

Page 1

INS. CASE OWNER:

CC 3 / AIG1801 7617, New 9

LKK:  
IDAC:

Surveyor:

NAT

DOI:

ASSIGNMENT

25/7/18

Date / Time:

25/7/18

Registered in Merit:

25/7/18

Pre-assign / CCU / FTE

SKU 569K



Insured Vehicle No.:

LENY WIDJATA

Name of Insured:

Insured Tel No.:

HP: 91890971

Excess Sec II :SS

D.O.A:

26/7/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

689944096954

Policy No.:

20047958

Make / Model:

TOYOTA

Place of Accident:

EV

OI GIA REPORT: YES NO TP GIA REPORT: YES NO

Insured Liability:

Final ? Yes / No

SKU 9745H

SKU 569K

SKU 8275K



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

01



INSRS:

WSP:

Tel:

Liability:

RMKS:

LOVE

W

TP



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time:

21/7/18  
bshw

SKU 8275K - 44/01/2018 20x (2m) BOLA 17/5/18  
SKU 569K - X

29.8.18 + 2.35 CALLED OI NO RESPONSE. LETTER SENT TO OI.

RECEIVED 16 OCT 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st)

Non-Reporting ltr (2nd)

Non-Reporting ltr (Final)

Notification ltr (if non-pickup)

Call OI:

After call ltr to OI: 29/8/18

Documentation Check List: Handler: Typist:

Notification ltr (if non-pickup)

After call ltr to OI

Authorisation To Act

Release Voucher

Final Repair Bill

Car Rental Invoice

Towing Invoice

LTA / GIA

Medical Bill

PIR

Mandate/Reject Instruction

LOD

Payment Breakdown Form

Post-Repair Photos

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time: 31/7/18

Confirm with: Final

Confirm by: Final

Repair Cost:

PP

\$51,420.48

( 2

days) Reduction:

48

%

Email

Call

FINAL SETTLEMENT

Date/Time: 12/8/18

Confirm with: Final

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

28

If NO or B 28. Ass. Lia:

0%

Repair Cost:

W/L

\$51,519.91

B VLN CC 01 200

Loss of Rental (LOR):

\$5 287.95

( 25

days) x 11.5

Loss of Use (LOU):

\$5

(5

x

days)

Loss of Income (LOI):

\$5 125.00

(5.50

x 2.5 days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

\$5 1.49

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/ Independent)

Legal Cost

\$5

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

+322 + \*20

Total:

\$51,939.90

Global Sum \$5:

1936.00

FINAL PAYMENT

Date/Time: 12/8/18

Confirm with: Final

Email

Call

Payee 1:

\$51,939.90

Name 1: (CORPORATE) THE ASSURANCE CO LTD

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18013613/Neb3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 26-07-2018		
		Code : AIG		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SKU 569K	Veh. Inspected	SHC 8275K	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	26/07/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	24/07/2018	Inspection Date	25/07/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

member of COMFORTDELGRO

Team: ARC Repair TP(CLS0)1 JOB CARD Sales Order: 3842468 JC NO.: 305191894

MEMBER	REGN NO.: SHC8275K	MILEAGE
COMFORT TRANSPORTATION PTE LTD	MAKE: HYUNDAI	FUEL
7010045	MODEL I-40	E 1/2 F
MEMBER NO. 383 SIN MING DRIVE	DATE/TIME IN	24.07.2018 16:00
ESS Singapore SINGAPORE 575717	YR OF MAKE 06.08.2015	TARGET DATE
65508755	CHASSIS CODE KMLB41UMGU075539	COMPLETION DATE/TIME:
(R) (D)		
(P)		
UNIT CARD NO.		

Accident Date: 24.07.2018  
NATURE: 3P 24.07.18/B-

JOB DESCRIPTION

AIG

S/NO	LABOR CODE	DESCRIPTION
		FRONT
		LEFT SIDE
		RIGHT SIDE
		REAR

KEYED & PASSED OUT BY: \_\_\_\_\_  
SERVICE ADVISOR \_\_\_\_\_ CUSTOMER'S SIGNATURE \_\_\_\_\_

Check-out Slip	Exit Pass
No.: SHC8275K FZ AIG LKK	Vehicle No.: SHC8275K
Signature/Date	Name of Service Advisor Date
turned to Service Reception upon collection	To be kept by Security Guard

## COMFORTDELGRO ENGINEERING PTE LTD

## REPAIR ESTIMATE\*

VEHICLE NO : SHC 8275K

DATE 25/7/2018 9:29

MAKE :

MODEL : HYUNDAI i40

AIG  
ReAR

PIP

Fz

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Bumper			\$ 603.60	DT
	Rear Bumper Reinforcement			\$ 504.35	X SUC
	Rear Bumper Reinforcement Bracket (LH/RH)	S	180.00	\$ 360.00	X SUC
	Rear Bumper Side Bracket			\$ 49.00	X SUC
	Rear Bumper Clips			\$ 22.00	/ ne c
	Rear Bumper Sponge			\$ 143.40	X SUC
	Rear Bumper Under Cover			\$ 225.00	/ scratch
	<b>SUB TOTAL</b>			<b>\$ 1,907.35</b>	
	<b>LESS 20%</b>			<b>\$ 381.47</b>	
	<b>DISCOUNTED TOTAL</b>			<b>\$ 1,525.88</b>	
	Rear Bumper Reverse Sensor			\$ 135.70	Nett X SUC
	Rear Bumper Rubber Mat			\$ 50.00	Nett / ne c
	Rear Bumper Advertisement Logo			\$ 50.00	Nett / ne c
	Rear Fender Advertisement Logo(LH/RH)	S	100.00	\$ 200.00	Nett / ne c
				<b>\$ 435.70</b>	
	<b>Labour Charge</b>				
	Panel Beating			\$ 350.00	200
	Spray Painting Charge			\$ 250.00	200
	Wiring Charge			\$ 50.00	20
	R/Refix Reverse Sensor			\$ 120.00	20
	<b>TOTAL LABOUR</b>			<b>\$ 770.00</b>	
	<b>ESTIMATE TOTAL</b>			<b>\$ 2,731.58</b>	
	<p>NAZ LKK 25/7/18 1620 P/P 2 DAYS BEFORE PAINT PHOTO</p>				
	<p>LKK Auto Repair &amp; Paint Shop The Repair Shop To be used for painting To be used for resurvey To be used for confirmation To be used for "Without Prejudice" basis To be used for approval from Insurance Company To be used for approval from Insurance Company</p>				
	<p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p>				

# COMFORTDELGRO ENGINEERING

Our Job Ref No : 305191894  
Date : 26.07.2018

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 8156

## FINALIZATION FORM

To : LKK

Fax :

Attn : NAZ

Vehicle Reg No. : SHC8275K

Date of Accident : 24.07.2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG — SKU 569K
2. The finalized amount shall be:
 

(a) Spare Parts after List discount	<u>\$730.48</u>
(b) Labour Charges	<u>\$690.00</u>
<b>Total for Part-By-Part Repair Cost</b>	<u>\$1,420.48</u>
(c.) Lumpsum Repair (if applicable)	
Total for Lumpsum repair cost after Less: <u>20%</u>	<u>\$0.00</u>
<b>Final Lumpsum Repair cost</b>	<u>\$0.00</u>

3. Estimated normal period for repairs: 2 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Signature : 

Name : FAUZY BIN MOKHTAR

Name : NAZ

Tel : 62148319

Date : 31/7/18

Fax : 65468156

## For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

\_\_\_\_\_

COMFORTDELGRO ENGINEERING PTE LTD  
REPAIR ESTIMATE

Date: 26.07.2018  
Time: 15:55:56  
Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010045  
ADDRESS : COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65508755

JOB NO : 305191894  
REGN NO : SHC8275K  
MILEAGE : 0000000000  
MAKE : HYUNDAI  
MODEL : I-40  
DATE OF REGN : 06.08.2015  
DATE/TIME IN : 24.07.2018 16:00  
ACCIDENT DATE : 24.07.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001	04-01-0103-0579-G	I40VC COVER ASSY-RR BUMPE	1	603.60	20.00	482.88
0002	04-01-0101-0111-A	HYUNDAI BUMPER COVER CLIP	10 L	22.00	20.00	17.60
0003	04-01-0103-0738-G	I40VC COVER-RR BUMPER LWR	1	225.00	20.00	180.00
0004	04-01-0103-1150-A	I40VC PROTECTOR MAT	1	50.00	2.00-	50.00

SUB-TOTAL : 730.48

JOB NATURE

0000	20-05	RENEW ADVERTISMENT REAR BUMPER	50.00
0001	20-05	RENEW ADVERTISMENT REAR FENDER LH	100.00
0002	20-05	RENEW ADVERTISMENT REAR FENDER RH	100.00
0003	L	PANEL BEATING	200.00
0004	L	SPRAY PAINTING CHARGE	200.00
0005	L	WIRING CHARGE	20.00
0006	L	REMOVE/REFIX REVERSE SENSOR	20.00

COMFORTDELGRO ENGINEERING PTE LTD  
REPAIR ESTIMATE

Date: 26.07.2018  
Time: 15:55:56  
Page: 2

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010045  
ADDRESS : COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65508755

JOB NO : 305191894  
REGN NO : SHC8275K  
MILEAGE : 0000000000  
MAKE : HYUNDAI  
MODEL : I-40  
DATE OF REGN : 06.08.2015  
DATE/TIME IN : 24.07.2018 16:00  
ACCIDENT DATE : 24.07.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

SUB-TOTAL : 690.00

TOTAL : 1,420.48

MVA NAME & SIGNATURE  
DATE :

AUTHORISED : YES / NO  
SURVEYOR NAME & SIGNATURE  
DATE :



Our Ref : T 0718 / SHC8275K /CL(st)  
Your Ref:  
Date : 16-Aug-18

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**CHARTIS Building**  
**78 Shenton Way**  
**#07-16**  
**Singapore 079120**

**Attn : Motor Claims Department WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC8275K YOUR INSURED SKU 569K**  
**AND OTHER SGC9345H ON 24.07.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHC8275K which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SKU 569K we are submitting these claim for your consideration on behalf of the claimants.

#### TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,519.91
2	3 days Loss of Rental @ \$ 115.00 per day	\$ 345.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation	\$ -
<b>Sub Total :</b>		<b>\$ 1,872.40</b>

#### HIRER'S CLAIM

7	3 days Loss of Income @ \$ 80.00 per days	\$ 240.00
<b>Total Claims :</b>		<b>\$ 2,112.40</b>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 8 pcs.  
b) LTA search slip/s of : SKU 569K  
c) GIA / Police report/s of : SHC8275K  
d) Letter of authority from owner / hirer / operator  
( X ) Photograph/s of Accident Scene ( ) Certificate of Insurance  
( ) Witness statement/s ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*Cecilia Lee*

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Floor  
Singapore 508969

Mainline +65 6363 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198804499

Workshops

Braddell  
205 Braddell Road  
Singapore 579701

Loyang  
59 Loyang Drive  
Singapore 508969

Sin Ming  
383 Sin Ming Drive  
Singapore 575717

Pandan  
45 Pandan Road  
Singapore 609286

Ubi  
320 Ubi Road 3  
Singapore 408549

Senoko  
24 Senoko Loop  
Singapore 758156

Sungei Kadut  
7 Sungei Kadut Way  
Singapore 728791

Yishun  
501 Yishun Industrial Park A  
Singapore 768732

**Asher Sng (LKKAuto)**

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Wednesday, 12 September 2018 3:03 PM  
**To:** WIDJAJALENY@GMAIL.COM  
**Subject:** ACCIDENT INVOLVING SKU 569K/ SHC 8275K / OTHERS ON 24/07/2018

**Our Ref: CC3/AIG16013505/Keb3**

12 SEPT 2018

**LENY WIDJAJA**

Dear Sir/Madam,

**ACCIDENT INVOLVING SKU 569K/ SHC 8275K / OTHERS ON 24/07/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

Asher  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****I 40 SHC8275K , SKU569K , SGC9345H  
EAST COAST EXPRESSWAY.****ON 24-Jul-18 10:15**

I / We

**MOHAMED KHIR ISHAK**

(Hirer) NRIC No.:

**S6923903Z**

and/or

(Relief) NRIC No.:

Taxi Number

**SHC8275K**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**24-Jul-2018**

Name of Hirer

**MOHAMED KHIR ISHAK**

Hirer NRIC

**S6923903Z**

Signature :



Address

**102 RIVERVALE WALK #06-64  
540102**

Contact No.

**96451507**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$ 1930.00** (Global Sum) for vehicle no. **SHC 8275K** that was damaged pursuant to the accident which occurred on **24/07/2018** (date) along **EAST COAST EXPRESSWAY** (location) involving vehicle no/s **SKU 569K**.

This is pursuant to the inspection conducted on **25/07/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHC 8275K** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 8275K** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 11 (day) of 10 (month) **20** 18 (year)



*AWK*

Signed by appointed surveyor

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
205 BRADDELL ROAD  
SINGAPORE 579701

Signed by "the workshop" (with chop)

Please forward your cheque made payable to:-  
**COMFORTDELGRO ENGINEERING PTE LTD**

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, CHARTIS BUILDING #08  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHC8275K

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
06.08.2015

CHASSIS CODE  
KMH1841UMGL075539

INV. NO/DATE  
91387360 01.08.2018

JOB NO.  
305191894

ODOMETER READING

DATE/TIME IN  
24.07.2018 16:00

S/No	Part No.	Qty	Unit Price	%Disc	Net
0005	L SPRAY PAINTING CHARGE	200.00		200.00	
0006	L WIRING CHARGE	20.00		20.00	
0007	L REMOVE/REPAIR REVERSE SENSOR	20.00		20.00	
SUB-TOTAL :					690.00

Items total 1,420.48

Add GST @ 7.000 % 99.43

Invoice amount 1,519.91

Issued by : KATHERINETAN 01.08.2018 15:12:05

Repair type : CLSO/57/57

Payment type/Term: /Credit 30 days

1. WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DELIVERED AND RETURNED AT OWNERS' RISK.

2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A (DAY TO DAY) BASIS IN RESPECT OF ANY AMOUNT DUE AND UNPAID TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE DATE OF THE PERIOD OF DEFAULT).

4. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS (IF ANY) IMMEDIATELY WITHIN 14 DAYS OF RECEIPT IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT IT AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91387360	1,519.91	

Our Ref: CT18070726

Date: 01 August 2018



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON                      24/07/2018    @   10:15 hrs  
ALONG                                EAST COAST EXPRESSWAY.  
INVOLVING                        SKU569K, SGC9345H

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC8275K** (the "Taxi"). The Taxi was hired to **MOHAMED KHIR ISHAK IC NO S6923903Z** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$115.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SHC 8275K

READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO			2	2	7		FROM	TO
969	428.1km	0615hrs	2000hrs	16/07/18	MD. KHIR	2	2	7	482.5km	0520hrs	2030hrs
323	363.8km	0600hrs	2000hrs	17/07/18	MD. KHIR	2	2	7	366.9km	0530hrs	1945hrs
752	429.5km	0530hrs	2000hrs	18/07/18	MD. KHIR	2	2	7	401.8km	0545hrs	2000hrs
151	398.4km	0600hrs	2000hrs	19/07/18	MD. KHIR	2	2	8	286.0km	0800hrs	2000hrs
545	394.2km	0615hrs	2000hrs	20/07/18	MD. KHIR	2	2	8	395.0km	0600hrs	2030hrs
906	361.1km	0600hrs	2000hrs	21/07/18	MD. KHIR	2	2	8	423.0km	0600hrs	2030hrs
255	349.3km	0600hrs	2000hrs	22/07/18	MD. KHIR	2	2	9	349.5km	0600hrs	1800hrs
452	197.0km	0900hrs	1900hrs	23/07/18	MD. KHIR	2	2	9	350.0km	0530hrs	2015hrs
857	404.9km	0600hrs	2000hrs	24/07/18	Accident?	2	2	9	in	1600	—
200	342.3km	0600hrs	2000hrs	26/07/18	Repair	2	2	9	out	—	1345
565	365.5km	0500hrs	1800hrs								

**Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SKU569K	24 Jul 2018 / 10:15:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

Previous      OK



## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	26 Jul 2018 <a href="#">Edit Reg</a>		25 Jul 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,420.48</b> <a href="#">Edit Estimates</a>	<b>S\$1,420.48</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>LENY WIDJAJA</b> , ID: S7778410A								
Main Claimant:	<b>COMFORT TRANSPORTATION PTE LTD</b> , Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	<b>SHC8275K</b>	Date of Loss:	24/07/2018 10:00 - :59 [35 Months and 18 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 6899440969SG</b>	Policy/Cover Note No.:	2100472958						
Vehicle Reg. No. (Insured):	<b>SKU569K</b>	Policy No. (Claimant):	MCOM0015						
		Excess:							
Repairer:	<b>ComfortDelGro Engineering Pte Ltd (Loyang)</b> 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Wui, Shawn-KJ</b> ] Shawnkaijye.Wui@aig.com								
Claimant's Insurer:	<b>India International Insurance Pte Ltd (HQ)</b> - Tel: 63476100								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>Muhammad Nazril Bin Abdullah</b> ] ... [Final Rpt due 06/08/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SHC8275K (6899440969SG)  
 [SKU569K]  
 TP  
 COMFORT TRANSPORTATION PTE LTD  
 Jul 24 2018 10:00AM  
 [LENY WIDJAJA]  
 ComfortDelGro Engineering Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print			
1	(Draft)	Third Party Express Settlement – Payment Breakdown													<input type="button" value="1"/>	Edit				
Assessment Reports															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)													Thumbnail		Print			
1	27/07/18 11:18	Accident Statement From: SC + Reg. No: SKU569K, Claimant: LENY WIDJAJA													<input type="button" value="1"/>	Load HTM				
Photos/Images															3 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print			
1	01/08/18 09:38	General View													<input type="button" value="1"/>	Load JPG	<input checked="" type="checkbox"/>			
2	01/08/18 09:38	General View													<input type="button" value="1"/>	Load JPG	<input checked="" type="checkbox"/>			
3	01/08/18 09:38	General View													<input type="button" value="1"/>	Load JPG	<input checked="" type="checkbox"/>			
4	01/08/18 09:38	General View													<input type="button" value="1"/>	Load JPG	<input checked="" type="checkbox"/>			
5	01/08/18 09:38	General View													<input type="button" value="1"/>	Load JPG	<input checked="" type="checkbox"/>			
6	01/08/18 09:38	General View													<input type="button" value="1"/>	Load JPG	<input checked="" type="checkbox"/>			
7	01/08/18 09:38	General View													<input type="button" value="1"/>	Load JPG	<input checked="" type="checkbox"/>			
8	01/08/18 09:38	General View													<input type="button" value="1"/>	Load JPG	<input checked="" type="checkbox"/>			
9	01/08/18 09:38	General View													<input type="button" value="1"/>	Load JPG	<input checked="" type="checkbox"/>			
10	01/08/18 09:38	General View													<input type="button" value="1"/>	Load JPG	<input checked="" type="checkbox"/>			
11	01/08/18 09:38	General View													<input type="button" value="1"/>	Load JPG	<input checked="" type="checkbox"/>			
12	01/08/18 09:38	General View													<input type="button" value="1"/>	Load JPG	<input checked="" type="checkbox"/>			
13	01/08/18 09:38	General View													<input type="button" value="1"/>	Load JPG	<input checked="" type="checkbox"/>			
14	01/08/18 09:38	General View													<input type="button" value="1"/>	Load JPG	<input checked="" type="checkbox"/>			
15	01/08/18 09:38	General View													<input type="button" value="1"/>	Load JPG	<input checked="" type="checkbox"/>			
16	01/08/18 09:38	General View													<input type="button" value="1"/>	Load JPG	<input checked="" type="checkbox"/>			
17	01/08/18 09:38	General View													<input type="button" value="1"/>	Load JPG	<input checked="" type="checkbox"/>			
18	01/08/18 09:38	General View													<input type="button" value="1"/>	Load JPG	<input checked="" type="checkbox"/>			
19	01/08/18 09:38	General View													<input type="button" value="1"/>	Load JPG	<input checked="" type="checkbox"/>			
Documentation															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print			
1	26/07/18 19:02	TP ESTIMATE- MARKED													<input type="button" value="1"/>	Load PDF				
2	26/07/18 19:02	TP GIA REPORT													<input type="button" value="1"/>	Load PDF				
3	12/09/18 15:21	LETTER TO OI													<input type="button" value="1"/>	Load PDF				
4	17/10/18 09:03	WORKSHOP INVOICE													<input type="button" value="1"/>	Load PDF				
5	17/10/18 09:03	AUTHORISATION TO ACT FORM													<input type="button" value="1"/>	Load PDF				
6	17/10/18 09:03	Release Voucher													<input type="button" value="1"/>	Load PDF				
7	17/10/18 09:03	RENTAL RECEIPT													<input type="button" value="1"/>	Load PDF				
8	17/10/18 09:03	LTA SEARCH													<input type="button" value="1"/>	Load PDF				

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			

<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>
<div></div>
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKU569K (Insd veh)	Model:	HYUNDAI I40 1.7 D (A)
	SHC8275K (TP veh)		
Date of Accident:	24/07/2018		

Global Sum Settlement	:	[ X ] Yes	[ ] No	
Repair Estimate	:	\$		2,922.79
Final Repair Cost	:	\$		1,930.00
Loss of Use	:	\$		2.50 days at \$50.00 per day
Rental (if any)	:	\$		2.50 days
LTA / GIA Search Fee	:	\$		
Others:	:	\$		
	:	\$		
Final Settlement Sum (Global Sum)	:	\$		1,930.00

**Is Third Party Workshop GIA Registered?**    [ X ] YES    [ ] NO    (Kindly indicate below)

**A) For Non GIA Registered Workshop:**    Agreed Liability \_\_\_\_\_ (%)

**B) For GIA Registered Workshop:**    BOLA Applicable: Yes/ No    BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ 100 \_\_\_\_\_ (%)    Assessed Liability (\*): \_\_\_\_\_ 0 \_\_\_\_\_ (%)

*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown				
1)	ComfortDelGro Engineering Pte Ltd	:	\$	1,930.00
2)		:	\$	
3)		:	\$	
4)		:	\$	
5)		:	\$	

JOANNE LEE KHANG MIN

17 Oct  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18013613/NEB3Q2

Date: 17/10/2018

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100472958  
**Claimant Vehicle No :** SHC8275K **Insured Vehicle No :** SKU569K  
 Date of Loss: 24/07/2018 Nature of Claim: TP Claim No: 6899440969SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHC8275K**  
 Make & Model: HYUNDAI I40, 1.7 D (A) Engine No: D4DFU529929  
 Reg. Date: 06/08/2015 (Man. Year: 2015) Chassis No: KMHLB41UMGU075539  
 Colour: Blue Odometer: 229889 km  
 Engine Capacity: 1685 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16  
 Front Left Side: Bridgestone 5 mm Rear Left Side: West Lake 5 mm  
 Front Right Side: Bridgestone 5 mm Rear Right Side: West Lake 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,961.58	980.48	981.10	50.02
Miscellaneous Items	0.00	0.00	0.00	
Labour	770.00	440.00	330.00	42.86
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>2,731.58</b>	<b>1,420.48</b>	<b>1,311.10</b>	<b>48.00</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>191.21</b>	<b>99.43</b>	<b>91.78</b>	<b>48.00</b>
<b>Nett Amount (S\$)</b>	<b>2,922.79</b>	<b>1,519.91</b>	<b>1,402.88</b>	<b>48.00</b>
<b>+ Loss of Use (2.5 x S\$50.00/day) (S\$)</b>		125.00		
<b>+ Car Rental (2.5 x S\$115.00/day) (S\$)</b>		287.50		
<b>+ Doc/Search Fee (S\$)</b>		7.49		
<b>Nett Liability (S\$)</b>		<b>1,939.90</b>		
<b>Global Sum Settlement (S\$)</b>		<b>1,930.00</b>		

### INSPECTION

Date of Assignment: 25/07/2018  
 Date Inspected: 25/07/2018 Inspected At: ComfortDelGro Engineering Pte Ltd (Loyang)

59 Loyang Drive  
Singapore 508969

Estimated Period of Repair: 2.0 days

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**Adjuster:** Muhammad Nazril Bin Abdullah

**Manager:** Asher Sng Rong Yi

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Dented	603.60 FL	*603.60 FL
2	1		*REAR BUMPER REINFORCEMENT	Serviceable	504.35 FL	*- FL
3	2		*REAR BUMPER REINFORCEMENT BRACKET (LH/RH)	Serviceable	360.00 FL	*- FL
4	1		*REAR BUMPER SIDE BRACKET	Serviceable	49.00 FL	*- FL
5	1		*REAR BUMPER CLIPS	Necessary	22.00 FL	*22.00 FL
6	1		*REAR BUMPER SPONGE	Serviceable	143.40 FL	*- FL
7	1		*REAR BUMPER UNDER COVER	Scratched	225.00 FL	*225.00 FL
8	1		*REAR BUMPER REVERSE SENSOR	Serviceable	135.70 FS	*- FS
9	1		*REAR BUMPER RUBBER MAT	Necessary	50.00 FS	*50.00 FS
10	1		*REAR BUMPER ADVERTISEMENT LOGO	Necessary	50.00 FS	*50.00 FS
11	2		*REAR FENDER ADVERTISEMENT LOGO (LH/RH)	Necessary	200.00 FS	*200.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>2,343.05</b>	<b>1,150.60</b>
<b>- List Item Discount on L Items 20.00/20.00% (\$\$)</b>	<b>381.47</b>	<b>170.12</b>
<b>Total Parts (\$\$)</b>	<b>1,961.58</b>	<b>980.48</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	PANEL BEATING	New	350.00	200.00
2	SPRAY PAINTING CHARGE	New	250.00	200.00
3	WIRING CHARGE	New	50.00	20.00
4	R/REFIX REVERSE SENSOR	New	120.00	20.00
Gross Labour Cost (S\$)			<b>770.00</b>	<b>440.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >