

## Asher Sng (LKKAuto)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Friday, 6 December 2019 2:27 PM  
**To:** Asher Sng (LKKAuto)  
**Cc:** Chee So Chow; Tan Kah Leong; Alfred Toh  
**Subject:** RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SJP7229J (OI: SNM18D03644C02/tkl) AND SHD283J (TP : LKK REF - CC3/CTI18013651/Kpb3 ) on 23.07.2018

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

LKK REF - CC3/CTI18013651/Kpb3  
CTPIS REF – SNM18D03644C02/tkl

Dear Asher

We refer to your email pertaining to the above matter.

Please proceed to resolve the property damage claim at \$9,719.31.

We await your payment advice to enable Kah Leong to act accordingly.

**Best Regards**

**Alfred Toh**  
**Senior Executive**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

**W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG**

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**From:** Asher Sng (LKKAuto) [mailto:[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)]  
**Sent:** Friday, 6 December, 2019 9:48 AM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>  
**Subject:** [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SJP7229J (OI: SNM18D03644C02/tkl) AND SHD283J (TP : LKK REF - CC3/CTI18013651/Kpb3 ) on 23.07.2018

Your ref : SNM18D03644C02

Dear Sirs,

We refer to the above matter.

**ACCIDENT INVOLVING SJP 7229J AND SHD 283J ON 23/07/2018**

The accident occurred when our insured exit from the parking lot hit third party vehicle. We are of the opinion that BOLA scenario 24 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **TRANS-CAB AUTO SERVICES PTE LTD**" at **\$9,719.31 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 47,290.91	\$ 8,636.62
2. Loss of Rental (7days x \$103.60)	\$ 725.20	\$ 725.20 (7days x \$103.60)
3. Loss of Income (7days x \$50)	\$ 350.00	\$ 350.00 (7days x \$50)
4. LTA Search Fee	\$ 7.49	\$ 7.49
Total		<b>\$ 9,719.31</b>

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Lucas Lee <[lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)>

**Sent:** Friday, 27 July 2018 9:05 AM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJP7229J (OI : CTI - SNM18D03644C02) AND SHD283J (TP : LKK REF - CC3/CTI18013651/Kpb3 ) on 23.07.2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Hwang Shiang Yi

**Lucas Lee**

Claims Department (Motor)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

Fax (65) 6222 7175/6224 7478

Email: [lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)

Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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*This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.*

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**From:** Shu Pei (LKKAuto) [<mailto:shupeei@lkkauto.com>]

**Sent:** Thursday, 26 July, 2018 8:16 PM

**To:** Claims Dept of CTI

**Cc:** Lucas Lee; Sharon Han; Hsiao Tong (LKKAuto); Admin A

**Subject:** Direct Settlement - Accident Involving SJP7229J (OI : CTI - TBA) AND SHD283J (TP : LKK REF - CC3/CTI18013651/Kpb3 ) on 23.07.2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHD 283J M/s Trans-cab Auto Services Pte Ltd – Ang Mo Kio.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1807-221

Your Ref : SJP7229J

Date : 14.November 2018

**CHINA TAIPING INSURANCE**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD0283J AND SJP7229J ON 23/07/18 01:55 PM ALONG BLK745 YISHUN ST 72 CARPARK**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	8,636.62
2.	Loss of Rental for <u>7</u> days @ <u>\$103.66</u> per day	\$	725.20
3.	Loss of Income for <u>7</u> days @ <u>\$50</u> per day	\$	350.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	9,719.31

We enclose a copy of the following documents for your consideration :-

- GIA report lodged by our driver
- Certificate of Insurance
- Original final repair bill
- Rental rate and mileage records
- Authorization To Act
- LTA Search Fee

**Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.**

Yours Faithfully  
Trans-Cab Services Pte Ltd



Jasmine Tan  
General Manager  
Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC3/CTI18013651/Keb3**

18 MAY 2019

**KALIMUTHU GHOPINATH**  
19 SPRINGSIDE CRESCENT  
SINGAPORE 786171

Dear Sir/Madam,

**ACCIDENT INVOLVING SJP 7229J AND SHD 283J ON 23/07/2018**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

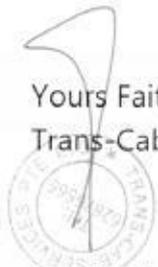
**Authorization To Act**

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD0283J and SJP7229J along BLK745 YISHUN ST 72 CARPARK on 23/07/18 01:55 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 14 (day) of November 2018

Yours Faithfully  
Trans-Cab Services Pte Ltd



Jasmine Tan  
General Manager

To: Asher

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3081361600 Claim No : SNM18D03644C02  
 Claimant : TRANS-CAB SERVICES PTE LTD  
 Amount : S\$9,719.31  
 DOLLARS NINE THOUSAND SEVEN HUNDRED NINETEEN AND CENTS THIRTY ONE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 283J  
 Insured Vehicle No. : SJP 7229J  
 Date of Loss : 23/07/2018  
 Place of Accident : BLK 745 YISHUN ST 72 CARPARK

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : KALIMUTHU GHOPINATH  
 Driver Name : RAVINDIRA GHOPINATH

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	8,636.62
(3) Loss of Use/Rental/Earning	S\$	1,075.20
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.49
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
TOTAL . . . . .	S\$	9,719.31

Claimant Name : TRANS-CAB SERVICES PTE LTD

NRIC No : Ng Wai Yin G2815702P

Signature : 

Date : 10 DEC 2019

**Trans-Cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

**Tax Invoice / Debit Note**

<b>TO:</b> <b>CHINA TAIPING INSURANCE (S) PTE LTD</b> 3 ANSON ROAD #15-02 SPRINGLEAF TOWER 079909 SINGAPORE  ATTENTION:	<b>INVOICE NO.</b> : INV1810-298 <b>DATE</b> : 31. October 2018 <b>REFERENCE NO</b> : AAD1807-221 <b>TERMS</b> : <b>DUE DATE</b> : 31. October 2018 <b>PAGE</b> : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHD0283J;DOA 23.07.18(PART-BY-PART-18)	1	8,636.62	8,636.62

**Total SGD Excl. GST : 8,071.61****7% GST : 565.01****Total SGD Incl. GST : 8,636.62****\*\*\*\* EIGHT THOUSAND SIX HUNDRED THIRTY SIX AND SIXTY TWO SGD ONLY  
\*\*\*\***

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

**E. & O. E.****THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

14 November, 2018

To Whom It May Concern

Dear Sir / Madam,

Accident on 23/07/18 01:55 PM at BLK745 YISHUN ST 72 CARPARK

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD0283J. The taxi was hired to THONG CHEE KONG a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$103.6 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan  
General Manager

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

23-07-2018

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

<b>Date In</b>	<b>Date Out</b>	<b>Vehicle No.</b>	
<b>Accident No.</b>	AAD1807-221		<b>Accident Date</b> 23-07-2018
7/24/2018 08:35	7/30/2018 19:30	SHD0283J	

**Yours Faithfully,**

**Trans-Cab Services Pte Ltd**



**Jasmine Tan**

**General Manager**

[> Back to OneMotoring](#)

### Vehicle Insurance Particulars Result

Vehicle No.	Incident Date/Time	Insurance Company Name
SJP7229J	23 Jul 2018 / 13:55:00	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

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