

INSURANCE

INS. CASE OWNER:

CC 4 / AXA1801

LKK:

IDAC:

Surveyor:

Tanhikh

DOI:

ASSIGNMENT

27/11/18

Date / Time:

27/11/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJH 7104C

Name of Insured:

ABDUL AZIZ BIN BOKARI

Insured Tel No.:

HP: 91839541

Excess Sec II :\$5

D.O.A:

26/11/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

S8M00RUP/59845

Policy No.:

VALL 6A372VHT

Make / Model:

MITSUBISHI

Place of Accident:

TAMPINES ST 61 UP

If NO, Driver Name / Age:

Driver Tel No.:

(V/L-YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SKG961AP



INSRS:

WSP:

Tel:

Liability:

RMKS:

CYS



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time	STAGE	DATE / PIC
21/11/18	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	24/11/18
	After call ltr to OI:	
1/8/18 @ 12.31pm	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	
	After call ltr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE	Date/Time:	Sent By:
FINALIZATION	Date/Time:	Confirm with:
Repair Cost:	\$5	days) Reduction: %
FINAL SETTLEMENT	Date/Time:	Confirm with:
Final Liability:	%	Agreed (Assessed) BOLA S/N No.:
Repair Cost:	\$5	
Loss of Rental (LOR):	\$5	(6 days) X \$100
Loss of Use (LOU):	\$5	(S x days)
Loss of Income (LOI):	\$5	(S x days)
LOR only	<input type="checkbox"/>	LOU only <input type="checkbox"/>
GIA/LTA Search	\$5	2.00
Medical:	\$5	
Disbursement:	\$5	(e.g. Tow/Independent)
Legal Cost:	\$5	
Total:	\$5	2956.00
Global Sum \$5:		2950.00
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	\$5	
Payee 2: (Strike if N.A.)	\$5	
Payee 3: (Strike if N.A.)	\$5	

CONSENT

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

350.00

Surveyor: Tamper

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

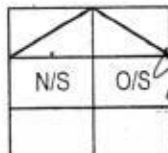
Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SKG 9619PYr Regn: 2006 May

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Mercedesc.c. 1668Colour: Purple

A/C: Insured / Std / NI / NA

Sp. Reading: 250682

T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: BE 11101748

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: _____

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 6 mmR/Bal. 6 mmL/Bal. 6 mmL/Bal. 6 mm

D.O.A. _____

D.O.I. 27/7/18 C105Survey held at CAS, WL

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

US & two other (150-96/4041)

Date/Time, File Pass to?

☐ : Preli. Report☐ : Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee:

☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)

Survey Fee:

Transportation:

S + RS, SI

Photos

Others

TOTAL

Report Format : _____

Lump Sum / I.B.I. (\$) _____



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18013711/T1pb3		
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811		Date : 27-07-2018		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJH 7104C	Veh. Inspected	SKG 9619P	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	27/07/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	24/07/2018	Inspection Date	27/07/2018	
Survey held at	CYS AUTOMOBILE SERVICES PTE LTD 38 WOODLANDS INDUSTRIAL PARK EAST 1 #07-17 ADMIRALTY INDUSTRIAL PARK SINGAPORE 757700			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



進友成汽車服務私人有限公司
CYS Automobile Services Pte Ltd

ROC Reg. No : A05041/2001E

GST Reg. NO: 20-0105041-E

MR NG CHER CHOON
BLK. 406 YISHUN AVE 6
#04-1316 SINGAPORE 760406

POLICY NO : THIRD PARTY CLAIMS
YOUR REF : SJH 7104 C (AXA)
OUR REF : TP 5922
VEHICLE NO : SKG 9619 P
MAKE/MODEL : HONDA EDIX
DATE OF ACCIDENT : 24-07-18

SURVEY BY

DATE : 25-Jul-18

1 PC FRONT DOOR RH		S\$	1,050.00 <i>bt</i>
2 PCS FRONT DOOR HINGES RH	48.60		<i>97.20 R</i>
1 PC FRONT DOOR OUTER MOULDING RH			90.00 <i>de</i>
1 PC FRONT DOOR STICKER RH			70.00 <i>de</i>
1 PC FRONT DOOR OUTER HANDLE RH			150.00 <i>x nn</i>
1 PC FRONT DOOR GLASS RH			488.00 <i>x nn</i>
1 PC FRONT DOOR REGULATOR GEAR (WITH MOTOR) RH			450.00 <i>? - bt</i>
1 PC FRONT DOOR CENTRE LOCK MOTOR RH			268.00 <i>? - bt</i>
		S\$	2,661.20
	LESS 20%		532.24
		S\$	2,128.96
1 PC FRONT DOOR SUN VISOR	60.00	S\$	120.00 <i>nei 60 S/NETT</i>
TO CHECK WIRING FUNCTION			30.00 <i>✓</i>
TO APPLY RUST PROOFING ON REPLACED/ REPAIRED PANEL			80.00 <i>30.</i>
LABOUR CHARGES	1160.00		500.00 <i>400</i>
TO PUTTY AND SPRAY PAINTING CHARGES			700.00 <i>700</i>
			800.00 <i>600</i>
	2276.24	S\$	3,658.96

SIN DOLLARS: THREE THOUSAND SIX HUNDRED FIFTY-EIGHT AND CENTS NINTY-SIX ONLY

YOUR FAITHFULLY,

CYS AUTOMOBILE SERVICES PTE LTD

Tanpin 97495749
-wp
27/7/18 @ 1050

LS = \$2200

Lump sum
Repay after repair
4 days
sure (bleando) com.



進友成汽車服務私人有限公司

CYS Automobile Services Pte Ltd

ROC Reg. No : A05041/2001E

GST Reg. NO: 20-0105041-E

MR NG CHER CHOON
BLK. 406 YISHUN AVE 6
#04-1316 SINGAPORE 760406

POLICY NO : THIRD PARTY CLAIMS
YOUR REF : SJH 7104 C (AXA)
OUR REF : TP 5922
VEHICLE NO : SKG 9619 P
MAKE/MODEL : HONDA EDIX
DATE OF ACCIDENT : 24-07-18

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1 PC FRONT DOOR RH		S\$	1,050.00 <i>bt</i>
2 PCS FRONT DOOR HINGES RH	48.60		97.20 <i>Rp</i>
1 PC FRONT DOOR OUTER MOULDING RH			90.00 <i>bt</i>
1 PC FRONT DOOR STICKER RH			70.00 <i>bt</i>
1 PC FRONT DOOR OUTER HANDLE RH			150.00 <i>xny</i>
1 PC FRONT DOOR GLASS RH			486.00 <i>xny</i>
1 PC FRONT DOOR REGULATOR GEAR (WITH MOTOR) RH			450.00 <i>bt</i>
1 PC FRONT DOOR CENTRE LOCK MOTOR RH			268.00 <i>bt</i>
		S\$	2,661.20
	LESS 20%		532.24
		S\$	2,128.96
1 PC FRONT DOOR SUN VISOR		S\$	120.00 <i>net 60</i>
TO CHECK WIRING FUNCTION			30.00 <i>✓</i>
TO APPLY RUST PROOFING ON REPLACED/ REPAIRED PANEL			80.00 <i>30.</i>
LABOUR CHARGES			500.00 <i>400</i>
TO PUTTY AND SPRAY PAINTING CHARGES			800.00 <i>700</i>
		S\$	3,658.96

SIN DOLLARS: THREE THOUSAND SIX HUNDRED FIFTY-EIGHT AND CENTS NINTY-SIX ONLY

YOUR FAITHFULLY,

CYS AUTOMOBILE SERVICES PTE LTD

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Tanpin 97495744

-wp'

27/7/18 P 1050

Lump sum

Resurvey after repair

4 days

sure (ble and) com.



**<Request for DS & Seek Mandate>S8M00PUP
[ACCIDENT INVOLVING SJH 7104C(OI) & SKG 9619P(TP)
ON 24/07/2018]**

Type

Question

Message

Liability: Insured turned out from minor road and collided with TP. Inform TP claim. OI agreed to settle and aware NCD issue. We seek your mandate from \$2,341.16 - \$ 2,955.77. IA with mandate had been uploaded in Smartclaims. Kindly advise if we may proceed DS & let us have your mandate. Thank you. Hsiao Tong - 01 Aug 2018

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 31.07.2018

Survey Details:

Date of loss	24-Jul-18
Date of appointment	27-Jul-18
Date of survey	27-Jul-18
Location of survey	CYS AUTOMOBILE SERVICES PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SKG 9619P
Make and Model	HONDA EDIX 1.7 A
Date of registration	16/5/2006
Excess	
Market Value	\$ 23,000.00
Parf/COE Rebate	\$ 12,848.00
Nett Loss	\$ 10,152.00

Repair details:

Initial Estimate	\$ 3,658.96
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Proposed/Revised repair cost:

Parts	\$ 1,028.00
Check items (estimate)	\$ 574.40
Labour	\$ 1,160.00
Supplementary	NIL
Total	\$ 2,762.40
Lump Sum(if applicable)	

Number of days for repair	<u>4</u>
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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Date: 31.07.2018

Remarks:

--

Mandate:

Liability(TP)	100%	
	Without check items	With check Items
Proposed repair cost (w/GST)	\$ 2,341.16	\$ 2,955.77
Loss of use	NIL	
Loss of rental(6days x \$100.00)(w/GST)	\$ 642.00	\$ 642.00
Loss of income	NIL	
LTA/GIA search fees	\$ 7.49	\$ 7.49
Others	NIL	NIL
Proposed Total	\$ 2,990.65	\$ 3,605.26



**RE: <Request for DS & Seek Mandate>S8M00PUP
[ACCIDENT INVOLVING SJH 7104C(OI) & SKG 9619P(TP)
ON 24/07/2018]**

Type

Question

Message

Liability: Insured turned out from minor road and collided with TP. Inform TP claim. OI agreed to settle and aware NCD issue. We seek your mandate up to \$3,003.49(all-in). IA with mandate(dated 29/10/2018) had been uploaded in Smartclaims. Kindly advise if we may proceed DS & let us have your mandate. Thank you.
Hsiao Tong - 29 Oct 2018

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 29.10.2018

Survey Details:

Date of loss	24.07.2018
Date of appointment	27.07.2018
Date of survey	27.07.2018
Location of survey	CYS AUTOMOBILE SERVICES PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SKG 9619P
Make and Model	Honda Edix (1668cc)
Date of registration	May-06
Excess	NIL
Market Value/ Book Value	\$ 23,000.00 (est)
Parf/COE Rebate	\$ 12,848.00 (est)
Nett Loss	\$ 10,152.00 (est)

Repair details:

Initial Estimate	\$ 3,658.96
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Proposed/Revised repair cost:

Parts	\$ 1,602.40
Check items (estimate)	NIL
Labour	\$ 1,160.00
Supplementary	
Total	\$ 2,762.40
Lump Sum(if applicable)	\$ 2,200.00

Number of days for repair	<u>4</u>
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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Date:

Remarks:

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Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 2,354.00	
Loss of use	NIL	
Loss of rental (w/GST)	\$ 642.00	(6days x \$100.00)
Loss of income	NIL	
LTA/GIA search fees	\$ 7.49	
Others	NIL	
Proposed Total	\$ 3,003.49	



**Re:RE: <Request for DS & Seek Mandate>S8M00PUP
[ACCIDENT INVOLVING SJH 7104C(OI) & SKG 9619P(TP)
ON 24/07/2018]**

Type

🔗 Question

Message

Hi, pls proceed as per mandate. Thank you.

Reply

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 31 October 2018 9:28 AM
To: 'CYSAUTO'
Cc: Admin A; Taufikh (LKKAUTO); SUR
Subject: RE: OUR REF: SKG9619P YOUR INSURED: SJH7104C *LKK REF: CC4/ASM18013711/T1pb3 - KINDLY FINALISED

Without Prejudice

Hi Wee Sin,

Apologise for late response.

For COR, recommended amount at Lump Sum **\$2,200.00(before GST) with 04 repair days.**

*** Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all finalisation is subject to insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CYSAUTO <cysauto@singnet.com.sg>
Sent: Tuesday, 23 October 2018 10:26 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Taufikh (LKKAUTO) <Taufikh@lkkauto.com>
Subject: RE: OUR REF: SKG9619P YOUR INSURED: SJH7104C *LKK REF: CC4/ASM18013711/T1pb3 - KINDLY FINALISED
Importance: High

Dear Sirs,

WITHOUT PREJUDICE

Kindly finalized this case and dragged almost 3 months. Thanks and look forward for your reply.

Warm regards,

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 14 November 2018 2:37 PM
To: 'CYSAUTO'
Subject: RE: OUR REF: SKG9619P YOUR INSURED: SJH7104C *LKK REF: CC4/ASM18013711/T1pb3 - DEMAND LETTER

*Without Prejudice
(save as to costs)*

Hi Wee Sin,

Apologise for late response.

We have our principal instruction to offer **\$2,950.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CYSAUTO <cysauto@singnet.com.sg>
Sent: Wednesday, 14 November 2018 1:24 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: FW: OUR REF: SKG9619P YOUR INSURED: SJH7104C *LKK REF: CC4/ASM18013711/T1pb3 - DEMAND LETTER

Dear Ms Hsiao Tong,

WITHOUT PREJUDICE

Kindly check whether can close this case. Thanks

Warm regards,
Ms Tee Wee Sin



CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park E1 #07-17 S(757700)

Tel: 62192098 Fax: 62192096

Email: cysauto@singnet.com.sg

From: CYSAUTO

[<mailto:cysauto@singnet.com.sg>]

Sent: Wednesday, October 31, 2018 10:47 AM

To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>

Subject: RE: OUR REF: SKG9619P YOUR INSURED: SJH7104C *LKK REF: CC4/ASM18013711/T1pb3 - DEMAND LETTER

CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park East 1
#07-17 Admiralty Industrial Park
Singapore 757700
Tel: 62192098 (3 lines) Fax: 62192096
E-mail address: cysauto@singnet.com.sg

Our Ref: SKG9619P
Your Ref: To be advised

14 November 2018

IMMEDIATE ATTENTION
BY EMAIL ONLY

AXA Insurance Pte Ltd
8 Shenton Way
#27-01 AXA Tower
Singapore 068811
Attn: Motor Claims Department

Dear Ms,

ACCIDENT INVOLVING SKG9619P AND SJH7104C AT 824 TAMPINES ST. 81 CARPARK ON 24 JULY 2018

We act for Mr Ng Cher Choon, the owner of vehicle registration no. SKG9619P.

We are instructed by the abovenamed to claim damages against you in connection with a road traffic accident on 24 July 2018 at 5.30pm at 824 Tampines St. 81 carpark involving our client's vehicle registration number SKG9619P and vehicle registration number SJH7104C driven by your insured /insured's authorized driver at the material time.

We are instructed that the accident was caused by your insured /insured's authorized driver negligence driving and/or management of your vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:

Cost of Repairs	\$ 2,354.00
Rental Charges (6days × S\$100.00)	\$ 600.00
GIA/ LTA Fees	\$ 2.00
TOTAL	<u>\$ 2,956.00</u>

Our Ref : SKG9169P
Your Ref : To be advised
Date : 14 November 2018

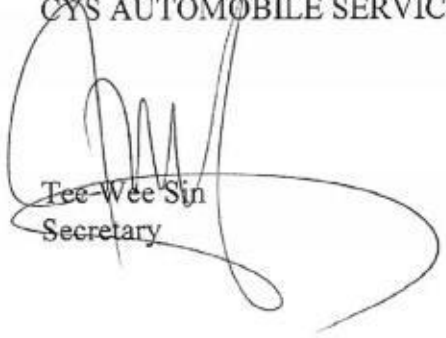
2

We enclose herewith a copy each of the following documents for your attention:

1. CYS Automobile Services Pte Ltd's Tax invoice no. 7639 for the sum of S\$2,354.00;
2. CYS Car Rental Pte Ltd's Rental Receipt no 1367 for the sum of \$600.00;
3. CYS Car Rental Pte Ltd's Rental Agreement no 3264 for the sum of \$600.00;
4. GIA/ LTA Receipt on vehicle no SJH7104C dated 24 July 2018 with tax invoice for the sum of \$2.00;
5. Authorization to Act; and
6. Letter of Discharge;

Please acknowledge receipt and let us have your reply within Seven days (7) days of your receipt of this letter.

Yours Sincerely,
CYS AUTOMOBILE SERVICES PTE LTD



Tee Wee Sin
Secretary



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

03 AUG 2018

ABDUL AZIZ BIN BOHARI
BLK 870 TAMPINES ST 83
#06-167
SINGAPORE 520870

Dear Sir/ Mdm

OUR REF : CC4/ASM18013711/T1pb3
YOUR REF : GA373237 (SJH 7104C)
ACCIDENT INVOLVING SJH 7104C AND SKG 9619P ALONG/AT TAMPINES ST 81
CARPARK ON 24/07/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from CYS AUTOMOBILE SERVICES PTE LTD acting on behalf of the owner of SKG 9619P against your motor insurance policy,

Based on the accident report and accident scenario, we are of the view that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely



Chew Hsiao Tong
Case Handler
DID: 6742 3197
FAX: 6741 4108
EMAIL: chewht@lkkauto.com

*Cc AXA Insurance Pte Ltd
(Motor Claims Dept)*

WITHOUT PREJUDICE to :

(a) Insurers' Subrogated Claim any/or

(b) Any Personal Injury Claims

[Note: This Notice supersedes and inconsistencies found in this Discharge Voucher]


AUTHORISATION TO ACT

I, Ng Cher Chuan ("the third party claimant") of Blk 343 Yishun Ave
11 #03-129 S1710343 (address), owner of S89619P (vehicle no.) hereby
authorize CYS AUTOMOBILE SERVICES PTE LTD ("the workshop") to act for
me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my
vehicle no. S89619P that was damaged pursuant to the accident which occurred on 24-7-18
(date) along 24 Tampines St. 81 Carpark (location) involving vehicle
no/s SJH 7104C ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 24 (day) of 07 (month) 2018 (year)


Signed by "the third party claimant"
(with company stamp if applicable)



進友成汽車服務私人有限公司
CYS Automobile Services Pte Ltd
38 Woodlands Industrial Park East 1
#07-17 Admiralty Industrial Park
Singapore 757700
Tel: 6249 2096 (lines) Fax: 6249 2096

Signed by "the workshop"
(with company stamp)



redefining / insurance

CLAIM REF : S8M00PUP
INSURED : ABDUL AZIZ BIN BOHARI

DISCHARGE VOUCHER

We/I, NG CHER CHOON., NRIC NO. S0128889Z hereby agree to accept the sum of dollars TWO THOUSAND NINE HUNDRED FIFTY ONLY (\$\$2,950.00) paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. SJH 7104C as a result of an accident along 824 TAMPINES ST 81 CARPARK on 24/07/2018 which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. SKG 9619P.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. SJH 7104C in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SJH 7104C.

Dated this 24 day of NOV 2018

Claimant's Signature : [Signature]

NRIC no./ Company Stamp : S0128889Z

Occupation/ Business : _____

Address : Blk 343 Yishun Ave 11
#03-129 Spore 760345

Telephone No. : 90695353

Witness's Name : See Wee Sin

Witness's Signature : [Signature]

Witness's NRIC No. : _____

CYS Automobile Services Pte Ltd
38 Woodlands Industrial Park East 1
#02-17 Admiralty Industrial Park
Singapore 757000
Tel: 6219 2098 (Jines) Fax: 6219 2096



進友成汽車服務私人有限公司
CYS Automobile Services Pte Ltd

ROC Reg. No :A05041/2001E

GST Reg. NO: 20-0105041-E

TAX INVOICE

Invoice No

7639

M/S AXA INSURANCE PTE LTD
8 SHENTON WAY
#27-01 AXA TOWER
SINGAPORE 068811
ATTN: MOTOR CLAIMS DEPT.

POLICY NO : THIRD PARTY CLAIM
OUR REF : TP 5922
VEHICLE NO : SKG 9619 P
MAKE/MODEL : HONDA EDIX
DATE OF ACCIDENT : 24-Jul-18
DATE : 31-Oct-18

SURVEY BY

TO AGREE AT THE SUM AT

GST 7%

S\$	2,200.00
	154.00
S\$	2,354.00

SIN DOLLARS: TWO THOUSAND THREE HUNDRED AND FIFTY-FOUR ONLY

YOURS FAITHFULLY,

FOR CYS AUTOMOBILE SERVICES PTE LTD

CYS CAR RENTAL PTE LTD

BLK 5 DEFU LANE 10 DEFU INDUSTRIAL PARK C
#01-582 HOUGANG AVE 3 SINGAPORE 539186
TEL: 6382 0801
BUSINESS REG. NO: 201205697K

No. 1367

DATE 31.7.18

OFFICIAL RECEIPT

RECEIVED FROM Ng Cher Choon

THE SUM OF DOLLARS Six hundred Only

\$ 600.00

CASH/CHEQUE NO.

BEING PAYMENT OF rental charges for 8KW6346 G

CYS CAR RENTAL PTE LTD



CYS CAR RENTAL PTE LTD

BLK 5 DEFU LANE 10 DEFU INDUSTRIAL PARK C
#01-582 HOUGANG AVE 3 SINGAPORE 539186
TEL: 6287 0750 H/P: 9752 1101
BUSINESS REG. NO: 201205697K

NO: 3264

R E N T A L A G R E E M E N T									
Hirer Ng Cher Chuan				Car Regn No. SKW 6348 G		Make & Model Toyota Altis			
Address Blk 343 Yishun Ave 11						OUT		IN	
Date 25.7.18				Date 31.7.18		Expected Return			
Occupation #02-123 Sprm 760343		Office		Home Phone		Time 2.00 pm		12 pm	
Driving Licence No.		Date of Expiry		Place of Issue		Form of Payment Cash		Cheque Credit Card	
NRIC/Passport No. S0128892		Date of Birth 15.7.1953		Place of Issue Spru		Deposit		Prepayment	
Driver Ng Tee Hong				Hour		@ \$			
Address Blk 206 Jurong West St. 21				6 Day S		@ \$ 100		600	
Occupation #102-229 Spru 600206				Week		@ \$			
Occupation		Office		Home Phone 90695353		Month		@ \$	
Driving Licence No. S175825212		Date of Expiry		Place of Issue		By initialing Hirer agrees to pay additional fee for Collision Damage Waiver (CDW)		Rental Charge	
NRIC/Passport No. S175825212		Date of Birth 17.9.1956		Place of Issue Spru				Delivery Fee	
Important Notes								Collection Fee	
1. This rental Vehicle is used within Singapore only.								Sub Total	
2. Hirer is liable to pay first \$ 200.00 under section I & II in any accident plus loss of earnings while damaged vehicle is under repair.									
3. When vehicle returns, it must be in a clean condition or \$ 20.00 will be charged									
4. No Insurance Coverage if the driver is below 25 yrs old or less than 2 years driving licence.									
5. For Usage to Malaysia subject to higher excess all claims of \$55,000.00 and different rental rate.									
6. Please notify our office should there be any accident involving this hired vehicle within 24 hrs.									
7. No refund will be given for petrol left in vehicle.									
8. Hirer is liable to pay all parking fee and traffic summonses.									
9. Vehicles to be return during office hour only.									
E X T		DO MM YY		Cash		Receipt No		DD MM YY	
Remarks								Amount Due / Refund	
I Hereby acknowledged receipt of the sum of \$ _____ being refund due to me as computed above.									

I have read and agree to the terms and conditions on both sides of this agreement if I have presented a charge or credit card for payment. All amount payable under this agreement and for parking and traffic infringement may be billed to the charge or credit card and my signature below will be considered to have been made on this charge or credit card voucher.

Signed by the parties here to on the _____ day of _____

Hirer's Signature : _____

CYS CAR RENTAL PTE LTD



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-113816
Date of Request: 25/07/2018

Your Ref No: Online Purchase

CYS Automobile Services Pte Ltd
38 Woodlands Industrial Park East 1
#07-17, Admiralty Industrial Park
Singapore 757700

Dear Sir/Madam,

Enquiry Date: 25/07/2018
Enquiry By: TEE WEE SIN
TP Vehicle No: SJH7104C
Accident Date: 24/07/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJH7104C	AXA Insurance Pte Ltd	07/07/2018-20/08/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-113816
Date of Request: 25/07/2018

Your Ref No: Online Purchase

CYS Automobile Services Pte Ltd
38 Woodlands Industrial Park East 1
#07-17, Admiralty Industrial Park
Singapore 757700

Dear Sir/Madam,

Enquiry Date 25/07/2018
Enquiry By TEE WEE SIN
TP Vehicle No. SJH7104C
Accident Date 24/07/2018

DESCRIPTION	AMOUNT (\$\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJH 7104C (Insd veh)	Model:	HONDA EDIX
	SKG 9619P (TP veh)		
Date of Accident:	24/07/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	3,915.09
Final Repair Cost	:	\$	2,354.00
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	600.00 6 days
LTA / GIA Search Fee	:	\$	2.00

Others:	:	\$	0.00
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	:	\$	
Final Settlement Sum (Global Sum)	:	\$	2,950.00

Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)	
A) For Non GIA Registered Workshop:	Agreed Liability <u>100</u> (%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____
BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks _____ _____	

Payment Instruction: Payee's Breakdown		
1)	CYS AUTOMOBILE SERVICES PTE LTD	\$ 2,950.00

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

13/12/2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18013711/T1pb3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811 ✓

Date : 13-12-2018 ✓



ATTN:RICHARD

Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJH 7104C ✓	Veh. Inspected	SKG 9619P ✓
Policy No.	VA1/GA373237	Coverage (\$)	0.00
Claim No.	S8M00PUP	Excess (\$)	0.00
Assign From		Assign Date	27/07/2018 ✓

2. Vehicle Particulars & Condition

Make & Model	HONDA EDIX ✓	c.c	1668
Engine No.	HIDDEN	Year of Reg.	2006
Chassis No.	BE11101748 ✓	Colour	PURPLE
Odometer	250662 ✓	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/45 R17	BRIDGESTONE	6 mm
L/H Front Tyre	215/45 R17	BRIDGESTONE	6 mm
R/H Rear Tyre	215/45 R17 ✓	BRIDGESTONE ✓	6 mm
L/H Rear Tyre	215/45 R17 ✓	BRIDGESTONE	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY. DAMAGES SEE DETAILS. ✓
--

5. General Information

Accident Date	24/07/2018 ✓	Inspection Date	27/07/2018 ✓
Survey held at	CYS AUTOMOBILE SERVICES PTE LTD 38 WOODLANDS INDUSTRIAL PARK EAST 1 #07-17 ADMIRALTY INDUSTRIAL PARK ✓ SINGAPORE 757700		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKG 9619P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	FRONT DOOR RH (CONSISTENT)	BENT	1,050.00	1,050.00
2	FRONT DOOR HINGES RH @\$48.60 (CONSISTENT)	TO REPAIR SEE LABOUR	97.20	-
1	FRONT DOOR OUTER MOULDING RH (CONSISTENT)	DEFORMED	90.00	90.00
1	FRONT DOOR STICKER RH (CONSISTENT)	NECESSARY	70.00	70.00
1	FRONT DOOR OUTER HANDLE RH (CONSISTENT)	NOT NECESSARY	150.00	-
1	FRONT DOOR GLASS RH (CONSISTENT)	NOT NECESSARY	486.00	-
1	FRONT DOOR REGULATOR GEAR (WITH MOTOR) RH (CONSISTENT)	BENT	450.00	450.00
1	FRONT DOOR CENTRE LOCK MOTOR RH (CONSISTENT)	BENT	268.00	268.00
	LESS 20% DISCOUNT		-532.24	-385.60
			2,128.96	1,542.40
<u>SPECIAL NETT ITEMS</u>				
1	FRONT DOOR SUN VISOR (SN) (CONSISTENT)	NECESSARY	120.00	60.00
			120.00	60.00
<u>LABOUR</u>				
	TO CHECK WIRING FUNCTION.		30.00	30.00
	TO APPLY RUST PROOFING ON REPLACED/REPAIRED PANEL.		80.00	30.00
	LABOUR CHARGES.INCLUSIVE OF THE REPAIR OF FRONT DOOR HINGES RH .		500.00	400.00
	TO PUTTY AND SPRAY PAINTING CHARGES.		800.00	700.00
			1,410.00	1,160.00
GRAND TOTAL			3,658.96	2,762.40
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,200.00

Report Ref No. CC4/ASM18013711/T1pb3q2

MOHAMAD TAUFIKH**M.MATAI, AMSAE-A****Automotive Assessor****HO LEONG CHUAN****Automotive Assessor**

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

SERVICE REQUESTS MESSAGES CLAIMS

Service Request Details

Claim: S8M00PUP
Reference: CCA/ASM18013711/T1p63a2
Loss Date: 24 July 2018
Request Date: 28 September 2018
Due Date:

Vendor Name: LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss: Third Party Vehicle Damage
Services: Pending verification - Direct Settlement

Actions

Next Step: Wait for Approve Invoice

Add Invoice

Vehicle Information

Incident Vehicle Registration #: SKG9619P

Make: TPVD HONDA

Model: EDIX

Service Address:

Primary Contact/Insured

ABDUL AZIZ BIN BOHARI
BLK 870 TAMPINES STREET 83, #06-167, S20871, Singapore
91835541
azizmarkah@gmail.com

Claim Handler

ANG Richard
richard.angbs@axa.com.sg

Additional Instructions




Messages Invoices History Documents Assessment Metrics Notes

Document Type Document SubType

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
SIH7104C INS GIA	Reports & Statement	GIA Report	Mertimen	

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoice1 151.pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
payment breakdown.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
LOD.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
LKKInspection (3).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
LKKAdjustment1a (6).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
DISCHARGE VOUCHER.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
LKK Resurvey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	29 October 2018
IA (with mandate) dd 291018.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	29 October 2018
TP ESTIMATE_MARKED(FINAL).pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	29 October 2018

Claim Portal				
NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	1 August 2018
 Immediate Advice (with mandate) dd 010818.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	1 August 2018
 EMAIL FROM WORKSHOP WITH TP GIA SKG9619P & ESTIMATE.msg	Forms / Claim Documents	Others	KUMAR Shalendra	26 July 2018