

23/03/2012

ASS: REC. BY:

REF: CS/CTU8013529/Krb<sup>2</sup>

Special Instruction:

## ASSIGNMENT (Office)

Survivor  
Maimen

From (Person):

Irene Tay

of

CTU

Date/Time: 24/7/2018 430pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLZ 93172

Insured:

SKV 8UABT

at Workshop m/s

Esteem Performance

Tel:

6484 1221

of

Blk 5033 Amk Ind Park 2 #01-259

Policy No:

DMP/CSN3072901702

Claim No:

SNM18D03555C02

Sum Insured:

Excess:

D.O.A

18/7/2018

Make of Veh:

(Client's Record)

CA / REV / REP. / REV 24 HRS 'wp'

6566 2112

H.O.D. Endorsement:

Date/Time: 25/7/2018 10:10am Person Contacted:

Carmen

Vehicle IN / OUT

Date/Time	Action/Instruction ( ✓ ) Estimate
	SLZ 93172 - X
	SKV 8UABT - CS/CTU8013529/1d3
	4/5 of 1950, 3 days
	Red: 2708.81, 58%.

DIA: 18/7/2018

REF: CTR

## ASSIGNMENT

From: Date: 14082018

Estimated Cost:

OD / TR / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SLZ 9317Z  
at Workshop m/s: Esteem Performance  
of: AMK

Insured:

Policy No:

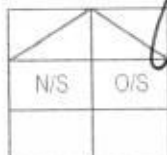
Claims No:

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 03 days Res.: Yes or No

Lump Sum: 1.5% 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SLZ 9317Z Yr Regn: 05 18

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toy Prius

Colour: m. Black

Sp Reading: 7898

Eng/No:

C/No: ZVW 40

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F:

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal: 9 mm

L/Bal: 9 mm

D.O.A: 18/7/18

Survey held at:

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

15/8 File pass to Catherine

RECEIVED 10 OCT 2018

Date/Time, File Pass to?

1) typed

Date/Time, File Return to?

2)

Report Format: TP

Lump Sum / I.B. (\$) 1950

Days Of Repair: 3

Resurvey No. of Trip: 1

Add Fee: ☐ Site Insp. (\$)☐ Interview (\$)☐ Tech. Invs. (\$)☐ Wheel and (\$)

Survey Fee:

Transportation:

S + RS (\$)

Photos

Others

TOTAL

220

## ...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Jul 2018		24 Jul 2018 16:30 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

[Show All](#)

### CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	<b>IMRAN ABDULLAH TAN @ TAN KIM TECK</b> , ID: S1358323D		
Main Claimant:	<b>GOLDBELL CAR RENTAL PTE LTD</b> , Co. Reg. No.: 200710651D		
Vehicle Reg. No.:	<b>SLZ9317Z</b>	Date of Loss:	18/07/2018 08:00 - :59
Claim Type:	<b>TP / SNM18D03555C02</b>	Policy/Cover Note No.:	DMPCSN3072901702 (TP, Fire & Theft)
Vehicle Reg. No. (Insured):	<b>SKV8696T</b>	Policy No. (Claimant):	SD18V00033/VPZ/R03
		Excess:	S\$0.00
RePAIRer:	<b>Esteem Performance Pte Ltd (HQ)</b> Blk 5033 Ang Mo Kio Ind Park 2, #01-259, 569536 Ang Mo Kio - Tel:		
Handling Insurer:	<b>China Taiping Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: 6389 6111 ... [Handled by <b>Irene Tay Hui Ping</b> - 638986192]		
Claimant's Insurer:	<b>Liberty Insurance Pte Ltd (HQ)</b> - Tel: 6221 8611		
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Final Rpt due 02/08/2018]		
Driver/Custodian (Insured):	AZIZ IMRAN TAN (23 / Male), NRIC: S9427218A, Tel: +6591271380		
Adj Asg. Remarks:	NO EST, ASSIGN KENNETH KONG AS SJE.		

### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	18/07/2018 12:19
Date Of Accident	18/07/2018 08:40
Exact Location Of Accident	OUTRAM ROAD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLZ9317Z
<b>Insured/Policyholder</b>	
Name Of Registered Owner	GOLDBELL CAR RENTAL PTE LTD
Co Reg No	200710651D
Email Address	WIJANTIN@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-81003353
Alternative Phone No	OFFICE-81003353

### Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS ALPHA
Exact Purpose for which vehicle was being used at time of accident	WORK PURPOSE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE

### Insurance Company

Name of Insurance Company	LIBERTY INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	SD18V00033/VPZ/R03
Cover Note Number	

### Driver

Name of Driver	MARK WAI LOONG
NRIC No	S1586212B
Date Of Birth	03/07/1963
Occupation	OUTDOOR
Date Of Driving Pass	06/03/1995
Driving Experience	23 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-81003353
Fax Number	
Contact Number	
Email Address	WIJANTIN@HOTMAIL.COM

Address	BLK 31 MARINE CRESCENT #18-139
Postcode	440031
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : GRAB PASSENGER GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER STATEMENT (ATTENDED BY: JAMES NG)

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	CANNOT BE UPLOADED
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKV8696T
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	AZIZ IMRAN TAN
NRIC/Passport Number	S9427218A
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

SKETCH PLAN

IMPORTANT NOTICE


1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to reputate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

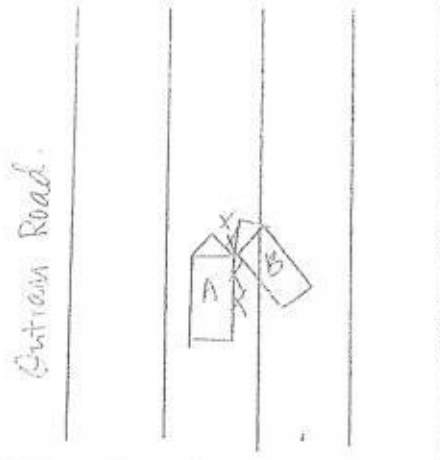
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [Form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
 Policyholder's Signature  
 Date & Time:

  
 Driver's Signature  
 (If driver is not the policyholder)  
 Date & Time: 18/07/2018 @ 10:00

  
 Reporting Centre Personnel's Signature  
 Name: NG WING KIN JAMES  
 NRIC/FIN No.: S7927881E

SKETCH PLAN



A = SLZ 9311 Z

B = SKV 8696 T

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving along Outram Road on 18/07/2018 @ 08:40.

All of sudden the vehicle B hit onto my RH front portion

DECLARATION

I/We declare the foregoing particulars are true in every respect.

*[Signature]*

Policyholder's Signature  
Date & Time:

*[Signature]*

Driver's Signature  
(If driver is not the policyholder)  
Date & Time: 18/07/18 @ 10:00



Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

NG WING KIN JAMES  
S7927881E



## ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: [www.esteemperf.com.sg](http://www.esteemperf.com.sg)

### Repair Estimates

SLZ 9317 Z

Parts	(a) Cost / List Price Items	\$	4,411.74
	Plus/Less 25%	\$	1,102.94
	Total of Cost / List	\$	3,308.81
	(b) Nett Price Items		
	Less		
	Total of Nett Item		
	(c) Special Nett Items		
Total Parts Cost		\$	3,308.81
Labour		\$	1,350.00
Total		\$	4,658.81

The above total will be subjected to 7% G.S.T.

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature: \_\_\_\_\_  
Date: \_\_\_\_\_

Name of Surveyor : Henrich  
Company : LKK  
Survey conducted on : 14/8/18 at \_\_\_\_\_

### Remarks By Surveyor

(a) The repair of this vehicle is ~~authorized~~ / is not authorized until further notice.

(b) Recommended Days of Repair : 03 day(s)

(c) Resurvey : Required / ~~Not Required~~

(d) Excess : \$ \_\_\_\_\_

(e) Signature of surveyor : Lc Date: 14/8/18





## ESTEEM PERFORMANCE PTE LTD

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### Spare Parts

Vehicle No. : **SLZ 9317 Z**  
Make & Model : **TOYOTA PRIUS ALPHA**  
Chassis No : **ZVW400027131**

Submit By : **Carmen Lim**  
Year Manufacture : **2017**  
Engine No. :

### Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Headlamp RH <i>LT</i>	1	\$912.50		✓
2	Front bumper <i>Bu / LT</i>	1	\$1,002.73		✓
3	Front bumper clip <i>me</i>	10	\$40.00		✓
4	Front bumper reinforcement <i>LT</i>	1	\$375.60		X
5	Front bumper side retainer RH <i>me</i>	1	\$87.90		✓
6	Front bumper bracket RH <i>LT</i>	1	\$211.67		X
7	Front bumper sponge <i>LT</i>	1	\$97.80		X
8	Fog lamp RH <i>me</i>	1	\$256.70		✓
9	Fog lamp garnish RH <i>LT</i>	1	\$147.80		✓
10	RH front fender <i>LT</i>	1	\$811.67		X
11	RH front fender undershield <i>LT</i>	1	\$196.30		X
12	RH front fender undershield clip <i>me</i>	10	\$40.00		X
13	RHF fender wording "HYBRID" <i>me</i>	1	\$44.17		✓
14	RH front hub cap <i>LT</i>	1	\$186.90		✓
15					
16					
17					
18					
19					
20					
21					
22					
23					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.



## Kenneth Kong (LKKAUTO)

---

**From:** Carmen Lim <carmen@esteemperf.com.sg>  
**Sent:** Friday, 31 August, 2018 12:29 PM  
**To:** Kenneth Kong (LKKAUTO)  
**Subject:** Re: FINALISED SLZ9317Z

Dear Kenneth,

Lump Sum . \$1950 . Pls confirm.



Freundliche Grüße / Best Regards

### Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)

5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

[www.esteemperformance.com](http://www.esteemperformance.com)



On Fri, Aug 31, 2018 at 10:03 AM, Kenneth Kong (LKKAUTO) <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)> wrote:

Carmen, this case part or lump? No before paint photos?

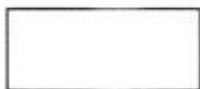
**From:** Carmen Lim [<mailto:carmen@esteemperf.com.sg>]  
**Sent:** Thursday, 30 August, 2018 7:47 PM  
**To:** Kenneth Kong (LKKAUTO)  
**Subject:** FINALISED SLZ9317Z

Dear Kenneth,

Pls refer as attached.

Kindly confirm the finalised amount asap.

Thank you.



Freundliche Grüße / Best Regards

**Carmen Lim**

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)

5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

[www.esteemperformance.com](http://www.esteemperformance.com)





**ESTEEM  
PERFORMANCE**

ESTEEM PERFORMANCE CENTRE

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Less		
Total of Nett Item		
(c) Special Nett Items		
Total Parts Cost	\$	3,308.81
Labour	\$	1,350.00
Total	\$	4,658.81

The above total will be subjected to 7% G.S.T.

Finalised

2334.10

583.53

1750.57

740

2490.57

Not Authorized

Repair Bypass

Name of Surveyor

Company

Survey conducted on

Remarks By Surveyor

(a) The repair of this vehicle is ~~authorized~~ / is not authorized until further notice.

(b) Recommended Days of Repair : 03 day(s)

(c) Resurvey : Required / Not Required

(d) Excess : \$

(e) Signature of surveyor

Date: 14/8/18

# ESTEEM PERFORMANCE

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteempert.com.sg

## Spare Parts

Vehicle No. :  
Make & Model :  
Chassis No. :

**SLZ 9317 Z**

TOYOTA PRIUS ALPHA  
ZVW400027131

Submit By :  
Year Manufacture :  
Engine No. :  
Cost / List

Carmen Lim

2017

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Headlamp RH <i>LT</i>	1	\$912.50	✓	✓
2	Front bumper <i>Bul/br</i>	1	\$1,002.73	✓	✓
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4	Front bumper reinforcement <i>R</i>	1	\$375.60		X
5	Front bumper side retainer RH	1	\$87.90		?
6	Front bumper bracket RH <i>R</i>	1	\$211.67		X
7	Front bumper sponge <i>Sm</i>	1	\$97.80		X
8	Fog lamp RH	1	\$256.70		?
9	Fog lamp garnish RH <i>Per</i>	1	\$147.80	✓	✓
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12	RH front fender undershield clip <i>mc</i>	10	\$40.00		X
13	RHF fender wording "HYBRID" <i>mc</i>	1	\$44.17	✓	✓
14	RH front hub cab <i>nd</i>	1	\$186.90	✓	✓
15					
16					
17					
18					
19					
20					
21					
22					
23					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

Blk 5033 Ang Mo Kio Industrial Park 2 #01-259 Singapore 569536 Tel: 64841221 Fax: 64847829  
Company Reg No. 200005485N / GST No. 20-0005485-N



Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: [www.esteemperv.com.sg](http://www.esteemperv.com.sg)

Vehicle No. : SLZ 9317 Z Submit By : Carmen Lim  
Make & Model : TOYOTA PRIUS ALPHA Year of Manufacture : 2017

Company Reg. No. 200005485N / GST No. 20-0005485-N

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Jul 2018		24 Jul 2018 16:30 <a href="#">Edit Adj Rpt</a>	<b>S\$1,950.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,950.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

[Show All](#)

### CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	<b>IMRAN ABDULLAH TAN @ TAN KIM TECK</b> , ID: S1358323D		
Main Claimant:	<b>GOLDBELL CAR RENTAL PTE LTD</b> , Co. Reg. No.: 200710651D		
Vehicle Reg. No.:	<b>SLZ9317Z</b>	Date of Loss:	18/07/2018 08:00 - :59 [1 Months and 25 Days From LTA Reg Date (Man Yr)]
Claim Type:	<b>TP / SNM18D03555C02</b>	Policy/Cover Note No.:	DMPCSN3072901702 (TP, Fire & Theft)
Vehicle Reg. No. (Insured):	<b>SKV8696T</b>	Policy No. (Claimant):	SD18V00033/VPZ/R03
		Excess:	S\$0.00
Repairer:	<b>Esteem Performance Pte Ltd (HQ)</b> Blk 5033 Ang Mo Kio Ind Park 2, #01-259, 569536 Ang Mo Kio - Tel:		
Handling Insurer:	<b>China Taiping Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: 6389 6111 ... [Handled by <b>Irene Tay Hui Ping</b> - 638986192]		
Claimant's Insurer:	<b>Liberty Insurance Pte Ltd (HQ)</b> - Tel: 6221 8611		
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>KENNETH KONG</b> ] ... [Final Rpt due 02/08/2018]		
Driver/Custodian (Insured):	AZIZ IMRAN TAN (23 / Male), NRIC: S9427218A, Tel: +6591271380		
Adj Asg. Remarks:	NO EST, ASSIGN KENNETH KONG AS SJE.		

### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									








## Claim Documents

**\*SLZ9317Z (SNM18D03555C02)**  
**[SKV8696T]**  
**TP**  
**GOLDBELL CAR RENTAL PTE LTD**  
**Jul 18 2018 8:00AM**  
**[IMRAN ABDULLAH TAN @ TAN KIM TECK]**  
**Esteem Performance Pte Ltd**














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Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	VAC (Sin Ming)	Thumbnail	Print
1	18/07/18 12:29	<b>Accident Statement</b>	Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	VAC (Sin Ming)	Thumbnail	Print
1	18/07/18 12:28	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
2	18/07/18 12:28	<b>Driving License</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
3	18/07/18 12:28	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
4	18/07/18 12:28	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
5	18/07/18 12:28	<b>Driving License</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
6	18/07/18 12:28	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
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8	18/07/18 12:28	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
9	18/07/18 12:28	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	10/10/18 15:43	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
2	10/10/18 15:43	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
3	10/10/18 15:43	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
4	10/10/18 15:43	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
5	10/10/18 15:43	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
6	10/10/18 15:43	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
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8	10/10/18 15:43	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
9	10/10/18 15:43	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
10	10/10/18 15:43	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
11	10/10/18 15:43	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
12	10/10/18 15:44	<b>Reinspection Photo</b>	Load JPG	<input checked="" type="checkbox"/>
13	10/10/18 15:44	<b>Reinspection Photo</b>	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	China Taiping Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	24/07/18 16:30	<b>PRS</b>	Load PDF	
2	24/07/18 16:30	<b>TP GIA</b>	Load PDF	
3	24/07/18 16:30	<b>OI GIA</b>	Load PDF	
No	Finalized On	VAC (Sin Ming)	Thumbnail	Print

Assessment Reports			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	VAC (Sin Ming)	Thumbnail	Print
1	18/07/18 12:28	<b>Sketch Plan</b> [Linked Accident Report Documents]	 Load TIF	
2	18/07/18 12:28	<b>Sketch Plan #2</b> [Linked Accident Report Documents]	 Load TIF	
3	18/07/18 12:28	<b>Sketch Plan #3</b> [Linked Accident Report Documents]	 Load TIF	

## Linked Accident Report Documents

Assessment Reports			View <input type="button" value="View in Browser"/>	1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	VAC (Sin Ming)	Thumbnail	Print	
1	18/07/18 12:29	<b>Accident Statement</b>	 Load HTM		
Photos/Images			3 per page ▼	<input checked="" type="checkbox"/>	
No	Finalized On	VAC (Sin Ming)	Thumbnail	Print	
1	18/07/18 12:28	<b>Accident Photo</b>	 Load JPG	<input checked="" type="checkbox"/>	
2	18/07/18 12:28	<b>Driving License</b>	 Load JPG	<input checked="" type="checkbox"/>	
3	18/07/18 12:28	<b>Accident Photo</b>	 Load JPG	<input checked="" type="checkbox"/>	
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9	18/07/18 12:28	<b>Accident Photo</b>	 Load JPG	<input checked="" type="checkbox"/>	
Documentation			1 per page ▼	<input checked="" type="checkbox"/>	
No	Finalized On	VAC (Sin Ming)	Thumbnail	Print	
1	18/07/18 12:28	<b>Sketch Plan</b>	 Load TIF		
2	18/07/18 12:28	<b>Sketch Plan #2</b>	 Load TIF		
3	18/07/18 12:28	<b>Sketch Plan #3</b>	 Load TIF		

## Documents Checklist

DOCUMENTS CHECKLIST	<input type="button" value="Reset"/>	<input type="button" value="Save"/>	<input type="button" value="Print"/>
There are no document checklists configured.			

### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CT118013529/KRBS2

Date: 11/10/2018

## REFERENCE

Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd.	Policy No:	DMPCSN3072901702		
Claimant Vehicle No :	SLZ9317Z	Insured Vehicle No :	SKV8696T		
Date of Loss:	18/07/2018	Nature of Claim:	TP	Claim No:	SNM18D03555C02

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No:	<b>SLZ9317Z</b>		Engine No:	2ZR0A22859
Make & Model:	TOYOTA PRIUS ALPHA, 1.8 (A)		Chassis No:	ZVW400027131
Reg. Date:	23/05/2018 (Man. Year: 2017)		Odometer:	7898 km
Colour:	Metallic Black			
Engine Capacity:	1797 cc			
Market Value/New Car Price:	N/A			
Sum Insured (S\$):	<b>Market Value/New Car Price</b>			

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Good	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

## CONDITION OF TYRES

Front Tyre Size:	205/60R16	Rear Tyre Size:	205/60R16
Front Left Side:	Yokohama 9 mm	Rear Left Side:	Yokohama 9 mm
Front Right Side:	Yokohama 9 mm	Rear Right Side:	Yokohama 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,411.74	1,750.57	2,661.17	60.32
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,350.00	740.00	610.00	45.19
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>5,761.74</b>	<b>2,490.57</b>	<b>3,271.17</b>	<b>56.77</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>1,950.00</b>		
<b>(S\$)</b>	5,761.74	1,950.00	3,811.74	66.16
<b>+ GST 7.00/7.00% (S\$)</b>	403.32	136.50	266.82	66.16
<b>Nett Amount (S\$)</b>	<b>6,165.06</b>	<b>2,086.50</b>	<b>4,078.56</b>	<b>66.16</b>

## INSPECTION

Date of Assignment:	24/07/2018		
Date Inspected:	14/08/2018	Inspected At:	Esteem Performance Pte Ltd (HQ) Blk 5033 Ang Mo Kio Ind Park 2, #01-259 Singapore 569536
Estimated Period of Repair:	3.0 days		

Adjuster: KENNETH KONG

Manager: Janice Lee Si Hua

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 11 Oct 2018)
<b>Parts:</b>	M1-MPV	TOYOTA PRIUS ALPHA 1.8 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SLZ9317Z)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*HEADLAMP RH	Cut	912.50 F	*912.50 FL
2	1		*FRONT BUMPER	Buckled / Cut	1,002.73 F	*1,002.73 FL
3	10		*FRONT BUMPER CLIP	Necessary	40.00 F	*40.00 FL
4	1		*FRONT BUMPER REINFORCEMENT	Repair	375.60 F	*- FL
5	1		*FRONT BUMPER SIDE RETAINER RH	Not Necessary	87.90 F	*- FL
6	1		*FRONT BUMPER BRACKET RH	Repair	211.67 F	*- FL
7	1		*FRONT BUMPER SPONGE	Serviceable	97.80 F	*- FL
8	1		*FOG LAMP RH	Not Necessary	256.70 F	*- FL
9	1		*FOG LAMP GARNISH RH	Scratched	147.80 F	*147.80 FL
10	1		*RH FRONT FENDER	Repair	811.67 F	*- FL
11	1		*RH FRONT FENDER UNDERSHIELD	Serviceable	196.30 F	*- FL
12	10		*RH FRONT FENDER UNDERSHIELD CLIP	Not Necessary	40.00 F	*- FL
13	1		*RHF FENDER WORDING HYBRID	Necessary	44.17 F	*44.17 FL
14	1		*RH FRONT HUB CAB	Dented	186.90 F	*186.90 FL

F=Franchise part. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>4,411.74</b>	<b>2,334.10</b>
<b>- List Item Discount on L Items 0.00/25.00% (\$\$)</b>	<b>0.00</b>	<b>583.53</b>
<b>Total Parts (\$\$)</b>	<b>4,411.74</b>	<b>1,750.57</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (RHF FENDER, FRONT BUMPER)	New	600.00	320.00
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (RHF FENDER, FRONT BUMPER)	New	600.00	400.00
3	TO CHECK WIRING & FOCUS HEADLAMP.	New	50.00	20.00
4	TO TUFF COAT.	New	100.00	0.00
<b>Gross Labour Cost (\$\$)</b>			<b>1,350.00</b>	<b>740.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >