

## Shirley Hiew (LKK Auto)

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**From:** Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>  
**Sent:** Friday, 27 July 2018 5:28 PM  
**To:** Shirley Hiew (LKK Auto)  
**Cc:** Teo, Grace; Henry, Irene James; Chan, Shu Hui Agnes; 'SUR'; 'Nivitha (LKK Auto)'; assignments@lkkauto.com  
**Subject:** RE: OD claim for your insured vehicle no. SKA2343L with DOA @ 14.07.2018, 15.20pm

Dear shirley,

Please proceed to authorise repair if consistent.

Thank you.

Best Regards

**Melvin Ye**

Claims Division

D: 6322 4667 | T: 6461 6555 | F: 6221 3302



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**From:** Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

**Sent:** Friday, 27 July, 2018 5:20 PM

**To:** Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

**Cc:** Teo, Grace <grace.teo@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; 'SUR' <sur@lkkauto.com>; 'Nivitha (LKK Auto)' <admin-d@lkkauto.com>; assignments@lkkauto.com

**Subject:** RE: OD claim for your insured vehicle no. SKA2343L with DOA @ 14.07.2018, 15.20pm

Dear Melvin,

Enclosed herewith preliminary advice of SKA 2343L.

Damages consistent, repair cost economical. We have not authorise repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]

**Sent:** Thursday, 26 July 2018 11:02 AM

**To:** 'Ye, Yong Kang Melvin' <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** 'Teo, Grace' <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; 'Henry, Irene James' <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>; 'Chan, Shu Hui Agnes' <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OD claim for your insured vehicle no. SKA2343L with DOA @ 14.07.2018, 15.20pm

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Ye, Yong Kang Melvin [<mailto:melvin.ye@sompo.com.sg>]

**Sent:** Thursday, 26 July 2018 9:44 AM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)

**Cc:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>; Chan, Shu Hui Agnes <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>

**Subject:** FW: OD claim for your insured vehicle no. SKA2343L with DOA @ 14.07.2018, 15.20pm

Our Ref : CMTD1803021

Hi Kent,

We acknowledged receipt of your claim documents.

Please be informed that Ms Agnes Chan is the handler of this case.

Please be informed that we have appointed **LKK** to conduct the survey.

Authorisation will be further advised upon survey.

Excess - \$500.00

Aside to LKK,

Please assist to conduct motor survey on **Own Damage** basis as repair estimate attached.

Please revert with your preliminary report upon completion of survey to my colleague, Agnes.

Authorise if consistent.

Excess – \$500.00

Best Regards

**Melvin Ye**

Claims Division

D: 6322 4667 | T: 6461 6555 | F: 6221 3302



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**From:** CDGE Pandan Private Cars Crash Repair Counter [[mailto:pandan\\_cr@sparkcarcare.com](mailto:pandan_cr@sparkcarcare.com)]

**Sent:** Wednesday, 25 July, 2018 6:09 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

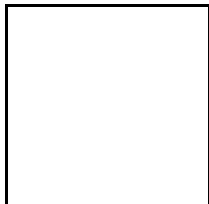
**Subject:** OD claim for your insured vehicle no. SKA2343L with DOA @ 14.07.2018, 15.20pm

Dear sir / madam,

Attached repair estimate and SAS report for your reference and action. Owner can send in car on 27/07.2018 for survey. Please kindly advise and confirm survey schedule.

Thank you.

Kent Vo Yung Khong  
Pandan Crash Repair  
ComfortDelgro Engineering Pte. Ltd.  
DID 68676918 / 6919



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