

ASS. REC. BY: Adrian Ling

REF:

CC3/Alt 18013547/Asber

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No _____

Claims No. _____

Sum Insured: _____

Excess: _____

\$0/-

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

120K

IDAC Accident Report: _____

Consistent? : Yes or No

GIA / PR Seen: _____

Consistent? : Yes or No

Est. Repairs: _____

15 days

Res.: Yes or No

Lum Sum: _____

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____

Person Contacted: _____

Vehicle: IN / OUT

Veh No: SJN1005M. Yr Regn: 2018 / Jan.

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A3 Sedan c.c 999

Colour: Grey, A/C: Insured / Std / NI / NA

Sp. Reading: 5453 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAUZZZ1J1036421

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/55R16

R: 205/55R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. D.O.I. 24/07/18.

Survey held at Premium.

Des. of Damages: Frt / Rear / O/S N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

OD A1G.

SJN 1005M - NJA / 100522367/1

DCA: 051110

26/01/18 @ 10:03 a.m. revised IA to Tresh v.a mermer.

26/01/18 @ 10:05 a.m. mandate requested authorize repair to Tresh via mermer.

27/01/18 @ 12:26 p.m. mandate approved by Victor Koh via mermer.

27/01/18 @ 15:47 p.m. revert authorize repair to Tony (repairer) via email.

19/12/18 Confirmed P/P \$18,884.00 @ 15 days with Adrian.

(\$10,710.00 Red - 36%)

RECEIVED 30 JAN 2018

Date/Time, File Pass to?

30/01/19

1) Typist
Date/Time, File Return to?☐ : Preli. Report☒ : Final Report

Days Of Repair: 15

Resurvey No. of Trip: /

Survey Fee:

200

Transportation:

) \$ + R\$ 50

) Photos

) Others

10

TOTAL

210

Add Fee: ☐ Site Insp. (\$☐ Interview (\$☐ Tech. Invs (\$☐ Weekend (\$

Report Format:

Lump Sum / L.B. (\$ 18,884.00 p/p)

[Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	5787J
Vehicle Details	
Vehicle No.:	SJN1005M
Vehicle to be Exported:	No
Intended De-registration Date:	25 Jul 2018
Vehicle Make:	AUDI
Vehicle Model:	A3 SEDAN 1.0 TFSI S TRONIC (LED)
Primary Colour:	Grey
Manufacturing Year:	2017
Engine No.:	CHZ417615
Chassis No.:	WAUZZZ8V1J1036421
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$24,698.00
Original Registration Date:	30 Jan 2018
First Registration Date:	30 Jan 2018
Transfer Count:	0
Actual ARF Paid:	\$26,578.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Jan 2028
PARF Rebate Amount:	\$19,933.00
Intended COE Rebate Details	
COE Expiry Date:	29 Jan 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$41,400.00
COE Rebate Amount:	\$39,374.00
Total Rebate Amount:	\$59,307.00

The information contained herein is correct as at 25 Jul 2018

OK

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Thursday, 20 December 2018 11:30 AM
To: 'Boo seng yak'
Cc: Adrian Ling (LKKAuto); SUR; 'Carrine Leong'; jiajee.yap@premiumauto.com.sg; 'Chang Chee Sing'
Subject: RE: FINAL REVISION - SJN1005M - OD AIG - SURVEYED 25 JUL 18

Dear Mr Boo,

Confirmed final fig \$ 18,884.00 @ 15 days of repairs before excess \$0/- & GST.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]

Sent: Friday, 23 November 2018 3:48 PM

To: Adrian Ling <adrianling@lkkauto.com>; shirleyHiew@lkkauto.com; sur@lkkauto.com; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiajee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>

Subject: FINAL REVISION - SJN1005M - OD AIG - SURVEYED 25 JUL 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$18,884.00 @ 15 days of repairs exclude Sundays.

Your early closure is well appreciated.

best regards - jb

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Friday, 27 July 2018 3:47 PM
To: 'Claims'; 'Nora Khai'
Cc: 'SUR'
Subject: RE: OD claim for SJN 1005 M on 23/07/2018

Dear Tony/Nora,

As instructed by our client, please proceed to repair the insured vehicle **SJN 1005M (Excess \$ 0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Thursday, 26 July 2018 3:08 PM
To: 'Claims' <claims@premiumauto.com.sg>
Cc: 'SUR' <sur@lkkauto.com>
Subject: RE: OD claim for SJN 1005 M on 23/07/2018

Hi Tony,

As spoken, we are still pending the instruction from the insurance.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Thursday, 26 July 2018 11:29 AM
To: 'SUR' <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD claim for SJN 1005 M on 23/07/2018

Dear all

Any update on repair approval?

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Tuesday, 24 July, 2018 12:37 PM

To: 'SUR' <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE : OD claim for SJN 1005 M on 23/07/2018

Good afternoon all ,

Here are the attached GIA report and estimate for your kind reference .

Thank you .

Best Regards,
Phua
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

View Received Message

This mail is associated with :

***SJN1005M**

OD

Jul 23 2018 9:00AM

[LAM SI MUN CINDY]

Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 27/07/2018 12:26 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (\$\$19342.00) - SJN1005M - Claim Handler: Tr, Tinesh

Approved:19342.00:Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 25 Jul 2018

Preliminary Advice

Vehicle No	: SJN1005M	Accident Date	: 23/07/2018
Make	: AUDI A3	Policy No.	: 1800008456
Assignment Date	: 25/07/2018	Excess	: S\$0.00
Date of Inspection	: 24/07/2018	Est. Duration of Repair	: 15 days
Inspection At	: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	29,594.00
Revised Amount	:S\$	19,342.00
Check Items (Estimated)	:S\$	3,195.00
Total	:S\$	22,537.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	120,000.00
COE / PARF Rebate	:S\$	59,307.00
Salvage Value	:S\$	
Margin for Repair	:S\$	60,693.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	23/07/2018 14:35
Date Of Accident	23/07/2018 09:20
Exact Location Of Accident	AIRPORT RD (MACPERSON RD) AFT BARTLEY ROAD EAST
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJN1005M
Insured/Policyholder	
Name Of Registered Owner	LAM SI MUN CINDY
NRIC No	S8135787J
Email Address	DYDYLUV@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-98315259
Alternative Phone No	OTHERS-98315259

Vehicle Particulars

Manufacturer	AUDI
Model	A3 SEDAN 1.0 TFSI 8V
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800008456
Cover Note Number	

Driver

Name of Driver	KONG MUN KEEN
NRIC No	S7970391E
Date Of Birth	05/06/1979
Occupation	INDOOR
Date Of Driving Pass	02/10/2000
Driving Experience	17 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96630801
Fax Number	
Contact Number	
Email Address	DZABOLICZERO@HOTMAIL.COM

Address	100 PUNGGOL WALK #16-02
Postcode	828790
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	- - -
Insurance Company of Driver's Own Vehicle	- - -

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS TRAVELLING STRAIGHT ON THE RIGHT MOST LANE WHEN MOTOR VEHICLE, PC5298U, SIDE SWIPED THE LEFT PORTION OF MY VEHICLE.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	PC5298U
Vehicle Make/Model/Colour	MITSUBISHI / MINI BUS
Details Of Properties	
Vehicle Category	BUS
Name of Driver	KHAMIS BIN ABU BAKAR
NRIC/Passport Number	S0058284J
Contact Number	90235778 / 94550531
Address	BLK 167 HOUGANG AVE 1 #07-1558
Postcode	530167
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)

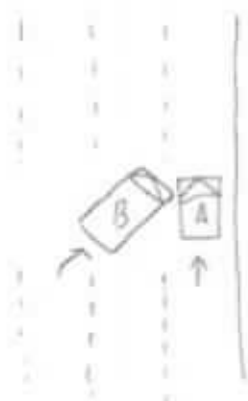
Date & Time: 23/7/2020 11:24 AM

Reporting Centre Personnel's Signature

Name: Tan Jia Jia
NRIC/FIN No.: 62442188



SKETCH PLAN


$$g = 9.85298 \text{ U}$$

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was traveling straight on the right-most lane when motor vehicle, PC 529861
suddenly swerved the left portion of my vehicle

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(if driver is not the policyholder)
Date & Time: 2/27/18 6:14 AM



Reporting Centre Personnel's Signature
Name: Gay, Fay
NRIC/ID No.: 620401011

Accident Photo





CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : LAM SI MUN CINDY (LIN SHIMIN CINDY)
Period of Insurance : 30 Jan 2018 To 29 Jan 2020
Engine No. : CHZ417615
Chassis No. : WAUZZZ8V1J1036421

Vehicle No. : SJN1005M
Policy No. : 1800008456
Endorsement No. : 000000000177773
Issued Date : 01 Feb 2018

ABOUT THE COVER

Make/Model : AUDI A3 Sedan 1.0 TFSI S tronic
Engine Capacity/Tonnage : 999.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2018
Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive*

a) The Policyholder

b) Any other person who is driving on the Policyholder's order or with his/her permission.

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDER") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 6 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

LAM SI MUN CINDY (LIN SHIMIN CINDY) - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: MayBank

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125202

PREMIUM LEASING - JT

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

SSCBAN

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondence from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc.)

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7970391E



Name

KONG MUN KEEN
(JIANG MENGJIAN)

江孟廉

Race

CHINESE

Date of birth

Sex

05-06-1979 M

Country of birth

MALAYSIA

S7970391E

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number: S7970391E

Name

KONG MUN KEEN
(JIANG MENGJIAN)

Birth Date: 05 Jun 1979

Issue Date: 27 May 2011



4884881

NRIC No. S7970391E



Date of issue
07-06-2010

100 PUNGGOL WALK #18-02
SINGAPORE 628790

NRIC No. S7970391E

Date: 15/12/2015

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 2B	Motorcycles <= 200 cc	22 Apr 1999
Class 2A	Motorcycles between 201 cc and 400 cc	18 Jul 2000
Class 2	Motorcycles > 400 cc	18 Feb 2003
Class 3	Motor Cars < 3000kg with <= 7 passengers, exclusive of the driver; and other motor vehicles <= 2500kg	02 Oct 2000

NP 428A



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0837/2018/KS
Date	:	24-Jul-18

Vehicle not IN workshop. Kindly assist to arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms Lam Si Mun Cindy
Address	:	100 Punggol Walk #16-02 Singapore 828790
Telephone	:	HP +65 96630801
Type of Claim	:	Own Damage Claims
Policy No.	:	1800008456
Vehicle No	:	SJN 1005 M
Model Code	:	Audi A3 SEDAN 1.0 TFSI
Model / Year	:	Jan-18
Engine No	:	CHZ 417614
Chassis No	:	WAUZZZ1J1036421
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	23-Jul-18
Place of Accident	:	AIRPORT RD (MACPERSON RD)

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. S/N 1005 M.

S/N	Nature of Jobs	Estimated Charges
1	To remove and transfer rear parking aid. Check function.	S/N \$ 280.00 ✖
2	To remove and transfer both lhs front and rear door's multi-lock system and power window devices.	S/N \$ 560.00 ✓
3	To remove and reinstall rear seats, back rest, ABCD pillar trims, roof liner, hat trays, carpets, curtain airbags and sill trims.	S/N \$ 1,400.00 ✓
4	To remove and renew lhs quarter glass and rear windscreen for fender renewal.	S/N \$ 600.00 ✓
5	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N \$ 1,400.00 ✓
6	To dismantle lhs front door, lhs rear door, rear bumper, lhs wing mirror assy and rear lid. Cut out and reweld lhs rear fender. Renew lhs front door and lhs rear door. Inspect B-pillar for any damages. Reinstall parts removed	\$ 6,300.00 4000.
SUB-TOTAL LABOUR CHARGES		: <u>\$ 10,540.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SJN 1005 M.

S/N	Nature of Jobs	Estimated Charges
7	To respray lhs front door, lhs rear door, lhs wing mirror cover, lhs sill panel, lhs rear fender, door entrances, roof channel, drain panel and end panelling. To carry out joint sealer works and stonechip treatment.	\$ 4,900.00
8	To carry out diagnostic check.	S/N \$ 192.00
TOTAL LABOUR CHARGES		: \$ 15,632.00

S x 550 = 275
Wing Mirror = 151
2900 = 2900

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SJN 1005 M.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT DOOR LH <i>Defted</i>	\$ 2,190.00 ✓	1752
2	FRONT DOOR OUTER SEAL LH <i>new</i>	\$ 139.00 ✓	111.2
3	BONDING AGENT <i>Not Nec</i>	\$ 43.00 ? X	
4	CLEANING SOLUTION <i>Not Nec</i>	\$ 64.00 ? X	
5	FRONT DOOR LH ATTACHMENT PARTS <i>Not Nec</i>	\$ 412.00 ? X	
6	FRONT DOOR CATCH COVER LH <i>new</i>	\$ 13.00 +	
7	FRONT DOOR CATCH LH <i>new</i>	\$ 92.00 +	
8	FRONT DOOR HANDLE ,EXTERIOR LH <i>at</i>	\$ 207.00 ✓	165.60
9	DOOR HANDLE CAP EXTERIOR LH <i>Regis</i>	\$ 26.00 +	
10	DOOR HANDLE BASE <i>Not Nec</i>	\$ 143.00 ? X	
11	WINDOW REGULATOR LH <i>Not Nec</i>	\$ 232.00 X	
12	WING MIRROR MOUNT LH <i>Not nec.</i>	\$ 892.00 ? X	
13	WING MIRROR CAP LH <i>at</i>	\$ 132.00 ✓	105.60
14	WING MIRROR GLASS LH <i>new</i>	\$ 1,094.00 +	
15	REAR DOOR LH <i>Disbanded</i>	\$ 2,190.00 ✓	1752
16	REAR DOOR OUTER SEAL LH <i>new</i>	\$ 139.00 ✓	111.2
17	BONDING AGENT <i>Not Nec</i>	\$ 43.00 ? X	
18	CLEANING SOLUTION <i>Not Nec</i>	\$ 64.00 ? X	
19	REAR DOOR CATCH COVER LH <i>Not nec</i>	\$ 14.00 +	
20	REAR DOOR CATCH LH	\$ 82.00 +	
TOTAL SPARE PARTS		\$ 8,211.00	

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SJN 1005 M.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	REAR DOOR HANDLE, EXTERIOR LH <i>wt</i>	\$ 207.00 ✓	165.60
22	REAR DOOR HANLDE BASE LH <i>Not Rec</i>	\$ 143.00 ? X	
23	REAR DOOR WINDOR REGULATOR LH <i>Not m.</i>	\$ 220.00 X	
24	REAR FENDER LH <i>Dented</i>	\$ 2,006.00 ✓	1604.80
25	REAR WINDOR LH <i>New Rec</i>	\$ 704.00 X ✓	563.20
26	1/4 GLASS <i>New</i>	\$ 502.00 ? X	401.20
27	WINDOW TRIMS LH <i>Not m.</i>	\$ 389.00 ? X	
28	ARCYLIX SEALANT <i>3</i>	S/N \$ 180.00 ✓	
29	CAVITY WAX <i>3</i>	S/N \$ 140.00 ✓	
30	STONE CHIP	S/N \$ 180.00 ✓	
31	METAL FILLER POWDER <i>ne</i>	S/N \$ 280.00 ✓	
32	REAR W/S SEALANT <i>3</i>	S/N \$ 200.00 ✓	
33	1/4 GLASS SEALANT	S/N \$ 100.00 ✓	
34	SUNDRIES <i>New.</i>	\$ 500.00 ?	1960
TOTAL SPARE PARTS		: \$ 13,962.00	
TOTAL LABOUR CHARGES		: \$ 15,632.00	
GRAND TOTAL		: \$ 29,594.00	

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Lim -
Surveyed Date : 25/07/18
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 15 Days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0837/2018/KS
Date : 24-Jul-18

Vehicle not IN workshop. Kindly assist to arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian

We took 15 days exclude 2 Sundays

jb - 23 Nov 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms Lam Si Mun Cindy
Address : 100 Punggol Walk
#16-02
Singapore 828790
Telephone : HP +65 96630801
Type of Claim : Own Damage Claims
Policy No. : 1800008456
Vehicle No : **SJN 1005 M**
Model Code : Audi A3 SEDAN 1.0 TFSI
Model / Year : Jan-18
Engine No : CHZ 417614
Chassis No : WAUZZZ1J1036421
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 23-Jul-18
Place of Accident : AIRPORT RD (MACPERSON RD)

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SJN 1005 M.

S/N	Nature of Jobs	Estimated Charges	
1	To remove and transfer rear parking aid. Check function.	S/N \$	280.00
2	To remove and transfer both lhs front and rear door's multi-lock system and power window devices.	S/N \$	560.00 \$ 560.00
3	To remove and reinstall rear seats, back rest, ABCD pillar trims, roof liner, hat trays, carpets, curtain airbags and sill trims.	S/N \$	1,400.00 \$ 1,400.00
4	To remove and renew lhs quarter glass and rear windscreen for fender renewal.	S/N \$	600.00 \$ 600.00
5	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N \$	1,400.00 \$ 1,400.00
6	To dismantle lhs front door, lhs rear door, rear bumper, lhs wing mirror assy and rear lid. Cut out and reweld lhs rear fender. Renew lhs front door and lhs rear door. Inspect B-pillar for any damages. Reinstall parts removed	\$	6,300.00 \$ 4,000.00
SUB-TOTAL LABOUR CHARGES		:	\$ 10,540.00 \$ 7,960.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SJN 1005 M.

S/N	Nature of Jobs	Estimated Charges
	<i>c/f</i>	
7	To respray lhs front door, lhs rear door, lhs wing mirror cover, lhs sill panel, lhs rear fender,door entrances, roof channel, drain panel and end panelling. To carry out joint sealer works and stonechip treatment.	\$ 4,900.00
8	To carry out diagnostic check.	S/N \$ 192.00
TOTAL LABOUR CHARGES		: \$ 15,632.00

\$ 7,960.00

\$ 2,900.00

\$ 192.00

\$ 11,052.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SJN 1005 M.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT DOOR LH	\$ 2,190.00	1752
2	FRONT DOOR OUTER SEAL LH	\$ 139.00	111.2
3	BONDING AGENT	\$ 43.00	
4	CLEANING SOLUTION	\$ 64.00	
5	FRONT DOOR LH ATTACHMENT PARTS	\$ 412.00	
6	FRONT DOOR CATCH COVER LH	\$ 13.00	
7	FRONT DOOR CATCH LH	\$ 92.00	
8	FRONT DOOR HANDLE ,EXTERIOR LH	\$ 207.00	\$ 165.60
9	DOOR HANDLE CAP EXTERIOR LH	\$ 26.00	
10	DOOR HANDLE BASE	\$ 143.00	
11	WINDOW REGULATOR LH	\$ 232.00	
12	WING MIRROR MOUNT LH	\$ 892.00	
13	WING MIRROR CAP LH	\$ 132.00	\$ 105.60
14	WING MIRROR GLASS LH	\$ 1,094.00	
15	REAR DOOR LH	\$ 2,190.00	1752
16	REAR DOOR OUTER SEAL LH	\$ 139.00	111.2
17	BONDING AGENT	\$ 43.00	
18	CLEANING SOLUTION	\$ 64.00	
19	REAR DOOR CATCH COVER LH	\$ 14.00	
20	REAR DOOR CATCH LH	\$ 82.00	
TOTAL SPARE PARTS		\$ 8,211.00	\$ 3,997.60

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Material List for Accident Vehicle Regn No. SJN 1005 M.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SJN 1005 M

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0837/2018/MAS

19 Jan 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SJN 1005 M, Audi A3 Sedan 1.0 TFSI

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SJN 1005 M**, claimant, **Ms. Lam Si Mun Cindy**, please find the related document per attached.

1. A copy of the Original invoice no. 85013342 – S\$20,205.88
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SJN 1005 M



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159908
Main Telephone: 6886 2223
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159908
Telephone: 6886 2223
Telefax: 6471 1033

UBi Service Centre
55 Ubi Road 1
Singapore 408622
Telephone: 6104 2333

Customer Service
Service Appointment
24-hour Breakdown Service
Tel: 6394 2323
6828 1218
customer.care@premiumauto.com.sg

INS TAX INVOICE
Company Reg. No: 199902271W
GST Reg. No. 199902271W

Page 1 14:48

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013342 Date : 02/01/2019 Order : SJN1005M Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SJN1005M (V 36638) Regn Date: 30/01/2018 Mileage: 6450 WIP No.: 18437

Model: A3 SEDAN 1.0 TFSI 8VMANG Chassis: WAUZZZ8V1J1036421 Engine: CHZ 417615 Dept: U

VS8 No.:

You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER BOTH LHS FRONT AND REAR DOOR'S MULTI LOCK SYSTEM AND POWER WINDOW DEVICES	560.00	1.00	560.00
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR SEATS, BACK REST, ABCD PILLAR TRIMS, ROOF LINER, HAT TRAYS, CARPET, CURTAIN AIRBAG AND SILL TRIM	1400.00	1.00	1,400.00
S	BODYWORK	M: TO REMOVE AND RENEW LHS QUARTER GLASS AND REAR WINDSCREEN FOR FENDER RENEWAL	600.00	1.00	600.00
S	BODYWORK	M: TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR TAIL LIGHT, BATTERY MANAGER, FUSE AND RELAY TRAYS, ELECTRICAL AND AUDIO EQUIPMENT	1400.00	1.00	1,400.00
S	BODYWORK	M: TO DISMANTLE LHS FRONT DOOR, LHS REAR DOOR, REAR BUMPER, LHS WING MIRROR ASSY AND REAR LID.	4000.00	1.00	4,000.00

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119988
Main Telephone: 6834 2229
Main Telefax: 6471 3133

Alexandra Service Centre
221 Alexandra Road
Singapore 119988
Telephone: 6888 2229
Telefax: 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408722
Telephone: 6388 2223
Telefax: 6388 2223

Customer Service
Service Appointment
Hour Breakdown Service
(Email)

6888 2229
6828 1233
customers.care@premiumauto.com.sg

INS TAX INVOICE
Company Reg. No.: 199802271W
GST Reg. No. 199902271W

Page 2 14:48

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013342 Date : 02/01/2019 Order : SJN1005M Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SJN1005M (V 36638) Regn Date: 30/01/2018 Mileage: 6450 WIP No.: 10437
Model: A3 SEDAN 1.0 TFSI 8VMANG Chassis: WAUZZZ8V1J1036421 Engine: CHZ 417615 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	CUT OUT AND REWELD LHS REAR FENDER, RENEW LHS FRONT DOOR AND REAR DOOR, INSPECT B PILLAR FOR ANY DAMAGES, REINSTALL ALL PARTS REMOVED M:	2900.00	1.00	2,900.00
S	BODYWORK	TO RESPRAY LHS FRONT DOOR, LHS REAR DOOR, LHS WING MIRROR COVER, LHS SILL PANEL, LHS REAR FENDER AND END PANELLING, TO CARRY OUT JOINT SEALER WORKS AND STONE CHIP TREATMENT M:	192.00	1.00	192.00
S	BODYWORK	TO CARRY OUT DIAGNOSTIC CHECK M:	1000.00	1.00	1,000.00
X	ABV5809837	SUBPART Less 020%	1.00	2006.00	1,604.80
X	ABV5845297X NVB	SIDE WINDOW Less 020%	1.00	501.50	401.20
X	ABV5833051A	DOOR Less 020%	1.00	2190.00	1,752.00
X	ABV5831051B	DOOR Less 020%	1.00	2190.00	1,752.00
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159988
Main Telephone: 6884 2223
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159988
Telephone: 6888 2223
Telefax: 6475 1033

Ubi Service Centre
55 Ubi Road 1
Singapore 408663
Telephone: 6109 2223
Telefax: 6109 2223

Customer Service
Service Appointment
24-hour Breakdown Service
Email: customer.care@premiumauts.com.sg
6884 2323
6828 1333

INS TAX INVOICE

Company Reg. No.: 199902271W
GST Reg. No. 199902271W

Page 3 14:48

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013342 Date: 02/01/2019 Order: SJN1005M Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No.: SJN1005M (V 36638) Regn Date: 30/01/2018 Mileage: 6450 WIP No.: 18437

Model: A3 SEDAN 1.0 TFSI 8VWANG Chassis: WAUZZZ8V1J1036421 Engine: CHZ 417615 Dept: U

VS8 No.:

You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
X	ABV5845501E NVB	REARWINDOW	1.00	704.00	563.20
X	ABK0837199	CLIP	9.00	0.70	5.04
X	ABV5837911C	SEAL	1.00	139.00	111.20
X	ABV5839911C	SEAL	1.00	139.00	111.20
X	ABV0857527D GRU	CAP	1.00	132.00	105.60
X	ABV0837205A GRU	HANDLE	1.00	207.00	165.60
X	ABV0837205A GRU	HANDLE	1.00	207.00	165.60
X	AD 00920002	PRIMER (DG)	1.00	10.20	14.56

Parts 6,752.00
Labour 0.00
Sublet 12,132.00
Menus 0.00
Lubricant 0.00

Sub-Total 18,884.00
7% GST 1,321.88
Grand Total 20,205.88



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles

Telefax

to AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SJN1005M

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0827/2018/TF
14 August 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE : CLAIM - OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A3 SEDAN 1.0 TFSI
Vehicle Chassis No. : WAUZZZ8V1J1036421
Vehicle Regn No. : SJN1005M
Vehicle Mileage : 6429 KM
Vehicle Owner : Ms. Lam Si Mun Cindy
Certificate No : 1800008456
Policy Excess : Waiver
Accident Date : 23 July 2018
Place : Airport Rd after Barley Road East
Repair Cost : \$ 20,205.88
WIP No. : 18437
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time :
Date : 30/8/18

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	26 Jul 2018		25 Jul 2018 16:09 Edit Adj Rpt	\$18,884.00 Edit Estimates	\$18,884.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: LAM SI MUN CINDY , ID: S81357877									
Vehicle Reg. No.: SJN1005M		Date of Loss: 23/07/2018 09:00 - :59 [5 Months and 23 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 3095785598SG		Policy/Cover Note No.: 1800008456 (Comprehensive)							
		Excess: \$0.00							
Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Tr, Tinesh] Tinesh.Tr@aig.com									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 03/08/2018]									
Driver/Custodian: KONG MUN KEEN (39 / Male), NRIC: S7970391E, Tel: +6596630801									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (27/07/2018): Alert - Adj Mandate Approved (\$19342.00) - SJN1005M - Claim Handler: Tr, Tinesh - AIG_SG (26/07/2018): Alert - Adj Mandate Maintained - SJN1005M - Claim Handler: Tr, Tinesh - AIG_SG (26/07/2018): SJN1005M / OD / 23/07/2018 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJN1005M (3095785598SG)
OD
Jul 23 2018 9:00AM
[LAM SI MUN CINDY]
Premium Automobiles Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Video			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	23/07/18 14:47	Video - Accident [Linked Accident Report Documents]	Load MP4	☐
Assessment Reports			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	26/07/18 10:03	Adjuster Immediate Advice	Load HTM	☐
Photos/Images			3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	26/07/18 14:35	General View	Load JPG	☒
2	26/07/18 14:35	Chassis Number	Load JPG	☒
3	26/07/18 14:35	General View	Load JPG	☒
4	26/07/18 14:35	General View	Load JPG	☒
5	26/07/18 14:35	General View	Load JPG	☒
6	26/07/18 14:35	General View	Load JPG	☒
7	26/07/18 14:35	General View	Load JPG	☒
8	26/07/18 14:35	General View	Load JPG	☒
9	26/07/18 14:35	General View	Load JPG	☒
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11	26/07/18 14:35	General View	Load JPG	☒
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26	26/07/18 14:35	General View	Load JPG	☒
27	26/07/18 14:35	General View	Load JPG	☒
28	26/07/18 14:35	General View	Load JPG	☒
29	26/07/18 14:35	General View	Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print

Video				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print	
1	25/07/18 19:57	IC & DRIVING	 Load PDF		
2	25/07/18 19:57	ESTIMATE	 Load PDF		
3	21/12/18 10:53	ESTIMATE MARKED.pdf	 Load PDF		
4	30/01/19 14:06	Workshop Invoice	 Load PDF		
5	30/01/19 14:06	Discharge Voucher	 Load PDF		

Linked Accident Report Documents

View

Video				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print	
1	23/07/18 14:47	Video - Accident	 Load MP4		

Assessment Reports

				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print	
1	23/07/18 14:59	Accident Statement	 Load HTM		

Photos/Images

				3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print	
1	23/07/18 14:51	Accident Photo	 Load JPG ☒		
2	23/07/18 14:51	Accident Photo	 Load JPG ☒		
3	23/07/18 14:51	Accident Photo	 Load JPG ☒		
4	23/07/18 14:51	Accident Photo	 Load JPG ☒		
5	23/07/18 14:51	Accident Photo	 Load JPG ☒		
6	23/07/18 14:51	Accident Photo	 Load JPG ☒		
7	23/07/18 14:51	Accident Photo	 Load JPG ☒		
8	23/07/18 14:51	Accident Photo	 Load JPG ☒		
9	23/07/18 14:51	Accident Photo	 Load JPG ☒		
10	23/07/18 14:52	ACCIDENT SCENE PHOTO	 Load JPG ☒		
11	23/07/18 14:52	ACCIDENT SCENE PHOTO	 Load JPG ☒		
12	23/07/18 14:52	ACCIDENT SCENE PHOTO	 Load JPG ☒		
13	23/07/18 14:52	ACCIDENT SCENE PHOTO	 Load JPG ☒		

Documentation

				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print	
1	23/07/18 14:47	Sketch Plan	 Load JPG ☒		
2	23/07/18 14:47	Sketch Plan #2	 Load JPG ☒		

Documents Checklist

DOCUMENTS CHECKLIST

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer
Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No.199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG18013547/ASBE2

Date: 30/01/2019

REFERENCE

Insured/Claimant: LAM SI MUN CINDY Policy No: 1800008456
Date of Loss: 23/07/2018 Nature of Claim: OD Claim No: 3095785598SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SJN1005M**
Make & Model: AUDI A3, 999cc TFSI (A) Engine No: CHZ417615
Reg. Date: 30/01/2018 (Man. Year: 2017) Chassis No: WAUZZZ8V1J1036421
Colour: Grey Odometer: 5953 km
Engine Capacity: 999 cc
Market Value/New Car Price: S\$120,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16
Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	13,962.00	7,832.00	6,130.00	43.90
Miscellaneous Items	0.00	0.00	0.00	
Labour	15,632.00	11,052.00	4,580.00	29.30
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	29,594.00	18,884.00	10,710.00	36.19
+ GST 7.00/7.00% (S\$)	2,071.58	1,321.88	749.70	36.19
Nett Amount (S\$)	31,665.58	20,205.88	11,459.70	36.19

INSPECTION

Date of Assignment: 25/07/2018
Date Inspected: 24/07/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 15.0 days

Adjuster: ADRIAN LING

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=gen_... 30/1/2019

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR LH	Dented	2,190.00 FS	*1,752.00 FS
2	1		*FRONT DOOR OUTER SEAL LH	Necessary	139.00 FS	*111.20 FS
3	1		*BONDING AGENT	Not Necessary	43.00 FS	*- FS
4	1		*CLEANING SOLUTION	Not Necessary	64.00 FS	*- FS
5	1		*FRONT DOOR LH ATTACHMENT PARTS	Not Necessary	412.00 FS	*- FS
6	1		*FRONT DOOR CATCH COVER LH	Not Necessary	13.00 FS	*- FS
7	1		*FRONT DOOR CATCH LH	Not Necessary	92.00 FS	*- FS
8	1		*FRONT DOOR HANDLE, EXTERIOR LH	Cut	207.00 FS	*165.60 FS
9	1		*DOOR HANDLE CAP EXTERIOR LH	Repair	26.00 FS	*- FS
10	1		*DOOR HANDLE BASE	Not Necessary	143.00 FS	*- FS
11	1		*WINDOW REGULATOR LH	Not Necessary	232.00 FS	*- FS
12	1		*WING MIRROR MOUNT LH	Not Necessary	892.00 FS	*- FS
13	1		*WING MIRROR CAP LH	Cut	132.00 FS	*105.60 FS
14	1		*WING MIRROR GLASS LH	Not Necessary	1,094.00 FS	*- FS
15	1		*REAR DOOR LH	Distorted	2,190.00 FS	*1,752.00 FS
16	1		*REAR DOOR OUTER SEAL LH	Necessary	139.00 FS	*111.20 FS
17	1		*BONDING AGENT	Not Necessary	43.00 FS	*- FS
18	1		*CLEANING SOLUTION	Not Necessary	64.00 FS	*- FS
19	1		*REAR DOOR CATCH COVER LH	Not Necessary	14.00 FS	*- FS
20	1		*REAR DOOR CATCH LH	Not Necessary	82.00 FS	*- FS
21	1		*REAR DOOR HANDLE, EXTERIOR LH	Cut	207.00 FS	*165.60 FS
22	1		*REAR DOOR HANDLE BASE LH	Not Necessary	143.00 FS	*- FS
23	1		*REAR DOOR WINDOW REGULATOR LH	Not Necessary	220.00 FS	*- FS
24	1		*REAR FENDER LH	Dented	2,006.00 FS	*1,604.80 FS
25	1		*REAR WINDOW LH	Necessary	704.00 FS	*563.20 FS
26	1		*1/4 GLASS	Necessary	502.00 FS	*401.20 FS
27	1		*WINDOW TRIMS LH	Not Necessary	389.00 FS	*- FS
28	1		*ACRYLIX SEALANT	Necessary	180.00 FS	*180.00 FS
29	1		*CAVITY WAX	Necessary	140.00 FS	*140.00 FS
30	1		*STONE CHIP	Necessary	180.00 FS	*180.00 FS
31	1		*METAL FILLER POWDER	Necessary	280.00 FS	*280.00 FS
32	1		*REAR W/S SEALANT	Necessary	200.00 FS	*200.00 FS
33	1		*1/4 GLASS SEALANT	Necessary	100.00 FS	*100.00 FS
34	1		*SUNDRIES	Necessary	500.00 FS	*19.60 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	13,962.00	7,832.00
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION	New	280.00	0.00
2	TO REMOVE AND TRANSFER BOTH LHS FRONT AND REAR DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES	New	560.00	560.00
3	TO REMOVE AND REINSTALL REAR SEATS, BACK REST, ABCD PILLAR TRIMS, ROOF LINER, HAT TRAYS, CARPETS, CURTAIN AIRBAGS AND SILL TRIMS	New	1,400.00	1,400.00
4	TO REMOVE AND RENEW LHS QUARTER GLASS AND REAR WINDSCREEN FOR FENDER RENEWAL	New	600.00	600.00
5	TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHTS, BATTERY MANAGER, FUSE AND RELAY TRAYS, ELECTRICAL AND AUDIO EQUIPMENT	New	1,400.00	1,400.00
6	TO DISMANTLE LHS FRONT DOOR, LHS REAR DOOR, REAR BUMPER, LHS WING MIRROR ASSY AND REAR LID. CUT OUT AND REWELD LHS REAR FENDER. RENEW LHS FRONT DOOR AND LHS REAR DOOR. INSPECT B-PILLAR FOR ANY DAMAGES. REINSTALL PARTS REMOVED	New	6,300.00	4,000.00
7	TO RESPRAY LHS FRONT DOOR, LHS REAR DOOR, LHS WING MIRROR COVER, LHS SILL PANEL, LHS REAR FENDER, DOOR ENTRANCES, ROOF CHANNEL, DRAIN PANEL AND END PANELLING. TO CARRY OUT JOINT SEALER WORKS AND STONECHIP TREATMENT	New	4,900.00	2,900.00
8	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (\$\$)			15,632.00	11,052.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >