

Mei Kwan (LKKAUTO)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Monday, 24 September, 2018 4:46 PM
To: Mei Kwan (LKKAUTO)
Cc: assignments; Admin A; Vic (LKKAUTO); Hsiao Tong (LKKAUTO)
Subject: RE: PRI SURVEY FOR SJL7772C MITSUBISHI LANCER EX / DOA: 15 JULY 2018 / YOUR REFERENCE: SCE1123K (EQ) / OUR REFERENCE: USG-201807-20
Attachments: SCE1123K.PDF
Categories: HMK

Dear Mei Kwan

Attached insured's accident report for your attention.

Please do not settle this matter at more than 50% liability and contact insured before any settlement.

Following dropbox link of insured's video footage.

<https://www.dropbox.com/s/7qsmuap8nfgxkpi/DM18HO01871%20-%20OI%20VIDEO%20FOOTAGE.MP4?dl=0>

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]
Sent: Tuesday, August 21, 2018 8:17 AM
To: Joel Goh
Cc: assignments; Admin A; Vic (LKKAUTO); Hsiao Tong (LKKAUTO)
Subject: RE: PRI SURVEY FOR SJL7772C MITSUBISHI LANCER EX / DOA: 15 JULY 2018 / YOUR REFERENCE: SCE1123K (EQ) / OUR REFERENCE: USG-201807-20

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Tuesday, 7 August, 2018 9:11 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: PRI SURVEY FOR SJL7772C MITSUBISHI LANCER EX / DOA: 15 JULY 2018 / YOUR REFERENCE: SCE1123K (EQ) / OUR REFERENCE: USG-201807-20

Dear Mei Kwan

Our insured still has not reported this accident.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, August 7, 2018 9:09 AM

To: Joel Goh

Cc: assignments; Admin A; Vic (LKKAuto); Hsiao Tong (LKKAuto)

Subject: RE: PRI SURVEY FOR SJL7772C MITSUBISHI LANCER EX / DOA: 15 JULY 2018 / YOUR REFERENCE: SCE1123K (EQ) / OUR REFERENCE: USG-201807-20

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Friday, 27 July, 2018 5:32 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto)

<vicalpeh@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: PRI SURVEY FOR SJL7772C MITSUBISHI LANCER EX / DOA: 15 JULY 2018 / YOUR REFERENCE: SCE1123K (EQ) / OUR REFERENCE: USG-201807-20

Dear Mei Kwan

Our insured has not reported the accident.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Friday, July 27, 2018 2:35 PM

To: Joel Goh

Cc: assignments; Admin A; Vic (LKKAuto); Hsiao Tong (LKKAuto)

Subject: RE: PRI SURVEY FOR SJL7772C MITSUBISHI LANCER EX / DOA: 15 JULY 2018 / YOUR REFERENCE: SCE1123K (EQ) / OUR REFERENCE: USG-201807-20

Dear Joel,

We refer to the above matter.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 25 July, 2018 9:57 AM

To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>

Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: PRI SURVEY FOR SJL7772C MITSUBISHI LANCER EX / DOA: 15 JULY 2018 / YOUR REFERENCE: SCE1123K (EQ) / OUR REFERENCE: USG-201807-20

Dear Joel,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Tuesday, 24 July, 2018 1:55 PM

To: Chris@UNITEDSG <chris@unitedsg.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: PRI SURVEY FOR SJL7772C MITSUBISHI LANCER EX / DOA: 15 JULY 2018 / YOUR REFERENCE: SCE1123K (EQ) / OUR REFERENCE: USG-201807-20

Without Prejudice

Dear Chris

Thank you for your confirmation.

We will arrange accordingly.

Dear LKK

Please assist on the following PRS.

Our insured has not reported this accident.

Best Regards,

Joel Goh

Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

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From: Chris@UNITEDSG [<mailto:chris@unitedsg.com.sg>]

Sent: Tuesday, July 24, 2018 11:42 AM

To: Joel Goh

Subject: RE: PRI SURVEY FOR SJL7772C MITSUBISHI LANCER EX / DOA: 15 JULY 2018 / YOUR REFERENCE: SCE1123K (EQ) / OUR REFERENCE: USG-201807-20

Importance: High

Dear Sirs,

We agreed to use your proposed list of surveyor for SJE PRI.

Our choice of surveyor is as follow :

LKK – MR ADRIAN

Please proceed with the assignment.

The car is not in workshop yet. We'll call for survey when car is in.

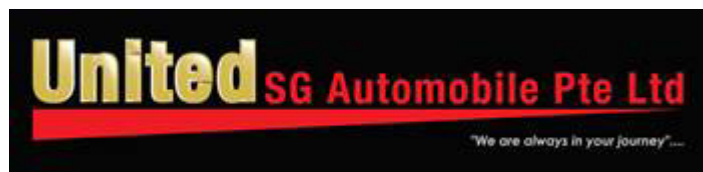
Thanks and best regards,

Chris | Motor Claims Department

United SG Automobile Pte Ltd

Phone: 6747-4454 | Fax: 6747-7752

53 Ubi Avenue 1 #01-56 Paya Ubi Industrial Park Singapore 408934



From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

Sent: Tuesday, July 24, 2018 9:14 AM

To: Chris@UNITEDSG

Subject: RE: PRI SURVEY FOR SJL7772C MITSUBISHI LANCER EX / DOA: 15 JULY 2018 / YOUR REFERENCE: SCE1123K (EQ) / OUR REFERENCE: USG-201807-20

Without Prejudice

Save As To Costs

Dear Chris,

Kindly email all PRS request to qiprs@eqinsurance.com.sg

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	10) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Best Regards,

Joel Goh
Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg

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-----Original Message-----

From: Chris@UNITEDSG [<mailto:chris@unitedsg.com.sg>]

Sent: Monday, July 23, 2018 4:48 PM

To: Joel Goh

Subject: PRI SURVEY FOR SJL7772C MITSUBISHI LANCER EX / DOA: 15 JULY 2018 / YOUR REFERENCE: SCE1123K /
OUR REFERENCE: USG-201807-20

Importance: High

Dear Sirs,

Refer to the above reference.

We'd like to call for a pre-repair inspection. As per new protocol, please let us have your list of surveyors / surveyor companies.

Kindly respond within the next 2 working days otherwise we'll deem that you do not wish to proceed with the PRI survey and we'll arrange for our own.

Thanks and best regards,

Chris | Motor Claims Department

United SG Automobile Pte Ltd

Phone: 6747-4454 | Fax: 6747-7752

53 Ubi Avenue 1 #01-56 Paya Ubi Industrial Park Singapore 408934

-----Original Message-----

From: sgdatagroup.service@gmail.com [<mailto:sgdatagroup.service@gmail.com>]

Sent: Monday, July 23, 2018 4:40 PM

To: chris@unitedsg.com.sg

Subject:

TASKalfa 2552ci

[00:17:c8:4f:3f:bd]
