

## Asher Sng (LKKAuto)

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Monday, 24 February 2020 3:19 PM  
**To:** Cheok, Lee Wai; Vic (LKKAuto)  
**Cc:** SUR; Jia Le (LKK Auto); Admin A; PRDSG.DFILE  
**Subject:** RE: #6127930816SG003#023# // LKK Ref : CC4/AIG18013703/EB3 // Accident involving EY2333K and SLF6858D along Desker Road on 15/7/2018

Hi Kathlyn,

We refer to the above matter.

We were informed that claimant do not submit proper document and also did not come back to their workshop for survey / repair up to date.

In view of the above, We will proceed to close file without bill.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Cheok, Lee Wai <Cheok.Leewai@aig.com>  
**Sent:** Monday, 24 February 2020 10:51 AM  
**To:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>  
**Cc:** SUR <sur@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>; PRDSG.DFILE <PRDSG.DFILE@aig.com>  
**Subject:** #6127930816SG003#023# // LKK Ref : CC4/AIG18013703/EB3 // Accident involving EY2333K and SLF6858D along Desker Road on 15/7/2018

Hi Asher,

Have reminder sent to request for the GIA report?

Can we purchase the report instead of waiting?

Regards,

**Kathlyn Cheok**

**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +64191880

[cheok.leewai@aig.com](mailto:cheok.leewai@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

**AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. [Click here to find out more](#)**

IMPORTANT NOTICE:

*The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use*

---

**From:** Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]

**Sent:** Wednesday, 19 February 2020 9:09 AM

**To:** Cheok, Lee Wai <[Cheok.Leewai@aig.com](mailto:Cheok.Leewai@aig.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; PRDSG.DFILE <[PRDSG.DFILE@aig.com](mailto:PRDSG.DFILE@aig.com)>

**Subject:** [EXTERNAL] RE: #6127930816SG003#023# // LKK Ref : CC4/AIG18013703/EB3 // Accident involving EY2333K and SLF6858D along Desker Road on 15/7/2018

This message is from an external sender; be cautious with links and attachments.

Hi Kathlyn,

We refer to the email below.

We are still pending for third party to let us have an update and copy of their client GIA report.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Cheok, Lee Wai <[Cheok.Leewai@aig.com](mailto:Cheok.Leewai@aig.com)>

**Sent:** Tuesday, 18 February 2020 4:51 PM

**To:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; PRDSG.DFILE <[PRDSG.DFILE@aig.com](mailto:PRDSG.DFILE@aig.com)>

**Subject:** #6127930816SG003#023# // LKK Ref : CC4/AIG18013703/EB3 // Accident involving EY2333K and SLF6858D along Desker Road on 15/7/2018

Dear Asher,

Further to Vic's email of 11.11.2019, kindly let us have an update.

Thank you.

Regards,

**Kathlyn Cheok**

**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +64191880

[cheok.leewai@aig.com](mailto:cheok.leewai@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

**AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. [Click here to find out more](#)**

*IMPORTANT NOTICE:*

*The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use*

---

**From:** Cheok, Lee Wai

**Sent:** Monday, 11 November 2019 3:58 PM

**To:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: #6127930816SG003#023# // LKK Ref : CC4/AIG18013703/EB3 // Accident involving EY2333K and SLF6858D along Desker Road on 15/7/2018

Dear Vic,

Thank you for your email and contents are noted therein.

We look forward to hearing from you.

Regards,

**Kathlyn Cheok**

**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +64191880

[cheok.leewai@aig.com](mailto:cheok.leewai@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

**AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. [Click here to find out more](#)**

IMPORTANT NOTICE:

*The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use*

---

**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]  
**Sent:** Monday, 11 November 2019 3:42 PM  
**To:** Cheok, Lee Wai <[Cheok.Leewai@aig.com](mailto:Cheok.Leewai@aig.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** [EXTERNAL] RE: #6127930816SG003#023# // LKK Ref : CC4/AIG18013703/EB3 // Accident involving EY2333K and SLF6858D along Desker Road on 15/7/2018

This message is from an external sender; be cautious with links and attachments.

Dear Kathlyn,

We refer to your below email.

Please be informed that we are still pending for TP GIA report.

Kindly note that this matter is now handled by my colleague, Asher and she will get back to you for an update in due course.

We will continue to follow up on the matter.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** Cheok, Lee Wai [<mailto:Cheok.Leewai@aig.com>]  
**Sent:** Monday, 11 November, 2019 3:04 PM  
**To:** SUR; Jia Le (LKK Auto); Vic (LKKAuto)

**Subject:** #6127930816SG003#023# // LKK Ref : CC4/AIG18013703/HB3 // Accident involving EY2333K and SLF6858D along Desker Road on 15/7/2018

Dear Sir,

We refer to the above accident.

Is the matter resolved?

Kindly let us have an update.

Thank you.

Regards,

**Kathlyn Cheok**

**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +64191880

[cheok.leewai@aig.com](mailto:cheok.leewai@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

**AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. [Click here to find out more](#)**

*IMPORTANT NOTICE:*

*The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use*

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.