

Khanchna (LKK Auto)

From: Ivy Yong <ivy.yong@ergo.com.sg>
Sent: Friday, 29 November 2019 5:20 PM
To: Khanchna (LKK Auto); Mei Kwan (LKKAuto)
Cc: Admin A; Admin-D (LKKAuto)
Subject: RE: Claims ref no. DSMPC1801434 LOD - Third party claim - Our ref: SLL9405B Your ref: SGX721T on 22/07/2018 *** LKK REF:CC4/EGI18013551/R1kb3

Hi Khanchna,

Please let us have your SR & Invoice.

LOD received.

Data Classification: Confidential, C3

Warmest Regards,
Ivy Yong
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985
DID: +65 6829 9197
ivy.yong@ergo.com.sg

ERGO

www.ergo.com.sg

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From: ERGO Insurance Pte. Ltd. (Claims Department)
Sent: Monday, 25 November 2019 11:06 am
To: Ivy Yong <ivy.yong@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>
Subject: FW: Claims ref no. DSMPC1801434 LOD - Third party claim - Our ref: SLL9405B Your ref: SGX721T on 22/07/2018 *** LKK REF:CC4/EGI18013551/R1kb3

Hi Both

FYI too. But I thought LOD we handle?

Date Classification : Confidential, C3

Warmest Regards,
Pauline Soh
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9194
pauline.soh@ergo.com.sg

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Monday, 25 November 2019 10:33 am

To: Pauline Ngu; Khanchna (LKK Auto)

Cc: Pegasus Engineering; Lionel Chua; Admin A; Admin-D (LKKAuto); Soon Tat Ng; lohcl.pegasusengrg; ERGO Insurance Pte. Ltd. (Claims Department)

Subject: RE: LOD - Third party claim - Our ref: SLL9405B Your ref: SGX721T on 22/07/2018 *** LKK
REF:CC4/EGI18013551/R1kb3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Khanchna,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Ngu <pauline.pegasusengrg@gmail.com>

Sent: Monday, 25 November, 2019 10:17 AM

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Pegasus Engineering <ar_claims@pegasusengrg.com.sg>; Lionel Chua <lionelchua@pegasusengrg.com.sg>; Soon Tat Ng <ngsoontat@vendaengrg.com.sg>; lohcl.pegasusengrg <lohcl.pegasusengrg@gmail.com>

Subject: LOD - Third party claim - Our ref: SLL9405B Your ref: SGX721T on 22/07/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

Refer to the above accident.

It appears that the accident was caused by your insured. Enclosed documents to substantiate our client's property damaged claim as our client had authorized us to quantify, to act and to reach settlement within 6 weeks on their behalf.

Please inform us the officer in charge as well.

Kindly let me know if you need any hard copy for the LOD, if not we will be sending by email only. Kindly advise.

Thank You

Best Regards,
Pauline

Pegasus Engineering & Trading Pte Ltd
74 Kian Teck Road S628800
Office: 65137748
Fax: 62513161



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/EGII8013551/R1kb3

19 JULY 2019

PANNERSELVAM ABRAHAM
59 COMPASSVALE BOW
#03-18
SINGAPORE 544988

Dear Sir/Madam,

ACCIDENT INVOLVING SGX721T & SLL9405B ON 22/07/2018

We refer to the above accident where we are acting for ERGO INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 29/07/2019, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

KHANCHNA
Case Handler
DID: 6841 2360
FAX: 6741 4108
EMAIL: vicalpeh@lkkauto.com

c.c. **ERGO INSURANCE COMPANY LIMITED**
(Motor Claims Dept)