

MA CC 4, AXA 130 13704, 6pa39  
 Surveyor: K62 DOI: 26/1/18 Date / Time: 26/1/18  
 Registered in Meriton: 26/1/18

Pre-assign / CCU / FTE



Insured Vehicle No. SHF 586A  
 Name of Insured TRANS-LAB SERVICES P/L  
 Insured Tel No. HP: 26/1/18  
 Excess Sec II :SS D.O.A: 26/1/18  
 Is driver the owner? (YES / NO) YES Nature of Accident: 26/1/18  
 If NO, Driver Name / Age: 26/1/18  
 Driver Tel No.: 9856742 V/L: YES / NO) YES  
SDX 1968C

Claim No. :  
 Policy No. : VPX / P1680520  
 Make / Model : P. Latitude  
 Place of Accident : Sigdon Rd > PIE

OI GIA REPORT: YES / NO : YES TP GIA REPORT: YES / NO : YES  
 Insured Liability : % Final ? Yes / No



INSRS: City Auto  
 WSP:  
 Tel :  
 Liability:  
 RMKS:



INSRS:  
 WSP:  
 Tel :  
 Liability:  
 RMKS:



INSRS:  
 WSP:  
 Tel :  
 Liability:  
 RMKS:



INSRS:  
 WSP:  
 Tel :  
 Liability:  
 RMKS:

Date/ Time		STAGE	DATE / PIC
<u>26/1/18</u>	<u>SDX 1968C - X;</u>	Non-Reporting ltr (1st):	
	<u>SHF 586A - 471P21 15002643/Ky bdl: 26/1/18</u>	Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
<u>8/1/18</u>	<u>Old rear endlet p.</u>	Call OI:	<u>26/1/18</u>
	<u>Sent letter to OI via email</u>	After call ltr to OI:	<u>26/1/18</u>
	<u>Email TP Dr.</u>	Documentation Check List:	Handler Typist
<u>27/3/18</u>	<u>For -&gt; MK to doc</u>	Notification ltr (if non-pickup)	<input checked="" type="checkbox"/>
		After call ltr to OI:	<input checked="" type="checkbox"/>
		Authorisation To Act:	<input checked="" type="checkbox"/>
		Release Voucher:	<input checked="" type="checkbox"/>
		Final Repair Bill:	<input checked="" type="checkbox"/>
		Car Rental Invoice:	<input checked="" type="checkbox"/>
		Towing Invoice:	<input checked="" type="checkbox"/>
		LTA / GIA :	<input checked="" type="checkbox"/>
		Medical Bill:	<input checked="" type="checkbox"/>
		PIR:	<input checked="" type="checkbox"/>
		Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
		LOI:	<input checked="" type="checkbox"/>
		Payment Breakdown Form:	<input checked="" type="checkbox"/>
		Post-Repair Photos:	<input checked="" type="checkbox"/>
		Others:	<input checked="" type="checkbox"/>

**PRELIMINARY ADVICE** Date/Time: 27/3/18 Sent By: 26/1/18

**FINALIZATION** Date/Time: 27/3/18 Confirm with: 26/1/18 Confirm by: 26/1/18

Repair Cost: S\$ 3603.00 days) Reduction: % 0 Email ☒ Call ☒

**FINAL SETTLEMENT** Date/Time: 27/3/18 Confirm with: 26/1/18 Email ☒ Call ☒

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No. : 77 If NO or B 28, Ass. Lia : 26/1/18

Repair Cost: S\$ 3603.00 (5 days) 26/1/18

Loss of Rental (LOR): S\$ 3603.00 (5 days) 26/1/18

Loss of Use (LOU): S\$ 3603.00 (5 days) 26/1/18

Loss of Income (LOI): S\$ 3603.00 (5 days) 26/1/18

LOR only ☒ LOU only ☒ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search: S\$ 3603.00

Medical: S\$ 3603.00

Disbursement: S\$ 3603.00 (e.g. Tow/ Independent)

Legal Cost: S\$ 3603.00

Total: S\$ 3603.00 Global Sum S\$: 3603.00

**FINAL PAYMENT** Date/Time: 27/3/18 Confirm with: 26/1/18 Email ☒ Call ☒

Payee 1: S\$ 3603.00 Name 1: City Auto Rec Ltd

Payee 2: (Strike if N.A.) S\$ 3603.00 Name 2: 26/1/18

Payee 3: (Strike if N.A.) S\$ 3603.00 Name 3: 26/1/18

SPH

REF:

AXA

65814

(-2022)

ASSIGNMENT

Front

Date

Veh No

SDX1968C

Yr Reg

11 Jun 2007

Estimated Cost:

Type: M Car / M Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

OD / TP / WS / TP RES / CD RES / EVA / INV / MV

Truck / Trailer or

To inspect Vehicle No:

Make

Toyota Fielder

1.5X

1496

at Workshop n/s

City Auto

Colour

Silver

A/C Insured / Std / NI / NA

of

Sp Reading

186559

T/Radio: Insured / Std / NI / NA

insured

Eng/No:

Policy No:

C/No

NZE1419022536

Claims No

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured:

Excess:

Steering: In order / Jammed / Leaked / Burnt or

(Client's Record)

Brake: In order / Jammed / Leaked / Burnt or

Make of Veh:

Mod: Nil / S/Rim / STD A/Rim or

(Policy Condition)

Tyre Size

F: 195/60R15

R:

11

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Bal. or Market Value:

\$35k.

Front

Rear

IDAC Accident Rpt:

Consistent? Yes or No

R/Bal

6

mm

R/Bal

6

mm

GIA / PR Seen:

Consistent? Yes or No

L/Bal

6

mm

L/Bal

6

mm

Est. Repairs:

5

days

Res: Yes or No

Lum Sum:

20

%

3 Val: Yes or No

D.O.A.

D.O.I

26-07-18

Survey held at

WS

4pm

CA / REV / REP. / 24 HRS

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Vehicle: IN / OUT

Date:

Person Contacted:

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

21/5/2007 (Reel \$ 2191.05 / 43%).

Date/Time, File Pass In?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return In?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

\$ + RE. \$

1. Photo:

1. Other:

TOTAL

Report Format :

Lump Sum / L.B.I. (\$

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$



# CITY AUTO PTE LTD

One Stop Automotive Solution

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel: 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

AXA INSURANCE SINGAPORE PTE LTD

NO. 8

SHENTON WAY

AXA TOWER

SINGAPORE 068811

Attention: Tan Lai Chuan

Contact : 81833233

Fax No :

Estimate : QUOT201807-000422(00)

Date : 25/07/2018

Vehicle No : SDX1968C

Make/Model : TOYOTA COROLLA FIELDER 1.5X

A

Mileage (km) : 0

Chassis No : NZE1419022536

Accident Date : 24/07/2018 00:00:00

Claim No : SHF586A

Reference : SDX1968C

Policy No : 5021491060-11

5 Days  
Unpin Repair  
After repair photos  
26/7/18

S/No	Particular	Quantity	Unit Price	Amount S\$
<b>LIST ITEMS :</b>				
1	Tailgate / Bue	1.0	958.70	958.70
2	Tailgate hinge X NV	2.0	79.50	159.00
3	Tailgate lock / BT	1.0	242.90	242.90
4	Tailgate emblem - Logo	1.0	47.50	47.50
5	Tailgate emblem - corolla	1.0	47.50	47.50
6	Tailgate emblem - Fielder	1.0	47.50	47.50
7	Tailgate emblem - X	1.0	47.50	47.50
8	Tailgate trimboard X NV	1.0	303.90	303.90
9	Tailgate weatherstrip / Cut	1.0	321.60	321.60
10	Rear bumper - Re	1.0	459.50	459.50
11	Rear bumper retainer / Re	2.0	87.20	174.40
12	Rear end panel X / Bue	1.0	459.70	459.70
13	Rear end panel top garnish R / Re	1.0	198.30	198.30
List Total :				3,468.00
25% Discount S\$				866.95
				2,601.05

## SPECIAL NET :

1	Reverse sensor X NV	1.0	250.00	250.00
2	Windscreen sealant / Re L	1.0	40.00	40.00

SPECIAL NET Total S\$:

290.00

## LABOUR :

*To seal water leakage	1.0	80.00	40	80.00
-To knock jackout damaged parts, panel beating, welding, align, refix and to renew accident parts	1.0	800.00	400	800.00
- Spray painting on affected & replace parts	1.0	850.00	600	850.00
*To remove and install rear windscreen glass	1.0	120.00	100	120.00
*To install of reverse camera / DM	1.0	350.00	250	350.00
				2,200.00

LKK Auto Consultants Notice notify the Repairer of the following:  
 • To resurvey before/after spray painting  
 • To display damaged part(s) during resurvey  
 • Parts prices are subject to confirmation  
 • Third party survey is on a "Without Prejudice" basis  
 • No illegal modification(s) is allowed  
 • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

CONTINUE NEXT PAGE

Page 1 of 2



# CITY AUTO PTE LTD

One Stop Automotive Solution

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643

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AXA INSURANCE SINGAPORE PTE LTD

NO. 8

SHENTON WAY

AXA TOWER

SINGAPORE 068811

Attention: Tan Lai Chuan

Contact : 81833233

Fax No. :

**Estimate : QUOT201807-000422(00)**

Date : 25/07/2018

Vehicle No. : SDX1968C

Make/Model : TOYOTA COROLLA FIELDER 1.5X  
A

Mileage (km) : 0

Chassis No. : NZE1419022536

Accident Date : 24/07/2018 00:00:00

Claim No. : SHF586A

Reference : SDX1968C

Policy No. : 5021491060-11

S/No	Particular	Quantity	Unit Price	Amount S\$
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E. & O.E.

Total S\$ 5,091.05

GST 7% S\$ 356.37

Amount Due S\$ 5,447.42

for CITY AUTO PTE LTD

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	6581H
Vehicle Details	
Vehicle No.:	SDX1968C
Vehicle to be Exported:	No
Intended De-registration Date:	27 Jul 2018
Vehicle Make:	TOYOTA
Vehicle Model:	COROLLA FIELDER 1.5X A
Primary Colour:	Silver
Manufacturing Year:	2007
Engine No.:	1NZC548620
Chassis No.:	NZE1419022536
Maximum Power Output:	81.0 kW (108 bhp)
Open Market Value:	\$15,726.00
Original Registration Date:	11 Jun 2007
First Registration Date:	11 Jun 2007
Transfer Count:	0
Actual ARF Paid:	\$17,299.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	31 May 2022
COE Category:	A - Car (1600cc & below)
COE Period(Years):	5
PQP Paid:	\$25,333.00
COE Rebate Amount:	\$19,476.00
<b>Total Rebate Amount:</b>	<b>\$19,476.00</b>
Message	
Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 27 Jul 2018

OK

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 8 August 2018 12:56 PM  
**To:** 'City Auto'  
**Cc:** Admin A; Vic (LKKAuto)  
**Subject:** RE: Liability of SDX1968C LKK REF: CC4/AXA18013704/Gpa3 Your ref: SDX1968C D.O.A: 24/07/2018

Without Prejudice

Hi,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** City Auto <[cityauto@singnet.com.sg](mailto:cityauto@singnet.com.sg)>  
**Sent:** Wednesday, 1 August 2018 4:31 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Liability of SDX1968C LKK REF: CC4/AXA18013704/Gpa3 Your ref: SDX1968C D.O.A: 24/07/2018

Hi Hsiao Tong,

Please let us know what is the liability of this case?

Kindly check and revert to us.

Thank you.

**Best Regards,**

*Veronica Law*

*City Auto Pte Ltd*

*Blk 8 Sin Ming Industrial Estate,*

*#01-60/62 Sin Ming Road,*

*Singapore 575643*

*Tel : 6453 1235*

*Fax : 6453 7944*

## Print Sent Message

This mail is associated with :

**\*SDX1968C (C0474144)**  
**[SHF586A]**

TP

TAN LAI CHUAN

Jul 24 2018 12:00AM

[TRANS-CAB SERVICES PTE LTD]

City Auto Pte Ltd ( Sin Ming)

**From** LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on 03/03/2019 12:05 PM.  
**To** peter.wang@axa.com.sg  
**CC** AXA\_SG; chewht@lkkauto.com; admin-a@lkkauto.com  
**Subject** <Mandate IA> C0474144

Dear Sirs/Mdm,

We refer to the above matter.

Liability: 100%. Insured driver rear-ended third party. Inform OI about third party claim. Agreed to settle at best.

We seek your mandate at \$3,590.49(if claim LOU) - \$3,966.49(if claim LOR). Mandate IA had been uploaded in Merimen.

Kindly let us have your approval/instruction.

Hsiao Tong  
LKK Auto Consultants Pte Ltd





Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 3/3/2019

### Survey Details:

Date of loss	24-Jul-18
Date of appointment	26-Jul-18
Date of survey	27-Jul-18
Location of survey	City Auto Pte Ltd

### Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SDX1968C
Make and Model	TOYOTA COROLLA FIELDER 1.5X A - 1496cc
Date of registration	11-Jun-07
Excess	
Market Value	\$ 35,000.00
Parf Rebate	\$ 19,476.00
Nett Loss	\$ 15,524.00

### Repair details:

Initial Estimate	5,091.05
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### Proposed/Revised repair cost:

Parts	2,293.83
Check items (estimate)	-
Labour	1,390.00
Total	\$ 3,683.83
Lump Sum(if applicable)	\$ 2,900.00

Number of days for repair	5 days
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Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Remarks:**

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**Mandate:**

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 3,103.00	\$ 3,103.00
Loss of use (8days x \$60.00)	\$ 480.00	NIL
Loss of rental (8days x \$100.00)(w/GST)	NIL	\$ 856.00
Loss of income	NIL	NIL
LTA search fees	\$ 7.49	\$ 7.49
Others	NIL	NIL
<b>Proposed Total</b>	<b>\$ 3,590.49</b>	<b>\$ 3,966.49</b>

## Print Received Message

This mail is associated with :

**\*SDX1968C (C0474144)**  
**[SHF586A]**

TP

TAN LAI CHUAN

Jul 24 2018 12:00AM

[TRANS-CAB SERVICES PTE LTD]

City Auto Pte Ltd ( Sin Ming)

**From** AXA Insurance Pte Ltd (HQ) (AXA\_SG), sent on 22/03/2019 14:33 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$3966.49) - SDX1968C - Claim Handler: Peter Wang Xiao

Approved:3966.49.

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Saturday, 23 March 2019 11:30 AM  
**To:** 'City Auto'  
**Cc:** Admin A; Vic (LKKAuto)  
**Subject:** RE: LOD of SDX1968C LKK REF: CC4/AXA18013704/Gpa3 Your ref: SDX1968C D.O.A: 24/07/2018  
**Attachments:** AXA THIRD PARTY DIRECT SETTLEMENT FORM\_SDx1968C.pdf

### Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 3,103.00
2. Loss of Rental (5days x \$100.00)	\$ 500.00
<b>TOTAL</b>	<b><u>\$ 3,603.00</u></b>

If our offer is acceptable by your client, please duly sign the **document** enclosed and return to **us(LKK)** for our necessary action.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** City Auto <cityauto@singnet.com.sg>  
**Sent:** Friday, 15 March 2019 4:31 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>  
**Subject:** LOD of SDX1968C LKK REF: CC4/AXA18013704/Gpa3 Your ref: SDX1968C D.O.A: 24/07/2018

Dear Sir/Mdm,

Please find attached Letter of Demand for above-mentioned claim.

Kindly check and revert to us.

Thank you.

**Best Regards,**

*Vronica Law*

City Auto Pte Ltd



## CITY AUTO PTE LTD

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643.  
TEL: 6453 1235, 6452 0850 FAX: 6453 7944  
24hrs Towing Services Tel: 9823 9898  
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

Yr ref : CC4/AXA18013704/Gpa3  
Our ref: SDX1968C

WITHOUT PREJUDICE

15<sup>th</sup> March 2019

Dear Sir/Mdm,

**AXA INSURANCE SINGAPORE PTE LTD**  
**NO. 8**  
**SHENTON WAY**  
**AXA TOWER**  
**SINGAPORE 068811**

**Accident involving SHF586A and SDX1968C on 24/07/2018**

We refer to the above said accident.

We enclosed herewith relevant documents as stated below:-

- 1) Accident report of SDX1968C with police report
- 2) Repair tax invoice
- 3) Letter of authorization
- 4) Rental agreement receipt

As instructed, we are claiming the following as stated below:-

1) Cost of repair	\$	3,103.00
2) Loss of Rental (6 Days x \$100.00)	\$	600.00
<b>TOTAL - \$</b>		<b>3,703.00</b>

We do not have the survey report and photographs as our client's motor vehicle was surveyed by your appointed surveyor.

Please kindly let us know whether you are prepared to settle our client's claim & we look forward to hear from you soonest.

Thanks & regards

Vronica Law (Claim dept.)  
Tel: 6453 1235  
Fax: 6453 7944  
Email: [cityauto@singnet.com.sg](mailto:cityauto@singnet.com.sg)

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 8 August 2018 1:58 PM  
**To:** claims@transcab.com.sg  
**Cc:** 'carrisalee@ava-ins.com'; 'foonghon@ava-ins.com'; 'icewong@ava-ins.com'; 'ireneng@ava-ins.com'  
**Subject:** ACCIDENT INVOLVING SHF 586A AND SDX 1968C ALONG/AT SERANGOON ROAD TWDS PIE ON 24/07/2018

08 AUG 2018

Transcab Taxi  
Singapore

Dear Sir,

**OUR REF : CC4/AXA18013704/Gpa3**

**YOUR REF : P1680520 (SHF 586A)**

**ACCIDENT INVOLVING SHF 586A AND SDX 1968C ALONG/AT SERANGOON ROAD TWDS PIE ON 24/07/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from CITY AUTO PTE LTD acting on behalf of the owner of SDX 1968C against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

We also wish to advise that there is an excess of **\$55,000.00** attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim.

As Insurers, AXA shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) / [chewht@lkkauto.com](mailto:chewht@lkkauto.com) or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at [chewhl@kkauto.com](mailto:chewhl@kkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.



## CITY AUTO PTE LTD

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643.  
TEL: 6453 1235, 6452 0850 FAX: 6453 7944  
24hrs Towing Services Tel: 9823 6898  
Co. Reg. No.: 196503435C GST Reg. No.: M2-9920979-4

### RE: LETTER OF AUTHORIZATION

Name of owner: TAN LAI CHUAN NRIC: S1626021H

Address: APT BLE 104 TURNER ROAD # 10-330 SINGAPORE 322104

Name of Driver: TAN LAI CHUAN NRIC: S1626021H

Address: APT BLE 104 TURNER ROAD # 10-330 SINGAPORE 322104

Accident on 24/7/2018 Involving SHE 526A AND SOX 1968 L

At/along RD 1 PAN-ISLAND EXPRESSWAY (JALAN TOA PAYOH)

In consideration of City Auto Pte Ltd, repair my/our Motor Vehicle TOYOTA FIELDER at my/our request I/We the above owner of Motor Vehicle No: SOX 1968 L do authorize them to demand claims, settle and received whatever amount payable by the Insurance Co or Third Party or to commence legal proceeding if necessary in my/our name for the cost or repair and the loss of use/rental, etc and to any of there appointed solicitors to act for me/us in respect of the said accident/claim and all amounts claimed or settled shall be belong to them absolutely. I/We further authorize them to give an absolute discharge on my/our behalf.

I/We hereby authorize City Auto Pte Ltd, my/our repairer to give further instruction on my/our behalf concerning the said claim and such, all future correspondence should be addressed to the said firm/co.

My/Our repairer authorize to receive on my/our behalf monies claims, correspondence and give a valid discharge voucher or any other documents in connection with this on my/our behalf and for me/us.

I/We further agree to fully co-operate and attend all court hearing that are necessary and subject to prosecution and claim maintained by City Auto Pte Ltd.

I/We further agree to undertake to indemnify them against my/our claim for the cost which arises therewith.

In the event that my/our unsuccessful claim, I/We undertake to pay the repairer for the cost of repairs to my motor vehicle.

Owner Signature: [Signature]

Name: Tan Lai Chuan

Date: 25/7/18

Witness Signature: [Signature]

Name: CITY AUTO PTE LTD

Date: 25/7/18

Blk 8 Sin Ming Road  
#01-60/62 Sin Ming Ind Est  
Singapore 575643  
Tel: 6453 1235 Fax: 6453 7944  
(Claims Section)



# AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SHF586A (Insd veh)	Model: Toyota Corolla 1.5X
	SDX1968C (TP veh)	
Date of Accident/ Time:	24/07/2018	

Repair Estimate	: \$	5,447.37	
Final Repair Cost (w/GST)	: \$	3,103.00	
Loss of Use	: \$	-	days at \$ per day
Rental (if any)	: \$	500.00	5 days at \$100.00 per day
LTA / GIA Search Fee	: \$	-	
Others:	: \$	-	
Final Settlement Sum	: \$	3,603.00	

Payee Name: City Auto Pte Ltd

Is Third Party Workshop GIA Registered? [ ] YES [✓] NO (Kindly indicate below)	
A) For Non GIA Registered Workshop:	Agreed Liability: 100 (%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____
BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks:	

## NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVE THEIR RIGHTS OF RECOVERY IN THE EVENT OF FRAUD / MIS REPRESENTATION / MISTAKE / MATERIAL NON DISCLOSURE. AXA ALSO RESERVES THEIR RIGHTS TO WITHDRAW THEIR ACCEPTANCE IN THE EVENT OF ANY INCONSISTENCIES/FRAUD/SUSPECTED FRAUD/MIS REPRESENTATION AND/OR MATERIAL NON DISCLOSURE OF FACTS/MISTAKE(S).

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

**CITY AUTO PTE LTD**  
 Blk 8 Sin Ming Road  
 #01-58/60/62 Sin Ming Ind Est  
 Singapore 575643  
 Tel: 6453 1235 Fax: 6453 7944  
 (Claims Section)

**CITY AUTO PTE LTD**  
 Blk 8 Sin Ming Road  
 #01-58/60/62 Sin Ming Ind Est  
 Singapore 575643  
 Tel: 6453 1235 Fax: 6453 7944  
 (Claims Section)

Signature of workshop representative / Workshop stamp  
 Name of Representative:  
 Date: 27/3/19



Signature of Witness / Workshop stamp (if applicable)  
 Name of Witness:  
 Date: 27/3/19

Signature of AXA's surveyor/representative:  
 Name of AXA's surveyor/Representative:  
 Date: 27/3/19



# CITY AUTO PTE LTD

One-Stop Automotive Solutions

BLK 8, SIN MING IND. ESTATE, #01-80/82, SIN MING ROAD, SINGAPORE 575643  
TEL: 6453 1235, 6452 0850 FAX: 6453 7944  
24hrs Towing Services Tel: 9823 9898  
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

## AXA INSURANCE SINGAPORE PTE LTD

NO. 8  
SHENTON WAY  
AXA TOWER  
SINGAPORE 068811

Attention: Motor Claim Department

Contact : 6338 7288

Fax No. : 6880 4838

## TAX INVOICE

Tax Invoice : I2019-001440

Date : 04/03/2019

Vehicle No. : SDX1968C

Make / Model : TOYOTA COROLLA FIELDER 1.5X  
A

Mileage (km) : 186558

Chassis No. : NZE1419022536

Accident Date : 24/07/2018

Claim No. : CC4/AXA18013704/Gpa3

Reference : JO201807-0644

Policy No. : 5021491060-11

S/No. Particular	Amount
* Lumpsum repair	S\$ 2,900.00

Total S\$:	2,900.00
GST @ 7% S\$:	203.00
Grand Total S\$:	3,103.00

CASH / NETS / CREDIT CARD PAYMENT ONLY

Customer's Signature/Co. Stamp

for CITY AUTO PTE LTD

Please note all works performed by City Auto Pte Ltd as performed in this invoice is subjected to the following Warranty conditions:

- 1) Any replacement of electrical components will carry 1 month warranty period from date of this invoice.
- 2) Any replacement of mechanical components will carry 3 months warranty period.




Please note that all warranty does not cover wear and tear conditions regardless of any components.

City Auto Pte Ltd reserves the right to determine any warranty conditions.

Thank You For Your Business !

**VEHICLE RENTAL AGREEMENT**

Our ref: SDX1963C

<b>HIRER'S PARTICULAR</b>		<b>Veh No.:</b>		<b>Replace Veh No.:</b>	
Name(as in I/C): <u>TAN LAI HUAN</u>		<u>SLT2964H</u>			
NRIC / Passport No.: <u>51636531H</u>		<b>Mileage Out:</b>		<b>Mileage Out:</b>	
Address: <u>APT BLK 104, TOWNER RD</u>		<u>267009</u>			
# <u>10-330 SINGAPORE 322104</u>		<b>Make &amp; Model</b>		<b>Make &amp; Model</b>	
Name & Address of Employer:		<u>Auto / Manual</u>		<u>Auto / Manual</u>	
Occupation: _____ Driving Exp.: _____		<b>Out Date:</b>		<b>Out Date:</b>	
Driving Licence No.: _____ (Local / International)		<u>26/7/18</u>			
Pass Date: _____ Date Of Birth: _____		<b>Out Time:</b>		<b>Out Time:</b>	
Tel: (O) _____ (R) _____ (HP) _____		<u>11:20</u>			
<b>ADDITIONAL DRIVER'S PARTICULARS</b>					
Name(as in I/C): _____					
NRIC / Passport No.: _____					
Address: _____					
Pass Date: _____ Date Of Birth: _____					
Tel: (O) _____ (R) _____ (HP) _____					
<b>Accessories Check</b>					
Ashtray	Cig Lighter	S / Tyre			
STD Tools	Jack	Hub Caps			
Radio	CD Changer	S / Rim			
<b>RENTAL CHARGES</b>					
Daily	<u>5</u>	@ \$ <u>\$120-00</u>	<u>\$600</u>	<u>10</u>	
Weekly		@ \$			
Monthly		@ \$			
Hours		@ \$			
Others		@ \$			
Delivery / Pick-up Service					
Extension					
Misc.					
			Total \$	<u>600</u>	<u>10</u>
<b>Refundable Deposit:</b>					
<b>Out</b>		<b>In</b>			
					
Hirer is responsible for the first \$ _____ excess for collision / damage to first party. (i.e.) CITY LEASE PTE LTD. Vehicle (Including Windscreen) and also first \$ _____ excess for collision / damage to third party's vehicle for each and every accident / damage.					
Hirer's Signature: 					
Driver's Signature: _____					


I/We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving licence(s) is/are current and not disqualified from driving. You may charge all amount due on the rental to my/our credit card.

**\*IMPORTANT**

- Only person above 25 years of age with more than 2 years driving experience, authorized, licenced and signing this agreement, may drive the vehicle.
- Vehicle is strictly for Singapore use only and may not be driven out of Singapore without prior consent of the company CITY LEASE PTE LTD.
- In the event of an accident, the HIRER or AUTHORISED DRIVER:

- shall report all accidents involving the said vehicle to the company CITY LEASE PTE LTD immediately.
- shall take immediate steps to complete and sign Form MAR 1 (Motor accident report form) and do all other acts required in compliance with the "Non-injury motor accident report scheme" (the form will be made available when the accident is reported to Company CITY LEASE PTE LTD).
- shall report to the police within 24 hrs from the occurrence the following types of accident:
  - injury case
  - non-injury case involving a Government vehicle or damage to Government property
  - non-injury case involving a foreign vehicle (to obtain their motor insurance policy, passport no., name of driver, vehicle no., log card, and road tax information)
  - non-injury case involving a pedestrian or cyclist

RETURN OF VEHICLE - THE HIRER/DRIVER IS REQUIRED TO SIGN IN THE COLUMN SIGNATURE OF HIRER/DRIVER DURING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CITY LEASE PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	DEPOSIT REFUND	SIGNATURE OF HIRER / DRIVER
30/7/18	14:00PM					



# CITY LEASE PTE LTD

ROC: 201120461H

## INVOICE

Name: Tan Lai Chuan  
Address: Blk 104 Towner Road #10-330  
S 322104

Vehicle No.: SLT2964H  
Invoice No.: 2017-000223  
Date: 1-Aug-18

OUT ref: SDX1968C

ITEM	DESCRIPTION	AMOUNT
1	Rental Charge from 26/07/2018 to 30/07/2018 Number of Days 5 at \$120 per day  REFER SDX 1968 C	\$ 600.00
TOTAL:		\$ 600.00

SINGAPORE DOLLARS:

SIX HUNDRED ONLY

City Lease Pte Ltd

**For Payment by Cheque**

Please issue cheque payable to City Lease Pte Ltd or

**For Internet Banking**

Please transfer to OCBC (current Account) No.: 514 767 870 001

Address: Blk 160 Sin Ming Road #05-16 Singapore 575722 Tel: 6459 8677 Fax: 6459 8679

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	25 Jul 2018		26 Jul 2018 17:33 <a href="#">Edit Adj Rpt</a>	<b>\$52,900.00</b> <a href="#">Edit Estimates</a>	<b>\$52,900.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K, Email: CLAIMS@TRANSCAB.COM.SG								
Main Claimant:	TAN LAI CHUAN, ID: S1686581H								
Vehicle Reg. No.:	SDX1968C	Date of Loss:	24/07/2018 00:00 - :59 [133 Months and 13 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / C0474144	Policy/Cover Note No.:	P1680520 (Third Party Only)						
Vehicle Reg. No. (Insured):	SHF586A	Policy No. (Claimant):	5021491060-11						
		Excess:	S\$5,000.00						
Repairer:	City Auto Pte Ltd ( Sin Ming) (HQ) Block 8 Sin Ming Road #01-58/60/62 Sin Ming Est, 575643 Sin Ming - Tel: 64531235								
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Peter Wang Xiao]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 06/08/2018]								
Driver/Custodian (Insured):	TENG HOCK HIN (58 / Male), NRIC: S1423257E, Tel: +6598567421 Email:								
Adj Asg. Remarks:	Please attend to the TP survey. Thank you.								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AXA_SG (22/03/2019): Alert - Adj Mandate Approved (S\$3966.49) - SDX1968C - Claim Handler: Peter Wang ...</li> <li>AXA_SG (30/12/2018): File Review - to finalise your IA</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SDX1968C (C0474144)  
 [SHF586A]  
 TP  
 TAN LAI CHUAN  
 Jul 24 2018 12:00AM  
 [TRANS-CAB SERVICES PTE LTD]  
 City Auto Pte Ltd ( Sin Ming)

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		View in Browser	
Letters/Correspondences															1 per page		<input checked="" type="checkbox"/>	
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print	
1	(Draft)		Third Party Express Settlement – Payment Breakdown												1		Edit	
Photos/Images															3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print	
1	28/02/19 15:18		General View												1		Load JPG <input checked="" type="checkbox"/>	
2	28/02/19 15:18		General View												1		Load JPG <input checked="" type="checkbox"/>	
3	28/02/19 15:18		General View												1		Load JPG <input checked="" type="checkbox"/>	
4	28/02/19 15:18		General View												1		Load JPG <input checked="" type="checkbox"/>	
5	28/02/19 15:18		General View												1		Load JPG <input checked="" type="checkbox"/>	
6	28/02/19 15:18		General View												1		Load JPG <input checked="" type="checkbox"/>	
7	28/02/19 15:18		General View												1		Load JPG <input checked="" type="checkbox"/>	
8	28/02/19 15:18		General View												1		Load JPG <input checked="" type="checkbox"/>	
9	28/02/19 15:18		General View												1		Load JPG <input checked="" type="checkbox"/>	
10	28/02/19 15:18		General View												1		Load JPG <input checked="" type="checkbox"/>	
11	28/02/19 15:18		General View												1		Load JPG <input checked="" type="checkbox"/>	
12	28/02/19 15:18		General View												1		Load JPG <input checked="" type="checkbox"/>	
13	28/02/19 15:18		General View												1		Load JPG <input checked="" type="checkbox"/>	
14	28/02/19 15:18		General View												1		Load JPG <input checked="" type="checkbox"/>	
15	28/02/19 15:18		General View												1		Load JPG <input checked="" type="checkbox"/>	
16	28/02/19 15:18		General View												1		Load JPG <input checked="" type="checkbox"/>	
17	28/02/19 15:18		General View												1		Load JPG <input checked="" type="checkbox"/>	
18	28/02/19 15:18		General View												1		Load JPG <input checked="" type="checkbox"/>	
19	28/02/19 15:18		General View												1		Load JPG <input checked="" type="checkbox"/>	
20	28/02/19 15:18		General View												1		Load JPG <input checked="" type="checkbox"/>	
21	28/02/19 15:18		General View												1		Load JPG <input checked="" type="checkbox"/>	
22	28/02/19 15:21		General View												1		Load JPG <input checked="" type="checkbox"/>	
23	28/02/19 15:21		General View												1		Load JPG <input checked="" type="checkbox"/>	
24	28/02/19 15:21		General View												1		Load JPG <input checked="" type="checkbox"/>	
25	28/02/19 15:21		General View												1		Load JPG <input checked="" type="checkbox"/>	
26	28/02/19 15:21		General View												1		Load JPG <input checked="" type="checkbox"/>	
27	28/02/19 15:21		General View												1		Load JPG <input checked="" type="checkbox"/>	
28	28/02/19 15:21		General View												1		Load JPG <input checked="" type="checkbox"/>	
29	28/02/19 15:21		General View												1		Load JPG <input checked="" type="checkbox"/>	
30	28/02/19 15:21		General View												1		Load JPG <input checked="" type="checkbox"/>	
31	28/02/19 15:21		General View												1		Load JPG <input checked="" type="checkbox"/>	
32	28/02/19 15:21		General View												1		Load JPG <input checked="" type="checkbox"/>	
33	28/02/19 15:21		General View												1		Load JPG <input checked="" type="checkbox"/>	
34	28/02/19 15:21		General View												1		Load JPG <input checked="" type="checkbox"/>	

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
35	28/02/19 15:22	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
36	28/02/19 15:22	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
37	28/02/19 15:22	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
38	28/02/19 15:22	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
39	28/02/19 15:22	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AXA Insurance Pte Ltd (HQ)	Thumbnail	Print
1	25/07/18 16:41	EMAIL FROM WORKSHOP	 Load PDF	
2	25/07/18 16:41	SDX1968C TP GIA REPORT	 Load PDF	
3	25/07/18 16:41	SHF586A INSD GIA REPORT	 Load PDF	
4	26/07/18 11:12	CO LEGAL	 Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	05/08/18 23:18	TP ESTIMATE-MARKED	 Load PDF	
2	03/03/19 11:53	LKK Survey Photos	 Load PDF	
3	03/03/19 11:53	LKK Resurvey Photos	 Load PDF	
4	03/03/19 11:59	PARF_COE Rebate Enquiry	 Load PDF	
5	03/03/19 11:59	Mandate IA dd 030319	 Load PDF	
6	01/04/19 15:09	WORKSHOP INVOICE	 Load PDF	
7	01/04/19 15:09	AUTHORISATION TO ACT FORM	 Load PDF	
8	01/04/19 15:09	RENTAL RECEIPT	 Load PDF	
9	01/04/19 15:09	DS FORM	 Load PDF	
10	01/04/19 15:09	LOD	 Load PDF	
11	01/04/19 15:09	LETTER TO OI	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SHF586A (Insd veh)	Model:	TOYOTA COROLLA FIELDER
	SDX1968C (TP veh)		1.5 X (A)
Date of Accident:	24/07/2018		

Global Sum Settlement	: [ ] Yes	[ X ] No	
Repair Estimate	: \$		5,447.37
Final Repair Cost	: \$		3,103.00
Loss of Use	: \$		days at \$0.00 per day
Rental (if any)	: \$		500.00 5 days
LTA / GIA Search Fee	: \$		0.00
Others:	: \$		0.00
	: \$		
Final Settlement Sum	: \$		3,603.00

**Is Third Party Workshop GIA Registered?** [ ] YES [ X ] NO (Kindly indicate below)

**A) For Non GIA Registered Workshop:** Agreed Liability \_\_\_\_ 100 \_\_\_\_ (%)

**B) For GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_

BOLA Liability: \_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_ (%)

*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	City Auto Pte Ltd	: \$	3,603.00
2)		: \$	

JOANNE LEE KHANG MIN

01 Apr  
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



# LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA18013704/GPA3Q2

Date: 01/04/2019

### REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No:

P1680520

Claimant Vehicle No: SDX1968C

Insured Vehicle No:

SHF586A

Date of Loss: 24/07/2018

Nature of Claim:

TP

Claim No: C0474144

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SDX1968C

Make &amp; Model: TOYOTA COROLLA FIELDER, 1.5 X (A)

Engine No: 1NZC548620

Reg. Date: 11/06/2007 (Man. Year: 2007)

Chassis No: NZE1419022536

Colour: Silver

Odometer: 186559 km

Engine Capacity: 1496 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 195/60 R15

Rear Tyre Size:

195/60 R15

Front Left Side: Pirelli 6 mm

Rear Left Side:

Pirelli 6 mm

Front Right Side: Pirelli 6 mm

Rear Right Side:

Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,891.00	2,293.82	597.18	20.66
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,200.00	1,390.00	810.00	36.82
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>5,091.00</b>	<b>3,683.82</b>	<b>1,407.18</b>	<b>27.64</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>2,900.00</b>		
(S\$)	5,091.00	2,900.00	2,191.00	43.04
<b>+ GST 7.00/7.00% (S\$)</b>	<b>356.37</b>	<b>203.00</b>	<b>153.37</b>	<b>43.04</b>
<b>Nett Amount (S\$)</b>	<b>5,447.37</b>	<b>3,103.00</b>	<b>2,344.37</b>	<b>43.04</b>
<b>+ Car Rental (5.0 x S\$100.00/day) (S\$)</b>		<b>500.00</b>		
<b>Nett Liability (S\$)</b>		<b>3,603.00</b>		

### INSPECTION

Date of Assignment: 26/07/2018

Date Inspected: 26/07/2018 Inspected At:

City Auto Pte Ltd ( Sin Ming) (HQ)  
 Block 8 Sin Ming Road #01-58/60/62 Sin  
 Ming Est  
 Singapore 575643

Estimated Period of Repair: 5.0 days

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**Adjuster:** XING GUO QIANG

**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 29 Mar 2019)	
Parts:	N/A	TOYOTA COROLLA FIELDER 1.5 X (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SDX1968C)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*TAILGATE (CONSISTENT)	Buckled	958.70 FL	*958.70 FL
2	2		*TAILGATE HINGE (CONSISTENT)	Not Necessary	159.00 FL	*- FL
3	1		*TAILGATE LOCK (CONSISTENT)	Bent	242.90 FL	*242.90 FL
4	1		*TAILGATE EMBLEM -LOGO (CONSISTENT)	Necessary	47.50 FL	*47.50 FL
5	1		*TAILGATE EMBLEM -COROLLA (CONSISTENT)	Necessary	47.50 FL	*47.50 FL
6	1		*TAILGATE EMBLEM -FIELDER (CONSISTENT)	Necessary	47.50 FL	*47.50 FL
7	1		*TAILGATE EMBLEM -X (CONSISTENT)	Necessary	47.50 FL	*47.50 FL
8	1		*TAILGATE TRIMBOARD (CONSISTENT)	Not Necessary	303.90 FL	*- FL
9	1		*TAILGATE WEATHERSTRIP (CONSISTENT)	Cut	321.60 FL	*321.60 FL
10	1		*REAR BUMPER (CONSISTENT)	Deformed	459.50 FL	*459.50 FL
11	2		*REAR BUMPER RETAINER (CONSISTENT)	Deformed	174.40 FL	*174.40 FL
12	1		*REAR END PANEL (CONSISTENT)	Buckled	459.70 FL	*459.70 FL
13	1		*REAR END PANEL TOP GARNISH (CONSISTENT)	Deformed	198.30 FL	*198.30 FL
14	1		*REVERSE SENSOR (CONSISTENT)	Not Necessary	250.00 FS	*- FS
15	1		*WINDSCREEN SEALANT (CONSISTENT)	Necessary	40.00 FS	*40.00 FS
					Sub Total (S\$)	3,758.00 3,045.10
					- List Item Discount on L Items 25.00/25.00% (S\$)	867.00 751.28
					Total Parts (S\$)	2,891.00 2,293.82

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO SEAL WATER LEAKAGE	New	80.00	40.00
2	TO KNOCK JACKOUT DAMAGED PARTS ,PANEL BEATING ,WELDING ,ALIGN,REFIX AND TO RENEW ACCIDENT PARTS	New	800.00	400.00
3	SPRAY PAINTING ON AFFECTED & REPLACE PARTS	New	850.00	600.00
4	TO REMOVE AND INSTALL REAR WINDSCREEN GLASS	New	120.00	100.00
5	TO INSTALL OF REVERSE CAMERA	New	350.00	250.00
Gross Labour Cost (S\$)			<b>2,200.00</b>	<b>1,390.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >