

Veron Chen (LKKAUTO)

From: Naz (LKKAUTO)
Sent: Thursday, 6 September 2018 9:59 AM
To: Eileen Lee
Cc: Bryan Ang (LKKAUTO); SUR
Subject: SHD4218Y - Fire on 19/07/18 (CT18070565) To appoint surveyor
Attachments: SHD 4218Y FIRE INVESTIGATION REPORT.pdf

Dear Ms Eileen,

My sincere apologies for the delay. Attached herewith is the Fire Investigation Report.

A hardcopy of the report will be forwarded to your office in due course.

Thank you.

Best Regards,

Naz | Technical Investigator

LKK Auto Consultants

Phone: 6841-2157 | Email: Naz@lkkauto.com | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Naz (LKKAUTO)
Sent: Friday, 3 August 2018 12:40:29 PM
To: Eileen Lee; SUR; Bryan Ang (LKKAUTO)
Cc: Christine Tay Siew Hway; Lim Tien Siong; Roger How Keen Meng; Doris Lim Puay Noi
Subject: Re: SHD4218Y - Fire on 19/07/18 (CT18070565) To appoint surveyor

Dear Ms Eileen,

Apologies for the delay. As per our phone conversation, I have completed my vehicle inspection. You can proceed. The report is in the midst of completion, pending certain documents. I will email it to you once my senior has reviewed it.

Thank you.

Best Regards,

Naz | Technical Investigator

LKK Auto Consultants

Phone: 6841-2157 | Email: Naz@lkkauto.com | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eileen Lee <EileenLee@msfirstcapital.com.sg>

Sent: Friday, 3 August 2018 9:10:10 AM

To: SUR; SUR; Bryan Ang (LKKAuto); Naz (LKKAuto)

Cc: Christine Tay Siew Hwy; Lim Tien Siong; Roger How Keen Meng; Doris Lim Puay Noi

Subject: RE: SHD4218Y - Fire on 19/07/18 (CT18070565) To appoint surveyor

Dear LKK,

We refer to our email below, please advise if you still need the vehicle for investigation. Else, please [reply to all via this email](#) that our insured can scrap their vehicle.

We await your final investigation result on our policy engagement.

Please revert urgently.

Thank You.

Regards,

Eileen Lee (Ms)

Motor Claims Dept.



Change of email address

eileenlee@msfirstcapital.com.sg

Motor Claims E-mail : motorclaims@msfirstcapital.com.sg

Website: <http://www.msfirstcapital.com.sg>

MS First Capital Insurance Ltd | 36 Robinson Rd #16-01 City House Singapore 068877 | TEL : 6507 3848 |

Fax No. : 6507 3849 | Company Regn. No. 195000106C

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From: Doris Lim Puay Noi <doris_lim@cdgtaxi.com.sg>
Sent: Friday, August 3, 2018 8:29 AM
To: Eileen Lee <EileenLee@msfirstcapital.com.sg>; LKK SUR <sur@lkkauto.com>; LKK SUR <sur@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Naz (LKKAuto) <Naz@lkkauto.com>
Cc: Christine Tay Siew Hway <christine_tay@cdgtaxi.com.sg>; Lim Tien Siong <limts@cdge.com.sg>; Roger How Keen Meng <rogerhow@cdge.com.sg>
Subject: Re: SHD4218Y - Fire on 19/07/18 (CT18070565) To appoint surveyor
Importance: High

Dear Eileen

Did LKK reply to you on the below email? Pls update the status.

Regards
Doris Lim
Fleet Safety Department
Comfort Transportation Pte Ltd / Citycab Pte Ltd
Hotline: 6550 8768 / DID: 6550 8606 / Fax: 6453 0491

" Think Safety. Drive Safely."

From: Eileen Lee <EileenLee@msfirstcapital.com.sg>
Sent: Friday, 27 July 2018 10:54 AM
To: LKK SUR; LKK SUR; Bryan Ang (LKKAuto); Naz (LKKAuto)
Cc: Christine Tay Siew Hway; Lim Tien Siong; Roger How Keen Meng; Doris Lim Puay Noi
Subject: RE: SHD4218Y - Fire on 19/07/18 (CT18070565) To appoint surveyor

Dear Naz,

Please advise if you still need the vehicle for investigation.
Else, please [reply to all via this email](#) that our insured can scrap their vehicle.

We await your final investigation result on our policy engagement.

Thank You.

Regards,
Eileen Lee (Ms)
Motor Claims Dept.



Change of email address

eileenlee@msfirstcapital.com.sg

Motor Claims E-mail : motorclaims@msfirstcapital.com.sg

Website: <http://www.msfirstcapital.com.sg>

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From: Doris Lim Puay Noi <doris_lim@cdgtaxi.com.sg>

Sent: Friday, July 27, 2018 10:50 AM

To: Eileen Lee <EileenLee@msfirstcapital.com.sg>

Cc: CTPL Motor <CTPL@msfirstcapital.com.sg>; Christine Tay Siew Hway <christine_tay@cdgtaxi.com.sg>;

Lim Tien Siong <limts@cdge.com.sg>; Roger How Keen Meng <rogerhow@cdge.com.sg>

Subject: Fw: SHD4218Y - Fire on 19/07/18 (CT18070565) To appoint surveyor

Importance: High

Dear Eileen

Your surveyor LKK has surveyed on 25/7/18. (May refer to the markings on the attachment).

Can we proceed to scrap this taxi?

Regards

Doris Lim

Fleet Safety Department

Comfort Transportation Pte Ltd / Citycab Pte Ltd

Hotline: 6550 8768 / DID: 6550 8606 / Fax: 6453 0491

" Think Safety. Drive Safely."

From: Lim Tien Siong

Sent: Wednesday, 25 July 2018 5:50 PM

To: Doris Lim Puay Noi; Lim Koon Loke; Oswald Edwards

Cc: Roger How Keen Meng; Tan Pei Wei; Christine Tay Siew Hway

Subject: Re: SHD4218Y - Fire on 19/07/18 (CT18070565) To appoint surveyor

Hi Doris,

Fyi - surveyed by LKK - Mr Naz on 25/7 @ 16:45 hrs
Refer to attach - LKK recommendation.
Can provide the COE rebate and book value.
Thanks.

Hi Oswald & team,

Do provide the past 6 months servicing record. (see attached)
Thanks

Best Regards,
Lim Tien Siong
Taxi Crash Repair / ComfortDelgro Engineering Pte Ltd
Off:62148398 / Fax:65468156

From: Doris Lim Puay Noi
Sent: Wednesday, 25 July 2018 10:27 AM
To: Eileen Lee
Cc: CTPL Motor; Lim Tien Siong; Roger How Keen Meng; Tan Pei Wei; Christine Tay Siew Hway
Subject: Re: SHD4218Y - Fire on 19/07/18 (CT18070565) To appoint surveyor

Dear Eileen

Noted with thanks.

Aside to Roger / Tien Siong

Please take note.

Regards
Doris Lim
Fleet Safety Department
Comfort Transportation Pte Ltd / Citycab Pte Ltd
Hotline: 6550 8768 / DID: 6550 8606 / Fax: 6453 0491

" Think Safety. Drive Safely."

From: Eileen Lee <EileenLee@msfirstcapital.com.sg>
Sent: Wednesday, 25 July 2018 10:17 AM
To: Doris Lim Puay Noi
Cc: CTPL Motor; Lim Tien Siong; Roger How Keen Meng; Tan Pei Wei; Christine Tay Siew Hway
Subject: RE: SHD4218Y - Fire on 19/07/18 (CT18070565) To appoint surveyor

Dear All,

We have engaged LKK for this matter.

Thank You.

Regards,
Eileen Lee (Ms)
Motor Claims Dept.



Change of email address

eileenlee@msfirstcapital.com.sg

Motor Claims E-mail : motorclaims@msfirstcapital.com.sg

Website: <http://www.msfirstcapital.com.sg>

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From: Doris Lim Puay Noi <doris_lim@cdgtaxi.com.sg>

Sent: Wednesday, July 25, 2018 9:20 AM

To: Eileen Lee <EileenLee@msfirstcapital.com.sg>

Cc: CTPL Motor <CTPL@msfirstcapital.com.sg>; Lim Tien Siong <limts@cdge.com.sg>; Roger How Keen Meng <rogerhow@cdge.com.sg>; Tan Pei Wei <tanpw@cdge.com.sg>; Christine Tay Siew Hway <christine_tay@cdgtaxi.com.sg>

Subject: SHD4218Y - Fire on 19/07/18 (CT18070565) To appoint surveyor

Importance: High

Dear Eileen

Pls assist to appoint surveyor for the above matter.

Taxi is grounded at 59 Loyang Drive.

Kindly contact Mr Lim Tien Siong @ 6214 8398 if you need any other information.

Thank you.

Regards
Doris Lim
Fleet Safety Department
Comfort Transportation Pte Ltd / Citycab Pte Ltd
Hotline: 6550 8768 / DID: 6550 8606 / Fax: 6453 0491

" Think Safety. Drive Safely."

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