Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 15 November 2021 4:26 PM

To: jasminetan; 'Wai Yin Ng'
Cc: Admin A; 'Claims'

Subject: RE: TCS REF: AAD1807-184--Accident involving SHA7641D (III) & SHC5575P on

18.07.18 //LKK REF: CC3/III18013595/Kpb3

Attachments: DV_SHC5575P.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108 HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jasminetan <jasminetan@transcab.com.sg> Sent: Monday, 15 November 2021 12:32 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; 'Wai Yin Ng' <waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; 'Claims' <claims@transcab.com.sg>

Subject: RE: TCS REF: AAD1807-184--Accident involving SHA7641D (III) & SHC5575P on 18.07.18 //LKK REF:

CC3/III18013595/Kpb3

Without Prejudice

Dear Hsiao Tong

Please proceed to send us the DV for the amount of \$23,300.00.

Thank you.

Regards Jasmine Tan 15.11.2021

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Sunday, 14 November 2021 10:29 am

To: Wai Yin Ng < waiyin.ng@transcab.com.sg >; Jasmine Tan < jasminetan@transcab.com.sg >

Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>

Subject: Re: TCS REF: AAD1807-184--Accident involving SHA7641D (III) & SHC5575P on 18.07.18 //LKK REF:

CC3/III18013595/Kpb3

URGENT REMINDER Without Prejudice

Dear Sirs/Mdm,

We refer to our offer of \$23,300.00(all-in) dated 11 Aug 2021.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards, **Hsiao Tong, Chew** | Case Handler **LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Sent: Saturday, 16 October 2021 11:21 am

To: Wai Yin Ng <waiyin.ng@transcab.com.sg>; jasminetan@transcab.com.sg <jasminetan@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>

Subject: Re: TCS REF: AAD1807-184--Accident involving SHA7641D (III) & SHC5575P on 18.07.18 //LKK REF:

CC3/III18013595/Kpb3

REMINDER Without Prejudice

Dear Sirs/Mdm,

We refer to our offer of \$23,300.00(all-in) dated 11 Aug 2021.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards, **Hsiao Tong, Chew** | Case Handler **LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Sent: Monday, 4 October 2021 9:53 am

To: Wai Yin Ng <waiyin.ng@transcab.com.sg>; jasminetan@transcab.com.sg <jasminetan@transcab.com.sg

Cc: Admin A <admin-a@lkkauto.com>; Claims@transcab.com.sg>

Subject: Re: TCS REF: AAD1807-184--Accident involving SHA7641D (III) & SHC5575P on 18.07.18 //LKK REF:

CC3/III18013595/Kpb3

Without Prejudice

Dear Sirs/Mdm,

We refer to our offer of \$23,300.00(all-in) dated 11 Aug 2021.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards, **Hsiao Tong, Chew** | Case Handler **LKK Auto Consultants Pte Ltd** Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Sent: Friday, 3 September 2021 3:37 pm

To: Wai Yin Ng <waiyin.ng@transcab.com.sg>; jasminetan@transcab.com.sg <jasminetan@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Claims@transcab.com.sg>

Subject: Re: TCS REF: AAD1807-184--Accident involving SHA7641D (III) & SHC5575P on 18.07.18 //LKK REF:

CC3/III18013595/Kpb3

Without Prejudice

Dear Sirs/Mdm,

We refer to our email dated 11 Aug 2021.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards, **Hsiao Tong, Chew** | Case Handler **LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Sent: Wednesday, 11 August 2021 11:42 am **To:** Wai Yin Ng <<u>waiyin.ng@transcab.com.sg</u>>

Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>

Subject: Re: TCS REF: AAD1807-184--Accident involving SHA7641D (III) & SHC5575P on 18.07.18 //LKK REF:

CC3/III18013595/Kpb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$23,300.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards, **Hsiao Tong, Chew** | Case Handler **LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 21 July 2021 3:51 PM **To:** Wai Yin Ng <<u>waiyin.ng@transcab.com.sg</u>>

Cc: Admin A <admin-a@lkkauto.com>; Claims@transcab.com.sg>

Subject: RE: TCS REF: AAD1807-184--Accident involving SHA7641D (III) & SHC5575P on 18.07.18 //LKK REF:

CC3/III18013595/Kpb3

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We are reviewing the matter and will get back to you asap.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108 HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Wai Yin Ng < waiyin.ng@transcab.com.sg>

Sent: Tuesday, 8 June 2021 10:51 AM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims@transcab.com.sg>

Subject: FW: TCS REF: AAD1807-184--Accident involving SHA7641D (III) & SHC5575P on 18.07.18 //LKK REF:

CC3/III18013595/Kpb3 Importance: High

Without prejudice

Dear Hsiao Tong

Are there any updates for this case?

Our system record this case still pending DV amount \$ 23,892.78.

Thank You Best Regards, *Ng Wai Yin* Finance Department

TEL: 6603 1265 Ext.308

- * Please be reminded that all claims correspondence to be send to claims@transcab.com.sg
- * Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

TRANS-CAB SERVICES PTE LTD No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Wai Yin Ng [mailto:waiyin.ng@transcab.com.sg]

Sent: Tuesday, 24 November, 2020 5:40 PM

To: 'Hsiao Tong (LKKAuto)' < chewht@lkkauto.com>

Cc: 'Admin A' admin-a@lkkauto.com; Claims claims@transcab.com.sg

Subject: FW: TCS REF: AAD1807-184--Accident involving SHA7641D (III) & SHC5575P on 18.07.18 //LKK REF:

CC3/III18013595/Kpb3 Importance: High

Without prejudice

Dear Hsiao Tong

Are there any updates for this case?

Thank You Best Regards, *Ng Wai Yin*

Finance Department TEL: 6603 1265 Ext.308

^{*} Please be reminded that all claims correspondence to be send to claims@transcab.com.sg

^{*} Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Wednesday, 12 August, 2020 5:24 PM **To:** Ng Wai Yin <<u>waiyin.ng@transcab.com.sg</u>>

Cc: Admin A <admin-a@lkkauto.com>; 'claims' <claims@transcab.com.sg>

Subject: Re: TCS REF: AAD1807-184--Accident involving SHA7641D (III) & SHC5575P on 18.07.18 //LKK REF:

CC3/III18013595/Kpb3

Without Prejudice

Dear Sirs/Mdm,

We are reviewing the matter as III is enquring on some parts prices.

We will get back to you asap.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards, **Hsiao Tong, Chew** | Case Handler **LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin < waiyin.ng@transcab.com.sg>
Sent: Wednesday, 12 August 2020 2:19 PM
To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'claims' <claims@transcab.com.sg>

Subject: FW: TCS REF: AAD1807-184--Accident involving SHA7641D (III) & SHC5575P on 18.07.18 //LKK REF:

CC3/III18013595/Kpb3

Without prejudice

Dear Hsiao Tong

Are there any updates for this case?

Our system record this case still pending DV amount \$ 23,892.78.

Hope to hear you soon.

Thank You Best Regards, Ng Wai Yin

Finance Department TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg

TRANS-CAB SERVICES PTE LTD No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Ng Wai Yin [mailto:waiyin.ng@transcab.com.sg]

Sent: Thursday, 9 July, 2020 2:35 PM

To: 'Hsiao Tong (LKKAuto)' < chewht@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; 'claims' <claims@transcab.com.sg>

Subject: FW: TCS REF: AAD1807-184--Accident involving SHA7641D (III) & SHC5575P on 18.07.18 //LKK REF:

CC3/III18013595/Kpb3

Without prejudice

Dear Hsiao Tong

Please refer to the above mention case, are there any offer making to us?

Enclose is our LOD for your easy reference.

Hope to receive your offer soon.

Thank You Best Regards, *Ng Wai Yin* Finance Department

TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg

TRANS-CAB SERVICES PTE LTD No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Ng Wai Yin [mailto:waiyin.ng@transcab.com.sg]

Sent: Friday, 20 March, 2020 5:23 PM

To: 'Hsiao Tong (LKKAuto)' < chewht@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com'>; 'claims' <claims@transcab.com.sg>

Subject: FW: TCS REF: AAD1807-184--Accident involving SHA7641D (III) & SHC5575P on 18.07.18 //LKK REF:

CC3/III18013595/Kpb3

Without Prejudice

Dear Hsiao Tong

Are there any offer making to us?

Thank You Best Regards, *Ng Wai Yin*

Finance Department TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg

TRANS-CAB SERVICES PTE LTD No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Ng Wai Yin [mailto:waiyin.ng@transcab.com.sg]

Sent: Tuesday, 14 January, 2020 4:27 PM

To: 'Hsiao Tong (LKKAuto)' < chewht@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>

Subject: FW: TCS REF: AAD1807-184--Accident involving SHA7641D (III) & SHC5575P on 18.07.18 //LKK REF:

CC3/III18013595/Kpb3

Without Prejudice

Dear Hsiao Tong

Are there any offer making to us?

Thank You Best Regards, *Ng Wai Yin*

Finance Department TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg

TRANS-CAB SERVICES PTE LTD No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Ng Wai Yin [mailto:waiyin.ng@transcab.com.sg]

Sent: Tuesday, 22 October, 2019 1:40 PM

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; 'Kenneth Kong (LKKAuto)' <KennethKong@lkkauto.com>

Subject: RE: TCS REF: AAD1807-184--Accident involving SHA7641D (III) & SHC5575P on 18.07.18 //LKK REF:

CC3/III18013595/Kpb3

WITHOUT PREJUDICE

Dear Hsiao Tong

Enclosed is the after paint photos for your action.

Thank You Best Regards, Ng Wai Yin Finance Department

TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg

TRANS-CAB SERVICES PTE LTD No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Tuesday, 22 October, 2019 11:16 AM **To:** Ng Wai Yin < waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>

Subject: RE: TCS REF: AAD1807-184--Accident involving SHA7641D (III) & SHC5575P on 18.07.18 //LKK REF:

CC3/III18013595/Kpb3

Without Prejudice

Hi Wai Yin,

We refer to the above matter.

We are seeking mandate from III. Kindly let us have the followings for our necessary action: -

- Resurvey dismantled photos.
- After paint/ after repair photos.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Shu Pei (LKKAuto) < shupei@lkkauto.com>
Sent: Tuesday, 22 October 2019 10:53 AM
To: Ng Wai Yin Awaiyin ng@transcah.com sg>

To: Ng Wai Yin < waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: FW: TCS REF: AAD1807-184--Accident involving SHA7641D (III) & SHC5575P on 18.07.18

Dear Sir / Madam,

Thank you for your email.

Please note that this case has been re-assigned to Hsiao Tong.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <u>shupei@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto) < <u>AsherSng@lkkauto.com</u>>

Sent: Monday, 21 October 2019 5:02 PM

To: Ng Wai Yin <waiyin.ng@transcab.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: TCS REF: AAD1807-184--Accident involving SHA7641D (III) & SHC5575P on 18.07.18

<u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Admin,

Kindly assist to reassign.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Ng Wai Yin < waiyin.ng@transcab.com.sg>
Sent: Monday, 21 October 2019 4:16 PM

To: Asher Sng (LKKAuto) < <u>AsherSng@lkkauto.com</u>>

Subject: RE: TCS REF: AAD1807-184--Accident involving SHA7641D (III) & SHC5575P on 18.07.18

WITHOUT PREJUDICE

Dear Asher

Are there any offer making to us?

Kindly offer base on your surveyor recommended.

Thank You Best Regards, *Ng Wai Yin* Finance Department

TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg

TRANS-CAB SERVICES PTE LTD No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Ng Wai Yin [mailto:waiyin.ng@transcab.com.sg]

Sent: Wednesday, 22 May, 2019 5:17 PM

To: 'Asher Sng (LKKAuto)' < AsherSng@lkkauto.com>

Subject: TCS REF: AAD1807-184--Accident involving SHA7641D (III) & SHC5575P on 18.07.18

WITHOUT PREJUDICE

Hi Asher

Kindly offer us as per your surveyor recommended.

Thank You Best Regards, *Ng Wai Yin* Finance Department

TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111 Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764 Website: www.transcab.com.sq



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