

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SDQ 8839 H

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0851/2018/MAS

15 Feb 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SDQ 8839 H, Audi A6 1.8 TFSI S-Tro

With reference to the above-mentioned vehicle, no. **SDQ 8839 H**, claimant, **Mr. Cranfield Mark**, please find the related document per attached.

1. A copy of the Original invoice no. 85013428 – S\$18,915.63
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SDQ 8839 H

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 1183



Premium Automobiles Pte Ltd

Audi Centre Singapore
201 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733
Page 3 11:53

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408639
Telephone 6388 2323
Telefax 6441 1782

Customer Service
Service Appointment
24-hour Breakdown Service
Email customer.care@premiumauto.com.sg
6366 2323
9828 1233

INS TAX INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120 079120

Invoice: 85013428
Date : 11/02/2019
Order : SD08839H
Term : 30

Account: A0006 (T 0)
AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120

Regn No.: SD08839H (V 31246) Regn Date: 27/12/2016 Mileage: 15337 WIP No.: 18730
Model: A6 1.8 TFSI S tronic 4GC06G (N Chassis: WAUZZZ4G5HN026081 Engine: CYG 015942 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	TO CARRY OUT DIAGNOSTIC CHECK M: TO SUPPLY ACRYLIC SEALANT,CAVITY WAX,STONE CHIP TREATMENT,METAL FILLER POWDER,REAR WINDSCREEN SEALANT AND 1/4 GLASS SEALANT	1080.00	1.00	1,080.00
X	A465809837	SUBPART Less 020%	1.00	2739.00	2,191.20
X	A465845297 NVB	SIDE WINDO Less 020%	1.00	344.00	275.20
X	A465833051	DOOR Less 020%	1.00	3211.00	2,568.80
X	A465845501 NVB	GLASS Less 020%	1.00	1017.00	813.60
X	A460601025BH	RIM 17" 10-SPOKE COS Less 020%	1.00	725.50	580.40
X	A460839249B	CHECK ROD Less 020%	1.00	104.50	83.60
X	A460898909A	SECUR.SET Less 020%	1.00	13.70	10.96
X	A460898909C	SECUR.SET Less 020%	1.00	76.10	60.88
X	AD 00920002	PRIMER (DG) Less 020%	2.00	18.20	29.12
X	A465839911A	SEAL Less 020%	1.00	202.00	161.60
X	AWHT003237	BOLT Less 020%	2.00	1.00	1.60
X	AN 10528301	BATTERY Less 020%	1.00	11.50	9.20

Parts 6,786.16
Labour 0.00
Sublet 11,692.00
Menus 0.00
Lubricant 0.00

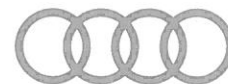
Sub-Total 17,678.16
7% GST 1,237.47
Grand Total 18,915.63



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
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Telefax 6475 1023

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55 Ubi Road 1
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9828 1233

INSURANCE INVOICE
Company Reg. No. 199902271W
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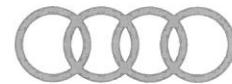
Page 2 11:53

AIG ASIA PACIFIC INSURANCE PTE LTD	Invoice: 85013428	Account: A0006 (T 0)
MOTOR CLAIM DEPT	Date : 11/02/2019	AIG ASIA PACIFIC INSURANCE PTE LTD
AIG BUILDING	Order : SDQ8839H	MOTOR CLAIM DEPT
78 SHENTON WAY	Term : 30	AIG BUILDING
#07-16		78 SHENTON WAY
SINGAPORE 079120 079120		#07-16
		SINGAPORE 079120

Regn No.: SDQ8839H (V 31246) Regn Date: 27/12/2016 Mileage: 15337 WIP No.: 18730
Model: A6 1.8 TFSI S tronic 400000 (N Chassis: WAUZZZ4G5HN026081 Engine: CYG 015942 Dept: U
USB No.:
You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO DISLodge AND REINSTALL REAR WIRE HARNESS FOR TAIL LIGHTS, FUSE UNITS, BATTERY MANAGER, FUSE AND RELAY TRAYS AND ELECTRICAL COMPONENTS.	1400.00	1.00	1,400.00
S	BODYWORK	M: TO DISMANTLE LHS REAR DOOR, LHS SIDE MEMBER TRIM, REAR BUMPER AND REAR LID. CUT OUT AND REWELD LHS REAR FENDER. RENEW LHS REAR DOOR. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	3500.00	1.00	3,500.00
S	BODYWORK	M: TO RESPRAY LHS REAR DOOR, LHS REAR FENDER, LHS SILL PANEL AND END PANELLING. TO CARRY OUT JOINT SEALER WORK AND STONE CHIP TREATMENT	2200.00	1.00	2,200.00
S	BODYWORK	M: TO RENEW LHS REAR RIM AND CARRY OUT WHEEL ALIGNMENT	280.00	1.00	280.00
S	BODYWORK	M: TO RENEW LHS REAR RIM AND CARRY OUT WHEEL ALIGNMENT	192.00	1.00	192.00
Sub-Total					
7% GST					
Grand Total					

Customer



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
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INSURANCE INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 1 11:53

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013428 Date : 11/02/2019 Order : SDQ8839H Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No.: SDQ8839H (V 31246) Regn Date: 27/12/2016 Mileage: 15337 WIP No.: 18730
Model: A6 1.8 TFSI S tronic 46C06G (N Chassis: WAUZZZ4G5HN026081 Engine: CYG 015942 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-800.00	1.00	-800.00
S	SUBLET	M: TO REINSTALL SOLAR FILM FOR REAR WINDSCREEN AND REAR LH 1/4 GLASS.	400.00	1.00	400.00
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR.CHECK FUNCTION	360.00	1.00	360.00
S	BODYWORK	M: TO REMOVE AND TRANSFER LHS REAR DOOR'S MULTI LOCK SYSTEM AND POWER WINDOW DEVICES	280.00	1.00	280.00
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR SEAT, BACK REST, ABCD PILLAR TRIMS, ROOF LINER, HAT TRAY, CARPET, CURTAIN AIRBAG AND SILL TRIMS	1400.00	1.00	1,400.00
S	BODYWORK	M: TO REMOVE AND RENEW LHS QUARTER GLASS AND REAR WINDSCREEN FOR FENDER RENEWAL	600.00	1.00	600.00
Sub-Total					
7% GST					
Grand Total					

Customer

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SDQ 8839 H

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0851/2018/PH
13 August 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE : CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A6 SEDAN 1.8 TFSI
Vehicle Chassis No. : WAUZZZ4G5HN026081
Vehicle Regn No. : **SDQ 8839 H**
Vehicle Mileage : 15327 KM
Vehicle Owner : Mr. Cranfield Mark
Certificate No : 2100495488-01
Policy Excess : S\$856..00 (Inclusive GST)
Accident Date : 23 July 2018
Place : ECP exit at Marine Parade Still Road south
Repair Cost : \$ 18,915.63
WIP No. : 18730
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : M. Galle
Time : _____
Date : 15/8/18

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number **S2694417A**
 Name: **CRANFIELD MARK**

Birth Date **07 Apr 1963**
 Issue Date **26 Apr 2003**

000426915F

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S2694417A



Name
CRANFIELD MARK

Race
CAUCASIAN

Date of Birth **07-04-1963** Sex **M**

Country of Birth
UNITED KINGDOM

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number **S6934131D**
 Name: **SEE THOR WAI FUNG**

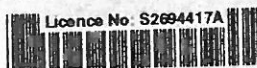
Birth Date **06 Oct 1969**
 Issue Date **16 Aug 2003**

000750452H

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES):

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE



NP 428A



8327285

NRIC No. **S2694417A**



Nationality
BRITISH

Blood Group **O+** Date of issue
10-09-1999

765A MOUNTBATTEN ROAD
SINGAPORE 437853

NRIC No: **S2694417A**

Date: **12/02/2010**

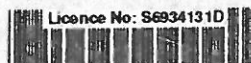
No: **6426538**

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES):

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE

19 Aug 1991



NP 428A



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : CRANFIELD MARK
Period of Insurance : 27 Dec 2017 To 26 Dec 2018
Engine No. : CYG015942
Chassis No. : WAUZZZ4G5HN026081

Vehicle No. : SDQ8839H
Policy No. : 2100495488-01
Endorsement No. :
Issued Date : 16 Nov 2017

ABOUT THE COVER

Make/Model : AUDI A6 1.8 TFSI ULTRA
Engine Capacity/Tonnage : 1,798.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2016
Insuring with COE/PAFF : Yes

Person or Classes of Persons Entitled to Drive* :

- a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

CRANFIELD MARK - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125250

PREMIUM LEASING -JY

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Manik

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

SSPQCC