

RE: SMA683U & SJZ5260C - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS ; Our claim no DMPC1800302H

Janice Goh Siew Geok (ECICS, Claims) <Janice_Goh@ecics.com.sg>

Wed 12/19/2018 5:36 PM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Cc: ECICS Claims <claims@ecics.com.sg>

Hi Asher

Please proceed to reject TP claim.

Thank you.

Regards,

Janice Goh

Claims Division

DID: +65 6303 0182

FAX: +65 6338 9267

ECICS Limited

10 Eunos Road 8, Singapore Post Center #09-04A, Singapore 408600

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg directly.

*****Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.*****

From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]

Sent: Wednesday, 19 December, 2018 5:21 PM

To: ECICS Claims

Cc: Janice Goh Siew Geok (ECICS, Claims); Desmond Lee Ker Wen (ECICS, Claims); Crystabelle Tan Gek Peng (ECICS, Claims)

Subject: RE: SMA683U & SJZ5260C - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS ; Our claim no DMPC1800302H

Your ref: DMPC1800302H

Hi Sir,

We refer to the above matter.

TP reported that OI move forward and collided into his vehicle.

OI reported that TP exit from the slip road collided into his vehicle

Enclosed a copy of insured video for your easy reference, video clearly show that third party exit from the slip road and hit insured vehicle.

We are of the opinion that BOLA 31 shall be applied and liability is not in third party favour.

In view of the above, we are intending to reject TP claim.

For your approval/ comments/ instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: ECICS Claims [<mailto:claims@ecics.com.sg>]

Sent: Wednesday, 25 July, 2018 9:02 AM

To: Chin Hui Xin <huixin@n51.com.sg>; assignments <assignments@lkkauto.com>

Cc: ECICS Claims <claims@ecics.com.sg>

Subject: RE: SMA683U & SJZ5260C - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS ; Our claim no DMPC1800302H

Without Prejudice

Hi Melody

Thank you for your email.
We will appoint LKK for the PRS.

Aside to LKK

Please assist to arrange for TP PRS.

Thank you.

Regards,
Janice Goh
Claims Division
DID: +65 6303 0182
FAX: +65 6338 9267

ECICS Limited
7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

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*****Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.*****

From: Chin Hui Xin [<mailto:huixin@n51.com.sg>]

Sent: Tuesday, 24 July, 2018 5:55 PM

To: ECICS Claims

Subject: Re: SMA683U & SJZ5260C - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS

Dear Sir/Madam,

We appoint your surveyor company LKK.

Please see attached.

Thank you

Regards,

Melody Chin

N-51 Automotive Pte Ltd

Office : 6842 0051

Fax : 6741 0510

www.n51.com.sg



On Tue, Jul 24, 2018 at 4:20 PM, ECICS Claims <claims@ecics.com.sg> wrote:
Without prejudice

Dear Melody

Thank you for your email.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:

1. LKK
2. JP knight
3. Formteam
4. Appraisal Associates
5. Autoprobe
6. Raleigh

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Thank you.

Regards,
Janice Goh
Claims Division
DID: +65 6303 0182
FAX: +65 6338 9267

ECICS Limited
[7 Temasek Boulevard, #10-01](#) Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg directly.

*****Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.*****

From: Chin Hui Xin [mailto:huixin@n51.com.sg]
Sent: Tuesday, 24 July, 2018 3:21 PM
To: ECICS Claims
Subject: SMA683U & SJZ5260C - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS

Dear Sir/Madam,

As per above subject,

Please refer attachment of GIA report. We still waiting for the amendment from reporting centre.

Kindly propose / provide your 10 surveyors.

Thank you...

Regards,
Melody Chin
N-51 Automotive Pte Ltd
Office : 6842 0051
Fax : 6741 0510
www.n51.com.sg

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