

Re: SMA683U & SJZ5260C - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS ; Our claim no DMPC1800302H

Asher Sng (LKKAUTO)

Wed 5/1/2019 11:46 AM

To: Chin Hui Xin <huixin@n51.com.sg>; Sabrina (N-51) <sabrina@n51.com.sg>

 2 attachments (9 MB)

OI SKETCH PLAN.pdf; 20180721_101939_Forward-camera.avi;

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

We attached here with a copy of our insured's accident statement and video for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client exit from the slip road and collided into our insured vehicle.

We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ECICS Claims [<mailto:claims@ecics.com.sg>]

Sent: Wednesday, 25 July, 2018 9:02 AM

To: Chin Hui Xin <huixin@n51.com.sg>; assignments <assignments@lkkauto.com>

Cc: ECICS Claims <claims@ecics.com.sg>

Subject: RE: SMA683U & SJZ5260C - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS ; Our claim no DMPC1800302H

Without Prejudice

Hi Melody

Thank you for your email.

We will appoint LKK for the PRS.

Aside to LKK

Please assist to arrange for TP PRS.

Thank you.

Regards,
Janice Goh
Claims Division
DID: +65 6303 0182
FAX: +65 6338 9267

ECICS Limited
7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg directly.

*****Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.*****

From: Chin Hui Xin [<mailto:huixin@n51.com.sg>]
Sent: Tuesday, 24 July, 2018 5:55 PM
To: ECICS Claims
Subject: Re: SMA683U & SJZ5260C - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS

Dear Sir/Madam,
We appoint your surveyor company LKK.
Please see attached.
Thank you

Regards,
Melody Chin
N-51 Automotive Pte Ltd
Office : 6842 0051
Fax : 6741 0510
www.n51.com.sg



On Tue, Jul 24, 2018 at 4:20 PM, ECICS Claims <claims@ecics.com.sg> wrote:
Without prejudice

Dear Melody

Thank you for your email.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:

1. LKK
2. JP knight
3. Formteam
4. Appraisal Associates
5. Autoprobe
6. Raleigh

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Thank you.

Regards,
Janice Goh
Claims Division
DID: +65 6303 0182
FAX: +65 6338 9267

ECICS Limited
[7 Temasek Boulevard, #10-01](#) Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg directly.

*****Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.*****

From: Chin Hui Xin [mailto:huixin@n51.com.sg]
Sent: Tuesday, 24 July, 2018 3:21 PM
To: ECICS Claims
Subject: SMA683U & SJZ5260C - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS

Dear Sir/Madam,

As per above subject,

Please refer attachment of GIA report. We still waiting for the amendment from reporting centre.

Kindly propose / provide your 10 surveyors.

Thank you...

Regards,
Melody Chin

N-51 Automotive Pte Ltd

Office : 6842 0051

Fax : 6741 0510

www.n51.com.sg

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