

## Mei Kwan (LKKAuto)

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**From:** Janet Tan <janet.tan@eqinsurance.com.sg>  
**Sent:** Tuesday, 9 October, 2018 3:59 PM  
**To:** Mei Kwan (LKKAuto)  
**Cc:** Admin A; Vivian Lau (LKKAuto); Thin Thin (LKKAuto)  
**Subject:** DM18HO02629/JT: Third party survey - SLM9706C Your insured: SJU7472X DOA: 02.07.2018  
**Attachments:** SAS2484491.PDF  
**Categories:** HMK

Dear Mei Kwan

OI report as attached.

Regards,

**Janet Tan**  
Senior Executive | Claims



### EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.*

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**From:** Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]  
**Sent:** Tuesday, September 11, 2018 1:59 PM  
**To:** Janet Tan <janet.tan@eqinsurance.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>  
**Subject:** RE: Third party survey - SLM9706C Your insured: SJU7472X DOA: 02.07.2018

Dear Janet,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Friday, 10 August, 2018 10:33 AM  
**To:** 'Janet Tan' <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>  
**Subject:** RE: Third party survey - SLM9706C Your insured: SJU7472X DOA: 02.07.2018

**WITHOUT PREJUDICE**

**EQI ref: TBA**  
**LKK REF: CC4/EQI18013708/T1wa3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SLM 9706C

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge Vivian and she can be contacted at DID: 6841 8625.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Friday, 27 July, 2018 2:56 PM  
**To:** 'Janet Tan' <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>  
**Subject:** RE: Third party survey - SLM9706C Your insured: SJU7472X DOA: 02.07.2018

LKK REF: CC4/EQI18013708/T1wa3  
EQI REF: TBA

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Thursday, 26 July, 2018 6:02 PM

**To:** 'Janet Tan' <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Third party survey - SLM9706C Your insured: SJU7472X DOA: 02.07.2018

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

**Sent:** Thursday, 26 July 2018 5:25 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: Third party survey - SLM9706C Your insured: SJU7472X DOA: 02.07.2018

Dear all,

Please arrange to attend to the PRS on WP basis.

We shall follow up with insured on non reporting.

Regards,

**Janet Tan**

Senior Executive | Claims



**EQ Insurance Company Limited**

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did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

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**From:** Pegasus Engineering [[mailto:ar\\_claims@pegasusengrg.com.sg](mailto:ar_claims@pegasusengrg.com.sg)]  
**Sent:** Thursday, July 26, 2018 5:21 PM  
**To:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>; EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>  
**Subject:** Re: Third party survey - SLM9706C Your insured: SJU7472X DOA: 02.07.2018

Dear Janet,

We would like to appoint **LKK Auto Consultants Pte Ltd** to survey our client's vehicle.

Thanks & Regards,

Wee  
Pegasus Engineering & Trading Pte Ltd

74 Kian Teck Road  
Singapore  
628800

Tel

:  
6513 7748

Fax :  
6251 3161

Email : [ar\\_claims@pegasusengrg.com.sg](mailto:ar_claims@pegasusengrg.com.sg)

On Thu, Jul 26, 2018 at 4:43 PM, Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)> wrote:

***Without Prejudice***

***Save As To Costs***

Dear Sir,

For pre repair survey request, please email to [eqiprs@eqinsurance.com.sg](mailto:eqiprs@eqinsurance.com.sg)

Our insured has yet to report.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) AJAX Inspection Services Pte Ltd</b>  Tel: 6255 0808	<b>2) Automobile Inspection Services Pte Ltd</b>  Tel: 6286 0155
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Fax: 6849 9155	Fax: 6284 1539  Contact Person: Sophia
<b>3) LBS Automotive Appraisal Pte Ltd</b>  <b>L.B.S. Auto Consultants Pte Ltd</b> Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	<b>4) Priority Services</b>  <b>Tel: 62934822</b>  <b>Fax: 62963283</b>  <b>Contact Person: Sharon</b>
<b>5) RT Appraisal Pte Ltd</b>  Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	<b>6) LKK Auto Consultants Pte Ltd</b>  Tel: 6256-3561  Fax: 6741-4108
<b>7) Kelvin Automotive Appraising Services</b>  Tel: 81825263  Fax: 67461148  Contact Person: Kelvin	<b>8) Automotive Appraiser &amp; Surveying Services</b>  Tel: 96623655  Fax: 67655662  Contact Person: Mr Chee
<b>9) JP Knights Pte Ltd</b>  Tel: 63450068  Fax: 63445328	<b>10) Appraisals Associates Pte Ltd</b>  Tel : 67472822  Fax: 67470070

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

**Janet Tan**

Senior Executive | Claims



**EQ Insurance Company Limited**

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**From:** Pegasus Engineering [mailto:[ar\\_claims@pegasusengrg.com.sg](mailto:ar_claims@pegasusengrg.com.sg)]

**Sent:** Thursday, July 26, 2018 4:24 PM

**To:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>

**Subject:** Third party survey - SLM9706C Your insured: SJU7472X DOA: 02.07.2018

Your Ref: SJU7472X

Our Ref: SLM9706C

DOA: 02.07.2018

Without Prejudice

Dear All,

We refer to the above matter.

We enclose the following documents for your attention:-

- a. Copy of our client's SAS report and damaged photos;
- b. Copy of the estimated cost of repair. (SEND SHORTLY)

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our

selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

**Vehicle was ground in our premise, Please arrange to survey our client's vehicle as soon as possible at [74 Kian Teck Road](#) S628800**

Thanks & Regards,

Wee

Pegasus Engineering & Trading Pte Ltd

[74 Kian Teck Road](#)

[Singapore](#)

[628800](#)

Tel

:

6513 7748

Fax :

6251 3161

Email : [ar\\_claims@pegasusengrg.com.sg](mailto:ar_claims@pegasusengrg.com.sg)



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)