



SMRT AUTOMOTIVE SERVICES PTE LTD  
60 Woodlands Industrial Park E4  
Singapore 757705  
Tel : 65 6482 3888  
Fax : 65 6368 7421  
www.smrt.com.sg

AIG ASIA PACIFIC INSURANCE PTE LTD  
78 Shenton Way  
#09-16 AIG Building  
Singapore 079120

Our Ref.: WL/JUL2018/003 SJL8606T  
Your Ref.: SLM3409A

Dear Sirs / Madam,

**ACCIDENT INVOLVING SJL8606T AND SLM3409A ON 26 JULY 2018**

**LETTER OF CLAIM**

We claim on behalf of ABNER KOH MINGFENG, owner of the vehicle no.: SJL8606T. Your driver's negligent driving has caused the above accident. As a result, my client has suffered the following losses:-

- |  |   |             |
|--|---|-------------|
| 1. Cost of Repair (invoice EV180900499)        | : | \$ 2,140.00 |
| 2. Loss of Use for 5 days @ S\$80.00 /day      | : | \$ 400.00   |
| 3. Loss of Rental for days @ S\$/day           | : | -           |
| 4. Loss of Income for ____ days @ S\$ ____/day | : | -           |
| 5. Police Report/ SAS Report/ LTA Search Fee   | : | \$ 7.49     |


**Total Claims : \$ 2,547.49**

We enclose the following documents your perusal:

- |   |   |
|---|---|
| <input checked="" type="checkbox"/> Repair Invoice          | <input checked="" type="checkbox"/> Letter of Authorisation |
| <input type="checkbox"/> Survey Report                      | <input checked="" type="checkbox"/> LTA Search result       |
| <input type="checkbox"/> Photographs _____ pcs              | <input type="checkbox"/> Others :                           |
| <input type="checkbox"/> Investigation results              | 1. <u>Satisfaction Form</u>                                 |
| <input type="checkbox"/> Proof of Loss of Use/Rental/Income | 2. _____  |
| <input type="checkbox"/> Police / SAS report of _____       | 3. _____  |

We look forward to your confirmation to settle our claims within 15 days from the date of this letter. Payment by cheque shall be crossed and made payable to SMRT AUTOMOTIVE SERVICES PTE LTD for amount of \$2,547.49

Yours sincerely,  
**SMRT AUTOMOTIVE SERVICES PTE LTD**

  
\_\_\_\_\_  
For Manager,  
Claims Department



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

## Tax Invoice

Customer Code: 3000415

AIG Asia Pacific Insurance Pte Ltd  
MOTOR CLAIM DEPT  
Block Unit #08-16  
AIG BUILDING  
78 SHENTON WAY  
SINGAPORE 079120

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : EV180900499  
Date : 30.09.2018  
Vehicle No. : SJL8606T  
Your Ref No. : WL/JUL2018/003  
Our Ref No. : 24097895  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
Others					
REPAIR COST AS APPROVED BY SURVEYOR	1.00	\$2000.00	0.00	\$ 0.00	\$ 2000.00

TOTAL BEFORE GST	\$	2,000.00
ADD GST @ 07 %	\$	140.00
GRAND TOTAL	\$	2,140.00

Remark :

Make/Model :  
Accident Date : 11.09.2018

N.B. Payment by cheque should be crossed and  
made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.

  
\_\_\_\_\_  
Authorised Signature  
for SMRT Automotive Services Pte Ltd

## Enquire Transaction History

### Transaction History Details

Log Date/Time:	26 Jul 2018 / 14:00:29		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SLM3409A		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20180726140029003291

Search Date / Time: 26 Jul 2018 09:45:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

Enquire Related Logs

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Land Transport Authority

We Keep Your World Moving



## SATISFACTION FORM

I, Abner Koh Ming Feng, hereby acknowledge having received from SMRT Automotive Services Pte Ltd my vehicle bearing registration number SJL8606T, which has been repaired to my satisfaction and acceptance. And I agree that the payment of the account for such repairs to SMRT Automotive Services Pte Ltd. shall be in full discharge of all claims under policy number D28965896 QMY in respect of the damage caused in the accident which occurred on 26/7/2018.



SF221513A

Signature, NRIC No. & Date

Co. Stamp (If applicable)



## LETTER OF AUTHORITY

ACCIDENT ON 26/7/2018 INVOLVING SJL8606T AND SLM3409A

BY THIS LETTER OF AUTHORITY given on the \_\_\_\_\_, I/we, Abner Koh Ming Feng who is the owner of motorcar bearing registration number SJL8606T, do hereby confirm that I/we have appointed SMRT Automotive Services Pte Ltd. to represent me/us and to do all or any of the following acts and things:

- i) To submit, resolve and make any claim(s) which I/we may have against the other party/parties to the Accident and under the insurance policy/policies taken up by such party/parties in respect of the cost of repairs, loss of use and all other costs and expenses, etc. suffered by me/us arising from the Accident (the "loss and damage");
- ii) To carry out direct negotiation with any third party insurer(s) in respect of the cost of repairs, loss of use and all other costs and expenses, etc. arising from the accident involving the third party insured;
- iii) To agree to any compensation or enter into any settlement or compromise as it deems fit, in the best interests of me/us, and to do all things or acts, as may deem necessary or expedient for the purpose of settlement of the claims;
- iv) To receive all monies payable to me/us, such payment to be made by way of cheque in favour of "SMRT Automotive Services Pte Ltd" and to give a valid receipt and discharge therefor;
- v) To execute and sign on my/our behalf, any discharge voucher or any other documents in connection with the settlement and/or payment of the Claim(s) to give good discharge.

I/We further confirm that the acceptance by SMRT Automotive Services Pte Ltd. of the settlement amount in respect of such claim shall constitute the full discharge of my/our claim(s) in respect of such loss and damage.



S8221513A

Signature & NRIC No.

Co. Stamp (if applicable)