

Surveyor:

Kenneth

DOI:

ASSIGNMENT

31/12/2018

Date / Time:

26/12/18

Registered in Merimen:

26/12/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKR 6824A

Name of Insured:

HAR MUN KEONG

Insured Tel No.:

HP: 96800903

Excess Sec II :SS

D.O.A: 2/12/2018

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Har Chur Hao

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

10 MAJU AVE

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:

Optima



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

7/12/18
CH

507668-X; SKR6824A-X

7/12 OIRP sent out 1st letter.

13/12/18
13/12/18Email to ALB: Request for a GIA.
No OI GIA27/12/18
27/12/18Sent 1st AR to OI (due on 12/9/18).
- 1st AR -> 22-50

4/1/18

Rec'd PIR from TP.

15/1/18

DV sent

16/1/18

File pass to Mea kwa tu ch

STAGE

DATE / PIC

Non-Reporting ltr (1st)

Non-Reporting ltr (2nd)

Non-Reporting ltr (Final)

Notification ltr (if non-pickup)

Call OI:

26/12/18

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Disputed) BOLA S/N No.: NIL.

Repair Cost:

S\$

802.50

Loss of Rental (LOR) W/GST

S\$

299.60

(2 days)

X# 140.00

Loss of Use (LOU):

S\$

-

(\$ x days)

Loss of Income (LOI):

S\$

-

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

2.00

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost

S\$

-

Total:

S\$

1104.10

Global Sum S\$: 1100.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

1100.00

Name 1:

Optima Workz Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Non-Report/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$320 + \$20.

COPY SENT

ASSIGNMENT

From: Date: 31072018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SDZ 66 B
at Workshop n/s: Optima Werkz
of 9A Selangor North Ave 5

Insured:

Policy No:

Claims No:

Sum Insured: Excess:

(Client's Record)

Make of Veh:

10am

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 03 days Res: Yes or No

Lum Sum: 1.B.1 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle IN / OUT

Veh No: SOE 66B Yr Regn: 09 17

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: M C200 C.C. 1991

Colour: M. Black A/C: Insured / Std / NI / NA

Sp. Reading: 9647 T/Radio: Insured / Std / NI / NA

Eng No:

C/No: WDD 2050422 R 303264

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / Rim or

Tyre Size: F: 225/60R17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental

Front

Rear

R/Bal. 9 mm

R/Bal. 9 mm

L/Bal. 9 mm

L/Bal. 9 mm

D.O.A. 21/5/18

D.O.L. 31/7/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S R

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

18 Feb 2018 to Carhorn

Labour \$ 750 Cred \$ 2208 / 786

Order/Time, File Pass to:

☐ : Prelim. Report

1)

☐ : Final Report

Date/Time, File Return to:

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

\$ + RS. \$

Photos

Other: NR

TOTAL

Report Format:

Lump Sum / I.B.I. (\$)

Add Fee: ☐ Site Insp (\$)

☐ Interview (\$)

☐ Tech. Insp (\$)

☐ Weekend (\$)

92.54

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	0454C
Vehicle Details	
Vehicle No.:	SDZ66B
Vehicle to be Exported:	Yes
Intended De-registration Date:	25 Jul 2018
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	C200 SPORT AUTO
Primary Colour:	Black
Manufacturing Year:	2017
Engine No.:	27492031040797
Chassis No.:	WDD2050422R303264
Maximum Power Output:	135.0 kW (181 bhp)
Open Market Value:	\$41,492.00
Original Registration Date:	21 Sep 2017
First Registration Date:	21 Sep 2017
Transfer Count:	0
Actual ARF Paid:	\$45,089.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	20 Sep 2027
PARF Rebate Amount:	\$33,816.00
Intended COE Rebate Details	
COE Expiry Date:	20 Sep 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$55,414.00
COE Rebate Amount:	\$44,331.00
Total Rebate Amount:	\$78,147.00

The information contained herein is correct as at 25 Jul 2018

OK

OPTIMA WERKZ PTE LTD

Head office : 6 Kung Chong Road Singapore 159143

Tel : +65 6472 1313 Fax : +65 6472 2112

Branch office : 9A Serangoon North Ave 5 Singapore 554500 Tel : +65 6484 9919 Fax : +65 6481 1011

Co. Reg. No. 201212455W

Date: 24 JULY 2018

Third Party Insurer: AIG

Vehicle No: SDZ66B

Third Party Veh No: SKR6824A

Model: MERCEDES-BENZ C200-1.8 (A)

Date of Accident: 21 MAY 2018

Chassis: WDD2050422R303264 - 2017

ESTIMATE

QTY	DESCRIPTION	UNIT S\$	AMOUNT S\$
1	FRONT DOOR RH		1 \$1,550.00 X
1	FRONT DOOR WEATHER STRIP RH		1 \$270.00 X
		SUB TOTAL	\$1,820.00
		Less 10%	-\$182.00
		PARTS TOTAL	\$1,638.00

LABOUR CHARGES:

TO REMOVE & REPLACED WITH PANEL BEATING ALL ACCIDENT PORTION

\$750.00 25-1

TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION

48-1 \$750.00 25-1

TO TUFF KOTE / ANTI-RUST

1-1 \$60.00 X

TO CHECK WIRING WITH WATER LEAKAGE TEST

\$80.00 20-1

TO DISMANTLE & REINSTALL FRONT RH DOOR INNER COMPONENT MECHANISM

TO FACILITATE REPAIR WITH CHECK FOR FUNCTION

1-1 \$180.00 X

LABOUR TOTAL \$1,820.00

PUI THENG

TOTAL

\$3,458.00

Not withair
Penny After Pain
3 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Page 1

Print Received Message

This mail is associated with :

***SDZ66B (2412398075SG)**
[SKR6824A]
TP
POH BEE SUAN
May 21 2018 10:00PM
[Hor Mun Keong]
Optima Werkz Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 20/09/2018 13:56 PM.
To NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashw
eenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; LKK_HQ
CC chewht@lkkauto.com; admin-a@lkkauto.com
Subject RE: Request for OI AMENDED GIA [SKR 6824A; DOA: 21/05/2018]

Hi Hsiao Tong,

Please be informed that we have not received any OI amended GIA report sent to us.

Thanks and regards,

Syaza Irdina Azlan

<-- Original Message -->

From: LKK_HQ
To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com;
Darshene.Supramaniam@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com
CC: AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Sent On: 20/09/2018 12:43 PM
Subject: RE: Request for OI AMENDED GIA [SKR 6824A; DOA: 21/05/2018]

Hi,

Kindly assist to upload a copy of OI Amended GIA report in Merimen for our necessary action.

Thank you.

Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: LKK_HQ
To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com;
Darshene.Supramaniam@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com
CC: AIG_SG; chewht@lkkauto.com
Sent On: 30/08/2018 07:55 AM
Subject: Request for OI AMENDED GIA [SKR 6824A; DOA: 21/05/2018]

Hi,

We refer to the above matter.

Kindly assist to upload a copy of OI Amended GIA report in Merimen for our necessary action.

Thank you.

Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

Hsiao Tong (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Friday, 2 November 2018 3:01 PM
To: Lily.loi@ow.sg; Hsiao Tong (LKKAuto)
Cc: 'Adeline Lim'; 'Sharon Ten'; Admin A; CS A Team
Subject: RE: LOD - ACCIDENT INVOLVING SDZ66B & SKR6824A ON 21/05/2018 (AIG) ***
LKK REF: CC6/AIG18013596/Kpa3
Attachments: SDZ66B LOD.PDF

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC6/AIG18013596/Kpa3	Hsiao Tong - 6742 3197

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lily.loi@ow.sg <Lily.loi@ow.sg>
Sent: Friday, 2 November, 2018 2:39 PM
To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Cc: 'Adeline Lim' <adeline@ow.sg>; 'Sharon Ten' <sharon@ow.sg>
Subject: LOD - ACCIDENT INVOLVING SDZ66B & SKR6824A ON 21/05/2018 (AIG)

Our Ref : SDZ66B / TP#685
Your Ref : SKR6824A

Without Prejudice

Dear Officer-In-Charge,

We refer to the above mentioned accident.

We are claiming as below:

- Cost of Repair (incl. of GST)	S\$802.50
- Loss of Rental (incl. of GST)	S\$342.40 (\$171.20 x 02 days)

- LTA/GIA Search Fee	S\$2.00
Grand Total	S\$1,146.90

Your prompt attention is most grateful and look forward to your speedy settlement.

Thank you.

Best Regards,

Lily Loi (Ms)

Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

OPTIMA WERKZ PTE LTD

Head office: 6 Kung Chong Road Singapore 159143

T: +65 6472 1313

F: +65 6472 2112

Branch : 9A Serangoon North Ave 5 Singapore 554500

T: +65 6484 9919

F: +65 6481 1011

Branch : 551 Upp Thomson Road Singapore 574415

T: +65 6452 6868

F: +65 6452 9223

www.ow.sg

www.facebook.com/optimawerkz

Our Ref : SDZ66B / TP#685
Your Ref : SKR6824A

WITHOUT PREJUDICE

Date : 25 October 2018

AIG ASIA PACIFIC INSURANCE PTE. LTD.
AIG BUILDING
78 Shenton Way #07-16
Singapore 079120

Attention: Motor Claims Department

**ACCIDENT INVOLVING SDZ66B & SKR6824A ON 21/05/2018
ALONG 10 MAJU AVE**

We refer to the above captioned.

We are claiming the below followings :

- Cost of Repair (incl. of GST)	S\$802.50	
- Loss of Rental (incl. of GST)	S\$342.40 (\$171.20 x 02 days)	299.60
- LTA/GIA Search Fee	S\$2.00	
Grand Total	S\$1,146.90	

If you have any enquiries, please contact our representative, Ms. Sharon Ten & Ms. Lily at 64849919 or email sharon@ow.sg / lily.loi@ow.sg

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD

Encl.

This is a computer generated printout and no signature is required.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 13 November 2018 11:14 AM
To: Lily.loi@ow.sg
Cc: 'Adeline Lim'; 'Sharon Ten'
Subject: RE: LOD - ACCIDENT INVOLVING SDZ66B & SKR6824A ON 21/05/2018 (AIG) ***
LKK REF: CC6/AIG18013596/Kpa3

Without Prejudice

Hi Lily,

We refer to the above matter.

We propose settlement at a global sum of \$1,100.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO)
Sent: Friday, 2 November 2018 3:01 PM
To: Lily.loi@ow.sg; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: 'Adeline Lim' <adeline@ow.sg>; 'Sharon Ten' <sharon@ow.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: LOD - ACCIDENT INVOLVING SDZ66B & SKR6824A ON 21/05/2018 (AIG) *** LKK REF: CC6/AIG18013596/Kpa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Please note that: -

Hsiao Tong (LKKAUTO)

From: Sharon <sharon@ow.sg>
Sent: Tuesday, 13 November 2018 4:30 PM
To: Hsiao Tong (LKKAUTO); Lily.loi@ow.sg
Cc: 'Adeline Lim'
Subject: Re: LOD - ACCIDENT INVOLVING SDZ66B & SKR6824A ON 21/05/2018 (AIG) ***
LKK REF: CC6/AIG18013596/Kpa3

Without Prejudice

Dear Hsiao Tong,

Our client accept your offer at \$1,100.00. Please send DV.

Thank you.

Best Regards,

Sharon Ten (Ms)
Claims Executive, Motor Claims Department
D: +65 6481 1522 | F: +65 6481 1011

OPTIMA WERKZ PTE LTD

Head office: 6 Kung Chong Road Singapore 159143

T: +65 6472 1313

F: +65 6472 2112

Branch : 9A Serangoon North Ave 5 Singapore 554500

T: +65 6484 9919

F:

+65 6481 1011

Branch : 551 Upp Thomson Road Singapore 574415

T: +65 6452 6868

F:

+65 6452 9223

www.ow.sg

www.facebook.com/optimawerkz

On 13-Nov-18 11:14 AM, Hsiao Tong (LKKAUTO) wrote:

Without Prejudice

Hi Lily,

We refer to the above matter.

We propose settlement at a global sum of \$1,100.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563581 FAX : (065) 62564315

Our Ref: CC6/AIG18013596/Kpa3

06 SEPT 2018

HOR MUN KEONG
APT BLK 150 MEI LING STREET
#04-57
SINGAPORE 141150

Dear Sir/Madam,

**ACCIDENT INVOLVING SKR 6824A & SDZ 66B ALONG/AT MAJU AVE ON
21/05/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SDZ 66B against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,


CHEW HSIAO TONG
Case Handler
DID: 6742 3197
FAX: 6741 4108
Email: chewht@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

AUTHORISATION TO ACT

I/We, Poh Bee Shan ("the third party claimant") of 12 East Coast Avenue Singapore 459184 (address), owner of SD266B (vehicle no.) hereby authorize Optima Werkz Pte Ltd ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SD266B that was damaged pursuant to the accident which occurred on 21/3/18 (date) along 10 Maju Avenue (location) involving vehicle no/s SR6824A ("the accident").

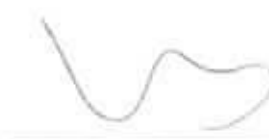
I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 28 (day) of September (month) 20 18 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, OPTIMA WERKZ PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for SS1,100.00 (Global Sum) for vehicle no. SDZ 66B that was damaged pursuant to the accident which occurred on 21/05/2018 (date) along 10 MAJU AVE involving vehicle no/s SKR 6824A.

This is pursuant to the inspection conducted on 31/07/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner POH BEE SUAN ("the third party claimant") of vehicle no. SDZ 66B make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SDZ 66B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 15 (day) of November (month) 2018 (year)


KSC

Signed by appointed surveyor





Signed by "the workshop" (with chop)

Optima Werkz Pte Ltd

9A Serangoon North Avenue 5, Singapore 554500
Tel (+65) 6484 9919 Fax: (+65) 6481 1101
Co Reg & GST No: 201212455W

TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY
#07-16 AIG BUILDING
SINGAPORE 079120

Tel 64191000
Fax: 68357416

INV NO. : 121806848
INVOICE DATE : 24/10/2018
REF : TP#885
VEH NO. : SDZ66B
CAR MODEL : C200 SPORT AUTO
CURRENT MILEAGE:
ADVISOR : PEI TING
TERMS : COD

DESCRIPTION	QTY	UOM	U.PRICE SGD	AMOUNT SGD
TO REMOVE & REPLACED WITH PANEL BEATING ALL ACCIDENT PORTION	1	JOB	250.00	250.00
TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION	1	JOB	480.00	480.00
TO CHECK WIRING WITH WATER LEAKAGE TEST	1	JOB	20.00	20.00

Remarks: DOA: 21/05/18 @2200 HRS
CLAIMANT NAME: POH BEE SUAN
NRIC NO: S1710454C
TP VEHICLE: SKR6824A

Singapore Dollars: Eight Hundred Two And Cent Fifty Only

Name: _____

NRIC No.: _____

Signature: _____

SUB TOTAL	SGD	750.00
GST 7.00%	SGD	52.50
GRAND TOTAL	SGD	<u>802.50</u>

We confirm that we incurred the repair costs herein and will observe my/our agreement with the repairs.
We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.

Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount.

for Optima Werkz Pte Ltd.

AUTHORISED SIGNATURE(S)

Optima Werkz Pte Ltd

9A Serangoon North Avenue 5, Singapore 554500
Tel (+65) 6484 9919 Fax: (+65) 6481 1011
Co Reg & GST No: 201212455W

TAX INVOICE

To: POH BEE SUAN

12 EAST COAST AVENUE
SINGAPORE 459184

Tel 96383387
Fax:

INV NO. : 121806278
INVOICE DATE : 29/09/2018
REF : TP#685 - CR
VEH NO. : SDZ66B
MAKE : MERCEDES BENZ
MODEL : C200 SPORT AUTO
CURRENT MILEAGE:
ADVISOR : TP/OD
TERMS : COD

#	DESCRIPTION	QTY	UOM	U/P SGD	AMT SGD
1	CAR RENTAL CHARGES RENTAL AGREEMENT NO 2382 VEHICLE NO: SFW3181Z MODEL: LEXUS CT200H FROM: 27-09-2018 TO 28-09-2018	2	DAYS	160.00	320.00

Remarks: DOA: 21/05/2018 @ 1000 HRS
CLAIMANT: POH BEE SUAN
NRIC NO: S1710454C
TP VEHICLE: SKR6824A

Singapore Dollars: Three Hundred Forty-Two And Cent Forty Only

Name: _____

NRIC No.: _____

Signature: _____

SUB TOTAL	SGD	320.00
GST 7.00%	SGD	22.40
TOTAL	SGD	342.40
Oustanding	SGD	342.40

For Optima Werkz Pte Ltd

AUTHORISED SIGNATURE(S)

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs.
I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.

Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount.

Optima Werkz Pte Ltd

6 Kung Chong Rd Singapore 159143
Tel: +65 6472 1313 Fax: +65 6472 2112 Website: www.ow.sg
9A Serangoon North Ave 5 Singapore 554500
Tel: +65 6484 9919 Fax: +65 6481 1011
CO. REG NO. 201212455W



VEHICLE RENTAL AGREEMENT

No : 2382

HIRER'S PARTICULARS Full Name: <u>Poh Bee Suan</u> Nric/Passport No: <u>S1710454C</u> Address: <u>12 East Coast Avenue 5459184</u> Name & Address Employer: Occupation: _____ Driving Exp: _____ Driving Licence No: _____ D/L Type: _____ Local/Int'l Issue Date: <u>30/7/1990</u> Date of Birth: <u>6/9/1965</u> Contact no(s): _____ HP: <u>96383387</u>		Rental replacement Vehicle No: <u>SDZ66B</u> Vehicle No: <u>SFW3181Z</u> Make/Model: <u>M/B C200</u> Make/Model: <u>LEXUS CT200</u> Mileage Out: <u>144509</u> Mileage In: <u>144585</u> DATE OUT <u>27-9-18</u> TIME OUT <u>9:30</u> <u>QPM</u> DATE IN <u>28-9-18</u> TIME IN <u>3:15</u> <u>AM/PM</u> Signature: <u>[Signature]</u>																																														
ADDITIONAL DRIVER'S PARTICULARS Full Name: _____ Nric/Passport No: _____ Address: _____ Contact no(s): _____ HP: _____ Driving Licence No: _____ Driving Exp: _____ Issue Date: _____ D/L Type: _____ Local/Int'l Occupation: _____ Date of Birth: _____		<table border="1"> <thead> <tr> <th colspan="2">CHARGES</th> <th>S\$</th> </tr> </thead> <tbody> <tr> <td>2 Day(s) @ S\$ 160</td> <td>per day</td> <td>320</td> </tr> <tr> <td>Week(s) @ S\$</td> <td>per day</td> <td></td> </tr> <tr> <td>Month(s) @ S\$</td> <td>per day</td> <td></td> </tr> <tr> <td colspan="2">Extension</td> <td></td> </tr> <tr> <td colspan="2">Delivery/Collection Charges</td> <td></td> </tr> <tr> <td colspan="2">Sub-Total</td> <td></td> </tr> <tr> <td colspan="2">Petrol Level</td> <td></td> </tr> <tr> <td>Out E 1/4 1/2 3/4 F</td> <td></td> <td></td> </tr> <tr> <td>IN E 1/4 1/2 3/4 F</td> <td></td> <td></td> </tr> <tr> <td colspan="2">MISC</td> <td></td> </tr> <tr> <td colspan="2">TOTAL CHARGES (Inclusive of GST)</td> <td>4342.40</td> </tr> <tr> <td colspan="2">Less Deposit</td> <td></td> </tr> <tr> <td colspan="2">Balance Payable/Refundable</td> <td></td> </tr> <tr> <td colspan="2">Refund received</td> <td></td> </tr> </tbody> </table>		CHARGES		S\$	2 Day(s) @ S\$ 160	per day	320	Week(s) @ S\$	per day		Month(s) @ S\$	per day		Extension			Delivery/Collection Charges			Sub-Total			Petrol Level			Out E 1/4 1/2 3/4 F			IN E 1/4 1/2 3/4 F			MISC			TOTAL CHARGES (Inclusive of GST)		4342.40	Less Deposit			Balance Payable/Refundable			Refund received		
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REMARKS: <u>EXCESS I - \$2,000</u> <u>EXCESS II - \$3,000</u> <u>DOUBLE EXCESS OUTSIDE S'PORE</u>																																																

IMPORTANT

- ONLY PERSON ABOVE 25 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- EXCESS - HIRER IS LIABLE TO PAY INSURANCE EXCESS/IES WHICH IS/ARE APPLICABLE UNDER THE RENTAL CAR INSURANCE POLICY IN ANY EACH ACCIDENT PLUS LOSS OF EARNINGS WHILE DAMAGED VEHICLE IS UNDER REPAIR.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. OUR INSURANCE DOES NOT COVER IN MALAYSIA.

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDE OF THIS RENTAL AGREEMENT AND AGREE THEREOF.
I UNDERTAKE NOT TO USE OR LET OTHERS USE THE RENTAL VEHICLE TO CARRY OUT ANY ILLEGAL OR CRIMINAL ACTS INCLUDING CARRYING OF DUTY UNPAID GOODS.

Hirer's
Signature: _____
Date: _____

Driver's Signature
(if different from Hirer) _____
Date: _____

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-113231

Date of Request: 24/07/2018

Your Ref No: Online Purchase

Optima Werkz Pte Ltd
6 Kung Chong Road
Singapore 159143

Dear Sir/Madam,

Enquiry Date: 24/07/2018
Enquiry By: Casi Riza Pocallan
TP Vehicle No: SKR6824A
Accident Date: 21/05/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque


$$\textcircled{4} (4+)$$

a) Separate terms are to be used for Insured and Non-Insured Registered Article

- Separate forms are to be used for Insured and Non-Insured Registered Article.
- Please provide all information required and produce this receipt for all enquiries.
- * Please tick where applicable. It shall be assumed no Advice of Receipt (A/R) is required or delivery by air is requested if relevant * is left blank
- Please indicate the return address on the item(s) to ensure prompt return in event of non-delivery to the addressee(s).
- Please post item(s) at the post office country according to the sequence stated below.

RA TSN Ref: 1927/239/C0002
Date: 27 Aug 2018
RA No:
RC10273442156

Sender's Agreement

I have read, understood and agreed to the terms and conditions of posting overleaf. I accept the maximum liability payable for Registered Mail Service and certify that all information provided by me is true and the item(s) does not contain any hazardous or prohibited item(s).

Name & Signature

Date _____

SINGAPORE POST
MACPHERSON RD
GST Reg. Add: SINGAPORE POST CENTRE
10 EUNOS ROAD 8
SINGAPORE 408600
GST Reg. No : M2-0105651-9
Date: 27 Aug 2018 Time: 10:35:57

Description	Amount (\$\$)	GST 07%
Ref. No: PSL01/1927/239/0003		
Postage Label		
LOCAL		
1 X 2.54	2.54	0.17
SUB TOTAL	2.54	0.17

TOTAL AMOUNT	2.54	
GST COLLECTED BY SINGPOST		0.17

MOP: CASH : \$2.54

Enjoy up to 3% cashback on eligible online and retail spend with the Spree Credit Card. No minimum spend required. T&Cs apply. Sign up now at singpost.com/spreecard

Pay any bills on SAM and earn LinkPoints now! Terms & conditions apply

Thank you for visiting Singapore Post

#Zero-rated for GST

- *Exempt
- +Out of Scope
- **Supplier Item

Price inclusive of 7% GST where applicable
I have checked & confirmed the product is
visually good, functional & performed within
expectation.

PAID

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	27 Jul 2018 Edit Reg		31 Jul 2018 00:00 Edit Adj Rpt	S\$750.00 Edit Estimates	S\$750.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Hor Mun Keong , ID: S1463162C								
Main Claimant:	POH BEE SUAN , ID: S1710454C								
Vehicle Reg. No.:	SDZ66B	Date of Loss:	21/05/2018 22:00 - :59 [8 Months From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 2412398075SG	Policy/Cover Note No.:	2100403506 (Comprehensive)						
Vehicle Reg. No. (Insured):	SKR6824A	Policy No. (Claimant):	5094427447						
		Excess:							
Reparer:	Optima Werkz Pte Ltd (HQ) 6 Kung Chong Road, 159143 Leng Kee - Tel: 64721313								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah] Norsiah.MdNoor@aig.com								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 06/08/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (20/09/2018): RE: Request for OI AMENDED GIA [SKR 6824A; DOA: 21/05/2018] AIG_SG (13/08/2018): Re: Request for OI GIA [SKR 6824A; DOA: 21/05/2018] AIG_SG (03/08/2018): Re: No OI GIA Report AIG_SG (27/07/2018): No OI GIA Report AIG_SG (27/07/2018): Request To Upload TP GIA Report 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SDZ66B (2412398075SG)
[SKR6824A]
TP
POH BEE SUAN
May 21 2018 10:00PM
[Hor Mun Keong]
Optima Werkz Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Letters/Correspondences

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	1	Edit	

Assessment Reports

1 per page

No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	27/08/18 15:21	Accident Statement <small>From: SC - Reg. No: SKR6824A, Claimant: HOR MUN KEOING</small>	1	Load HTM	

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	27/08/18 08:25	General View	1	Load JPG	
2	27/08/18 08:25	General View	1	Load JPG	
3	27/08/18 08:25	General View	1	Load JPG	
4	27/08/18 08:25	General View	1	Load JPG	
5	27/08/18 08:25	General View	1	Load JPG	
6	27/08/18 08:25	General View	1	Load JPG	
7	27/08/18 08:25	General View	1	Load JPG	
8	27/08/18 08:25	Odometer Reading	1	Load JPG	
9	27/08/18 08:25	General View	1	Load JPG	
10	27/08/18 08:25	Chassis Number	1	Load JPG	
11	13/11/18 11:11	Reinspection Photo	1	Load JPG	
12	13/11/18 11:11	Reinspection Photo	1	Load JPG	

Documentation

1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	05/08/18 22:36	TP ESTIMATE-MARKED	1	Load PDF	
2	07/08/18 08:47	TP ESTIMATE + TP GIA REPORT	1	Load PDF	
3	07/08/18 11:56	Non reporting letter	1	Load PDF	
4	29/08/18 14:57	TP GIA / POLICE REPORT	1	Load PDF	
5	29/08/18 19:26	OI POLICE REPORT	1	Load PDF	
6	30/08/18 07:55	OID POLICE REPORT	1	Load PDF	
7	04/09/18 09:48	PIR from TP	1	Load PDF	
8	20/11/18 08:40	WORKSHOP INVOICE	1	Load PDF	
9	20/11/18 08:40	AUTHORISATION TO ACT FORM	1	Load PDF	
10	20/11/18 08:40	Release Voucher	1	Load PDF	
11	20/11/18 08:40	RENTAL RECEIPT	1	Load PDF	
12	20/11/18 08:40	GIA SEARCH	1	Load PDF	
13	20/11/18 08:40	Registered Mail Fee	1	Load PDF	
14	20/11/18 08:40	LETTER TO OI	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SKR6824A (Insd veh)	Model:	MERCEDES-BENZ C200 1.8
	SDZ66B (TP veh)		SPORTS (A)
Date of Accident:	21/05/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	3,700.06
Final Repair Cost	:	\$	1,100.00
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	2 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	1,100.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Optima Werkz Pte Ltd	: \$	1,100.00
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN

20 Nov

2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG18013596/KPA3Q2

Date: 20/11/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100403506
 Claimant Vehicle No: SDZ66B Insured Vehicle No: SKR6824A
 Date of Loss: 21/05/2018 Nature of Claim: TP Claim No: 2412398075SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SDZ66B
 Make & Model: MERCEDES-BENZ C200, 1.8 SPORTS (A) Engine No: 27492031040797
 Reg. Date: 21/09/2017 (Man. Year: 2017) Chassis No: WDD2050422R303264
 Colour: Metallic Black Odometer: 9647 km
 Engine Capacity: 1991 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/60 R17 Rear Tyre Size: 225/60 R17
 Front Left Side: Continental 9 mm Rear Left Side: Continental 9 mm
 Front Right Side: Continental 9 mm Rear Right Side: Continental 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,638.00	0.00	1,638.00	100.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,820.00	750.00	1,070.00	58.79
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	3,458.00	750.00	2,708.00	78.31
+ GST 7.00/7.00% (S\$)	242.06	52.50	189.56	78.31
Nett Amount (S\$)	3,700.06	802.50	2,897.56	78.31
+ Car Rental (2.0 x S\$140.00/day + 7.00% GST) (S\$)		299.60		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		1,104.10		
Global Sum Settlement (S\$)		1,100.00		

INSPECTION

Date of Assignment: 31/07/2018
 Date Inspected: 31/07/2018 Inspected At: 9A SERANGOON NORTH AVE 5
 SINGAPORE 554500
 Repairer: Optima Werkz Pte Ltd (HQ)
 Estimated Period of Repair: 3.0 days

Adjuster: KENNETH KONG**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR RH	Repair	1,550.00 FL	*- FL
2	1		*FRONT DOOR WEATHER STRIP RH	Not Necessary	270.00 FL	*- FL
					Sub Total (\$\$)	1,820.00 0.00
					- List Item Discount on L Items 10.00/10.00% (\$\$)	182.00 0.00
					Total Parts (\$\$)	1,638.00 0.00

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE & REPLACED WITH PANEL BEATING ALL ACCIDENT PORTION	New	750.00	250.00
2	TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION	New	750.00	480.00
3	TO TUFF-KOTE/ANTI-RUST	New	60.00	0.00
4	TO CHECK WIRING WITH WATER LEAKAGE TEST	New	80.00	20.00
5	TO DISMANTLE & REINSTALL FRONT RH DOOR INNER COMPONENT MECHANISM TO FACILITATE REPAIR WITH CHECK FOR FUNCTION	New	180.00	0.00
Gross Labour Cost (\$\$)			1,820.00	750.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >