

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date :31.08.2018

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

ACCIDENT INVOLVING VEHICLE: SGD6072Z AND SGG3975Y ON 25/07/2018

We are the authorized repair workshop for the owner of motor vehicle no: **SGD6072Z**, which was involved in the captioned accident with your insured vehicle no: **SGG3975Y**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	5,350.00
2) Loss Of Use(8 days + 1 sun x \$100)	\$	900.00
3) GIA Search Fee	\$	2.00
	\$	6,252.00

We enclosed herewith the following documents to support the claims:

- | | |
|---------------------------------|------------------------------------|
| a) Final Repair Invoice | b) Vehicle Registration Log Card |
| c) GIA Report/GIA Search Result | d) I/C & Driving Licence |
| e) Insurance Certificate | f) Letter of Authorisation, etc... |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)
For Fastech Auto Pte Ltd

DATE : 25th July 2018

TO : China Taiping Insurance Singapore Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. SGD 60722 & SGG39754

ALONG PIE towards Changi

ON 25/7/2018

I/We, Grace John

of (NRIC No./ROC No.) 5333 8653 E

of T9D Tou Payoh Central #39-47 Central Horizon S314079

owner of vehicle no. SGD 60722 in consideration of M/s FASTECH AUTO

PTE LTD repairing my/our vehicle SGD 60722 at my/our instruction and hereby

authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever

amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arise therewith.

GRACE JOHN

Signature of Owner :



Name of Owner :

Grace John

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3041731802

Claim No : SNM18D03662/C01/5

Claimant : GRACEJOHN

Amount : S\$5,892.00

DOLLARS FIVE THOUSAND EIGHT HUNDRED AND NINETY TWO ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SGD 6072Z

Insured Vehicle No. : SGG 3975Y

Date of Loss : 25/07/2018

Place of Accident : PIE>CHANGI AT TOA PAYOH 17D

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CHU CHIN SENG

Driver Name : CHAN BEE YEONG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

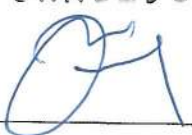
I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	5,350.00
(3) Loss of Use/ Rental/Earning	S\$	540.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee/Disbursement	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	5,892.00

Claimant Name : GRACEJOHN

GRACEJOHN

NRIC No : 53338653E

Signature : 

Date : 23/8/2018

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax.Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Tax Invoice : 20437

Date: 31.08.2018

Vehicle No: SGD6072Z

Make/Model: TOYOTA VIOS 1.5

Accident Date: 25.07.2018

Claim No : 0718-20437

Reference :

Policy No :

	Amount
To proceed on lump sum repair	S\$ 5,000.00

E. & O. E.

Total : S\$ 5,000.00

GST @ 7% : S\$ 350.00

Amount Due : S\$ 5,350.00


for FASTECH AUTO PTE LTD

All Invoices are subjected to GST



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-113821

Date of Request: 25/07/2018

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 25/07/2018
Enquiry By Jason Tang Jun Zhong
TP Vehicle No. SGG3975Y
Accident Date 25/07/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SGG3975Y	China Taiping Insurance (Singapore) Pte. Ltd.	10/05/2018-09/05/2019	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-113821
Date of Request: 25/07/2018

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 25/07/2018
Enquiry By Jason Tang Jun Zhong
TP Vehicle No. SGG3975Y
Accident Date 25/07/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI18013564/Uha3

12 April 2019

CHU CHIN SENG
BLK 246 BISHAN ST 22
#05-342
SINGAPORE 570246

Dear Sir/Madam,

ACCIDENT INVOLVING SGG3975Y / SGD6072Z / OTHERS ON 25/07/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Khanchna
Case Handler
DID: 6841 2360
FAX: 6741 4108
EMAIL: vicalpeh@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Asher Sng (LKKAUTO)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Sunday, 21 February 2021 9:50 PM
To: Asher Sng (LKKAUTO)
Cc: Asher Sng (LKKAUTO)
Subject: FW: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SGG3975Y (OI : CTI - SNM18D03662C02) AND SGD6072Z (TP : LKK REF - CC6/CTI18013564/Uha3) on 25/07/2018
Attachments: LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; LKK REINSPECTION PHOTOS.pdf; LKK AFTER REPAIR PHOTOS.pdf; TP LOD.pdf; LETTER TO OI.pdf
Follow Up Flag: Follow up
Flag Status: Completed

Dear Sir/Mdm,

We refer to the above captioned matter and your email below.

Please offer as per your proposal below;

Summary to offer to repairer **FASTECH AUTO PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 17,888.31	\$ 5,350.00
Loss of Use (\$100 x 9 days)	\$ 900.00	\$ 540.00 (\$60 x 9 days)
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 18,790.31	\$ 5,892.00

To offer \$5,892.

Regards,

Irene Tay
Executive
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Thursday, January 14, 2021 2:43 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Albert Chua <albert.chua@sg.cntaiping.com>

Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SGG3975Y (OI : CTI - SNM18D03662C02) AND SGD6072Z (TP : LKK REF - CC6/CTI18013564/Uha3) on 25/07/2018

Hi Irene,

We refer to Vic's email dated 07/10/2019, we are still pending approval to process.

Enclosed below for your easy reference.

It was reported that Insured vehicle was involved in a 3 vehicle chain collision and was the last car and rear-ended TP vehicle.

A letter was sent out to the Insured to notify TP claim and NCD issues. No feedback received till date.

As such, in view of MCF and BOLA 28, liability may not be to our Insured's favour and we have to settle the claim from the TP vehicle and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **FASTECH AUTO PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 17,888.31	\$ 5,350.00
Loss of Use (\$100 x 9 days)	\$ 900.00	\$ 540.00 (\$60 x 9 days)
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 18,790.31	\$ 5,892.00

TP VEHICLE DETAILS:

MARKET VALUE : \$18,800.00 (est)

LTA REBATE : \$ 13,800.00 (est)

NETT VALUE : \$ 5,000.00 (est)

Breakdown of days is as follows:

Recommended Days	8 days
Weekends / Downtime	1 day
TOTAL	9 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Sunday, 13 September 2020 5:16 PM

To: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: FW: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SGG3975Y (OI : CTI - SNM18D03662C02) AND SGD6072Z (TP : LKK REF - CC6/CTI18013564/Uha3) on 25/07/2018

Dear Sir/Mdm (LKK),

We refer to the above captioned matter.

Please advise us on the status.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Monday, October 7, 2019 11:42 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SGG3975Y (OI : CTI - SNM18D03662C02) AND SGD6072Z (TP : LKK REF - CC6/CTI18013564/Uha3) on 25/07/2018

CTI REF – SNM18D03662C02

LKK REF – CC6/CTI18013564/Uha3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SGG 3975Y (OI) / SGD 6072Z (TP) / OTHERS ON 25/07/2018

We refer to the above matter.

It was reported that Insured vehicle was involved in a 3 vehicle chain collision and was the last car and rear-ended TP vehicle.

A letter was sent out to the Insured to notify TP claim and NCD issues. No feedback received till date.

As such, in view of MCF and BOLA 28, liability may not be to our Insured's favour and we have to settle the claim from the TP vehicle and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **FASTECH AUTO PTE LTD** is as follows:

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Cost of Repair (w/gst)	\$ 17,888.31	\$ 5,350.00
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Breakdown of days is as follows:

Recommended Days	8 days
Weekends / Downtime	1 day
TOTAL	9 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Wednesday, 28 August, 2019 3:47 PM

To: Claims Dept of CTI

Cc: Admin A; Vic (LKKAUTO); Alfred Toh; Chong Boon Sen

Subject: RE: Direct Settlement - Accident Involving SGG3975Y (OI : CTI - SNM18D03662C02) AND SGD6072Z (TP : LKK REF - CC6/CTI18013564/Uha3) on 25/07/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Enclosed for your perusal are the following:

- Estimated cost of repair
- Preliminary advice

We are currently preparing report for mandate approval.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalph@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Lucas Lee <lucas.lee@sg.cntaiping.com>

Sent: Friday, 27 July, 2018 10:51 AM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SGG3975Y (OI : CTI - SNM18D03662C02) AND SGD6072Z (TP : LKK REF - CC6/CTI18013564/Uha3) on 25/07/2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Elaine Cheong

Lucas Lee

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

Fax (65) 6222 7175/6224 7478

Email: lucas.lee@sg.cntaiping.com

Website: www.sg.cntaiping.com



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Friday, 27 July, 2018 10:11 AM

To: Claims Dept of CTI

Cc: Elaine Cheong; Lucas Lee; Hsiao Tong (LKKAuto); Vic (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving SGG3975Y (OI : CTI - TBA) AND SGD6072Z (TP : LKK REF - CC6/CTI18013564/Uha3) on 25/07/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SGD 6072Z at M/s Fastech Auto Pte Ltd - Kaki Bukit.

Enclosed for your perusal is:

- TP GIA report
- Photographs of TP vehicle in its damaged condition

Please note that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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