

CC: 4. 601 180 13554, A 1034

ASSIGNMENT

Surveyor:

DOI:

Date / Time:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st)

Non-Reporting ltr (2nd)

Non-Reporting ltr (Final)

Notification ltr (if non-pickup)

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: Advram

Repair Cost:

SS 1450.00

(2 days)

Reduction:

\$6831.10

% 82

Email

Call

FINAL SETTLEMENT

Date/Time:

26/1/19

3pm

Confirm with:

Advram

Email

Call

Final Liability:

% 20%

(Agreed / Assessed)

BOLA S/N No.:

(2/1/19)

If NO or B 28, Ass. Lia:

Repair Cost:

SS 1450.00

SS 310.30

Loss of Rental (LOR):

SS

(5 days)

Loss of Use (LOU):

SS 100

(\$ 100 x 5 days)

Loss of Income (LOI):

SS

(\$ x 5 days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search:

SS

7.45

Medical:

SS

Disbursement:

SS

Legal Cost:

SS

(e.g. Tow/ Independent)

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS 411.75

Global Sum SS:

\$400.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS 400.00

Name 1:

United SG Automobile Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

REF:

ASS. REC. BY Adrian KingASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 2 days Res.: Yes or NoLump Sum: 30 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No: SJL7772C Yr Regn: 2008 / octType: M.Car M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Mit Lancer c.c. 1459Colour: Red. A/C: Insured / Std / NI / NASp. Reading: 121557. T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: JmYSRCYLA94000417Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / 6Rim / STD A/Rim orTyre Size: F: 205/55R16.
R: 205/55R16.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Kenda

Front

Rear

R/Bal: 06 mm R/Bal: 06 mmL/Bal: 06 mm L/Bal: 06 mmD.O.A. D.O.I. 26/07/18Survey held at united SG.Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

TP EQ4/5 \$1450.00 with 2 repair daysMV : 11K.
PV : 8K
Nett : 3K.cred = \$1831.10 / 80%* 2 repair days + 2 hrs = 4 days.

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Report Format :

Lump Sum / L.B.I. (\$)

Add Fee: ☐ Site Insp (\$)☐ Interview (\$)☐ Tech. Invs (\$)☐ Weekend (\$)☐ 3-PS, 24☐ Printer☐ Office

TOTAL

United SG Automobile Pte Ltd

"We are always in your journey"....

53 Ubi Ave 1, #01-56 Paya Ubi Industrial Park, Singapore 408934.
Tel : 6747 4454 | Fax : 6747 7752 | Email: claims@unitedsg.com.sg
UEN No. 201729521C | GST No: 201729521C

ESTIMATION QUOTE

EQ INSURANCE COMPANY LIMITED
5 MAXWELL ROAD #17-00
TOWER BLOCK MND COMPLEX
SINGAPORE 069110
ATTN: MOTOR CLAIMS DEPARTMENT

JmYSRCY2A9400247

Vic

VEHICLE NO : SJL7772C
MAKE MODEL : MIT LANCER EX
REFERENCE : USG-201807-20
DOA : 15-Jul-18
CLAIM TYPE : 3P CLAIM

PAGE 1 OF 2

LIST ITEMS	QTY	LIST PRICE (\$)	REMARKS
REAR BUMPER <i>Detand</i>	1	\$ 915.00	<i>781</i>
REAR BUMPER SIDE RETAINER LH / RH <i>new</i>	2	\$ 70.00	
REAR BUMPER RELECTOR LH / RH <i>new</i>	2	\$ 110.00	<i>x</i>
REAR BUMPER EXHAUST SILENCER <i>new</i>	1	\$ 687.00	<i>+</i>
REAR BUMPER TOW HOOK COVER <i>Detand</i>	1	\$ 170.00	<i>35</i>
REAR BUMPER REINFORCEMENT <i>Best</i>	1	\$ 410.00	<i>273</i>
BOOTLID	1	\$ 793.00	<i>+</i>
BOOTLID LAMP LH / RH	2	\$ 464.00	<i>+</i>
BOOTLID EMBLEM - LANCER	1	\$ 62.00	<i>x</i>
BOOTLID EMBLEM - EX	1	\$ 52.00	<i>x</i>
BOOTLID EMBLEM - MIVEC <i>HP new</i>	1	\$ 62.00	<i>x</i>
BOOTLID EMBLEM - CC	1	\$ 52.00	<i>x</i>
BOOTLID LOCK	1	\$ 77.00	<i>x</i>
BOOTLID LOCK CATCH	1	\$ 57.00	<i>x</i>
BOOTLID ABSORBER LH / RH	2	\$ 142.00	<i>x</i>
REAR END PANEL	1	\$ 606.00	<i>+</i>
REAR END PANEL TOP GARNISH	1	\$ 255.00	<i>+</i>
SPARE TYRE TOP BOARD	1	\$ 295.00	<i>+</i>

1159
1043.10
\$ 5,279.00
LESS 10% \$ 527.90
SUBTOTAL \$ 4,751.10
BALANCE C/F \$ 4,751.10

SPECIAL NETT ITEMS	QTY	LIST PRICE (\$)	REMARKS
BALANCE B/F		\$ 4,751.10	
REAR NUMBER PLATE WITH CASING <i>Best</i>	1	\$ 100.00	<i>50</i>
REAR BUMPER CLIP <i>new</i>	1 SET	\$ 80.00	<i>30</i>
REAR REVERSE SENSOR <i>Best</i>	1 SET	\$ 200.00	<i>✓</i>
SUBTOTAL		\$ 380.00	<i>280</i>
BALANCE C/F		\$ 5,131.10	

LABOUR	S/NO	LIST PRICE (\$)	REMARKS
BALANCE B/F		\$ 5,131.10	
CHECK WIRING AND LIGHTING SYSTEM	1	\$ 100.00	<i>30</i>

ESTIMATION QUOTE

EQ INSURANCE COMPANY LIMITED
5 MAXWELL ROAD #17-00
TOWER BLOCK MND COMPLEX
SINGAPORE 069110
ATTN: MOTOR CLAIMS DEPARTMENT

VEHICLE NO : SJL7772C
MAKE MODEL : MIT LANCER EX
REFERENCE : USG-201807-20
DOA : 15-Jul-18
CLAIM TYPE : 3P CLAIM

PAGE 2 OF 2

LABOUR	S/NO	LIST PRICE (\$)	REMARKS
REMOVE AND REFIT REVERSE SENSOR	2	\$ 200.00	50
REMOVE, REFIT AND TRANSFER OLD BOOTLID COMPONENT FROM OLD TO NEW	3	\$ 200.00	X
PANEL BEATING ON AFFECTED AREAS	4	\$ 1,500.00	200
SPRAY PAINTNG ON AFFECTED AREAS	5	\$ 1,000.00	250
APPLY ANTI RUST ON AFFECTED AREAS	6	\$ 150.00	X

SUBTOTAL \$ 3,150.00

GRAND TOTAL \$ 8,281.10

total: 1853.10
4/5: 1450 ✓
02 Pays.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Business
Owner ID:	B580E
Vehicle Details	
Vehicle No.:	SJL7772C
Vehicle to be Exported:	Yes
Intended De-registration Date:	26 Jul 2018
Vehicle Make:	MITSUBISHI
Vehicle Model:	LANCER 1.5 MIVEC GLS 4A/T
Primary Colour:	Red
Manufacturing Year:	2008
Engine No.:	4A910109823
Chassis No.:	JMYSRCY2A9U000417
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$15,463.00
Original Registration Date:	14 Oct 2008
First Registration Date:	14 Oct 2008
Transfer Count:	1
Actual ARF Paid:	\$15,463.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	13 Oct 2018
PARF Rebate Amount:	\$7,731.00
Intended COE Rebate Details	
COE Expiry Date:	13 Oct 2018
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$13,801.00
COE Rebate Amount:	\$293.00
Total Rebate Amount:	\$8,024.00

The information contained herein is correct as at 26 Jul 2018

OK

Lake View Credit Pte Ltd

Posted: 13-Jul-2018 Tags: 2008 Mitsubishi Lancer, Mitsubishi Lancer, Mitsubishi, Lancer, Used Mitsubishi



☐ Mitsubishi Lancer 1.6A GLX (New 5-yr COE) \$28,800 \$5,760 /yr 26-Sep-2008 1,584 cc 57,700 km Sedan Available

Tyres And Battery, Brakes, Brake Oil, Gearbox Oil, All Wear And Tear Changed. Ready For COE Renewal. Super Low Mileage. Used As Spare Car. Just Polished Recently Like New. New Road Tax. Till 25 Septem...

Compare

Posted: 14-Jul-2018 Tags: 2008 Mitsubishi Lancer, Mitsubishi Lancer, Mitsubishi, Lancer, Used Mitsubishi



☐ Mitsubishi Lancer EX 1.5A GLX (New 5-yr COE) \$26,800 \$7,360 /yr 29-Sep-2008 1,499 cc - Sedan Available

10 Years COE Renewal For \$55,800. Up To 90% Flexible Loan. We Provide Lowest Interest Rate. Flexible Loan And High Trade In Are Available. Package With Unrivalled Warranty Complete With Certificate And...

Classic Credit Pte Ltd

Posted: 17-Jul-2018 Tags: 2008 Mitsubishi Lancer, Mitsubishi Lancer, Mitsubishi, Lancer, Used Mitsubishi



☐ Mitsubishi Lancer EX 1.5A GLS (New 10-yr COE) \$56,800 \$5,680 /yr 30-Sep-2008 1,499 cc 128,000 km Sedan Available

Well Maintained. Superb Condition With No Repaired Needed. Low Mileage! Bank Or In House Loan Available. High Trade In Are Welcome! Call Our Friendly Sales Person For Appointment Now Before It's Gone!

Tay Motor & Credit Pte Ltd

Posted: 19-Jul-2018 Tags: 2008 Mitsubishi Lancer, Mitsubishi Lancer, Mitsubishi, Lancer, Used Mitsubishi



Slow, Slower, Stop

Stop to take a look at the brake kits currently available. Both brand new and used, from every brand you could be looking for. Listed together with merchant information and reviews.

Find out more!



☐ Mitsubishi Lancer 1.6M GLX (OPC) \$9,500 N.A 30-Sep-2008 1,584 cc 80,000 km Sedan Available

Low Mileage! Ideal For COE Renewal, Easy Maintained And Hassle Free! View To Believe!

Car Search

Compare

Posted: 18-Jul-2018 Tags: 2008 Mitsubishi Lancer, Mitsubishi Lancer, Mitsubishi, Lancer, Used Mitsubishi



☐ Mitsubishi Lancer 1.6M GLX (OPC) (New 5-yr COE) \$35,800 \$7,160 /yr 10-Oct-2008 1,584 cc - Sedan Available

Can Renew For New 5 Years COE. 100% Full Loan Available! All Our Cars Have Undergone A 120 Point Check At Our Very Own Workshop Before Being Parked At Our Showroom So That We Make Sure You Are Buying ...

Posted: 04-Jul-2018 Tags: 2008 Mitsubishi Lancer, Mitsubishi Lancer, Mitsubishi, Lancer, Used Mitsubishi



☐ Mitsubishi Lancer EX 1.5A GLX \$11,500 N.A 10-Oct-2008 1,499 cc - Sedan Available

Cheapest In Town, In Good Condition, Option To Renew 5 Or 10 Years COE, Flexible Loan For Easy Drive Away, 100% In House Loan, Immediate Transfer Of Ownership, Do Call Us Today For More Detail.

Posted: 15-Jan-2018 Tags: 2008 Mitsubishi Lancer, Mitsubishi Lancer, Mitsubishi, Lancer, Used Mitsubishi



☐ Mitsubishi Lancer EX 1.5A GLS (New 5-yr COE) \$31,300 \$6,260 /yr 14-Oct-2008 1,499 cc - Sedan Available

Well Maintain By Owner, Choice Of 5 Or 10 Years COE, Accident Free, No Repair Needed, High Trade In And Loan Available, Hurry.

Posted: 10-Jul-2018 Tags: 2008 Mitsubishi Lancer, Mitsubishi Lancer, Mitsubishi, Lancer, Used Mitsubishi



☐ Mitsubishi Lancer EX 2.0A GLS \$11,555 N.A 26-Oct-2008 1,998 cc 100,000 km Sedan Available

Only \$800 Per Month To Drive Till End Of COE, Selling Slight Above Export Value, Ideals And Good For COE Renewal! Rare 1 Owner And Very Low Mileage Clocks With Agent Maintain. Smooth Engine And Fuel Eff...

Posted: 22-Jun-2018 Tags: 2008 Mitsubishi Lancer, Mitsubishi Lancer, Mitsubishi, Lancer, Used Mitsubishi



☐ Mitsubishi Lancer EX 1.5A GLX (New 5-yr COE) \$36,800 \$7,360 /yr 31-Oct-2008 1,499 cc 130,000 km Sedan Available

Sporty White In Black Mitsubishi Lancer 1.5A GLS Model With 5 Years New COE, Regularly Serviced. Lowest Mileage, Excellent And Immaculate Condition, Clean Interior/Exterior. View To Appreciate, Price ...

Tay Motor & Credit Pte Ltd

Posted: 26-Jul-2018 Tags: 2008 Mitsubishi Lancer, Mitsubishi Lancer, Mitsubishi, Lancer, Used Mitsubishi



☐ Mitsubishi Lancer EX 1.5A GLS (New 5-yr COE) \$30,800 \$6,160 /yr 13-Nov-2008 1,499 cc 116,000 km Sedan Available

COE Down Again, Best Time To Grab It, Pristine Condition, Reg Date Nov 08, No Gimmicks, No Monkey Business, 100% Accident Free, No Repairs Needed, 1 Careful Owner, Low Mileage, Superb Low Depreciation...

Posted: 08-Jul-2018 Tags: 2008 Mitsubishi Lancer, Mitsubishi Lancer, Mitsubishi, Lancer, Used Mitsubishi

Compare

MOTOR CLAIM DISCHARGE

INSURED: IVAN CAR/LORRY/CYCLE: REG. NO: SJL7772C

ACCIDENT: CLAIM NO: POLICY NO:

I / We confirm that I/we have taken delivery of Car / ~~Lorry~~ / ~~Motor Cycle~~

Registered No. SJL7772C from the repairers,

Messrs UNITED SG AUTOMOBILE PTE LTD

and that all repairs necessary as a result of an accident in which the said vehicle was involved on or about 15 (DD) JULY (MM) 2018 (YY) have been completed to my / our satisfaction; and that I / we have no further claims on the above Company in respect thereof.

DATE / TIME 15 JULY 2018 SIGNATURE OF INSURED IVAN

53358580E

PLEASE SIGN AND RETURN

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Business
Owner ID:	8580E
Vehicle Details	
Vehicle No.:	SJL7772C
Vehicle to be Exported:	Yes
Intended De-registration Date:	23 Jul 2018
Vehicle Make:	MITSUBISHI
Vehicle Model:	LANCER 1.5 MIVEC GLS 4A/T
Primary Colour:	Red
Manufacturing Year:	2008
Engine No.:	4A910109823
Chassis No.:	JMYSRCY2A9U000417
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$15,463.00
Original Registration Date:	14 Oct 2008
First Registration Date:	14 Oct 2008
Transfer Count:	1
Actual ARF Paid:	\$15,463.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	13 Oct 2018
PARF Rebate Amount:	\$7,731.00
Intended COE Rebate Details	
COE Expiry Date:	13 Oct 2018
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$13,801.00
COE Rebate Amount:	\$305.00
Total Rebate Amount:	\$8,036.00

The information contained herein is correct as at 23 Jul 2018

OK

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S14594941



LEE MARY

Race: CHINESE
Date of Birth: 27-07-1961
Sex: F
Place of Birth: SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number: S14594941

Name: LEE MARY

Birth Date: 27 Jul 1961
Issue Date: 06 Feb 2003

000185931H

WORK PERMIT
Employment of Foreign Manpower Act (Chapter 91A)
Republic of Singapore

Employer/Location:
LEE MARY
37 SUMMER PLACE S(555733)

Name: SRIAH
Occupation: DOMESTIC WORKER

Work Permit No: 0 0631922-
Date of Application: 29-11-2017
Date of Issue: 20-12-2017
Date of Expiry: 18-12-2019



000185931H

L1524522

0497183



S14594941



Valid Group: A
Date of Issue: 30/01/1992

37 SUMMER PLACE
SINGAPORE 555733
NRIC No: S14594941
Date: 11/02/2017

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS/E

PASS DATE: 02 Mar 1992

Motor Cars and Motor Tractors the weight of which unladen does not exceed 3500 kilograms

License No: S14594941

VISIT PASS
Immigration Regulations

Name: SRIAH

Date of Birth: 22-07-1983
Sex: F
Nationality: INDOONESIAN

FIN: GR192132L
Date of Issue: 20-12-2017
Date of Expiry: 18-12-2019



MULTIPLE JOURNEY VISA ISSUED

YOU ARE TO SURRENDER THIS CARD WHEN IT IS CANCELLED OR HAS EXPIRED, OR WHEN A NEW CARD IS ISSUED TO YOU.



Catherine Chong (LKK Auto)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 24 July, 2018 3:10 PM
To: assignments
Subject: FW: PRI SURVEY FOR SJL7772C MITSUBISHI LANCER EX / DOA: 15 JULY 2018 / YOUR REFERENCE: SCE1123K (EQ) / OUR REFERENCE: USG-201807-20
Attachments: doc00790520180723164013.pdf

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

25072018 @ 95ham
Chris vehnot in

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Tuesday, 24 July, 2018 1:55 PM
To: Chris@UNITEDSG <chris@unitedsg.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: PRI SURVEY FOR SJL7772C MITSUBISHI LANCER EX / DOA: 15 JULY 2018 / YOUR REFERENCE: SCE1123K (EQ) / OUR REFERENCE: USG-201807-20

Without Prejudice

Dear Chris

Thank you for your confirmation.
We will arrange accordingly.

Dear LKK

Please assist on the following PRS.
Our insured has not reported this accident.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Chris@UNITEDSG [mailto:chris@unitedsg.com.sg]
Sent: Tuesday, July 24, 2018 11:42 AM
To: Joel Goh
Subject: RE: PRI SURVEY FOR SJL7772C MITSUBISHI LANCER EX / DOA: 15 JULY 2018 / YOUR REFERENCE: SCE1123K (EQ) / OUR REFERENCE: USG-201807-20
Importance: High

Dear Sirs,

We agreed to use your proposed list of surveyor for SJE PRI.

Our choice of surveyor is as follow :

LKK – MR ADRIAN

Please proceed with the assignment.

The car is not in workshop yet. We'll call for survey when car is in.

Thanks and best regards,

Chris | Motor Claims Department

United SG Automobile Pte Ltd

Phone: 6747-4454 | Fax: 6747-7752

53 Ubi Avenue 1 #01-56 Paya Ubi Industrial Park Singapore 408934



From: Joel Goh [mailto:joel.goh@eqinsurance.com.sg]
Sent: Tuesday, July 24, 2018 9:14 AM
To: Chris@UNITEDSG
Subject: RE: PRI SURVEY FOR SJL7772C MITSUBISHI LANCER EX / DOA: 15 JULY 2018 / YOUR REFERENCE: SCE1123K (EQ) / OUR REFERENCE: USG-201807-20

Without Prejudice
Save As To Costs

Dear Chris,

Kindly email all PRS request to eqiprs@eqinsurance.com.sg

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have

agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	10) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Best Regards,

Joel Goh
Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

-----Original Message-----

From: Chris@UNITEDSG [mailto:chris@unitedsg.com.sg]

Sent: Monday, July 23, 2018 4:48 PM

To: Joel Goh

Subject: PRI SURVEY FOR SJL7772C MITSUBISHI LANCER EX / DOA: 15 JULY 2018 / YOUR REFERENCE: SCE1123K / OUR REFERENCE: USG-201807-20

Importance: High

Dear Sirs,

Refer to the above reference.

We'd like to call for a pre-repair inspection. As per new protocol, please let us have your list of surveyors / surveyor companies.

Kindly respond within the next 2 working days otherwise we'll deem that you do not wish to proceed with the PRI survey and we'll arrange for our own.

Thanks and best regards,
Chris | Motor Claims Department
United SG Automobile Pte Ltd
Phone: 6747-4454 | Fax: 6747-7752
53 Ubi Avenue 1 #01-56 Paya Ubi Industrial Park Singapore 408934

-----Original Message-----

From: sgdatagroup.service@gmail.com [mailto:sgdatagroup.service@gmail.com]

Sent: Monday, July 23, 2018 4:40 PM

To: chris@unitedsg.com.sg

Subject:

TASKalfa 2552ci
[00:17:c8:4f:3f:bd]

Mei Kwan (LKKAUTO)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Monday, 24 September, 2018 4:46 PM
To: Mei Kwan (LKKAUTO)
Cc: assignments; Admin A; Vic (LKKAUTO); Hsiao Tong (LKKAUTO)
Subject: RE: PRI SURVEY FOR SJL7772C MITSUBISHI LANCER EX / DOA: 15 JULY 2018 / YOUR REFERENCE: SCE1123K (EQ) / OUR REFERENCE: USG-201807-20
Attachments: SCE1123K.PDF
Categories: HMK

Dear Mei Kwan

Attached insured's accident report for your attention.

Please do not settle this matter at more than 50% liability and contact insured before any settlement.

Following dropbox link of insured's video footage.

<https://www.dropbox.com/s/7qsmuap8nfgxkpj/DM18HO01871%20-%20OI%20VIDEO%20FOOTAGE.MP4?dl=0>

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]
Sent: Tuesday, August 21, 2018 8:17 AM
To: Joel Goh
Cc: assignments; Admin A; Vic (LKKAUTO); Hsiao Tong (LKKAUTO)
Subject: RE: PRI SURVEY FOR SJL7772C MITSUBISHI LANCER EX / DOA: 15 JULY 2018 / YOUR REFERENCE: SCE1123K (EQ) / OUR REFERENCE: USG-201807-20

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Friday, 27 July, 2018 5:32 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: PRI SURVEY FOR SJL7772C MITSUBISHI LANCER EX / DOA: 15 JULY 2018 / YOUR REFERENCE: SCE1123K (EQ) / OUR REFERENCE: USG-201807-20

Dear Mei Kwan

Our insured has not reported the accident.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Friday, July 27, 2018 2:35 PM
To: Joel Goh
Cc: assignments; Admin A; Vic (LKKAuto); Hsiao Tong (LKKAuto)
Subject: RE: PRI SURVEY FOR SJL7772C MITSUBISHI LANCER EX / DOA: 15 JULY 2018 / YOUR REFERENCE: SCE1123K (EQ) / OUR REFERENCE: USG-201807-20

Dear Joel,

We refer to the above matter.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Chris@UNITEDSG [mailto:chris@unitedsg.com.sg]

Sent: Tuesday, July 24, 2018 11:42 AM

To: Joel Goh

Subject: RE: PRI SURVEY FOR SJL7772C MITSUBISHI LANCER EX / DOA: 15 JULY 2018 / YOUR REFERENCE: SCE1123K (EQ) / OUR REFERENCE: USG-201807-20

Importance: High

Dear Sirs,

We agreed to use your proposed list of surveyor for SJE PRI.

Our choice of surveyor is as follow :

LKK – MR ADRIAN

Please proceed with the assignment.

The car is not in workshop yet. We'll call for survey when car is in.

Thanks and best regards,

Chris | Motor Claims Department

United SG Automobile Pte Ltd

Phone: 6747-4454 | Fax: 6747-7752

53 Ubi Avenue 1 #01-56 Paya Ubi Industrial Park Singapore 408934



From: Joel Goh [mailto:joel.goh@eqinsurance.com.sg]

Sent: Tuesday, July 24, 2018 9:14 AM

To: Chris@UNITEDSG

Subject: RE: PRI SURVEY FOR SJL7772C MITSUBISHI LANCER EX / DOA: 15 JULY 2018 / YOUR REFERENCE: SCE1123K (EQ) / OUR REFERENCE: USG-201807-20

Without Prejudice

Save As To Costs

Dear Chris,

To: Joel Goh

Subject: PRI SURVEY FOR SJL7772C MITSUBISHI LANCER EX / DOA: 15 JULY 2018 / YOUR REFERENCE: SCE1123K /
OUR REFERENCE: USG-201807-20

Importance: High

Dear Sirs,

Refer to the above reference.

We'd like to call for a pre-repair inspection. As per new protocol, please let us have your list of surveyors / surveyor companies.

Kindly respond within the next 2 working days otherwise we'll deem that you do not wish to proceed with the PRI survey and we'll arrange for our own.

Thanks and best regards,

Chris | Motor Claims Department

United SG Automobile Pte Ltd

Phone: 6747-4454 | Fax: 6747-7752

53 Ubi Avenue 1 #01-56 Paya Ubi Industrial Park Singapore 408934

-----Original Message-----

From: sgdatagroup.service@gmail.com [<mailto:sgdatagroup.service@gmail.com>]

Sent: Monday, July 23, 2018 4:40 PM

To: chris@unitedsg.com.sg

Subject:

TASKalfa 2552ci

[00:17:c8:4f:3f:bd]

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Friday, 26 July 2019 2:53 PM
To: Chris@UNITEDSG
Subject: RE: Your ref: SJL 7772C (Our ref: CC4/EQI18013554/Aga3) *** ACCIDENT INVOLVING SCE 1123K & SJL 7772C ON 15/07/2018 ***
Attachments: DV SJL 7772C.pdf

WITHOUT PREJUDICE

Dear Chris,

We accepted your proposed of Global Sum \$400.00(all-in) settlement.

Kindly sign on DV as attached and email back to us.

Thanks

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Chris@UNITEDSG [mailto:chris@unitedsg.com.sg]

Sent: Thursday, 25 July 2019 3:27 PM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: Your ref: SJL 7772C (Our ref: CC4/EQI18013554/Aga3) *** ACCIDENT INVOLVING SCE 1123K & SJL 7772C ON 15/07/2018 ***

Importance: High

Hi Cecelia,

As per request:-

COR @ \$1551.50

LOU @ \$500

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Friday, 26 July 2019 2:53 PM
To: Chris@UNITEDSG
Subject: RE: Your ref: SJL 7772C (Our ref: CC4/EQI18013554/Aga3) *** ACCIDENT INVOLVING SCE 1123K & SJL 7772C ON 15/07/2018 ***
Attachments: DV SJL 7772C.pdf

WITHOUT PREJUDICE

Dear Chris,

We accepted your proposed of Global Sum \$400.00(all-in) settlement.

Kindly sign on DV as attached and email back to us.

Thanks

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Chris@UNITEDSG [mailto:chris@unitedsg.com.sg]

Sent: Thursday, 25 July 2019 3:27 PM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: Your ref: SJL 7772C (Our ref: CC4/EQI18013554/Aga3) *** ACCIDENT INVOLVING SCE 1123K & SJL 7772C ON 15/07/2018 ***

Importance: High

Hi Cecelia,

As per request:-

COR @ \$1551.50

LOU @ \$500

LIAB @ 20% IN FAVOR - \$410.30

LTA @ 7.45

TOTAL @ \$417.75

GLOBAL @ \$400 (all-in for PD claim)

Please let us have your principal's approval.

Thanks and best regards,

Chris | Motor Claims Department

United SG Automobile Pte Ltd

Phone: 6747-4454 | Fax: 6747-7752

53 Ubi Avenue 1 #01-56 Paya Ubi Industrial Park Singapore 408934



From: Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]

Sent: Thursday, July 25, 2019 2:17 PM

To: Chris@UNITEDSG

Subject: RE: Your ref: SJL 7772C (Our ref: CC4/EQI18013554/Aga3) *** ACCIDENT INVOLVING SCE 1123K & SJL 7772C ON 15/07/2018 ***

Dear Chris,

We not able to get the figure of your global sum \$400.

Therefore our principal would like to request for the breakdown from your end.

Thanks

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chris@UNITEDSG [<mailto:chris@unitedsg.com.sg>]

Sent: Thursday, 25 July 2019 1:31 PM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: Your ref: SJL 7772C (Our ref: CC4/EQI18013554/Aga3) *** ACCIDENT INVOLVING SCE 1123K & SJL 7772C ON 15/07/2018 ***

Importance: High

Hi Cecelia,

We wish to settle via global sum, I trust that there's no break down given for global settlement.

Please relate back to your principal.

Thanks and best regards,

Chris | Motor Claims Department

United SG Automobile Pte Ltd

Phone: 6747-4454 | Fax: 6747-7752

53 Ubi Avenue 1 #01-56 Paya Ubi Industrial Park Singapore 408934



From: Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]

Sent: Wednesday, July 24, 2019 6:19 PM

To: Chris@UNITEDSG

Subject: RE: Your ref: SJL 7772C (Our ref: CC4/EQI18013554/Aga3) *** ACCIDENT INVOLVING SCE 1123K & SJL 7772C ON 15/07/2018 ***

Dear Chris,

Kindly provide us with your breakdown as requested by our principal.

Thanks

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chris@UNITEDSG [<mailto:chris@unitedsg.com.sg>]

Sent: Thursday, 18 July 2019 4:28 PM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: Your ref: SJL 7772C (Our ref: CC4/EQI18013554/Aga3) *** ACCIDENT INVOLVING SCE 1123K & SJL 7772C ON 15/07/2018 ***

Importance: High

Dear Cecelia,

Thanks for your offer.

However, we'd like to counter propose on the offer settlement as follow:-

GLOBAL @ \$400

Please let us have your principal's approval.

Thanks and best regards,
Chris | Motor Claims Department
United SG Automobile Pte Ltd
Phone: 6747-4454 | Fax: 6747-7752
53 Ubi Avenue 1 #01-56 Paya Ubi Industrial Park Singapore 408934



From: Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]
Sent: Thursday, July 11, 2019 6:54 PM
To: Chris@UNITEDSG
Subject: RE: Your ref: SJL 7772C (Our ref: CC4/EQI18013554/Aga3) *** ACCIDENT INVOLVING SCE 1123K & SJL 7772C ON 15/07/2018 ***

Dear Chris,

Our principal has inform that BI was settle based on 20% therefore Our principal only able to settle PD base on 20% as well.

Kindly confirm acceptance of \$357.75 (all-in).

If wish to settle base on Global sum it will be Global Sum of \$350.00(all-in).

Thanks

Best Regards,
Cecilia Chong | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chris@UNITEDSG [<mailto:chris@unitedsg.com.sg>]
Sent: Thursday, 11 July 2019 3:57 PM
To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: RE: Your ref: SJL 7772C (Our ref: CC4/EQI18013554/Aga3) *** ACCIDENT INVOLVING SCE 1123K & SJL 7772C ON 15/07/2018 ***
Importance: High

Dear Cecelia,

PI was settled via global.

As such, we'd like to settle @ global for PD as well.

We'd like to counter propose as follow:-

GLOBAL @ \$1000 (ALL-IN)

Please seek mandate.

Thanks and best regards,

Chris | Motor Claims Department

United SG Automobile Pte Ltd

Phone: 6747-4454 | Fax: 6747-7752

53 Ubi Avenue 1 #01-56 Paya Ubi Industrial Park Singapore 408934



From: Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]

Sent: Tuesday, June 18, 2019 3:09 PM

To: Chris@UNITEDSG

Subject: RE: Your ref: SJL 7772C (Our ref: CC4/EQI18013554/Aga3) *** ACCIDENT INVOLVING SCE 1123K & SJL 7772C ON 15/07/2018 ***

Without Prejudice

Dear Chris,

We are pleased to offer total of \$357.75(all-in) as per our principal instruction.

As we are inform by our principal that they had settled your client's injuries claim at 20%.

Kindly confirm acceptance on the property damage claim.

Thank you.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Auto Consultants Pte Ltd *Save the Earth. Print only when necessary.*

From: Cecilia Chong (LKK Auto)
Sent: Friday, 14 June 2019 6:03 PM
To: Chris@UNITEDSG <chris@unitedsg.com.sg>
Subject: RE: Your ref: SJL 7772C (Our ref: CC4/EQI18013554/Aga3) *** ACCIDENT INVOLVING SCE 1123K & SJL 7772C ON 15/07/2018 ***

Dear Chris,

We would like to withdraw our previous offer on the direct settlement.

As our principal is still reviewing on the liability.

We shall revert to you once our principal get back to us.

Thank you

Best Regards,
Cecilia Chong | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Chong (LKK Auto)
Sent: Friday, 14 June 2019 5:02 PM
To: Chris@UNITEDSG <chris@unitedsg.com.sg>
Subject: RE: Your ref: SJL 7772C (Our ref: CC4/EQI18013554/Aga3) *** ACCIDENT INVOLVING SCE 1123K & SJL 7772C ON 15/07/2018 ***

Without Prejudice

Dear Chris,

Kindly provide us with evidence to support the case.

Thank you

Best Regards,
Cecilia Chong | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chris@UNITEDSG [<mailto:chris@unitedsg.com.sg>]
Sent: Friday, 14 June 2019 3:01 PM
To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: RE: Your ref: SJL 7772C (Our ref: CC4/EQI18013554/Aga3) *** ACCIDENT INVOLVING SCE 1123K & SJL 7772C ON 15/07/2018 ***
Importance: High

Hi Cecelia,

Thanks for your offer.

However we do not accept the liability @ 50%. Your client did not stop to assist after the collision. He hand signaled to my client which means he is well aware of the situation. As such, our client should not be liable at all.

With that, we count propose liability to be at 80% in our client's favor for amiable settlement.

Please let us have your approval.

Thanks and best regards,

Chris | Motor Claims Department

United SG Automobile Pte Ltd

Phone: 6747-4454 | Fax: 6747-7752

53 Ubi Avenue 1 #01-56 Paya Ubi Industrial Park Singapore 408934



From: Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]

Sent: Monday, June 10, 2019 11:35 AM

To: CLAIMS@UNITEDSG.COM.SG

Subject: Your ref: SJL 7772C (Our ref: CC4/EQI18013554/Aga3) *** ACCIDENT INVOLVING SCE 1123K & SJL 7772C ON 15/07/2018 ***

Without Prejudice

Dear Sir/Mdm,

We are pleased to offer Global Sum of \$885.00(all-in) base on 50/50 settlement.

Kindly confirm acceptance.

Thank you.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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United SG Automobile Pte Ltd

"We are always in your journey"....

53 Ubi Avenue 1 #01-56 Paya Ubi Industrial Park Singapore 408934

Tel: 6747-4454 | Fax: 6747-7752 | Email: claims@unitedsg.com.sg

Register No: 201729521C | GST No: 201729521C

23rd Apr 2019

Our reference: USG-201807-20

Your reference: SCE1123K

EQ Insurance Company Limited

5 Maxwell Road #17-00

Tower Block MND Complex

Singapore 069110

Attn: Motor Claims Department

BY POST

Dear Sir/ Madam,

Claimant : IVAN

Address : 37 SUMMER PLACE SINGAPORE 555733

We are instructed by the above named to claim damages against your insured/your insured's driver in connection with a road accident on **15 JULY 2018** along **CARPARK OF WHAMPOA WET MARKET** involving our client's vehicle registration number **SJL7772C** and vehicle registrations number **SCE1123K** driven by you/your insured's driver at the material time.

The accident was caused by your insured negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

Cost of Repair	:	\$1, 551.50
Loss of Use @ \$120 x 5 days	:	\$600.00
LTA Search Fee	:	\$7.45
Total	:	<u>\$2, 158.95</u>

A copy of each of the following supporting documents are enclosed:-

- | | |
|---|--------------------------------|
| a) Our client's Accident Report/Police Report | b) COE/PARF Certificates |
| c) Owner / Driver's IC & Driving License | d) LTA Search Receipt & Result |
| e) Satisfaction | f) Letter Of Authorisation |
| g) Invoice | |

The demand herein is in respect of our client's claim for damages pertaining to their motor vehicle and any settlement following or subsequent of this demand shall not prejudice our client's claim in respect of damages and consequential loss in relation to personal injuries.

Please send to us an acknowledgement of receipt of this letter with 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice to you or your insurer. Our client's claim is quantified based on the supporting documents in our file. Until a settlement is reached, all negotiations are conducted on the basis that the damages quantified herein are subject to revision if so instructed by our client.

Yours faithfully,



United SG Automobile Pte Ltd

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Friday, 3 May 2019 9:37 AM
To: VINNY8833@GMAIL.COM
Subject: ACCIDENT INVOLVING SCE1123K & SJL7772C ON 15/07/2018

Our Ref: CC4/EQI18013554/Aha3
Your Ref: SCE1123K

Dear Mr. **VINCENT SHANMUGAM**,

ACCIDENT INVOLVING SCE1123K & SJL7772C ON 15/07/2018

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 16/05/2019, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Date 23 APR 2019

Attn: Motor Claims Dept

EQ INSURANCE COMPANY LIMITED

Dear Sir/Mdm

ACCIDENT ON 15 JULY 2018
INVOLVING VEHICLE NOS: SJL7772C / SCE1123K
ALONG CARPARK OF WHAMPOA WET MARKET

I/We the registered owner/driver of vehicle regn. no. SJL7772C which was involved
in the above accident with motor vehicle regn no. SCE1123K insured by you.

I/We also hereby authorise that any payment due to me/us from the aforesaid claim be
paid to M/s UNITED SG AUTOMOBILE PTE LTD.

I/We hereby indemnify M/s United SG Automobile Pte Ltd against all claims and/or
damages which may arise from all action taken for and on my/our behalf.

I/We hereby affirmed that above-mentioned statement to be true and correct.

Yours faithfully

IVAN
53358580E



Owner Signature
(Company's stamp if applicable)

Name in Full : IVAN
NRIC No : 53358580E
Address : 37 SUMMER PLACE
SINGAPORE 555733

53 Ubi Avenue 1 #01-56 Paya Ubi Industrial Park Singapore 408934

Tel : 6747-4454 | Fax : 6747-7752 | Email: claims@unitedsg.com.sg

UEN No : 201729521C | GST No : 201729521C

TAX INVOICE

EQ INSURANCE COMPANY LIMITED

5 MAXWELL ROAD #17-00

TOWER BLOCK MND COMPLEX

SINGAPORE 069110

ATTN: MOTOR CLAIMS DEPARTMENT

Invoice number

Date

Vehicle number

Make Model

Accident date

Reference number

:

:

:

:

:

:

UI-1130

23-Apr-19

SJL7772C

MITSUBISHI LANCER EX

15-Jul-18

USG-201807-20

Description		Amount SGDS
Inclusive of supplying parts, labour, panel beating and spray painting		
Lump Sum Repair		1450.00
GST @ 7%		101.50
	Total	1551.50

Singdollars: One Thousand Five Hundred Fifty One and Cents Fifty



UNITED SG AUTOMOBILE PTE LTD

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 23 Jul 2018 / 16:42:09

Receipt Date/Time : 23 Jul 2018 / 16:42:09

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180723-001722

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SCE1123K				
As at 15 Jul 2018/11:50:00				
Insurance Co: EQ INSURANCE COMPANY LTD				
1	Insurance Enquiry - SCE1123K Enquiry Fee 20180723164141937560	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx0343	Credit Card: Visa/MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Cecilia Chong (LKK Auto)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Friday, 26 July 2019 2:34 PM
To: Cecilia Chong (LKK Auto)
Subject: RE: Your ref: SCE 1123K (Our ref: CC4/EQI18013554/Aga3) *** ACCIDENT INVOLVING SCE 1123K & SJL 7772C ON 15/07/2018 ***

Dear Cecilia

Please proceed to close this case at \$400.00

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify th

From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]
Sent: Friday, July 26, 2019 8:38 AM
To: Joel Goh
Subject: RE: Your ref: SCE 1123K (Our ref: CC4/EQI18013554/Aga3) *** ACCIDENT INVOLVING SCE 1123K & SJL 7772C ON 15/07/2018 ***

Dear Joel,

Breakdown as follow:

COR @ \$1551.50
LOU @ \$500
LIAB @ 20% IN FAVOR - \$410.30
LTA @ 7.45

TOTAL @ \$417.75
GLOBAL @ \$400 (all-in for PD claim)

Thanks

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

Sent: Wednesday, 24 July 2019 4:47 PM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: Your ref: SCE 1123K (Our ref: CC4/EQI18013554/Aga3) *** ACCIDENT INVOLVING SCE 1123K & SJL 7772C ON 15/07/2018 ***

Dear Cecilia

Please assist to provide us with the breakdown of the \$400.00

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify th

From: Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]

Sent: Friday, July 19, 2019 5:32 PM

To: Joel Goh

Subject: RE: Your ref: SCE 1123K (Our ref: CC4/EQI18013554/Aga3) *** ACCIDENT INVOLVING SCE 1123K & SJL 7772C ON 15/07/2018 ***

Dear Joel,

TP rejected our offer. Counter proposed of Global sum \$400 is requested by them.

Kindly let us have your approval/instruction.

Thanks

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

Sent: Friday, 14 June 2019 5:43 PM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: Your ref: SCE 1123K (Our ref: CC4/EQI18013554/Aga3) *** ACCIDENT INVOLVING SCE 1123K & SJL 7772C ON 15/07/2018 ***

Dear Cecilia

Video footage was forwarded to Mei Kwan on 24/09/2019.

Please be informed that we had settled third party's injuries claim at 20%.

Please withdraw your offer of 50% and offer up to 20% only.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify th

From: Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]

Sent: Friday, June 14, 2019 5:13 PM

To: Joel Goh

Subject: Your ref: SCE 1123K (Our ref: CC4/EQI18013554/Aga3) *** ACCIDENT INVOLVING SCE 1123K & SJL 7772C ON 15/07/2018 ***

Your ref: **SCE 1123K**

Our Ref: CC4/EQI18013554/Aga3

Dear Sirs,

ACCIDENT INVOLVING SCE 1123K (OI) & SJL 7772C (TP) ON 15/07/2018

We refer to the above matter.

Third party driver reported that he was at the car park of Whampoa Drive, Wet Market. He saw an empty slot so he drove and parked after the lot and on his hazard light. Just before he reverse his car, suddenly our insured from behind hit onto his rear vehicle.

Our insured driver reported that TP is the one who reverse and hit onto his stationary vehicle.

There is no evidence from both parties with us yet. However I have seen from the GIA report of OI that stated he has AVF. So just to check if you have a copy of the AVF to share with us in order to review this matter.

We have reviewed the matter and based on all the available information on hand, we are of the view that there is a conflicting version. Have tried to offer TP on 50/50 however TP rejected but counter proposed on 80% settlement instead.

Kindly let us have your comments/ instruction if we may proceed to settle the matter at best or else advise further instruction.

Thank you.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 01/08/2019

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	SCE 1123K (Insd Veh)	Your Ref. No. : DMPPHQ18-005398
	SJL 7772C (TP Veh)	Our Ref. No. : CC4/EQI18013554/Aga3q2
Date of Accident	15/7/2018	

Liability	20%	
Final Repair Cost	: \$ 310.30	
Loss of Use	: \$ 100.00	5 days
Rental (If any)	: \$	days
Others:	: \$ 7.45	
	: \$	
	417.75	
Final Settlement Sum	: \$ 400.00	GLOBAL SUM
Remarks	:	

Payment Instruction: Payee's Breakdown		
1)	UNITED SG AUTOMOBILE PTE LTD	: \$ 400.00
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC4/EQ18013554/Aga3q2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 01-08-2019	
			Code : EQ1	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SCE 1123K	Veh. Inspected	SJL 7772C	
Policy No.	DMPPHQ18-005398	Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From	JOEL	Assign Date	24/07/2018	
2. Vehicle Particulars & Condition				
Make & Model	MITSUBISHI LANCER	c.c	1499	
Engine No.	HIDDEN	Year of Reg.	2008	
Chassis No.	JMYSRCY2A9U000417	Colour	RED	
Odometer	121557	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/55 R16	KENDA	6 mm	
L/H Front Tyre	205/55 R16	KENDA	6 mm	
R/H Rear Tyre	205/55 R16	KENDA	6 mm	
L/H Rear Tyre	205/55 R16	KENDA	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	15/07/2018	Inspection Date	26/07/2018	
Survey held at	UNITED SG AUTOMOBILE PTE LTD 53 UBI AVENUE 1 #01-56 PAYA UBI INDUSTRIAL PARK SINGAPORE 408934			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJL 7772C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER	DEFORMED	915.00	781.00
2	REAR BUMPER SIDE RETAINER LH/RH	NECESSARY	70.00	70.00
2	REAR BUMPER REFLECTOR LH/RH	NOT NECESSARY	110.00	-
1	REAR BUMPER EXHAUST SILENCER	NOT NECESSARY	687.00	-
1	REAR BUMPER TOW HOOK COVER	DEFORMED	170.00	35.00
1	REAR BUMPER REINFORCEMENT	BENT	410.00	273.00
1	BOOTLID	NOT NECESSARY	793.00	-
2	BOOTLID LAMP LH/RH	NOT NECESSARY	464.00	-
1	BOOTLID EMBLEM -LANCER	NOT NECESSARY	62.00	-
1	BOOTLID EMBLEM -EX	NOT NECESSARY	52.00	-
1	BOOTLID EMBLEM -MIVEC	NOT NECESSARY	62.00	-
1	BOOTLID EMBLEM -CC	NOT NECESSARY	52.00	-
1	BOOTLID LOCK	NOT NECESSARY	77.00	-
1	BOOTLID LOCK CATCH	NOT NECESSARY	57.00	-
2	BOOTLID ABSORBER LH/RH	NOT NECESSARY	142.00	-
1	REAR END PANEL	NOT NECESSARY	606.00	-
1	REAR END PANEL TOP GARNISH	NOT NECESSARY	255.00	-
1	SPARE TYRE TOP BOARD	NOT NECESSARY	295.00	-
	LESS 10% DISCOUNT		-527.90	-115.90
			4,751.10	1,043.10
SPECIAL NETT ITEMS				
1	REAR NUMBER PLATE WITH CASING (SN)	BENT	100.00	50.00
1	SET REAR BUMPER CLIP (SN)	NECESSARY	80.00	30.00
1	SET REAR REVERSE SENSOR (SN)	DAMAGED	200.00	200.00
			380.00	280.00
LABOUR				
	CHECK WIRING AND LIGHTING SYSTEM.		100.00	30.00
	REMOVE AND REFIT REVERSE SENSOR .		200.00	50.00
	REMOVE,REFIT AND TRANSFER OLD BOOTLID COMPONENT FROM OLD TO NEW.	NOT NECESSARY	200.00	-

Report Ref No. CC4/EQI18013554/Aga3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	PANEL BEATING ON AFFECTED AREAS.	NOT NECESSARY	1,500.00	200.00
	SPRAY PAINTING ON AFFECTED AREAS.		1,000.00	250.00
	APPLY ANTI RUST ON AFFECTED AREAS.		150.00	-
			3,150.00	530.00
GRAND TOTAL			8,281.10	1,853.10
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				1,450.00

Report Ref No. CC4/EQI18013554/Aga3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Joanne Lee (LKK Auto)

From: Joanne Lee (LKK Auto) <report@lkkauto.com>
Sent: Monday, 5 August 2019 1:34 PM
To: 'Joel Goh'
Cc: 'CeciliaChong@lkkauto.com'
Subject: TP Direct Settlement - Accident Involving SCE 1123K (OI) and SJL 7772C (TP) on 15/07/2018
Attachments: LKK REPORT & PHOTO.pdf; TP DS SUPPORTING DOCUMENT.pdf

Dear Sir/Madam,

Please be informed that the above-mentioned case had been settled.

Enclose herewith final report & relevant documents for your necessary action please.

Thank you.

Best Regards,

JOANNE | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933