

Asher Sng (LKKAuto)

From: Mavis, Chew <Chew.Mavis@aig.com>
Sent: Friday, 12 July 2019 2:34 PM
To: Asher Sng (LKKAuto)
Subject: #5160763615SG003#023# << AIG ref /LCR SCM 2387K ON 12.07.2018 / TP SGX 8540X

Follow Up Flag: Follow up
Flag Status: Completed

Hi Asher

Contents noted and please proceed to settle TP claim at best, thank you.

Best Regards,

Ms. Mavis Chew

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1970

chew.mavis@aig.com | www.aig.sg



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From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Friday, July 12, 2019 11:35 AM
To: Mavis, Chew
Subject: [EXTERNAL] RE: #5160763615SG003#023# << AIG ref /LCR SCM 2387K ON 12.07.2018 / TP SGX 8540X

This message is from an external sender; be cautious with links and attachments.

Hi Mavis,

We refer to the email below.

According to insured report as collided into parking vehicle, insured mostly like grazed against third party vehicle while moving out from stationary.

Both vehicle show grazed marked on the vehicle insured may not feel the impact.

In view on above we process to settle with third party at best.

Kindly advise.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mavis, Chew [<mailto:Chew.Mavis@aig.com>]

Sent: Tuesday, 25 June 2019 4:23 PM

To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: #5160763615SG003#023# << AIG ref /LCR SCM 2387K ON 12.07.2018 / TP SGX 8540X

Hi Joy

Any updates on this assignment please?

Best Regards,

Ms. Mavis Chew
AIG

Complex Claims Examiner

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From: Mavis, Chew
Sent: Tuesday, August 14, 2018 2:09 PM
To: Joy Irene (LKKAuto)
Cc: Admin A
Subject: AIG ref: #5160763615SG003#023# /LCR SCM 2387K ON 12.07.2018 / TP SGX 8540X

Hi Joy

Can your surveyors assess based on the height of both vehicles/damage patterns that the damages on respective vehicles are consistent and inflicted due to the accident circumstances as reported?



Please let us have your advice, thank you.

Best Regards,

Ms. Mavis Chew
AIG

Complex Claims Examiner
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From: Joy Irene (LKKAuto) [<mailto:JoyIrene@lkkauto.com>]
Sent: Friday, 10 August, 2018 1:39 PM
To: Mavis, Chew
Cc: Admin A
Subject: 5160763615SG/LCR SCM 2387K ON 12.07.2018 / TP SGX 8540X

Dear Mavis,

This is a front-to-rear scenario. Our insured vehicle was behind. However, OID did not mention hitting TP in his report.

We observed from the reporting photos of OI in his GIA report that there were damages on his left front bumper which suggest that likely, OID had collided with TPV.

Please advise if we may proceed to clear liability with the repairer.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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