INS. CASE OWNER: CHOE HIONG | CC 4/AIG1801 2598, K/163 | LKK: IDAC:

ASSIGNMENT

Surveyor: KENNETH DOI: 04/09/18 Date / Time: 11/7/18

Registered in Merimen: 11/7/18

Pre-assign / CCU / FTE

Insured Vehicle No. : EZ 1998T Claim No. : 3578565756

Name of Insured : Yen Wan Hua Policy No. : 1800021202

Insured Tel No. : HP: 9022 5002 Make / Model : Mazda 5 2.0 Skyactiv

Excess See II :S$ D.O.A : 11/7/18 Place of Accident : Junc of Bukit Batok West Ave 5.

Is driver the owner? (YES / NO) Nature of Accident :

If NO Driver Name / Age : Muhamed Sheriff Bin Muhamed Slamsudin OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No. : 9022 5092 (V/L: YES / NO) Insured Liability : % **Final ? Yes / No**

EZ 2,51P → → →

INSRS: WSP: Tel : Liability : RMKS: Uheng Hoe | INSRS: WSP: Tel : Liability : RMKS: | INSRS: WSP: Tel : Liability : RMKS: | INSRS: WSP: Tel : Liability : RMKS:

Date/ Time		STAGE	DATE / PIC
21/7/18	EZ2451P - X EZ1998T - F	Non-Reporting ltr (1st):	
		Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
VIC		Notification ltr (if non-pickup):	
08/08/18 @ 10:44AM	- EMAIL LIABILITY CLAIMS - SPOKE TO OLD. OI WITH HIS BOSS. INFORMED TP CLAIM CONFIRMED HE REPAIR - ENVISED TP. AGREED TO SETTLE & AWARE NCD ISSUES. SAVED VOICEMAIL & EMAIL TO OI/OLD.	Call OI:	08/08/18 - VIC
		After call ltr to OI:	
		Documentation Check List: Handler / Typist	
		Notification ltr (if non-pickup)	
		After call ltr to OI:	
	- ORIGINAL TP LOD IN	Authorisation To Act:	
		Release Voucher:	
		Final Repair Bill:	
27/06/19	- CONFIRMED THROUGH CLAIM AS LOD. - ALL DOCS IN ORDER. - TO CLOSE.	Car Rental Invoice:	
		Towing Invoice	
		LTA / GIA :	
		Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: P/P S$ 2,656.50 (4 days) Reduction: 34 % Email [ ] Call [ ]

FINAL SETTLEMENT Date/Time: 27/06/19 Confirm with: JUNE Email [ ] Call [ ]

Final Liability:	% 100 (Agreed / Assessed) BOLA S/N No. : 27	If NO or B 28. Ass. Lia :
Repair Cost: (W/GST)	S$ 2,842.46	(OLD REPAIR - ENVISED TP)
Loss of Rental (LOR):	S$ — (days)	
Loss of Use (LOU):	S$ 400.00 (S 100 x 4 days) TUITION CAR (LOU)	
Loss of Income (LOI):	S$ — (S x days)	
LOR only [ ] LOU only [✓] LOR + LOU [ ] LOR + LO [ ] [Tick only one]		COPY SENT 17/7/19
GIA/LTA Search	S$ 8.00	
Medical:	S$ —	1) Claim status: Normal/Reject/Private Settle
Disbursement:	S$ — (e.g. Tow/ Independent)	2) Report Format:
Legal Cost	S$ —	3) Survey fee: $320.00
Total:	S$ 3,280.46 **Global Sum S$:** —	

FINAL PAYMENT Date/Time: Confirm with: Email [ ] Call [ ]

Payee 1:	S$ 3,280.46	Name 1:	CHENG HOE MOTOR PTE LTD
Payee 2: (Strike if N.A.)	S$ —	Name 2:	—
Payee 3: (Strike if N.A.)	S$ —	Name 3:	—

ASS. REC. BY: Kenneth

REF: A161

ASSIGNMENT

From: Date:

Estimated Cost:

OD / TP WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s Cheng Hoe

of

Insured:

Policy No.

Claims No.

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rport: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 04 ~~3-5~~ days Res.: Yes or No

Lum Sum: 1.81 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted: Vehicle: IN / OUT

Veh No: EL 351P Yr Regn: 11, 15

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or

Make: Toy Altis c.c 1.498

Colour: M.P. White A/C: Insured / Std / NI / NA

Sp.Reading: 79178 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: NRE161 0005245

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 185/60R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or Ling Long

Front		Rear	
R/Bal.	6 mm	R/Bal.	6 mm
L/Bal.	6 mm	L/Bal.	6 mm
D.O.A.	22/7/18	D.O.I.	4/9/18

Survey held at

Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
5/9	File pass to Catherine
	B 2656.50 Cultural Tour Tuition Co (4X100)
	CREDIT: $1,562.05 (54%)

Date/Time, File Pass to?

1)

Date/Time, File Return to?

2)

☐ : Prell. Report

☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ : Site Insp ($)

☐ : Interview ($)

☐ Tech Invs ($)

☐ Weekend ($)

Report Format :

Lump Sum / I.B.I: ($)

Survey Fee:

Transportation: $ + RS $

Photos

Others

TOTAL

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933
TEL: 6256 3561 FAX: 6256 4315
Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC4/AIG18013598/hb3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 26-07-2018

Code : AIG

1.	Policy Particulars :- THIRD PARTY CLAIM			
	Insured Veh.	EZ 1998T	Veh. Inspected	EL 351P
	Policy No.		Coverage ($)	0.00
	Claim No.		Excess ($)	0.00
	Assign From		Assign Date	26/07/2018

2.	Vehicle Particulars & Condition			
	Make & Model		c.c	0
	Engine No.	HIDDEN	Year of Reg.	
	Chassis No.		Colour	
	Odometer	-	Steering	
	Brakes		Modification	
	General			

3.	Conditions of Tyres			
		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm

4.	Description of Damages

5.	General Information			
	Accident Date	22/07/2018	Inspection Date	
	Survey held at	CHENG HOE MOTOR PL BLK 1019 YISHUN IND. PARK A #01-374/382 SINGAPORE 768761		

5a.	Remarks
	A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

EL351P
TP/AIG

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
GST:201001158E RCB NO:201001158E

M/S : AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY
#07-16 AIG BUILDING
SINGAPORE 079120
TEL: 64193000 FAX: 64153727
ATTN: Motor Claim Department

Estimate No: **ES1891012/YISHUN**
Date: 04 Sep 2018
Policy No: 5075829029-02
Veh Reg No: **EL351P**
Make/Model: TOYOTA COROLLA AXIO 1.5G CVT
Chassis No: NRE1610005245
Engine No: 2NR8480837
Reg. Date: 24/11/2015

Not authorised
Repair B4 paid
$2656-50 & 3 days

WS Ref: TP/AIG/YS
Claim Type: Third Party
Accident Date: 22/07/2018
TP Veh Reg No: EZ1998T

Estimate Repair Cost to Vehicle No :EL351P

	Description	U/Price	Quantity	List Price S$	Amount S$
	List Price				
1	REAR BUMPER	590.20	1 PC	590.20	
2	REAR BUMPER LH SIDE RETAINER	98.10	1 PC	98.10	
3	REAR BUMPER CLIPS	3.50	6 PCS	21.00	
4	REAR BUMPER LH REFLECTOR	92.80	1 PC	92.80	
5	TAILLAMP LH	548.40	1 PC	548.40	
6	REAR BOOT LOGO	42.10	1 PC	42.10	
7	REAR BOOT EMBLEM (AXIO)	44.17	1 PC	44.17	
8	REAR BOOT EMBLEM (COROLLA)	59.10	1 PC	59.10	
9	REAR BOOT EMBLEM (G)	47.50	1 PC	47.50	
10	REAR BOOT INNER LOCK	451.80	1 PC	451.80	
11	REAR BOOT INNER RUBBER	198.50	1 PC	198.50	
12	REAR PANEL	580.70	1 PC	580.70	
13	REAR PANEL INNER GARNISH	278.10	1 PC	278.10	
				3,052.47	
			Less 25%	763.12	2,289.35
	Special Net				
14	REVERSE SENSOR Shop	200.00	1 SET	200.00	
				200.00	200.00
	Labour				
15	REMOVE & REFIX REAR BUMPER ASSY,TAILLAMPS,KNOCK & REPAIR REAR BOOT,CUT,WELD & RENEW REAR PANEL & REALIGN THE	700.00	1 LA	700.00	500
16	PUTTY & RESPRAY ON REAR BOOT,REAR PANEL,REAR BUMPER,REAR LH FENDER (PEARL WHITE)	800.00	1 LA	800.00	660
17	RUSTPROOFING	30.00	1 LA	30.00	
				1,530.00	1,530.00

Total	S$ 4,019.35
Add GST @ 7%	281.35
Total Amount Payable	S$ 4,300.70

LKK Auto Consultants hence notify the Repairer of the following:
- To resurvey before after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

For Cheng Hoe Motor Pte Ltd

AUTHORISED SIGNATURE

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
GST:201001158E RCB NO:201001158E

EL351P
TP/AIG

M/S : AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY
#07-16 AIG BUILDING
SINGAPORE 079120
TEL: 64193000 FAX: 64153727
ATTN: Motor Claim Department

Not authorised
Repair Bypass

WS Ref: TP/AIG/YS
Claim Type: Third Party
Accident Date: 22/07/2018
TP Veh Reg No: EZ1998T

Estimate No: **ES1891012/YISHUN**
Date: 04 Sep 2018
Policy No: 5075829029-02
Veh Reg No: **EL351P**
Make/Model: TOYOTA COROLLA AXIO 1.5G CVT
Chassis No: NRE1610005245
Engine No: 2NR8480837
Reg. Date: 24/11/2015

3 – 5 days

Estimate Repair Cost to Vehicle No :EL351P

	Description	U/Price	Quantity	List Price S$	Amount S$
	List Price				
1	REAR BUMPER	590.20	1 PC	590.20	
2	REAR BUMPER LH SIDE RETAINER	98.10	1 PC	98.10	
3	REAR BUMPER CLIPS	3.50	6 PCS	21.00	
4	REAR BUMPER LH REFLECTOR	92.80	1 PC	92.80	
5	TAILLAMP LH Can see from B4R or Sense	548.40	1 PC	548.40	
6	REAR BOOT LOGO	42.10	1 PC	42.10	
7	REAR BOOT EMBLEM (AXIO)	44.17	1 PC	44.17	
8	REAR BOOT EMBLEM (COROLLA)	59.10	1 PC	59.10	
9	REAR BOOT EMBLEM (G)	47.50	1 PC	47.50	
10	REAR BOOT INNER LOCK	451.80	1 PC	451.80	
11	REAR BOOT INNER RUBBER	198.50	1 PC	198.50	
12	REAR PANEL	580.70	1 PC	580.70	
13	REAR PANEL INNER GARNISH	278.10	1 PC	278.10	
				3,052.47	
			Less 25%	763.12	2,289.35
	Special Net				
14	REVERSE SENSOR Shop	200.00	1 SET	200.00	
				200.00	200.00
	Labour				
15	REMOVE & REFIX REAR BUMPER ASSY,TAILLAMPS,KNOCK & REPAIR REAR BOOT,CUT,WELD & RENEW REAR PANEL & REALIGN THE	700.00	1 LA	700.00	500
16	PUTTY & RESPRAY ON REAR BOOT,REAR PANEL,REAR BUMPER,REAR LH FENDER (PEARL WHITE)	800.00	1 LA	800.00	660
17	RUSTPROOFING	30.00	1 LA	30.00	~~10~~ X
				1,530.00	1,530.00

Total	S$ 4,019.35
Add GST @ 7%	281.35
Total Amount Payable	S$ 4,300.70

Parts $1728.67
less 25% 432.16
$1296.60
200
~~1170~~
~~$2666.60~~
2656.50

For Cheng Hoe Motor Pte Ltd

AUTHORISED SIGNATURE

(4) days

Car – Rental car 4x$100
Ltd – 8

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	7685C
Vehicle Details	
Vehicle No.:	EL351P
Vehicle to be Exported:	No
Intended Deregistration Date:	04 Sep 2018
Vehicle Make:	TOYOTA
Vehicle Model:	COROLLA AXIO 1.5G CVT
Primary Colour:	White
Manufacturing Year:	2015
Engine No.:	2NR8480837
Chassis No.:	NRE1610005245
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	$16,039.00
Original Registration Date:	24 Nov 2015
First Registration Date:	24 Nov 2015
Transfer Count:	0
Actual ARF Paid:	$6,039.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	23 Nov 2025
PARF Rebate Amount:	$4,529.00
Intended COE Rebate Details	
COE Expiry Date:	23 Nov 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	$56,001.00
COE Rebate Amount:	$40,429.00
Total Rebate Amount:	**$44,958.00**

The information contained herein is correct as at 04 Sep 2018

OK

Enquire Vehicle & Owner Information (Vehicle No. EZ1998T As At 22 Jul 2018 / 10:16:00)

Law Firm Search Details

Search Reason:	Insurance claim in relation to traffic accident
Law Firm Case No.:	CHM-EL351

Current Owner Details

Owner ID Type:	Singapore NRIC
Owner ID:	S2185157D
Owner Name:	YEN WEN HWA @ NGAN TZEE MANH
Registered Address Type:	Private Residential (non-Condo Apt / non-House)
Registered Block/House No.:	25
Registered Street Name:	TREVOSE CRESCENT
Registered Unit No.:	-
Registered Building Name:	-
Registered Postal Code:	298040

Current Vehicle Details

Vehicle No.:	EZ1998T
Make Description/Model:	MAZDA / MAZDA5 WAGON 2.0 AT EU6
Insurance Company Name:	AIG ASIA PACIFIC INSURANCE PTE. LTD.

VIC

PAYMENT ADVICE

Your Ref : AIG Vehicle no.	:	EE1998T
Claimant Vehicle No.	:	EL351P
Date of Accident	:	22/07/2018
Traffic Accident involving vehicle/s No.	:	BT BATOK ST 31/BT BATOK WEST AVE 5

BREAKDOWN OF PAYMENT/S

S/No.	Items	Amount		Remark
1	Repair cost	$	2,842.46	
2	Loss of Income	$	400.00	$100 X 4 days (Tuition car)
3	LTA Search	$	8.00	
	TOTAL	**$**	**3,250.46**	

All payment should be made payable to Cheng Hoe Motor Pte Ltd.

Service Adviser : LKK
Contact No. : 6256 3561

> Back to OneMotoring

Enquire Transfer Fee

Vehicle Details

Vehicle No. :	EL351P
Vehicle Type :	L10 - For Instruction Motor Car
Vehicle Attachment 1 :	No Attachment
Vehicle Scheme :	Normal
Vehicle Make :	TOYOTA
Vehicle Model :	COROLLA AXIO 1.5G CVT
Chassis No. :	NRE1610005245
Propellant :	Petrol
Engine No. :	2NR8480837
Engine Capacity :	1496 cc
Maximum Power Output :	80.0 kW (107 bhp)
Maximum Laden Weight :	1365 kg
Unladen Weight :	1090 kg
Year Of Manufacture :	2015
Original Registration Date :	24 Nov 2015
Lifespan Expiry Date :	-
COE Category :	A - Car up to 1600cc & 97kW (130bhp)
Quota Premium :	$56,001.00
COE Expiry Date :	23 Nov 2025
Road Tax Expiry Date :	23 Nov 2018
PARF Eligibility Expiry Date :	23 Nov 2025
Inspection Due Date :	23 Nov 2018
Intended Transfer Date :	23 Jul 2018
CO2 Emission :	111.00 (g/km)
CEV/VES Rebate Utilised Amount :	$10,000.00
CO Emission :	-
HC Emission :	-
NOx Emission :	-
PM Emission :	-

Late renewal fee(s) will be imposed if road tax / lay up has expired. Please use Enquire Road Tax Payable for fee(s) payable.

Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.

Amount Payable

	Amount Before GST (S$)	GST Amount (S$)	Amount After GST (S$)
Transfer Fee :	25.00	-	25.00
Total Amount Payable :			**25.00**

You may print this page for reference.

OK Print

LKK Auto Consultants Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

08 AUGUST 2018

YEN WEN HWA @ NGAN TZEE MANH
25 TREVOSE CRESCENT
SINGAPORE 298040

By Post & By Email

Dear Sir/Madam,

OUR REF : CC4/AIG18013598/hb3
YOUR REF : EZ 1998T
ACCIDENT INVOLVING EZ 1998T AND EL 351P ALONG BUKIT BATOK WEST AVENUE 5 ON 22.07.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of EL 351P against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle EL 351P. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)

LKK Auto Consultants Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

Shariffsam_texasranger@hotmail.com
(Email)

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Wednesday, 8 August, 2018 10:23 AM
To: Shariffsam_texasranger@hotmail.com
Cc: Admin A; Vic (LKKAuto)
Subject: YOUR REF: EZ 1998T_ACCIDENT INVOLVING EZ 1998T AND EL 351P ALONG BUKIT BATOK WEST AVENUE 5 ON 22.07.2018

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

08 AUGUST 2018

YEN WEN HWA @ NGAN TZEE MANH
25 TREVOSE CRESCENT
SINGAPORE 298040

By Post & By Email

Dear Sir/Madam,

OUR REF : CC4/AIG18013598/hb3
YOUR REF : EZ 1998T
ACCIDENT INVOLVING EZ 1998T AND EL 351P ALONG BUKIT BATOK WEST AVENUE 5 ON 22.07.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of EL 351P against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle EL 351P. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK *Save the Earth· Print only when necessary·*

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AIG

AUTHORISATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I, Yeow Teck Siong (the third party claimant) of Blk 437 Jurong West Ave 1 #14-434 Singapore 640437 (address), owner of EL351P (vehicle no.) hereby authorize CHENG HOE MOTOR PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. EL351P that was damaged pursuant to the accident which occurred on 22/7/2018 (date) along BT Batok St 31 /BT Batok West Ave 5 (location) involving vehicle no/s EL1998T ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 23 (day) of July (month) 20 18 (year)

Signed by "the third party claimant"
(with chop if applicable)

CHENG HOE MOTOR PTE LTD

Signed by "the workshop"
(with chop)

This Discharge Voucher applies strictly for Claimant's claim for property damages only does not constitute a full discharge for any other claims or further claims whatsoever present or future that may manifest arising directly or indirectly from this accident.

This settlement terms herein is without an admission of liability on the part of the claimant and the settlement terms should not be used as evidence in any related suits or claims arising from this accident.

AIG

RELEASE VOUCHER

(AIG Asia Pacific - EXPRESS THIRD PARTY CLAIM)

"We/I, **CHENG HOE MOTOR PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S$2842.46** (Repair Cost), **S$400.00** (Loss of ~~Income~~ Use), **S$8.00** (Disbursement), for vehicle no **EL351P** that was damaged pursuant to the accident which occurred **22/7/2018** (date) along **BT BATOK ST 31/BT BATOK WEST AVE 5** (location) involving vehicle no/s **EL1998T.**

This is pursuant to the inspection conducted on 24/09/18 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **Yeow Teck Siong** ("the third party claimant") of vehicle no **EL351P** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage **EL351P** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 27 (day) of JUNE (month) 2019 (year)

LKK

KGC

Signed by appointed surveyor

CHENG HOE MOTOR PTE LTD

Signed by "the workshop" (with chop)

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
GST:201001158E RCB NO:201001158E

TAX INVOICE

M/S : AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY
#07-16 AIG BUILDING
SINGAPORE 079120
TEL: 64193000 FAX: 64153727
ATTN: Motor Claim Department

WS Ref: TP/AIG/YS
Claim Type: Third Party
Accident Date: 22/07/2018
TP Veh Reg No: EZ1998T

NO: **CL8190330**
Date: 12 Apr 2019
Policy No: 5075829029-02
Veh Reg No: **EL351P**
Make/Model: TOYOTA COROLLA AXIO 1.5G CVT
Job No: JC1599542

Description	Quantity	List Price S$	Amount S$
To Supply all replaced parts, all necessary and agreed labour & miscellaneous charges. (As recommended by your appointed surveyor)	1 PC	S$ 2,656.50	S$ 2,656.50

Total	S$ 2,656.50
Add GST @ 7%	185.96
Total Amount payable	S$ 2,842.46

For Cheng Hoe Motor Pte Ltd

E. && O. E. AUTHORISED SIGNATURE

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	25 Jul 2018 Edit Reg		26 Jul 2018 00:00 Edit Adj Rpt	**S$2,656.50** Edit Estimates	**S$2,656.50** View Rpt		**Pending for Survey Report** Cancel Case

Main | Reference | Claim Details | Documents | Show All

CLAIM SUBFOLDER DETAILS **[Created by adjuster]**

Insured:	**YEN WEN HWA @ NGAN TZEE MANH**, ID: S2185157D		
Main Claimant:	**YEOW TECK SIONG**, ID: S1277685C		
Vehicle Reg. No.:	**EL351P**	Date of Loss:	22/07/2018 10:00 - :59 [**31** Months and **28** Days From LTA Reg Date (Man Yr)]
Claim Type:	**TP** / 3572826575SG	Policy/Cover Note No.:	1800021202 (Comprehensive)
Vehicle Reg. No. (Insured):	**EZ1998T**	Policy No. (Claimant):	5075829029-02
		Excess:	
Repairer:	**Cheng Hoe Motor Pte Ltd (Yishun)** Blk 1019 #01-374/382, Yishun Industrial Park A, 768761 Yishun - Tel: 6755 6142		
Handling Insurer:	**AIG Asia Pacific Insurance Pte. Ltd. (Express)** - Tel: 65-6419-3000 ... [Handled by **Loh, Chee-Heng**] Chee-Heng.Loh@aig.com		
Claimant's Insurer:	**NTUC Income Insurance Co-operative Ltd (HQ)** - Tel:		
Adjuster:	**LKK Auto Consultants Pte Ltd (HQ)** - Tel: 6256-3561 ... [Handled by **KENNETH KONG**] ... [**Final Rpt** due 06/08/2018]		

ASSOCIATED MAIL RECEIVED View All | Compose Case Mail

There are no mail for this case.

ALL ASSOCIATED TASKS View All | Search Tasks | Create New Task | Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?

No results.

Claim Documents

***EL351P (3572826575SG)**
[EZ1998T]
TP
YEOW TECK SIONG
Jul 22 2018 10:00AM
[YEN WEN HWA @ NGAN TZEE MANH]
Cheng Hoe Motor Pte Ltd

Upload Documents | Upload Photos | Compose New Letter | Upload Video | Upload Audio

View: View in Browser

Letters/Correspondences — 1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	(Draft)	**Third Party Express Settlement - Payment Breakdown**		Edit	

Assessment Reports — 1 per page

No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	27/07/18 14:42	**Accident Statement** From:SC - Reg. No: EZ1998T, Claimant: YEN WEN HWA		Load HTM	

Photos/Images — 3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	27/06/19 14:02	**Odometer Reading**		Load JPG	
2	27/06/19 14:02	**Chassis Number**		Load JPG	
3	27/06/19 14:03	**General View**		Load JPG	
4	27/06/19 14:03	**General View**		Load JPG	
5	27/06/19 14:03	**General View**		Load JPG	
6	27/06/19 14:03	**General View**		Load JPG	
7	27/06/19 14:03	**General View**		Load JPG	
8	27/06/19 14:03	**General View**		Load JPG	
9	27/06/19 14:03	**General View**		Load JPG	
10	27/06/19 14:03	**General View**		Load JPG	
11	27/06/19 14:03	**General View**		Load JPG	
12	27/06/19 14:03	**General View**		Load JPG	
13	27/06/19 14:03	**General View**		Load JPG	
14	27/06/19 14:03	**General View**		Load JPG	
15	27/06/19 14:03	**General View**		Load JPG	
16	27/06/19 14:03	**General View**		Load JPG	
17	27/06/19 14:03	**General View**		Load JPG	
18	27/06/19 14:03	**General View**		Load JPG	
19	27/06/19 14:03	**General View**		Load JPG	
20	27/06/19 14:03	**General View**		Load JPG	
21	27/06/19 14:03	**General View**		Load JPG	
22	27/06/19 14:03	**General View**		Load JPG	
23	27/06/19 14:03	**General View**		Load JPG	
24	27/06/19 14:03	**General View**		Load JPG	
25	27/06/19 14:03	**General View**		Load JPG	
26	27/06/19 14:05	**Reinspection Photo**		Load JPG	
27	27/06/19 14:05	**Reinspection Photo**		Load JPG	
28	27/06/19 14:05	**Reinspection Photo**		Load JPG	

Documentation — 1 per page

Letters/Correspondences				1 per page	☑
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	26/07/18 14:41	EMAIL FROM AIG DD 26072018		Load PDF	
2	26/07/18 14:41	TP GIA REPORT		Load PDF	
3	08/08/18 10:28	EMAIL TO OI		Load PDF	
4	08/08/18 10:28	LETTER TO OI		Load PDF	
5	05/09/18 18:34	TP ESTIMATE- MARKED		Load PDF	
6	11/07/19 09:20	WORKSHOP INVOICE		Load PDF	
7	11/07/19 09:20	AUTHORISATION TO ACT FORM		Load PDF	
8	11/07/19 09:20	Release Voucher		Load PDF	
9	11/07/19 09:20	LTA SEARCH		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST Reset Save Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)

Vehicle No:	**EZ1998T (Insd veh)**	**Model:**	**TOYOTA COROLLA 1.5 G AXIO HYBRID (A)**
	EL351P (TP veh)		
Date of Accident:	**22/07/2018**		

Global Sum Settlement	: [ ] Yes	[X] No	
Repair Estimate	: $	4,300.70	
Final Repair Cost	: $	2,842.46	
Loss of Use	: $	400.00	4.00 days at $100.00 per day
Rental (if any)	: $	0.00	days
LTA / GIA Search Fee	: $	8.00	
Others:	: $	0.00	
	: $		
Final Settlement Sum	: $	3,250.46	

Is Third Party Workshop GIA Registered? [X] **YES** [ ] **NO** (Kindly indicate below)

A) For **Non GIA Registered Workshop:** Agreed Liability _____(%)

B) For **GIA Registered Workshop:** BOLA Applicable: Yes/ ~~No~~ BOLA Scenario No: __27__

BOLA Liability: _____100_____(%) Assessed Liability (*):_____(%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Cheng Hoe Motor Pte Ltd	: $	3,250.46
2)		: $	
3)		: $	

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

11 Jul 2019

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)
51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933
Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18013598/KHB3Q2
Date: 11/07/2019

REFERENCE

Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	1800021202	
Claimant Vehicle No :	EL351P	**Insured Vehicle No :**	EZ1998T	
Date of Loss:	22/07/2018	Nature of Claim:	TP	Claim No: 3572826575SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	**EL351P**		
Make & Model:	TOYOTA COROLLA, 1.5 G AXIO HYBRID (A)	Engine No:	2NR8480837
Reg. Date:	24/11/2015 (Man. Year: 2015)	Chassis No:	NRE1610005245
Colour:	Metallic Pearl White	Odometer:	79178 km
Engine Capacity:	1496 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S$):	**Market Value/New Car Price**		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:		Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	195/60 R15	Rear Tyre Size:	195/60 R15
Front Left Side:	Linglong 6 mm	Rear Left Side:	Linglong 6 mm
Front Right Side:	Linglong 6 mm	Rear Right Side:	Linglong 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,489.35	1,496.50	992.85	39.88
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,530.00	1,160.00	370.00	24.18
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S$)	**4,019.35**	**2,656.50**	**1,362.85**	**33.91**
+ GST 7.00/7.00% (S$)	281.35	185.96	95.39	33.90
Nett Amount (S$)	**4,300.70**	**2,842.46**	**1,458.24**	**33.91**
+ Loss of Use (4.0 x S$100.00/day) (S$)		400.00		
+ Doc/Search Fee (S$)		8.00		
Nett Liability (S$)		**3,250.46**		

INSPECTION

Date of Assignment:	26/07/2018		
Date Inspected:	04/09/2018	Inspected At:	Cheng Hoe Motor Pte Ltd (Yishun) Blk 1019 #01-374/382, Yishun Industrial Park A Singapore 768761
Estimated Period of Repair:	4.0 days		

Adjuster: KENNETH KONG **Manager:** VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Buckled	590.20 FL	*590.20 FL
2	1		*REAR BUMPER LH SIDE RETAINER	Distorted	98.10 FL	*98.10 FL
3	6		*REAR BUMPER CLIPS	Necessary	21.00 FL	*21.00 FL
4	1		*REAR BUMPER LH REFLECTOR	Serviceable	92.80 FL	*- FL
5	1		*TAILLAMP LH	Cracked	548.40 FL	*548.40 FL
6	1		*REAR BOOT LOGO	Necessary	42.10 FL	*42.10 FL
7	1		*REAR BOOT EMBLEM (AXIO)	Necessary	44.17 FL	*44.17 FL
8	1		*REAR BOOT EMBLEM (COROLLA)	Necessary	59.10 FL	*59.10 FL
9	1		*REAR BOOT EMBLEM (G)	Necessary	47.50 FL	*47.50 FL
10	1		*REAR BOOT INNER LOCK	Repair	451.80 FL	*- FL
11	1		*REAR BOOT INNER RUBBER	Serviceable	198.50 FL	*- FL
12	1		*REAR PANEL	Repair	580.70 FL	*- FL
13	1		*REAR PANEL INNER GARNISH	Dented	278.10 FL	*278.10 FL
14	1		*SET REVERSE SENSOR	Shorted	200.00 FS	*200.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S$)	**3,252.47**	**1,928.67**
- List Item Discount on L Items 25.00/25.00% (S$)	763.12	432.17
Total Parts (S$)	**2,489.35**	**1,496.50**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	**REMOVE & REFIX REAR BUMPER ASSY ,TAIL LAMPS ,KNOCK & REPAIR REAR BOOT ,CUT ,WELD & RENEW REAR PANEL& REALIGN THE**	New	700.00	500.00
2	**PUTTY & RESPRAY ON REAR BOOT ,REAR PANEL ,REAR BUMPER,REAR LH FENDER (PEARL WHITE)**	New	800.00	660.00
3	**RUSTPROOFING**	New	30.00	0.00
		Gross Labour Cost (S$)	**1,530.00**	**1,160.00**

Report was unsubmitted during this print-out.

< END OF ESTIMATES >