

FORM 11

INS. CASE OWNER:

CC 1801

LKR:

IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

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Liability:

RMKS:

Date/Time:

7/7/18

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STAGE

DATE / PIC

Non-Reporting hr (1st)

Non-Reporting hr (2nd)

Non-Reporting hr (Final)

Notification hr (if non-pickup)

Call OI:

After call hr to OI:

Documentation Check List: Handler Typist

Notification hr (if non-pickup)

After call hr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed)

BOLA S/N No.

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

(days)

Loss of Rental (LOR):

S\$

(days)

Loss of Use (LOU):

S\$

(days)

Loss of Income (LOI):

S\$

(days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost:

S\$

Total:

S\$

Global Sum S\$:

236012

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

SC Auto Industries (S) Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

QTY/NO

REF:

5285

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: **CB 7217A**
 at Workshop m/s: **SC AUTO**
 of: **51, Sawako RD**
 Insured: **CTI**
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: **3** days Res: Yes or No
 Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: **CB 7217A** Yr Regn: **2003 Ann**
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: **TOYOTA COROLLA HR D** CC **4104**
 Colour: **Multi** A/C: Insured / Std / NI / NA
 Sp Reading: **888559** T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: **3TGFG58302000135**
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Modi: **Nil** / S/Rim / STD A/Rim or
 Tyre Size: F: **215/75 R17.5**
 R: _____
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or

Front: _____ Rear: _____
 R/Bal: **7** mm R/Bal: **7/7** mm
 L/Bal: **7** mm L/Bal: **7/7** mm
 D.O.A: **22/08/17** D.O.I: **24/07/18**
 Survey held at: **SC AUTO**
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

PIP & 12A-W (Rec'd 26/07/17)

Date/Time: File Pass to?

☐ : Preli. Report
☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

) \$ + RS. \$

) Photo

) Other

)

TOTAL

Report Format :

Lump Sum / L.B.I. (\$)

Add Fee: ☐ Site Insp (\$

☐ Interview (\$

☐ Tech. Invs (\$

☐ Weekend (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC6/LCR18013659/R1pb3

78 SHENTON WAY #08-16
CHARTIS BUILDINGS SINGAPORE 079120

Date : 26-07-2018



Code : LCR

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLH 9690P	Veh. Inspected	CB 7217A
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	26/07/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	22/08/2017	Inspection Date	24/07/2018
Survey held at	SC AUTO INDUSTRIES (S) PTE LTD 51, SENOKO ROAD #03-01 SINGAPORE 758133		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC6/CTI18013659/R1eb3

Date: 26.07.2018

The Motor Claims Department
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

CB7217A

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 24.07.2018 at the premises of M/s SC Auto Industries (S) Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	3,880.00
Revised Estimate Amount	: S\$	1,270.00
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
N/S Portion:



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3 days

Yours faithfully,

MOHD. RASUL
Licensed Appraiser



SC AUTO INDUSTRIES (S) PTE LTD

51 Senoko Road, Singapore 758133

T 65 6758 2222 F 65 6257 6931

E sales@scauto.com.sg

scauto.com.sg

M/S 3s Transport Services
Blk 647 Yishun St 61 #05-382
SINGAPORE 760647
Insured 3s Transport Services
Policy VFX/P1357100/00019

ESTIMATE Bill

GST Reg. No: 19-9800107D
Date: 22/10/2017
Our Case Ref: SC17/10/241/43T-TP
Accident Date: 22/8/2017

Damaged Vehicle No: CB7217A

S/no	Description	QTY	Price	Disc	Amount
Replaced Parts					
1	ARTWORK	1	\$600.00	-	\$600.00
Labour Charges					
1	LABOUR FOR LHS PORTION	1	\$1,280.00	-320	\$1,280.00
2	SPRAY PAINTING	1	\$2,000.00	-700	\$2,000.00
Sub Total					
					\$ 3,880.00

LKIC Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Authorised Signature

Paul
Hp 90010068
3 days
P/P
24/07/18 @ 1100 hrs
Ready after repair

Hsiao Tong (LKKAUTO)

From: SC Auto Claims <claims@scauto.com.sg>
Sent: Monday, 6 August 2018 10:07 AM
To: Hsiao Tong (LKKAUTO)
Cc: 'Edmund Heng'
Subject: RE: Your ref: CB 7217A *Our Ref: CC6/LCR18013659/R1pb3 [ACCIDENT INVOLVING SLH 9690P(AIG) & CB 7217A ON 22/08/2017]
Attachments: AIG-LOD-CB7217A.pdf; Final Bill.pdf; LTA Search Fee.pdf; IMG-20170822-WA0018.jpg; IMG-20170822-WA0014.jpg; IMG-20170822-WA0015.jpg; IMG-20170822-WA0017.jpg; Scene Video-front.mp4; Scene Video-side.mp4

Without Prejudice

Hi Hsiao Tong,

Kindly refer to the attached scene videos & photos showing your insured was changing lane, encroached into our client's lane and caused the collision.
The traffic of the lane your insured in was stationary, she was impatient and swerved to her right trying to overtake her front vehicle.
As such, we see that your insured driver should be fully liable.
Meanwhile, we attached herewith our LOD, Final Bill & LTA Search Inv for your attention.
We await your prompt settlement.

Thanks and best regards,

Aelyne Lee Mei Lin
Insurance Claims Department
D 6571 9981

SC AUTO INDUSTRIES (S) PTE LTD
51 Senoko Road Singapore 758133
T 6758 2222 F 6257 6931

scauto.com.sg

Singapore • Hong Kong • Myanmar



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Global Standards. Local Support

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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Wednesday, 1 August 2018 12:25 PM
To: claims@scauto.com.sg
Subject: Your ref: CB 7217A *Our Ref: CC6/LCR18013659/R1pb3 [ACCIDENT INVOLVING SLH 9690P(AIG) & CB 7217A ON 22/08/2017]

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 16 January 2019 3:38 PM
To: Yong, Ivy-AV (Ivy-AV.Yong@aig.com)
Subject: Your Ref: 9610933228SG Our Ref: CC6/LCR18013659/R1pb3 [ACCIDENT INVOLVING SLH 9690P(OI) AND CB 7217A(TP) ON 22/08/2017]
Attachments: Scene Video-side.mp4; Scene Video-front.mp4; IMG-20170822-WA0017.jpg; IMG-20170822-WA0015.jpg; IMG-20170822-WA0014.jpg; IMG-20170822-WA0018.jpg

Hi Ivy,

Kindly refer to the attached scene videos & photos submitted by third party for your easy reference.

Third party video is showing that our insured driver was changing lane, encroached into third party's lane and caused the collision. The traffic of insured's lane was stationary, our driver was trying to overtake her front vehicle and moved out.

In view of this, we are of the view that liability is not in our driver favour.

Kindly let us have your comments/ instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Yong, Ivy-AV <Ivy-AV.Yong@aig.com>
Sent: Friday, 18 January 2019 9:10 AM
To: Hsiao Tong (LKKAuto)
Subject: RE: Your Ref: 9610933228SG Our Ref: CC6/LCR18013659/R1pb3 [ACCIDENT INVOLVING SLH 9690P(OI) AND CB 7217A(TP) ON 22/08/2017]

Dear Hsiao Tong,

Please proceed as per your recommendation.

Thank you

Ivy Yong
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120
Tel +64191637
Ivy-AV.Yong@aig.com | www.aig.com.sg

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards.
[Click here to find out more.](#)

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Wednesday, January 16, 2019 3:38 PM
To: Yong, Ivy-AV
Subject: Your Ref: 9610933228SG Our Ref: CC6/LCR18013659/R1pb3 [ACCIDENT INVOLVING SLH 9690P(OI) AND CB 7217A(TP) ON 22/08/2017]

Hi Ivy,

Kindly refer to the attached scene videos & photos submitted by third party for your easy reference.

Third party video is showing that our insured driver was changing lane, encroached into third party's lane and caused the collision. The traffic of insured's lane was stationary, our driver was trying to overtake her front vehicle and moved out.

In view of this, we are of the view that liability is not in our driver favour.

Kindly let us have your comments/ instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4168

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408751)

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Your Ref : SLH9690P
Our Ref : SC17/10/241/43T-TP (CB7217A)

6th August 2018

AIG ASIA PACIFIC INSURANCE PTE LTD
Attn: Motor Claims Department

WITHOUT PREJUDICE
BY E-MAIL ONLY

Dear Sir / Mdm,

ACCIDENT INVOLVING CB7217A & SLH9690P ON 22.08.17

We are instructed by the owner of CB7217A to claim damages against your insured, the driver of motor vehicle no. SLH9690P, in connection with a road traffic accident involving our client's motor vehicle no. CB7217A and motor vehicle no. SLH9690P driven by your insured at the material time.

We are instructed that the accident was caused by your insured's negligence and/or management of his motor vehicle. As a result of the accident, our client's motor vehicle was damaged and our clients have been put to loss and expenses, particulars of which are as follows:

1. Costs of Repair (Incl. GST)	\$ 1,358.90	✓
2. Loss of Rental/Use	\$ 1,750.00	(\$350 x 5 days) 1W
3. GIA Search Fee	\$ 7.50	7.45
Total	<u>\$ 3,116.40</u>	

Please note that our **bus is under PRIVATE HIRE, NOT PRIVATE NON-HIRE**, thus, not listed in the NIMA Benchmark Rates, we need higher LOU to close.

Please note that you should send us an acknowledgement of receipt of this letter of demand by e-mail to claims@scauto.com.sg within seven (7) days of your receipt of this letter and revert with an offer not later than fourteen (14) days of this letter. If we do not hear from you, we will submit the claim via our solicitors.

Thank You.

Yours faithfully,

SC Auto Industries (S) Pte Ltd
51 Sengkok Road, Singapore 758133
T 65 6758 2222 F 65 6257 6931

scauto.com.sg
Singapore • Hong Kong • Myanmar
Co. Reg No: 1998001070

Global Standards, Local Support

Hsiao Tong (LKKAUTO)

From: Lee Meilin <meilin.lee@scauto.com.sg>
Sent: Tuesday, 30 April 2019 3:21 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: Your ref: CB 7217A *Our Ref: CC6/LCR18013659/R1pb3 [ACCIDENT INVOLVING SLH 9690P(AIG) & CB 7217A ON 22/08/2017]

Hi Hsiao Tong,

Sorry for the delay.
We hereby confirm acceptance, please let us have your DV soon.

Thanks and best regards,

Aelyne Lee Mei Lin
After Sales Department
D 6571 9981

SC AUTO INDUSTRIES (S) PTE LTD
51 Senoko Road Singapore 758133
T 6758 2222 F 6257 6931

scauto.com.sg

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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Thursday, 25 April 2019 7:46 AM
To: SC Auto Claims <claims@scauto.com.sg>; Lee Meilin <meilin.lee@scauto.com.sg>
Cc: 'Edmund Heng' <edmund@scauto.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: Your ref: CB 7217A *Our Ref: CC6/LCR18013659/R1pb3 [ACCIDENT INVOLVING SLH 9690P(AIG) & CB 7217A ON 22/08/2017]

Without Prejudice

Dear Sirs/Mdm,

We refer to our below email.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Sunday, 10 March 2019 9:01 AM

To: 'SC Auto Claims' <claims@scauto.com.sg>

Cc: 'Edmund Heng' <edmund@scauto.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: Your ref: CB 7217A *Our Ref: CC6/LCR18013659/R1pb3 [ACCIDENT INVOLVING SLH 9690P(AIG) & CB 7217A ON 22/08/2017]

Without Prejudice

Dear Sirs/Mdm,

We refer to our below email.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 30 January 2019 12:50 PM

To: 'SC Auto Claims' <claims@scauto.com.sg>

Cc: 'Edmund Heng' <edmund@scauto.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: Your ref: CB 7217A *Our Ref: CC6/LCR18013659/R1pb3 [ACCIDENT INVOLVING SLH 9690P(AIG) & CB 7217A ON 22/08/2017]

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$2,360.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: SC Auto Claims <claims@scauto.com.sg>

Sent: Monday, 6 August 2018 10:07 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: 'Edmund Heng' <edmund@scauto.com.sg>

Subject: RE: Your ref: CB 7217A *Our Ref: CC6/LCR18013659/R1pb3 [ACCIDENT INVOLVING SLH 9690P(AIG) & CB 7217A ON 22/08/2017]

Without Prejudice

Hi Hsiao Tong,

Kindly refer to the attachef scene videos & photos showing your insured was changing lane, encroached into out client's lane and caused the collision.

The traffic of the lane your insured in was stationary, she was impatient and swerved to her right trying to overtake her front vehicle.

As such, we see that your insured driver should be fully liable.

Meanwhile, we attached herewith our LOD, Final Bill & LTA Search Inv for your attention.

We await your prompt settlement.

Thanks and best regards,

Aelyne Lee Mei Lin

Insurance Claims Department

D 6571 9981

SC AUTO INDUSTRIES (S) PTE LTD

51 Senoko Road Singapore 758133

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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Wednesday, 1 August 2018 12:25 PM

To: claims@scauto.com.sg

Subject: Your ref: CB 7217A *Our Ref: CC6/LCR18013659/R1pb3 [ACCIDENT INVOLVING SLH 9690P(AIG) & CB 7217A ON 22/08/2017]

Your ref: **CB 7217A**

WITHOUT PREJUDICE

Our Ref: CC6/LCR18013659/R1pb3

Dear Sir/Madam,

ACCIDENT INVOLVING SLH 9690P(AIG) & CB 7217A ON 22/08/2017

We refer to the above matter.

Please be informed that liability is unclear. Our insured driver reported that both parties was turning left, she was stationary and collided by your client vehicle. Attached here with a copy of our insured driver accident report for your easy reference.

Kindly let us have evidences (ie: video footage/ scene photos / PIR) in order for us to look into the matter.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 1 August 2018 12:28 PM
To: 'Eileen, May Hwee Yap'
Subject: ACCIDENT INVOLVING SLH 9690P(AIG) & CB 7217A ON 22/08/2017

Your Ref: **SLH 9690P**
Our Ref: CC6/LCR18013659/R1pb3

Dear Sir/Madam,

ACCIDENT INVOLVING SLH 9690P(AIG) & CB 7217A ON 22/08/2017

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from CB 7217A against your insurance policy.

Both parties involved have given conflict of version. Kindly let us have evidences (ie: video footage/ scene photos / PIR) in order for us to look into the matter.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **11/08/2018**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORISATION

Ref. No : SC17/10/241/43T-TP

To: SC Auto Industries (S) Pte Ltd
No. 51 Senoko Road
Singapore 758133

Dear Sir/Madam:

REPAIR/CLAIM FOR DAMAGES ARISING FROM AN ACCIDENT ON 22-Aug-2017, 13:45:00
AT/ALONG DUNEARN ROAD
INVOLVING VEHICLE NO(s).

1. I/We 3S TRANSPORT SERVICES (NRIC No./Company Registration No. NRIC) am/are the owner(s) of Vehicle No. CB7217A which was involved in an accident with Vehicle No(s). 11106414 on 22-Aug-2017, 13:45:00 at/along DUNEARN ROAD.
2. I/We have appointed the firm of solicitors M/S _____ of _____ to act on my/our behalf to recover damages arising out of the accident from the parties concerned.
3. I/We hereby authorise you to undertake the necessary repairs to bring the Vehicle back to pre accident condition and appoint you as my/our agent to liaise with my/our solicitors with respect to my/our claim for damages.
4. I/We hereby authorise you to claim "Third Party/Own Damaged (OD).
5. I/We have instructed our solicitors to obtain all instructions pertaining to the claim from your good selves. I/We acknowledge that all instructions given to them by you will therefore be as good as if they were given by me/us.
6. I/We authorise you to appoint surveyors to inspect the Vehicle and to pay the Survey fee on my/our behalf prior to carrying out the repairs.
7. I/We entrust you to carry out the repairs diligently and leave it entirely to your discretion in accepting or rejecting any offer of settlement.
8. I/We have instructed our solicitors to release all monies recovered and received by them in connection with this claim after deducting their fees directly to you and to be made in the name of SC Auto Industries (S) Pte Ltd. I/We authorise you to deduct the sum(s) of money recovered for the costs of repair to meet your repair bill. Any sum(s) of money recovered for the loss of use will be returned to me/us after deducting the survey fees, your handling fees, administrative charges and any other expenses incurred on my/our behalf. We understand that all monies due to me/us shall only be released to me/us after we have signed the discharge vouchers. I/We hereby agree to sign the discharge vouchers promptly on notification.
9. I/We understand and appreciate that my/our claim may be unsuccessful or only partially successful. In such an event, I/We shall pay you the repair costs or any shortfall forthwith on receipt of your invoice. I/We shall also reimburse you for all other expenses incurred by you on my/our behalf including your administrative charges.
10. I/We shall on your request furnish you with all relevant documents and information promptly to enable you to process the claim expeditiously. I/We also agree to attend court and/or be a witness if necessary. You shall have the right to discharge yourselves as my/our agent should I/We fail to co-operate with you or furnish you with the relevant documents/information by giving me/us written notice to that effect. In such an event, I/We shall pay the repair costs forthwith on receipt of your invoice and reimburse you all other expenses incurred by you on my/our behalf including your administrative charges.
11. I/We reserve the right to terminate your appointment as our agent at any time before the claim is settled. In such an event, I/We shall pay the repair costs forthwith on receipt of your invoice and reimburse you all other expenses incurred by you on my/our behalf including your administrative charges.
12. I/We acknowledge your right to have a lien over all documents and money held by you until all monies owed by me/us to you (where applicable) has been fully settled.
13. I/We hereby agree to pay you the following handling fee:
(a) 20% of the total amount claimed for loss of use (after deducting the legal and survey fees) where Court attendance is not required; or
(b) 25% of the total amount claimed for loss of use (after deducting the legal and survey fees) where Court attendance is required.
14. I/We hereby request you to carry out the following additional repair jobs not resulting from the said accident:

Additional Repair Jobs :

Cost of Repair : S\$

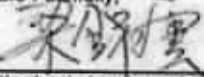
The balance amount due to me for the loss of use shall be used to pay the additional repair job.

I/We hereby agree to pay you the additional costs of repair on receipt of your invoice if the amount successfully claimed for the costs of repair and/or loss of use is insufficient to meet the additional costs of repair.

I have read and understand the terms and conditions of this Letter of Authorisation and it has also been explained to me in Mandarin.

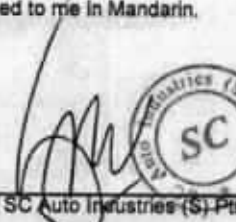
Dated this 3 day of May, 2019

Yours Faithfully,


Authorised signatory of owner
Name & NRIC No. :

Signature of Witness

Witness's Name: & NRIC No. :


Authorised signatory of SC Auto Industries (S) Pte Ltd
Name & NRIC No. :

* Delete where inapplicable

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SC AUTO INDUSTRIES (S) PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,360.00 (Global Sum) for vehicle no. CB 7217A that was damaged pursuant to the accident which occurred on 22/08/2017 (date) along DUNEARN ROAD involving vehicle no/s SLH 9690P.

This is pursuant to the inspection conducted on 24/07/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner 3S TRANSPORT SERVICES (the third party claimant") of vehicle no. CB 7217A make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to CB 7217A (vehicle no.) as a result of the accident.

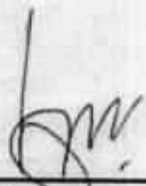

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 2nd (day) of May (month) 2019 (year)

MAR

Signed by appointed surveyor



Signed by "the workshop" (with chop)

**SC AUTO INDUSTRIES (S) PTE LTD**

51 Senaka Road, Singapore 758133

T 65 6758 2222 F 65 6257 6931

E sales@scauto.com.sg

scauto.com.sg

Co. Reg. No. 199800107D

Final Bill

GST Reg. No: 19-9800107D

Date: 25/7/2018

Our Case Ref: SC17/10/241/43T-TP

Accident Date: 22/8/2017

M/S 3s Transport Services
Blk 647 Yishun St 61 #05-382
SINGAPORE 760647
Insured 3s Transport Services
Policy VFX/P1357100/00019

Damaged Vehicle No: CB7217A

S/no	Description	QTY	Price	Disc	Amount
<u>Replaced Parts</u>					
1	ARTWORK	1 ST	\$250.00	-	\$250.00
<u>Labour Charges</u>					
1	LABOUR FOR LHS PORTION	1	\$320.00	-	\$320.00
2	SPRAY PAINTING	1	\$700.00	-	\$700.00
Sub Total					\$ 1,270.00
GST (7%)					\$ 88.90
Total Amount					\$ 1,358.90


Authorised Signature

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 06 Apr 2018 / 18:24:30

Receipt Date/Time : 06 Apr 2018 / 18:24:18

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180406-001813

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - XD4088R As at 03 Jul 2017/17:15:00 Insurance Co: LIBERTY INS P L				
1	Insurance Enquiry - XD4088R Enquiry Fee 20180406182251735715	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SLH9690P As at 22 Aug 2017/13:45:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
2	Insurance Enquiry - SLH9690P Enquiry Fee 20180406182251791811	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		14.00	0.98	14.98
Rounding Difference				0.03
Total Amount Payable				14.95
Paid By				
	xxxxxxxxxxxx1816	Credit Card: Visa /MasterCard		14.95
Total				14.95
Cash Change				0.00
Tendered Amount				14.95
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	23 Aug 2017 Edit Reg		24 Jul 2018 00:00 Edit Adj Rpt	S\$1,270.00 Edit Estimates	S\$1,270.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	LCRF Pte Ltd, Co. Reg. No.: NA								
Main Claimant:	3S TRANSPORT SERVICES, Co. Reg. No.: 52915288J								
Vehicle Reg. No.:	CB7217A	Date of Loss:	22/08/2017 13:00 - :59 [167 Months and 24 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 9610933228SG	Policy/Cover Note No.:	0999994926 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLH9690P	Policy No. (Claimant):	P1357100						
		Excess:							
Repairer:	SC Auto Industries (S) Pte Ltd (HQ) 51 Senoko Road, #03-01, 758133 Woodlands - Tel: 67582222/65719972								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Yong, Ivy-AV] Ivy-VA.Yong@aig.com								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 07/08/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***CB7217A (9610933228SG)**
[SLH9690P]
TP
3S TRANSPORT SERVICES
Aug 22 2017 1:00PM
[LCRF Pte Ltd]
SC Auto Industries (S) Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Video															1 per page		<input type="checkbox"/>			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	06/12/18 12:01	CB 7217A vs SLH 9690P - TP VIDEO_FRONT.												1	Load MP4					
2	06/12/18 12:01	CB 7217A vs SLH 9690P - TP VIDEO_LEFT SIDE												1	Load MP4					
Letters/Correspondences															1 per page		<input type="checkbox"/>			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	(Draft)	Third Party Express Settlement - Payment Breakdown												1	Edit					
Assessment Reports															1 per page		<input type="checkbox"/>			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail		Print				
1	30/07/18 11:58	Accident Statement From: SC - Reg. No: SLH9690P, Claimant: LION CITY RENTALS PTE LTD												1	Load HTM					
Photos/Images															3 per page		<input type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	01/08/18 12:19	Odometer Reading												1	Load JPG	<input checked="" type="checkbox"/>				
2	01/08/18 12:19	General View												1	Load JPG	<input checked="" type="checkbox"/>				
3	01/08/18 12:19	General View												1	Load JPG	<input checked="" type="checkbox"/>				
4	01/08/18 12:19	General View												1	Load JPG	<input checked="" type="checkbox"/>				
5	01/08/18 12:19	General View												1	Load JPG	<input checked="" type="checkbox"/>				
6	01/08/18 12:19	General View												1	Load JPG	<input checked="" type="checkbox"/>				
7	01/08/18 12:19	General View												1	Load JPG	<input checked="" type="checkbox"/>				
8	01/08/18 12:19	General View												1	Load JPG	<input checked="" type="checkbox"/>				
9	01/08/18 12:19	General View												1	Load JPG	<input checked="" type="checkbox"/>				
10	01/08/18 12:19	General View												1	Load JPG	<input checked="" type="checkbox"/>				
11	01/08/18 12:19	General View												1	Load JPG	<input checked="" type="checkbox"/>				
12	01/08/18 12:19	General View												1	Load JPG	<input checked="" type="checkbox"/>				
13	01/08/18 12:19	General View												1	Load JPG	<input checked="" type="checkbox"/>				
14	01/08/18 12:20	Chassis Number												1	Load JPG	<input checked="" type="checkbox"/>				
Documentation															1 per page		<input type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	27/07/18 12:12	TP_ESTIMATE- MARKED												1	Load PDF					
2	27/07/18 12:12	TP_GIA_REPORT												1	Load PDF					
3	06/12/18 12:02	Scene photos from TP												1	Load PDF					
4	27/05/19 08:57	WORKSHOP INVOICE												1	Load PDF					
5	27/05/19 08:57	AUTHORISATION TO ACT FORM												1	Load PDF					
6	27/05/19 08:57	Release Voucher												1	Load PDF					
7	27/05/19 08:57	LTA SEARCH												1	Load PDF					
8	27/05/19 08:57	LETTER TO OI												1	Load PDF					

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer			
<small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLH9690P (Insd veh)	Model:	TOYOTA COASTER 4.0 D
	CB7217A (TP veh)		SUPER LWB (M)
Date of Accident:	22/08/2017		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [X] Yes	<input type="checkbox"/> [] No	
Repair Estimate	:	\$		4,151.60
Final Repair Cost	:	\$		2,360.00
Loss of Use	:	\$		5.00 days at \$200.00 per day
Rental (if any)	:	\$		days
LTA / GIA Search Fee	:	\$		
Others:	:	\$		
	:	\$		
Final Settlement Sum (Global Sum)	:	\$		2,360.00

Is Third Party Workshop GIA Registered? ☐ [] YES ☒ [X] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	SC Auto Industries (S) Pte Ltd	: \$	2,360.00
2)		: \$	
3)		: \$	
4)		: \$	

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

27 May
2019

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/LCR18013659/R1PB3Q2

Date: 27/05/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

0999994926

Claimant Vehicle No : CB7217A

Insured Vehicle No : SLH9690P

Date of Loss: 22/08/2017

Nature of Claim:

TP

Claim No: 9610933228SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: CB7217A

Make & Model: TOYOTA COASTER, 4.0 D SUPER LWB (M)

Engine No: 15B1724940

Reg. Date: 29/08/2003 (Man. Year: 2003)

Chassis No: JTGFG5385O2000135

Colour: Multi-colour

Odometer: 888559 km

Engine Capacity: 4104 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/75 R17.50

Rear Tyre Size: 215/75 R17.50 (D)

Front Left Side: Bridgestone 7 mm

Rear Left Side: Bridgestone 7/7 mm

Front Right Side: Bridgestone 7 mm

Rear Right Side: Bridgestone 7/7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	600.00	250.00	350.00	58.33
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,280.00	1,020.00	2,260.00	68.90
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	3,880.00	1,270.00	2,610.00	67.27
+ GST 7.00/7.00% (S\$)	271.60	88.90	182.70	67.27
Nett Amount (S\$)	4,151.60	1,358.90	2,792.70	67.27
+ Loss of Use (5.0 x S\$200.00/day) (S\$)		1,000.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		2,366.35		
Global Sum Settlement (S\$)		2,360.00		

INSPECTION

Date of Assignment: 24/07/2018

Date Inspected: 24/07/2018 Inspected At:

SC Auto Industries (S) Pte Ltd (HQ)
51 Senoko Road, #03-01
Singapore 758133

Estimated Period of Repair: 3.0 days

Adjuster: MOHD RASUL**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*ARTWORK	Necessary	600.00 F	*250.00 F
Total Parts (\$\$)					600.00	250.00

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR FOR LHS PORTION	New	1,280.00	320.00
2	SPRAY PAINTING	New	2,000.00	700.00
Gross Labour Cost (S\$)			3,280.00	1,020.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >