved \$18,298 from Victor by merimen

30/7/18

Informal Tony c/A ex \$800 by email

9/1/19

Final fig \$18,478.16 (Red: 8219.84, 31/9 confirmed by email)

RECEIVED 20 FEB 2019

Date/Time, File Pass to?



Preli. Report

1)



Final Report

Date/Time, File Return to?

2019- typst

Days Of Repair:

13

Resurvey No. of Trip:

-

Survey Fee:

Transportation:

S + RS. 99

Photos:

Others:

TOTAL

Report Format:

merimen

Lump Sum / LB.1: (\$)

18,478.16

Add Fee:



Site Insp (\$)



Interview (\$)



Tech. Invs (\$)



Weekend (\$)

200

10

210

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This mail is associated with :

***SDQ8839H (5590301209SG)**

OD

Jul 23 2018 6:40PM

[CRANFIELD MARK]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 09/01/2019 14:09 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$18478.16) - SDQ8839H - Claim Handler: Tr, Tinesh

Approved:18478.16.

DOCUMENTS SUMMARY

There are no documents.

Veron Chen (LKKAUTO)

From: Koh, Victor-CK <Victor-CK.Koh@aig.com>
Sent: Wednesday, 9 January 2019 2:23 PM
To: Veron Chen (LKKAUTO)
Subject: RE: PENDING MANDATE APPROVAL

Hi Veron,

Refer to below.

Thanks & Regards

Victor Koh
AIG
Claims Technical Controller
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +65 6419 1785 | Fax +65 68357416
Victor-ck.koh@aig.com | www.aig.com

From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Wednesday, January 09, 2019 7:44 AM
To: Koh, Victor-CK
Subject: RE: PENDING MANDATE APPROVAL

Dear Victor,

Kindly assist mandate approval

1. SKX 5699U-DOA: 25/7/18 - Done
2. SDQ 8839H-DOA: 23/7/18 - Done
3. SLJ 2668R-DOA: 23/8/18 - Upload clear damage photos of LH headlamp and LH lift cylinder.
Refer to merimen.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Friday, 4 January 2019 1:40 PM
To: Koh, Victor-CK <Victor-CK.Koh@aig.com>
Subject: PENDING MANDATE APPROVAL

Dear Victor,

Kindly assist mandate approval

1. SKX 5699U-DOA: 25/7/18
2. SDQ 8839H-DOA: 23/7/18
3. SLJ 2668R-DOA: 23/8/18

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Tr, Tinesh

Date: 07 Nov 2018

Preliminary Advice

Vehicle No	: SDQ8839H	Accident Date	: 23/07/2018
Make	: AUDI A6	Policy No.	: 2100495488-01
Assignment Date	: 27/07/2018	Excess	: S\$800.00
Date of Inspection	: 27/07/2018	Est. Duration of Repair	: 13.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	26,698.00 (incl.supplementary \$400)
Revised Amount	:S\$	18,478.16 (incl.supplementary \$400)
Check Items (Estimated)	:S\$	0.00
Total	:S\$	18,478.16

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	150,000.00
COE / PARF Rebate	:S\$	75,645.00
Salvage Value	:S\$	
Margin for Repair	:S\$	74,355.00

Remarks

(X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

() The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

() Other comments :

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 30 July 2018 11:28 AM
To: 'Claims'; SUR
Subject: RE: OD claim for SDQ 8839 U.

Dear Tony,

As instructed by our client , please proceed to repair the insured vehicle **SDQ 8839H (Excess \$800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Monday, 30 July 2018 8:47 AM
To: 'Claims' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD claim for SDQ 8839 U.

Dear Tony,

We are pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 30 July 2018 8:21 AM
To: SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD claim for SDQ 8839 U.

Dear all,

Please advise repair approval.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Thursday, 26 July, 2018 11:41 AM

To: 'SUR' <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE : OD claim for SDQ 8839 U.

Good morning all ,

Here are the estimate and GIA report for your kind reference .

Thank you.

Best Regards,
Phua
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

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This mail is associated with :

***SDQ8839H (5590301209SG)**

OD

Jul 23 2018 6:40PM

[CRANFIELD MARK]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 30/07/2018 10:56 AM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$18298.00) - SDQ8839H - Claim Handler: Tr, Tinesh

Approved:18298.00:Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #07-16 Singapore 079120	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn: Loo, Tong Shing	Date: 27 Jul 2018

Preliminary Advice

Vehicle No	: SDQ8839H	Accident Date	: 23/07/2018
Make	: AUDI A6	Policy No.	: 2100495488-01
Assignment Date	: 27/07/2018	Excess	: S\$0.00
Date of Inspection	: 27/07/2018	Est. Duration of Repair	: 13.00
Inspection At	PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	26,298.00
Revised Amount	:S\$	18,298.00
Check Items (Estimated)	:S\$	1,840.00
Total	:S\$	20,138.00

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	150,000.00
COE / PARF Rebate	:S\$	75,645.00
Salvage Value	:S\$	
Margin for Repair	:S\$	74,355.00

Remarks

(X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

() The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

() Other comments :

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	4417A
Vehicle Details	
Vehicle No.:	SDQ8839H
Vehicle to be Exported:	No
Intended De-registration Date:	27 Jul 2018
Vehicle Make:	AUDI
Vehicle Model:	A6 1.8 TFSI ULTRA (PI) (NAV)
Primary Colour:	White
Manufacturing Year:	2016
Engine No.:	CYG015942
Chassis No.:	WAUZZZ4G5HN026081
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$40,386.00
Original Registration Date:	27 Dec 2016
First Registration Date:	27 Dec 2016
Transfer Count:	0
Actual ARF Paid:	\$43,541.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 Dec 2026
PARF Rebate Amount:	\$32,655.00
Intended COE Rebate Details	
COE Expiry Date:	26 Dec 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$51,109.00
COE Rebate Amount:	\$42,990.00
Total Rebate Amount:	\$75,645.00

The information contained herein is correct as at 27 Jul 2018

OK

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : CRANFIELD MARK
 Period of Insurance : 27 Dec 2017 To 26 Dec 2018
 Engine No. : CYG015942
 Chassis No. : WAUZZZ4G5HN026081

Vehicle No. : SDQ8839H
 Policy No. : 2100495488-01
 Endorsement No. :
 Issued Date : 16 Nov 2017

ABOUT THE COVER

Make/Model : AUDI A6 1.8 TFSI ULTRA
 Engine Capacity/Tonnage : 1,798.00 CC
 Driver Restriction : NA
 Sum Insured : Market Value
 Off Peak Car : No
 First Year of Registration : 2016
 Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

- a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

CRANFIELD MARK - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Centre Add: 55 Ubi Road 1 Singapore 408689 63862323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 8338 8200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125250

PREMIUM LEASING - JY

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Mark

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

85P000

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s)
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident
- Submit Wire/Insurance/Correspondence from third party(ies) to AIG immediately

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **3** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Premium Automobiles Pte. Ltd.

Activation Hotline: 64741223

55 Ubi Road 1 Singapore 408699

Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 1pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc.).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number **S2694417A**

Name **CRANFIELD MARK**



Birth Date **07 Apr 1963**
Issue Date **26 Apr 2003**



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. **S2694417A**



Name

CRANFIELD MARK



Race **CAUCASIAN**
Date of Birth **07-04-1963** Sex **M**
Country of Birth **UNITED KINGDOM**

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number **S6934131D**

Name **SEE THOR WAI FUNG**



Birth Date **06 Oct 1969**
Issue Date **16 Aug 2003**



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES:

PASS DATE

Class 3 Motor Cars and Motor Tractors the wt. which unladen does not exceed 2500 kilograms



NP 428A



8327289

NRIC No. **S2694417A**



Nationality **BRITISH**
Blood Group **O+** Date of Issue **10-05-1999**

765A MOUNTBATTEN ROAD
SINGAPORE 437853

NRIC No: **S2694417A** Date: **12/02/2010** No: **6426538**

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES:

PASS DATE

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms **19 Aug 1991**



NP 428A

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	24/07/2018 18:44
Date Of Accident	23/07/2018 18:40
Exact Location Of Accident	ECP EXIT AT MARINE PARADE STILL ROAD SOUTH
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SDQ8839H
Insured/Policyholder	
Name Of Registered Owner	CRANFIELD MARK
NRIC No	S2694417A
Email Address	CRANFIELDMM@GMAIL.COM
Mobile Phone No	(LOCAL) +65-97544431
Alternative Phone No	OTHERS-97544431
Vehicle Particulars	
Manufacturer	AUDI
Model	A6 1.8 TFSI S-TRONIC
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100495488-01
Cover Note Number	
Driver	
Name of Driver	SEE THOR WAI FUNG
NRIC No	S6934131D
Date Of Birth	06/10/1969
Occupation	INDOOR
Date Of Driving Pass	19/08/1991
Driving Experience	26 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98311338
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	765A MOUNTBATTEN ROAD
Postcode	437853
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (including Driver)	2
Passenger 1	NAME: : NATALIE YU GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

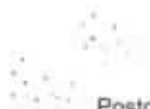
ON MONDAY, 23 JULY 2018, AROUND 6:35 - 6:40 PM, I WAS ON STILL ROAD SOUTH AFTER EXITING THE ECP AT THE MARINE PARADE EXIT. I WAS FILTERING TO THE RIGHT MOST LANE. A TOYOTA PICKUP GBH857D, WAS IN FRONT OF ME. TRAFFIC WAS AT A STANDSTILL. AS I FILTERED TO THE RIGHT MOST LANE, I DID NOT REALISE THE REAR OF MY CAR HAD MADE CONTACT WITH THE RIGHT REAR- END OF THE TOYOTA PICK UP TRUCK. THE PASSENGER DOOR & LEFT REAR END OF MY CAR WERE BADLY SCRATCHED BY THE TOYOTA METAL LEDGE. BUT THERE WAS NO VISIBLE DAMAGE TO THE TRUCK. THE DRIVER, MR TAN CHEE KEONG, F840929T, AGREED THAT I WILL PAY HIM THE DAMAGES FOR MINOR REPAIR. THE HINGE IS STUCK BUT NO OTHER DAMAGE IS MADE.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBH857D
Vehicle Make/Model/Colour	TOYOTA PICK UP
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	TAN CHEE KEONG
NRIC/Passport Number	F8404929T
Contact Number	82015562
Address	



Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

B. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



M. Gumbel

Policyholder's Signature

Date & Time: 24/7/11P

4:55pm

Suf

Driver's Signature

(if driver is not the policyholder)

Date & Time: 24/7/11P

4:55pm

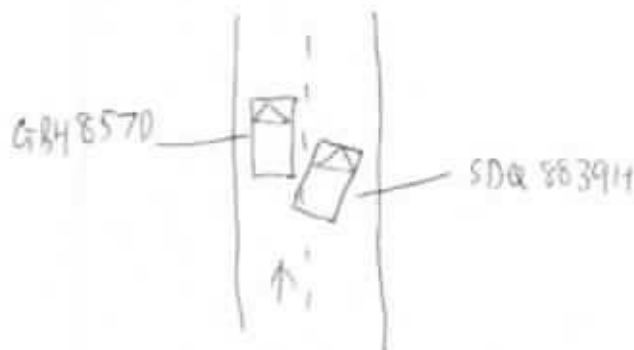
Reporting Centre Personnel's Signature

Name: Tony Fong

NRIC/FIN No.: 87440107A

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On Mon, 23 Jul 2018, around 6:35-6:40pm, I was on Still Road South after exiting the ECP at the Marine Parade exit. I was filtering to the right-most lane. A Toyota pickup G8H 857D was in front of me. Traffic was at a standstill. As I filtered to the right-most lane, I did not realise the rear of my car had made contact with the right rear-end of the Toyota pick-up truck. The passenger door & left rear end of my car were badly scratched by the Toyota metal ledge. But there was no visible damage to the truck. The driver, Mr Tan Chee Keong, F840929T, agreed that I will pay him the damages for minor repair. The hinge is stuck but no other damage is made.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

M. Crowell

Policyholder's Signature

Date & Time: 24/7/18
4:55pm

SUF

Driver's Signature

(if driver is not the policyholder)

Date & Time: 24/7/18
4:55pm



Reporting Centre Personnel's Signature

Name: Tan Hong
NRIC/IN No.: G204016171

Accident Photo



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0851/2018/PH
Date	:	26-Jul-18

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr Cranfield Mark
Address	:	Blk 765A Mountbatten Road Singapore 437853
Telephone	:	HP +65 97544431
Type of Claim	:	Own Damage Claims
Policy No.	:	2100495488-01
Vehicle No	:	SDQ 8839 H
Model Code	:	Audi A6 Sedan 1.8 TFSI
Model / Year	:	Dec-16
Engine No	:	CYG015942
Chassis No	:	WAUZZZ4GSHN026081
Mileage	:	15327 KM
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	23-Jul-18
Place of Accident	:	ECP exit at Marine Parade Still Road South

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SDQ 8839 H.

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall rear parking aid and rear lid kick sensor. Check function.	S/N \$ 360.00 ✓	✓
2	To remove and transfer rear lid's convenience lock system, wire harness for tail lights and automatic rear lid closure assy.	S/N \$ 360.00 X	
3	To remove and transfer lhs rear door's multi lock system and power window devices.	S/N \$ 280.00 ✓	✓
4	To remove and reinstall rear seats, back rest, ABCD pillar trims, roof liner, hat trays, carpets, curtain airbag and sill trims.	S/N \$ 1,400.00 ✓	✓
5	To remove and renew lhs quarter glass and rear windscreen for fender renewal.	S/N \$ 600.00 ✓	✓
6	To dislodge and reinstall rear wire harness for tail lights, fuse units, battery manager, fuse and relay trays and electrical components.	S/N \$ 1,400.00 ✓	✓
7	To dismantle lhs rear door, lh side member trim, rear bumper and rear lid. Cut out and reweld lhs rear fender. Renew lhs rear door. Re-organise crash management components.	S/N \$ 6,650.00 3500 ✓	
TOTAL LABOUR CHARGES		: \$ 11,050.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SDQ 8839 H.

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
8	To respray lhs rear door, lhs rear fender, lhs sill panel, door entrances, roof channel, drain panel and end panelling. To carry out joint sealer works and stone chip treatment.	\$ 4,200.00	2200. ✓
9	To renew lhs rear rim and carry out wheel alignment.	S/N \$ 280.00	✓ ✓
10	To carry out diagnostic check	S/N \$ 192.00	✓ ✓
TOTAL LABOUR CHARGES		: \$ 15,722.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SDQ 8839 H.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	DOOR - LH Distorted	\$ 3,211.00	✓ 2568.80
2	ATTACHMENT PARTS FOR DOOR Not New	\$ 72.00	? X
3	OUTER DOOR SEAL New	\$ 202.00	✓ 161.60
4	BONDING AGENT Not New	\$ 43.00	? X
5	CLEANING SOLUTION Not New	\$ 64.00	? X
6	COVER DOOR CATCH New	\$ 15.00	✓
7	DOOR CATCH Not New	\$ 105.00	X
8	SECTIONAL PART - SIDE PANEL LH Distorted	\$ 2,739.00	✓ 2191.20
9	WHEEL HOUSING LINER - LH Not New	\$ 246.00	X.
10	ATTACHMENT PARTS FOR WHEEL LINER Not New	\$ 62.00	X
11	HEATED REAR WINDOW New	\$ 1,017.00	? 813.60
12	PRIMER - 10 ML New	2 \$ 37.00	✓ 29.12
13	SIDE WINDOW - LH New	\$ 344.00	? 275.20
14	TRIM STRIPS FOR SIDE WINDOW Not New	\$ 222.00	✓
15	ALUMINIUM RIM Lt	\$ 726.00	✓ 580.40
16	ATTACHMENT PARTS - CLIP New	\$ 77.00	✓ 60.88
17	ATTACHMENT PARTS - ADHESIVE TAPE New	\$ 14.00	✓ 10.96
18	ARCYLIC SEALANT	\$ 180.00	✓ 180
19	CAVITY WAX	\$ 140.00	✓ 140
20	STONE CHIP TREATMENT	\$ 180.00	✓ 180
SUB - TOTAL SPARE PARTS CHARGES :		\$ 9,696.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SDQ 8839 H.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	METAL FILLER POWDER	\$ 280.00 ✓	350
22	REAR WINDSCREEN SEALANT	\$ 200.00 ✓	300
23	1/4 GLASS SEALANT	\$ 100.00 ✓	100
24	SUNDRIES	\$ 300.00 ?	1711-440
TOTAL SPARE PARTS CHARGES		:	\$ 10,576.00
TOTAL LABOUR CHARGERS		:	\$ 15,722.00
GRAND TOTAL		:	\$ 26,298.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

26,698

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Lim
Surveyed Date : 27/07/18
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 13 Days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Estimate No.

Date

Service Advisor

Pages

Regn No

Model No

PA/OD/0851/2018/TF

11-Oct-18

Tony

1

SDQ 8839 H

Audi A6 Sedan 1.8 TFSI

Quantity	Description	Unit Price	Amount
LABORS			
1	To reinstall rear windscreen and 1/4 glass solar film.	S 400.00	✓
TOTAL		S 400.00	

For Premium Automobiles Pte Ltd

Adrian Ling,
H. S.



Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0851/2018/PH
Date : 26-Jul-18

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

13 days - ok - Jp - 1 Oct 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr Cranfield Mark
Address : Blk 765A Mountbatten Road
Singapore 437853
Telephone : HP +65 97544431
Type of Claim : Own Damage Claims
Policy No. : 2100495488-01
Vehicle No : **SDQ 8839 H**
Model Code : Audi A6 Sedan 1.8 TFSI
Model / Year : Dec-16
Engine No : CYG015942
Chassis No : WAUZZZ4G5HN026081
Mileage : 15327 KM
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 23-Jul-18
Place of Accident : ECP exit at Marine Parade Still Road South

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SDQ 8839 H.

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall rear parking aid and rear lid kick sensor. Check function.	S/N \$	360.00	\$ 360.00
2	To remove and transfer rear lid's convenience lock system, wire harness for tail lights and automatic rear lid closure assy	S/N \$	360.00	
3	To remove and transfer lhs rear door's multi lock system and power window devices.	S/N \$	280.00	\$ 280.00
4	To remove and reinstall rear seats, back rest, ABCD pillar trims, roof liner, hat trays, carnets, curtain airbag and sill trims	S/N \$	1,400.00	\$ 1,400.00
5	To remove and renew lhs quarter glass and rear windscreen for fender renewal.	S/N \$	600.00	\$ 600.00
6	To dislodge and reinstall rear wire harness for tail lights, fuse units, battery manager fuse and relay trays and electrical	S/N \$	1,400.00	\$ 1,400.00
7	To dismantle lhs rear door, lhs side member trim, rear bumper and rear lid. Cut out and reweld lhs rear fender. Renew lhs rear door. Re-organise crash management	S/N \$	6,650.00	\$ 3,500.00
TOTAL LABOUR CHARGES		:	\$ 11,050.00	\$ 7,540.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SDQ 8839 H.

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
			\$ 7,540.00
	<i>c/f</i>		
8	to respray ins rear door,ins rear tender,ins sill panel,door entrances,roof channel,drain panel and end panelling.To carry out joint sealer works and stone chip treatment	\$ 4,200.00	\$ 2,200.00
9	To renew lhs rear rim and carry out wheel	S/N \$ 280.00	\$ 280.00
10	To carry out diagnostic check	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 15,722.00	\$ 10,212.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SDQ 8839 H.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	DOOR - LH	\$ 3,211.00	\$ 2,568.80
2	ATTACHMENT PARTS FOR DOOR	\$ 72.00	
3	OUTER DOOR SEAL	\$ 202.00	\$ 161.60
4	BONDING AGENT	\$ 43.00	
5	CLEANING SOLUTION	\$ 64.00	
6	COVER DOOR CATCH	\$ 15.00	
7	DOOR CATCH	\$ 105.00	
8	SECTIONAL PART - SIDE PANEL LH	\$ 2,739.00	\$ 2,191.20
9	WHEEL HOUSING LINER - LH	\$ 246.00	
10	ATTACHMENT PARTS FOR WHEEL LINER	\$ 62.00	
11	HEATED REAR WINDOW	\$ 1,017.00	\$ 813.60
12	PRIMER - 10 ML	2 \$ 37.00	\$ 29.12
13	SIDE WINDOW - LH	\$ 344.00	\$ 275.20
14	TRIM STRIPS FOR SIDE WINDOW	\$ 222.00	
15	ALUMINIUM RIM	\$ 726.00	\$ 580.40
16	ATTACHMENT PARTS - CLIP	\$ 77.00	\$ 60.88
17	ATTACHMENT PARTS - ADHESIVE TAPE	\$ 14.00	\$ 10.96
18	ARCYLIC SEALANT	\$ 180.00	\$ 180.00
19	CAVITY WAX	\$ 140.00	\$ 140.00
20	STONE CHIP TREATMENT	\$ 180.00	\$ 180.00
SUB - TOTAL SPARE PARTS CHARGES:		\$ 9,696.00	\$ 7,191.76

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SDQ 8839 H.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
			\$ 7,191.76
21	METAL FILLER POWDER	\$ 280.00	\$ 280.00
22	REAR WINDSCREEN SEALANT	\$ 200.00	\$ 200.00
23	1/4 GLASS SEALANT	\$ 100.00	\$ 100.00
24	SUPPLEMENTARY - Solar Film	\$ 400.00	\$ 400.00
25	SUNDRIES	\$ 300.00	\$ 94.40
	TOTAL SPARE PARTS CHARGES :	\$ 10,976.00	\$ 8,266.16
	TOTAL LABOUR CHARGERS :	\$ 15,722.00	\$ 10,212.00
	GRAND TOTAL :	\$ 26,698.00	\$ 18,478.16

All charges are not inclusive of GST.

Legend : Remarks (DK) = Approved, Remarks (00) = Not approved
Spare parts are Special Nett.

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 - Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/0851/2018/TF 11-Oct-18 Tony 1 SDQ 8839 H Audi A6 Sedan 1.8 TFSI
Quantity	Description	Unit Price	Amount
LABORS			
1	To reinstall rear windscreen and 1/4 glass solar film.	S 400.00	
TOTAL		S 400.00	

For Premium Automobiles Pte Ltd



Authorised Signature

Claims

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 11 October, 2018 12:14 PM
To: 'Boo seng yak'; 'Adrian Ling'; 'Veron Chen'; sur@lkkauto.com; 'Carrine Leong'; jiayee.yap@premiumauto.com.sg
Cc: claims@premiumauto.com.sg
Subject: RE: FINAL REVISION - SDQ8839H - OD AIG - SURVEYED 27 JUL 18
Attachments: SAftersales18101112110.pdf

Dear Veron,

We have spoken with Adrian to hold on finalisation, there is a supplementary solar film for rear windscreen and ¼ glass.

Attached supplementary for your kind reference.

Aside to Carrine,

Kindly assist re-finalise this case again.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Boo seng yak [mailto:boojohnny@gmail.com]
Sent: Monday, 1 October, 2018 8:06 PM
To: Adrian Ling <adrianling@lkkauto.com>; Veron Chen <veronchen@lkkauto.com>; sur@lkkauto.com; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 9 January 2019 2:48 PM
To: 'Carrine Leong'; SUR
Cc: 'Claims'; 'Boo seng yak'; jiayee.yap@premiumauto.com.sg
Subject: RE: FINAL REVISION - SDQ8839H - OD AIG - SURVEYED 27 JUL 18

Dear Carrine,

Confirm repair cost of \$18,478.16 before excess \$800 and GST @ 13 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>
Sent: Thursday, 11 October 2018 3:07 PM
To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>; 'Boo seng yak' <boojohnny@gmail.com>; jiayee.yap@premiumauto.com.sg
Subject: RE: FINAL REVISION - SDQ8839H - OD AIG - SURVEYED 27 JUL 18

Hi Adrian and Veron,

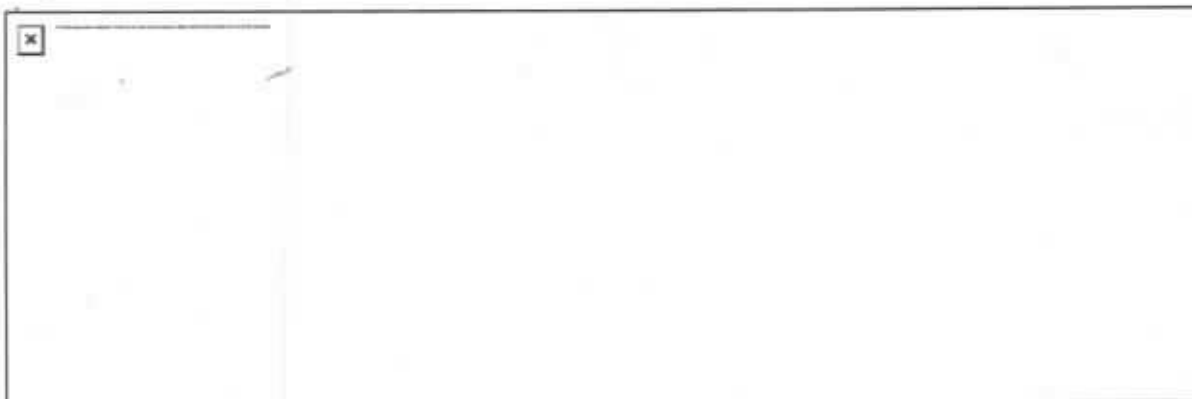
Revised estimate attached.

Please confirm repair cost of \$18,478.16 @ 13 days of repairs.

Your early closure is well appreciated.

Thanks & Best Regard
Carrine Leong
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183
e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Thursday, 11 October, 2018 12:14 PM

To: 'Boo seng yak' <boojohnny@gmail.com>; 'Adrian Ling' <adrianling@lkkauto.com>; 'Veron Chen' <veronchen@lkkauto.com>; sur@lkkauto.com; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg

Cc: claims@premiumauto.com.sg

Subject: RE: FINAL REVISION - SDQ8839H - OD AIG - SURVEYED 27 JUL 18

Dear Veron,

We have spoken with Adrian to hold on finalisation, there is a supplementary solar film for rear windscreen and ¼ glass.

Attached supplementary for your kind reference.

Aside to Carrine,

Kindly assist re-finalise this case again.

Thank you.

Best Regards,

Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Boo seng yak [<mailto:boojohnny@gmail.com>]

Sent: Monday, 1 October, 2018 8:06 PM

To: Adrian Ling <adrianling@lkkauto.com>; Veron Chen <veronchen@lkkauto.com>; sur@lkkauto.com; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>

Subject: FINAL REVISION - SDQ8839H - OD AIG - SURVEYED 27 JUL 18

Hi Adrian and all,

Revised estimate attached.

Please confirm repair cost of \$18,078.16 @ 13 days of repairs.

Your early closure is well appreciated.

Best regards - jb

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SDQ 8839 H

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0851/2018/MAS

15 Feb 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SDQ 8839 H, Audi A6 1.8 TFSI S-Tro

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SDQ 8839 H**, claimant, **Mr. Cranfield Mark**, please find the related document per attached.

1. A copy of the Original invoice no. 85013428 – S\$18,915.63
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SDQ 8839 H



Premium Automobiles Pte Ltd

Andi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6896 2223
Main Telefax: 6471 5335

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6896 2223
Telefax: 6471 5335

Ubi Service Centre
35 Ubi Road 1
Singapore 408623
Telephone: 6386 2733

Customer Service
Service Appointment
24-hour Breakdown Service
Email: customer.care@premiumauto.com.sg
6396 2323
6828 1235

INS TAX INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 1 11:53

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 7B SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013428 Date: 11/02/2019 Order: SD08839H Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 7B SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No.: SD08839H (V 31246) Regn Date: 27/12/2016 Mileage: 15337 WIP No.: 18730

Model: A6 1.8 TFSI S tronic 46066 (N Chassis: WAUZZZ485H026001 Engine: CY6 015942 Dept: U

USB No.:

You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-800.00	1.00	-800.00
S	SUBLET	M: TO REINSTALL SOLAR FILM FOR REAR WINDSCREEN AND REAR LH 1/4 GLASS.	400.00	1.00	400.00
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR.CHECK FUNCTION	350.00	1.00	350.00
S	BODYWORK	M: TO REMOVE AND TRANSFER LHS REAR DOOR'S MULTI LOCK SYSTEM AND POWER WINDOW DEVICES	280.00	1.00	280.00
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR SEAT,BACK REST, ABCD PILLAR TRIMS,ROOF LINER,HAT TRAY,CARPET, CURTAIN AIRBAG AND SILL TRIMS	1400.00	1.00	1,400.00
S	BODYWORK	M: TO REMOVE AND RENEW LHS QUARTER GLASS AND REAR WINDSCREEN FOR FENDER RENEWAL	600.00	1.00	600.00

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6396 2223
Main Telefax: 6471 5231

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6396 2223
Telefax: 6471 5231

Ubi Service Centre
55 Ubi Road 1
Singapore 408861
Telephone: 6389 2122

Customer Service
Service Appointment
Hour Breakdown Service
Email: customer.care@premiumaudi.com.sg
6396 2323
9828 1233

INS TAX INVOICE

Company Reg. No. 199902271W

GST Reg. No. 199902271W

Page 2 11:53

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013428 Date : 11/02/2019 Order : SD08839H Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SD08839H (V 31246) Regn Date: 27/12/2016 Mileage: 15337 WIP No.: 18738

Model: A6 1.8 TFSI S tronic 400000 (N Chassis: WAUZZZ465H026081 Engine: CYG 015942 Dept: U

USB No.:

You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO DISLodge AND REINSTALL REAR WIRE HARNESS FOR TAIL LIGHTS, FUSE UNITS, BATTERY MANAGER, FUSE AND RELAY TRAYS AND ELECTRICAL COMPONENTS.	1400.00	1.00	1,400.00
S	BODYWORK	M: TO DISMANTLE LHS REAR DOOR, LHS SIDE MEMBER TRIM, REAR BUMPER AND REAR LID. CUT OUT AND REWELD LHS REAR FENDER. RENEW LHS REAR DOOR. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	3500.00	1.00	3,500.00
S	BODYWORK	M: TO RESPRAY LHS REAR DOOR, LHS REAR FENDER, LHS SILL PANEL AND END PANNELLING. TO CARRY OUT JOINT SEALER WORK AND STONE CHIP TREATMENT	2200.00	1.00	2,200.00
S	BODYWORK	M: TO RENEW LHS REAR RIM AND CARRY OUT WHEEL ALIGNMENT	280.00	1.00	280.00
S	BODYWORK	M: TO RENEW LHS REAR RIM AND CARRY OUT WHEEL ALIGNMENT	192.00	1.00	192.00
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159038
Main Telephone: 6471 2223
Main Telefax: 6471 2723
Page 3 11:53

Alexandra Service Centre
281 Alexandra Road
Singapore 159038
Telephone: 6388 2223
Telefax: 6471 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408722
Telephone: 6387 7121

Customer Service
Service Appointment
Hour Breakdown Service
Email: customer.care@premiumauto.com.sg
6396 2523
6638 1223

INS TAX INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013428 Date : 11/02/2019 Order : S008839H Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: S008839H (V 31246) Regn Date: 27/12/2016 Mileage: 15337 WIP No.: 18738
Model: A6 1.8 TFSI S tronic 400000 (N Chassis: MAUZZI405H026001 Engine: CYG 015942 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	TO CARRY OUT DIAGNOSTIC CHECK M:	1000.00	1.00	1,000.00
		TO SUPPLY ACRYLIC SEALANT,CAVITY MAX,STONE CHIP TREATMENT,METAL FILLER POWDER,REAR WINDSCREEN SEALANT AND 1/4 GLASS SEALANT			
X	A465809837	SUBPART Less 020%	1.00	2739.00	2,191.20
X	A465845297 NVB	SIDE WINDO Less 020%	1.00	344.00	275.20
X	A465833051	DOOR Less 020%	1.00	3211.00	2,568.80
X	A465845501 NVB	GLASS Less 020%	1.00	1017.00	813.60
X	A460601025BH	RIM 17" 10-SPOKE CBS Less 020%	1.00	725.50	580.40
X	A460639249B	CHECK ROD Less 020%	1.00	104.50	83.60
X	A460898909A	SECUR. SET Less 020%	1.00	13.70	10.96
X	A460898909C	SECUR. SET Less 020%	1.00	76.10	60.88
X	AD 00920002	PRIMER (DG) Less 020%	2.00	18.20	29.12
X	A465839911A	SEAL Less 020%	1.00	202.00	161.60
X	A465839911A	BOLT Less 020%	2.00	1.00	1.60
X	AN 10528301	BATTERY Less 020%	1.00	11.50	9.20

Parts 6,786.16
Labour 0.00
Sublet 11,692.00
Menus 0.00
Lubricant 0.00

Sub-Total 17,678.16
7% GST 1,237.47
Grand Total 18,915.63



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles

Telefax

to AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SDQ 8839 H

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0851/2018/PH
13 August 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A6 SEDAN 1.8 TFSI
Vehicle Chassis No. : WAUZZZ4G5HN026081
Vehicle Regn No. : SDQ 8839 H
Vehicle Mileage : 15327 KM
Vehicle Owner : Mr. Cranfield Mark
Certificate No : 2100495488-01
Policy Excess : S\$856.00 (Inclusive GST)
Accident Date : 23 July 2018
Place : ECP exit at Marine Parade Still Road south
Repair Cost : \$ 18,915.63
WIP No. : 18730
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : M. Gall
Time : _____
Date : 15/8/18

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: S2694417A

Name:

CRANFIELD MARK

Birth Date: 07 Apr 1963

Issue Date: 26 Apr 2003



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S2694417A



Name:

CRANFIELD MARK

Race:

CAUCASIAN

Date of Birth:

07-04-1963

Country of Birth:

UNITED KINGDOM



REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: S6934131D

Name:

SEE THOR WAI FUNG

Birth Date: 06 Oct 1969

Issue Date: 16 Aug 2003

Portrait photo of See Thor Wai Fung

Barcode: 0607504E2H

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES:

PASS DATE

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms



NP 428A



8327285

NRIC No: S2694417A



Nationality:
BRITISH

Blood Group:
O+

Date of issue:
10-09-1999

765A MOUNTBATTEN ROAD
SINGAPORE 437853

NRIC No: S2694417A

Date: 12/02/2010

No: 6426538

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES:

PASS DATE

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms 19 Aug 1991



NP 428A

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : CRANFIELD MARK
Period of Insurance : 27 Dec 2017 To 26 Dec 2018
Engine No. : CYG015942
Chassis No. : WAUZZZ4G5HN026081

Vehicle No. : SDQ8839H
Policy No. : 2100495488-01
Endorsement No. :
Issued Date : 16 Nov 2017

ABOUT THE COVER

Make/Model : AUDI A6 1.8 TFSI ULTRA
Engine Capacity/Tonnage : 1,798.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2016
Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive*

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

CRANFIELD MARK - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125250

PREMIUM LEASING -JY

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

SSP002

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	27 Jul 2018 16:05		27 Jul 2018 15:02 Edit Adj Rpt	S\$18,478.16 Edit Estimates	S\$18,478.16 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: CRANFIELD MARK , ID: S2694417A, Tel: +6597544431									
Vehicle Reg. No.: SDQ8839H		Date of Loss: 23/07/2018 18:00 - :59 [18 Months and 26 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 5590301209SG		Policy/Cover Note No.: 2100495488-01 (Comprehensive)							
		Excess: S\$800.00							
Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Tr, Tinesh] Tinesh.Tr@aig.com									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 07/08/2018]									
Driver/Custodian: SEE THOR WAI FUNG (48 / Male), NRIC: S6934131D, Tel: +6598311338									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (09/01/2019): Alert - Adj Mandate Approved (S\$18478.16) - SDQ8839H - Claim Handler: Tr, Tinesh - AIG_SG (30/07/2018): Alert - Adj Mandate Approved (S\$18298.00) - SDQ8839H - Claim Handler: Tr, Tinesh - AIG_SG (30/07/2018): SDQ8839H / OD / 23/07/2018 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SDQ8839H (5590301209SG)
OD
Jul 23 2018 6:40PM
[CRANFIELD MARK]
Premium Automobiles Pte Ltd

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)
[Upload Video](#)
[Upload Audio](#)

View View in Browser

Assessment Reports				1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	27/07/18 17:07	Adjuster Immediate Advice	1	Load HTM	
2	07/11/18 15:00	Adjuster Immediate Advice	1	Load HTM	

Photos/Images				3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	27/07/18 16:12	General View	1	Load JPG	☒
2	27/07/18 16:12	General View	1	Load JPG	☒
3	27/07/18 16:12	General View	1	Load JPG	☒
4	27/07/18 16:12	General View	1	Load JPG	☒
5	27/07/18 16:12	General View	1	Load JPG	☒
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8	27/07/18 16:12	General View	1	Load JPG	☒
9	27/07/18 16:12	General View	1	Load JPG	☒
10	27/07/18 16:12	General View	1	Load JPG	☒
11	27/07/18 16:12	General View	1	Load JPG	☒
12	27/07/18 16:12	General View	1	Load JPG	☒
13	27/07/18 16:12	General View	1	Load JPG	☒
14	27/07/18 16:12	General View	1	Load JPG	☒

Documentation				1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	27/07/18 16:12	Singapore Accident Statement	1	Load PDF	
2	27/07/18 16:12	Certificate of Insurance	1	Load PDF	
3	27/07/18 16:13	Driver's Driving License	1	Load PDF	
4	27/07/18 16:13	MARK ESTIMATE	1	Load PDF	
5	07/11/18 14:56	1ST MARK ESTIMATE	1	Load PDF	
6	07/11/18 14:56	SUPPLEMENTARY	1	Load PDF	
7	21/02/19 14:40	Workshop Invoice	1	Load PDF	
8	21/02/19 14:40	Discharge Voucher	1	Load PDF	

Linked Accident Report Documents

View View in Browser

Assessment Reports				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UB1)		Thumbnail	Print
1	24/07/18 19:40	Accident Statement	1	Load HTM	

Photos/Images				3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UB1)		Thumbnail	Print
1	24/07/18 19:32	Accident Photo	1	Load JPG	☒
2	24/07/18 19:32	Accident Photo	1	Load JPG	☒

Assessment Reports			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
3	24/07/18 19:32	Accident Photo	 Load JPG	☒
4	24/07/18 19:32	Accident Photo	 Load JPG	☒
5	24/07/18 19:32	Accident Photo	 Load JPG	☒
6	24/07/18 19:32	Accident Photo	 Load JPG	☒
7	24/07/18 19:32	Accident Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	24/07/18 19:30	Sketch Plan	 Load JPG	☒
2	24/07/18 19:30	Sketch Plan #2	 Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer. Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG18013715/AVBE2

Date: 21/02/2019

REFERENCE

Insured/Claimant: CRANFIELD MARK Policy No: 2100495488-01
Date of Loss: 23/07/2018 Nature of Claim: OD Claim No: 5590301209SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SDQ8839H
Make & Model: AUDI A6, 1.8 TFSI S-tronic (A) Engine No: CYG015942
Reg. Date: 27/12/2016 (Man. Year: 2016) Chassis No: WAUZZZ4G5HN026081
Colour: White Odometer: 15327 km
Engine Capacity: 1798 cc
Market Value/New Car Price: S\$150,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/55 R17 Rear Tyre Size: 225/55 R17
Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	10,576.00	7,866.16	2,709.84	25.62
Miscellaneous Items	0.00	0.00	0.00	
Labour	16,122.00	10,612.00	5,510.00	34.18
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	26,698.00	18,478.16	8,219.84	30.79
- Excess (S\$)	800.00	800.00	0.00	0.00
(S\$)	25,898.00	17,678.16	8,219.84	31.74
+ GST 7.00/7.00% (S\$)	1,812.86	1,237.47	575.39	31.74
Nett Amount (S\$)	27,710.86	18,915.63	8,795.23	31.74

INSPECTION

Date of Assignment: 27/07/2018
Date Inspected: 27/07/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 13.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*DOOR-LH	Distorted	3,211.00 FS	*2,568.80 FS
2	1		*ATTACHMENT PARTS FOR DOOR	Not Necessary	72.00 FS	*- FS
3	1		*OUTER DOOR SEAL	Necessary	202.00 FS	*161.60 FS
4	1		*CLEANING SOLUTION	Not Necessary	64.00 FS	*- FS
5	1		*COVER DOOR CATCH	Not Necessary	15.00 FS	*- FS
6	1		*DOOR CATCH	Not Necessary	105.00 FS	*- FS
7	1		*SECTIONAL PART-SIDE PANEL LH	Distorted	2,739.00 FS	*2,191.20 FS
8	1		*WHEEL HOUSING LINER-LH	Not Necessary	246.00 FS	*- FS
9	1		*ATTACHMENT PARTS FOR WHEEL LINER	Not Necessary	62.00 FS	*- FS
10	1		*HEATED REAR WINDOW	Necessary	1,017.00 FS	*813.60 FS
11	1		*PRIMER-10ML	Necessary	37.00 FS	*29.12 FS
12	1		*SIDE WINDOW-LH	Necessary	344.00 FS	*275.20 FS
13	1		*TRIM STRIPS FOR SIDE WINDOW	Not Necessary	222.00 FS	*- FS
14	1		*ALUMINIUM RIM	Cut	726.00 FS	*580.40 FS
15	1		*ATTACHMENT PARTS-CLIP	Necessary	77.00 FS	*60.88 FS
16	1		*ATTACHMENT PARTS-ADHESIVE TAPE	Necessary	14.00 FS	*10.96 FS
17	1		*ARCYLIC SEALANT	Necessary	180.00 FS	*180.00 FS
18	1		*CAVITY WAX	Necessary	140.00 FS	*140.00 FS
19	1		*STONE CHIP TREATMENT	Necessary	180.00 FS	*180.00 FS
20	1		*METAL FILLER POWDER	Necessary	280.00 FS	*280.00 FS
21	1		*REAR WINDSCREEN SEALANT	Necessary	200.00 FS	*200.00 FS
22	1		*1/4 GLASS SEALANT	Necessary	100.00 FS	*100.00 FS
23	1		*SUNDRIES	Necessary	300.00 FS	*94.40 FS
24	1		*BONDING AGENT	Not Necessary	43.00 FS	*- FS
Total Parts (S\$)					10,576.00	7,866.16

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR.CHECK FUNCTION.	New	360.00	360.00
2	TO REMOVE AND TRANSFER REAR LIDS CONVENIENCE LOCK SYSTEM, WIRE HARNESS FOR TAIL LIGHTS AND AUTOMATIC REAR LID CLOSURE ASSY.	New	360.00	-
3	TO REMOVE AND TRANSFER LHS REAR DOORS MULTI LOCK SYSTEM AND POWER WINDOW DEVICES.	New	280.00	280.00
4	TO REMOVE AND REINSTALL REAR SEATS,BACK REST,ABCD PILLAR TRIMS,ROOF LINER,HAT TRAYS,CARPETS,CURTAIN AIRBAG AND SILL TRIMS.	New	1,400.00	1,400.00
5	TO REMOVE AND RENEW LHS QUARTER GLASS AND REAR WINDSCREEN FOR FENDER RENEWAL.	New	600.00	600.00
6	TO DISLodge AND REINSTALL REAR WIRE HARNESS FOR TAIL LIGHTS,FUSE UNITS,BATTERY MANAGER,FUSE AND RELAY TRAYS AND ELECTRICAL COMPONENTS.	New	1,400.00	1,400.00
7	TO DISMANTLE LHS REAR DOOR,LH SIDE MEMBER TRIM,REAR BUMPER AND REAR LID.CUT OUT AND REWELD LHS REAR FENDER.RENEW LHS REAR DOOR.RE-ORGANISE CRASH MANAGEMENT COMPONENTS.	New	6,650.00	3,500.00
8	TO RESPRAY LHS REAR DOOR,LHS REAR FENDER,LHS SILL PANEL,DOOR ENTRANCES,ROOF CHANNEL,DRAIN PANEL AND END PANELLING.TO CARRY OUT JOINT SEALER WORKS AND STONE CHIP TREATMENT.	New	4,200.00	2,200.00
9	TO RENEW LHS REAR RIM AND CARRY OUT WHEEL ALIGNMENT.	New	280.00	280.00
10	TO CARRY OUT DIAGNOSTIC CHECK.	New	192.00	192.00
11	TO REINSTALL REAR WINDSCREEN AND 1/4 GLASS SOLAR FILM.	New	400.00	400.00
Gross Labour Cost (S\$)			16,122.00	10,612.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >