

(5/5/2019)

INS. CASE OWNER:

CC 4 / AXA1801

3634,

LKK:

IDAC:

Surveyor:

MARUUS

DOI:

ASSIGNMENT

17/7/18

Date / Time:

26/7/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SGV 826P

Name of Insured:

ONG TEUK KHIM.

Insured Tel No.:

HP: 9668226

Excess Sec II :SS

D.O.A: 17/7/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

8800066 / 60013

Policy No.:

GRR 21575/1

Make / Model:

NISSAN

Place of Accident:

AIRPORT RD.

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SH 6434A

SGV 826P

SGV 1113V

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

21/8/18

11H

SGV 1113V - 4
SGV 826P - 11/10/18 (1801334/1801334) 00.17/18

8 Smartulim.

Spoke to OI, he confirmed the accident details. Informed TP claim and he agree to let insurance to handle it.

21/3/19 - WSP

25/3/19 - FUR-SHURP-tulon

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

7 THIN
1618

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

Confirm by:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

28

Sec (01 mal)

If NO or B 28, Ass. Lia: 0%.

Repair Cost:

SS

1814.41

Loss of Rental (LOR):

SS

288-90

(2 days) X #90

Loss of Use (LOU):

SS

-

(\$

x

days)

Loss of Income (LOI):

SS

-

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LO ☐

[Tick only one]

GIA/LTA Search

SS

2.00

Medical:

SS

63.85

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost

SS

-

Total:

SS

2169.16

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

2169.16

Name 1:

Autolution Industrial Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

REF: ASM(AXA)

ASSIGNMENT

From:

Date:

27/07/2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SGY 1113L

at Workshop m/s

Autolution

of

19 Ubi Rd 4

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

Elmer

(Policy Condition)

10-30am - 11am

Remark: The veh had commenced its

repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

85k

IDAC Accident Report:

Consistent? : Yes or No

G/A / PR Seen:

Consistent? : Yes or No

Est. Repairs:

2

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

KAS-1586

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SGY 1113L

Yr Regn:

6 / 17

Type: M Car / M Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

CA /

Make:

Nissan Qashqai

C.C.

1197

Colour:

white

C/C:

Insured / Std / NI / NA

Sp. Reading

12705

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

SYNFEAJ 11U1959270

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 215/60R17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

7

mm

R/Bal.

7

mm

L/Bal.

7

mm

L/Bal.

7

mm

D.O.A.

17/7/18

D.O.I.

27/7/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Acc

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

PIP \$1695.71 (Reel \$1549.17 / 484)

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

Report Format :

Lump Sum / I.B.I. (\$)

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Invs (\$)

☐

Weekend (\$)

) S+RS \$

) Photos

) Others

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18013634/Uub3		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 26-07-2018		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SGV 8226P	Veh. Inspected	SGY 1113L	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	26/07/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	17/07/2018	Inspection Date	27/07/2018	
Survey held at	AUTOLUTION INDUSTRIAL PTE LTD 19 UBI ROAD 4 SINGAPORE 408623			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

AUTOLUTION INDUSTRIAL PTE. LTD.

ESTIMATE : ACCIDENT/BODY REPAIRS

REFERENCE : INS/IC/EA/0414/18

DATE : 18-JUL-2018

AXA INSURANCE PTE LTD
8 SHENTON WAY
#27-01 AXA TOWER
S(068811)
TEL : 68804741
FAX : 68804838
MOTOR CLAIM MANGER VALENCIA

OWNER'S NAME : LIM LEE (LIN LI)@NURISSA LIM
ADDRESS : BLK 133 EDGEDALE PLAINS
#02-48
S(820133)
TELEPHONE NO : 97836305

TYPE OF CLAIM : DIRECT SETTLEMENT / THIRD PARTY CLAIM
POLICY NO : -
VEHICLE NO : SGY1113L
MODEL CODE : FRLARBJ11UEA--A--
MODEL/YEAR : NISSAN QASHQAI 1.2
ENGINE NO : HRA2426300A
CHASSIS NO : SJNFEAJ11U1959270
MILEAGE : 12394 KM
DATE IN : 18/07/2018
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : ELMER — 67038691
ACCIDENT DATE : 17/07/2018

AUTOLUTION INDUSTRIAL PTE LTD
19 UBI ROAD 4
SINGAPORE 408623
TEL : 6400 0665 FAX : 6948 7480

Not Allowed
not Marcus
to be photo before party,
27/7/18
2 dy.
HP: 90096608

EMAIL: elmer@touchong.com

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SGY1113L

S/NO	JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1	ZZ/001	LABOUR CHARGES TO REPAIR REAR END PANEL,RENEW FRT BUMPER	800.00	.375
2	ZZ/002	CHARGES TO SPRAY PAINTING SAME	600.00	400
3	ZZ/003	RENEW REVERSE SENSOR	110.00	✓
TOTAL LABOUR CHARGES			1510.00	

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SGY1113L

		DAMAGED PARTS & PRICES		
S/NO	PARTS DESCRIPTION	PARTS NUMBER	NETT	LIST S/NETT REMARKS
1	SENSOR-REVERSE	SENSOR	250.00	sturd ✓
2	SUNDRIES	NPN	50.00	2nn
3	STAY ASSY-REAR RH	H5210-4EAMA 11	126.00	X
4	STAY ASSY-REAR LH	H5211-4EAMA 11	126.00	X
5	REINFORCEMENT REAR BUMPER	H5030-4EAMA	619.20	2nn
6	REAR BUMPER SIDE BRACKET RH	B5220-4EAQA rer	35.90	/
7	REAR BUMPER SIDE BRACKET LH	B5221-4EAQA rer	35.90	/
8	ENERGY ABSORBER REAR BUMPER	B5090-4EA0B	126.40	2nn
9	CLIP REAR BUMPER @ \$1.20 EACH	01553-05933 rer	7.20	/
10	REAR BUMPER FASCIA	B5022-4EADH de	717.00	/
SUB TOTAL			1793.60	0.00 300.00
LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-.00%)			358.72	0.00 0.00
GRAND TOTAL			1434.88	0.00 300.00
OVERALL TOTAL			1734.88	

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

844-96
PRL 75

AUTOLUTION INDUSTRIAL PTE. LTD.

SUMMARY OF ESTIMATE FOR VEHICLE REGN NO: SGY1113L

TOTAL LABOUR CHARGES	1510.00
TOTAL SPARE PARTS CHARGES	1734.88

GRAND TOTAL	3244.88 *

* All charges do2 not include GST.

SURVEYOR'S PARTICULARS

NAME	:	
SURVEYED DATE	:	
AUTHORIZED DATE	:	
EXCESS CLAUSE	:	0.00
LIABILITY	:	0.00
REMARKS	:	

PLS NOTE : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shall inform you accordingly.



<MANDATE IA> - S8M00PXX [ACCIDENT INVOLVING SGV 8226P(OI) / SGY 1113L(TP) / OTHERS ON 17/07/2018]

Type

🔍 Question

Message

Liability: 100%. 3 vehicles chain collision whereby our insured was the 2nd car. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate up to \$2,169.16(all-in).

Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong -
11 Jan 2019

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 11/01/2019

Survey Details:

Date of loss	17-Jul-18
Date of appointment	26-Jul-18
Date of survey	27-Jul-18
Location of survey	AUTOLUTION INDUSTRIAL PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SGY 1113L
Make and Model	NISSAN QASHQAI 1.2 DIG-T CVT ABS 2WD 5DR
Date of registration	23/6/2017
Excess	
Market Value	\$85,000
Parf Rebate	\$51,586
Nett Loss	\$33,414

Repair details:

Initial Estimate	\$ 3,244.88
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Proposed/Revised repair cost:

Parts	\$ 854.96
Check items (estimate)	NIL
Labour	\$ 840.75
Total	\$ 1,695.71
Lump Sum(if applicable)	\$ -

Number of days for repair	2
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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

--

Mandate:

Liability(TP)		100%
Proposed repair cost (w/GST)	\$	1,814.41
Loss of use		NIL
Loss of rental (3days x \$90.00)(w/GST)	\$	288.90
Loss of income		NIL
LTA search fees	\$	2.00
Others (Medical Fee)	\$	63.85
Proposed Total	\$	2,169.16

Hsiao Tong (LKKAuto)

From: Mavis Chng <mavis@tanchong.com>
Sent: Monday, 11 March 2019 5:10 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A; Elmer Alfonso
Subject: Re: FW: 4th FOLLOW UP-ACCIDENT INVOLVING MY CLIENT VEHICLE SGY1113L AGAINST YOUR INSURED V

Hi Hsiao Tong,

We accept the offer \$2169.16.

The towing fee \$63.85 should be medical claim instead.

Thank you

Best regards
Mavis Chng
Snr Admin Executive
Autolution Industrial Pte Ltd
19 Ubi Road 4 Singapore 408623
Tel: +65 64909666 DID: + 65 67038692 Fax: + 65 68467483
Email: mavis@tanchong.com
Website: www.nissan.com.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Sunday, March 10, 2019 9:29 AM
To: Elmer Alfonso; Mavis Chng
Cc: Admin A
Subject: RE: FW: 4th FOLLOW UP-ACCIDENT INVOLVING MY CLIENT VEHICLE SGY1113L AGAINST YOUR INSURED V

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to our below email.

Kindly confirm.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 11 February 2019 8:46 AM

To: 'elmer@tanchong.com' <elmer@tanchong.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: FW: 4th FOLLOW UP-ACCIDENT INVOLVING MY CLIENT VEHICLE SGY1113L AGAINST YOUR INSURED V

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to our below email.

Kindly confirm.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 28 January 2019 10:07 AM

To: elmer@tanchong.com

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: FW: 4th FOLLOW UP-ACCIDENT INVOLVING MY CLIENT VEHICLE SGY1113L AGAINST YOUR INSURED V

Without Prejudice

Dear Sirs/Mdm,

We refer to your LOD dated 08/01/2019.

We have our principal instruction to offer as follows: -

1. Cost of Repair (w/GST)	\$ 1,814.41
2. Loss of Rental (3days x \$90.00)(w/GST)	\$ 288.90
3. LTA/ GIA Search Fee	\$ 2.00

4. Towing

\$ 63.85
Total **\$ 2,169.16**

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Thin Thin (LKKAuto)

Sent: Wednesday, 5 September 2018 9:49 AM

To: elmer@tanchong.com

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: FW: 4th FOLLOW UP-ACCIDENT INVOLVING MY CLIENT VEHICLE SGY1113L AGAINST YOUR INSURED V

"Without Prejudice"

Dear Elmer,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Tuesday, 4 September 2018 2:42 PM

To: cst@axa.com.sg; Admin-D (LKKAuto) <admin-d@lkkauto.com>; richard.angbs@axa.com.sg; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: FW: 4th FOLLOW UP-ACCIDENT INVOLVING MY CLIENT VEHICLE SGY1113L AGAINST YOUR INSURED V

Dear Janet,

Thank you for the email.

This case is handle by Thin Thin.

Dear Thin Thin,

FYNA. [CC4/ASM18013634/Uub3](#)

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: cst@axa.com.sg [<mailto:cst@axa.com.sg>]

Sent: Tuesday, 4 September 2018 12:04 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; richard.angbs@axa.com.sg

Subject: RE: FW: 4th FOLLOW UP-ACCIDENT INVOLVING MY CLIENT VEHICLE SGY1113L AGAINST YOUR INSURED V

Dear LKK & Richard,

Please assist.

Thank you & With Best Regards,

Janet Tay | Specialist, GI Call Centre-Claims Service Team

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: cst@axa.com.sg

Phone: (65) 6880 4888

----- Original Message -----

From: elmer@tanchong.com

Sent: 01/09/2018

To: cst@axa.com.sg; motor.survey@axa.com.sg

Subject: RE: FW: 4th FOLLOW UP-ACCIDENT INVOLVING MY CLIENT VEHICLE SGY1113L AGAINST YOUR INSURED VEHICLE SGV8226P da

Hi,

Please check for me the liability status of the above mentioned. Survey was done 27/07/2018 by marcus.

Thanks,

Elmer Alfonso

9645 0084

From: cst@axa.com.sg [<mailto:cst@axa.com.sg>]

Sent: Friday, 31 August 2018 5:49 PM

To: Elmer Alfonso <elmer@tanchong.com>

Cc: motor.doc@axa.com.sg

Subject: RE: FW: ACCIDENT INVOLVING MY CLIENT VEHICLE SGY1113L AGAINST YOUR INSURED VEHICLE SGV8226P da

Dear Elmer,

Thank you for your email and noted on your concern.

We have copied our Motor Claim team for their required action.

Dear Motor Doc,

Please update this email on file and inform claim handler if LKK can proceed DS.

Thank you & With Best Regards,

Janet Tay | Specialist, GI Call Centre-Claims Service Team

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 |

www.axa.com.sg<<http://www.axa.com.sg>>

Email: cst@axa.com.sg

Phone: (65) 6880 4888

----- Original Message -----

From: elmer@tanchong.com<<mailto:elmer@tanchong.com>>

Sent: 29/08/2018

To: cst@axa.com.sg<<mailto:cst@axa.com.sg>>; motor.survey@axa.com.sg<<mailto:motor.survey@axa.com.sg>>; marcuschua@lkkauto.com<<mailto:marcuschua@lkkauto.com>>

Subject: FW: ACCIDENT INVOLVING MY CLIENT VEHICLE SGY1113L AGAINST YOUR INSURED VEHICLE SGV8226P date 17/07/2018

Hi,

Please check for me the liability status of the above mentioned. Survey was done 27/07/2018 by marcus.

Thanks,

Elmer Alfonso
9645 0084

From: Elmer Alfonso

Sent: Thursday, 23 August 2018 2:58 PM

To: 'motor.survey@axa.com.sg<<mailto:motor.survey@axa.com.sg>>'

<motor.survey@axa.com.sg<<mailto:motor.survey@axa.com.sg>>>;

'marcuschua@lkkauto.com<<mailto:marcuschua@lkkauto.com>>'

<marcuschua@lkkauto.com<<mailto:marcuschua@lkkauto.com>>>

Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE SGY1113L AGAINST YOUR INSURED VEHICLE SGV8226P date 17/07/2018

Hi,

Please check for me the liability status of the above mentioned.

Thanks,

Elmer Alfonso
9645 0084

From: Elmer Alfonso

Sent: Tuesday, 14 August 2018 2:46 PM

To: 'motor.survey@axa.com.sg<<mailto:motor.survey@axa.com.sg>>'

<motor.survey@axa.com.sg<mailto:motor.survey@axa.com.sg><mailto:motor.survey@axa.com.sg<mailto:motor.survey@axa.com.sg>>>; 'marcuschua@lkkauto.com<mailto:marcuschua@lkkauto.com>'<marcuschua@lkkauto.com<mailto:marcuschua@lkkauto.com><mailto:marcuschua@lkkauto.com<mailto:marcuschua@lkkauto.com>>>>

Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE SGY1113L AGAINST YOUR INSURED VEHICLE
SGV8226P date 17/07/2018

Hi,

Please check for me the liability status of the above mentioned.

Thanks,

Elmer Alfonso
9645 0084

From: Elmer Alfonso

Sent: Wednesday, 8 August 2018 6:12 PM

To: 'motor.survey@axa.com.sg<mailto:motor.survey@axa.com.sg>'

<motor.survey@axa.com.sg<mailto:motor.survey@axa.com.sg><mailto:motor.survey@axa.com.sg<mailto:motor.survey@axa.com.sg>>>; 'marcuschua@lkkauto.com<mailto:marcuschua@lkkauto.com>'

<marcuschua@lkkauto.com<mailto:marcuschua@lkkauto.com><mailto:marcuschua@lkkauto.com<mailto:marcuschua@lkkauto.com>>>>

Cc: Hamzah

<hamzah_saad@tanchong.com<mailto:hamzah_saad@tanchong.com><mailto:hamzah_saad@tanchong.com<mailto:hamzah_saad@tanchong.com>>>>

Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE SGY1113L AGAINST YOUR INSURED VEHICLE
SGV8226P date 17/07/2018

Hi,

Please check for me the liability status of the above mentioned.

Thanks,

Elmer Alfonso
9645 0084

From: Elmer Alfonso

Sent: Wednesday, 1 August 2018 9:55 AM

To: 'motor.survey@axa.com.sg<mailto:motor.survey@axa.com.sg>'

<motor.survey@axa.com.sg<mailto:motor.survey@axa.com.sg><mailto:motor.survey@axa.com.sg<mailto:motor.survey@axa.com.sg>>>; 'marcuschua@lkkauto.com<mailto:marcuschua@lkkauto.com>'

<marcuschua@lkkauto.com<mailto:marcuschua@lkkauto.com><mailto:marcuschua@lkkauto.com<mailto:marcuschua@lkkauto.com>>>>

Cc: Hamzah

<hamzah_saad@tanchong.com<mailto:hamzah_saad@tanchong.com><mailto:hamzah_saad@tanchong.com<mailto:hamzah_saad@tanchong.com>>>>

Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE SGY1113L AGAINST YOUR INSURED VEHICLE
SGV8226P date 17/07/2018

Hi,

Good Morning, prior the above mentioned I just want to check the liability status? Survey done by Marcus of LKK Auto 27/7/2018. Forwarded also the marked estimate done by the surveyor also the medical certificate and medical payment by my client after the accident.

Kindly Check for me.

Best Regards,

Elmer Alfonso

From: Elmer Alfonso

Sent: Friday, 27 July 2018 10:53 AM

To: 'motor.survey@axa.com.sg<mailto:motor.survey@axa.com.sg>'

<motor.survey@axa.com.sg<mailto:motor.survey@axa.com.sg><mailto:motor.survey@axa.com.sg<mailto:motor.survey@axa.com.sg>>>'; 'marcuschua@lkkauto.com<mailto:marcuschua@lkkauto.com>'<marcuschua@lkkauto.com<mailto:marcuschua@lkkauto.com><mailto:marcuschua@lkkauto.com<mailto:marcuschua@lkkauto.com>>>>

Cc: Hamzah

<hamzah_saad@tanchong.com<mailto:hamzah_saad@tanchong.com><mailto:hamzah_saad@tanchong.com<mailto:hamzah_saad@tanchong.com>>>

Subject: ACCIDENT INVOLVING MY CLIENT VEHICLE SGY1113L AGAINST YOUR INSURED VEHICLE SGV8226P date 17/07/2018

Hi,

Good Morning, Survey was done by Marcus and attached file is the marked estimate by Marcus of LKK AUTO, attached file also are the medical certificate and medical payment of my client SGY1113I Ms. LIM LEE (LIN LI)

Kindly revert liability,

Best Regards,

Elmer Alfonso

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Thank you .

With Best Regards,

Janet Tay | Specialist, GI Call Centre

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 |

www.axa.com.sg<<http://www.axa.com.sg>>

Email: cst@axa.com.sg

Phone: (65) 6880

4888[<http://axaproactive.my.salesforce.com/servlet/servlet.ImageServer?oid=00Db0000000Ky1f&esid=0186F00000ViEfw>]

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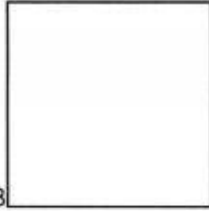
Thank you .

With Best Regards,

Janet Tay | Specialist, GI Call Centre

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: cst@axa.com.sg



Phone: (65) 6880 4888

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ref:_00Db0Ky1f._5006F1pDwC2:ref



Re:<MANDATE IA> - S8M00PXK [ACCIDENT INVOLVING SGV 8226P(OI) / SGY 1113L(TP) / OTHERS ON 17/07/2018]

Type

🔗 Question

Message

Hi, pls proceed as per mandate. TY.

Reply

NTUC FAIRPRICE CO-OPERATIVE LTD
ESSO BEDOK SOUTH SERVICE STATION
795 BEDOK SOUTH AVE 1
SINGAPORE 469335
TEL : 65-6444-1027
GST REG. NO.: M4-0004578-0

STATION NO.: 274001 RECEIPT NO.: C01459
BATCH NO.: 5466 CASHIER: Alice
DATE: 27/09/18 10:20:10 SEQUENCE NO.: 358095
POS NO.: 103

EXXONMOBIL ASIA PACIFIC PTE LTD
GST REG. NO.: M2-0009186-8

ITEM NAME	QTY	PRICE	TOTAL
REGULAR			
PLU 02	4.29	\$ 2.330	\$ 10.00
DISCOUNT			\$ 0.50
PUMP NO.2			

FUEL DISCOUNT	\$ -0.50
TOTAL INCL. GST	\$ 9.50
GST AMOUNT	\$ 0.62

TOTAL DISCOUNT	\$ -0.50
TOTAL INCL. GST	\$ 9.50
GST AMOUNT	\$ 0.62
Card payment VISA	\$ 9.50

VISA CREDIT
VISA:*****0784
APPROVAL CODE:000962
CARD HOLDER NAME: CHERYL LIM

ENT TYPE:CHIP
TVR:0080008000
AID:A0000000031010
TC:2EFA2ABBAE9BA4BF

I CONFIRM I HAVE RECEIVED GOODS/SERVICES IN THE
AMOUNT SHOWN HERE AND WILL OBSERVE MY AGREEMENT
WITH THE CARD ISSUER

FLEET CARD USER CANNOT USE
RECEIPT FOR GST PURPOSES
GET 35% BONUS POINTS WITH 250 LTR
FUEL PURCHASE EVERY MONTH
THANK YOU AND WELCOME BACK!

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SGV 8226P (Insd veh)	Model:	NISSAN QASHQAI (A)
	SGY 1113L (TP veh)		
Date of Accident:	17/07/2018		

Global Sum Settlement	:	[] Yes	[X] No	
Repair Estimate	:	\$	3,472.02	
Final Repair Cost	:	\$	1,814.41	
Loss of Use	:	\$		days at \$0.00 per day
Rental (if any)	:	\$	288.90	3 days
LTA / GIA Search Fee	:	\$	2.00	

Medical Fee:	:	\$	63.85
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	:	\$	
Final Settlement Sum	:	\$	2,169.16

Is Third Party Workshop GIA Registered? [X] YES [] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____
 28
 BOLA Liability: _____ 100 _____ (%) Assessed Liability (*): _____ 0 _____ (%)
 * Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks

Payment Instruction: Payee's Breakdown			
1)	AUTOLUTION INDUSTRIAL PTE LTD	:	\$ 2,169.16

NUR SHAQILAH BTE ABDOL
WAHAB

02/04/2019
Date

Please attach all the supporting documents to the form.
 (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18013634/Upb3s2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 02-04-2019	
ATTN: RICHARD ANG		Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SGV 8226P	Veh. Inspected	SGY 1113L
Policy No.	GA361575/1	Coverage (\$)	0.00
Claim No.	S8M00PXX	Excess (\$)	0.00
Assign From	RICHARD ANG	Assign Date	26/07/2018
2. Vehicle Particulars & Condition			
Make & Model	NISSAN QASHQAI (A)	c.c	1197
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	SJNFEAJ11U1959270	Colour	WHITE
Odometer	12705	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	215/60R17	GOODYEAR	7 mm
L/H Front Tyre	215/60R17	GOODYEAR	7 mm
R/H Rear Tyre	215/60R17	GOODYEAR	7 mm
L/H Rear Tyre	215/60R17	GOODYEAR	7 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	17/07/2018	Inspection Date	27/07/2018
Survey held at	AUTOLUTION INDUSTRIAL PTE LTD 19 UBI ROAD 4 SINGAPORE 408623		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGY 1113L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	STAY ASSY-REAR RH (N) (CONSISTENT)	NOT NECESSARY	126.00	-
1	STAY ASSY-REAR LH (N) (CONSISTENT)	NOT NECESSARY	126.00	-
1	REINFORCEMENT REAR BUMPER (N) (CONSISTENT)	NOT NECESSARY	619.20	-
1	REAR BUMPER SIDE BRACKET RH (DISC 5%) (N) (CONSISTENT)	NECESSARY	35.90	34.11
1	REAR BUMPER SIDE BRACKET LH (DISC 5%) (N) (CONSISTENT)	NECESSARY	35.90	34.11
1	ENERGY ABSORBER REAR BUMPER (N) (CONSISTENT)	NOT NECESSARY	126.40	-
6	CLIP REAR BUMPER @ \$1.20 (DISC 5%) (N) (CONSISTENT)	NECESSARY	7.20	6.84
1	REAR BUMPER FASCIA (DISC 5%) (N) (CONSISTENT)	DEFORMED	717.00	681.15
	LESS 20% DISCOUNT		-358.72	-151.25
			1,434.88	604.96
SPECIAL NETT ITEMS				
1	SENSOR-REVERSE (SN) (CONSISTENT)	SHORTED	250.00	250.00
1	SUNDRIES (SN) (CONSISTENT)	NOT NECESSARY	50.00	-
			300.00	250.00
LABOUR				
	LABOUR CHARGES TO REPAIR REAR END PANEL, RENEW FRT BUMPER.		800.00	375.00
	CHARGES TO SPRAY PAINTING SAME.		600.00	400.00
	RENEW REVERSE SENSOR.		110.00	110.00
	LESS 5% DISCOUNT		-	-44.25
			1,510.00	840.75
GRAND TOTAL			3,244.88	1,695.71
RECOMMENDED COST OF REPAIRS				1,695.71

Report Ref No. CC4/ASM18013634/Upb3s2

CHUA KANG SENG

Licensed Appraiser

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