

Surveyor:

PASUL

DOI:

ASSIGNMENT

24/7/18

Date / Time:

24/7/18

Registered in Merit:

25/7/18

Pre-assign / CCU / FTE

Sku 4301P



Insured Vehicle No.

Name of Insured

THAM CHIE Yuen

Insured Tel No.

HP:

96923835

Excess Sec II :S\$

D.O.A:

21/7/2008

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SLQ 3815P

Sku 4301P

SHD 620B



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

57



INSRS:

WSP:

Tel:

Liability:

RMKS:

GMP7

TP



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

21/7

Sku 4301P - X;

SHD 620B - CC3/ALG 180/14/19/2/15/03/02/00/05

- FINALISED

- TP LOD IN BY BUAHL

17/6/19

Called to inform TP claim

- OI VIDEO IN. V/L VICT OKU 4301P - UPLOADED IN ALBION

- TP LOD IN BY BUAHL

04/07/19
08/07/19

- SEND 1ST OFFER TO TP

- TP ACCEPTED OFFER.

- ALL DOCS IN ORDER.

- TO CLOSE.

STAGE

DATE / PIC

Non-Reporting ltr (1st)

Non-Reporting ltr (2nd)

Non-Reporting ltr (Final)

Notification ltr (if non-pickup)

Call OI

After call ltr to OI: 17/06/19 - JIMMY

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

P/P

S\$

1,748.67

(4 days)

Reduction:

43

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

VET GOK

Email

Call

Final Liability:

%

100

(Assessed / Assessed)

BOLA S/N No.:

28

If NO or B 28, Ass. Lia:

0%

Repair Cost:

S\$

1,748.67

CB VEH. O.C.; OI 2ND OFFER

Loss of Rental (LOR):

S\$

736.63

(5.5 days)

X 4/133.75

Loss of Use (LOU):

S\$

—

(5 x days)

Loss of Income (LOI):

S\$

—

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

700

Medical:

S\$

—

Disbursement:

S\$

—

(e.g. Tow/ Independent)

Legal Cost:

S\$

—

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$ 310.00

Total:

S\$

2,441.20

Global Sum S\$:

2,460.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

2,460.00

Name 1:

SHUT TAXI PTE LTD

Payee 2: (Strike if N.A.)

S\$

—

Name 2:

—

Payee 3: (Strike if N.A.)

S\$

—

Name 3:

—

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s: _____

of: _____

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 4 days Res: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SHD 6220B Yr Regn: 2016 / P6A

Type: M.Car / M.Cycle / Bus / Van / Lorry / ☒ Taxi / Prime Mover /

Truck / Trailer or

Make: TOYOTA PRIUS C.C. 1798

Colour: MAROON A/C: Insured / Std / NI / NA

Sp Reading: 267680 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JTDKN36U605767425

Gen. Cond: Good / ☒ Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt orModi: ☒ Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/65R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or FALKEN

Front

Rear

R/Bal: 5 mm R/Bal: 5 mm

L/Bal: 5 mm L/Bal: 5 mm

D.O.A: 21/07/18 D.O.A: 24/07/18

Survey held at SNAI

Des. of Damages: Frt / ☒ Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

PLV @ 1,718.67
CRDD: @ 1,314.36 (43%)

07/18/2019

ALH

SKU 4301P

Date/Time: File Pass to?

☐ : Preli. Report

Days Of Repair:

1)

☐ : Final Report

Resurvey No. of Trip:

Survey Fee:

Date/Time: File Return to?

Transportation

2)

Add Fee: ☐ Site Insp (\$

) S + RS. 01

☐ Interview (\$

) Photo

☐ Tech. Insp (\$

) Other

☐ Weekend (\$

)

Report Format :

Lump Sum / I.B.I: (\$

TOTAL

27-7.18/09.30

27.7.18/13.30

+10BY

SMRT Accident Vehicle Repair Estimates

24.7.18/13.30

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHD6220B
 Ref. No : TAX/07/18/2099
 Reg. Date : 19/02/2016
 Vehicle Type : TAXI
 Make : TOYOTA PRIUS
 Model : PRIUS
 Name of Driver : MOHAMAD SHUKOR BIN ISMAIL
 Type of Accident : CHAIN COLLISION
 Date / Time of Accident : 21/07/2018 10:30:00 PM
 Accident Reported Date / Time : 23/07/2018 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by : RASUL
 Vehicle is Towed Back? : Yes
 Towed Back Date/Time : 21/07/2018
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024097166
 Special Instruction to ARC, if any :
 TOWED \$60/SKU4301P ALG P/P
 RESURVEY BEFORE PAINT, FOR CHECK ITEM and REPLACE ITEM PLEASE CALL SURVEYOR RASUL / HP
 : 9001 0068. email: rasul@lkkauto.com
 Prepared Date : 23/07/2018 12:21:16 PM



Recording Camera



Radio Antenna


1st witness

Date 28-7-18

2nd witness

Date

E 12 F
 KM 267679

Attached
 Supplementary

Vehicle to Woga Date In: 25/07
 Time In: 16:30
 Woga Job No: 07/06643
 Vehicle sent to SMRT Date In: _____
 Time In: _____
 Received by (SMRT): _____

QC 13.37 27/7/18 PASY

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKN36U605767425

Mileage

0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates**Quotation from ARC****Adjusted by Surveyor, if applicable**

Total Labour Charges : 676.00

350.00

Total Spray Painting Charges : 738.00

300.00

Total Material Charges : 1,165.03

918.67

Other Charges : 484.00

180.00

TOTAL : 3,063.03**1,748.67****Lum Sum Total : 0.00****0.00**

No. of Repair Days : 5.00

4.00

Prepared / Adjusted By :

RASUL

Arc / Surveyor Sign Off Date : 24/07/2018 07:08:44 AM

24/07/2018 01:30:01 PM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 24/07/2018 07:08:44 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : GN-1808-0076

Invoice No :

Quotation Date : 7/8

Invoice Date :

Invoice Amount : 0.00

Prepared Date : 7/24/2018 1:34:40 PM

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	676.00	350.00
Total Labour	676.00	350.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	200.00
TO RESPRAY BUMPER BEAM	180.00	0.00
TO RESPRAY REAR PANEL	180.00	100.00
Total Spray Painting & Panel Beating	738.00	300.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TOWING CHARGE	84.00	60.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	60.00
TO REPLACE SUNDRY PARTS	100.00	0.00
TO WASH AND VACUUM	60.00	0.00
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	120.00	60.00
Total Other Costs	484.00	180.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
52159-47905		6505548	BUMPER REAR	1	458.60	25.00	343.95	Replace	Replace	No <input checked="" type="checkbox"/> CFA
90467-07211			BUMPER CLIPS	10	2.10	25.00	15.75	Replace	Replace	No <input checked="" type="checkbox"/> nel
			PIXEL STICKER	2	60.00	0.00	120.00	Replace	Replace	No <input checked="" type="checkbox"/> nel
			SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Replace	No <input checked="" type="checkbox"/> NW
52576-47020		6505550	BUMPER SIDE RETAINER RR/LH	0	94.80	25.00	0.00	Replace	Not given	No <input checked="" type="checkbox"/> X M
52575-47020		6505549	BUMPER SIDE RETAINER RR/RH	0	94.80	25.00	0.00	Replace	Not given	No <input checked="" type="checkbox"/> X M
52023-12240		6505547	BUMPER REINFORCEMENT REAR	1	205.70	25.00	154.28	Replace	Replace	No <input checked="" type="checkbox"/> Bt
52015-47050			ARM SUB-ASSY, RR BUMPER RH	1	139.60	25.00	104.70	Replace	Replace	No <input checked="" type="checkbox"/> Bt
52016-47030			ARM SUB-ASSY, RR BUMPER LH	1	139.60	25.00	104.70	Replace	Check	No <input checked="" type="checkbox"/> X M
76891-47020		6505619	BUMPER LIP REAR	0	228.90	25.00	0.00	Replace	Not given	No <input checked="" type="checkbox"/> X M
76088-47020		6505617	BUMPER LIP COVER RR/LH	0	72.20	25.00	0.00	Replace	Not given	No <input checked="" type="checkbox"/> X M
76087-47020		6505618	BUMPER LIP COVER RR/RH	0	118.10	25.00	0.00	Replace	Not given	No <input checked="" type="checkbox"/> X M
89997-30070			ANTENNA, ELECTRICAL LOWER REAR	1	157.40	10.00	141.66	Replace	Check	No <input checked="" type="checkbox"/> X M
58307-47060		6505522	END PANEL	1	602.10	100.00	0.00	Replace	Repair	No <input checked="" type="checkbox"/> X M
	COMMO N	4006314	SEALANT SIKAFLEX	0	37.00	0.00	0.00	Replace	Not given	No <input checked="" type="checkbox"/> X M
TOTAL MATERIALS							1,165.04	918.68		
TOTAL MATERIALS(Discounted)							1,165.03	918.67		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

918.68
 350
 + 480

 1748.67

Celine Fong (LKKAUTO)

From: Celine Fong (LKKAUTO)
Sent: Monday, 5 November 2018 3:04 PM
To: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))
Cc: CS A Team; Admin A; SUR; Olivia Lau (LKKAUTO); Bryan Ang (LKKAUTO); Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Subject: RE: VERY URGENT /FINAL REMINDER Pending for finalization - VEHICLE NO. SHD 6220B

Dear Poh Suan,

Confirmed final fig \$1,748.67 and 4 days.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bryan Ang (LKKAUTO)
Sent: Monday, 5 November 2018 9:55 AM
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <LeeGek@smrt.com.sg>; Celine Fong (LKKAUTO) <celinefong@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>; Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)) <YeoPohsuan@smrt.com.sg>
Subject: RE: VERY URGENT /FINAL REMINDER Pending for finalization

Dear CS Team and Survey Dept

Can I have an update on the below list by end of today.

Thanks.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <LeeGek@smrt.com.sg>
Sent: Thursday, 1 November 2018 4:07 PM
To: Celine Fong (LKKAUTO) <celinefong@lkkauto.com>; Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)) <YeoPohsuan@smrt.com.sg>
Subject: VERY URGENT /FINAL REMINDER Pending for finalization

Dear Celine,

SMRT Accident Vehicle Repair Estimates

GpA

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHD6220B
Ref. No : TAX/07/18/2099
Reg. Date : 19/02/2016
Vehicle Type : TAXI
Make : TOYOTA PRIUS
Model : PRIUS
Name of Driver : MOHAMAD SHUKOR BIN ISMAIL
Type of Accident : CHAIN COLLISION
Date / Time of Accident : 21/07/2018 10:30:00 PM
Accident Reported Date / Time : 23/07/2018 12:00:00 AM
Surveyor is Required? : Yes
Survey by :
Vehicle is Towed Back? : Yes
Towed Back Date/Time : 21/07/2018
Replacement Vehicle issued? : No
Accident Repair Job Card No : 000024097166
Special Instruction to ARC, if any :
TOWED \$60/SKU4301P / Akh/Resy b4 paint
Prepared Date : 23/07/2018 12:21:16 PM



LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Chassis No : JTDKN36U605767425

Mileage

0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

Quotation from ARC

Adjusted by Surveyor, if applicable

Total Labour Charges : 676.00
Total Spray Painting Charges : 738.00
Total Material Charges : 2,110.19
Other Charges : 484.00

0.00

0.00

2,110.19

0.00

TOTAL : **4,008.19**

0.00

Lum Sum Total : **0.00**

0.00

No. of Repair Days : 5.00

0.00

Prepared / Adjusted By :

3 days - p/p

Arc / Surveyor Sign Off Date : 24/07/2018 07:08:44 AM

01/01/1900 12:00:00 AM

M

Pl

24/07/18 1155

Prepared / Adjusted Date :

Remarks :

Prepared Date : 24/07/2018 07:08:44 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :

Invoice No :

Quotation Date :

Invoice Date :

Invoice Amount :

Prepared Date :

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	676.00	0.00 350 350
Total Labour	676.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	0.00 200
TO RESPRAY BUMPER BEAM	180.00	0.00 X
TO RESPRAY REAR PANEL	180.00	0.00 100
Total Spray Painting & Panel Beating	738.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TOWING CHARGE	84.00	0.00 ? receipt
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0.00 60
TO REPLACE SUNDRY PARTS	100.00	0.00 X
TO WASH AND VACUUM	60.00	0.00 X
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	120.00	0.00 60
Total Other Costs	484.00	0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
52159-47905		6505548	BUMPER REAR	1	458.60	25.00	343.95	Replace	Replace <i>CM</i>	No
90467-07211			BUMPER CLIPS	10	2.10	25.00	15.75	Replace	Replace <i>ne</i>	No
			PIXEL STICKER	2	60.00	0.00	120.00	Replace	Replace <i>ne</i>	No
			SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Replace <i>ne</i>	No
52576-47020		6505550	BUMPER SIDE RETAINER RR/LH	1	94.80	25.00	71.10	Replace	Replace <i>X</i>	No
52575-47020		6505549	BUMPER SIDE RETAINER RR/RH	1	94.80	25.00	71.10	Replace	Replace <i>X</i>	No
52023-12240		6505547	BUMPER REINFORCEMENT REAR	1	205.70	25.00	154.27	Replace	Replace <i>?</i>	No
52015-47050			ARM SUB-ASSY, RR BUMPER RH	1	139.60	25.00	104.70	Replace	Replace <i>?</i>	No
52016-47030			ARM SUB-ASSY, RR BUMPER LH	1	139.60	25.00	104.70	Replace	Replace <i>?</i>	No
76891-47020		6505619	BUMPER LIP REAR	1	228.90	25.00	171.67	Replace	Replace <i>X</i>	No
76088-47020		6505617	BUMPER LIP COVER RR/LH	1	72.20	25.00	54.15	Replace	Replace <i>X</i>	No
76087-47020		6505618	BUMPER LIP COVER RR/RH	1	118.10	25.00	88.57	Replace	Replace <i>X</i>	No
89997-30070			ANTENNA, ELECTRICAL LOWER REAR	1	157.40	10.00	141.66	Replace	Replace <i>?</i>	No
58307-47060		6505522	END PANEL	1	602.10	25.00	451.57	Replace	Replace <i>Repair</i>	No
	COMMO N	4006314	SEALANT SIKAFLEX	1	37.00	0.00	37.00	Replace	Replace <i>X</i>	No
TOTAL MATERIALS								2,110.21	2,110.19	
TOTAL MATERIALS(Discounted)								2,110.19	2,110.19	

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									



Auto
Consultants
Pte Ltd

11 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG18013552/R1ha3

17 JUNE 2019

THAM CHEE YUEN
32 TANAH MERAH KECHIL ROAD
#06-16
Singapore 465559

Dear Sir/Madam,

ACCIDENT INVOLVING SKU4301P / SHD6220B / OTHERS ON 21/07/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

Jimmy
Case Handler
DID: 6841 2928
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, **SMRT TAXIS PTE LTD** (the third party claimant") of **60 WOODLANDS INDUSTRIAL PARK E4 (S)757705** (address), owner of **SHD 6220B** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHD 6220B** that was damaged pursuant to the accident which occurred on **21/07/2018** (date) along **PIE TOWARDS CHANGI** (location) involving vehicle no/s **SKU 4301P** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of **SMRT TAXIS PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 05 (day) of July (month) 2018 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,450.00** (Global Sum – all in) for vehicle no. **SHD 6220B** that was damaged pursuant to the accident which occurred on **21/07/2018** (date) along **PIE TOWARDS CHANGI** (location) involving vehicle no/s **SKU 4301P**. This is pursuant to the inspection conducted on **24/07/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SMRT TAXIS PTE LTD** ("the third party claimant") of vehicle no. **SHD 6220B** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".


We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 6220B** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 05 (day) of July (month) **2019** (year)

 **LKK**
Signed by appointed surveyor


Signed by "the workshop" (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV181100124
Date : 09.11.2018
Vehicle No. : SHD6220B
Your Ref No. : TAX/07/18/2099
Our Ref No. : 24097166
Terms : 30 Days



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
Parts					
BUMPER, REAR: FOR TOYOTA PRIUS TAXI	1.00	\$ 458.60	(25.00)	\$ 114.65	\$ 343.95
BUMPER CLIPS	10.00	\$ 2.10	(25.00)	\$ 5.25	\$ 15.75
PIXEL STICKER	2.00	\$ 60.00	0.00	\$ 0.00	\$ 120.00
SENSOR REVERSE	1.00	\$ 180.00	0.00	\$ 0.00	\$ 180.00
RETAINER, BUMPER: SIDE, R/LH, TOYOTA PRIUS	0.00	\$ 94.80	(25.00)	\$ 0.00	\$ 0.00
RETAINER, BUMPER: SIDE, R/RH, TOYOTA PRIUS	0.00	\$ 94.80	(25.00)	\$ 0.00	\$ 0.00
REINFORCEMENT, BUMPER: REAR, TOYOTA PRIUS	1.00	\$ 205.70	(25.00)	\$ 51.42	\$ 154.27
ARM SUB-ASSY, RR BUMPER RH	1.00	\$ 139.60	(25.00)	\$ 34.90	\$ 104.70
ARM SUB-ASSY, RR BUMPER LH	0.00	\$ 139.60	(25.00)	\$ 0.00	\$ 0.00
LIP, BUMPER: REAR, FOR TOYOTA PRIUS TAXI	0.00	\$ 228.90	(25.00)	\$ 0.00	\$ 0.00
COVER, BUMPER LIP: R/LH, FOR TOYOTA PRIUS	0.00	\$ 72.20	(25.00)	\$ 0.00	\$ 0.00
COVER, BUMPER LIP: R/RH, FOR TOYOTA PRIUS	0.00	\$ 118.10	(25.00)	\$ 0.00	\$ 0.00
ANTENNA, ELECTRICAL LOWER REAR	0.00	\$ 157.40	(10.00)	\$ 0.00	\$ 0.00
PANEL, END: FOR TOYOTA PRIUS TAXI	1.00	\$ 602.10	(100.00)	\$ 602.10	\$ 0.00
ADHESIVE: DIRECT GLAZING	0.00	\$ 37.00	0.00	\$ 0.00	\$ 0.00
Sub-Total					\$ 918.67
Labour					
TO REPAIR REAR PORTION	1.00	\$ 350.00	0.00	\$ 0.00	\$ 350.00
Others					

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV181100124
Date : 09.11.2018
Vehicle No. : SHD6220B
Your Ref No. : TAX/07/18/2099
Our Ref No. : 24097166
Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
TOWING CHARGE	1.00	\$ 60.00	0.00	\$ 0.00	\$ 60.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	1.00	\$ 60.00	0.00	\$ 0.00	\$ 60.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	1.00	\$ 60.00	0.00	\$ 0.00	\$ 60.00
TO REPSRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY BUMPER BEAM	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY REAR PANEL	1.00	\$ 100.00	0.00	\$ 0.00	\$ 100.00

GRAND TOTAL \$ 1,748.67

Remark :

Make/Model : TOYOTA PRIUS

Accident Date : 21.07.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/07/18/2099

From: SMRT Taxis Pte Ltd

Date: 27/07/2018

**ACCIDENT ON 21/07/2018 INVOLVING SHD 6220B & SKU 4301P
ALONG PIE TOWARDS CHANGI (LP437/3)**

This is to confirm that the daily rental rate for SHD 6220B is \$133.75 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



06

Accident Vehicle Laid-Up Report

Registration No. : SHD6220B

Accident Case No. : TAX/07/18/2099

Make / Model : TOYOTA PRIUS

Ref. No. : 24097166

Date and Time Vehicle off-road for Accident Repair : 21.07.2018 12:40:00

Date and Time Repair Completed : 27.07.2018 13:50:56

Remarks :

Generated by : POHSUAN

Printed on : 28.07.2018

ENR-5

Enquire Transaction History

Transaction History Details

Log Date/Time:	24 Jul 2018 / 08:26:03	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SKU4301P		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20180724082603035318

ENR-5

Search Date / Time: 21 Jul 2018 22:30:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

ENR-5

Enquire Related Logs

OK

ENR-5

ENR-5

ENR-5

ENR-5

ENR-5

ENR-5

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express













CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	26 Jul 2018 Edit Reg		24 Jul 2018 00:00 Edit Adj Rpt	\$41,748.67 Edit Estimates	\$41,748.67 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: THAM CHEE YUEN , ID: S1415318G									
Main Claimant: SMRT TAXIS PTE LTD , Co. Reg. No.: 198905369K									
Vehicle Reg. No.:	SHD6220B	Date of Loss:	21/07/2018 22:00 - :59 [29 Months and 2 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 3053472618SG	Policy/Cover Note No.:	2100422249 (Comprehensive) Coverage: 25/07/2017 - 24/07/2018						
Vehicle Reg. No. (Insured):	SKU4301P	Policy No. (Claimant):	D-18090213MFSH						
		Excess:							
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah] Norsiah.MdNoor@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 03/08/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG (26/07/2018): Request To Upload TP GIA Report									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHD6220B (3053472618SG)
[SKU4301P]
TP
SMRT TAXIS PTE LTD
Jul 21 2018 10:00PM
[THAM CHEE YUEN]
SMRT Automotive Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View View in Browser		
Video														1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail		Print		
1	27/06/19 13:38	Video - Accident 01 VIDEO FOOTAGE												Load AVI			
														1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>
Letters/Correspondences														1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail		Print		
1	(Draft)	Third Party Express Settlement – Payment Breakdown												Edit			
														1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>
Assessment Reports														1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)											Thumbnail		Print		
1	26/07/18 08:42	Accident Statement From: OD - Reg. No: SKU4301P, Claimant: THAM CHEE YUEN												Load HTM			
														3 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail		Print		
1	08/07/19 13:44	Odometer Reading												Load JPG	<input checked="" type="checkbox"/>		
2	08/07/19 13:44	Chassis Number												Load JPG	<input checked="" type="checkbox"/>		
3	08/07/19 13:44	General View												Load JPG	<input checked="" type="checkbox"/>		
4	08/07/19 13:44	General View												Load JPG	<input checked="" type="checkbox"/>		
5	08/07/19 13:44	General View												Load JPG	<input checked="" type="checkbox"/>		
6	08/07/19 13:44	General View												Load JPG	<input checked="" type="checkbox"/>		
7	08/07/19 13:44	General View												Load JPG	<input checked="" type="checkbox"/>		
8	08/07/19 13:44	General View												Load JPG	<input checked="" type="checkbox"/>		
9	08/07/19 13:44	General View												Load JPG	<input checked="" type="checkbox"/>		
10	08/07/19 13:44	General View												Load JPG	<input checked="" type="checkbox"/>		
11	08/07/19 13:44	General View												Load JPG	<input checked="" type="checkbox"/>		
12	08/07/19 13:44	General View												Load JPG	<input checked="" type="checkbox"/>		
13	08/07/19 13:44	General View												Load JPG	<input checked="" type="checkbox"/>		
14	08/07/19 13:44	General View												Load JPG	<input checked="" type="checkbox"/>		
15	08/07/19 13:44	Reinspection Photo												Load JPG	<input checked="" type="checkbox"/>		
16	08/07/19 13:44	Reinspection Photo												Load JPG	<input checked="" type="checkbox"/>		
17	08/07/19 13:44	Reinspection Photo												Load JPG	<input checked="" type="checkbox"/>		
18	08/07/19 13:44	Reinspection Photo												Load JPG	<input checked="" type="checkbox"/>		
19	08/07/19 13:44	Reinspection Photo												Load JPG	<input checked="" type="checkbox"/>		
20	08/07/19 13:44	Reinspection Photo												Load JPG	<input checked="" type="checkbox"/>		
21	08/07/19 13:44	Reinspection Photo												Load JPG	<input checked="" type="checkbox"/>		
22	08/07/19 13:44	Reinspection Photo												Load JPG	<input checked="" type="checkbox"/>		
23	08/07/19 13:44	Reinspection Photo												Load JPG	<input checked="" type="checkbox"/>		
24	08/07/19 13:44	Reinspection Photo												Load JPG	<input checked="" type="checkbox"/>		
25	08/07/19 13:44	Reinspection Photo												Load JPG	<input checked="" type="checkbox"/>		
26	08/07/19 13:44	Reinspection Photo												Load JPG	<input checked="" type="checkbox"/>		

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
27	08/07/19 13:44	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
28	08/07/19 13:44	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	26/07/18 10:19	TP ESTIMATE - MARKED	 Load PDF	
2	26/07/18 10:19	TP GIA REPORT	 Load PDF	
3	17/06/19 12:17	Letter to OI	 Load PDF	
4	27/06/19 13:40	OI SCENE PHOTOS	 Load PDF	
5	18/07/19 11:26	WORKSHOP INVOICE	 Load PDF	
6	18/07/19 11:26	AUTHORISATION TO ACT FORM	 Load PDF	
7	18/07/19 11:26	Release Voucher	 Load PDF	
8	18/07/19 11:27	RENTAL RECEIPT	 Load PDF	
9	18/07/19 11:27	RENTAL MILEAGE	 Load PDF	
10	18/07/19 11:27	LTA SEARCH	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<div> Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div> <div></div> <div></div> </div> </div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKU4301P (Insd veh)	Model:	TOYOTA PRIUS TAXI 1.8 (A)
	SHD6220B (TP veh)		
Date of Accident:	21/07/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [X] Yes	<input type="checkbox"/> [] No	
Repair Estimate	:	\$		4,567.80
Final Repair Cost	:	\$		2,450.00
Loss of Use	:	\$		days at \$0.00 per day
Rental (if any)	:	\$		5.5 days
LTA / GIA Search Fee	:	\$		
Others:	:	\$		
	:	\$		
Final Settlement Sum (Global Sum)	:	\$		2,450.00

Is Third Party Workshop GIA Registered? ☐ [] YES ☒ [X] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ 0 ____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	: \$	2,450.00
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN

18 Jul

2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18013552/R1HA3Q2

Date: 18/07/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

2100422249

Claimant Vehicle No : SHD6220B

Insured Vehicle No : SKU4301P

Date of Loss: 21/07/2018

Nature of Claim:

TP

Claim No: 3053472618SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHD6220B

Make & Model: TOYOTA PRIUS TAXI, 1.8 (A)

Engine No: 2ZR6579317

Reg. Date: 19/02/2016 (Man. Year: 2015)

Chassis No: JTDKN36U605767425

Colour: Maroon

Odometer: 267680 km

Engine Capacity: 1798 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R16

Rear Tyre Size: 195/65 R16

Front Left Side: Falken 5 mm

Rear Left Side: Falken 5 mm

Front Right Side: Falken 5 mm

Rear Right Side: Falken 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,669.80	918.67	1,751.13	65.59
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,898.00	830.00	1,068.00	56.27
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	4,567.80	1,748.67	2,819.13	61.72
+ Car Rental (5.5 x S\$133.75/day) (S\$)		735.63		
+ Doc/Search Fee (S\$)		7.00		
Nett Liability (S\$)		2,491.30		
Global Sum Settlement (S\$)		2,450.00		

INSPECTION

Date of Assignment: 24/07/2018

Date Inspected: 24/07/2018 Inspected At:

SMRT Automotive Services Pte Ltd
(Woodlands)
60 Woodlands Industrial Park E4
Singapore 757705

Estimated Period of Repair: 4.0 days

Adjuster: MOHD RASUL**Manager:** VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER REAR (DISC 25%)	Cracked	458.60 F	*343.95 F
2	1		*BUMPER CLIPS (DISC 25%) (10 PCS)	Necessary	21.00 F	*15.75 F
3	1		*BUMPER REINFORCEMENT REAR (DISC 25%)	Bent	205.70 F	*154.27 F
4	1		*ARM SUB-ASSY ,RR BUMPER RH (DISC 25%)	Bent	139.60 F	*104.70 F
5	2		*PIXEL STICKER (SN)	Necessary	120.00 F	*120.00 F
6	1		*SENSOR REVERSE (SN)	Not Working	180.00 F	*180.00 F
7	1		*BUMPER SIDE RETAINER RR/LH	Not Necessary	94.80 F	*- F
8	1		*BUMPER SIDE RETAINER RR/RH	Not Necessary	94.80 F	*- F
9	1		*ARM SUB-ASSY ,RR BUMPER LH	Not Necessary	139.60 F	*- F
10	1		*BUMPERL LIP REAR	Not Necessary	228.90 F	*- F
11	1		*BUMPERL LIP COVER RR/LH	Not Necessary	72.20 F	*- F
12	1		*BUMPERL LIP COVER RR/RH	Not Necessary	118.10 F	*- F
13	1		*ANTENNA ELECTRICAL LOWER REAR	Not Necessary	157.40 F	*- F
14	1		*END PANEL	Not Necessary	602.10 F	*- F
15	1		*SEALANT SIKAFLEX	Not Necessary	37.00 F	*- F
Total Parts (\$\$)					2,669.80	918.67

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING & BODY WORK	New	676.00	350.00
2	SPRAY PAINT	New	738.00	300.00
3	TOWING CHARGE	New	84.00	60.00
4	TO TEST AND REFIX REVERSE SENSOR SYSTEM	New	120.00	60.00
5	TO REPLACE SUNDRY PARTS	New	100.00	0.00
6	TO WASH AND VACUUM	New	60.00	0.00
7	TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR	New	120.00	60.00
Gross Labour Cost (\$\$)			1,898.00	830.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >