

INS. CASE OWNER: CC 4/III1801 3682, R. J. 8/18 LKK: IDAC:

Surveyor: RASMI DOE: ASSIGNMENT 10/7/18 Date / Time: 27/7/18 Registered in Merimen: 27/7/18

Pre-assign / CCU / FTE



Insured Vehicle No.: 540 4772R.
Name of Insured: LTP
Insured Tel No.: HP:
Excess Sec II :SS D.O.A: 15/7/18

Claim No.: MIDW0015
Policy No.: HUNDAI
Make / Model: HILAND PE TMS HILAND MI
Place of Accident:

Is driver the owner? (YES / NO) Nature of Accident:
If NO: Driver Name / Age: HUA TIK MENG
Driver Tel No.: (V/L: YES / NO)
OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO
Insured Liability: % Final ? Yes / No

SLN 4787H



INSRS: HUA
WSP: MENG
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

18/8
try

SLN 4787H-4 SHD 4772R-4
ID VIDEO SHOWED TP
CHANGING LANE.
III VIDEO SHOWED TP
CHANGED/ ENCROACHED
LANE.

STAGE	DATE / PIC
Non-Reporting 1st (1st)	
Non-Reporting 1st (2nd)	
Non-Reporting 1st (Final)	
Notification 1st (if non-pickup)	
Call OI	
After call 1st to OI	
Documentation Check List: Handler Typist	
Notification 1st (if non-pickup)	
After call 1st to OI	
Authorisation To Act	
Release Voucher	
Final Repair Bill	
Car Rental Invoice	
Towing Invoice	
LTA / GIA	
Medical Bill	
PIR	
Mandate/Reject Instruction	
LOD	
Payment Breakdown Form	
Post-Repair Photos	
Others	

RECEIVED 23 AUG 2018

By (Stamp)
Approved by
Date: 26-08-18

PRELIMINARY ADVICE		Date/Time:	Sent By:
FINALIZATION		Date/Time:	Confirm with:
Repair Cost:	SS	(days) Reduction:	%
FINAL SETTLEMENT		Date/Time:	Confirm with:
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:	15
Repair Cost:	SS		
Loss of Rental (LOR):	SS	(days)	
Loss of Use (LOU):	SS	(S x days)	
Loss of Income (LOI):	SS	(S x days)	
LOR only	☐	LOU only	☐
LOR + LOU	☐	LOR + LOI	☐
[Tick only one]			
GIA/LTA Search	SS		
Medical:	SS		
Disbursement:	SS	(e.g. Tow/ Independent)	
Legal Cost	SS		
Total:	SS	Global Sum SS:	
FINAL PAYMENT		Date/Time:	Confirm with:
Payee 1:	SS	Name 1:	
Payee 2: (Strike if N.A.)	SS	Name 2:	
Payee 3: (Strike if N.A.)	SS	Name 3:	

27/8/18

1) Claim status: Normal/Reject/Private Settle
2) Report Format: \$250
3) Survey fee:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
INDIA INTERNATIONAL INSURANCE PL			Ref : CC4/III18013682/jb3	
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711			Date : 27-07-2018	
			Code : III2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHD 3372R		Veh. Inspected	SLU 9383H
Policy No.			Coverage (\$)	0.00
Claim No			Excess (\$)	0.00
Assign From			Assign Date	27/07/2018
2. Vehicle Particulars & Condition				
Make & Model			c.c	0
Engine No.	HIDDEN		Year of Reg.	
Chassis No.			Colour	
Odometer	-		Steering	
Brakes			Modification	
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	15/07/2018		Inspection Date	
Survey held at	HUA HONG PTE LTD 25D SUNGEI KADUT STREET 1 SINGAPORE 729332			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



HUA HONG PRIVATE LIMITED

25D Sungei Kadut Street 1, Singapore 729332
Tel: (65) 6661 9688 Fax: (65) 6661 9699 Email: info@huahong.com.sg

Estimate Repair List

27 July 2018

HHTPClaims18-78

India International Insurance Pte Ltd
64 Cecil Street, IOB Building
#04-00 / #05-00
Singapore 049711

Attn: Motor Claims Department

ACCIDENT INVOLVING SLU 9383 H & SHD 3372 R ON 15/7/2018 ALONG HOLLAND DR AT ABOUT 1835 HOURS

Insured : HUA HONG PTE. LTD.
Vehicle Registration No : SLU 9383 H
Vehicle Make : TOYOTA
Vehicle Model : SIENTA 1.5X HYBRID AT ABS D/AIRBAG 2WD
Vehicle Chassis No : NHP1707075625
Policy No : 5087272209-01
Date of Accident : 15/7/2018

Type of Claim: Third Party

S/N	Quantity	Description	Unit Price S\$	Amount S\$
1	1	Front Side Mirror (RH)		\$ 695.00 <i>see</i>
2	1	Front Side Mirror Cover (RH) <i>see</i>		\$ 75.00 X
3	1	Front Side Mirror Signal Lamp (RH)		\$ 95.00 <i>see</i>
				\$ 865.00
			Less 20%	\$ (173.00)
				\$ 692.00
		To dismantle & refit front RH door trim to change front RH side mirror rear panel and all area affected by accident.		\$ 150.00 <i>100</i>
		To perform wire checking.		\$ 20.00 ✓
		To spray front RH side mirror cover		\$ 100.00 X
				\$ 962.00
			7% GST	\$ 67.34
			Total	\$ 1,029.34

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be itemised and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

RASUL
Hp 90010068
1 day 7/8
30/07/18 @ 1040
Reay 64 part



Angy

Authorised by Claims Dept
Mrs Tan @ 9639 9195



e-Services (/content/policehubhome/homepage.html)

Log in

Status of Driving Licence

Qualified Driving Licence

Qualified Driving Licence Number	S1569412B
Status of Qualified Driving Licence	Valid
Class(es) of Qualified Driving Licence	3
Expiry Date	Valid for life unless revoked,suspended or disqualified

Provisional Driving Licence

You are not a valid Provisional Driving Licence Holder.

HOME (<https://www.police.gov.sg/>)
ABOUT US (<https://www.police.gov.sg/about-us>)
SGSECURE (<https://www.police.gov.sg/sgsecure>)
I-WITNESS (<https://www.police.gov.sg/iwitness>)
COMMUNITY PROGRAMMES (<https://www.police.gov.sg/community-programme>)
RESOURCES (<https://www.police.gov.sg/resources>)
NEWS & PUBLICATIONS (<https://www.police.gov.sg/news-and-publications>)
JOIN US (<https://www.police.gov.sg/join-us>)
FAQS (<https://va.ecitizen.gov.sg/cfp/CustomerPages/SPF/explorefaq.aspx>)
CONTACT US (<https://www.police.gov.sg/content/contact-us>)
E-FEEDBACK (/content/policehubfeedback/efeedback.html)
SITEMAP (<https://www.police.gov.sg/sitemap>)

Privacy Statement (<https://www.police.gov.sg/content/privacy-statement>) | Terms of Use (<https://www.police.gov.sg/content/terms-of-use>)
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Print Received Message

This mail is associated with :

***SLU9383H (MCT18070439)
[SHD3372R]**

TP

HUA HONG PTE. LTD.

Jul 15 2018 12:00AM

[COMFORT TRANSPORTATION PTE LTD]

Hua Hong Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 13/08/2018 09:08 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$0.00) - SLU9383H - Claim Handler: Sherini Pillai

Approved:0.00.

Joy Irene (LKKAUTO)

From: Joy Irene (LKKAUTO)
Sent: Tuesday, 21 August 2018 3:30 PM
To: 'Jerleen Tang'
Cc: yvonne@huahong.com.sg; Shu Pei (LKKAUTO)
Subject: RE: Accident involving SLU 9383 H & SHD 3372 R on 15/07/2018 along Holland Drive
Attachments: encroached lane.jpg; III REPORT.pdf

WITHOUT PREJUDICE

Dear Jerleen,

We have reviewed the matter and we regret to inform you that liability is down against your client.

Evidence showed your client changed/encroached lane and our driver was within lane.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Jerleen Tang [mailto:jerleen@huahong.com.sg]
Sent: Tuesday, 21 August 2018 3:14 PM
To: Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>
Cc: yvonne@huahong.com.sg; Shu Pei (LKKAUTO) <shupe@lkkauto.com>
Subject: RE: Accident involving SLU 9383 H & SHD 3372 R on 15/07/2018 along Holland Drive

Dear Joy

Any update on the liability?

Thank you.

Regards

Jerleen Tang

Claims Department



HUA HONG PRIVATE LIMITED
25D SUNGEI KADUT STREET 1 SINGAPORE 729332
T. 6661 9688 | F. 6661 9699 | W. huahong.com.sg



...CLAIM SUBFOLDER...(Pending for Survey Report)

WP

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	30 Jul 2018 Edit Reg		27 Jul 2018 00:00 Edit Adj Rpt	S\$752.00 Edit Estimates	S\$752.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -									
Main Claimant: HUA HONG PTE. LTD., Co. Reg. No.: 200900309M									
Vehicle Reg. No.: SLU9383H		Date of Loss: 15/07/2018 00:00 - :59 [6 Months and 27 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / MCT18070439		Policy/Cover Note No.: MCOM0015							
Vehicle Reg. No. (Insured): SHD3372R		Policy No. (Claimant): 5087272209-01							
		Excess:							
Repairer: Hua Hong Pte Ltd (Sungei Kadut) 25D Sungei Kadut Street 1, 729332 Sungei Kadut - Tel: 6760 8815 / 6760 0539									
Handling Insurer: India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sherini Pillai]									
Claimant's Insurer: NTUC Income Insurance Co-operative Ltd (HQ) - Tel:									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 07/08/2018]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
III_SG (13/08/2018): Alert - Adj Mandate Approved (S\$0.00) - SLU9383H - Claim Handler: Sherini Pillai									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLU9383H (MCT18070439)
[SHD3372R]
TP
HUA HONG PTE. LTD.
Jul 15 2018 12:00AM
[COMFORT TRANSPORTATION PTE LTD]
Hua Hong Pte Ltd

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

View View in Browser

Video				1 per page	☒
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	01/08/18 10:35	Video - Insured	1	Load MP4	

Photos/Images				3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	21/08/18 15:37	General View	1	Load JPG	☒
2	21/08/18 15:37	General View	1	Load JPG	☒
3	21/08/18 15:37	General View	1	Load JPG	☒
4	21/08/18 15:37	General View	1	Load JPG	☒
5	21/08/18 15:37	General View	1	Load JPG	☒
6	21/08/18 15:37	General View	1	Load JPG	☒
7	21/08/18 15:37	General View	1	Load JPG	☒
8	21/08/18 15:37	General View	1	Load JPG	☒
9	21/08/18 15:37	General View	1	Load JPG	☒
10	21/08/18 15:37	General View	1	Load JPG	☒
11	21/08/18 15:37	General View	1	Load JPG	☒
12	21/08/18 15:37	General View	1	Load JPG	☒
13	21/08/18 15:37	General View	1	Load JPG	☒
14	21/08/18 15:37	General View	1	Load JPG	☒
15	21/08/18 15:37	General View	1	Load JPG	☒
16	21/08/18 15:37	General View	1	Load JPG	☒
17	21/08/18 15:37	General View	1	Load JPG	☒

Documentation				1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	02/08/18 08:54	TP GIA REPORT	1	Load PDF	
2	03/08/18 09:15	TP ESTIMATE- MARKED	1	Load PDF	
3	21/08/18 15:36	REJECTION EMAIL	1	Load PDF	
4	21/08/18 15:38	SCREEN SHOT	1	Load JPG	☒

No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	30/07/18 09:03	Singapore Accident Statement	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18013682/R1JB3Q2

Date: 24/08/2018

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle No: SLU9383H

Insured Vehicle No: SHD3372R

Date of Loss: 15/07/2018

Nature of Claim:

TP

Claim No: MCT18070439

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLU9383H

Make & Model: TOYOTA SIENTA, 1.5 HYBRID (A)

Engine No: 1NZR481498

Reg. Date: 18/12/2017 (Man. Year: 2016)

Chassis No: NHP1707075625

Colour: Red

Odometer: 55920 km

Engine Capacity: 1496 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 185/60 R15

Rear Tyre Size:

185/60 R15

Front Left Side: Toyo 5 mm

Rear Left Side:

Toyo 5 mm

Front Right Side: Toyo 5 mm

Rear Right Side:

Toyo 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	692.00	632.00	60.00	8.67
Miscellaneous Items	0.00	0.00	0.00	
Labour	270.00	120.00	150.00	55.56
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	962.00	752.00	210.00	21.83
+ GST 7.00/7.00% (S\$)	67.34	52.64	14.70	21.83
Nett Amount (S\$)	1,029.34	804.64	224.70	21.83

INSPECTION

Date of Assignment: 27/07/2018

Date Inspected: 30/07/2018

Inspected At:

Hua Hong Pte Ltd (Sungei Kadut)

25D Sungei Kadut Street 1

Singapore 729332

Estimated Period of Repair: 1.0 days

Adjuster: MOHD RASUL

Manager: Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 23 Aug 2018)
Parts: M1-MPV	TOYOTA SIENTA 1.5 HYBRID (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLU9383H)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT SIDE MIRROR (RH)	Scratched	695.00 FL	*695.00 FL
2	1		*FRONT SIDE MIRROR COVER (RH)	Serviceable	75.00 FL	*- FL
3	1		*FRONT SIDE MIRROR SIGNAL LAMP (RH)	Scratched	95.00 FL	*95.00 FL
					Sub Total (S\$)	865.00 790.00
					- List Item Discount on L Items 20.00/20.00% (S\$)	173.00 158.00
					Total Parts (S\$)	692.00 632.00

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO DISMANTLE & REFIT FRONT RH DOOR TRIM TO CHARGE FROTN RH SIDE MIRROR REAR PANEL AND ALL AREA AFFECTED BY ACCIDENT	New	150.00	100.00
2	TO PERFORM WIRE CHECKING	New	20.00	20.00
3	TO SPRAY FRONT RH SIDE MIRROR COVER	New	100.00	0.00
Gross Labour Cost (S\$)			270.00	120.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >