

15/5/2018

INS. CASE OWNER:

CC

/ATG1801

h606, Gp6h52

LKK:

IDAC:

Surveyor:

46R

DOI:

ASSIGNMENT

W/18

Date / Time:

W/18

Registered in Merimen:

W/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLP 5645E

Claim No.:

996060755059

Name of Insured:

LKR

Policy No.:

999995087

Insured Tel No.:

HP:

Make / Model:

MAZDA

Excess Sec II :SS

D.O.A.:

27/3/18

Place of Accident:

BEHARU PLAZA

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

LOH BOON FANN.

OI GIA REPORT (YES / NO):

YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

% Final ? Yes / No

SHA 4252E

INSRS:
WSP:
Tel:
Liability:
RMKS:CME
myINSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

27/3/18
200.

SHA 4252E - X

SLP 5645E - N2A/M3G1800687019 DNR-W/18/18

POTENTIAL REJECT.

TP CHANGED LANE.
TO REQ VIDEO FOR REVIEW.TP VIDEO RECEIVED.
SIMILAR SCENARIO B14(a)
DIV - MOVED OUT
FPV - OVERTAKING, NOT
MOVING STRAIGHT.
MANEUVERED TO LEFT
TO PARK

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

JUL 12-3-18

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

SS

%

(Agreed / Assessed)

BOLA S/N No.:

%

If NO or B 28, Ass. Lia:

Repair Cost:

1,307.06

SS

653.53

Loss of Rental (LOD):

376.20

SS

188.10

(

3

days)

125.40

VIDEO

Loss of Use (LOU):

SS

(S

x

days)

Loss of Income (LOI):

SS

(S

x

days)

LOR only

LOU only

LOR + LOU

LOR + LO

(Tick only one)

GIA/LTA Search

7.49

SS

7.49

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost:

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

1,840.75

SS

924.12

Global Sum SS:

924.22

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

924.22

Name 1:

COMFORT ELGRO ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

SS

X

Name 2:

X

Payee 3: (Strike if N.A.)

SS

Name 3:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/LCR18013606/Gjb3

78 SHENTON WAY #08-16
CHARTIS BUILDINGS SINGAPORE 079120

Date : 26-07-2018



Code : LCR

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLP 5645E	Veh. Inspected	SHA 4353E
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	26/07/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--	--

5. General Information

Accident Date	23/07/2018	Inspection Date	24/07/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE

VEHICLE NO : SHA 4353E

MAKE :

MODEL : TOYOTA PRIUS

24/7/2018 14:39

LKK

AIG

PARTS DESCRIPTION	QTY	UNIT PRICE	AMOUNT
REAR BUMPER / <i>cut</i>			\$ 458.60
REAR BUMPER SIDE RETAINER X <i>MC NN</i>			\$ 112.70
REAR BUMPER CLIPS / <i>MC</i>			\$ 22.00
RETAINER, REAR BUMPER, SIDE, LH / <i>MC</i>			\$ 94.80
SEAL, REAR BUMPER SIDE, LH X <i>NN</i>			\$ 148.40
REAR FENDER, LH X <i>repair</i>			\$ 817.50
REAR FENDER SHEILD (LH) X <i>NN</i>			\$ 134.20
SUB TOTAL			\$ 1,788.20
LESS 25%			\$ 447.05
DISCOUNTED TOTAL			\$ 1,341.15
LABOUR CHARGE			
Panel Beating			\$ <i>200</i> 850.00
Spray Painting Charge			\$ <i>400</i> 650.00
Wiring Charge			\$ X 50.00
Tuff Kote			\$ X 50.00
Remove/Refix Cushion & Upholstery Rear			\$ X 150.00
Remove/Refix Rear Windscreen Glass			\$ X 120.00
Remove/Refix Reverse Sensor			\$ <i>40</i> 120.00
TOTAL LABOUR			\$ 1,990.00
ESTIMATE TOTAL			\$ 3,331.15

3 Days.
part by int
before paint photos.
Guo Gwp.
24/7/18 *Qian*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

member of COMFORTDELGRO

Date/Time: 24.07.2018 12:10 Page : 1

Team: ARC Repair TP(CLSO)1

JOB CARD

Sales Order:

JC NO.: 305191564

OMER
S COMFORT TRANSPORTATION PTE LTD
OMER NO. 7010045
ESS 383 SIN MING DRIVE
Singapore SINGAPORE 575717
(F) 65508755 (Q)
(P)
UNT CARD NO.

REGN NO:	SHA4353E	MILEAGE
MAKE:	TOYOTA	FUEL E.....1/2.....F
MODEL	PRIUS HYBRID(G4)	DATE/TIME IN 24.07.2018 09:45
YR OF MANU.	10.08.2017	TARGET DATE
CHASSIS CODE	JTDKB3FU103563149	COMPLETION DATE/TIME

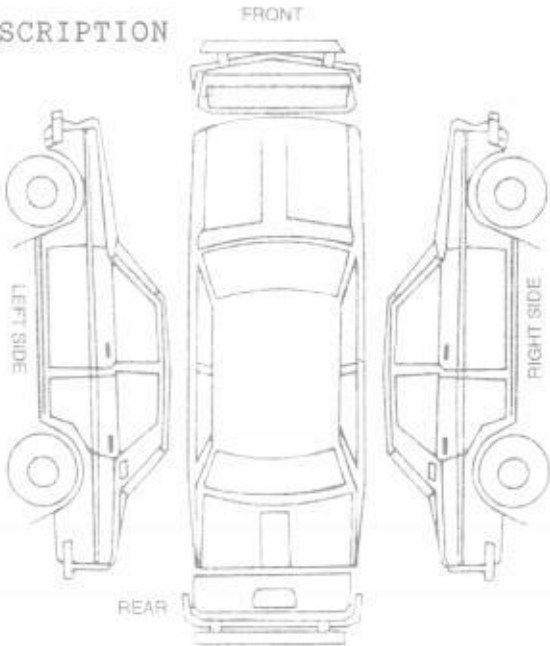
AIG

JOB DESCRIPTION

Accident Date: 23.07.2018
NATURE: 3P 23.07.2018

S/NO LABOR CODE

DESCRIPTION



HECKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

ledgement Slip

Exit Pass

No.: SHA4353E LKE

Vehicle No.: SHA4353E

f Service Advisor

Signature/Date

Name of Service Advisor

Date

turned to Service Reception upon collection

To be kept by Security Guard

54



...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	26 Jul 2018 Edit Reg		24 Jul 2018 00:00 Edit Adj Rpt	S\$1,221.55 Edit Estimates	S\$1,221.55 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	LCRF PTE LTD, Co. Reg. No.: 201624597K		
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R		
Vehicle Reg. No.:	SHA4353E	Date of Loss:	23/07/2018 21:00 - :59 [11 Months and 13 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 9960607550SG	Policy/Cover Note No.:	0999994784
Vehicle Reg. No. (Insured):	SLP5645E	Policy No. (Claimant):	MCOM0015
		Excess:	
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Yong, Ivy-AV] Ivy-VA.Yong@aig.com		
Claimant's Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 06/08/2018]		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SHA4353E (9960607550SG)**
[SLP5645E]
TP
COMFORT TRANSPORTATION PTE LTD
Jul 23 2018 9:00PM
[LCRF PTE LTD]
ComfortDelGro Engineering Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Video			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	29/08/18 17:57	FROM TP CDGE	Load MP4	
Letters/Correspondences			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	Edit	
Assessment Reports			1 per page	☒
No	Finalized On	ATG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	27/07/18 13:45	Accident Statement From: SC - Reg. No: SLP5645E, Claimant: LCRF PTE LTD	Load HTM	
Photos/Images			3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	27/07/18 08:50	General View	Load JPG	☒
2	27/07/18 08:50	Odometer Reading	Load JPG	☒
3	27/07/18 08:50	Chassis Number	Load JPG	☒
4	27/07/18 08:50	General View	Load JPG	☒
5	27/07/18 08:50	General View	Load JPG	☒
6	27/07/18 08:50	General View	Load JPG	☒
7	27/07/18 08:50	General View	Load JPG	☒
8	27/07/18 08:50	General View	Load JPG	☒
9	27/07/18 08:50	General View	Load JPG	☒
10	27/07/18 08:50	General View	Load JPG	☒
11	27/07/18 08:50	General View	Load JPG	☒
12	27/07/18 08:50	General View	Load JPG	☒
13	27/07/18 08:51	Reinspection Photo	Load JPG	☒
14	27/07/18 08:51	Reinspection Photo	Load JPG	☒
15	27/07/18 08:51	Reinspection Photo	Load JPG	☒
16	27/07/18 08:51	Reinspection Photo	Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	26/07/18 19:12	TP ESTIMATE- MARKED	Load PDF	
2	26/07/18 19:12	TP GIA REPORT	Load PDF	
3	18/03/19 13:49	AUTHORISATION TO ACT	Load PDF	
4	18/03/19 13:49	LETTER TO OI	Load PDF	
5	18/03/19 13:49	LTA SEARCH	Load PDF	
6	18/03/19 13:49	RELEASE VOUCHER	Load PDF	
7	18/03/19 13:49	RENTAL MILEAGE	Load PDF	
8	18/03/19 13:49	RENTAL RECEIPT	Load PDF	

Video			1 per page	☒
No.	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
9	18/03/19 13:49	WORKSHOP INVOICE	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer
Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLP5645E (Insd veh)	Model:	TOYOTA PRIUS 1.5 HYBRID (A)
	SHA4353E (TP veh)		
Date of Accident:	23/07/2018		

Global Sum Settlement	:	[X]	Yes	[]	No
Repair Estimate	:	\$			3,617.83
Final Repair Cost	:	\$			924.00
Loss of Use	:	\$			3.00 days at \$50.00 per day
Rental (if any)	:	\$			3 days
LTA / GIA Search Fee	:	\$			
Others:	:	\$			
	:	\$			
Final Settlement Sum (GLOBAL SUM)	:	\$			924.00
Is Third Party Workshop GIA Registered? [X] YES [] NO (Kindly indicate below)					
A) For Non GIA Registered Workshop:			Agreed Liability _____ (%)		
B) For GIA Registered Workshop:			BOLA Applicable: Yes / No BOLA Scenario No: __NIL__		
BOLA Liability: ____50____ (%)			Assessed Liability (*): _____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.					
Remarks _____					

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 924.00
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

NUR SHAQILAH BTE ABDOL WAHAB

18 Mar
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR18013606/GJB3S2

Date: 18/03/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994784
 Claimant Vehicle No: SHA4353E Insured Vehicle No: SLP5645E
 Date of Loss: 23/07/2018 Nature of Claim: TP Claim No: 9960607550SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHA4353E
 Make & Model: TOYOTA PRIUS, 1.5 HYBRID (A) Engine No: 2ZRS060823
 Reg. Date: 10/08/2017 (Man. Year: 2017) Chassis No: JTDKB3FU103563149
 Colour: Blue Odometer: 128302 km
 Engine Capacity: 1798 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65R15 Rear Tyre Size: 195/65R15
 Front Left Side: West Lake 6 mm Rear Left Side: West Lake 6 mm
 Front Right Side: West Lake 6 mm Rear Right Side: West Lake 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,391.15	481.55	909.60	65.38
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,990.00	740.00	1,250.00	62.81
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	3,381.15	1,221.55	2,159.60	63.87
+ GST 7.00/7.00% (S\$)	236.68	85.51	151.17	63.87
Nett Amount (S\$)	3,617.83	1,307.06	2,310.77	63.87
+ Loss of Use (3.0 x S\$50.00/day) (S\$)		150.00		
+ Car Rental (3.0 x S\$125.40/day) (S\$)		376.20		
		(S\$) 1,833.26		
Liab Amount (50.00%) (S\$)		916.63		
+ Doc/Search Fee (S\$)		7.49		
Nett Liability (S\$)		924.12		
Global Sum Settlement (S\$)		924.00		

INSPECTION

Date of Assignment: 24/07/2018

Date Inspected: 24/07/2018 Inspected At:

ComfortDelGro Engineering Pte Ltd (Loyang)
 59 Loyang Drive
 Singapore 508969

Estimated Period of Repair: 3.0 days

Adjuster: XING GUO QIANG

Manager: Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Cut	458.60 FL	*458.60 FL
2	1		*REAR BUMPER SIDE RETAINER	Not Necessary	112.70 FL	*- FL
3	10		*REAR BUMPER CLIPS	Necessary	22.00 FL	*22.00 FL
4	1		*RETAINER, REAR BUMPER, SIDE, LH	Necessary	94.80 FL	*94.80 FL
5	1		*SEAL, REAR BUMPER SIDE, LH	Not Necessary	148.40 FL	*- FL
6	1		*REAR FENDER, LH	Repair	817.50 FL	*- FL
7	1		*REAR FENDER SHIELD (LH)	Not Necessary	134.20 FL	*- FL
8	1		*REAR BUMPER MAT	Necessary	50.00 FS	*50.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	1,838.20	625.40
- List Item Discount on L Items 25.00/25.00% (S\$)	447.05	143.85
Total Parts (S\$)	1,391.15	481.55

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING.	New	850.00	300.00
2	SPRAY PAINTING CHARGE.	New	650.00	400.00
3	WIRING CHARGE.	New	50.00	0.00
4	TUFF KOTE.	New	50.00	0.00
5	REMOVE / REFIX CUSHION & UPHOLSTERY REAR.	New	150.00	0.00
6	REMOVE / REFIX REAR WINDSCREEN GLASS.	New	120.00	0.00
7	REMOVE / REFIX REVERSE SENSOR.	New	120.00	40.00
Gross Labour Cost (S\$)			1,990.00	740.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >