

**From:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <LeeGek@smrt.com.sg>

**Sent:** Wednesday, 12 December 2018 10:47 AM

**To:** CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Subject:** LOD Re: Accident on 23/7/2018 involving SHC 4747S & SFB 555J (AIG's insured) Our Ref: TAX/07/18/2112/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$4557.78
Loss of Rental	\$1087.65 ( 9.5 days x \$114.49 )
Loss of Income	\$240.00 ( **4 days x \$60.00 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$5892.43</b>

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) vehicle attachment history

Please let us have your offer soon. Thanks.

\*\* our hirer has taken a courtesy taxi on 28/7/2018 at 11.52am. Please refer to the vehicle attachment history.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

12 DECEMBER 2018

**JINY TAY LEE LENG  
23 SUNSET PLACE  
SINGAPORE 597371**

Dear Sir/Madam,

**OUR REF : CC3/AIG18013611/T1hb3  
YOUR REF : SFB 555J  
ACCIDENT INVOLVING SFB 555J AND SHC 4747S ALONG GRANGE ROAD ON  
23.07.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHC 4747S against your motor insurance policy.

Based on the accident report and accident scenario and pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)



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- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Vic Alpeh  
Case Handler  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

I, SMRT TAXIS PTE LTD (the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHC 4747S (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHC 4747S that was damaged pursuant to the accident which occurred on 23/07/2018 (date) along GRANGE ROAD TOWARDS NAPIER ROAD (location) involving vehicle no/s SFB 555J ("the accident").

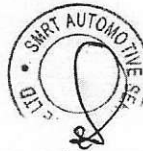
I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 5 (day) of August (month) 2019 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,850.00 (Global Sum) for vehicle no. SHC 4747S that was damaged pursuant to the accident which occurred on 23/07/2018 (date) along GRANGE ROAD TOWARDS NAPIER ROAD involving vehicle no/s SFB 555J.

This is pursuant to the inspection conducted on 25/07/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXI<sup>S</sup> PTE LTD ("the third party claimant") of vehicle no. SHC 4747S make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 4747S (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

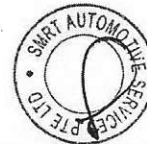
This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 5 (day) of August (month) 2019 (year)



MTH

Signed by appointed surveyor



Signed by "the workshop" (with chop)



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

## Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 1990042802  
Invoice No. : IV181100515  
Date : 27.11.2018  
Vehicle No. : SHC4747S  
Your Ref No. : TAX/07/18/2112  
Our Ref No. : 24097197  
Terms : 30 Days




Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
<b>Parts</b>					
DOOR:F/RH, FOR TOYOTA PRIUS TAXI	1.00	\$ 894.40	(100.00)	\$ 894.40	\$ 0.00
STICKER DECAL SMRT (DOOR)	1.00	\$ 60.00	( 0.00 )	\$ 0.00	\$ 60.00
HINGE LOWER RHF, DOOR	1.00	\$ 90.10	(100.00)	\$ 90.10	\$ 0.00
HINGE UPPER RHF, DOOR	1.00	\$ 80.50	(100.00)	\$ 80.50	\$ 0.00
CHECK ASSY, FR DOOR,	1.00	\$ 150.30	(100.00)	\$ 150.30	\$ 0.00
DOOR LOCK FRT/RH	0.00	\$ 575.80	(25.00 )	\$ 0.00	\$ 0.00
DOOR LOCK STRIKER	0.00	\$ 40.50	(25.00 )	\$ 0.00	\$ 0.00
DOOR OUTER HANDLE FRT/RH	1.00	\$ 370.80	(100.00)	\$ 370.80	\$ 0.00
DOOR BELT FRT/RH	0.00	\$ 69.20	(25.00 )	\$ 0.00	\$ 0.00
DOOR REGULATOR MOTOR FRONT RH	0.00	\$ 947.80	(10.00 )	\$ 0.00	\$ 0.00
DOOR REGULATOR SUB-ASSY, FRT/REAR RH	0.00	\$ 224.80	(25.00 )	\$ 0.00	\$ 0.00
MOULDING BODY, RH	0.00	\$ 673.60	(25.00 )	\$ 0.00	\$ 0.00
SILL MEMBER PLATE RR/RH	0.00	\$ 57.50	(25.00 )	\$ 0.00	\$ 0.00
PILLAR, CTR BODY	0.00	\$ 307.70	(25.00 )	\$ 0.00	\$ 0.00
DOOR:R/RH, FOR TOYOTA PRIUS	1.00	\$ 954.50	(25.00 )	\$ 238.62	\$ 715.87
HINGE UPPER RHR, DOOR	1.00	\$ 81.70	(25.00 )	\$ 20.42	\$ 61.27
HINGE LOWER RHR, DOOR	1.00	\$ 52.00	(25.00 )	\$ 13.00	\$ 39.00
CHECK ASSY, RR DOOR,	1.00	\$ 150.30	(25.00 )	\$ 37.57	\$ 112.72
DOOR BELT RR/RH	0.00	\$ 69.20	(25.00 )	\$ 0.00	\$ 0.00
DOOR LOCK RR/RH	0.00	\$ 709.30	(25.00 )	\$ 0.00	\$ 0.00
DOOR LOCK STRIKER	0.00	\$ 40.50	(25.00 )	\$ 0.00	\$ 0.00
DOOR REGULATOR MOTOR REAR RH	0.00	\$ 947.80	(10.00 )	\$ 0.00	\$ 0.00
DOOR REGULATOR SUB-ASSY, FRT/REAR RH	0.00	\$ 224.80	(25.00 )	\$ 0.00	\$ 0.00
FENDER RR/RH	1.00	\$ 766.80	(100.00)	\$ 766.80	\$ 0.00

  
Authorized Signature  
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

## Tax Invoice

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV181100515  
Date : 27.11.2018  
Vehicle No. : SHC4747S  
Your Ref No. : TAX/07/18/2112  
Our Ref No. : 24097197  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
SMRT LOGO	1.00	\$ 7.80	( 0.00 )	\$ 0.00	\$ 7.80
STICKER DECAL 6555 8888	1.00	\$ 21.60	( 0.00 )	\$ 0.00	\$ 21.60
QUARTER GLASS RR/RH	0.00	\$ 846.50	(25.00 )	\$ 0.00	\$ 0.00
SEALANT W/SCREEN	0.00	\$ 37.00	( 0.00 )	\$ 0.00	\$ 0.00
LINER, FENDER:R/RH, FOR TOYOTA PRIUS TAXI	0.00	\$ 141.30	(25.00 )	\$ 0.00	\$ 0.00
BUMPER, REAR:FOR TOYOTA PRIUS TAXI	1.00	\$ 458.60	(25.00 )	\$ 114.65	\$ 343.95
BUMPER SEAL, RR RH	1.00	\$ 65.70	(25.00 )	\$ 16.42	\$ 49.27
RETAINER, BUMPER:SIDE, R/RH, TOYOTA PRIUS	1.00	\$ 94.80	(25.00 )	\$ 23.70	\$ 71.10
PIXEL STICKER	2.00	\$ 60.00	( 0.00 )	\$ 0.00	\$ 120.00
RIM, TYRE:FOR TOYOTA PRIUS TAXI	1.00	\$1490.20	(100.00)	\$1490.20	\$ 0.00
MOULDING BODY, RH	1.00	\$ 673.60	(25.00 )	\$ 168.40	\$ 505.20
Sub-Total					\$ 2107.78

### Labour

TO REPAIR RH PORTION	1.00	\$1000.00	0.00	\$ 0.00	\$ 1000.00
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### Others

TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	1.00	\$ 40.00	0.00	\$ 0.00	\$ 40.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	1.00	\$ 80.00	0.00	\$ 0.00	\$ 80.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00

  
Authorized Signature  
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

## Tax Invoice

GST Reg No. : MR-8500001-7  
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Date : 27.11.2018  
Vehicle No. : SHC4747S  
Your Ref No. : TAX/07/18/2112  
Our Ref No. : 24097197  
Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705

Description	Qty	Unit Cost	Add %	/ (Discount) Amount		Amount
TO TRANSFER DOOR MECHANISM	1.00	\$ 60.00	0.00	\$	0.00	\$ 60.00
TO PROVIDE LABOUR & MATERIAL FOR SOLAR FILM (NET)	0.00	\$ 125.00	0.00	\$	0.00	\$ 0.00
TO REMOVE & REFIT REAR QUARTER GLASS RH	0.00	\$ 120.00	0.00	\$	0.00	\$ 0.00
TO REPLACE SUNDRY PARTS	1.00	\$ 30.00	0.00	\$	0.00	\$ 30.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$	0.00	\$ 0.00
TO REMOVE / REFIT SEAT	0.00	\$ 120.00	0.00	\$	0.00	\$ 0.00
TO RESPRAY FRONT DOOR RH	1.00	\$ 200.00	0.00	\$	0.00	\$ 200.00
TO RESPRAY ROCKER PANEL MOULDING	1.00	\$ 100.00	0.00	\$	0.00	\$ 100.00
TO RESPRAY CENTRE PILLAR RH	1.00	\$ 150.00	0.00	\$	0.00	\$ 150.00
TO RESPRAY REAR DOOR RH	1.00	\$ 200.00	0.00	\$	0.00	\$ 200.00
TO RESPRAY REAR FENDER RH	1.00	\$ 200.00	0.00	\$	0.00	\$ 200.00
TO RESPRAY RIM	1.00	\$ 100.00	0.00	\$	0.00	\$ 100.00
TO REPSRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$	0.00	\$ 200.00

GRAND TOTAL \$ 4,557.78

Remark :

Make/Model : TOYOTA PRIUS  
Accident Date : 23.07.2018

N.B. Payment by cheque should be crossed and  
made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.

Authorized Signature  
for SMRT Automotive Services Pte Ltd





SMRT Taxis Pte Ltd

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/07/18/2112

From: SMRT Taxis Pte Ltd

Date: 30/07/2018

**ACCIDENT ON 23/07/2018 INVOLVING SHC 4747S & SFB 555J**

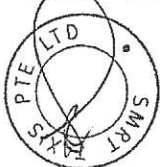
**ALONG GRANGE ROAD TOWARDS NAPIER ROAD**

This is to confirm that the daily rental rate for SHC 4747S is \$114.49 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
SMRT TAXIS PTE LTD



for Manager



Accident Vehicle Laid-Up Report

Registration No. : SHC4747S                      Accident Case No. : TAX/07/18/2112

Make / Model : TOYOTA PRIUS                      Ref. No. : 24097197

Date and Time Vehicle off-road for Accident Repair : 24.07.2018 12:46:00

Date and Time Repair Completed : 03.08.2018 08:15:29

Remarks :

Generated by : POHSUAN

Printed on : 04.08.2018

## Enquire Transaction History

### Transaction History Details

Log Date/Time:	24 Jul 2018 / 14:21:00	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SFB555J		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHD - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20180724142100655501

Search Date / Time: 23 Jul 2018 14:55:00  
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.  
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)[Back to List](#)

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13 August 2018

**SMRT TAXIS PTI**

Woodlands Industrial Park  
Singapore  
Tel : 65 647  
Fax : 65 636  
www.smrt.

**Vehicle Attachment History of MOHAMED AMANULLAH BIN PEER MOHAMED  
(S1103305I)**

Vehicle Num	Vehicle Make	Vehicle Model	Attachment Type	Attachment Start Date Time	Attachment End Date Time	Return Reason
SHC4747S	TOYOTA	PRIUS	MAIN	04/04/2017 11:50 AM		
SHC4514Y	TOYOTA	PRIUS	COURTESY	28/07/2018 11:52 AM	03/08/2018 10:38 AM	

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