

## Vic (LKKAuto)

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**From:** Vic (LKKAuto)  
**Sent:** Wednesday, 11 September, 2019 9:54 AM  
**To:** Tan Kah Leong  
**Cc:** Admin A; Vic (LKKAuto); Claims Dept of CTI; Alfred Toh; Vic (LKKAuto)  
**Subject:** <SEEK MANDATE> RE: Direct Settlement - Accident Involving WC6539K (OI : CTI - SNM18D03684C02) and SGG9981P (TP : LKK REF - CC6/CTI18013654/Ahb3) on 21.07.2018  
**Attachments:** LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; LKK REINSPECTION PHOTOS.pdf; TP LOD.pdf; TP VIDEO FOOTAGE.mp4; LETTER TO OI.pdf

[CTI REF – SNM18D03684C02](#)  
[LKK REF – CC6/CTI18013654/Ahb3](#)

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES WC 6539K (OI) AND SGG 9981P (TP) ON 21/07/2018

We refer to the above matter.

It was reported that Insured vehicle encroached into the TP's lane resulting into the accident. A copy of TP video footage is attached for your reference.

A letter was sent out to the Insured company to notify TP claim and NCD issues. No feedback received till date.

As such, in view of TP video footage, liability may not be to our Insured's favour and we have to settle the claim from the TP vehicle and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer [MG SOLUTION PTE LTD](#) is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 10,695.25	\$ 3,638.00
Loss of Use (\$250 x 5 days)	\$ 1,250.00	\$ 500.00 (\$100 x 5 days)
LTA Search Fee	\$ 7.45	\$ 7.45
<b>TOTAL</b>	<b>\$11,952.70</b>	<b>\$ 4,145.45</b>

Breakdown of days is as follows:

Recommended Days	5 days
<b>TOTAL</b>	<b>5 days</b>

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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**From:** Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

**Sent:** Wednesday, 3 July, 2019 5:04 PM

**To:** Tan Kah Leong; Alfred Toh; Joy Irene (LKKAuto)

**Subject:** FW: Direct Settlement - Accident Involving WC6539K (OI : CTI - SNM18D03684C02) and SGG9981P (TP : LKK REF - CC6/CTI18013654/Aub3) on 21.07.2018

Dear Kah Leong,

Please assist to revert LKK.

Thank you

**Lim Shu Min**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896156 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Joy Irene (LKKAuto) [<mailto:JoyIrene@lkkauto.com>]

**Sent:** Wednesday, 3 July, 2019 3:51 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving WC6539K (OI : CTI - SNM18D03684C02) and SGG9981P (TP : LKK REF - CC6/CTI18013654/Aub3) on 21.07.2018

**Ref:** [SNM18D03684C02](https://www.sg.cntaiping.com)

Dear Sirs,

We attach herewith our PA and marked estimate for your records.

We will be requesting for mandate shortly.

Thank you.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shu Pei (LKKAuto)  
**Sent:** Wednesday, 3 July 2019 3:47 PM  
**To:** Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>  
**Subject:** FW: Direct Settlement - Accident Involving WC6539K (OI : CTI - SNM18D03684C02) and SGG9981P (TP : LKK REF - CC6/CTI18013654/Aub3) on 21.07.2018

Best Regards,  
Shu Pei | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Lucas Lee <[lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)>  
**Sent:** Tuesday, 21 August 2018 4:16 PM  
**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Accident Involving WC6539K (OI : CTI - SNM18D03684C02) and SGG9981P (TP : LKK REF - CC6/CTI18013654/Aub3) on 21.07.2018

Dear Shu Pei,

As per requested, kindly refer to the attachment.

**Lucas Lee**  
Claims Department (Motor)  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
Direct (65) 6389 6181  
Fax (65) 6222 7175/6224 7478  
Email: [lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

**Sent:** Tuesday, 21 August, 2018 11:53 AM

**To:** Lucas Lee

**Subject:** RE: Direct Settlement - Accident Involving WC6539K (OI : CTI - SNM18D03684C02) and SGG9981P (TP : LKK REF - CC6/CTI18013654/Aub3) on 21.07.2018

**WITHOUT PREJUDICE**

Dear Lucas,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank You.

Best Regards,

Shu Pei | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Lucas Lee <[lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)>

**Sent:** Friday, 27 July 2018 11:32 AM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving WC6539K (OI : CTI - SNM18D03684C02) and SGG9981P (TP : LKK REF - CC6/CTI18013654/Aub3) on 21.07.2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Hwang Shiang Yi

**Lucas Lee**  
Claims Department (Motor)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

Fax (65) 6222 7175/6224 7478

Email: [lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)

Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

**Sent:** Thursday, 26 July, 2018 8:10 PM

**To:** Claims Dept of CTI

**Cc:** Sharon Han; Angie Foo; Admin A; Thin Thin (LKKAuto)

**Subject:** Direct Settlement - Accident Involving WC6539K (OI : CTI - TBA) and SGG9981P (TP : LKK REF - CC6/CTI18013654/Aub3) on 21.07.2018

**WITHOUT PREJUDICE**

Dear Sharon,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SGG 9981P at M/s MG Solution Pte Ltd.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Our case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

Thank You.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

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