

Vic (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Monday, 8 July, 2019 12:26 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: Returned of DV Re: Accident on 21/7/2018 involving SHD 6220B & SKU 4301P (AIG's insured) Our Ref: TAX/07/18/2099/lg *** LKK REF: CC3/AIG18013552/R1ha3
Attachments: img-708121218-0001.pdf

Dear Vic,

We attach the duly signed DV and ATA for your necessary action. Please let us have AIG's cheque for \$2,450.00 in respect of our own losses payable to **SMRT TAXIS PTE LTD**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: 04/07/2019 14:27
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: URGENT / FINAL REMINDER Re: Accident on 21/7/2018 involving SHD 6220B & SKU 4301P (AIG's insured) Our Ref: TAX/07/18/2099/lg *** LKK REF: CC3/AIG18013552/R1ha3

WITHOUT PREJUDICE

Dear Lee Gek,

We refer to your below email.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, we propose a global sum of \$2,450.00 (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and ATA and forward back a copy to us for payment processing.

The above amount is to be made payable to **SMRT TAXIS PTE LTD**.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:LeeGek@smrt.com.sg>]

Sent: Friday, 22 March, 2019 8:56 AM

To: Vic (LKKAuto)

Cc: Bryan Ang (LKKAuto)

Subject: URGENT / FINAL REMINDER Re: Accident on 21/7/2018 involving SHD 6220B & SKU 4301P (AIG's insured) Our Ref: TAX/07/18/2099/lg *** LKK REF: CC3/AIG18013552/R1ua3

URGENT

FINAL REMINDER

Dear Vic,

Please let us have your offer by **29th March 2019** otherwise we shall have no option but to escalate the matter to GIA. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Sent: 20/02/2019 08:58

To: Vic

Subject: [AIG]: URGENT / 2ND REMINDER Re: Accident on 21/7/2018 involving SHD 6220B & SKU 4301P (AIG's insured) Our Ref: TAX/07/18/2099/lg *** LKK REF: CC3/AIG18013552/R1ua3

URGENT

2ND REMINDER

Dear Vic,

This is a clear-cut chain collision and our taxi was the first vehicle and yet there is no offer despite our 1st reminder.

Please let us have your offer by **27th February 2019** otherwise we will write direct to AIG putting them on records before escalating the matter. Thanks.

Regards
Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Olivia Lau (LKKAuto) [<mailto:olivialau@lkkauto.com>]
Sent: 16/01/2019 12:41
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Vic (LKKAuto)
Cc: CS A Team; Admin A
Subject: [AIG]: URGENT / REMINDER Re: Accident on 21/7/2018 involving SHD 6220B & SKU 4301P (AIG's insured) Our Ref: TAX/07/18/2099/lg *** LKK REF: CC3/AIG18013552/R1ua3

LKK Ref: CC3/AIG18013552/R1ha3

Hi Lee Gek,

This case is being handled by **VIC**.

Thanks.

Best Regards,

Olivia Lau | Admin Manager

LKK Auto Consultants

phone: 6256-3561 | email: olivialau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:LeeGek@smrt.com.sg>]
Sent: Tuesday, 15 January, 2019 2:31 PM
To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: URGENT / REMINDER Re: Accident on 21/7/2018 involving SHD 6220B & SKU 4301P (AIG's insured) Our Ref: TAX/07/18/2099/lg *** LKK REF: CC3/AIG18013552/R1ua3

URGENT
REMINDER

Dear All,

Please let us have your offer by **22nd January 2019**. Thanks.

Regards
Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: 26/11/2018 12:12

To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Thin Thin (LKKAuto)

Cc: CS A Team; Admin A

Subject: RE: LOD Re: Accident on 21/7/2018 involving SHD 6220B & SKU 4301P (AIG's insured) Our Ref: TAX/07/18/2099/lg *** LKK REF: CC3/AIG18013552/R1ua3

‘WITHOUT PREJUDICE’
SAVE AS TO COSTS

Dear Lee Gek,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC3/AIG18013552/R1ua3	Thin Thin – 6841 2360

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <LeeGek@smrt.com.sg>

Sent: Monday, 26 November, 2018 11:50 AM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: LOD Re: Accident on 21/7/2018 involving SHD 6220B & SKU 4301P (AIG's insured) Our Ref: TAX/07/18/2099/lg

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$1748.67
Loss of Rental	\$802.50 (6 days x \$133.75)
LTA Search Fee	\$7.00
Total	\$2558.17

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd

