

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 9 January, 2019 9:25 AM
To: Claims Dept of CTI
Cc: Elaine Cheong; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAUTO); Vic (LKKAUTO); Admin A
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBF5865H (OI: SNM18D03622C02/5) and SHA4017B (TP : LKK REF - CC3/CTI18013657/Ghb3) on 22.07.2018

Dear Alfred,

We refer to your below mandate.

Please be informed that we had settled the matter with TP @ Global Sum (all in) \$7,740.00.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicapeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]

Sent: Monday, 24 December, 2018 11:43 AM

To: Vic (LKKAUTO); Admin A

Cc: Elaine Cheong; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAUTO)

Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBF5865H (OI: SNM18D03622C02/5) and SHA4017B (TP : LKK REF - CC3/CTI18013657/Ghb3) on 22.07.2018

LKK REF - CC3/CTI18013657/Ghb3

CTI REF - SNM18D03622C02/5 (GBF5865H)

Dear Vic

We refer to your email pertaining to the above matter.

Please proceed to resolve the property damage claim at \$7,742.33.

We await your payment advice to enable Elaine to act accordingly.

Vic (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 24 December, 2018 11:43 AM
To: Vic (LKKAUTO); Admin A
Cc: Elaine Cheong; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAUTO)
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBF5865H (OI: SNM18D03622C02/5) and SHA4017B (TP : LKK REF - CC3/CTI18013657/Ghb3) on 22.07.2018

LKK REF - CC3/CTI18013657/Ghb3
CTI REF - SNM18D03622C02/5 (GBF5865H)

Dear Vic

We refer to your email pertaining to the above matter.

Please proceed to resolve the property damage claim at \$7,742.33.

We await your payment advice to enable Elaine to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Monday, December 24, 2018 11:30 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Elaine Cheong <elaine.cheong@sg.cntaiping.com>

Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBF5865H (OI: SNM18D03622C02/5) and SHA4017B (TP : LKK REF - CC3/CTI18013657/Ghb3) on 22.07.2018

CTI REF – SNM18D03622C02

LKK REF – CC3/CTI18013657/Ghb3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES GBF 5865H (OI) AND SHA 4017B (TP) ON 22/07/2018

We refer to the above matter.

It was reported that the Insured vehicle was changing lane when collided to the TP vehicle.

A letter was sent out to the Insured company to informed about the TP claim and liability.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **COMFORTDELGRO ENGINEERING PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 11,484.48	\$ 6,313.00
Loss of Rental (\$117.28 x 9 days)	\$ 1,055.52	\$ 996.88 (\$117.28 x 8.5 days)
Loss of Income (\$80 x 9 days)	\$ 720.00	\$ 425.00 (\$50 x 8.5 days)
LTA Search Fee	\$ 7.49	\$ 7.49 7.45
TOTAL	\$ 13,267.49	\$ 7,742.37

Breakdown of days is as follows:

Recommended Days	6 days
Weekends / Downtime	2.5 days
TOTAL	8.5 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Lucas Lee <lucas.lee@sg.cntaiping.com>

Sent: Friday, 27 July 2018 11:52 AM

To: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBF5865H (OI : CTI - SNM18D03622C02) and SHA4017B (TP : LKK REF - CC3/CTI18013657/Gub3) on 22.07.2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Elaine Cheong

Lucas Lee

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

Fax (65) 6222 7175/6224 7478

Email: lucas.lee@sg.cntaiping.com

Website: www.sg.cntaiping.com



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From: Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]

Sent: Thursday, 26 July, 2018 8:01 PM

To: Claims Dept of CTI

Cc: Angie Foo; Elaine Cheong; Admin A; Thin Thin (LKKAUTO)

Subject: Direct Settlement - Accident Involving GBF5865H (OI : CTI - TBA) and SHA4017B (TP : LKK REF - CC3/CTI18013657/Gub3) on 22.07.2018

WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHA 4017B at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

Thank You.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Our Ref : T 0718 / SHA4017B /WT(st)

Your Ref :

Date : 12-Sep-18

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199006048W

CHINA TAIPING INSURANCE CO LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Attn : Motor Claims Department

WITHOUT PREJUDICE

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758158

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
Shun Industrial Park A
Singapore 768732

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHA4017B YOUR INSURED GBF5865H
AND OTHER _____ ON 22.07.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHA4017B which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving GBF5865H we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 6,313.00
2	9 days Loss of Rental @ \$ 117.28 per day	\$ 1,055.52
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 7,376.01

HIRER'S CLAIM

7	9 days Loss of Income @ \$ 80.00 per days	\$ 720.00
Total Claims :		\$ 8,096.01

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 8 pcs.
- b) LTA search slip/s of : GBF5865H
- c) GIA / Police report/s of : SHA4017B
- d) Letter of authority from owner / hirer / operator
 - () Traffic Compound () Towing/Medical bill/receipts () Certificate of Insurance
 - (X) Photograph/s of Accident Scen (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully
William Tan

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI18013657/Ghb3

24 DECEMBER 2018

T & Q TRADING

BLOCK 313A SUMANG LINK
#16-103 PUNGGOL PARCVISTA
SINGAPORE 821313
ATTN: THE MANAGEMENT

Dear Sir/Madam,

ACCIDENT INVOLVING GBF 5865H AND SHA 4017B ON 22/07/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Vic Alpeh
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONGi 40 SHA4017B , GBF5865H
MCKERROW RD OF BARTLEY RD.

ON 22-Jul-18 10:45

I / We

TAN GIM HWA

(Hirer) NRIC No.:

S1271827F

and/or

(Relief) NRIC No.:

Taxi Number

SHA4017B

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

23-Jul-2018

Name of Hirer

TAN GIM HWA

Hirer NRIC

S1271827F

Signature :



Address

40 LORONG ONG LYE #04-07
536408

Contact No.

82826303

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN3039361800 Claim No : SNM18D03622C02/5 (GBF5865H)

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$7,740.00
SINGAPORE DOLLARS SEVEN THOUSAND SEVEN HUNDRED FORTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA 4017B
Insured Vehicle No. : GBF 5865H

Date of Loss : 22/07/2018
Place of Accident : MACKERROW ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : M/s T & Q TRADING
Driver Name : YEE YEW LAM

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum (all in) S\$ 7,740.00

TOTAL S\$ 7,740.00

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
89 LOYANG DRIVE
SINGAPORE 508969

Claimant Name : _____ NRIC No : _____

Signature :  Date : 26-12-18

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHA4017B

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
18.02.2014

CHASSIS CODE
KMHLB41UMEU047605

NO/DATE
91395124 11.09.2018

JOB NO.
305191233

ODOMETER READING

JOB TYPE

Description : 3P 22.07.2018

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	5,900.00
Add GST @ 7.000 %	413.00
Total Invoice amount	6,313.00

Issued by : CHEWBEELENG 11.09.2018 14:27:29
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

1) WHILEST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT18070667

Date: 11 September 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	22/07/2018 @ 10:45 hrs
ALONG	MCKERROW RD OF BARTLEY RD.
INVOLVING	GBF5865H

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA4017B** (the "Taxi"). The Taxi was hired to **TAN GIM HWA IC NO S1271827F** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$117.28** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SHA 44017B

HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING		MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
FROM	TO						FROM	TO
17/7/18		17/7/18	PJ	5644	479	290	0800	2200
		18/7/18	PJ	5648	24	345	0800	2200
		19/7/18	PJ	5651	45	318	0800	2200
		20/7/18	PJ	5654	45	259	0800	2200
		21/7	PJ	5656	76	261	0800	2200
		21/7	PJ	5658	47	170	0800	2200
		22/7	PJ	5658	869			
		22-07-18	ACC 100000	/		12	1045	-
		30-07-18	PAPA 1R	/		057	1200	-

Enquire Vehicle Insurer

Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name

GBF5865H 22 Jul 2018 / 10:45:00 Successful C01 CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

[Previous](#)[OK](#)

Sum 4 = 1713