

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 4 September 2018 4:15 PM
To: Caymen
Cc: assignments; Admin A; Joy Irene (LKKAuto); Hsiao Tong (LKKAuto)
Subject: RE: Third party survey - SFL36M Your insured: SKP5050H DOA: 24.07.2018 *** LKK REF: CC4/ASM18013692/ea3

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Friday, 27 July 2018 2:09 PM
To: Caymen <caymen@tlmotor.com.sg>
Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Third party survey - SFL36M Your insured: SKP5050H DOA: 24.07.2018 *** LKK REF: CC4/ASM18013692/ea3

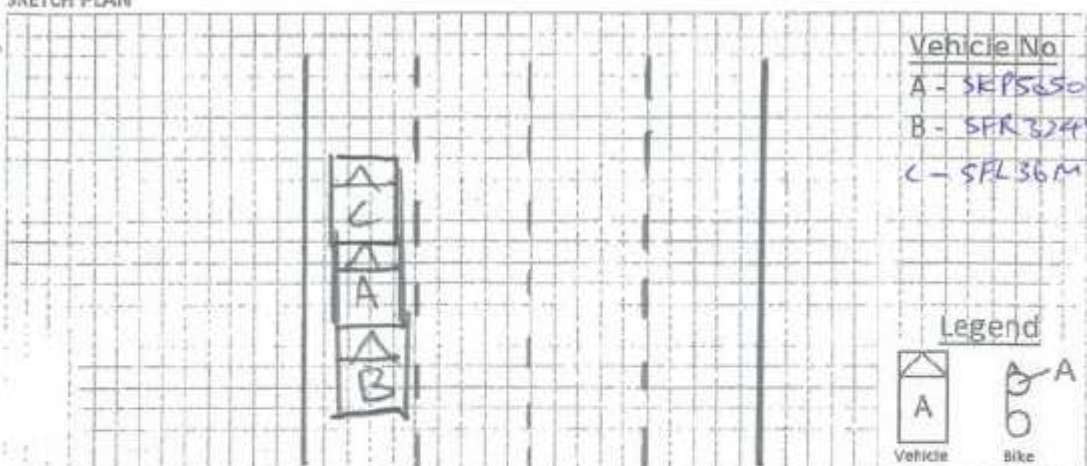
Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently pending verification for direct settlement.

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.

SKETCH PLAN



Vehicle No
A - SKP5050H
B - SFR3248S
C - SFL36M

Legend
A Vehicle
B Bike

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was travelling along MCE towards ECP Exit on the 4th lanes. As I was travelling straight, the vehicle in front of me stopped so I follow to stop as well. All of a sudden, I felt a huge impact from my vehicle rear portion, and the impact caused my vehicle to shiver forward and hit onto the vehicle in front. Total 3 cars involved.

Please note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Caymen <caymen@tlmotor.com.sg>

Sent: Thursday, 26 July, 2018 4:49 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: Third party survey - SFL36M Your insured: SKP5050H DOA: 24.07.2018

Your Ref: SKP5050H

Our Ref: SFL36M

DOA: 24.07.2018

Without Prejudice

Dear All,

We refer to the above matter.

We enclose the following documents for your attention:-

- a. Copy of our client's SAS report and damaged photos;
- b. Copy of the estimated cost of repair;

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

Thank you.

Regards,



Caymen
caymen@tlmotor.com.sg

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