#### Asher Sng (LKKAuto)

From:

GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent:

Wednesday, 19 December 2018 9:16 AM

To:

Asher Sng (LKKAuto)

Cc:

MT\_Claim\_SG

Subject:

RE: [MANDATE REQUEST] RE: SKZ9544X CLAIMING AGAINST YP4319A DOA21072018

CHECK LIABILITY & ARRANGE SURVEY

Follow Up Flag:

Follow up

Flag Status:

Flagged

Dear Asher,

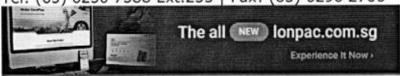
Kindly proceed as proposed.

Best Regards Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]

Sent: Tuesday, 18 December, 2018 3:00 PM To: Mei Kwan (LKKAuto); GERALD POH WEE BIN

Cc: MT\_Claim\_SG; Hsiao Tong (LKKAuto); Joy Irene (LKKAuto); Admin A

Subject: [MANDATE REQUEST] RE: SKZ9544X CLAIMING AGAINST YP4319A DOA21072018 CHECK LIABILITY &

ARRANGE SURVEY

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 03/08/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured overtook third party from single lane and collided third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer COMFORTDELGRO ENGINEERING PTE LTD is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 7,863.13	\$ 6,002.96
2. Loss of Use (12.5days x \$80)	\$ 1,000.00	\$ 420.00 (7days x \$60)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 8,865.13	\$ 6,424.96

\*\*5 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

#### The above is for your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108



From: Mei Kwan (LKKAuto)

Sent: Friday, 3 August 2018 9:31 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT Claim SG <mt\_claim@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com> Subject: RE: SKZ9544X CLAIMING AGAINST YP4319A DOA21072018 CHECK LIABILITY & ARRANGE SURVEY

LPC ref: 17/18/18/VC00/020781 LKK REF: CC4/LPC18013667/ea3

Dear Sir / Madam,

We refer to the below email and the contents were duly noted.

Enclosed revert of vehicle: SKZ 9544X

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

By copy to Asher,

Please take note the following.

# Kindly assist to assess liability before proceeding with direct settlement as the photo taken at the scene of accident does not commensurate with the third party's statement.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Friday, 27 July, 2018 9:49 AM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>

Subject: RE: SKZ9544X CLAIMING AGAINST YP4319A DOA21072018 CHECK LIABILITY & ARRANGE SURVEY

Dear Mei Kwan,

Attached copy of insured's GIA report for your attention.

Kindly arrange for the case handler to assess liability before proceeding with direct settlement as the photo taken at the scene of accident does not commensurate with the third party's statement.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Thursday, 26 July, 2018 7:25 PM

To: GERALD POH WEE BIN

Cc: MT\_Claim\_SG; Admin A; Asher Sng (LKKAuto); Joy Irene (LKKAuto); Hsiao Tong (LKKAuto)

Subject: RE: SKZ9544X CLAIMING AGAINST YP4319A DOA21072018 CHECK LIABILITY & ARRANGE SURVEY

LPC ref: 17/18/18/VC00/020781 LKK REF: CC4/LPC18013667/ea3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 25 July, 2018 3:50 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: 'MT\_Claim\_SG' <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments

<assignments@lkkauto.com>

Subject: RE: SKZ9544X CLAIMING AGAINST YP4319A DOA21072018 CHECK LIABILITY & ARRANGE SURVEY

Dear Mr Gerald,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Wednesday, 25 July, 2018 3:29 PM

To: admin-d@lkkauto.com

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; CDGE Braddell Private Cars Crash Repair Operation

<braddell operation@sparkcarcare.com>

Subject: FW: SKZ9544X CLAIMING AGAINST YP4319A DOA21072018 CHECK LIABILITY & ARRANGE SURVEY

Our Ref : 17/18/18/VC00/020781

Dear Nivitha,

Kindly proceed to conduct the survey and revert to them on liability.

Best Regards Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: CDGE Braddell Private Cars Crash Repair Operation [mailto:braddell\_operation@sparkcarcare.com]

Sent: Wednesday, 25 July, 2018 3:23 PM

To: GERALD POH WEE BIN

Cc: CDGE Braddell Private Cars Crash Repair Counter; Patrick Chung Chan Kim

Subject: SKZ9544X CLAIMING AGAINST YP4319A DOA21072018 CHECK LIABILITY & ARRANGE SURVEY

Dear Sir/Madam,

Kindly assist to check liability for this case and arrange survey at CDGE braddell. Your insured vehicle number is YP4319A Please see attached and reply as soon as possible.

Thanks

William Wang

Best Regards
External Business | ComfortDelGro Engineering Pte Ltd
Off: 6383 7656 (Ngo - Supervisor) / Off: 6383 8115 (William) / Off: 6383 7362 (Andrew)

Fax: 6281 5767 www.SPARKcarcare.com M/s Lonpac Insurance Berhad 300 Beach Road

Singapore 199555

Dear Sirs

#17-04/07, The Concourse

Attn: Motor Claims Department

WITHOUT PREJUDICE



Sungel Kadut

ACCIDENT ON 21/07/2018 INVOLVING SK29544X & YP4319A

ALONG BISHAN ST 11

We are the authorised repair workshop for the owner of vehicle, SKZ9544X, which was involved in the captioned accident with your insured's vehicle. The vehicle owner has requested and authorised us to assist him/her in presenting his claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured, YP4319A , we are submitting these claims for your consideration on behalf of the owner/driver/claimant.

1.	Cost of Repairs	6,002.96
2.	Car Rental	
3.	12.5 days Loss of Use @ \$80	1,000.00
4.	Surveyor Fee	-
5.	LTA Fee	
6.	TP/GIA Fee	2.00
7.	Medical	2
В.	Others	7.
	(E&OE)	7,004.96

We enclose the following documents to support the claims: -[ ] Repair/Excess Bill [ ] Surveyor Report [ ] Power of Attorney [ ] Car Rental Bill [ ] Coloured Photographs [ ] GIA/Police Report(s) [ ] Medical Bill [ ] GIA/TP Search [ ] Witness Statement Others:

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Yours faithfully Cecilia Lee CDGE Claims Department 59 Loyang Drive S(508969)

DID: 6214 8354 FAX: 6214 1843 Email: cecilialee@sparkcarcare.com





### COMFORTDELGRO ENGINEERING PTE LTD

A member of COMFORTUNE

### POWER OF ATTORNEY

ACCIE	DENT INVOLVING (Owner's Vehic	0110./	3 K 295 4	4X and (T	hird Party'sVehicle No.)
-7	14319A on 21107	2018 alo	ng	1071 31 11	
	010011-1555				
	Nos: 2100451555.	Low	Lhoch	Cann	*NRIC/Passport
BY TH	HIS POWER OF ATTORNEY, *I/W	3	TVCL	Jery 11	*NRIC/Passport
No	S 12 80137# (Address)*	RIF	984A	Buangeor	unc # 14-11
_ S	531984			4 1	a company
incorp	porate in Singapore and having its	registered office	e at (Address	)*	-1 -1 -1
			owi	ner of Vehicle Regist	ered No. St 2 9 5 4 4
	hereby irrev	ocably appoi	nt Comforti	DelGro Engineerin	ng Pte Ltd (CDGE), a
comp	any incorporated in Singapore and	having its regi	stered office a	at 265, B	raddel Koac
- 1	ents or any person authorized by C				
			,		
	all or any of the following:				V 11 41
h: *r	o submit, resolve and make any cla ave against the other *party/parties party/parties or altematively under f the cost of repairs, loss of use ar accident (loss and damage).	s to the Accider	nt and under	the insurance *policy	/policies taken up by such aken up by *me/us in respect
	or the purpose of such claim(s) as afore liscretion, deem fit.	said, to appoint so	olicitors on *my/	our behalf as * my/our A	attorney shall in his absolute
b	o collect payment(s) due in respec y way of cheque in favor of Comfort nerefor.	et of any such on DelGro Engine	claim(s) for th ering Pte Ltd ,	e loss and damage, CDGE and to give a	such payment to be made valid receipt and discharge
4. F	or any of the purposes aforesaid, to	execute, sign,	seal and deliv	er all documents wha	atsoever in relation thereto.
J. G	Generally do all such acts as it sh	all deem nece	ssary for the	purpose of settling	g such claim(s) and
6. T	o agree to any settlement at the	absolute disci	retion of CDC	SE.	
*I/We behal to all	hereby declare that all acts, instruction in the hereby declare that all acts, instruction in the hereby and purposes whatsoever on (s) and *I/We hereby ratify and outhority and powers hereby conference.	uments and do person authoriz as if the same l	cuments done	e by virtue of this Po	as good valid and effectual
*1/We	e hereby further declare that the	powers and	authority h	ereby conferred s	hall remain irrevocable.
*I/We of my	further confirm that the acceptance //our claim(s) in respect of such los	by CDGE of the s and damage	settlement an	nount in respect of such	n constitute the full discharge
*IN V	VITNESS WHEREOF. *I/We have I	nereunto to set	*my/our hand	l and seal this day	of the month of
===	August, Year Two Th	ousand	_(2048)		
Signe	ed, Sealed & Delivered By				
	1				
	1031111	551/2			
	omers Name: JOW TOCK				
Co's	C No.: rubber Stamp S 1 2 9 0 1	3		delete as	appropriate. Insurance

delete as appropriate. Insurance



# LONPAC INSURANCE BHD

CLAIM NO : 17/18/18/VC00/020781

DATE : 22/01/2019

### DISCHARGE VOUCHER

I/We, LOW HOCK SENG confirmed acceptance from M/s LONPAC INSURANCE BHD and/or the owner YP 4319A the sum of Singapore Dollars SIX THOUSAND FOUR HUNDRED TWENTY FOUR AND CENTS NINETY SIX ONLY. (\$6,424.96) in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my vehicle, SKZ 9544X on 21 JUL 2018 along/at BISHAN ST 11.

I /We hereby agree to indemnify and keep indemnify (HONG LIAN GIM KEE /LONPAC INSURANCE BHD) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to M/s COMFORTDELGRO ENGINEERING PTE LTD.

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Signature of vehicle owner/Date |3 2/19

Name of vehicle owner/Date (3/2/19

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

Please forward your cheque made payable to:-COMFORTPELGRO ENGINEERING PTE LID

#### ComfortDelGro Engineering Pte Ltd

www.cdae.com.sq

Corporate Office
205 Braddell Road
205 Braddell Road
205 Braddell Road Singapore 579701
205 Braddell Road Singapore 589909
205 Braddell Road Singapore 589909
205 Braddell Road Singapore 589909
206 Pacsimile + 65 6280 9755
207 Strade Road Singapore 592809
208 Singapore 575717 7 Sungei Kadut Way Singapore 728791 Tel: 6369 7369 320 Uhi Road 3 Singapore 408649 Tel: 6848 5721 501 Yishun Industrial Park A Singapore 768732 Tel: 6757 7898

www.SPARKcarcare.com



ComfortDelGro Engineering COMPANY REG. NO: 199506048W GST REG. NO. MP248921817

INVOICE NO. /DATE

#### TAX INVOICE

8010042

LONPAC INSURANCE BERHAD THE CONCOURSE

300 BEACH ROAD #17-04/07

SINGAPORE SG 199555

CONTACT NO: 62507388

VEHCLE NO SKZ9544X

91404551 29.10.2018

MAKE HYUNDAI JOB NO. 305191662

MODEL ELANTRA ELITE ODOMETER READING

DATE OF REG

CHASSIS CODE KMHDH41CMGU656631

Description: TP - AIG - LONPAC

S/No	Part No. Description	Oty	Unit	Price	Net
01	20-501 LABOUR CHARGES	1 EAC	1,810.00	SGD	1,810.00
02	20-501 WHEEL ALIGNMENT	1 EAC	80.00	SGD	80.00
03	1979 FRONT BUMPER	1 PC	358.64	SGD	358.64
04	1979 FRONT BUMPER FOG LAMP RH	1 PC	186,80	SGD	186.80
05	1979 FRONT BUMPER SPONGE	1 PC	88.56	SGD	88.56
06	1979 FRONT BUMPER UPPER SIDE BRACKET RH	1 PC	22.40	SGD	22.40
07	1979 FRONT BUMIPER SIDE BRACKET RH	1 PC	22.40	SGD	22.40
08	1979 FRONT BUMPER SIDE SUPPORT LH	1 PC	22.40	SGD	22.40

Cheque should be crossed and made payable to "ComfortDelGro Engineering Pte Ltd"

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office: 205 Braddell Road Blk C Ext 1 Level 2 Singapore 579701

Attn: Finance Department

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

8010042 91404551 6,0	002.96
	Service Labor.
THE RESERVE OF THE PARTY OF THE	

#### ComfortDelGro Engineering Pte Ltd

Corporate Office
205 Braddell Road
Singapore 579701
Wainline + 05 6383 6280
Facsimile + 65 6280 9755
www.cdge.com.sg

Car Care Centres
205 Braddell Road Singapore 579701
59 Loyang Drive Singapore 508969
45 Pandari Road Singapore 609286
383 Sin Ming Drive Singapore 575717
7 Sungel Radut Way Singapore 728791
320 Ubi Road 3 Singapore 408649
501 Vishun Industrial Park A Singapore 768733
www.SPARKcarcare.com



ComfortDelGro Engineering COMPANY REG. NO: 199506048W GST REG. NO. M226921817

#### TAX INVOICE

8010042

LONPAC INSURANCE BERHAD THE CONCOURSE

300 BEACH ROAD #17-04/07

SINGAPORE SG 199555

VEHCLE NO SKZ9544X

MAKE HYUNDAI

MODEL ELANTRA ELITE

DATE OF REG

INVOICE NO. /DATE 91404551 29.10.2018

JOB NO. 305191662

ODOMETER READING

CHASSIS CODE KMHDH41CMGU656631

		3	KMHDH41CMGU	200031	
S/No	Part No. Description	Oty	Unit	Price	Net
erith,		0 222			22 40
09	1979 FRONT BUMPER SIDE SUPPORT RH	1 PC	22.40	SGD	22.40
10	1979 FRONT BUMPER SIDE SUPPORT RIVETS	6 PC	2.72	SGD	16.32
11	1979 RH HEADLAMP	1 PC	1,404.80	SGD	1,404.80
12	1979 RH HEADLAMP LOWER BRACKET	1 PC	52.00	SGD	52.00
13	1979 RH FRONT FENDER	1 PC	368.48	SGD	368.48
14	1979 RH FRONT FENDER INNER SHIELD	1 PC	45.20	SGD	45.20
15	1979 RH FRONT FENDER INNER SHIELD CLIPS	8 PC	2.80	SGD	22.40
16	1979 WASHER TANK	1 PC	34,40	SGD	34.40
17	1979 BONNET	1 PC	947.44	SGD	947.44
18	1979 BONNET INSULATOR CLIPS	8 PC	2.80	SGD	22.40
19	1979 BONNET HINGE LH	1 PC	41.60	SGD	41.60
20	1979 BONNET HINGE RH	1 PC	41.60	SGD	41.60

ComfortDelGro Engineering Pte Ltd A member of COMFORTDELGRQ

Head Office que should be crossed and made pavable to

205 Braddell Road Blk C Ext 1 Level 2 Singapore 579701

Attn: Finance Department

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ
"ComfortDelGro En	rinsering Pte Ltd"	SECTION AND ADDRESS.	
	Latt Kindle Latter		diane.
			altain C

ComfortDelGro Engineering Pte Ltd

Corporate Office 205 braddell Fload Singapore 579701 Mainline + 65 6280 9755 Facsimile + 65 6280 9755 www.cdqe.com.sq

Car Care Centres
205 Braddell Riond Singapore 579701
59 Eoyang Drive Singapore 508969
45 Pandan Road Singapore 608285
383 Shi Ming Drive Singapore 575717
7 Sungei Kadut Way Singapore 728791
426 Ubi Road 3 Singapore 408649
501 Yehun Industrial Park A Singapore 768732

Tel: 6383-8110 Tel: 6214-8300 Tel: 6338-8778 Tel: 6553-0400 Fab: 6369-7369 Tel: 6848-5721 Tel: 6757-7898



ComfortDelGro Engineering

COMPANY REG. NO: 199506048W GST REG. NO. M2+8621817

JOB NO.

305191662

#### TAX INVOICE

8010042

LONPAC INSURANCE BERHAD THE CONCOURSE

300 BEACH ROAD #17-04/07

SINGAPORE SG 199555

VEHCLE NO SKZ9544X

MAKE HYUNDAI

MODEL ELANTRA ELITE ODOMETER READING

INVOICE NO./DATE 91404551 29.10.2018

DATE OF REG

CHASSIS CODE KMHDH41CMGU656631

Items total Add GST @ Invoice amount

7.000 %

5.610.24 392.72 6.002.96

Issued by

: SIEWHWA 29.10.2018 17:08:23 : CESO/52/5T

Repair type : CESO/5

Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head OffComque should be crossed and made pavable to

205 Braddell Road Blk C Ext 1 Level 2 Singapore 579701

Attn: Finance Department

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No. INVOICE No. AMOUNT BANK/CHQ No ComfortDelGro Engineering Pte Ltd\*





RECORDS MANAGEMENT CENTRE

#### GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

## Third Party Insurer Enquiry

Our Ref No:

GR-18-112980

Date of Request:

24/07/2018

Your Ref No:

Online Purchase

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701

Dear Sir/Madam,

**Enquiry Date** 

24/07/2018

Enquiry By

Kristy Tay Siew Hwa

TP Vehicle No.

YP4319A

Accident Date

21/07/2018

**Enquiry Result** 

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
YP4319A	Lonpac Insurance Bhd	03/10/2017-02/10/2018	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



## GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

### TAX INVOICE

Our Ref No:

GR-18-112980

Date of Request:

24/07/2018

Your Ref No:

Online Purchase

ComfortDelGro Engineering Pte Ltd 205 Braddell Road Singapore 579701

Dear Sir/Madam,

**Enquiry Date** 

24/07/2018

Enquiry By

Kristy Tay Siew Hwa

TP Vehicle No.

YP4319A

Accident Date

21/07/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque