

Veron Chen (LKKAUTO)

From: Mastura <mastura@premiumauto.com.sg>
Sent: Thursday, 29 November 2018 12:40 PM
To: Veron Chen (LKKAUTO); 'Claims Dept'
Cc: SUR
Subject: LOD - FINAL REVISION - SLD5359U - OD AIG - SURVEYED 25 JUL 18
Attachments: SAftersales18112912500.pdf

Dear Claim team,

Above attachment is for your perusal. We will pass the LOD to Adrian by hand shortly.

Thank you.

Best Regards,
Mastura
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. mastura@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Monday, 19 November 2018 12:18 PM
To: Carrine Leong <carrine.leong@premiumauto.com.sg>; boojohnny@gmail.com
Cc: SUR <sur@lkkauto.com>; jiayee.yap@premiumauto.com.sg; 'Claims' <claims@premiumauto.com.sg>
Subject: RE: FINAL REVISION - SLD5359U - OD AIG - SURVEYED 25 JUL 18

Dear Carrine,

Confirm repair cost of \$3722.76 before excess \$600 and GST @ 3 days of repairs

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>

Sent: Friday, 16 November 2018 4:19 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; boojohnny@gmail.com

Cc: SUR <sur@lkkauto.com>; jiayee.yap@premiumauto.com.sg; 'Claims' <claims@premiumauto.com.sg>

Subject: RE: FINAL REVISION - SLD5359U - OD AIG - SURVEYED 25 JUL 18

Dear Veron,

Please find attachment photo as per your request for your attention, photo was send to Adrian on 02 Aug.

Thanks & Best Regard

Carrine Leong

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Wednesday, 14 November, 2018 9:27 AM

To: (boojohnny@gmail.com) <boojohnny@gmail.com>

Cc: SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>;

jiayee.yap@premiumauto.com.sg; Claims <claims@premiumauto.com.sg>

Subject: FW: FINAL REVISION - SLD5359U - OD AIG - SURVEYED 25 JUL 18

Dear Mr Boo,

Kindly provides us RADIATOR GILLE photo.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>

Sent: Thursday, 6 September 2018 6:39 PM

To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>

Subject: FINAL REVISION - SLD5359U - OD AIG - SURVEYED 25 JUL 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$3722.76 @ 3 days of repairs. Photographs were sent to you on 1 Aug by Jeffrey Tan.

Your early closure is well appreciated.

Best regards - jb