

## Joy Irene (LKKAuto)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Monday, 18 February 2019 9:42 AM  
**To:** Joy Irene (LKKAuto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: PA AND MARKED EST. REF : 17/18/18/VP05/020787 ( SGN 3086B) ON 25.07.2018 (TP ACCORD SLC 1911G) [External Confidential]

### Lonpac External - Confidential

Dear Irene,

Kindly proceed as proposed but for loss of use, you can offer them from 12 days first.

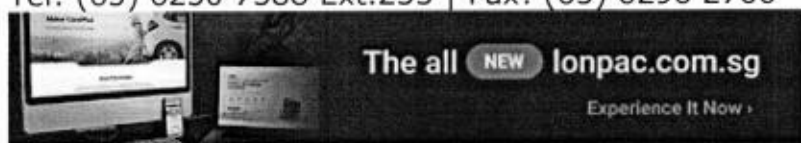
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Joy Irene (LKKAuto) [mailto:JoyIrene@lkkauto.com]  
**Sent:** Thursday, 7 February, 2019 11:47 AM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: PA AND MARKED EST. REF : 17/18/18/VP05/020787 ( SGN 3086B) ON 25.07.2018 (TP ACCORD SLC 1911G)

Ref: 17/18/18/VP05/020787

Dear Gerald,

This is front-to-rear scenario where our insured driver hit third-party from the rear.

BOLA 27-100%.Liability is not in our favour.

Summary to offer to repairer M/s **ACCORD AUTO SERVICES PTE LTD** is as follows:

|                 | TP CLAIMED                    | OUR REVISED<br>TO OFFER       |
|-----------------|-------------------------------|-------------------------------|
| Cost of Repairs | \$ 12,938.95 (estimate)       | \$ 8,628.02 (with GST)        |
| Loss of Rental  | \$ 2,880.00 (\$180 x 16 days) | \$ 2,100.00 (\$150 x 14 days) |

|                    |                     |                     |
|--------------------|---------------------|---------------------|
| Medical Fee        | \$ 180.00           | \$ 180.00           |
| GIA/LTA Search Fee | \$ 2.00             | \$ 2.00             |
| <b>TOTAL</b>       | <b>\$ 16,000.95</b> | <b>\$ 10,910.02</b> |

Relevant supporting claim documents attached for your perusal and reference.

For your approval.

Thank you.



Best Regards,  
 Joy Irene | Case Handler  
 LKK Auto Consultants Pte Ltd  
 DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Joy Irene (LKKAuto)  
**Sent:** Thursday, 7 February 2019 9:59 AM  
**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** PA AND MARKED EST. REF : 17/18/18/VP05/020787 ( SGN 3086B) ON 25.07.2018 (TP ACCORD SLC 1911G)

REF: 17/18/18/VP05/020787

Dear Gerald,

We refer to the subject.

We attached PA and Marked estimate for your reference and records.

We will be seeking for mandate approval shortly.

Thank you.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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# ACCORD AUTO SERVICES PTE LTD

BLOCK 1009 BUKIT MERAH LANE 3  
#01-80 SINGAPORE 159723  
TEL: 6271 5133/6271 7433 FAX: 6274 5715  
GST Regn No: 201113141K

24 December 2018

**Lonpac Insurance BHD**  
300 Beach Road  
#17-04/07 The Concourse  
Singapore 199555

**Attn: Motor Claims Department**

Dear Sirs,

**ACCIDENT INVOLVING VEHICLE: SLC1911G and SGN3086B on 25.7.2018 Along Boundary Road.**

We are the authorized repair workshop for the owner of motor vehicle no: **SLC1911G**, which was involved in the captioned accident with your insured vehicle: **SGN3086B**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

|  |           |                  |
|--|-----------|------------------|
| 01) Cost Of Repair   | \$        | 8,063.57         |
| 02) 7% GST   | \$        | 564.45           |
| 03) Car Rental 16 days @ \$180   | \$        | 2,880.00         |
| (* Including 2 days PRI, 3 non working days on 29.7.2018, 5.8.2018 & 9.8.2018) |           |                  |
| 05) GIA/LTA Enquiry Fee  | \$        | 2.00             |
| 06) <u>WTTT @ SG (Medical Fee)</u>   | \$        | 180.00           |
|  | <b>\$</b> | <b>11,690.02</b> |

We enclosed herewith the following documents to support the claims:-

- |                            |                                   |
|----------------------------|-----------------------------------|
| a) GIA report              | e) Insured NRIC & Driving License |
| b) Repair Statement AMK484 | f) GIA/LTA Enquiry Fee            |
| c) Car Rental Agreement    | g) Letter Of Authority            |
| d) Medical Bill            |                                   |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you  
Yours faithfully

**ACCORD**  
AUTO SERVICES PTE LTD  
Celia Lai  
Accord Auto Services Pte Ltd  
Tel: 6271 7433 / 9274 0999  
Email: avclaims@mycarworkshop.com.sg

## LETTER OF AUTHORITY

To Whom It May Concern,

Accident Involving Vehicle: SLC 1911 G and 36N 3086 B on 25.7.2018 Along  
Boundary Road.

I/We, Tan Lye Hwat NRIC no. S1748843J  
of \_\_\_\_\_

owner of motor vehicle no. SLC 1911 G do hereby appoint **Accord Auto Services Pte Ltd**  
as my/ours authorised representation and \_\_\_\_\_

as my/ours solicitors to write, to negotiate and settle my/our claims against the other party/parties  
involved in the above mentioned accident. I/We, Tan Lye Hwat  
shall have absolute discretion to settle the matter at the best term.

I/We also confirm and instruct that any agreed settlement sum in respect my/our claims be paid  
**Accord Auto Services Pte Ltd** and such payment will be constitute a full and final discharge of my  
claims.



\_\_\_\_\_  
Signature of Owner



# LONPAC INSURANCE BHD

CLAIM NO : 17/18/18/VP05/020787  
DATE : 05 JULY 2019

Without Prejudice  
on Injury Claims

## DISCHARGE VOUCHER

I/We, **TAN LYE HUAT** confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or the owner of **SGN 3086B** the sum of Singapore Dollars Ten Thousand Six Hundred Ten and Cents Two Only (**\$10,610.02**) in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my vehicle, **SLC 1911G** on **25 JULY 2018** along **BOUNDARY ROAD**.

I /We hereby agree to indemnify and keep indemnify (**DING TECK YONG GABRIEL / LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/S ACCORD AUTO SERVICES PTE LTD.**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

..... 12 JUL 2019  
Signature of vehicle owner/Date

Tan Lye Huat ..... 12 JUL 2019  
Name of vehicle owner/Date

# ACCORD AUTO SERVICES PTE LTD

BLOCK 1009 BUKIT MERAH LANE 3

#01-80 SINGAPORE 159723

TEL: 6271 5133/6271 7433 FAX: 6274 5715

GST Regn No: 201113141K

Jing

Date : 24 Dec 2018

Lonpac Insurance BHD  
300 Beach Road  
#17-04/07 The Concourse  
Singapore 199555

Our Ref No : AMK484  
Insured : Tan Lye Huat  
Insured NRIC : S1748843J  
Make & Model : Honda Odyssey 2.4 EXV-S CVT SR  
DOA : 25.7.2018  
Claim Type : Third Party

## REPAIR STATEMENT

Re: Vehicle Registration No:

SLC1911G ✓

|                |    |          |
|----------------|----|----------|
| Cost Of Repair | \$ | 8,063.57 |
| 7% GST         | \$ | 564.45   |

|       |          |
|-------|----------|
| <hr/> |          |
| \$    | 8,628.02 |
| <hr/> |          |

Accord Auto Services Pte Ltd

**ACCORD**  
AUTO SERVICES PTE LTD



www.MyCarWorkshop.com.sg

# Accord Rent-A-Car Pte. Ltd.

Blk 1009 Bukit Merah Lane 3  
#01-80 Alexandra Village Ind'l Est  
Singapore 159723  
TEL: 97690531  
FAX: 6481 9516  
Co Reg No.: 201130172G

Invoice #: RC50936

Tan Lye Huat

Customer Vehicle No.: SLC1911G

Replacement Vehicle No.: SJQ9073Y

Make & Model: Toyota Camry 2.4 A

IU No.: 1123081050

## Rental Information:

| Date / Time | Start      |          | End        |         | Actual Duration / Charged |
|-------------|------------|----------|------------|---------|---------------------------|
|             | 26/07/2018 | 11:30 AM | 10/08/2018 | 5:00 PM |                           |
|             |            |          |            |         | 16 Days                   |

## Rental Cost

|         |    |         |          |           |            |
|---------|----|---------|----------|-----------|------------|
| Daily   | 16 | Days    | \$180.00 | Per day   | \$2,880.00 |
| Weekly  |    | Weekly  |          | Per week  |            |
| Monthly |    | Monthly |          | Per month |            |
| CDW     |    |         |          | Per day   |            |
| Others  |    |         |          |           |            |

Payment Details:

--

Amount Due:

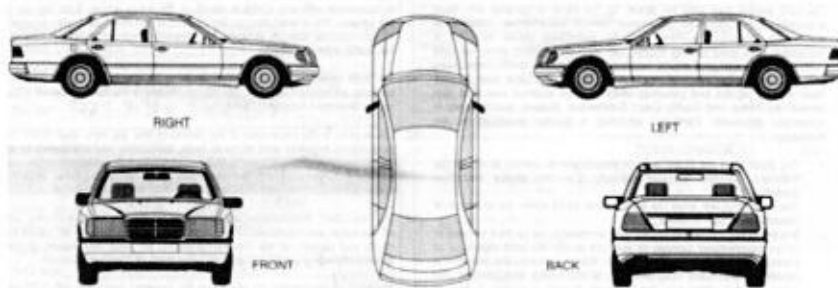
\$2,880.00

This is a computer generated invoice. No signature is required,  
Thank you for choosing Accord Rent A Car Pte Ltd



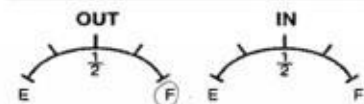
## VEHICLE HIRING AGREEMENT

|   |                    |   |                |
|---|--------------------|---|----------------|
| Vehicle No:   | SJQ9073Y           | Vehicle Out Date: 26/07/2018                          | Time: 11:30 AM |
| Make & Model:   | Toyota Camry 2.4 A | Vehicle In Date:                                      | Time:          |
| THIRD PARTY INSURANCE NON WAIVER EXCESS: \$3500           |                    | Rate Per Day: <del>\$230.00</del> <sup>\$130.00</sup> | No. of Days:   |
| OWN DAMAGE INSURANCE NON WAIVER EXCESS: \$3500            |                    | Total Charges:  |                |
| <b>HIRER'S PARTICULARS</b>                                |                    | <b>ADDITIONAL DRIVER'S PARTICULARS</b>                |                |
| Name (as in NRIC):  | Tan Lye Huat       | Name (as in NRIC):                                    |                |
| NRIC / Passport No:                                       | S1748843J          | NRIC / Passport No:                                   |                |
| Date of Birth:  | 13/01/1966         | Date of Birth:  | —              |
| Address: Blk 256 Kim Keat Avenue #09-164 Singapore 310256 |                    | Address:  |                |
| Employment Details:                                       |                    | Employment Details:                                   |                |
| Driving License Passed Date:                              | 10/04/1986         | Driving License Passed Date:                          | —              |
| Contact:  | 97901056           | Contact:  |                |



MILEAGE OUT: 12990

### CONTROL LEVEL (OUT & IN)



**EMERGENCY BREAKDOWN AND TOWING SERVICE (24 HOURS) HELPLINE: 6481 9518 / 6271 5133 HP 9229 9191**

### IMPORTANT INFORMATION AND DECLARATION

Before signing this agreement you should carefully read and understand the terms and conditions provided with this documents and confirm below whether you consent to receiving information as set out.

1. Only persons above 25 & below 65 years of age and signing this agreement may drive the vehicle.
2. Vehicle is strictly for use in Singapore only and may not driven out of Singapore without the prior written consent of Precursor Investments.
3. All vehicles are fitted with anti theft device which will response to the RF at the Singapore Customs. Hirer will be fully liable for all costs and charges incurred in event that the immobiliser is being activated at the Singapore Customs. There will be no refund of unused rental and the hirer shall bear the costs of the following charges i) S\$300.00 for towing from Singapore Customs ii) S\$150.00 for resetting of immobiliser.
4. Use of vehicle for illegal purposes (e.g. In connection with theft, drug pedaling or trafficking, smuggling) is strictly prohibited.
5. In case of accident, the hirer shall report to the rental office immediately. If there are bodily injuries, a police report must be made within 24 hours.
6. Punctured tyres, empty petrol tank, flat battery due to negligence, loss of vehicle's key or locked key inside the vehicle, by itself does not constitute to a breakdown and that in the event, the Owner's 24 hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the costs of such response at S\$50.00 per trip. Punctured and damaged tyres that cannot be reused will be changed accordingly from S\$80.00 to S\$200.00 per tyre.
7. All vehicles are supplied with petrol and should be returned with petrol level likewise. There will be no refund for excess petrol.
8. No refund or early return of vehicle (The Hirer shall be liable for excess charges for any late return at rate shown per hour per day). Latest by 6pm.
9. Windscreen and windows damages are not covered under insurance (Range from S\$300.00 to S\$1000.00).
10. No Smoking, Durians and Transportation of Pets are allowed. Hirer is responsible for a penalty of S\$500.00.

I have read and agree to the terms and conditions on both sides of this agreement as indicated. I consent to pay the final cost of rental and I understand that the cost of rental set out above is an estimate only. I may be liable to further charges as set out in Clauses 6 and which include, but are not limited to, my liability as owner of the vehicle for charges for traffic or parking violations, during the currency of this agreement. All information I have provided Precursor Investments in connection with this agreement is true.

Signature/Company Stamp (If Applicable)  
Customer name: Tan Lye Huat (hirer)

Date: 26/07/2018

# WTTT@SG

Invoice To: **Tan Lye  
Huat**

Date: **July 31, 2018**  
Status: **Paid**  
Invoice: **2847**

| DESCRIPTION                | AMOUNT (SGD)    |
|----------------------------|-----------------|
| WTTT@SG - Tan Lye Huat x 1 | 180.00          |
| <b>TOTAL / SGD</b>         | <b>\$180.00</b> |

Questions? [sgtittar@gmail.com](mailto:sgtittar@gmail.com)



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-114669

Date of Request: 26/07/2018

Your Ref No: Online Purchase

Accord Auto Services Pte Ltd  
10 Ang Mo Kio Ind Park 2A #03-11  
AMK Auto Point  
Singapore 568047

Dear Sir/Madam,

Enquiry Date 26/07/2018  
Enquiry By Soe Jie Yi  
TP Vehicle No. SGN3086B  
Accident Date 25/07/2018

| DESCRIPTION                      | AMOUNT (S\$) |
|----------------------------------|--------------|
| TP Insurer Enquiry               | 1.87         |
| GST Amount                       | 0.13         |
| Total Amount Due (GST Inclusive) | 2.00         |

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [ ] Cash ☐ [ ] Cheque

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-18-114669

Date of Request: 26/07/2018

Your Ref No: Online Purchase

Accord Auto Services Pte Ltd  
10 Ang Mo Kio Ind Park 2A #03-11  
AMK Auto Point  
Singapore 568047

Dear Sir/Madam,

Enquiry Date 26/07/2018  
Enquiry By Soe Jie Yi  
TP Vehicle No. SGN3086B  
Accident Date 25/07/2018

**Enquiry Result**

| TP Vehicle No. | Insurer              | Period of Insurance   | Insurer Tel. No. |
|----------------|----------------------|-----------------------|------------------|
| SGN3086B       | Lonpac Insurance Bhd | 15/11/2017-14/11/2018 | +65 62507388     |

Thank You.

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