

Bernard

003: AIG 13671, Gfag

LKK: TPAC

Surveyor:

XGA

DOI:

ASSIGNMENT 24/12/18

Date / Time:

24/12/18

Registered in Meriton:

26/12/18

Pre-assign / CCU / FTE

SDJ 2500K



Insured Vehicle No.:

SDJ 2500K

Claim No.:

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :S5

D.O.A.:

24/12/2018

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

SH61945



INSRS:
WSP:
Tel:
Liability:
RMKS:

026710404



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time	STAGE	DATE / PIC
	Non-Reporting Itr (1st)	
	Non-Reporting Itr (2nd)	
	Non-Reporting Itr (Final)	
	Notification Itr (if non-pickup)	
	Call Of: Enw. B.S.F	
	After call Itr to OI:	
	Documentation Check List: Handler Typist	
	Notification Itr (if non-pickup)	
	After call Itr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE Date/Time: 27/1/2018 Sent By: HMK

FINALIZATION Date/Time: Confirm with: Confirm by: XGA

Repair Cost: 45 \$5900.00 (2 days) Reduction: 41 % Email Call

FINAL SETTLEMENT Date/Time: 19.09.19 Confirm with: Email Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 15 If NO or B 28, Ass. Lin:

Repair Cost: 45 \$593.00 D.O. (OFFER) LINE #10

Loss of Rental (LOR): \$5200.00 (2 days) x 115

Loss of Use (LOU): \$5 (5 x days)

Loss of Income (LOI): \$5100.00 (\$ 50 x 2 days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search: \$51.00

Medical: \$5

Disbursement: \$5 (e.g. Tow/Independent)

Legal Cost: \$5

Total: \$51200.00 Global Sum \$5: 1300

FINAL PAYMENT Date/Time: 19.09.19 Confirm with: Email Call

Payee 1: \$51200.00 Name 1: CONFIDENTIAL ENGINEERING PTE LTD

Payee 2: (Strike if N.A.) \$5 Name 2:

Payee 3: (Strike if N.A.) \$5 Name 3:

COPY SENT 27/1/19

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SH 6194S

AIG/LKK

DATE 24/7/2018 14:41

F₂

MAKE :

MODEL : HYUNDAI i40

RIGATI REAR

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper <i>/ RE</i>			\$ 603.60
	Rear Bumper Clips <i>- NC</i>			\$ 22.00
	SUB TOTAL			\$ 625.60
	LESS 20%			\$ 125.12
	DISCOUNTED TOTAL			\$ 500.48
	Rear Bumper Advertisement Logo <i>/</i>			\$ 50.00
	Rear Fender Advertisement Logo (LH/RH) <i>/ YMC</i>	\$	100.00	\$ 200.00
				\$ 250.00
	Labour Charge			
	Panel Beating			\$ 350.00
	Spray Painting Charge			\$ 250.00
	Wiring Charge			\$ 50.00
	R/Refix Reverse Sensor			\$ 120.00
	TOTAL LABOUR			\$ 770.00
	ESTIMATE TOTAL			\$ 1,520.48

Nett
Nett

*200
200
X
X YMC*

*2 Days.
lumpsum repair
After repair photos.
Gmo QHP.
24/7/18 11:30 pm*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

View Received Message

This mail is associated with :

***SH61945 (5390062007SG)**
[SDJ2500K]

TP
 COMFORT TRANSPORTATION PTE LTD
 Jul 24 2018 9:00AM
 [CHAN KAM LOON]
 ComfortDelGro Engineering Pte Ltd

Reply Reply All Mark as Unread Print Message Delete Message Forward

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 07/08/2018 10:24 AM.

To N; LKK_HQ

CC NoorMariesa.AbuKassim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Darshene.Supramaniam@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; ShengYang.Lim@aig.com

Subject Re: No OI GIA Report (SDJ2500K VS SH61945)

Hi Mei Kwan,

Kindly be informed that OI still not reported till date.

Thank you.

Regards,

Syaza Irdina Azlan

<-- Original Message -->

From: LKK_HQ

To: AIG_SG; NoorMariesa.AbuKassim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Darshene.Supramaniam@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; SyzaIrdina.Azlan@aig.com; ShengYang.Lim@aig.com

Sent On: 07/08/2018 10:16 AM

Subject: Re: No OI GIA Report (SDJ2500K VS SH61945)

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Bk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->

From: AIG_SG

To: LKK_HQ

Sent On: 27/07/2018 09:37 AM

Subject: No OI GIA Report (SDJ2500K VS SH61945)

Hi

Pls be advice that no OI GIA report received

Pls find OI details below for your further actions

OI name : CHAN KAM LOON

Address :

25 DUCHESS ROAD

Singapore 268995

Mobile No: 96883271

Thank you.

Regards.

Syaza Irdina Azlan

DOCUMENTS SUMMARY

There are no documents.

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Thursday, 1 August 2019 4:06 PM
To: Aileen Tan Lee Noi
Cc: Asher Sng (LKKAuto); Admin A
Subject: ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS, SDJ 2500K AND SH 6194S ON 24.07.2018

Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC3/AIG18013671/Gfa3
Your Ref: T 0718/ SH 6194S/ CL(st)

Dear Aileen,

We refer to the above matter.

Please be informed that Our dispute *Damages* on this matter. Below is a copy of our insured's accident report statement for your perusal.

SKETCH PLAN

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 24/07/2018 at about 9:12 am, my wife was driving my vehicle SDJ2500K along Duncarn Road. She was trying to filter left to get into the slip road to turn onto Stewars Road. However, a taxi SH6194S did not wish to give way. Suddenly, the taxi accelerated and swerved to the right edge of his lane to block my vehicle from going into his lane, causing my wife to do an emergency brake. When both vehicles were stationary, the taxi was in front of my vehicle. The taxi driver, Lim Chee Tong, got out and gestured aggressively at my wife and demanded to know why she is trying to cut into his lane. My wife told him his behaviour was like a road bully. They exchanged particulars and each took a photo of the vehicle license plates. My wife did not. There was no collision between the two vehicles. Neither did the taxi driver mention anything about damages to his taxi. No one was injured. On 10/08/2018 at about 12pm, my insurance company AIG contacted me and informed me that there was a claim against me from this incident. I was informed that the taxi driver had lodged an insurance claim to his company as he claimed that his taxi's back bumper was damaged due to the accident on 24/07/2018. Thus, I proceeded to lodge a police report on 10/08/2018.

Important:
You have been advised by the workshop that in the event that you wish to claim against your own policy (OO CLAIM), There is a FOURTEEN (14) DAYS CLAUSE WHEREBY MUST BE MADE within the stipulated time frame from the day of the occurrence.

<input checked="" type="checkbox"/>	- Reporting Only
<input type="checkbox"/>	- Claim OO
<input type="checkbox"/>	- Claim TP
<input type="checkbox"/>	- Claim OO/ TP at other workshop

-We are in a course of investigating into the circumstances of the accident.

As spoke over the phone, we appreciate if you could furnish us a copy of full set copy of the **GIA report**(with photo) and dismantle photo (if any) for our necessary action.

Your prompt action will be very much appreciated.

Thank you.

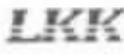
Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

 Auto
Consultants
Pte Ltd *Save the Earth. Print only when necessary.*

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Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Friday, 10 August 2018 4:43 PM
To: 'Cecilia Lee Peng Geok'
Cc: Hsiao Tong (LKKAuto); Admin A
Subject: request evidence; Our Ref: CC3/AIG18013671/Gfa3; Your Ref: SH 6194S
Attachments: TP sketch plan and statement.pdf

WITHOUT PREJUDICE

Our Ref: CC3/AIG18013671/Gfa3
Your Ref: SH 6194S

Dear Cecilia,

ROAD TRAFFIC ACCIDENT INVOLVING SDJ 2500K AND SH 6194S ON 24.07.2018

We refer to the above matter.

Please be informed that our insured still yet to lodge accident report till today. As such, We would like to request any evidence video footage/ accident scene photo from your hirer as per M/S AIG instruction.

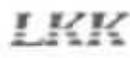
Your prompt reply will be very much appreciated.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Our Ref : T 0718 / SH 6194S /CL(st)
 Your Ref:
 Date : 16-Aug-18

AIG ASIA PACIFIC INSURANCE PTE LTD
CHARTIS Buliding
78 Shenton Way
#07-16
Singapore 079120

CDGE Taxi Claims Dept
 59 Loyang Drive 4th Floor
 Singapore 508969

ComfortDelGro Engineering Pte Ltd
 205 Braddell Road Singapore 579701

Mainline +65 6383 6280
 Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 192000020

Workshops

Braddell
 205 Braddell Road
 Singapore 579701

Loyang
 59 Loyang Drive
 Singapore 508969

Sin Ming
 383 Sin Ming Drive
 Singapore 575717

Pandan
 45 Pandan Road
 Singapore 609286

Ubi
 320 Ubi Road 3
 Singapore 408649

Senoko
 24 Senoko Loop
 Singapore 758158

Sungei Kadut
 7 Sungei Kadut Way
 Singapore 726791

Yishun
 501 Yishun Industrial Park A
 Singapore 758732

Attn : Motor Claims Department WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SH 6194S YOUR INSURED SDJ2500K
 AND OTHER _____ ON 24.07.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SH 6194S which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SDJ2500K we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	963.00
2	<u>2</u> days Loss of Rental @ \$ 115.00 per day	\$	230.00
3	Survey Report Fees (<i>Surveyed by M/s LKK</i>)	\$	-
4	GIA / LTA Search Fees	\$	7.49
5	GIA / Police Report Fees	\$	-
6	Towing / Medical / Transporation	\$	-
Sub Total :		\$	<u>1,200.49</u>

HIRER'S CLAIM

7	<u>2</u> days Loss of Income @ \$ 80.00 per days	\$	160.00
Total Claims :		\$	<u>1,360.49</u>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 5 pcs.
- b) LTA search slip/s of : SDJ2500K
- c) GIA / Police report/s of : SH 6194S
- d) Letter of authority from owner / hirer / operator
 - (X) Photograph/s of Accident Scene () Certificate of Insurance
 - () Witness statement/s (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO



Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Thursday, 8 August 2019 3:11 PM
To: philipchan@gmail.com
Subject: ACCIDENT INVOLVING SDJ 2500K AND SH 6194S ON 24/07/2018
Attachments: Survey photo.png; VIDEO SCREENSHOT.jpg

Our Ref: CC3/AIG18013671/Gea3

08 AUG 2019

CHAN KAM LOON

Dear Sir/Madam,

ACCIDENT INVOLVING SDJ 2500K AND SH 6194S ON 24/07/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: Ashersng@lkkauto.com

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING ALONG | 40 SH6194S , SDJ2500K ON 24-Jul-18 09:15
DUNEARN RD (SLIP RD) WHITLEY RD OR STEVEN RD.

I / We **LIM SER TONG** (Hirer) NRIC No.: **S1511837G**

and/or **LIM CHEE TONG** (Relief) NRIC No.: **S1390122H**

Taxi Number **SH6194S**

Hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "**ComfortDelGro Engineering Pte Ltd**".

Date **24-Jul-2018**

Name of Hirer **LIM SER TONG**

Hirer NRIC **S1511837G**

Signature :



Address **684B WOODLANDS DRIVE 73 #04-203
732684**

Contact No. **81831451**

Name of Relief **LIM CHEE TONG**

Relief NRIC **S1390122H**

Signature :



Address **725 WOODLANDS AVENUE 6 03-492
730725**

Contact No. **914692173**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,300.00 (Global Sum) for vehicle no. SH 6194S that was damaged pursuant to the accident which occurred on 24/07/2018 (date) along DUNEARN RD (SLIP RD) WHITLEY RD OR STEVE RD. (location) involving vehicle no/s SDJ 2500K.

This is pursuant to the inspection conducted on 24/07/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SH 6194S make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SH 6194S (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD
Dated this 27 (day) of September (month) 2019 (year)



XGQ
XGQ

Signed by appointed surveyor

Aileen Tan
AILEEN TAN
Manager, Claims

Signed by "the workshop" (with chop)

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
39 LOYANG DRIVE
SINGAPORE 508969

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Workshops

59 Loring Drive Singapore 536889 34 Serangoon Loop Singapore 756156
 983 Sin Ming Drive Singapore 573117 7 Sungei Kadut Way Singapore 728721
 45 Pandan Road Singapore 606226 501 Yishun Industrial Park A Singapore 768732
 320 Ubi Road 3 Singapore 408649

COMPANY REG. NO. : 199506048W
 Page: 1

GST REG. NO. M2-8921817-3

TAX INVOICE

8010004
 AIG ASIA PACIFIC INSURANCE PTE LTD
 78 SHENTON WAY, CHARTERIS BUILDING #08
 SINGAPORE 079120
 CONTACT NO: 64193000 3225094

VEHICLE NO NO/DAYK
 SH 6194S 91387352 31.07.2018
 MAKE JOB NO.
 HYUNDAI 305191652
 MODEL ODOMETER READING
 I-40
 DATE OF REG
 26.03.2015
 CHASSIS CODE JOB TYPE
 KMH1841UMPU065903

Description : 3P 24.07.18

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	900.00
Add GST @ 7.000 %	63.00
Total Invoice amount	963.00

Issued by : KATHERINETAN 01.08.2018 15:03:06
 Repair Type : CI/SO/57/57
 Payment Type/Term : /Credit 30 days

WHILE TAKING ALL REASONABLE PRECAUTIONS, WE HEREBY STATE THAT ON ACCEPTING A VEHICLE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LARCENY OR OTHER PROBLEMS BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN ONLY UNDER A "DRIVER'S RISK".
 CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
 INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAILY BASIS IN RESPECT OF ANY BALANCE DUE AND OWEING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE EXPIRE DATE OF PAYMENT, I.E. AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAULT.
 PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
 A member of COMFORTDELGRO

Head Office:
 205 Braddell Road
 Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT18070700

Date: 01 August 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 24/07/2018 @ 09:15 hrs
ALONG DUNEARN RD (SLIP RD) WHITLEY RD OR STEVEN RD.
INVOLVING SDJ2500K

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH6194S** (the "Taxi"). The Taxi was hired to **LIM SER TONG IC NO S1511837G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$115.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SDJ2500K	24 Jul 2018 / 09:15:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

Previous

OK

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	26 Jul 2018 Edit Reg		24 Jul 2018 00:00 Edit Adj Rpt	\$900.00 Edit Estimates	\$900.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	CHAN KAM LOON , ID: S2566529E								
Main Claimant:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	SH6194S	Date of Loss:	24/07/2018 09:00 - :59 [39 Months and 28 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 5390062007SG	Policy/Cover Note No.:	1700036683 (Comprehensive)						
Vehicle Reg. No. (Insured):	SDJ2500K	Policy No. (Claimant):	MCOM0015						
		Excess:							
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ler, Bernard-JQ] BernardJiQian.Ler@aig.com								
Claimant's Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 06/08/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (07/08/2018): Re: No OI GIA Report (SDJ2500K VS SH6194S) AIG_SG (27/07/2018): Request To Upload TP GIA Report AIG_SG (27/07/2018): No OI GIA Report (SDJ2500K VS SH6194S) 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SH6194S (5390062007SG)
[SDJ2500K]
TP
COMFORT TRANSPORTATION PTE LTD
Jul 24 2018 9:10AM
[CHAN KAM LOON]
ComfortDelGro Engineering Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View View in Browser	
Video															1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	01/08/19 14:56	TP Video - Accident											Load MP4			
Letters/Correspondences															1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	(Draft)	Third Party Express Settlement - Payment Breakdown											Edit			
Assessment Reports															1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)										Thumbnail	Print			
1	20/08/18 15:29	Accident Statement <small>From: SC - Reg. No: SDJ2500K, Claimant: CHAN KAM LOON</small>											Load HTM			
Photos/Images															3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	01/08/19 14:51	General View											Load JPG <input checked="" type="checkbox"/>			
2	01/08/19 14:51	General View											Load JPG <input checked="" type="checkbox"/>			
3	01/08/19 14:51	General View											Load JPG <input checked="" type="checkbox"/>			
4	01/08/19 14:51	General View											Load JPG <input checked="" type="checkbox"/>			
5	01/08/19 14:51	General View											Load JPG <input checked="" type="checkbox"/>			
6	01/08/19 14:51	Chassis Number											Load JPG <input checked="" type="checkbox"/>			
7	01/08/19 14:51	General View											Load JPG <input checked="" type="checkbox"/>			
8	01/08/19 14:51	General View											Load JPG <input checked="" type="checkbox"/>			
9	01/08/19 14:51	General View											Load JPG <input checked="" type="checkbox"/>			
10	01/08/19 14:51	Odometer Reading											Load JPG <input checked="" type="checkbox"/>			
11	08/08/19 15:13	General View											Load JPG <input checked="" type="checkbox"/>			
12	08/08/19 15:14	Reinspection Photo											Load JPG <input checked="" type="checkbox"/>			
13	08/08/19 15:14	Reinspection Photo											Load JPG <input checked="" type="checkbox"/>			
14	08/08/19 15:14	Reinspection Photo											Load JPG <input checked="" type="checkbox"/>			
Documentation															1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	27/07/18 11:18	TP ESTIMATE - MARKED											Load PDF			
2	27/07/18 11:18	TP GIA REPORT											Load PDF			
3	08/08/19 15:12	LETTER TO OI											Load PDF			
4	08/10/19 11:08	WORKSHOP INVOICE											Load PDF			
5	08/10/19 11:08	AUTHORISATION TO ACT FORM											Load PDF			
6	08/10/19 11:08	Release Voucher											Load PDF			
7	08/10/19 11:08	RENTAL RECEIPT											Load PDF			
8	08/10/19 11:08	RENTAL MILEAGE											Load PDF			
9	08/10/19 11:08	LTA SEARCH											Load PDF			
10	08/10/19 11:08	LOD											Load PDF			

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SDJ2500K (Insd veh)	Model:	HYUNDAI I40 1.7 D CRDI (A)
	SH6194S (TP veh)		
Date of Accident:	24/07/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	1,626.91
Final Repair Cost	:	\$	1,300.00
Loss of Use	:	\$	2.00 days at \$50.00 per day
Rental (if any)	:	\$	2 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	1,300.00
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability _____(%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____100_____(%)		Assessed Liability (*): _____(%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 1,300.00
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

 JOANNE LEE KHANG MIN
 LKK Auto Consultants Pte Ltd

 08 Oct
 2019
 Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18013671/GEA3Q2

Date: 08/10/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	1700036683
Claimant		
Vehicle No : SH6194S	Insured Vehicle No :	SDJ2500K
Date of Loss: 24/07/2018	Nature of Claim:	TP
		Claim No: 5390062007SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SH6194S	Engine No:	D4FDEU473970
Make & Model:	HYUNDAI I40, 1.7 D CRDi (A)	Chassis No:	KMHLB41UMFU065903
Reg. Date:	26/03/2015 (Man. Year: 2014)	Odometer:	528756 km
Colour:	Blue		
Engine Capacity:	1685 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/60 R16	Rear Tyre Size:	205/60 R16
Front Left Side:	West Lake 6 mm	Rear Left Side:	West Lake 6 mm
Front Right Side:	West Lake 6 mm	Rear Right Side:	West Lake 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	750.48	750.48	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	770.00	400.00	370.00	48.05
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	1,520.48	1,150.48	370.00	24.33
Approved Total (Overridden) (S\$)		900.00		
	(S\$)	1,520.48	900.00	620.48
	+ GST 7.00/7.00% (S\$)	106.43	63.00	43.43
	Nett Amount (S\$)	1,626.91	963.00	663.91
	+ Loss of Use (2.0 x S\$50.00/day) (S\$)		100.00	
	+ Car Rental (2.0 x S\$115.00/day) (S\$)		230.00	
	+ Doc/Search Fee (S\$)		7.49	
	Nett Liability (S\$)		1,300.49	
	Global Sum Settlement (S\$)		1,300.00	

INSPECTION

Date of Assignment:	24/07/2018	
Date Inspected:	24/07/2018 Inspected At:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive Singapore 508969

Estimated Period of Repair: 2.0 days

Adjuster: XING GUO QIANG

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount	
1	1		*REAR BUMPER	Deformed	603.60 FL	*603.60 FL	
2	1		*REAR BUMPER CLIPS	Necessary	22.00 FL	*22.00 FL	
3	1		*REAR BUMPER ADVERTISEMENT LOGO	Necessary	50.00 FS	*50.00 FS	
4	1		*REAR FENDER ADVERTISEMENT LOGO(LH/RH)	Necessary	200.00 FS	*200.00 FS	
					Sub Total (\$\$)	875.60	875.60
					- List Item Discount on L Items 20.00/20.00% (\$\$)	125.12	125.12
					Total Parts (\$\$)	750.48	750.48

F=Franchise part, S=SpcNett, L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING	New	350.00	200.00
2	SPRAY PAINTING CHARGE	New	250.00	200.00
3	WIRING CHARGE	New	50.00	0.00
4	R/REFIX REVERSE SENSOR	New	120.00	0.00
Gross Labour Cost (S\$)			770.00	400.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >