

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 26 November, 2019 5:20 PM
To: Chua, Tienzhu (SG); Jia Le (LKK Auto)
Cc: Quek, Joyceline-CH; Paramchand, Varsha; Tan, Bennie-WZ; Loh, Chee-Heng; Rumli, Sharizah; Admin A; Vic (LKKAUTO)
Subject: RE: - RE: Service Incident ID: 13780766 / OC 2902926750SG / Insured dispute on TP claim payout - LKK REF CC3/AIG18013611/T1db3s2

Dear Tienzhu,

We refer to your below email.

Please be informed that we tried to contact Insured several times but to no avail.

The matter was settled on a 50/50 basis in view of conflicting version and no evidence provided by both parties.

Meanwhile, we will continue to follow up on Insured and will get back for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicapeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Chua, Tienzhu (SG) [mailto:Tienzhu.Chua1@aig.com]

Sent: Tuesday, 26 November, 2019 10:34 AM

To: Vic (LKKAUTO)

Cc: Quek, Joyceline-CH; Paramchand, Varsha; Tan, Bennie-WZ; Loh, Chee-Heng; Rumli, Sharizah

Subject: RE: - RE: Service Incident ID: 13780766 / OC 2902926750SG / Insured dispute on TP claim payout

Importance: High



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