

Surveyor:

PSC

DOI:

ASSIST/GMPN

20/7/18

Date / Time:

24/7/2018

Registered in Merimen:

25/7/2018

Pre-assign / CCU / FTE

SH 6533Y



Insured Vehicle No.:

07PL

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

20/07/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Hung Sun Choon
85333805

Driver Tel No.:

(V/L: YES/NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

MCM000

7-PRIVS

JLN BESAR

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

G8B 8008 S



INSRS:

WSP:

Tel:

Liability:

RMKS:

Chew
Moon

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

DATE / TIME	STAGE	DATE / PIC
27/7/18	Non-Reporting ltr (1st):	
27/7/18	Non-Reporting ltr (2nd):	
27/7/18	Non-Reporting ltr (Final):	
27/7/18	Notification ltr (if non-pickup):	
27/7/18	Call OI:	
27/7/18	After call ltr to OI:	
27/7/18	Documentation Check List:	Handler Typist
27/7/18	Notification ltr (if non-pickup)	
27/7/18	After call ltr to OI:	
27/7/18	Authorisation To Act:	
27/7/18	Release Voucher:	
27/7/18	Final Repair Bill:	
27/7/18	Car Rental Invoice:	
27/7/18	Towing Invoice:	
27/7/18	LTA / GIA:	
27/7/18	Medical Bill:	
27/7/18	PIR:	
27/7/18	Mandate/Reject Instruction:	
27/7/18	LOD	
27/7/18	Payment Breakdown Form:	
27/7/18	Post-Repair Photos:	
27/7/18	Others:	

PRELIMINARY ADVICE		Date/Time:	Sent By:
FINALIZATION		Date/Time:	Confirm with:
Repair Cost:	SS	days	Reduction: %
FINAL SETTLEMENT		Date/Time:	Confirm with:
Final Liability:	%	(Agreed / Disputed)	BOLA S/N No.:
Repair Cost:	SS	797.20	
Loss of Rental (LOR):	SS	321.00	(5 days) X \$120.00
Loss of Use (LOU):	SS	—	(\$ x days)
Loss of Income (LOI):	SS	—	(\$ x days)
LOR only	<input type="checkbox"/>	LOU only	<input type="checkbox"/>
LOR + LOU	<input type="checkbox"/>	LOR + LOI	<input type="checkbox"/>
[Tick only one]			
GIA/LTA Search	SS	7.00	
Medical:	SS	—	
Disbursement:	SS	—	(e.g. Tow/ Independent)
Legal Cost:	SS	—	
Total:	SS	1125.65	Global Sum SS: 1120.00
FINAL PAYMENT		Date/Time:	Confirm with:
Payee 1:	SS	1120.00	Name 1: Chew Sun Motor
Payee 2: (Strike if N.A.)	SS	—	Name 2:
Payee 3: (Strike if N.A.)	SS	—	Name 3:

REF: III

ASSIGNMENT

From: _____ Date: 25/7/2018

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: GBB 800BS

at Workshop n/s: Chew Ewon

of Bk 10 AMK Ind Park 2A # 01-15

Insured: _____

Policy No: _____

Claims No: _____

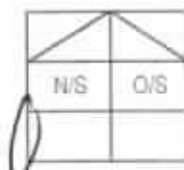
Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 03 days Res.: Yes or No

Lum Sum: 1-B.1 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: GBB 800BS Yr Regn: 03 18

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Suz ^{va} Every C.C. 658

Colour: Silver A/C Insured / Std / NI / NA

Sp. Reading: 7127 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: DA17V 820902

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 145/80R12

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front: R/Bal. 9 mm L/Bal. 9 mm D.O.A. 20/7/18

Rear: R/Bal. 9 mm L/Bal. 9 mm D.O.I. 25/7/18

Survey held at: _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

26/7 File passed to Customer

PIP \$ 1490.00 (Reel \$ 1148.65 / 44%).

Date/Time, File Pass to?

☐ : Preli. Report☐ : Final Report

11

Date/Time, File Return to?

21

Report Format :

Lump Sum / I.B.I: (\$)

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ Site Insp (\$)☐ Interview (\$)☐ Tech. Invs (\$)☐ Weekend (\$)

Survey Fee:

Transportation

S + RS \$

Photos

Others

TOTAL

趙 源 摩 哆 Chew Goon Motor

Blk 10, Ang Mo Kio Industrial Park 2A, Avenue 5
#01-15, 16, 17 & #03-05, AMK Autopoint Singapore 568047
Tel: 6484 1626 (24Hrs) Fax: 6484 0465
Business Reg. No: 221880/00C GST Reg. No: MX-0486007-A0

To: India International Insurance Pte Ltd

Accident Date : 20.07.2018

Not Withheld
1-B.1
Presumably B4 pain
3 day,

Third Party

Policy No: _____

Date: 24.07.2018

Specialised in Car Painting, Welding,
Panel-Beating and Insurance Claim.

ESTIMATE

承接汽车烧焊喷漆及
代理各种车辆赔偿

数量 Quantity	货 名 DESCRIPTION	单 价 Unit Price	银 Amount 額 \$ cts.
Estimate Cost of Repair to "Suzuki Every" Reg. No. GBB8008S Claiming Against Your Insured Veh. No. SH6533Y			
1pc	Rear Bumper <i>6250</i>	3.00	<i>Net/1cm</i> 785.00 ✓
10pcs	Rear Bumper Clips		<i>nn</i> 30.00 ✓
1pc	Rear Bumper Corner Retainer LH		<i>nn</i> 30.60 ✓
1pc	Rear Bumper Side Splash Guard LH		<i>nn</i> 72.00 X
1pc	Rear Wheel Cap		<i>Net</i> 114.50 ✓
1pc	Rear Wheel Bearing		<i>nn</i> 336.00 X
1pc	Rear Shock Absorber LH		<i>nn</i> 301.00 X
			1,669.10
	Less 15%		250.37
			1,418.74
	To Conduct Electrical Check, Bore Rear Bumper Sensor Hole, Transfer Sensors, Rewiring and Testing etc		120.00 <i>500</i>
	To Dismantle / Replace Rear Wheel Bearing		<i>nn</i> 120.00 X
	To Conduct Computerize Wheel Alignment Test		80.00 <i>600</i>
	Labour Charge - Panel Beating, Repairing Of Rear Fender, Inner Panel, and Parts Replacement		400.00 <i>3000</i>
	To Respray Affected Areas		500.00 <i>4000</i>
	Total :		<u><u>2,638.74</u></u>

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 3 January 2019 2:27 PM
To: Sundari Nagarajan - Ill
Subject: MCT18070585
Attachments: GBB 8008S vs SH 6533Y - TP VIDEO.MP4

Dear Sundari,

Attached is a copy of video footage from third party as requested.

Liability: 50% BOLA14(a).

Kindly let us have your instruction thru Merimen.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	25 Jul 2018 16:00	Clim Veh Model Changed	(204575) TOYOTA DYNA 150 3.0 D (M).	[A] HOW MEI KWAN
2	25 Jul 2018 16:00	Clim Created	Reg No: GBB8008S, Acct Date: 2018/07/20, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), Workshop: Chew Goon Motor (AMK)	[A] HOW MEI KWAN
3	25 Jul 2018 16:00	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
4	25 Jul 2018 16:00	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/08/03	[A] HOW MEI KWAN
5	25 Jul 2018 16:00	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] HOW MEI KWAN
6	25 Jul 2018 16:00	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
7	25 Jul 2018 16:00	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	26 Jul 2018 20:07	Clim Registration Modified	Acct Time:00:00:00->09:00:00.	[A] HOW MEI KWAN
9	26 Jul 2018 20:07	Clim Veh Model Changed	(204575) -> (201374) SUZUKI EVERY 658cc GA (A).	[A] HOW MEI KWAN
10	31 Jul 2018 14:20	Adj Mandate Request	Cur.Reg:0.00:PODS Liability: 50% Remarks: BOLA 14(a) .Both vehicles should exercise consideration	[A] CHEW HSIAO TONG
11	03 Aug 2018 11:08	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/08/03. Mandate Remarks: request video from TP	[I] Sundari Nagarajan
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18	07 Jan 2019 16:10	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
19	07 Jan 2019 16:10	Clim Dtl Modified	Insured Name: -> -.	[A] JOANNE LEE KHANG MIN
20	07 Jan 2019 16:10	Clim Dtl Modified	Claimant's Name: -> -, Claimant's ID: -> -.	[A] JOANNE LEE KHANG MIN
21	07 Jan 2019 16:10	Clim Dtl Modified	JPJ Reg. Date: -> 2018/03/13.	[A] JOANNE LEE KHANG MIN
22	07 Jan 2019 16:10	Clim Details Notified		[A] JOANNE LEE KHANG MIN

Print Received Message

This mail is associated with :

***GBB8008S (MCT18070585)**
[SH6533Y]

TP
DIAPREZ PTE LTD
Jul 20 2018 9:00AM
[-]
Chew Goon Motor

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 04/02/2019 09:31 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$1072.15) - GBB8008S - Claim Handler: Sundari Nagarajan

Approved:1072.15.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 11 February 2019 3:19 PM
To: 'Chew Goon Motor(ad3)'; Chew Goon Motor - Mrs Chew (chewgoon@singnet.com.sg)
Cc: Eric
Subject: RE: <Request for Video> Your Ref: GBB 8008S *Our Ref: CC4/III18013545/Kpa3 [ACCIDENT INVOLVING SH 6533Y(III) & GBB 8008S ON 20/07/2018]

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We are of the view that BOLA S14(a) is applicable. We propose settlement at a global sum of \$1,070.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chew Goon Motor(ad3) <ad3@chewgoonmotor.com.sg>
Sent: Thursday, 3 January 2019 2:10 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Chew Goon Motor - Mrs Chew (chewgoon@singnet.com.sg) <chewgoon@singnet.com.sg>
Cc: Eric <eric@chewgoonmotor.com.sg>
Subject: RE: <Request for Video> Your Ref: GBB 8008S *Our Ref: CC4/III18013545/Kpa3 [ACCIDENT INVOLVING SH 6533Y(III) & GBB 8008S ON 20/07/2018]

Dear Hsiao Tong,

Any news for this claim.
Please advise.

Hsiao Tong (LKKAUTO)

From: Chew Goon Motor(ad3) <ad3@chewgoonmotor.com.sg>
Sent: Tuesday, 12 February 2019 2:39 PM
To: Hsiao Tong (LKKAUTO); Chew Goon Motor - Mrs Chew (chewgoon@singnet.com.sg)
Cc: Eric
Subject: RE: <Request for Video> Your Ref: GBB 8008S *Our Ref: CC4/III18013545/Kpa3 [ACCIDENT INVOLVING SH 6533Y(III) & GBB 8008S ON 20/07/2018]

Dear Hsiao Tong,

We refer to your offer. We are unable to accept.

We wish to counter propose \$1205.95 (COR: 1594.40 + R: 802.50 (5days x \$150) @50% + LTA: \$7.45).

Our breakdown of 5 days as following:-

24 th	PRI	1day
28 th , 29 th	Sat, Sun (non working)	2days

Surveyor recommended 3 working days.

Thanks & Regards,

Grace

Chew Goon Motor

Blk 10, Ang Mo Kio Ind Park 2A,
Ave 5 #01-15 , 16 & 17,
Ang Mo Kio Autopoint
Singapore 568047
Tel : 6484 1626
Fax : 6484 0465

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 11 February 2019 3:18 PM
To: Chew Goon Motor(ad3); Chew Goon Motor - Mrs Chew (chewgoon@singnet.com.sg)
Cc: Eric
Subject: RE: <Request for Video> Your Ref: GBB 8008S *Our Ref: CC4/III18013545/Kpa3 [ACCIDENT INVOLVING SH 6533Y(III) & GBB 8008S ON 20/07/2018]

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We are of the view that BOLA S14(a) is applicable. We propose settlement at a global sum of \$1,070.00(all-in).

Please confirm acceptance.

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3	25 Jul 2018 16:00	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
4	25 Jul 2018 16:00	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/08/03	[A] HOW MEI KWAN
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9	26 Jul 2018 20:07	Clim Veh Model Changed	(204575) -> (201374) SUZUKI EVERY 658cc GA (A).	[A] HOW MEI KWAN
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22	07 Jan 2019 16:10	Cim Details Notified		[A] JOANNE LEE KHANG MIN

AUDIT TRAIL				
No.	On	Audit	Remarks	By
23	02 Feb 2019 16:37	Adj Mandate Request	Cur.Req:1072.15:PODS Liability: 50% Quantum: [(a)CORw/GST: \$1,594.39 + (b)LOR (5days x \$100.00)(w/GST): \$535.00]@ 50% = 1,064.70 + (c)LTA/GIA search fee: \$7.45 = Total: \$1,072.15 Vehicle Model: Suzuki Every Join Turbo (658cc) 3 recommen dation repa	[A] CHEW HSIAO TONG
24	04 Feb 2019 09:27	Video Downloaded	Downloaded Video - Accident	[I] Sundari Nagarajan
25	04 Feb 2019 09:27	Video Downloaded	Downloaded Video - Accident	[I] Sundari Nagarajan
26	04 Feb 2019 09:29	Video Downloaded	Downloaded Video - Accident	[I] Sundari Nagarajan
27	04 Feb 2019 09:31	Adj Mandate Set	Approved:1072.15.	[I] Sundari Nagarajan
28	28 Feb 2019 16:01	Adj Mandate Request	Cur.Req:1205.90:PODS Liability: 50% Quantum: [(a)CORw/GST: \$1,594.39 + (b)LOR (5days x \$150.00)(w/GST): \$802.50]@ 50% = 1,064.70 + (c)LTA/GIA search fee: \$7.45 = Total: \$1,205.90	[A] CHEW HSIAO TONG
29	01 Mar 2019 09:37	Video Downloaded	Downloaded Video - Accident	[I] Sundari Nagarajan
30	01 Mar 2019 09:42	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2018/08/03. Mandate Remarks: Loss of rental \$100/- [only 658cc]	[I] Sundari Nagarajan
31	01 Mar 2019 09:42	Adj Mandate Set	Approved:1054.65:Loss of rental \$100/- [only 658cc]	[I] Sundari Nagarajan
32	05 Mar 2019 09:59	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2018/08/03. Mandate Remarks: Loss of rental \$100/- [only 658cc] - Please finalize matter urgently and revert as Chew Goon motor is cha sing us for settlement.	[I] Lalitha Krishnan
33	05 Mar 2019 09:59	Adj Mandate Set	Approved:0.00:Loss of rental \$100/- [only 658cc] - Please finalize matter urgently an d revert as Chew Goon motor is chasing us for settlement.	[I] Lalitha Krishnan

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2018565	03/01/2019 14:45	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	GBB8008S	Sundari Nagarajan	xx.xx
2018822	03/01/2019 16:52	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	GBB8008S	Sundari Nagarajan	xx.xx
2021717	07/01/2019 16:10	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBB8008S	SH6533Y	10.70
2049004	04/02/2019 09:29	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	GBB8008S	Sundari Nagarajan	xx.xx

AUDIT TRAIL

No.	On	Audit	Remarks	By
23	02 Feb 2019 16:37	Adj Mandate Request	Cur.Req:1072.15:PODS Liability: 50% Quantum: [(a)CORw/GST: \$1,594.39 + (b)LOR (5days x \$100.00)(w/GST): \$535.00]@ 50% = 1,064.70 + (c)LTA/GIA search fee: \$7.45 = Total: \$1,072.15 Vehicle Model: Suzuki Every Join Turbo (658cc) 3 recommen dation repa	[A] CHEW HSIAO TONG
24	04 Feb 2019 09:27	Video Downloaded	Downloaded Video - Accident	[I] Sundari Nagarajan
25	04 Feb 2019 09:27	Video Downloaded	Downloaded Video - Accident	[I] Sundari Nagarajan
26	04 Feb 2019 09:29	Video Downloaded	Downloaded Video - Accident	[I] Sundari Nagarajan
27	04 Feb 2019 09:31	Adj Mandate Set	Approved:1072.15.	[I] Sundari Nagarajan
28	28 Feb 2019 16:01	Adj Mandate Request	Cur.Req:1205.90:PODS Liability: 50% Quantum: [(a)CORw/GST: \$1,594.39 + (b)LOR (5days x \$150.00)(w/GST): \$802.50]@ 50% = 1,064.70 + (c)LTA/GIA search fee: \$7.45 = Total: \$1,205.90	[A] CHEW HSIAO TONG
29	01 Mar 2019 09:37	Video Downloaded	Downloaded Video - Accident	[I] Sundari Nagarajan
30	01 Mar 2019 09:42	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2018/08/03. Mandate Remarks: Loss of rental \$100/- [only 658cc]	[I] Sundari Nagarajan
31	01 Mar 2019 09:42	Adj Mandate Set	Approved:1054.65:Loss of rental \$100/- [only 658cc]	[I] Sundari Nagarajan
32	05 Mar 2019 09:59	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2018/08/03. Mandate Remarks: Loss of rental \$100/- [only 658cc] - Please finalize matter urgently and revert as Chew Goon motor is cha sing us for settlement.	[I] Lalitha Krishnan
33	05 Mar 2019 09:59	Adj Mandate Set	Approved:0.00:Loss of rental \$100/- [only 658cc] - Please finalize matter urgently an d revert as Chew Goon motor is chasing us for settlement.	[I] Lalitha Krishnan
34	25 Mar 2019 14:11	Adj Mandate Request	Cur.Req:1125.65:Third party rejected our offer at \$1,054.65(all-in) and proposed \$1, 205.90(all-in). We propose to revise our offer at \$1,125.65(all-in). For your instructio n please.	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2018565	03/01/2019 14:45	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	GBB8008S	Sundari Nagarajan	xx.xx
2018822	03/01/2019 16:52	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	GBB8008S	Sundari Nagarajan	xx.xx
2021717	07/01/2019 16:10	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBB8008S	SH6533Y	10.70
2049004	04/02/2019 09:29	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	GBB8008S	Sundari Nagarajan	xx.xx

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	25 Jul 2018 16:00	Cim Veh Model Changed	(204575) TOYOTA DYNA 150 3.0 D (M).	[A] HOW MEI KWAN
2	25 Jul 2018 16:00	Cim Created	Reg No: GBB8008S. Acct Date: 2018/07/20. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Chew Goon Motor (AMK)	[A] HOW MEI KWAN
3	25 Jul 2018 16:00	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
4	25 Jul 2018 16:00	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/08/03	[A] HOW MEI KWAN
5	25 Jul 2018 16:00	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
6	25 Jul 2018 16:00	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
7	25 Jul 2018 16:00	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	26 Jul 2018 20:07	Cim Registration Modified	Acct Time:00:00:00->09:00:00.	[A] HOW MEI KWAN
9	26 Jul 2018 20:07	Cim Veh Model Changed	(204575) -> (201374) SUZUKI EVERY 658cc GA (A).	[A] HOW MEI KWAN
10	31 Jul 2018 14:20	Adj Mandate Request	Cur.Reg:0.00:PODS Liability: 50% Remarks: BOLA 14(a) .Both vehicles should exercise consideration	[A] CHEW HSIAO TONG
11	03 Aug 2018 11:08	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/08/03. Mandate Remarks: request video from TP	[I] Sundari Nagarajan
12	03 Aug 2018 11:08	Adj Mandate Set	Approved:0.00:request video from TP	[I] Sundari Nagarajan
13	03 Jan 2019 14:26	Adj Mandate Request	Cur.Reg:0.00:PODS Liability: 50% Remarks: BOLA 14(a). Both vehicles should exercise consideration. Third party video had been sent to you via email.	[A] CHEW HSIAO TONG
14	03 Jan 2019 14:46	Video Downloaded	Downloaded Video - Accident	[I] Sundari Nagarajan
15	03 Jan 2019 16:49	Video Downloaded	Downloaded Video - Accident	[I] Sundari Nagarajan
16	03 Jan 2019 16:52	Video Downloaded	Downloaded Video - Accident	[I] Sundari Nagarajan
17	03 Jan 2019 16:52	Adj Mandate Set	Approved:0.00.	[I] Sundari Nagarajan
18	07 Jan 2019 16:10	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
19	07 Jan 2019 16:10	Cim Dtl Modified	Insured Name: -> -.	[A] JOANNE LEE KHANG MIN
20	07 Jan 2019 16:10	Cim Dtl Modified	Claimant's Name: -> -. Claimant's ID: -> -.	[A] JOANNE LEE KHANG MIN
21	07 Jan 2019 16:10	Cim Dtl Modified	JPJ Reg. Date: -> 2018/03/13.	[A] JOANNE LEE KHANG MIN
22	07 Jan 2019 16:10	Cim Details Notified		[A] JOANNE LEE KHANG MIN

Print Received Message

This mail is associated with :

***GBB8008S (MCT18070585)**
[SH6533Y]

TP

DIAPREZ PTE LTD
Jul 20 2018 9:00AM

[-]

Chew Goon Motor

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 26/03/2019 09:23 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$1125.65) - GBB8008S - Claim Handler: Sundari Nagarajan

Approved:1125.65.

Hsiao Tong (LKKAuto)

From: Eric <eric@chewgoonmotor.com.sg>
Sent: Thursday, 25 April 2019 3:41 PM
To: Hsiao Tong (LKKAuto); Chew Goon Motor(ad3)
Subject: RE: <Request for Video> Your Ref: GBB 8008S *Our Ref: CC4/III18013545/Kpa3 [ACCIDENT INVOLVING SH 6533Y(III) & GBB 8008S ON 20/07/2018]

Dear Hsiao Tong,

We are agreeable to the offer of \$1120/-

Regards
Eric Chew
64841626
Chew Goon Motor

Sent from [Mail](#) for Windows 10

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, April 25, 2019 7:59:52 AM
To: Chew Goon Motor(ad3); Chew Goon Motor - Mrs Chew (chewgoon@singnet.com.sg)
Cc: Eric
Subject: RE: <Request for Video> Your Ref: GBB 8008S *Our Ref: CC4/III18013545/Kpa3 [ACCIDENT INVOLVING SH 6533Y(III) & GBB 8008S ON 20/07/2018]

Without Prejudice

Dear Sirs/Mdm,

We refer to our below email.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Sunday, 31 March 2019 10:41 AM
To: 'Chew Goon Motor(ad3)' <ad3@chewgoonmotor.com.sg>; Chew Goon Motor - Mrs Chew (chewgoon@singnet.com.sg) <chewgoon@singnet.com.sg>
Cc: Eric <eric@chewgoonmotor.com.sg>
Subject: RE: <Request for Video> Your Ref: GBB 8008S *Our Ref: CC4/III18013545/Kpa3 [ACCIDENT INVOLVING SH 6533Y(III) & GBB 8008S ON 20/07/2018]

**Without Prejudice
(save as to costs)**

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer at a global sum of **\$1,120.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chew Goon Motor(ad3) <ad3@chewgoonmotor.com.sg>
Sent: Tuesday, 12 February 2019 2:39 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Chew Goon Motor - Mrs Chew (chewgoon@singnet.com.sg) <chewgoon@singnet.com.sg>
Cc: Eric <eric@chewgoonmotor.com.sg>
Subject: RE: <Request for Video> Your Ref: GBB 8008S *Our Ref: CC4/III18013545/Kpa3 [ACCIDENT INVOLVING SH 6533Y(III) & GBB 8008S ON 20/07/2018]

Dear Hsiao Tong,

We refer to your offer. We are unable to accept.

We wish to counter propose \$1205.95 (COR: 1594.40 + R: 802.50 (5days x \$150) @50% + LTA: \$7.45).

Our breakdown of 5 days as following:-

24 th	PRI	1day
28 th , 29 th	Sat, Sun (non working)	2days

Surveyor recommended 3 working days.

Thanks & Regards,

Grace

Chew Goon Motor

Blk 10, Ang Mo Kio Ind Park 2A,
Ave 5 #01-15, 16 & 17,
Ang Mo Kio Autopoint
Singapore 568047
Tel : 6484 1626
Fax : 6484 0465

From: Hsiao Tong (LKKAuto)

Sent: Monday, 11 February 2019 3:18 PM

To: Chew Goon Motor(ad3); Chew Goon Motor - Mrs Chew (chewgoon@singnet.com.sg)

Cc: Eric

Subject: RE: <Request for Video> Your Ref: GBB 8008S *Our Ref: CC4/III18013545/Kpa3 [ACCIDENT INVOLVING SH 6533Y(III) & GBB 8008S ON 20/07/2018]

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We are of the view that BOLA S14(a) is applicable. We propose settlement at a global sum of \$1,070.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chew Goon Motor(ad3) <ad3@chewgoonmotor.com.sg>

Sent: Thursday, 3 January 2019 2:10 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Chew Goon Motor - Mrs Chew (chewgoon@singnet.com.sg)
<chewgoon@singnet.com.sg>
Cc: Eric <eric@chewgoonmotor.com.sg>
Subject: RE: <Request for Video> Your Ref: GBB 8008S *Our Ref: CC4/III18013545/Kpa3 [ACCIDENT INVOLVING SH 6533Y(III) & GBB 8008S ON 20/07/2018]

Dear Hsiao Tong,

Any news for this claim.
Please advise.

Thanks & Regards,
Grace

Chew Goon Motor
Blk 10, Ang Mo Kio Ind Park 2A,
Ave 5 #01-15, 16 & 17,
Ang Mo Kio Autopoint
Singapore 568047
Tel : 6484 1626

From: [Chew Goon Motor\(ad3\)](#)
Sent: Thursday, 30 August 2018 10:40 AM
To: Hsiao Tong (LKKAUTO); Chew Goon Motor - Mrs Chew (chewgoon@singnet.com.sg)
Cc: Eric
Subject: RE: <Request for Video> Your Ref: GBB 8008S *Our Ref: CC4/III18013545/Kpa3 [ACCIDENT INVOLVING SH 6533Y(III) & GBB 8008S ON 20/07/2018]

Dear Hsiao Tong,

Attached is the video footage as your requested.
Please advise.

Thanks & Regards,
Grace

Chew Goon Motor
Blk 10, Ang Mo Kio Ind Park 2A,
Ave 5 #01-15, 16 & 17,
Ang Mo Kio Autopoint
Singapore 568047
Tel : 6484 1626
Fax : 6484 0465

From: [Hsiao Tong \(LKKAUTO\)](#)
Sent: Wednesday, 29 August 2018 8:34 AM
To: [Chew Goon Motor - Mrs Chew \(chewgoon@singnet.com.sg\)](#); [Chew Goon Motor\(ad3\)](#)
Subject: RE: <Request for Video> Your Ref: GBB 8008S *Our Ref: CC4/III18013545/Kpa3 [ACCIDENT INVOLVING SH 6533Y(III) & GBB 8008S ON 20/07/2018]

Without Prejudice

Hi,

We refer to our email dated 11/08/2018.

Kindly let us have a copy of **video footage** as stated in your client accident report for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 11 August 2018 9:20 AM

To: 'Chew Goon Motor(ad3)' <ad3@chewgoonmotor.com.sg>

Subject: <Request for Video> Your Ref: GBB 8008S *Our Ref: CC4/III18013545/Kpa3 [ACCIDENT INVOLVING SH 6533Y(III) & GBB 8008S ON 20/07/2018]

Your Ref: **GBB 8008S**

Without Prejudice

Our Ref: CC4/III18013545/Kpa3

Dear Sirs,

ACCIDENT INVOLVING SH 6533Y(III) & GBB 8008S ON 20/07/2018

We refer to the above matter.

Please be informed that liability is unclear. Attached here with a copy of our insured driver accident report for your easy reference.

We would like to request a copy of **video footage** as stated in your client accident report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Motor Cover Note

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1967 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

The Insured having proposed for insurance in respect of the Motor Vehicle stated below is HELD COVERED in the terms of the Company's usual form of Motor Vehicle Policy for the period stated herein unless the cover is terminated by the Company by notice in writing in which case the insurance will thereupon ceased and proportionate part of the annual premium otherwise payable for such insurance will be charged for the time the Company has been on risk.

Cover Note Number	:	SCNMCG1800005301		
Name of Policyholder/Insured	:	DIAPREZ PTE LTD		
Period of Insurance	:	From 00:00:00 13/03/2018 To 23:59:59 12/03/2019		
Reference Number	:	SQMCG1800766301		
Cover Type	:	Comprehensive		
Policy Type	:	Commercial Vehicle (Pte Use)		
Make	:	SUZUKI		
Model	:	EVERY 660 TURBO		
Vehicle Body Type	:	VAN		
Tonnage / C.C	:	0.33		
Chassis Number	:	DA17V820902		
Engine Number	:	R06A2136253		
Year of Registration	:	2018		
Sum Insured	:	Market Value		
Excess	:	EXCESS: (SECTION I).....	S\$	500.00
		EXCESS: WINDSCREEN COVER(VEH BELOW 10 TONS),	S\$	100.00
		YOUNG&INEXP DRIVERS(SECTION I)	S\$	2,500.00
Vehicle Number	:			
Hire Purchase Company	:	MAYBANK		

This Cover Note is valid for a period not exceeding 30 days from the period of insurance or replaced by a policy whichever shall occur first.

Premium Before Cover Warranty (Applicable to Individual Policyholders)

In order for cover to be valid, premium is to be paid in full payment before the period of insurance start date shown above.

For and on behalf of **ERGO Insurance Pte. Ltd.**
Approved Insurer

Cash

A100003(A100003)

Karl-Heinz Jung

Authorized Signature

Your Policy is protected under the Policy Owners' Protection Scheme administered by the Singapore Deposit Insurance Corporation.
Coverage for your policy is automatic and no further action is required from you. For more information on the types of benefits that are covered under the scheme as well as the limits of coverage, where applicable, please visit SDIC's website (www.sdic.com.sg) or ERGO's website (www.ergo.com.sg).

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	8622K
Vehicle Details	
Vehicle No.:	GBB8008S
Vehicle to be Exported:	Yes
Intended De-registration Date:	20 Jul 2018
Vehicle Make:	SUZUKI
Vehicle Model:	EVERY JOIN TURBO 660 AUTO
Primary Colour:	Silver
Manufacturing Year:	2017
Engine No.:	R06A2136253
Chassis No.:	DA17VB20902
Maximum Power Output:	-
Open Market Value:	\$15,284.00
Original Registration Date:	13 Mar 2018
First Registration Date:	13 Mar 2018
Transfer Count:	0
Actual ARF Paid:	\$765.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	12 Mar 2028
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
PQP Paid:	\$17,250.00
COE Rebate Amount:	\$13,800.00
Total Rebate Amount:	\$13,800.00

The information contained herein is correct as at 20 Jul 2018

OK

THIRD PARTY'S DISCHARGE AGREEMENT

Claim ref. : _____

To M/s : INDIA INT'L INSURANCE PTE LTD

In consideration of your paying at my request to M/S CHEW GOON MOTOR of Blk 10
Ang Mo Kio Ind. Park 2A, #01-15, 16 & 17, Ave 5, Singapore 568047 the sum of Dollars
: TWO THOUSAND EIGHT HUNDRED EIGHTY FIVE AND CENTS EIGHTY FIVE ONLY

(\$ 2885.85) being cost of repair carried out to my/our motor vehicle no :
GBB8008S . All actions, claims and damages arising out of and, in

consequence of an accident occurring on 20.07.2018

at JUNCTION OF JALAN BESAR ROAD & KELANTAN LANE

between GBB8008S & SH6533Y

I/We furthermore agree that the foregoing sum is voluntarily accepted as full and final
compromise and settlement of all claims, that the payment of the said amount shall never
be construed as an admission of liability by the parties hereby reached.

DIAPREZ PTE LTD

Signature : 
Authorised Signature



Witness : _____



Name : DIAPREZ PTE LTD

Name : _____

NRIC No. : 200818622K

Date : _____

Address : _____

Date : 31.07.2018

WITHOUT PREJUDICE to:

(a) Insurers' Subrogated Claim and/or

(b) Any Personal Injury Claims

[Note: This Notice supersedes any inconsistencies
found in this Discharge Voucher]

趙 源 摩 哆 **Chew Goon Motor**

新加坡宏茂桥第 2A 工业园第五道大牌十号门牌十五,十六,十七(一楼)及门牌五(三楼)
Blk 10, Ang Mo Kio Industrial Park 2A, Ave. 5, #01-15, 16, 17 & #03-05, AMK Autopoint
Singapore 568047

Business Reg. No: 221880/00C GST Reg. No: MX-0486007-A0

TEL: 6484 1626 (24Hrs) FAX: 6484 0465

Date : 21.08.2018 ◀ 修理各种汽车敲焊打吗咭喷漆等 ▶

Your Reference : SH6533Y

THE MOTOR CLAIM DEPARTMENT
INDIA INT'L INSURANCE PTE LTD
64 Cecil Street
#04-05 IOB Building
Singapore 049711

Dear Sir,

ACCIDENT ON : 20.07.2018
ALONG / AT : Junction Of Jalan Besar Road & Kelantan Lane
INVOLVING : GBB8008S/ & SH6533Y

We wish to have a "Direct Settle" to the above matter.

We enclose herewith the following documents for your perusal and attention.

1. Final repair bill for \$1594.40 (Include GST)
2. Letter of Authority
3. Third Party Discharge Voucher
4. Motor Accident Report made by GBB8008S
5. Certificate of Insurance
6. Vehicle of Registration Log Card
7. Third Party Insure Enquiry Charges @\$7.45 (SH6533Y)
8. Rental (8days X \$150/-) @ \$1284.00 (Rental For 2D Pre-repair Inspection + Surveyor Recommended 3D Working + 2D Weekend) (w.gst)
(In 24.07.2018 Out 31.07.2018)

Thank you.

Yours faithfully

Chew
.....

C/O BLK 10 ANG MO KIO IND. PARK 2A
AVE 5, #01-15, 16 & 17 AMK AUTOPOINT
SINGAPORE 568047

DATE : 21.08.2018

THE MOTOR CLAIMS DEPARTMENT
INDIA INT'L INSURANCE PTE LTD
64 CECIL STREET
#04-05 IOB BUILDING
SINGAPORE 049711

DEAR SIRs,

ACCIDENT ON : 20.07.2018
ALONG/AT : JUNCTION OF JALAN BESAR ROAD & KELANTAN LANE
INVOLVING : GBB8008S & SH6533Y

I/ We /am /are the registered owner of vehicle no. GBB8008S which was involved
in the above mentioned accident with your insured vehicle no. SH6533Y.

As the accident was caused due to the gross negligence on the part of your insured driver of
vehicle no. SH6533Y. I/we have no alternative but to look to you for
compensation for the losses sustained as a result of the above accident.

Presently, my/ our vehicle is lying at **M/S CHEW GOON MOTOR** of Blk 10, Ang Mo Kio
Industrial Park 2A, Ave 5, #01-15, 16 & 17 AMK Autopoint, Singapore 568047. Telephone
6484 1626. Kindly arrange to have it surveyed by your assessor, failing which I / we shall
authorised my/ our repairer to proceed on with the repairs and the final bills will be
forwarded to you for settlement.

Thank you.

DIAPREZ PTE LTD

Yours faithfully

.....
Authorised Signature



TO WHOM IT MAY CONCERN
LETTER OF AUTHORITY

ACCIDENT ON 20.07.2018 AT JUNCTION OF JALAN BESAR ROAD & KELANTA
INVOLVING GBB8008S & SH6533Y N LANE

I, DIAPREZ PTE LTD NRIC No. 200818622K

OF _____

Owner of motor vehicle registration No. GBB8008S

insured by ERGO INSURANCE PTE LTD

under policy no. SCNMCG1800005301 do hereby authorise **M/S CHEW GOON MOTOR** of
Blk 10 Ang Mo Kio Ind. Park 2A, Ave 5, #01-15, 16 & 17 AMK Autopoint Singapore
568047 as my authorised representative to write, negotiate & settle claim on my behalf in my
claim against the owner and/or driver of motor vehicle registration no. SH6533Y
in respect of the above mentioned accident.

I also hereby authorise that the agreed settlement sum be made in favour of my
representative **M/S CHEW GOON MOTOR** and that the said payment be forwarded to them
as full and final discharge of my claim. I hereby exonerate the
INDIA INT'L INSURANCE PTE LTD and/or their insured and/or driver of vehicle
no. SH6533Y from any liability after payment of any claim to my authorised
representative **M/S CHEW GOON MOTOR**.

Signature : 
(Company's stamp if necessary)

Dated : 31.07.2018

WITHOUT PREJUDICE to:

(a) Insurers' Subrogated Claim and/or

(b) Any Personal Injury Claims

[Note: This Notice supersedes any inconsistencies
found in this Discharge Voucher]

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MCT18070585
Claimant Ref: GBB8008S

We/I, Chew Goon Motor ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 1,120.00 (Global Sum) ~~(Loss of use/rental S\$ (research fee))~~, vehicle no. GBB 8008S that was damaged pursuant to the accident which occurred on 20/07/2018 (date) at Junction of Jalan Besar Road & Kelantan Lane (location) involving vehicle no. SH 6533Y (insured vehicle). This is pursuant to the inspection conducted on 25/07/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Diaprez Pte Ltd ("the third party claimant") of vehicle no. GBB 8008S to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to GBB 8008S (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 1,120.00 to Chew Goon Motor

Dated this 09 day of May 20 19

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

Signed by "the workshop" (with chop)

CHEW GOON MOTOR

Blk 10 Ang Mo Kio Industrial Park 2A Ave 5
#01-15 to 17 ALK Autopoint Singapore 568047

Tel: 6484 1826 Fax: 6484 0465

Email: chewgoon@singnet.com.sg

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

趙源摩哆 Chew Goon Motor

TAX INVOICE NO. 23649

新加坡宏茂桥第2A工业园第五道大牌十号门牌十五,十六,十七,(一楼)及门牌五(三楼)
Blk 10, Ang Mo Kio Industrial Park 2A, Ave. 5, #01-15, 16, 17 & #03-05, AMK Autopoint

Singapore 568047 Email: chewgoon@singnet.com.sg

Business Reg. No: 221880/00C GST Reg. No: MX-0486007-A0

TEL: 6484 1626 (24Hrs) FAX: 6484 0465

◀ 修理各种汽车烧焊打吗咭喷漆等 ▶

M

INDIA INTERNATIONAL INSURANCE P/L

ACCIDENT DATE : 20.07.2018

Date 21.08.2018

Quantity	PARTICULARS	AMOUNT \$	Cts.
	COST FOR REPAIR TO "SUZUKI EVERY" REG. NO. GBB8008S		
	CLAIMING AGAINST YOUR INSURED VEH. NO. SH6533Y		
1pc	Rear Bumper	625.00	
10pcs	Rear Bumper Clips	3.00	30.00
1pc	Rear Bumper Corner Retainer LH		30.60
1pc	Rear Wheel Cap		114.50
			800.10
	Less 15%		120.02
			680.09
	To Conduct Electrical Check, Bore Rear Bumper Sensor Hole,		50.00
	Transfer Sensors, Rewiring and Testing etc		
	To Conduct Computerize Wheel Alignment Test		60.00
	Labour Charge - Panel Beating, Repairing Of Rear Fender, Inner		300.00
	Panel, and Parts Replacement		
	To Respray Affected Areas		400.00
	Part By Part repair as recommended by LKK (Kenneth)		1,490.09
	Add GST 7%		104.31
			1,594.39
	DOLLARS : ONE THOUSAND FIVE HUNDRED NINETY FOUR AND		
	CENTS THIRTY NINE ONLY		

趙源摩哆
CHEW GOON MOTOR

Chew

SOON LEE CAR RENTAL

Block 10, Ang Mo Kio Industrial Park 2A, Avenue 5 #03-05, AMK AutoPoint, Singapore 568047

Tel: 6484 1976 Fax: 6484 0465 Registration No.: 52936075J

TAX INVOICE

出租: 汽车, 广告车

RENTAL OF CARS, VANS

HIRER'S PARTICULARS

If Different From

Section ①

I/We Chew Guan Motor

of BK10, Ang Mo Kio Industrial Park 2A, Ave 5, #01-15,

01-16 (main), # 01-17, AMK AutoPoint 568 047 Tel: 6484 1126

hereinafter called "the Hirer" hereby confirm having agreed to hire this day from SOON LEE CAR RENTAL hereinafter called "the Owner" the undermentioned Vehicle at the rental fees as shown below and I further agree that I shall be held responsible for:-

a) THIRD PARTY ONLY MOTOR VEHICLE COVERAGE

the Excess which is the maximum amount of \$2000 to cover for any third party damage or injury claims and also bear the full cost of any damage caused to the hired Vehicle resulting from any single accident including loss from inability to let the same Vehicle out on hire or loss resulting from theft and destruction of the Vehicle.

b) COMPREHENSIVE MOTOR VEHICLE COVERAGE

the Excess which is the maximum amount of \$1000 for any damage caused to the hired Vehicle from any single accident or any loss resulting from third party damage claim, injury claim, theft or destruction of the Vehicle.

whether or not such damage or loss is by person/persons known or unknown to me or by negligence or any breach by me of the Terms and Conditions of Hire, hereafter mentioned and printed at the back hereof:

Vehicle Regn. No. 車輛注册號碼 <u>GU 95604</u>		Rental Agreement 合同號碼 No. A <u>1061</u>	
Section ① Hirer's And/Or Driver's Particulars 租車者 / 駕駛員個人記錄		租出日期及時間 Date & Time OUT <u>24.07.2018</u>	
姓名 Name: <u>Chung Peng Yian</u>		交車日期及時間 Date & Time IN <u>31.07.2018</u>	
地址 Address: <u>BK 28 Kelantan Road #04-127</u>		Chargeable	Rates Amount
<u>\$ 2000.28</u>		<u>8</u> 天 Days	@ \$ <u>152</u> / \$ <u>1,200.00</u>
居民證/護照號碼 I/C No./Passport No: <u>S1539776J</u>		星期 Weeks	@ \$
居民證/護照種類 Type of I/C/Passport:		月 Months	@ \$
出生日期 Date of Birth: <u>10/01/1962</u>			
發源地 Place of Issue:			
三號保險底金 \$1000/=		送車/費 Delivery Fees	
a) Third Party Only Policy Excess \$1000/-			
一號保險底金 \$2000/=		總計 Total Charge	
b) Comprehensive Policy Excess \$2000/-			
二十二歲或以下或駕車經驗少過兩年 - 額外保險底金 \$2000/=			
c) 22 Yrs Or Below Or Less Than 2 Yrs Driving Experience - Additional Excess \$2000/-			
車輛必須歸還車主於 Vehicle Must Be Returned To Owner's Office By:		按金 Security Deposit	
備注與付款記錄 Remarks & Payment Records		總金額 Total Payable	
		來銀 Amount Paid	
		收車費用 Collection Fees/Misc.	
		超過/小時 Extra Hours @ \$	
出車油箱 Fuel Tank OUT	E 1/4 1/2 3/4 F	還車油箱 Fuel Tank IN	E 1/4 1/2 3/4 F
車牌號碼 Vehicle No:	1)	起 From:	至 To:
車牌號碼 Vehicle No:	2)	起 From:	至 To:
工具 Tools	輪胎 Spare Tyre	裝飾品 Accessories	租費不包括汽油 Rates Do Not Include Fuel
車輛發出人 Vehicle Issued By:		車輛接收人 Vehicle Collected By:	
NOTE 注: 租車者或司機必須付所有停車及違反交通法例負起一切的責任。 HIRER AND/OR DRIVER IS LIABLE FOR ALL PARKING AND TRAFFIC VIOLATIONS.		添油 Refuelling	
		加額費用 Total Additional Charges	
		Sub - Total	
		ADD 7% GST	
		總計 Grand Total	
		<u>\$1284.00</u>	

租車者不準載沙、石灰、榴槤與動物。
HIRER MUST NOT CARRY SAND, CEMENT, DURIAN AND ANIMALS ON THE VEHICLE.

我/我們同意以上及後頁租車公司所列的條款與條件。
I/We have read and hereby agree to the terms and conditions on both sides of this rental agreement.

日期
Date: 24.07.2018

租車者簽名
Signature of Hirer: Authorised Signature

Land Transport Authority

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 20 Jul 2018 / 15:48:22

Receipt Date/Time : 20 Jul 2018 / 15:48:21

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180720-001394

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SH6533Y As at 20 Jul 2018/00:00:00 Insurance Co: INDIA INTL INS PTE LTD			
1	Insurance Enquiry - SH6533Y Enquiry Fee 20180720154701711361	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	xxxxxxxxxxxx0123			
	Credit Card: Visa /MasterCard			7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement




























CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	26 Jul 2018 Edit Reg		24 Jul 2018 00:00 Edit Adj Rpt	\$51,490.08 Edit Estimates	\$51,490.08 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD , ID: 199303821R								
Main Claimant:	DIAPREZ PTE LTD , Co. Reg. No.: 200818622K								
Vehicle Reg. No.:	GBB8008S	Date of Loss:	20/07/2018 09:00 - :59 [4 Months and 7 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT18070585	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SH6533Y	Policy No. (Claimant):	SCNMG1800005301						
		Excess:							
Repairer:	Chew Goon Motor (AMK) Blk 10 Ang Mo Kio Industrial Park 2A, #01-15/16 & 17, AMK Autopoint, 568047 Ang Mo Kio - Tel: 64841626								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari Nagarajan - 6347 6071]								
Claimant's Insurer:	ERGO Insurance Pte. Ltd. (HQ) - Tel: 6829 9199								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 03/08/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> • III_SG (26/03/2019): Alert - Adj Mandate Approved (\$51125.65) - GBB8008S - Claim Handler: Sundari Nag... • III_SG (05/03/2019): Alert - Adj Mandate Approved (\$50.00) - GBB8008S - Claim Handler: Sundari Nagara... • III_SG (01/03/2019): Alert - Adj Mandate Approved (\$51054.65) - GBB8008S - Claim Handler: Sundari Nag... • III_SG (04/02/2019): Alert - Adj Mandate Approved (\$51072.15) - GBB8008S - Claim Handler: Sundari Nag... • III_SG (03/01/2019): Alert - Adj Mandate Approved (\$50.00) - GBB8008S - Claim Handler: Sundari Nagara... • III_SG (03/08/2018): Alert - Adj Mandate Approved (\$50.00) - GBB8008S - Claim Handler: Sundari Nagara... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*GBB8008S (MCT18070585)
[SH6533Y]
TP
DIAPREZ PTE LTD
Jul 20 2018 9:00AM
[COMFORT TRANSPORTATION PTE LTD]
Chew Goon Motor

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	03/01/19 14:45	Video - Accident	 Load MP4	
2	03/01/19 16:52	Video - Accident	 Load MP4	
3	04/02/19 09:29	Video - Accident	 Load MP4	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	31/07/18 14:19	General View	 Load JPG	<input checked="" type="checkbox"/>
2	31/07/18 14:19	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
3	31/07/18 14:19	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
4	31/07/18 14:19	General View	 Load JPG	<input checked="" type="checkbox"/>
5	31/07/18 14:19	General View	 Load JPG	<input checked="" type="checkbox"/>
6	31/07/18 14:19	General View	 Load JPG	<input checked="" type="checkbox"/>
7	31/07/18 14:19	General View	 Load JPG	<input checked="" type="checkbox"/>
8	31/07/18 14:19	General View	 Load JPG	<input checked="" type="checkbox"/>
9	31/07/18 14:19	General View	 Load JPG	<input checked="" type="checkbox"/>
10	31/07/18 14:19	General View	 Load JPG	<input checked="" type="checkbox"/>
11	31/07/18 14:19	General View	 Load JPG	<input checked="" type="checkbox"/>
12	31/07/18 14:19	General View	 Load JPG	<input checked="" type="checkbox"/>
13	02/02/19 16:31	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
14	02/02/19 16:31	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	25/07/18 16:01	ACKNOWLEDGEMENT EMAIL TO III DD 24.07.2018	 Load PDF	
2	27/07/18 11:02	TP ESTIMATE - MARKED	 Load PDF	
3	27/07/18 11:02	TP GIA REPORT	 Load PDF	
4	07/01/19 16:15	WORKSHOP INVOICE	 Load PDF	
5	07/01/19 16:15	RENTAL RECEIPT	 Load PDF	
6	07/01/19 16:15	LTA SEARCH	 Load PDF	
7	07/01/19 16:15	LOD	 Load PDF	
8	16/05/19 08:37	DISCHARGE VOUCHER	 Load PDF	
9	16/05/19 08:37	AUTHORISATION TO ACT FORM	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	26/07/18 08:57	Singapore Accident Statement	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18013545/KPA3Q2

Date: 16/05/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant Vehicle No: GBB8008S Insured Vehicle No: SH6533Y
 Date of Loss: 20/07/2018 Nature of Claim: TP Claim No: MCT18070585

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: GBB8008S
 Make & Model: SUZUKI EVERY, 658cc GA (A) Engine No: R06A2136253
 Reg. Date: 13/03/2018 (Man. Year: 2017) Chassis No: DA17V820902
 Colour: Silver Odometer: 7127 km
 Engine Capacity: 658 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 145/80 R12 Rear Tyre Size: 145/80 R12
 Front Left Side: Bridgestone 9 mm Rear Left Side: Bridgestone 9 mm
 Front Right Side: Bridgestone 9 mm Rear Right Side: Bridgestone 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,418.73	680.08	738.65	52.06
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,220.00	810.00	410.00	33.61
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	2,638.73	1,490.08	1,148.65	43.53
+ GST 7.00/7.00% (S\$)	184.71	104.31	80.40	43.53
Nett Amount (S\$)	2,823.44	1,594.39	1,229.05	43.53
+ Car Rental (5.0 x S\$120.00/day + 7.00% GST) (S\$)		642.00		
		(S\$) 2,236.39		
Liabe Amount (50.00%) (S\$)		1,118.20		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		1,125.65		
Global Sum Settlement (S\$)		1,120.00		

INSPECTION

Date of Assignment: 24/07/2018
 Date Inspected: 25/07/2018 Inspected At:

Chew Goon Motor (AMK)
Blk 10 Ang Mo Kio Industrial Park 2A, #01-
15/16 & 17, AMK Autopoint
Singapore 568047

Estimated Period of Repair: 3.0 days

Adjuster: KENNETH KONG

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 28 Feb 2019)	
Parts:	N/A	SUZUKI EVERY 658cc GA (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for GBB8008S)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Dented / Cracked	785.00 FL	*625.00 FL
2	10		*REAR BUMPER CLIPS	Necessary	30.00 FL	*30.00 FL
3	1		*REAR BUMPER CORNER RETAINER LH	Distorted	30.60 FL	*30.60 FL
4	1		*REAR BUMPER SIDE SPLASH GUARD LH	Serviceable	72.00 FL	*- FL
5	1		*REAR WHEEL CAP	Dented	114.50 FL	*114.50 FL
6	1		*REAR WHEEL BEARING	Not Necessary	336.00 FL	*- FL
7	1		*REAR SHOCK ABSORBER LH	Serviceable	301.00 FL	*- FL

F=Franchise part. L=ListItemDisc.

Sub Total (S\$)	1,669.10	800.10
- List Item Discount on L Items 15.00/15.00% (S\$)	250.37	120.02
Total Parts (S\$)	1,418.73	680.08

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO CONDUCT ELECTRICAL CHECK ,BORE REAR BUMPER SENSOR HOLE,TRANSFER SENSORS ,REWIRING AND TESTING ETC	New	120.00	50.00
2	TO DISMANTLE /REPLACE REAR WHEEL BEARING	New	120.00	0.00
3	TO CONDUCT COMPUTERIZE WHEEL ALIGNMENT TEST	New	80.00	60.00
4	LABOUR CHARGE-PANEL BEATING ,REPAIRING OF REAR FENDER ,INNER PANEL ,AND PARTS REPLACEMENT	New	400.00	300.00
5	TO RESPRAY AFFECTED AREAS	New	500.00	400.00
Gross Labour Cost (S\$)			1,220.00	810.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >