

Vic (LKKAUTO)

From: Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/One Stop Srv/One Stop Srv)
<TeyChorKeng@smrt.com.sg>
Sent: Thursday, 21 February, 2019 11:30 AM
To: Vic (LKKAUTO)
Cc: Admin A; Chew Tuck Loong Kelvin (Auto Svcs/ARC/AR & SC/Taxis); KKLau
Subject: RE: TP CLAIMS AGAINTS AIG: SJL8606T LKK REF CC4/AIG18013681/Ghb3
Attachments: Signed DV.pdf

Without Prejudice

Dear Vic,

Please refer to the attached for the chop and signed DV for payment processing.

Regards,
Esther

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: 21 February 2019 09:55
To: Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/One Stop Srv/One Stop Srv)
Cc: Admin A; Chew Tuck Loong Kelvin (Auto Svcs/ARC/AR & SC/Taxis); KKLau; Vic (LKKAUTO)
Subject: RE: TP CLAIMS AGAINTS AIG: SJL8606T LKK REF CC4/AIG18013681/Ghb3

Without Prejudice

Dear Esther,

We refer to our telephone conversation earlier.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, we would like to withdraw our previous offer and we confirmed acceptance of your proposed offer of **\$2,447.49** (all in) to settle your client's claim.

Kindly chop and sign the attached DV and forward back a copy to us for payment processing.

The above amount is to be made payable to **SMRT AUTOMOTIVE SERVICES PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
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From: Vic (LKKAuto)

Sent: Wednesday, 20 February, 2019 12:05 PM

To: Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/One Stop Srv/One Stop Srv)

Cc: Admin A; Chew Tuck Loong Kelvin (Auto Svcs/ARC/AR & SC/Taxis); KKLau; Vic (LKKAuto)

Subject: RE: TP CLAIMS AGAINTS AIG: SJL8606T LKK REF CC4/AIG18013681/Ghb3

Without Prejudice

Dear Esther,

We refer to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, we offer a global sum of **\$2,440.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and forward back a copy to us for payment processing.

The above amount is to be made payable to **SMRT AUTOMOTIVE SERVICES PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/One Stop Srv/One Stop Srv) [<mailto:TeyChorKeng@smrt.com.sg>]
Sent: Monday, 18 February, 2019 8:55 AM
To: Vic (LKKAuto); Shu Pei (LKKAuto); Thin Thin (LKKAuto); KKLau
Cc: Admin A; Chew Tuck Loong Kelvin (Auto Svcs/ARC/AR & SC/Taxis)
Subject: RE: TP CLAIMS AGAINTS AIG: SJL8606T

Hi Vic,

We are still waiting for your reply, thanks.

Regards,
Esther

From: Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/One Stop Srv/One Stop Srv)
Sent: 11 February 2019 14:56
To: Vic (LKKAuto); 'Shu Pei (LKKAuto)'; Thin Thin (LKKAuto); KKLau
Cc: Admin A
Subject: RE: TP CLAIMS AGAINTS AIG: SJL8606T

Hi Vic,

May I know what is the status of the offer?

Regards,
Esther

From: Shu Pei (LKKAuto) [<mailto:shupeilkkauto.com>]
Sent: 22 January 2019 17:13
To: Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Thin Thin (LKKAuto); KKLau
Cc: Admin A; Vic (LKKAuto)
Subject: RE: TP CLAIMS AGAINTS AIG: SJL8606T

Dear Sir / Madam,

We refer to the above matter.

Please be informed that Vic is taking over this matter.

Our respective case handler will look into the matter and revert to you in due course.

Thank you.

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))
<TeyChorKeng@smrt.com.sg>
Sent: Tuesday, 22 January 2019 3:42 PM
To: Thin Thin (LKKAUTO) <thinthin@lkkauto.com>; KKLau <kklau@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: TP CLAIMS AGAINTS AIG: SJL8606T

"Without Prejudice"

Dear Thin Thin,

May I know what is the status of the below?
Can I have your reply ASAP?

Thanks.

Regards,
Esther

From: Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))
Sent: 12 December 2018 11:22
To: 'Thin Thin (LKKAUTO)'
Cc: 'Admin A'
Subject: RE: TP CLAIMS AGAINTS AIG: SJL8606T

"Without Prejudice"

Dear Thin Thin,

Can I have your offer ?

Thanks.

Regards,
Esther

From: Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))
Sent: 12 November 2018 15:14
To: 'Thin Thin (LKKAUTO)'
Cc: 'Admin A'
Subject: FW: TP CLAIMS AGAINTS AIG: SJL8606T

"Without Prejudice"

Dear Thin Thin,

Can I have your offer soonest ?

Thanks.

Regards,
Esther

From: Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR)
Sent: 03 October 2018 15:57
To: 'Thin Thin (LKKAUTO)'
Cc: Admin A
Subject: RE: TP CLAIMS AGAINTS AIG: SJL8606T

"Without Prejudice"

Dear Thin Thin,

Please refer to the attached for SJL8606T LOD letter.

Kindly have your offer soonest.

Thanks.

Regards,
Esther

From: Thin Thin (LKKAUTO) [<mailto:thinthin@lkkauto.com>]
Sent: 31 July 2018 17:40
To: Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR)
Cc: Admin A
Subject: RE: TP CLAIMS AGAINTS AIG: SJL8606T

"Without Prejudice"

Dear Esther,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident and subject to our Principal approval.

And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR) <TeyChorKeng@smrt.com.sg>
Sent: Tuesday, 31 July 2018 11:55 AM
To: Thin Thin (LKKAUTO) <thinthin@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: TP CLAIMS AGAINTS AIG: SJL8606T

Hi Thin Thin,

We have called the TP insured Mr. Chee Keong at Hp 90097488,

He said he was already log the report at Cycle and Carriage on last Thursday / Friday.
The AIG claim Adjuster name is Loo Tong Shing.

Please expedite and advise the liability check to us ASAP.

Thank you.

Regards,
Esther

From: Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR)
Sent: 31 July 2018 11:06
To: 'thinthin@lkkauto.com'
Subject: RE: TP CLAIMS AGAINTS AIG: SJL8606T

Hi Thin Thin,

May I know what is the liability check status?

Thanks.
Regards,
Esther

From: Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR)
Sent: 27 July 2018 17:38
To: 'thinthin@lkkauto.com'
Subject: FW: TP CLAIMS AGAINTS AIG: SJL8606T

Hi Thin Thin,

URGENT, Can you kindly advice the liability check for SJL8606T ASAP?

Thank you.
Regards,
Esther

From: Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR)
Sent: 27 July 2018 09:11
To: 'AIGSGP_ClaimsSurvey@aig.com'; 'lee-ying.chin@aig.com'; 'karyong.loo@aig.com'
Cc: Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC); Peh Eng Hock (Auto Svcs/Ext Biz Svcs/AR & SC/ARC)
Subject: TP CLAIMS AGAINTS AIG: SJL8606T

Attention Motor Claims Dept

Your Reference : SLM3409A
Our Reference : SJL8606T WL/JUL2018/003
DOA : 26/07/2018

RE: 3rd PARTY AGAINST YOUR INSURED'S VEHICLE SLM3409A
ON 26/07/2018 ALONG CTE TOWARDS CITY BEFORE TUNNEL

Attached is our client's SAS report and our Estimate cost of repair (based on our visual inspection only) for our client's vehicle, SJL8606T for your perusal.

Kindly arrange to survey SJL8606T by today. Vehicle currently park at 60 Woodlands Industrial Park E4, Singapore 757705.

We request Single joint expert as per below:

AutoProbe Consultants

LKK

We thank you in advance for your assistance in this matter.

Regards,
Esther
(Tel: 6555-5556)